San Mateo County Transit District (District)
1250 San Carlos Avenue, San Carlos, California

Minutes of Community Relations Committee Meeting / Committee of the Whole

March 2, 2022

Committee Members Present: R. Guilbault (Committee Chair), M. Fraser, R. Medina

Committee Members Absent: None

Other Board Members Present Constituting Committee of the Whole: J. Gee, C. Groom, D. Pine, J. Powell, P. Ratto, C. Stone

Other Board Members Absent: None

Staff Present: C. Mau, J. Cassman, D. Olmeda, A. Chan, J. Brook, D. Seamans

1. Call to Order
Committee Chair Rose Guilbault called the meeting to order at 2:26 pm.

2. Approval of Minutes of Committee Meeting of February 2, 2022
Motion/Second: Stone/Medina
Ayes: Fraser, Gee, Groom, Guilbault, Medina, Pine, Powell, Ratto, Stone
Noes: None
Absent: None

3. Accessible Services Update
Tina Dubost, Manager, Accessible Transit Services, said they had met with the PCC to discuss the wording of the no-show letters to be as customer-friendly as possible. She said the PCC consultants noted that SamTrans' no-show and cancellation rate is among the best in the industry.

4. Paratransit Coordinating Council Update
Ben McMullan, PCC Chair, said they would consider the support of Senate Bill (SB) 19 regarding Seamless Transit at their March 8 meeting. He added that they are working to organize a conference with other PCCs throughout the region.

5. Citizens Advisory Committee Update

Meredith Park, CAC Vice Chair, provided a summary of the February 23 meeting.

6. Monthly Performance Report – January 2022

Ana Rivas, Director of Bus Transportation, said the report was in the packet and provided a brief summary.

7. New SamTrans Website Launch

The item was continued to the April 6 Board meeting.

8. Adjourn

The meeting adjourned at 2:35 pm.

An audio/video recording of this meeting is available online at www.samtrans.com. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.