

SamTrans

CORRESPONDENCE

as of September 6, 2019

From: Jean Blnay
To: [Board \(@samtrans.com\)](mailto:Board@samtrans.com)
Subject: Please Support Moving Forward Immediately with the Fare Integration
Date: Friday, September 06, 2019 1:53:03 PM

SamTrans Board,

I was disappointed to learn that in June, the Clipper Executive Board, which SamTrans participates in, voted to delay advancement of a Business Case Study for Fare Integration.

I'm writing you to urge that SamTrans strongly supports the immediate advancement of the Business Case Study for Fare Integration alongside other transit agencies in the region, MTC, and the Clipper Executive Board over the coming months and years.

Over the last several decades, numerous regions around the world, including regions with many cities and transit agencies, have successfully integrated their fare systems to create a fair, simple system of pricing that encourages transit use and has led to increasing ridership over time.

It is long past time for the Bay Area to introduce similar reforms to better serve transit riders and get more people to use transit.

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From: R.A. Ratcliff
To: [Board \(@samtrans.com\)](mailto:Board@samtrans.com)
Cc: [Murphy, Seamus](#)
Subject: SamTrans/Caltrain connectivity
Date: Tuesday, September 03, 2019 8:20:49 PM

Dear SamTrans Board,

I am writing to urge you to focus on fare integration and connectivity throughout the Bay Area. Especially here on the Peninsula, we need more connectivity.

Growing up, attending graduate school, and commuting to work from the East Bay, I became accustomed to stepping off BART in the evening and walking straight onto an AC Transit bus. With these timed transfers, I had no hesitation about taking public transit everywhere. Imagine my amazement upon moving to upscale Peninsula and seeing my bus drive off just as my train pulled into the station. I gave up taking the bus when I had to wait 20-30 minutes for the next train and forget having my kids wait around on a school day to transfer from train to bus or vice versa. It takes my son 3 hours to take transit to his parents in Oakland because the bus doesn't meet the train and the train doesn't wait for BART.

Rest assured that people who ride the train also ride the bus – *IF* the bus meets the train. Otherwise, they'll get in a car and skip transit altogether.

We have become a very fast-paced, mobile society. If public transit is to survive in the Bay Area, the pieces must be coordinated. Please make fare integration and timed transfers the norm.

Thank you,
Rebecca Ratcliff
Public transit rider