

SAMTRANS
CORRESPONDENCE
as of 6-18-2021

From: [Dubost, Tina](#)
To: ["MICHAEL HARRIS"; contact.us@calsta.ca.gov](#)
Cc: [O'Connor Matthew](#); [Sean Curmi](#); [Ken Chetcuti](#); [Danny Gil](#); [Board \(@samtrans.com\)](#); [De La Torre, Andria](#); [Rios, Rona](#); [David Canepa](#); [Michael Richardson](#); [Pine, Dave \[dpine@smcgov.org\]](#); [Phillip Perry](#); [Erik Rietdorf](#); [Karen Kinahan](#); [kathleen.wentworth@mail.house.gov](#); [Jon Kallas](#); [john.goodwin@colma.ca.gov](#); [Helen Fisicaro](#); [Medina, Rico \[rmedina@sanbruno.ca.gov\]](#); [Marty Medina](#); [Linda Mason](#); [Steven Massoni](#); [Pat Murray](#)
Subject: RE: Dangerous Stretch on State Highway 35 (South San Francisco to Colma)
Date: Friday, June 18, 2021 10:20:54 AM
Attachments: [Harris, Michael-2021-06-17.pdf](#)

Dear Mr. Harris:

Thank you for taking the time to write to the SamTrans Board of Directors and for talking to me about your concerns.

I've mailed the attached letter to respond to your concerns.

Please let me know if you have other questions or comments about SamTrans services.

Thank you for riding SamTrans

Thank you
Tina Dubost
Manager, Accessible Transit Services
Office: 650-508-6247

From: MICHAEL HARRIS [mailto:usmmmh@yahoo.com]
Sent: Sunday, May 16, 2021 10:22 AM
To: contact.us@calsta.ca.gov
Cc: Dubost, Tina; O'Connor Matthew; Sean Curmi; Ken Chetcuti; Danny Gil; Board (@samtrans.com); De La Torre, Andria; Rios, Rona; David Canepa; Michael Richardson; Pine, Dave [dpine@smcgov.org]; Phillip Perry; Erik Rietdorf; Karen Kinahan; kathleen.wentworth@mail.house.gov; Jon Kallas; john.goodwin@colma.ca.gov; Helen Fisicaro; Medina, Rico [rmedina@sanbruno.ca.gov]; Marty Medina; Linda Mason; Steven Massoni; Pat Murray
Subject: Dangerous Stretch on State Highway 35 (South San Francisco to Colma)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

El Camino Real from Hickey Blvd to Colma needs upgrades.
This should have been remedied before 1970.

Currently there is a Monterey Cypress tree overhanging the road.
The tree is close to a PGE power pole.

I tried getting CPUC to have PGE cut the tree. PGE stonewalled me again.

The 4 lane road has room on the west side for expansion to a bike lane or walkway.
The slope would need removal & a retaining wall would be built.

You need to install 92 watt wide dispersion lights too.
Your 92 watt lights at Costco really help.

I tried getting a Samtrans free ride on May 7 from 2 bus drivers.
I just needed a ride to Hickey Blvd.
I had just walked down hill from Seton MC.

The Samtrans bus stop should be moved to the North side of Arlington Ave.

There is room here for the stop to be off the road.
When a bus stops here, it blocks a whole lane of traffic.
I believe this is also Caltrans property, adjacent to the first home on Arlington Ave & the cemetery.
Caltrans may even own the property all the way to the residence fence.

Widening the 4 lane road to 6 lanes would be very expensive.

The east side is a cliff. Below that cliff is Colma properties, then the SSF Treasure Island Trailer Court.

Caltrans owns the area to the west on the slope behind resident home properties south of Arlington.
This is possible on land Caltrans owns.

I would appreciate some attention to this hazardous road.

If the 23rd Marines ever mobilizes north after an earthquake, they will need this road.
A severe earthquake could take down several I-280 overpasses near here.

These are over Westborough & also over Hickey west of Juniperro Serra.

The JS retaining wall near Hickey looks nice.
I was told Jackie Speier got the funding for this improvement by her aide Mark Nagales.
Mark Nagales becomes SSF Mayor Dec 7. I have known Mark over 12 years.

Perhaps, a similar wall along on El Camino Real would help.

Your attention to this 70 year old problem would be appreciated soonest.

I have asked help from SSF PD. This is a state highway, not a city street.

I contacted Caltrans. They just blew me off. Their website portal does not work.

Samtrans has responded. I believe they will try to help. Tina Dubost called

me.

They do not want a bus damaged by this tree either.

Their Arlington stop can be easily dealt with.

Supervisor Dave Pine is on the Samtrans board.

San Bruno Mayor Rico Medina represents SMC Northern Cities on the Samtrans Board.

This stretch of El Camino Real is in SMC Supervisor David Canepa's district, just barely.

David Canepa & Dave Pine's districts meet along Hickey Blvd, far as I can recall.

That part of El Camino is in David Canepa's district.

South along El Camino is in Dave Pine's district.

Costco parking lot begins just after the TI trailer court property.

SSF PD cannot use a drone in this area.

It is all under SFO flight paths.

A bucket lift along Duval Drive could provide good camera footage below on El Camino Real.

This road was this way when my parents move here June 19, 1959.

The SSF sign stated the population was ~ 19000.

SSF is now 67000 residents. Roads have not improved.

If you know about a hazardous highway problem, do nothing, someone is killed you have culpable negligence legal problems.

It would be best to deal with this while the weather here is moderate.

It just rained here Friday night.

Michael Harris (age 75)

Disabled Veteran

(650) 589 0175

South San Francisco

From: [MICHAEL HARRIS](mailto:MICHAEL.HARRIS@calsta.ca.gov)
To: contact.us@calsta.ca.gov; [Dubost, Tina](#)
Cc: [O'Connor, Matthew](#); [Sean Curmi](#); [Ken Chetcuti](#); [Danny Gil](#); [Board \(@samtrans.com\)](#); [De La Torre, Andria](#); [Rios, Rona](#); [David Canepa](#); [Michael Richardson](#); [Pine, Dave \[dpine@smcgov.org\]](#); [Phillip Perry](#); [Erik Rietdorf](#); [Karen Kinahan](#); [kathleen.wentworth@mail.house.gov](#); [Jon Kallas](#); [john.goodwin@colma.ca.gov](#); [Helen Fisicaro](#); [Medina, Rico \[rmedina@sanbruno.ca.gov\]](#); [Marty Medina](#); [Linda Mason](#); [Steven Massoni](#); [Pat Murray](#); [Everything South City](#); [Jonathan Madison](#); [Austin Walsh](#); [Jon Mays](#); [Jeff Azzopardi](#); [Josh Connolly](#); [Katie Ferrick](#)
Subject: Re: Dangerous Stretch on State Highway 35 (South San Francisco to Colma)
Date: Friday, June 18, 2021 11:56:38 AM
Attachments: [Harris, Michael-2021-06-17.pdf](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Thank you for your letter Tina,

I did not misplace my Clipper Card. I have an expired Samtrans Clipper card.

It expired March 2014.

Your severely disabled card does not apply to me.

I am currently dealing with injuries & recovering from surgery Oct 2020.

I am still dealing with Kamala Harris Crime Victim Problems from a Oct 17, 2007 BART assault.

I will deal with Kamala in 2024 when she runs for President.

Last week, I walked from Seton MC back home.

I walked along El Camino from Colma to Arlington.

I then walked into the tract & to above Chevys.

Walking this many miles a day saps my energy for several days.

Yesterday I bought a day pass. I took the 130 from Costco to Serramonte.

I walked the long hill. I had no idea when the next 122 would arrive.

I need to lose 10 lbs anyway. Pandemic weight gain has impacted many Americans.

When I left Seton, woman at the bus stop said she just missed the bus.

I walked down the hill to El Camino Real & took the ECR to Hickey to visit Grocery Outlet.

I walked home from Grocery Outlet. I was exhausted.

Your bus arrival read out displays should also be at Serramonte Transit hub.

David Canepa & Michael Richardson are working with Caltrans Region 4.

Unless David takes on North Peninsula problems they are "Kick the Can Down the Road" never fix problems.

I am now pushing for water & energy conservation. I hope for Cal Water help for Seton MC.

The VP in San Jose is a USMM Marine Engineering graduate.

I do pretty well with Marine Engineers for a USMM Radio Officer.

Sergeant Matthew O'Conner is working with the SSF Street Dept on the overhanging Monterey Cypress.

I hope SSF Street Dept can cut back the tree for a temporary solution.

SSF PD had retirements & promotions. People that I know & like were promoted.

I am hoping that working together we can improve quality of life & public safety.

SSF is a cesspool city. I have fought these battles since 2003.

Have a nice weekend. I have brush cutting to do before Monday green bin pickup.

Mike

On Friday, June 18, 2021, 10:20:55 AM PDT, Dubost, Tina <dubostc@samtrans.com> wrote:

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Disabled Veteran

(650) 589 0175

South San Francisco



BOARD OF DIRECTORS 2021

CHARLES STONE, CHAIR
PETER RATO, VICE CHAIR
MARINA FRASER
JEFF GEE
CAROLE GROOM
ROSE GUILBAULT
RICO E. MEDINA
DAVE PINE
JOSH POWELL

JIM HARTNETT
GENERAL MANAGER/CEO

June 17, 2021

Michael Harris
218 Alta Mesa
South San Francisco, CA 94080-0175

Dear Mr. Harris:

Thank you for taking the time to write to the SamTrans Board of Directors with your concerns on May 10, 2021 and for your follow up emails outlining additional concerns on May 13 and 14, 2021. We spoke on May 9, 2021 and you provided some additional information. I understand that you have also spoken to other government agencies regarding these and other concerns.

Issue: You asked us to inspect the stretch of El Camino Real from Hickey Blvd to Arlington Drive in South San Francisco. You stated that this four lane road should have been improved before 1970 and that there is no sidewalk or bike path. You said that there are no lights on this stretch of road.

Response:

The SamTrans ADA expert reviewed this area. Caltrans is responsible for El Camino Real. You can make a request to Caltrans using this web site: <https://csr.dot.ca.gov/index.php/Msrsubmit>. You said that you are not able to make a comment on the web site. I encourage you to contact (866) 810-6346 for assistance.

Issue: You stated that there is a Monterey Cypress tree overhanging the road. You stated that the tree needs to be trimmed or removed.

Response:

If this is a City-owned tree, you may contact the South San Francisco City Parks Division at (650) 829-3837. Service is based upon need or necessity.

Issue: You stated that the tree at Arlington and Cypress is also close to a PG&E pole and that the tree could damage the pole.

Response:

For more information, you may contact Pacific Gas and Electric Company at 1-800-743-5000.

Issue: You state you asked for a free ride from Colma to Hickey Friday May 7, 2021 from two bus drivers. You stated that you asked for the ride because you did not feel safe walking on the road.

Response:

The Americans with Disabilities Act (ADA) does not require free fixed-route bus rides to people with disabilities or seniors. Other Federal Transit Administration (FTA) rules require transit agencies to offer half fare or reduced fare to people with disabilities and seniors during off-peak hours for fixed-route services. SamTrans complies with these rules. This requirement is not associated with the ADA.

You stated that you are paying the eligible discount fare, but mentioned that you misplaced your Senior Clipper card. If you would like to replace your Senior Clipper Card, please go to <https://www.clippercard.com/ClipperWeb/discounts.html>. You may also call 1-877-878-8883.

If your disability prevents you from riding SamTrans some or all of the time, you might qualify for Redi-Wheels ADA paratransit. I understand that you spoke to the Paratransit eligibility office and decided not to apply at this time. If you would like to apply in the future, please call 650-366-4856 to request an application for Redi-Wheels.

Issue: You state that the Northbound bus shelter at Arroyo Drive & El Camino needs all three rear panels replaced as well as a side panel.

Response:

I am pleased to say that this repair is completed. Our ADA expert verified that the shelter, loading and alighting area, signage, and the wheel chair clear area are all compliant with the DOT/ADA Standards.

Issue: You requested additional bus shelters in the northern part of San Mateo County. (You gave several specific site suggestions.) You stated that Colma & Daly City receive more rain than Redwood City.

Response:

SamTrans received your requests for additional shelters and is reviewing it. We will contact you when the review is completed.

Issue: You asked SamTrans to move the bus stop at El Camino Real / Arlington Rd to the north side (before the intersection). You stated that it would be easier for the bus to pull over.

Response:

SamTrans staff is reviewing this request. There are many factors that determine the location of a bus stop. We will contact you when the review is completed.

Thank you again for taking the time to comment and thank you for riding SamTrans. If you have more questions, please contact me at 650-508-6247 or by email at DubostC@samtrans.com.

Sincerely



Tina Dubost
Manager, Accessible Transit Services.