Draft SamTrans Service Plan
Public Outreach Presentation

Fair Oaks Community Center,
Redwood City
October 13, 2012
Meeting Agenda

• Introduction
• Project Information & Background
• Proposed route changes
• Next Steps & Project Schedule
Meeting Purpose

- Draft SamTrans Service Plan Background
- Service Plan recommendations and proposals
- Feedback and input for future revisions
Background
Where People Travel

• 40% of people who work in the county live in the county

• Nearly 60% of residents commute to work outside the county:
  - San Francisco County (17%)
  - Santa Clara County (14%)
  - Alameda County (10%)
  - Other Counties (19%)

Source: 2009 SamTrans Onboard Survey
Where People Travel To
Where People Travel to by SamTrans

- **Significant transit travel within cities:**
  - Daly City
  - South San Francisco
  - San Bruno
  - San Mateo
  - Redwood City

- **Significant transit travel between cities:**
  - In north county
  - In south county

- **Less transit travel from:**
  - North to south county
  - South to north county
What we have learned

• Employment and population centers have shifted
• Riders needs have changed over time
• A majority of SamTrans routes should be improved
Service Plan Proposals
Give riders more of what works
• Provide more effective service where the riders currently need it

Less of what does not work
• Discontinue routes that aren’t working

Try new things
• Try new ways of delivering transportation services
Planning for Tomorrow’s Riders

A wellness program will

- Create a strong foundation for continual improvement
- Reflect the riders’ changing needs over time
- Keep our services relevant and efficient
- Address the financial conditions in a healthy way: by growing our ridership rather than trying to cut service to save money

This is a first step towards making our system healthier
Service Proposals

• **Service Improvements**
  - El Camino Real improvements
  - Enhance service areas in high demand based on population and job growth

• **Modify Services**
  - Minor service reductions
  - Schedule changes
  - Route changes

• **Discontinue Services**

• **New Routes**
  - Alternative Service Pilot Program (San Carlos and Pacifica)
Service recommendation:
- Consolidate 390/391 (ECR) to simplify the service, improve reliability and increase the frequency
- Modify Route KX & Route 292 SF service to peak periods* only
- Discontinue Route 391 SF service
- No change to Route 397 late night service

<table>
<thead>
<tr>
<th>Route</th>
<th>Connection Point</th>
<th>Available Transit Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>KX</td>
<td>SFO (off-peak and weekends)</td>
<td>BART</td>
</tr>
<tr>
<td>292</td>
<td>San Bruno/Arleta Avenue (off-peak)</td>
<td>Muni 8X, 8AX/BX, 9, 9L, T Line, Caltrain</td>
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<tr>
<td>391</td>
<td>Daly City BART</td>
<td>BART, Muni 14, 14L, 14X</td>
</tr>
</tbody>
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*AM Peak: 6am – 9am PM Peak: 3pm – 6pm
South County Route Proposals
No change proposed
No change proposed
Route 270

- Route Modifications
  - Restructure for more direct, bi-directional service on Marshall St., Broadway, 2nd Ave, Bay Rd, 17th Ave, and Page St.
  - Discontinue Bayshore Rd segment due to low ridership
  - Climate Best shuttle serves Bayshore Rd (Tues-Sat., 10 AM-5 PM)

- Schedule Changes
  - Improve to 30 minute frequency (weekday)
Route 271

• Schedule Change
  – Restructure to peak-only service for school trips
  – Low ridership during non-school time periods
Route 274

• Schedule Change
  – Discontinue Saturday service due to low ridership
Route 275

• New Route
  − Replaces Woodside Rd portion of Route 295
  − Will operate with 30 minute frequency (weekday)
Route Modifications

- Route will operate from San Mateo Caltrain to San Carlos Caltrain Station
- Route will serve San Mateo County Hospital directly via 37th
- Discontinue southern portion due to low ridership
- New Route 272 will serve Woodside Rd
- San Carlos area considered for pilot dial-a-ride service
• **Proposed Route**
  - New consolidated route (former 390/391) along El Camino Real from Daly City to Palo Alto
    - Discontinue service to San Francisco due to low performance
    - Alternatives include BART, Caltrain, Muni

• **Proposed Schedule**
  - Service will have fifteen minute frequencies seven days a week
• **Route Modifications**
  - Peak-only service will extend from Redwood City to San Francisco
  - Off-peak service will operate between Redwood City and SFO
  - ECR, Caltrain, and Muni provide service alternatives

• **Schedule Changes**
  - AM Peak service will be reduced to every
Next Steps
• Host public outreach meetings
• Receive public comment on Draft Plan
• Revise Draft Plan into a Final Draft
• Hold public hearing on Final Draft
• SamTrans Board adoption on Final Draft
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Thank You