Mobility Management – Shuttle Performance

November 9, 2011

Performance

- Shuttles by Mode
- Business Partners
- Public Partners
- FY2012 Allocation
- Funding
- Ridership
- Operational Flexibility
- Current Issues
- Summary
Shuttles by Mode

Caltrain – 31 routes
• Operates in 3 counties
• Serves 19 stations
BART – 8 routes
• Serves 6 stations

1,969,285 annual trips
4,933,096 passenger miles on shuttles

Business Partners

Some of the Partners:
• Genentech
• Stanford University
• Oracle
• AMD
• UPS Freight Systems
• Intel
• Hewlett Packard
• Google
• See’s Candy
Public Partners

- BAAQMD (TFCA funding)
- C/CAG (Grant Program and TFCA funding)
- Peninsula Traffic Congestion Relief Alliance
- Several cities through the Alliance
- San Mateo County Transportation Authority

FY2012 Allocation

- SamTrans/BART Shuttles: $2,256,390
- Caltrain (SM Co.) & Community Shuttles: $1,392,606
- Caltrain Shuttles: $2,984,550
SamTrans/BART Funding

- Employer: $1,379,400
- SamTrans: $341,990
- AB 434: $535,000
- Total: $2,256,390

JPB-funded Caltrain

- Employer: $1,148,579
- Caltrain: $835,971
- AB 434: $1,000,000
- Total: $2,984,550
**Caltrain/SMC & Community Funding**

- **Employer**: $311,271
- **TA**: $1,081,335
- **Total**: $1,392,606

**Bayshore/Brisbane Shuttle**

**Two-part Shuttle**
1. Peak-hour commuter $6.12 per trip
2. Mid-day on-demand $12.36 per trip

**Mid-day on-demand service:**
- Serramonte on Monday and Friday
- Tanforan on Tuesday and Thursday
- Open service on Wednesday
- Caltrain and BART Stations any time
No Loss of Sponsors

Caltrain and SamTrans shuttles depend on many funding partnerships

In spite of the recession all companies and cities that sponsor shuttles have extended their funding contracts until June 2012 (Walmart replaced Gap)
Shuttle AWR - Caltrain

Caltrain 5 Largest Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>AWR 2011</th>
<th>AWR 2012</th>
<th>Percent Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marguerite</td>
<td>2,209</td>
<td>3,148</td>
<td>42.5%</td>
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<tr>
<td>Gateway/Genentech</td>
<td>475</td>
<td>461</td>
<td>-2.9%</td>
</tr>
<tr>
<td>Pacific Shores</td>
<td>175</td>
<td>306</td>
<td>74.1%</td>
</tr>
<tr>
<td>Shoreline</td>
<td>183</td>
<td>241</td>
<td>31.9%</td>
</tr>
<tr>
<td>Redwood Shores</td>
<td>142</td>
<td>195</td>
<td>37.1%</td>
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### Caltrain AWR First Quarter

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<td>Pacific Shores</td>
<td>175</td>
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<td>March</td>
<td>91</td>
<td>143</td>
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### Operational Flexibility

- Shuttle operators are prepared to respond to unplanned situations, adjusting schedules, bus bridging, and supporting various Caltrain emergency operations:
  - Security
  - Mechanical issues
  - Disaster
  - Accidents
Current Issues

• $1 million BAAQMD grant approved for calendar year 2012
• Operator contract option year for Caltrain shuttles expires Sept. 30, 2012
• C/CAG grant fluctuates based on license plate fees
  - Down from $631,000 in FY2009 to $535,000 in FY2012

Summary

• Business and Public partners are supportive of the Shuttles program
• Shuttle program leverages significant external funds
• Ridership is up
• Shuttle route effectiveness continues to be monitored
• Shuttles have operational flexibility