

The logo for samTrans, featuring the text "samTrans" in a bold, sans-serif font. The "a" and "m" are lowercase, while "T", "r", "a", and "n" are uppercase. Below the text are two horizontal bars: a red one on top and a blue one on the bottom.

Mobility Management – Shuttle Performance

Community Relations Committee
San Mateo
March 11, 2015
Agenda Item 8

Shuttles Program

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- Shuttles by Mode
- Business & Public Partners
- FY2015 Shuttle Operations & Funding
- Sponsor Support
- Ridership
- Operational Flexibility
- Current Activities
- Summary

Shuttles by Mode

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Caltrain – 31 routes

- Operates in 3 counties
- Serves 16 stations

SamTrans – 8 routes

- Serves 6 stations

TA – 12 routes

- 2 serve SSF Ferry Terminal

Anybody may ride

- 3.0 million annual trips
- 8.8 million passenger “last mile”
- 50 million miles on Caltrain & BART

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Business Partners

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More than 400 businesses participate in the “last-mile” Shuttles program.

Some of the business partners:

- Permanente Medical Group
- Genentech
- Oracle
- AMD
- Gilead Sciences
- Intel
- Hewlett Packard
- Google

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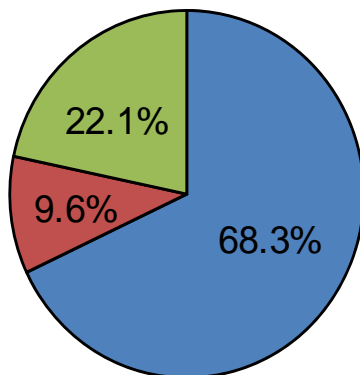
Public Partners



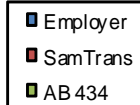
- BAAQMD (TFCA funding)
- C/CAG (Grant Program and TFCA funding)
- Peninsula Traffic Congestion Relief Alliance (Commute.org)
- Several cities on the Peninsula
- Peninsula Corridor Joint Powers Board
- San Mateo County Transportation Authority

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FY2015 SamTrans Funding



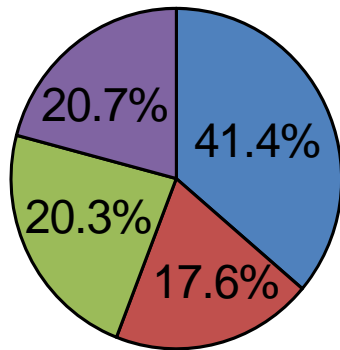
\$1,794,400 Employer
\$252,600 SamTrans
\$582,000 AB 434
\$2,629,000 Total



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FY2015 JPB Funding

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\$2,001,860 Employer
\$ 849,930 Caltrain
\$ 981,540 TA Measure A
\$1,000,000 AB 434
\$4,833,330 Total

- Employer
- Caltrain
- TA Measure A
- AB 434

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Sponsor Support

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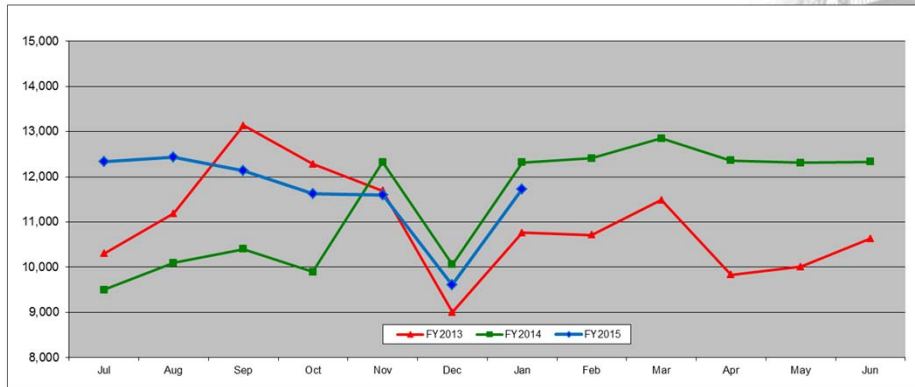
Caltrain and SamTrans shuttles depend on many funding partnerships.

Even with fluctuations in the economy, most companies and cities that sponsor shuttles continue to participate in the Shuttles program.

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Shuttle AWR

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Operational Flexibility

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- Shuttle contractors can adjust service rapidly to meet specific and/or changing needs:
 - Matching schedules to train arrival/departures
 - Matching vehicle size/capacity to meet route demand
- Shuttle operators are prepared to respond to unplanned situations, adjusting schedules, bus bridging and supporting various Caltrain emergency operations:
 - Security
 - Mechanical issues
 - Disaster
 - Accidents

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New Operator Contract

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Joint Procurement:

- Partners: Caltrain, SamTrans, Peninsula Traffic Congestion Relief Alliance
- Purpose: Increase purchasing power, reduce parallel public expenditures, reduce staffing resources, Shuttle Business Practices Guidebook recommendations

MV Transportation Contract effective July 1, 2015

Operational Features:

- New labor agreement (between vendor & operators)
- Service Performance Reporting System
- Incentives and assessments

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New Operator Contract

samTrans

New Fleet Features:

- New 2015 model year with updated branding
- Reduced fleet emissions
- Three ADA-compliant vehicle classes – 20, 28 & 42 seats
- Two-bike capacity racks
- PA system with interior/exterior speaking for stop announcements
- Head and curbside electronic designation signs

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Summary

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- A successful Public and Private Partnership
- Shuttles program leverages external funds
- Annual grant funding is variable
- “Last-mile” Shuttles support rail services and community mobility
- Shuttles have operational flexibility
- New operator contract effective July 1, 2015

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