SamTrans Service Plan
Final Recommendations

Board of Directors
May 1, 2013

Presentation Outline

• Overview
• Update on Public Feedback
• Service Plan Recommendations
• Next Steps
Overview

• Final recommendations reflect culmination of two-year planning process
• Redefines how SamTrans delivers service
  - Addresses 35 routes, pilot service programs
• Program summary shows recommended changes throughout county

Overview

• Changes were made based on extensive public outreach – 1,750 comments
• Plan adoption will kick-off robust implementation phase, which includes scheduling, marketing, monitoring, and reporting
Public Feedback

- Released draft plan August 2012
- Evaluated more than 1,200 comments received on the draft plan, and made a number of changes, including restoration of Route 292
- Released draft final March 2013
- More than 550 comments were received:
  - 5 public meetings
  - Board public hearing April 3, 2013
  - Citizens Advisory Committee March 27 & April 24
  - Operators, customers, other stakeholders

Response to Public Input

- Evaluated every comment to the final draft plan
- Recommend 8 changes, including
  - Route 17: Service changes to be coordinated with Route 294 to address connections
  - Route 251: Off-peak service will alternate routing direction to improve access
April 2013
Revision:
To address Route 295, add 4 weekday trips

Route 85

April 2013
Revision:
Extend to SFO AirTrain*

Route 140

* Subject to coordination with SFO
**Route 260**

April 2013
Revision:
Retain Saturday service, shorten route from Belmont to San Carlos Caltrain on Saturday*

* Subject to coordination with City of Belmont

**Route 275**

April 2013
Revision:
Extend Route 275 to Cañada College via Alameda de las Pulgas and Farm Hill Boulevard on Saturdays
**Route 296**

April 2013
Revision:
Realign
Route 296
and increase frequency on
Sundays to
30 minutes

**Route KX**

April 2013
Revision:
Extend
non-San
Francisco
trips to San
Bruno BART
### Resource Estimates

#### Annual In-service Hours (revised April 2013)

<table>
<thead>
<tr>
<th></th>
<th>Existing In-service Hours</th>
<th>Draft Final Plan (March 2013)</th>
<th>Final Recommended Plan (April 2013)</th>
<th>Percent Differential</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekday</td>
<td>335,505</td>
<td>317,914</td>
<td>320,544</td>
<td>-4.46%</td>
</tr>
<tr>
<td>Saturday</td>
<td>36,052</td>
<td>36,252</td>
<td>36,696</td>
<td>1.79%</td>
</tr>
<tr>
<td>Sunday</td>
<td>32,949</td>
<td>34,822</td>
<td>35,052</td>
<td>6.38%</td>
</tr>
<tr>
<td>Total</td>
<td>404,506</td>
<td>388,988</td>
<td>392,291</td>
<td>-3.02%</td>
</tr>
</tbody>
</table>

### Ridership Estimates

#### Ridership Estimates *

<table>
<thead>
<tr>
<th>Ridership Estimates *</th>
<th>Existing Ridership</th>
<th>Draft Plan (August 2012)</th>
<th>Revised Draft Plan (March 2013)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekly Ridership</td>
<td>237,060</td>
<td>241,790</td>
<td>244,220</td>
</tr>
<tr>
<td>Annual Ridership</td>
<td>12,327,310</td>
<td>12,572,900</td>
<td>12,699,600</td>
</tr>
<tr>
<td>Net Gain (Weekly)</td>
<td>--</td>
<td>4,720</td>
<td>7,160</td>
</tr>
<tr>
<td>Net Gain (Annual)</td>
<td>--</td>
<td>245,580</td>
<td>372,290</td>
</tr>
</tbody>
</table>

* Final ridership estimate is anticipated to increase slightly from the March 2013 figures.
CEQA Review

- SamTrans Service Plan was evaluated under State environmental laws
- Initial Study finds no significant impacts on the environment
- No CEQA-related comments received during 30-day public review period
- Recommendation: Adopt Negative Declaration

Title VI

- Title VI analysis performed based on Board-adopted policies
- No disparate impact on minority communities
- No disproportionate burden on low-income communities
- Recommendation: Consider and approve Title VI equity analysis for this major service change
Next Steps

- Fall 2013 to Spring 2014: Implement proposed service changes
- Develop and implement marketing and informational campaign
- Establish metrics that define success
- Develop robust monitoring system to track results, solicit feedback from customers, refine service
- Regular reports to Board