Meeting Agenda

- Introduction
- Project Information & Background
- Proposed route changes
- Next Steps & Project Schedule
Meeting Purpose

- Draft SamTrans Service Plan Background
- Service Plan recommendations and proposals
- Feedback and input for future revisions
Background
Where People Travel

- 40% of people who work in the county live in the county

- Nearly 60% of residents commute to work outside the county:
  - San Francisco County (17%)
  - Santa Clara County (14%)
  - Alameda County (10%)
  - Other Counties (19%)

Source: 2009 SamTrans Onboard Survey
Where People Travel To

MTC 2005 Travel Demand Model – All Trips

Intercounty Travel

Travel Between Cities

Very High Demand
High Demand
Moderate Demand

Travel Within City

Source: Metropolitan Transportation Commission 2005

Caltrain Network
BART Network

SAN FRANCISCO COUNTY
ALAMEDA COUNTY
SANTA CLARA COUNTY

Where People Travel to by SamTrans

• Significant transit travel within cities:
  - Daly City
  - South San Francisco
  - San Bruno
  - San Mateo
  - Redwood City

• Significant transit travel between cities:
  - In north county
  - In south county

• Less transit travel from:
  - North to south county
  - South to north county
Route Performance

65% of SamTrans routes below the system average for both financial effectiveness and productivity
What we have learned

• Employment and population centers have shifted
• Riders needs have changed over time
• A majority of SamTrans routes should be improved
Service Plan Proposals
Plan Purpose

Give riders more of what works
  • Provide more effective service where the riders currently need it

Less of what does not work
  • Discontinue routes that aren’t working

Try new things
  • Try new ways of delivering transportation services
Planning For Tomorrow’s Riders

A wellness program will

- Create a strong foundation for continual improvement
- Reflect the riders’ changing needs over time
- Keep our services relevant and efficient
- Address the financial conditions in a healthy way: by growing our ridership rather than trying to cut service to save money

This is a first step towards making our system healthier
Service Proposals

- Service Improvements
  - El Camino Real improvements
  - Enhance service areas in high demand based on population and job growth

- Modify Services
  - Minor service reductions
  - Schedule changes
  - Route changes

- Discontinue Services

- New Routes
  - Alternative Service Pilot Program (San Carlos and Pacifica)
• **Service recommendation:**
  - Consolidate 390/391 (ECR) to simplify the service, improve reliability and increase the frequency
  - Modify Route KX & Route 292 SF service to peak periods* only
  - Discontinue Route 391 SF service
  - No change to Route 397 late night service

<table>
<thead>
<tr>
<th>Route</th>
<th>Connection Point</th>
<th>Available Transit Options</th>
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</thead>
<tbody>
<tr>
<td>KX</td>
<td>SFO (off-peak and weekends)</td>
<td>BART</td>
</tr>
<tr>
<td>292</td>
<td>San Bruno/Arleta Avenue (off-peak)</td>
<td>Muni 8X, 8AX/BX, 9, 9L, T Line, Caltrain</td>
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<tr>
<td>391</td>
<td>Daly City BART</td>
<td>BART, Muni 14, 14L, 14X</td>
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</tbody>
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*AM Peak: 6am – 9am
PM Peak: 3pm – 6pm
Coastside Route Proposals
Route 16

No change
Route 110

No change proposed
Route 112

No change proposed
Route 14

• Schedule Changes
  – Adjust schedule to operate weekday morning and afternoon service only
  – Discontinue Sunday service due to low ridership
  – Area considered for pilot dial-a-ride service
  – No changes to route alignment proposed
Route 17

- Route modifications
  - Extend service north to Linda Mar Park & Ride
  - No proposed schedule changes
Route 118

- Discontinue due to low performance
  - Route carries few passengers
  - Duplicative service along much of the route (Route 110, 112)
  - Connection to BART is preserved via Routes 110 and 112
• **Route Modifications**
  - Route will operate from Hillsdale to Half Moon Bay where riders can transfer to Route 17 (due to duplicative Coastside service)
  - Realigned to El Camino Real instead of Alameda de las Pulgas between Highway 92 and Hillsdale Shopping Center

• **Schedule Changes**
  - Add 90 minute Saturday/Sunday service
Alternative Service Option

- Serve markets including:
  - Crespi Shopping Center
  - Adobe Plaza Shopping Center
  - Park Pacifica Shopping Center
  - Linda Mar Park & Ride
- Customers may call ahead to reserve a trip to/from anywhere within the designated demand response service area.
- Operate between 6 AM – 6 PM
Next Steps
• Host public outreach meetings
• Receive public comment on Draft Plan
• Revise Draft Plan into a Final Draft
• Hold public hearing on Final Draft
• SamTrans Board adoption on Final Draft
• Website: www.samtrans.com/ssp
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• Phone: 650-508-6338
Thank You