Transit Sustainability Project

Board of Directors
July 5, 2017
SPD&S Item #3

MTC TSP Requirement

- Purpose: Improve financial performance, improve productivity, attract more riders
- MTC set performance requirements for seven operators
  - AC Transit, BART, Caltrain, Golden Gate Transit, Muni, SamTrans & VTA
- Each operator must achieve a 5% reduction in one performance measure by FY2017
  - Cost per revenue hour
  - Cost per passenger
  - Cost per passenger-mile
MTC TSP Requirement continued

- Operator must maintain these reductions; thereafter, growth limited to CPI
- Operators adopted strategic plans by 3/31/13 on how to achieve the targets
- Operators report on performance measures to MTC annually
- By FY2019, MTC will link its operating and capital funds to achievement of targets

TSP Performance Goal

- The performance target is highest reported cost between FY2008 and FY2011
- A 5% reduction is calculated from that
FY2017 TSP Targets and Current Performance

<table>
<thead>
<tr>
<th>Measure</th>
<th>Fixed Route</th>
<th>Paratransit</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>FY17 Target</td>
<td>FY16</td>
</tr>
<tr>
<td>Cost / Service Hour</td>
<td>$219.97</td>
<td>$184.02</td>
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<tr>
<td>Cost / Passenger</td>
<td>$6.78</td>
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<tr>
<td>Cost / Passenger Mile</td>
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<td>Cost/Service Hour</td>
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<tr>
<td>Cost/Pasenger Mile</td>
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<td>$4.75</td>
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</tbody>
</table>

*Note: All values are shown in FY2011 Dollars*

Range of Strategies for Fixed-route Service

- Operational efficiencies
- Monitoring and evolution of service to realize efficiencies
- Use of more fuel-efficient vehicles, including electric vehicles, to reduce operating costs
- Targeted marketing
- Fare Policies
- Customer experience enhancements
Range of Strategies for Paratransit

- Balance increases in demand and rising costs of providing the service
- Strategies include:
  - Mobility Action Plan for Seniors and People with Disabilities
  - Free rides on fixed-route buses
  - Travel training to paratransit applicants
  - Enhanced paratransit eligibility certification
  - Continue conditional eligibility
  - Evaluate impact of operating outside of legally-mandated paratransit service area
  - Explore alternative service delivery models and P3s

Comments & Questions