## San Mateo County Transit District (District) 1250 San Carlos Avenue, San Carlos, California

## Minutes of Community Relations Committee Meeting / Committee of the Whole

### November 2, 2022

Committee Members Present: R. Guilbault (Committee Chair), M. Fraser, R. Medina

Committee Members Absent: None

Other Board Members Present Constituting Committee of the Whole: J. Gee, C. Groom, J. Powell, P. Ratto, C. Stone

Other Board Members Absent: D. Pine

Staff Present: A. Chan, C. Mau, J. Cassman, D. Olmeda, J. Brook, D. Seamans

#### 9.a.1 Call to Order

Committee Chair Rose Guilbault called the meeting to order at 3:04 pm.

# 9.a.2 Approval of Minutes of the Community Relations Committee Meeting of October 12, 2022

Motion/Second: Medina/Gee Ayes: Fraser, Gee, Groom, Guilbault, Medina, Powell, Ratto, Stone Noes: None Absent: Pine

#### 9.a.3 Accessible Services Update

Tina Dubost, Manager, Accessible Transit Services, said they had recently met with the San Mateo County Commission on Disabilities Transportation Subcommittee and reviewed the paratransit survey that SamTrans performed in 2020, which included information on customer satisfaction and demographics.

#### 9.a.4 Paratransit Coordinating Council Update

Ben McMullan, PCC Chair, said they conducted an outreach to Sequoia Hospital, where they had a table and sat in on an agency meeting concerning transportation.

#### 9.a.5 Citizens Advisory Committee Update

Meredith Park, CAC Chair, provided a summary of the October 26 meeting, which included a congratulations to April Chan, the newly appointed General Manager/CEO.

#### 9.a.6 Monthly Performance Report | September 2022

Ana Rivas, Director of Bus Transportation, provided a brief summary of September performance, noting that ridership increased 32 percent compared to the same month last year. She said their safety campaign for November included extra time for boarding the bus.

Director Charles Stone left the meeting at 3:11 pm.

#### 9.a.7 Adjourn

The meeting adjourned at 3:11 pm.

An audio/video recording of this meeting is available online at <u>https://www.samtrans.com/about-samtrans/video-board-directors-cac</u>. Questions may be referred to the District Secretary's office by phone at 650-508-6242 or by email to board@samtrans.com.