

SAMTRANS
CORRESPONDENCE
as of 8-13-2021

From: [TitleVI](#)
To: ["harveydavid286@gmail.com"](mailto:harveydavid286@gmail.com)
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: Discrimination Complaint Response
Date: Friday, August 13, 2021 11:17:18 AM
Attachments: [image001.png](#)

Dear Mr. Harvey,

My name is Wendy Lau and I handle complaints of discrimination against SamTrans. SamTrans takes claims of discrimination seriously and investigates these matters thoroughly.

This morning, I received your email regarding an incident that occurred last year between yourself and SamTrans employees. In order to start the investigation, I will need a few more details about the incident.

Here is the form to fill out to capture this information :

<https://www.samtrans.com/Assets/TitleVI/Title+VI+Complaint+Form+-+SamTrans.pdf>

Alternatively, we can schedule a time to complete the form over the phone. Let me know what times work best for you and I can give you a call at your preferred number.

Please contact me should you have any questions or concerns.

Wendy Lau
Manager, Office of Civil Rights



From: [David Harvey](#)
To: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: Discrimination
Date: Friday, August 13, 2021 12:28:39 AM

You don't often get email from harveydavid286@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Last year I still remember on the 122 bus at night year 2020 one of your employees he had long hair and was Indian/Pakistan/ Sheik looking man with the sams trans logo on. He look like he got off from work Decided to yell and threaten me, and get a little to close to me for my confort, to the point where I felt it was going to lead to physical violence In my head, I felt neverous scared frightened Angry worried for MY safety. He was asking me to turn off my ringtone to my phone which I wouldnt do. What if someone called me and I need to know I wasnt playing music, or talking loud, or distracting the bus driver. It was just my phone was going off The bus driver asked me to be quite even though I never said anything,he clearly side with the other dude. the bus driver was very polite, and didn"t step into my face and kept his distance, unlike the long hair man If I as a Black man was to act out in such a violent matter I would be in jail, arrested or dead. You guys have not respond to any of my complaints that I made, and it makes me very very angry everytime I see your buses. Tell your employees they dont have the right to get into someones faces and try to physically bully them for any reason, when they are being peace calm and collective. Especially if the reason is because someone phone went off. Now I try my best to avoid your buses but looking at yall is a constant reminder of how terrible and cruel and violent you can be. What if your employee that day decided to touch me, put his hands on me what would be the consequences. Theres not enough angry words describe how I feel.

From: [MICHAEL HARRIS](#)
To: contact.us@calsta.ca.gov
Cc: earl.sherman.iii@dot.ca.gov; [David Canepa](#); [Pine, Dave \[dpine@smcgov.org\]](mailto:Pine_Dave@smcgov.org); [Michael Richardson](#); [Michael Callagy](#); inibbelin@smcgov.org; kathleen.wentworth@mail.house.gov; [Tony Bayudan](#); [Jonathan Madison](#); [Jon Mays](#); price@padailypost.com; julia@smdailyjournal.com; [Zachary Clark](#); [De La Torre, Andria](#); [Board \(@samtrans.com\)](mailto:Board_@samtrans.com); [Dubost, Tina](#); [Rios, Rona](#); rachel.peterson@cpuc.ca.gov; john.goodwin@colma.ca.gov; [Helen Fiscaro](#)
Subject: Dangerous Stretch of Road Colma to SSF
Date: Tuesday, August 10, 2021 10:41:03 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

I have contacted Caltrans District 4 Director many times lately on this dangerous stretch of road.

Please refer this to the Secretary.

El Camino Real from South San Francisco to Colma needs immediate attention.

The overgrown trees need trimming or removal.
There are no road lights on this short stretch of road.
I have contacted CPUC & PGE trying to get attention to this hazard.
These PGE lines need removal to a better location.

Caltrans owns the triangle on the West Side.

I sent out the Caltrans map out a few weeks ago.

The whole west side could be easily fixed.

The east side hangs over mid air.
I do not know if there is an economic solution to this side.

Earl Sherman answered my email in July.
I would like some action taken before Fall.

The Samtrans stop at Arlington is very dangerous going south.
The North Samtrans stop looks good to me.

When walking home from Seton MC, I must walk this dangerous road from Colma to Arlington.
I then walk into the tract & down the dirt slope at Chevy's.

It is too dangerous to walk along El Camino Real. There is no wheelchair access either.

The Unruh Civil Rights Act of 1959 predates the American Disabilities Act of 1991, signed while I was on Desert Storm.

I am a disabled veteran with orthopedic problems. Age & disability have slowed me a lot.

Mike

From: [MICHAEL HARRIS](#)
To: earl.sherman.iii@dot.ca.gov
Cc: [David Canepa](#); [Michael Richardson](#); [Pine, Dave \[dpine@smcgov.org\]](mailto:dpine@smcgov.org); [Board \(@samtrans.com\)](mailto:Board (@samtrans.com)); [Dubost, Tina](#); [Rios, Rona](#); [De La Torre, Andria](#); kathleen.wentworth@mail.house.gov; rachel.peterson@cpuc.ca.gov; [Chris Lee](#)
Subject: Request follow up Hickey to Colma road stretch trees into PGE power pole & lines
Date: Tuesday, August 10, 2021 11:26:02 AM

ATTENTION: This email came from an external source. Do not open attachments or click on links from email senders.

Dear Earl,

I hereby request follow up on the Hickey to Colma stretch of hazardous road stretch of El Camino Real in South San Francisco.

The trees badly need trimming.

This road has no road lights either.

There is no access for pedestrians, bikes, wheel chairs on the west side.

It is possible to fix the west side of the road as Caltrans owns the area.

Samtrans cannot easily improve their bus stop at Arlington until Caltrans fixes the rest.

SMC Board President David Canepa's district begins the middle of Hickey going north into Colma.

Board Member Dave Pine's district begins the middle of Hickey going south.

This should have been fixed before 1970.

It might take grant funds to improve this stretch of road.

CPUC has visited this area recently. PGE continues to stonewall.

I can only see this from the road when riding a bus or car through this area.

I cannot actually see it from above.

Mike

From: [MICHAEL HARRIS](#)
To: [Board \(@samtrans.com\)](#)
Cc: [Dubost, Tina](#); [De La Torre, Andria](#); [Rios, Rona](#); [Pine, Dave \[dpine@smcgov.org\]](#); [David Canepa](#); [Michael Richardson](#); [Jon Mays](#); [kathleen.wentworth@mail.house.gov](#); [Medina, Rico \[rmedina@sanbruno.ca.gov\]](#); [Jonathan Madison](#); [earl.sherman.iii@dot.ca.gov](#); [Austin Walsh](#); [rachel.peterson@cpuc.ca.gov](#); [john.goodwin@colma.ca.gov](#); [Helen Fisicaro](#); [Josh Connolly](#)
Subject: SMDJ: Samtrans seeks ECR improvements (link)(North County infrastructure improvements needed very badly)
Date: Saturday, August 7, 2021 9:24:46 AM

ATTENTION: This email came from an external source. Do not open attachments or click on links from email you do not know senders.

https://www.smdailyjournal.com/news/local/samtrans-seeks-new-ecr-route-improvements/article_e66fb80a-f72f-11eb-85e0-0f0a34918b07.html

North County has suffered Samtrans neglect for decades.
I have petitioned you for redress for years.

We need bus shelters and seats in North County.

I am only familiar with: SSF, DC, SB, Colma.

I mostly use the ECR, 130, 122.

The Serramonte transit center needs arrival displays.
These are very helpful at the Colma BART station.
I do not know if this is worthwhile at the SSF or SB BART stations.

I can at anytime file a DOJ ADA complaint.
Please fix these problems soonest.
HD could pay for 3 bus shelters near their 2 Colma stores.

The Unruh Civil Rights Act of 1959 predates the ADA in 1991 signed by George Bush while I was aboard MV Cape Horn in the Persian Gulf.

The Monterey Cypress between Hickey & Colma still needs trimming. I rode under it last night.
This area has no road lights either. The overhanging branches makes this even more dangerous.
An elderly woman came before the SSF CC years ago after an accident here.
She could not see & had an accident. Unfortunately, this did not come under the SSF CC jurisdiction.

I have emailed Caltrans, PGE, CPUC, SMC BOS.

SMC Board President David Canepa got the dead & dying trees just south of Grocery Outlet cut down this week.
Without his help, we would not have this improvement either. Thank you

David.

This road should be improved soonest. Caltrans owns the land on the West Side. It is a large triangle.

A retaining wall could be built. The whole triangle could be paved. It could be used for walkway, bikeway, emergency stop for vehicles.

This area is very blighted anyway.

Safety Be Damned Seems to Be the Watchword. My seagoing job was Safety of Life at Sea.

BTW: Electric vehicles are an environmental disaster.

Does Samtrans correct for Power Factor at your recharging stations?

See Pradeep Gupta for better professional judgment on this.

Pradeep worked for EPRI for many years.

Mike Futrell has his phone number. I do not.

Michael Harris (age 75)

Disabled Veteran

(650) 589 0175