SamTrans Service Plan (SSP)

Identified as one of the key initiatives in the SamTrans Strategic Plan, the SamTrans Service Plan (SSP) is an in-depth study of the SamTrans fixed-route bus system. The study will provide a foundation upon which SamTrans can fully understand its existing bus services and how SamTrans can continue to best serve its customers, given the appropriate level of necessary resources. The study will assess the efficiency of fixed-route bus services, identify areas for improvement and new markets for future growth.

Key Messages

- How can SamTrans best serve our riders with the resources we have.
- A successful SamTrans is vital to our economy, environment and community.
- Public input is critical for a successful project.

Key Themes

- Customer Focus
- Service Efficiencies
- Financial Sustainability
- Service Markets
- Land Use Coordination

SSP Project Tasks

- Existing Conditions and Market Analysis
- Service Evaluation and Alternative Analysis
- Recommended Service Plan
- Fleet Plan