SAN MATEO COUNTY TRANSIT DISTRICT (DISTRICT) 1250 SAN CARLOS AVENUE, SAN CARLOS, CALIFORNIA

MINUTES OF COMMUNITY RELATIONS COMMITTEE MEETING / COMMITTEE OF THE WHOLE FEBRUARY 3, 2021

Committee Members Present: R. Guilbault (Committee Chair), M. Fraser, P. Ratto

Committee Members Absent: None

Other Board Members Present Constituting Committee of the Whole: J. Gee, C. Groom, R. Medina, D. Pine, J. Powell, C. Stone

Other Board Members Absent: None

<u>Staff Present</u>: J. Hartnett, C. Mau, J. Cassman, D. Olmeda, A. Chan, J. Brook, D. Seamans

1. CALL TO ORDER

Committee Chair Rose Guilbault called the meeting to order at 2:57 pm.

2. APPROVAL OF MINUTES OF COMMITTEE MEETING OF JANUARY 6, 2021

Motion/Second: Stone/Gee

Ayes: Fraser, Gee, Groom, Guilbault, Medina, Pine, Powell, Ratto, Stone

Noes: None Absent: None

3. ACCESSIBLE SERVICES UPDATE

Tina Dubost, Manager, Accessible Transit Services, provided an update on a recently completed paratransit survey. She said that customers are consistently happy with the service. She added that 33 percent of respondents reported using fixed-route service in addition to the paratransit service.

4. PARATRANSIT COORDINATING COUNCIL UPDATE

Ben McMullan, PCC Chair, said they received an application for a prospective committee member, which they will take action on at their next meeting. He said they are planning a retreat later in the year. He noted the he and others are planning to attend the transportation Resiliency Accessibility and Climate Stability workshop in February.

Director Jeff Gee said that he recently completed the COVID EOC (Emergency Operations Center) briefing with the County. He suggested that seniors can check in with the County to see what resources are available to help them get to their vaccine appointments. Jim Hartnett, General Manager/CEO, responded that the EOC is providing ride options to assist paratransit customers in getting to their vaccine appointments.



5. CITIZENS ADVISORY COMMITTEE UPDATE

John Baker, Chair, Citizens Advisory Committee, noted his election to Chair of the CAC for 2021. He provided a brief summary of the January 27 meeting. He welcomed Directors Jeff Gee and Rico Medina to the Board.

6. MOBILITY MANAGEMENT REPORT - COVID-19 UPDATE

David Olmeda, Chief Operating Officer/Bus, provided the presentation.

Committee Member Peter Ratto praised the District for keeping the buses running during the pandemic while experiencing capacity constraints, and Director Carole Groom concurred.

7. MONTHLY PERFORMANCE REPORT - DECEMBER 2020

Jonathan Steketee, Manager, Bus Operations, explained that the report is new and replaces the former Multimodal Ridership Report.

8. ADJOURN

The meeting adjourned at 3:23 pm.

An audio/video recording of this meeting is available online at www.samtrans.com. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.