Draft SamTrans Service Plan
Public Outreach Presentation

War Memorial Community Center,
Daly City
October 23, 2012

Meeting Agenda

• Introduction
• Project Information & Background
• Proposed route changes
• Next Steps & Project Schedule
Meeting Purpose

- Draft SamTrans Service Plan Background
- Service Plan recommendations and proposals
- Feedback and input for future revisions

Background
Where People Live & Work

2005 Population & Employment Density

Where People Travel

- 40% of people who work in the county live in the county
- Nearly 60% of residents commute to work outside the county:
  - San Francisco County (17%)
  - Santa Clara County (14%)
  - Alameda County (10%)
  - Other Counties (19%)

Source: 2009 SamTrans Onboard Survey
Where People Travel To

Significant transit travel within cities:
- Daly City
- South San Francisco
- San Bruno
- San Mateo
- Redwood City

Significant transit travel between cities:
- In north county
- In south county

Less transit travel from:
- North to south county
- South to north county
What we have learned

- Employment and population centers have shifted
- Riders needs have changed over time
- A majority of SamTrans routes should be improved
Service Plan Proposals

Plan Purpose

Give riders more of what works
  • Provide more effective service where the riders currently need it

Less of what does not work
  • Discontinue routes that aren’t working

Try new things
  • Try new ways of delivering transportation services
Planning for Tomorrow’s Riders

A wellness program will

• Create a strong foundation for continual improvement
• Reflect the riders’ changing needs over time
• Keep our services relevant and efficient
• Address the financial conditions in a healthy way: by growing our ridership rather than trying to cut service to save money

This is a first step towards making our system healthier

Service Proposals

• Service Improvements
  - El Camino Real improvements
  - Enhance service areas in high demand based on population and job growth

• Modify Services
  - Minor service reductions
  - Schedule changes
  - Route changes

• Discontinue Services

• New Routes
  - Alternative Service Pilot Program (San Carlos and Pacifica)
Service recommendation:
- Consolidate 390/391 (ECR) to simplify the service, improve reliability and increase the frequency
- Modify Route KX & Route 292 SF service to peak periods* only
- Discontinue Route 391 SF service
- No change to Route 397 late night service

<table>
<thead>
<tr>
<th>Route</th>
<th>Connection Point</th>
<th>Available Transit Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>KX</td>
<td>SFO (off-peak and weekends)</td>
<td>BART</td>
</tr>
<tr>
<td>292</td>
<td>San Bruno/Arleta Avenue (off-peak)</td>
<td>Muni 8X, 8AX/8X, 9, 9L, T Line, Caltrain</td>
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<tr>
<td>391</td>
<td>Daly City BART</td>
<td>BART, Muni 14, 14L, 14X</td>
</tr>
</tbody>
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*AM Peak: 6am – 9am
PM Peak: 3pm – 6pm

North County Route Proposals
Routes with no proposed change

- Route 16
- Route 24
- Route 35
- Route 36
- Route 38
- Route 43
- Route 46
- Route 110
- Route 112
- Route 397

Route 14

- Schedule Changes
  - Adjust schedule to operate weekday morning and afternoon service only
  - Discontinue Sunday service due to low ridership
  - Area considered for pilot dial-a-ride service
  - No changes to route alignment proposed
Route 17

- Route modifications
  - Extend service north to Linda Mar Park & Ride
  - No proposed schedule changes

Route 118

- Discontinue due to low performance
  - Route carries few passengers
  - Duplicative service along much of the route (Route 110, 112)
  - Connection to BART is preserved via Routes 110 and 112
Route 120

- Schedule Changes
  - Extend 15 minute frequencies later in the day (Saturday & Sunday) due to strong performance
  - Add 30 minute frequency early (Saturday & Sunday)
  - Widen overall service span (Saturday)
  - No changes proposed to alignment

Route 121

- Route Modification
  - Realign route in the Crocker/Southern Hills area to provide more direct service
- Discontinue school trippers
Route 122

- **Route Modification**
  - Realign route to provide a more direct route and consolidate alignment with former Route 123 service
    - New alignment along Olympic Dr. and Oakmont Dr. more direct than previous route along Gellert and Shannon
    - Callan Blvd faster than deviation via Westborough Blvd, Galway Dr, and Greendale Dr.
  - No schedule changes

Route 123

- **Discontinue due to low ridership/duplicative service**
  - Route 123 service overlaps with Routes 121 and 122
  - Route 121 also provides service between Serramonte and Skyline College
  - Route 122 realigned to serve Callan Blvd
**Route 130**

- **Route Modifications**
  - Split into two routes:
    - Northern segment from Daly City to Colma BART will still be designated 130
- **Schedule Changes**
  - Improve to 15 min. frequency (weekday), 30 min. frequency (Sunday) due to strong performance
  - Extend service span (Saturday & Sunday)

**Route 131**

- **Route Modifications**
  - South San Francisco portion of former Route 130 alignment extended to Serramonte, renamed to Route 131
- **Schedule Changes**
  - Improve to 15 min. frequency (weekday), 30 min. frequency (Sunday) due to strong performance
  - Extend service hours (Saturday & Sunday)
Route 132

- Discontinue due to low ridership/duplicative service
  - Duplicates service provided by Routes 131, ECR, community shuttles
  - School trips will still operate

Route 133

- Route Modification
  - Discontinue portion of route between Serramonte and Tanforan due to low ridership/duplicative service
  - Other service options provided by ECR and Route 131

- Schedule Changes
  - Improve frequency to 30 minutes all day (weekday and Saturday)
  - Introduce 60 minute service on Sunday
Route 140

- **Route Modification**
  - Straighten route along Sneath between Cherry and San Bruno BART
  - Reroute from Allen and Longview to College Drive
  - San Bruno Shuttle provides service along San Bruno Ave and Cherry; Route 141 will operate along San Bruno Ave

Route 141

- **Route Modifications**
  - Service will be rerouted via W. San Bruno Ave instead of Jenevein Ave in order to provide more direct service for customers
  - School trips will still serve this segment of Jenevein Ave
Route 292

- Route Modifications
  - Operate directly on Delaware rather than deviating through downtown San Mateo (faster travel times)
- Schedule Changes
  - Service into San Francisco will be peak-only limited stop (with all-day service maintained from Hillsdale to Brisbane)
  - Alternative options into SF provided by Caltrain, Muni, BART

Route 294

- Route Modifications
  - Route will operate from Hillsdale to Half Moon Bay where riders can transfer to Route 17 (due to duplicative Coastside service)
  - Realigned to ECR instead of Alameda de las Pulgas between Highway 92 and Hillsdale Shopping Center
- Schedule Changes
  - Add 90 minute Saturday/Sunday service
• Proposed Route
  − New consolidated route (former 390/391) along El Camino Real from Daly City to Palo Alto
  − Discontinue service to San Francisco due to low performance
  − Alternatives include BART, Caltrain, Muni
• Proposed Schedule
  − Service will run every 15- minutes, seven days a week

Route KX

• Route Modifications
  − Peak-only service will extend from Redwood City to San Francisco
  − Off-peak service will operate between Redwood City and SFO
  − ECR, Caltrain, and Muni provide service alternatives
• Schedule Changes
  − AM Peak service will be reduced to every
Alternative Service Option

- Serve markets including:
  - Crespi Shopping Center
  - Adobe Plaza Shopping Center
  - Park Pacifica Shopping Center
  - Linda Mar Park & Ride
- Customers may call ahead to reserve a trip to/from anywhere within the designated demand response service area.
- Operate between 6 AM – 6 PM

Next Steps
Project Process & Schedule

- Host public outreach meetings
- Receive public comment on Draft Plan
- Revise Draft Plan into a Final Draft
- Hold public hearing on Final Draft
- SamTrans Board adoption on Final Draft

Learn More!

- Website: www.samtrans.com/ssp
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Thank You