

SamTrans Board of Directors – 2008

Adrienne Tissier, Chair

Zoe Kersteen-Tucker, Vice Chair	Jim Hartnett
Carole Groom	Jerry Hill
Rose Guilbault	Arthur L. Lloyd
Shirley Harris	Karyl Matsumoto

Fare Structure

Local Fare	\$1.50
Eligible Discount**	75¢
Redi-Wheels / RediCoast (paratransit)	\$2.50
Youth (17 years and younger)	\$1.00

Children - One child (age 4 and younger) rides free with each adult fare-paying passenger. Additional children subject to youth fare.

Fares vary on routes traveling into San Francisco, special fixed-route service and when traveling during peak hours.

**Senior/Disabled/Medicare Cardholders

Transit Facts

Total Bus Passengers	
Fixed-route	14,892,745
Redi-Wheels	317,359
Total Revenue Vehicle Hours	
Fixed-route	660,579
Redi-Wheels	204,831
Total Revenue Vehicle Miles	
Fixed-route	7,293,786
Redi-Wheels	2,897,676
Passengers per Revenue Hour	
Fixed-route	22.54
Redi-Wheels	1.55
Passenger per Revenue Mile	
Fixed-route	2.04
Redi-Wheels	0.11
Service area population (2000 census)	578,688
Service area square miles	446

Fleet Information

Total fixed-route revenue vehicles	341
Articulated coaches	55
Standard coaches	212
Low-floor coaches	60
Suburban coaches	11
Cutaway coaches	3
Peak period requirement	260
Average fleet age	8.4 years
Paratransit vehicles (includes buses, vans & sedans)	84

Revenue Vehicle Assignments

	No. Base	So. Base	MV	Dumbarton**	Coastside	Redi-Wheels
Total Fleet	154	126	58	12	3	84
Peak Period Fleet	121	93	46	8	3	67

** Subsidized service; not in fixed-route revenue vehicle assignments.

Facilities

District Operating Bases	2
Permanent facilities in South San Francisco and San Carlo handle the District's operations and maintenance functions. The San Carlos facility was opened in 1984 and the South San Francisco facility in 1988.	
Contracted Urban Bus Service	2
Service provided by MV Transportation with operation facilities in Redwood City and San Francisco.	
Administrative Headquarters	1
District-owned administrative offices are located at 1250 San Carlos Ave., PO Box 3006 San Carlos, CA 94070-1306.	
Park and Ride Lots	6
Park and Ride lots are located in Brisbane, Colma, Pacifica (2), San Mateo and Redwood City.	

Financial Information*

Operating Expenditures – Fixed-route	\$86,371,188
Passenger Fares – Fixed-route	\$16,262,073
Farebox Recovery – Fixed-route	18.8%
Net Cost Per Passenger – Fixed-route	\$4.71
Net Cost Per Passenger – Redi-Wheels	\$38.16

* FY 07

Employee Information

Total authorized positions	756
Operators (full-time and part-time)	353
Maintenance (full-time)	98
Administrative (full-time and part-time)	311
Female employees	27.03%
Minority employees	68.55%

Communications Information

Timetables, map and brochures (annual use)	1,850,000
Distribution locations	195
Bus stops	2,526
Bus stops with detailed transit information	95
Passenger shelters	204
Pass sales outlets	74
Telephone calls per year	730,413
Web site hits per year	15,460,777

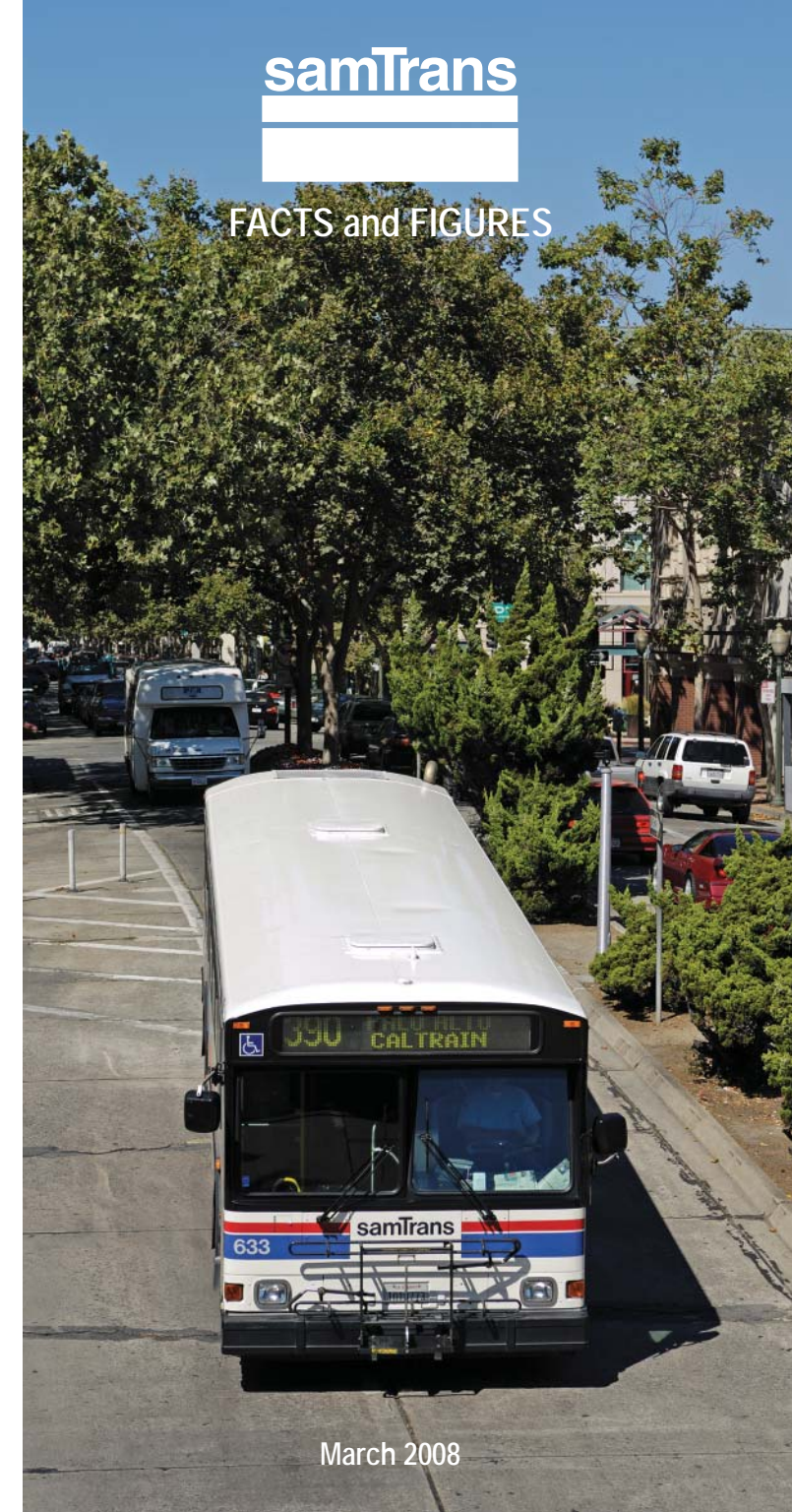
**San Mateo County
TRANSIT DISTRICT**

1250 San Carlos Ave.
P.O. Box 3006
San Carlos, CA 94070-1306
www.samtrans.com

Customer Service

1-800-660-4287

Information for the hearing impaired
(TTY) 650-508-6448



Milestones

2007

- Named Employer of the Year by Northern California Chapter of the Conference of Minority Transportation Officials.
- Extended service on Coastside Routes 14 and 110, as part of a grant-funded pilot program.
- SamTrans releases guide on *How to Ride the Bus*.

2006

- Celebrated 30th anniversary.
- Debut of first Holiday Bus. The colorfully “wrapped” bus spread holiday cheer throughout the county during December.
- SamTrans prohibits smoking in its bus shelters.

2005

- Sponsored first annual “Art Takes a Bus Ride” contest for local students. Winning entries were displayed inside SamTrans buses.
- Marked 50th anniversary of Rosa Parks’ act of civil disobedience by reserving the front seat of all SamTrans buses in her honor Dec. 1.

2004

- Received First Place AdWheel Award from the American Public Transportation Association for an ad campaign to boost bus token sales.
- Adjusted 14 routes to bring service into better alignment with demand and saved the District nearly \$1.4 million in annual operating costs.

2003

- Bus service to South San Francisco, San Bruno, San Francisco International Airport and Millbrae BART stations began operating.
- Repowered 137 buses to lower their emissions and extend their service life.
- Introduced 60 new low-floor buses into service.

2002

- Purchased 55 new articulated buses.
- Established the District’s first full-time Transit Police staff through a contract with the San Mateo County Sheriff’s Department.

2001

- Introduced free community shuttles to employment and shopping centers.
- Offered overnight service for the first time.

2000

- Participated in test of collision-avoidance warning system.
- Started new Coastside service: Route 17.

1999

- Reorganized bus system to make it more efficient, adding service to where there was highest demand.
- Renamed all routes.

1998

- Adopted a five-year Bus Improvement Plan for improving service.
- Earned the Peninsula Emergency Services Association’s James V. Fitzgerald Award for an outstanding emergency service program.

1997

- Partnered with BART on extension to San Francisco International Airport.

1996

- Opened Colma BART Station/SamTrans Transit Center.

1995

- Set a 49ers service ridership record to a single game: 10,566.
- Began exterior bus advertising.

1994

- Implemented express route between Daly City BART station and the San Francisco International Airport.
- Partnered with other transit agencies to transport 174,000 fans to World Cup Soccer tournament held at Stanford Stadium.

1993

- Became fully wheelchair accessible with purchase of 133 new replacement buses.
- Continued expansion of the Redi-Wheels program with the purchase of 19 new replacement buses and expanded service hours.

1992

- The District provided approximately 25 percent of the capital costs for the construction of the Colma BART station.

1991

- Purchased the Caltrain right of way with the Peninsula Corridor Joint Powers Board.

1990

- Paid a \$10 million equity payment to BART as part of the agreement to extend the system in San Mateo County.

1989

- Opened the District’s largest park and ride lot (814 spaces) in Colma.
- Provided extra buses on its mainline and transbay routes after the Loma Prieta earthquake.

1988

- The San Mateo County Transportation Authority is formed to administer the county’s voter-approved Measure A half-cent sales tax revenues, which are earmarked for upgrades and extension of Caltrain, improvements to local streets and highways and the creation of paratransit trust fund. The District administers these projects under an agreement with the Transportation Authority.

1986

- Introduced seven new monthly unlimited-ride passes.

1978

- Formed unique fare stabilization plan for Southern Pacific rail riders. This plan ultimately led to SamTrans joining Caltrans, Santa Clara Valley Transportation Authority and San Francisco Muni in a long-term agreement with Southern Pacific for Caltrain commuter rail service.

District Overview

The Transit District is organized into five divisions:

Administration, responsible for human resources, labor relations, safety, security, procurement and information technology;

Communications, responsible for public information, advertising, distribution, marketing, sales and customer service; **Development**, responsible for engineering, construction, strategic planning, grant development, legislation, real estate and joint development; **Finance**, responsible for budgeting, general accounting and payroll;

Operations, oversees service planning, transit and maintenance functions, including buses, paratransit, rail and shuttles. General Manager/CEO Michael J. Scanlon oversees the five divisions, as well as the Executive Department.

The District’s Board of Directors consists of nine appointed members from various leadership positions in the community with the following composition: two members from the county Board of Supervisors; one transportation expert appointed by the Board of Supervisors; three city councilpersons appointed by the Cities Selection Committee, representing each of the judicial districts

in the county; and three public members, one of whom must reside on the coastside, appointed by the above six members. The board meets once a month to determine overall policy for the district. Input to the board comes from a 15-member Citizens Advisory Committee and a county-wide Paratransit Coordinating Council, representing the interests of the elderly and persons with mobility impairments.

Finances

For its first seven years, SamTrans maintained operations without implementing the half-cent countywide sales tax authorized by voters when the District was established. SamTrans operated on a combination of state and federal grants, reserve funds accumulated through the State Transportation Development Act and farebox revenues. On July 1, 1982, county merchants began collecting the half-cent sales tax for transit purposes. Proceeds are used to help underwrite the operating budget and capital projects.

Services Network

Bus ridership in San Mateo County escalated from four million in 1976 to more than 14.8 million in 2007.

SamTrans service is designed to meet the needs of Peninsula travelers with hundreds of daily trips along the Bayshore corridor between Palo Alto and downtown San Francisco. Commute service to San Francisco is provided along El Camino Real and Mission Street in the north county. Hundreds of other daily trips serve San Francisco International Airport, San Mateo County BART stations and the 20 cities which make up San Mateo County.

The SamTrans fixed-route bus system consists of 54 routes, 44 operated by District personnel, and 10 contracted to MV Transportation. On an average weekday, these vehicles travel more than 32,000 miles and carry 47,640 passengers. This total includes about 11,900 youth riders. The largest rider category is adults, with 28,200 patrons. Senior passengers with disabilities complete the ridership with 7,500 daily riders.

Redi-Wheels, the District’s paratransit service, transports approximately 1,000 customers daily on 84 buses, vans and sedans supported by supplemental taxi service. RediCoast operates on the Coastside and provides paratransit service to approximately 100 patrons a day.

The District provides special service to and from Candlestick Park for 49ers football games. SamTrans buses also travel to the Bay to Breakers footrace.