Overview
Update on Public Feedback
Service Plan Recommendations
Next Steps
• Final recommendations reflect culmination of two-year planning process
• Redefines how SamTrans delivers service
  - Addresses 35 routes, pilot service programs
• Program summary shows recommended changes throughout county
Overview

• Changes were made based on extensive public outreach – 1,750 comments
• Plan adoption will kick-off robust implementation phase, which includes scheduling, marketing, monitoring, and reporting
Public Feedback

- Released draft plan August 2012
- Evaluated over 1,200 comments received on the draft plan, and made a number of changes, including restoration of Route 292
- Released draft final March 2013
- Over 550 comments were received:
  - 5 public meetings
  - Board public hearing April 3, 2013
  - Citizens Advisory Committee March 27/April 24
  - Operators, customers, other stakeholders
Response to Public Input

- Evaluated every comment to the final draft plan
- Recommend 8 changes, including
  - Route 17: Service changes to be coordinated with Route 294 to address connections
  - Route 251: Off-peak service will alternate routing direction to improve access
Route 85

April 2013 Revision: To address Route 295, add 4 weekday trips
Route 140

April 2013 Revision: Extend to SFO AirTrain*

* Subject to coordination with SFO
April 2013
Revision: Retain Saturday service, shorten route from Belmont to San Carlos Caltrain on Saturday*

* Subject to coordination with City of Belmont
April 2013 Revision: Extend Route 275 to Cañada College via Alameda de las Pulgas and Farm Hill Boulevard on Saturdays
April 2013
Revision: Realign Route 296 and increase frequency on Sundays to 30 minutes
April 2013
Revision: Extend non-San Francisco trips to San Bruno BART
Resource Estimates

### Annual In-service Hours (revised April 2013)

<table>
<thead>
<tr>
<th></th>
<th>Existing In-service Hours</th>
<th>Draft Final Plan (March 2013)</th>
<th>Final Recommended Plan (April 2013)</th>
<th>Percent Differential</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekday</td>
<td>335,505</td>
<td>317,914</td>
<td>320,544</td>
<td>-4.46%</td>
</tr>
<tr>
<td>Saturday</td>
<td>36,052</td>
<td>36,252</td>
<td>36,696</td>
<td>1.79%</td>
</tr>
<tr>
<td>Sunday</td>
<td>32,949</td>
<td>34,822</td>
<td>35,052</td>
<td>6.38%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>404,506</strong></td>
<td><strong>388,988</strong></td>
<td><strong>392,291</strong></td>
<td><strong>-3.02%</strong></td>
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</tbody>
</table>
Ridership Estimates

<table>
<thead>
<tr>
<th></th>
<th>Existing Ridership</th>
<th>Draft Plan (August 2012)</th>
<th>Revised Draft Plan (March 2013)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekly Ridership</td>
<td>237,060</td>
<td>241,790</td>
<td>244,220</td>
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<tr>
<td>Annual Ridership</td>
<td>12,327,310</td>
<td>12,572,900</td>
<td>12,699,600</td>
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<tr>
<td>Net Gain (Weekly)</td>
<td>--</td>
<td>4,720</td>
<td>7,160</td>
</tr>
<tr>
<td>Net Gain (Annual)</td>
<td>--</td>
<td>245,580</td>
<td>372,290</td>
</tr>
</tbody>
</table>

* Final ridership estimate is anticipated to increase slightly from the March 2013 figures.
CEQA Review

• SamTrans Service Plan was evaluated under State environmental laws
• Initial Study finds no significant impacts on the environment
• No CEQA-related comments received during 30-day public review period
• Recommendation: Adopt Negative Declaration
Title VI

- Title VI analysis performed based on Board-adopted policies
- No disparate impact on minority communities
- No disproportionate burden on low-income communities
- Recommendation: Consider and approve Title VI equity analysis for this major service change
Next Steps

- Fall 2013 to Spring 2014: Implement proposed service changes
- Develop and implement marketing and informational campaign
- Establish metrics that define success
- Develop robust monitoring system to track results, solicit feedback from customers, refine service
- Regular reports to Board