



**Report for CAC  
MAY 2022**

**Ridership:** SamTrans: Average weekday ridership across all three modes (Bus, Paratransit, Shuttles) increased by 62.7 percent in the month of May 2022 compared to May 2021, the total monthly ridership increased by 55.1 percent comparing May 2022 to May 2021.

The average weekday ridership for all SamTrans modes in the month of May 2022, is 55.4 percent of the ridership attained pre-pandemic; just prior to the start of the pandemic related restrictions (February 2020). Bus stands out from the other modes in recovery of ridership, currently Bus is 69.2% of pre-pandemic ridership.

**KPIs includes Contracted Urban Bus (CUB) services**

**OTP:** On-Time-Performance (OTP) for May 2022 was below SamTrans’ OTP goal of 85.0 percent at 80.0 percent. Staff continues to monitor traffic closely to understand on-going changing conditions. Schedule and service changes were implemented on June 19<sup>th</sup> to address changing traffic conditions and improve on time performance. Staff will continue to monitor on time performance and make further adjustments, if needed. Any additional adjustments will be incorporated into the August service change.

**DNO:** In May 2022, there were 1,059 DNOs (trips that did not operate) – 483 more than in April 2022.

**MBSC:** – SamTrans had 25 service calls in May 2022. The goal is to have one or fewer service calls per every 25,000 miles. SamTrans continues to surpass its goals with 0.88 service calls per 25,000 miles

**MBPA:**

Preventable Accidents - In May 2022, there were 5 preventable accidents. The goal is to have one or fewer preventable accidents per every 100,000 miles; SamTrans performed better than the goal of one accident per 100,000 miles with 0.71 accidents per 100,000 miles.

<b>May Preventability Group / Type</b>		
<b>Group</b>	<b>Collisions</b>	<b>Passenger Fall</b>
Bus – North Base	0	0
Bus – South Base	3	0
Maintenance – North Base	0	N/A
Maintenance – South Base	0	N/A

SAMTRANS (BUS)   Operations Key Performance Indicators			
KPI	May-20	May-21	May-22
On-Time Performance	88.4%	86.7%	80.0%
Preventable Accidents	9	8	5
Service Calls	24	21	25
Trips Scheduled	24,314	36,612	38,493
Did Not Operate DNOs	0	18	1,059

SamTrans' OTP goal is 85.0 percent. On-Time Performance (OTP) is calculated by evaluating time points within the route's schedules across the system for late, early, and on-time arrival and departure. A route is considered late if it exceeds 5 minutes. A route is considered early if it departs 59 seconds ahead of schedule.

SAMTRANS (BUS)   Fleet Key Performance Indicators			
KPI	May-20	May-21	May-22
Revenue Hours (Sched.)	34,029	48,034	46,551
Revenue Miles (Sched.)	360,395	512,103	521,023
Total Fleet Miles (Actual)	553,378	694,957	709,075

SamTrans' Miles between Preventable Accidents goal is 100,000 miles. There were 141,815 Miles between Preventable Accidents this month.

SamTrans' Miles between Service Calls goal is 25,000 miles. There were 28,363 Miles between Service Calls this month.

PARATRANSIT   Operations Key Performance Indicators			
KPI	May-20	May-21	May-22
On-Time Performance (RW)	97.6%	97.3%	92.9%
On-Time Performance (RC)	95.4%	95.1%	94.1%
Preventable Accidents (RW)	1	0	2
Preventable Accidents (RC)	0	0	0
Service Calls (RW)	2	2	6
Service Calls (RC)	0	0	0

Notes: All KPIs include all SamTrans service operated directly and by contract.

Sched. = Scheduled, which includes in-service and layover.

**OOM** Operator Joel Garcia from North Base and Operator Levi Stockstill from South Base are the EOMs for MAY 2022.

**SAFETY:**

- June is National Safety Month, and it is all about injury prevention. In 2020 alone, four million U.S. workplace injuries required medical attention. A safe workplace requires a focus on preventing injuries and deaths, as well as identifying hazards and assessing risks.
- This month's Safety Campaign continues to focus on Bus Yard Safety and includes all drivers entering the base.
  - Slow Down and do not drive faster than 10 miles per hour in any area of the base.
  - Observe established flow of traffic at both bases.
  - Use caution when driving in front of the Maintenance garage at all times.
- With the continuing transmission of COVID variants, Operator barriers on the buses remain in-place at this time.