

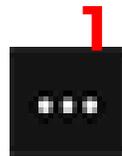
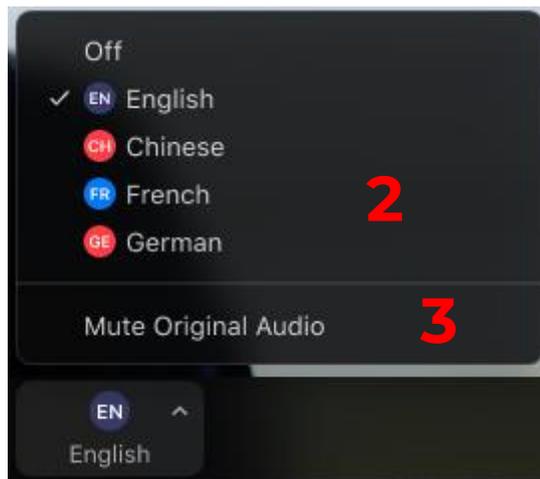
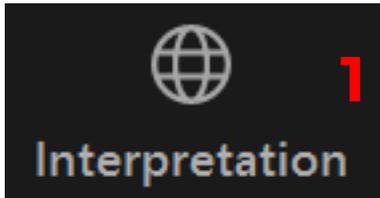
# SELECT LANGUAGE CHANNEL



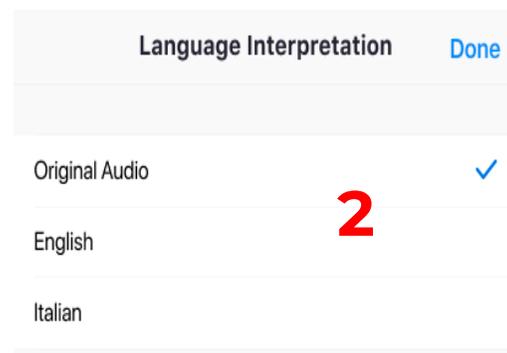
## ENGLISH

1. In your meeting/webinar controls, click **Interpretation**.
2. **Select the language** that you would like to hear: **English**.

Windows | macOS



Android | iOS



## SPANISH

1. En los controles de la reunión o el seminario web, haga clic en **Interpretación**.
2. Haga clic en el **idioma** que desee escuchar: **español** (Spanish).
3. (Opcional) Para escuchar solo el idioma interpretado, haga clic en **Silenciar audio original**.

## CHINESE

1. 在會議/網路研討會控制項中，按一下口譯。
2. 按一下您想要聽的語言：**中文** (Chinese)。
3. (非必要步驟) 若只想聽口譯內容，請按一下關閉原始音頻。

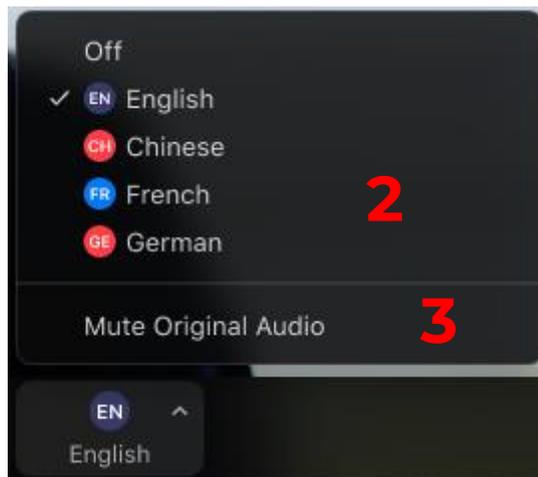
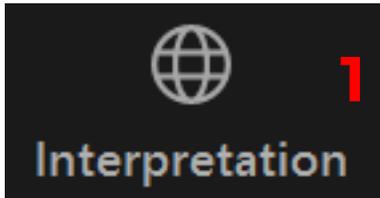
# SELECT LANGUAGE CHANNEL



## ENGLISH

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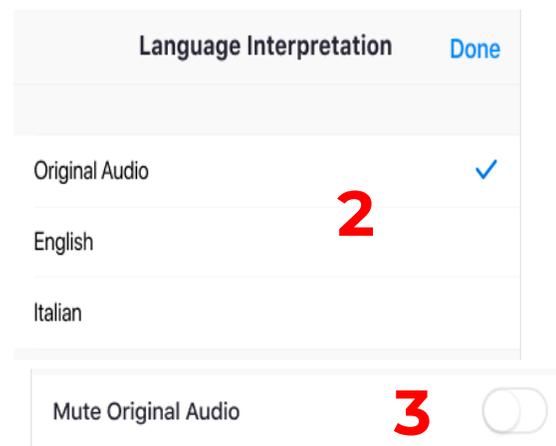
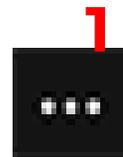
Windows | macOS



## TAGALOG/FILIPINO

1. Sa inyong mga kontrol para sa meeting/webinar, i-click ang **Interpretation**.
2. **Select the language** na gusto ninyong marinig: **Tagalog**
3. (Opsyonal) Kung gusto ninyo na Tagalog interpretation lang ang marinig, mag-click sa **Mute original audio**.

Android | iOS





# Bus Stop Improvement Plan (BSIP)



Daniel Shockley, Principal Planner  
Justin Horng, Senior Planner  
April 20, 2023

# Agenda

- Project Goal, Outcomes, and Scope
- Current State of Bus Stops
- Project Schedule
- Summary of Work
  - Tools used for Existing Conditions
  - Bus Stop Conditions
  - Key Findings from City Staff
- Next Steps & Outreach Activities
- Discussion

# Project Goal

Provide a comfortable, convenient, and dignified experience for passengers at bus stops.

# Project Desired Outcomes



**EXPANDED INVENTORY OF EXISTING  
BUS STOPS**



**CLEAR BUS STOP DESIGN  
GUIDELINES**



**BUS STOP IMPROVEMENT  
IMPLEMENTATION PLAN**

# Project Scope

- BSIP focuses on the **amenities** and **features** of bus stops.
- Stop placement is governed by the SamTrans Service Policy Framework.
- Another project is underway to study accessibility (ADA) improvements at bus stops.
  - The BSIP project team will relay accessibility-related feedback received through the course of the project.

# Current State of Bus Stops

1

Increase in funding opportunities and community interest

2

Opportunity to update bus stop designs and policies

3

Complex/unclear ownership and maintenance responsibilities

# Increase in Opportunities and Community Interest

- Recent laws
  - California Environmental Quality Act (CEQA) impact changes
  - Senate Bill (SB) 743
- Additional grant opportunities
  - Affordable Housing and Sustainable Communities (AHSC) grants

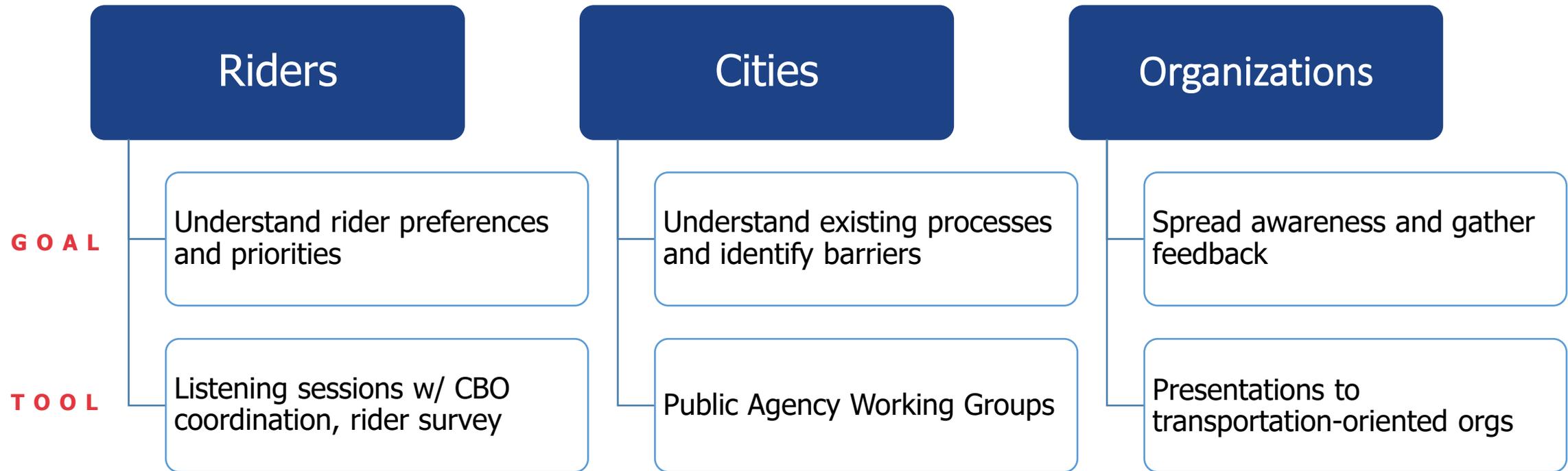
# Opportunity to Update Bus Stop Designs and Policies

- New best practices on bus interactions with bicyclists and other micro mobility devices
  - Increased used of bikes, scooters, skateboards, etc.
- Bus stop improvement requests
  - Amenity requirements and guidelines
- Equity Priority Areas

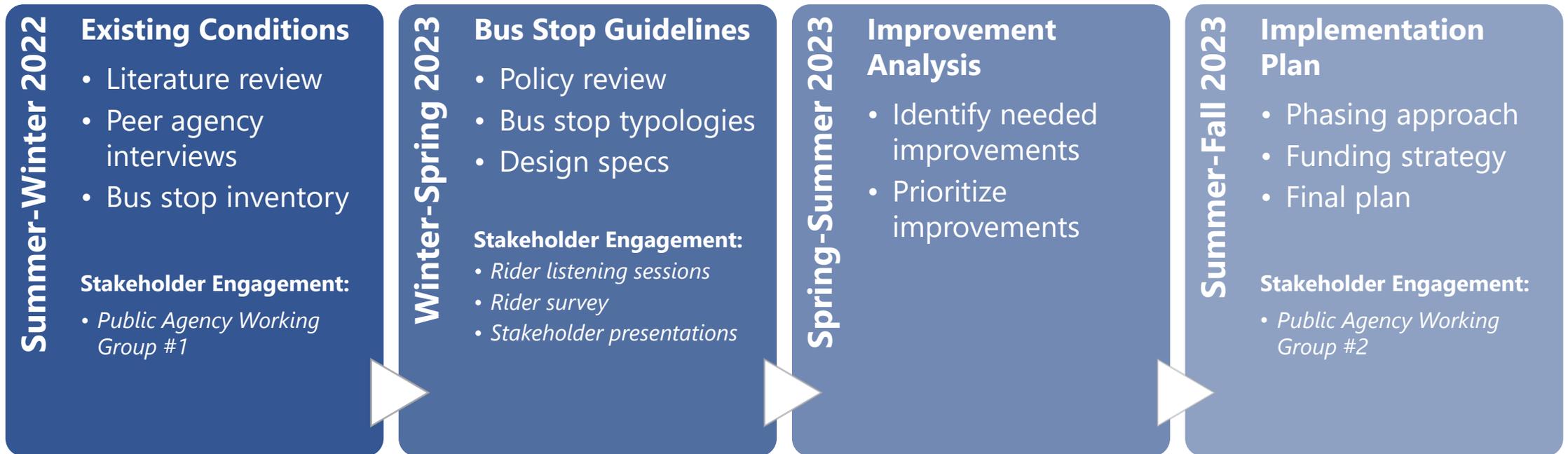
# Complex / Unclear Ownership and Maintenance Responsibilities

- 20+ cities, 3 counties, Caltrans, other transit agencies
  - Land ownership
  - Amenity purchaser
  - Different Interests
- Private partnerships

# Stakeholder Engagement Plan



# Project Schedule



# Upcoming Outreach Activities

**Project Website:** <https://www.samtrans.com/BSIP>

- Project Overview
- Presentations & Materials
- Survey Link - [www.samtrans.com/BusStopSurvey](http://www.samtrans.com/BusStopSurvey)

## **Outreach Events & Timeline: March 20th – April 30th**

- Bus Stop Outreach
- Listening Sessions with CBOs
- Multilingual Virtual Community Meeting – **You're Here**
- Onboard Rider Outreach
- Online Survey
- Stakeholder Presentations

# Discussion

- In your view, what bus stop amenities are the most important?
- How would you characterize the experience of contacting SamTrans for a bus stop related issue?
- Where do you think bus amenities should be focused?
- What are some of the primary obstacles to using SamTrans bus stops?



# Thank You



Please email [shockleyd@samTrans.com](mailto:shockleyd@samTrans.com) with any questions.