Good afternoon SamTrans Board and staff,

I would like to thank the staff and the board for a thoughtful process that started with rider feedback and is continuing to pursue community feedback throughout the process. I appreciate approaching equity as a principle and having goals like more efficient scheduling to reduce costs, adding or improving service in high-equity need areas, such as more off-peak and, weekend service, and utilizing new cellular technology to improve real-time passenger information. This one is especially good to hear given youth riders have expressed this need multiple times in the past.

I want to express support for Bus Rapid Transit and better connection to other transit including rail. Additionally also want to express support for geographic coverage of service within the county especially for people in the Coastal part of San Mateo County. We understand that the three scenarios are not intended to be mutually exclusive. In fact, we want to emphasize that improving direct, frequent service is complimentary with better connections to other transit including rail. The less that buses get stuck in traffic, the more efficiently that operating dollars are used to move people, and the more reliable connections can be made. Because travel patterns are changing due to Covid, please include flexibility in the planning process and be prepared to adjust more than once as the pandemic situation changes and as we learn more about any long-term changes in travel.

Thanks again.

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