

SamTrans Board of Directors – 2009

Zoe Kersteen-Tucker, chair

Rose Guillbault, vice chair	Jim Hartnett
Mark Church	Arthur L. Lloyd
Jerry Deal	Karyl Matsumoto
Shirley Harris	Adrienne Tissier

Fare Structure

Local Fare	\$1.75
Eligible Discount*.....	75¢
Redi-Wheels / RediCoast (paratransit)	\$3.00
Youth (17 years and younger)	\$1.00

Children - One child (age 4 and younger) rides free with each adult fare-paying passenger. Additional children subject to youth fare.

Fares vary on routes traveling into and out of San Francisco.

*Senior/Disabled/Medicare Cardholders

Transit Facts

Total Bus Passengers	
Fixed-route	15,207,160
Redi-Wheels	323,975
Total Revenue Vehicle Hours	
Fixed-route	652,517
Redi-Wheels	205,619
Total Revenue Vehicle Miles	
Fixed-route	7,281,492
Redi-Wheels	2,940,463
Passengers per Revenue Hour	
Fixed-route	23.31
Redi-Wheels	1.58
Passenger per Revenue Mile	
Fixed-route	2.09
Redi-Wheels	0.11
Service area population (2000 census)	578,688
Service area square miles	446

Fleet Information

Total fixed-route revenue vehicles	339
Articulated coaches	55
Standard coaches	220
Low-floor coaches	60
Mini coaches	4
Peak-period requirement	220
Average fleet age	10.3 years
Paratransit vehicles (includes buses, vans & sedans)	83

Revenue Vehicle Assignments

	No. Base	So. Base	MV	Dumbarton**	Coastside	Redi-Wheels
Total Fleet	153	124	58	12	4	83
Peak-period Fleet	122	89	45	8	4	70

** Subsidized service; not in fixed-route revenue vehicle assignments.

Facilities

District Operating Bases	2
Permanent facilities in South San Francisco and San Carlos handle the District's operations and maintenance functions. The San Carlos facility was opened in 1984 and the South San Francisco facility in 1988.	
Contracted Urban Bus Service	2
Service provided by MV Transportation with operation facilities in Redwood City and San Francisco.	
Administrative Headquarters	1
District-owned administrative offices are located at 1250 San Carlos Ave., PO Box 3006 San Carlos, CA 94070-1306.	
Park and Ride Lots	6
Park and Ride lots are located in Brisbane, Colma, Pacifica (2), San Mateo and Redwood City.	

Financial Information***

Operating Expenditures – Fixed-route	\$94,154,691
Passenger Fares – Fixed-route	\$16,613,093
Farebox Recovery – Fixed-route	17.6%
Net Cost Per Passenger – Fixed-route	\$5.10
Net Cost Per Passenger – Redi-Wheels	\$37.32

***FY08

Employee Information

Total authorized positions	765
Operators (full-time and part-time)	346
Maintenance (full-time)	101
Administrative (full-time and extra-help)	318
Female employees	26.92%
Minority employees	70.16%

Communications Information

Timetables, map and brochures (annual use)	1,847,500
Distribution locations	195
Bus stops	2,526
Bus stops with detailed transit information	145
Passenger shelters	204
Pass sales outlets	74
Telephone calls per year	644,623
Web site hits per year	18,564,498

San Mateo County TRANSIT DISTRICT

1250 San Carlos Ave.
PO Box 3006
San Carlos, CA 94070-1306
www.samtrans.com

Customer Service
1-800-660-4287

Information for the hearing impaired
(TTY) 650-508-6448



Milestones

2008

- Partnered with Hillsdale Shopping Center to sponsor Holiday Bus.
- Replaced first of its 204 passenger shelters with contemporary, solar-powered lighted shelters.

2007

- Named Employer of the Year by Northern California Chapter of the Conference of Minority Transportation Officials.
- Extended service on Coastside Routes 14 and 110, as part of a grant-funded pilot program.

2006

- Debut of first Holiday Bus.
- SamTrans prohibits smoking in its bus shelters.

2005

- Marked 50th anniversary of Rosa Parks' act of civil disobedience by reserving the front seat of all SamTrans buses in her honor Dec. 1.
- Sponsored "Art Takes a Bus Ride" contest for local students.

2004

- Received First Place AdWheel Award from the American Public Transportation Association for an ad campaign to boost bus token sales.
- Adjusted 14 routes to bring service into better alignment with demand; District saved nearly \$1.4 million in annual operating costs.

2003

- Bus service to South San Francisco, San Bruno, San Francisco International Airport and Millbrae BART stations began operating.
- Repowered 137 buses to lower their emissions and extend their service life.

2002

- Purchased 55 new articulated buses.
- Established the District's first full-time Transit Police staff through a contract with the San Mateo County Sheriff's Department.

2001

- Introduced free community shuttles to employment and shopping centers.
- Offered overnight service for the first time.

2000

- Started new Coastside service: Route 17.

1999

- Reorganized bus system to make it more efficient, adding service where there was highest demand.
- Renamed all routes.

1998

- Earned the Peninsula Emergency Services Association's James V. Fitzgerald Award for an outstanding emergency service program.

1997

- Partnered with BART on extension to San Francisco International Airport.

1996

- Opened Colma BART Station/SamTrans Transit Center.

1995

- Set a 49ers service ridership record to a single game: 10,566.
- Began exterior bus advertising.

1994

- Implemented express route between Daly City BART Station and the San Francisco International Airport.
- Partnered with other transit agencies to transport 174,000 fans to World Cup Soccer tournament held at Stanford Stadium.

1993

- Became fully wheelchair accessible with purchase of 133 new replacement buses.
- Continued expansion of the Redi-Wheels program with the purchase of 19 new replacement buses and expanded service hours.

1992

- The District provided approximately 25 percent of the capital costs for the construction of the Colma BART Station.
- Became managing partner for Caltrain.

1991

- Purchased the Caltrain right of way with the Peninsula Corridor Joint Powers Board.

1989

- Opened the District's largest park and ride lot (814 spaces) in Daly City.
- Provided extra buses on its mainline and transbay routes after the Loma Prieta earthquake.

1988

- The San Mateo County Transportation Authority is formed to administer the county's voter-approved Measure A half-cent sales tax revenues that are earmarked for transportation improvements. The District is named managing agency.

1986

- Introduced seven monthly unlimited-ride passes.

1978

- Formed unique fare stabilization plan for Southern Pacific rail riders. This plan ultimately led to SamTrans joining Caltrans, Santa Clara Valley Transportation Authority and San Francisco Muni in a long-term agreement with Southern Pacific for Caltrain rail service.

District Overview

The San Mateo County Transit District is organized into five divisions: **Administration**, responsible for human resources, labor relations, safety, security, procurement and information technology; **Communications**, responsible for public information, advertising, distribution, marketing, sales and customer service; **Development**, responsible for engineering, construction, strategic planning, grant development, legislation, real estate and joint development; **Finance**, responsible for budgeting, general accounting and payroll; **Operations**, responsible for service planning, transit and maintenance functions, including buses, paratransit, rail and shuttles. General Manager/CEO Michael J. Scanlon oversees the five divisions, as well as the **Executive Department**.

A nine-member board of directors creates policy and approves funding for the Transit District. Two members and one transportation expert are appointed by the county Board of Supervisors; three city council persons are appointed by the Cities Selection Committee, representing each of the judicial districts in the county; and three public members, one of whom must reside on the coastside, are appointed by the above six members. The board meets once a month to determine overall policy for the District. Input to the board comes from a 15-member Citizens Advisory Committee and a countywide Paratransit Coordinating Council, representing the interests of the elderly and persons with mobility impairments.

Finances

The District operates on a combination of state and federal grants, State Transit Assistance funds allocated through the annual state budget (recently put on hold), farebox revenues and a half-cent sales tax collected by county merchants for transit purposes. Proceeds are used to help underwrite the operating budget and capital projects.

Services Network

In Fiscal Year 2008, 15.2 million passengers turned to SamTrans as an alternative to driving. This is the third consecutive year of ridership increases and reflects a national trend. Americans took 10.7 billion trips on public transportation in 2008, the highest level of ridership in 52 years.

SamTrans service provides Peninsula travelers with hundreds of daily trips along the Bayshore corridor between Palo Alto and downtown San Francisco. Commute service to San Francisco is provided along El Camino Real and Mission Street in the north county. Hundreds of other daily trips serve San Francisco International Airport, Caltrain stations, BART stations and the 20 cities which make up San Mateo County.

The SamTrans fixed-route bus system consists of 54 routes, 44 operated by District personnel, and 10 contracted to MV Transportation. On an average weekday, these vehicles carry 48,410 passengers of which 28,640 are adults, the largest rider category. The total also includes 12,499 youth riders and 7,271 senior passengers and those with disabilities.

Redi-Wheels, the District's paratransit service, transports approximately 1,000 customers daily on 83 buses, vans and sedans supported by supplemental taxi service. RediCoast operates nine vehicles on the coastside and provides approximately 100 rides a day.