Mobility Management: Fixed-route Bus Service

Community Relations Committee
June 3, 2015
Agenda Item 7

Fixed-route Bus Service

- Performance Statistics
- Service Quality
- Fixed-route Fleet Replacement
- Human Capital Investment
- Summary
Total Monthly Ridership

Monthly Farebox Revenue
Token Usage

- FY2013
- FY2014
- FY2015

Day Pass Usage

- Fare reduced Jan. 1, 2014
On-time Performance

- SamTrans
- Goal 85%
- CUB Contractor
- Coastside

Fleet Reliability

- Average Miles Between Service Calls
- Goal (20,000 Miles)
Missed Schedules

- Annual Total
- FY2012: 34
- FY2013: 54
- FY2014: 71
- FY2015: 78 YTD
- 466,000 annual trips

Consumer Reports

- Less than 150 complaints for every million trips
Fleet Replacement

<table>
<thead>
<tr>
<th>Year</th>
<th>No.</th>
<th>Length</th>
<th>Manufacturer</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014</td>
<td>21</td>
<td>40 ft.</td>
<td>Gillig – low floor</td>
</tr>
<tr>
<td>2014</td>
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<td>29 ft.</td>
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<td>4</td>
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<td>2009</td>
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<tr>
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<td>35 ft.</td>
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<tr>
<td>2003</td>
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<tr>
<td>2002</td>
<td>55</td>
<td>60 ft.</td>
<td>NABI</td>
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</tbody>
</table>

Fleet Replacement

- Next fleet replacements 2003 40-foot Gillig and 2002 60-foot NABI
- Ultra low emissions clean diesel technology
- Pending C.A.R.B. regulatory actions may influence early adoption of zero-emission buses
Human Capital Investment

Development of state certified mechanic apprenticeship program continues
- Discussion with local community college district underway
- Apprenticeship standards, training curriculum drafted
- Additional District in-house mechanical training staff posted for recruitment
- Details of program, implementation, all subject to final negotiations with ATU1574

Summary

- Ridership is increasing
- Farebox revenue is increasing
- Service quality is high
- Replacement of rolling stock capital assets is essential to maintaining the system in a state of good repair
- Human Capital Investment work must continue to prepare present and future work force