

SAMTRANS
CORRESPONDENCE
as of 9-24-2021

From: [Vikas Sundar](#)
To: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: Concern Regarding Samtrans Bus Schedule
Date: Monday, September 20, 2021 4:45:27 PM

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Dear Mr. Stone,

I'm Vikas, a 17-year-old senior attending Carlmont High School. As a regular user of the Samtrans public transportation system in Belmont, CA, I have an issue regarding the Samtrans bus system that is of concern to me. My issue is that my school ends at 1:41 on Thursdays, but the Samtrans bus 260 San Carlos Caltrain at the closest time comes during 1:31, with the next bus coming over an hour later at 2:37. Because of these timings, I often have to wait at the library for over an hour for the next bus to arrive. I know that there are many students like me who get out of school earlier on Thursdays who also take the 260 San Carlos Caltrain, so it would be convenient for us if the bus times could be changed. Could you please see if you could move the 260 San Carlos Caltrain bus stop time from 1:31 to 1:51, or maybe see if you can bring in an additional bus around 2:00?

I understand how busy you are and I really appreciate your consideration, so thank you for taking the time to read my email and respond to me.

Thank you for your consideration,
Vikas Sundar

This is a student email account managed by the Sequoia Union High School District. The contents of this email are governed by the laws of the State of California and the board policies of the school district.

For abuse, misuse, or objectionable content concerns, please contact abuse@seq.org.

From: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
To: "Miguel Duenas"
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: Sam trans connection route(s) for passengers
Date: Monday, September 20, 2021 2:39:57 PM

Dear Ms. Dueñas,

This email is to confirm receipt of your request and to acknowledge that staff will look into it. In the future, you may wish to call customer service directly at 1-800-660-4287 <https://www.samtrans.com/about/contact.html>. You will then receive follow-up as to the actions taken to address your request.

Best,

Dora Seamans

-----Original Message-----

From: Miguel Duenas <migduechamar@icloud.com>
Sent: Saturday, September 18, 2021 12:24 PM
To: Public Comment <PublicComment@samtrans.com>
Subject: Sam trans connection route(s) for passengers

[You don't often get email from migduechamar@icloud.com. Learn why this is important at <http://aka.ms/LearnAboutSenderIdentification>.]

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It's come to my attention I'm traveling on Saturday 11:37 am SF bound from EL Granada to Linda Mar Park and ride via 17 and my arrival is 12:02 noon a few min short of me connecting to a 11:37 am 110 or a 11:58 112 bus to efficiently get me to my destination of any BART line because of a few minutes gap. How is this suppose to be efficient transportation or progressive to a suburban area already lacking a means of getting around. Can this scheduling be more carefully thought out ?

Thank you Miguel Dueñas
migduechamar@gmail.com
migduechamar@icloud.com
650-576-1159
Sent from my iPhone

From: [Miguel Duenas](#)
To: [Public Comment](#)
Subject: Sam trans connection route(s) for passengers
Date: Saturday, September 18, 2021 12:24:04 PM

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Thank you Miguel Dueñas
migduechamar@gmail.com
migduechamar@icloud.com
650-576-1159
Sent from my iPhone