



Bus Stop Improvement Plan (BSIP)



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Project Goal

Provide a comfortable, convenient, and dignified experience for passengers at bus stops.

Project Desired Outcomes



**EXPANDED INVENTORY OF EXISTING
BUS STOPS**



**CLEAR BUS STOP DESIGN
GUIDELINES**



**BUS STOP IMPROVEMENT
IMPLEMENTATION PLAN**

Current State of Bus Stops

Increase in funding opportunities & community interest

- CEQA/SB743
- Grant opportunities

Opportunity to update SamTrans criteria and policy direction

- Bus/bike interaction
- Amenity requirements
- Stop improvement requests
- Equity Priority Areas

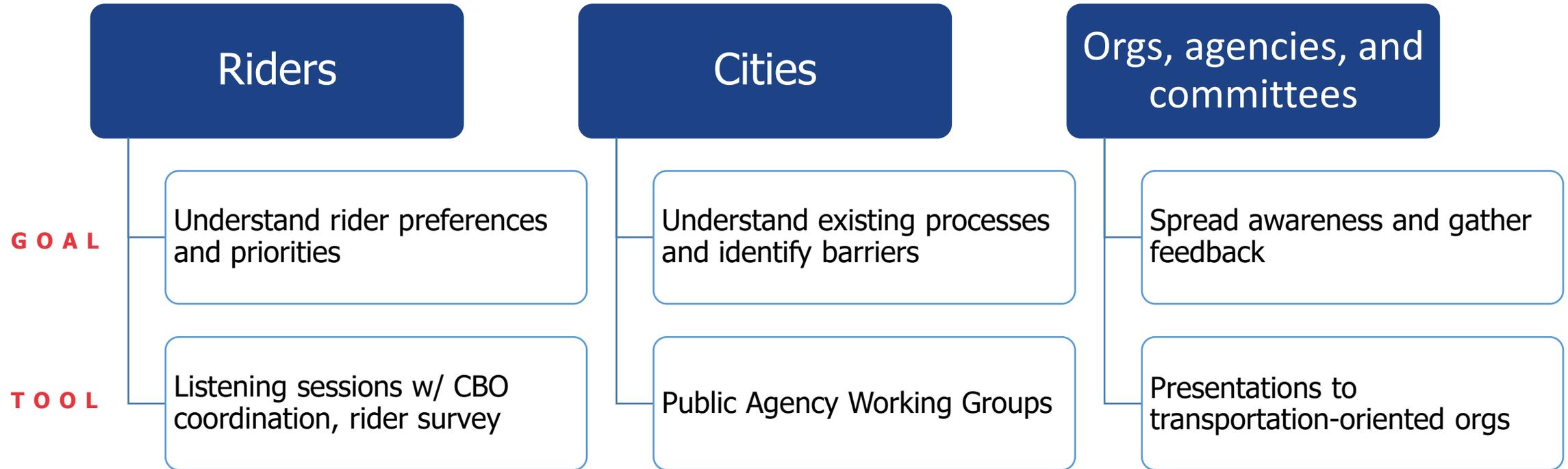
Complex/unclear ownership & maintenance responsibilities

- 20+ cities, 3 counties, Caltrans, other transit agencies
- Private partnerships

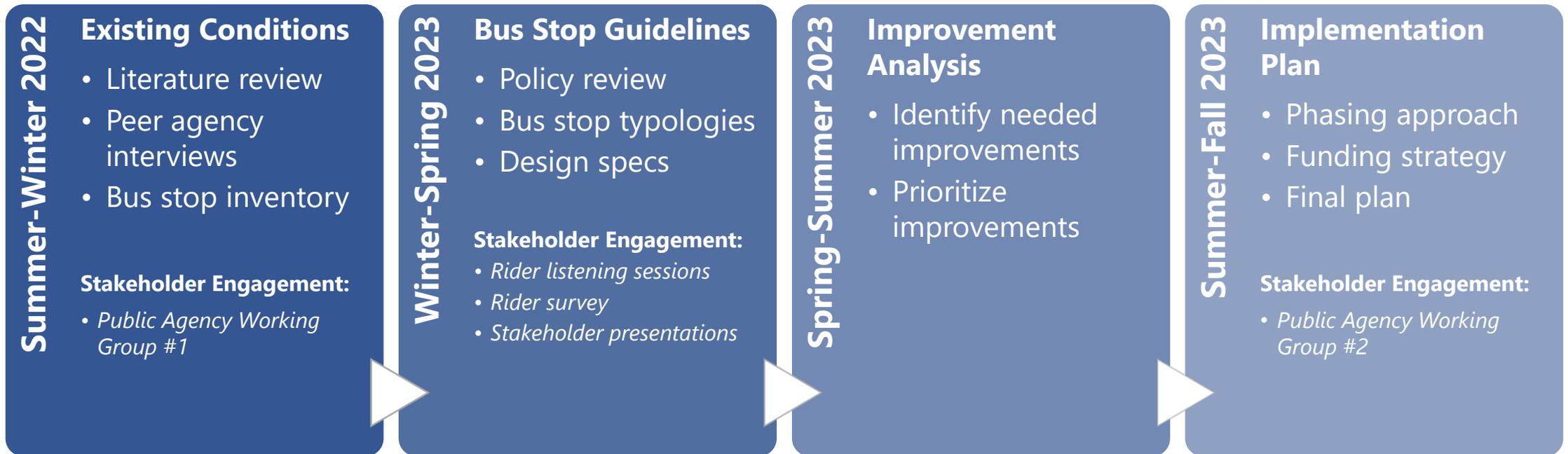
Project Scope

- BSIP focuses on the amenities and features of bus stops.
- Stop placement is governed by the SamTrans Service Policy Framework.
 - Staff are working on refining the policy for handling stop relocation, removal, and consolidation requests internally as a separate effort.
- Another project is underway to study accessibility (ADA) improvements at bus stops.
 - The BSIP project team will relay accessibility-related feedback received through the course of the project.

Stakeholder Engagement Plan



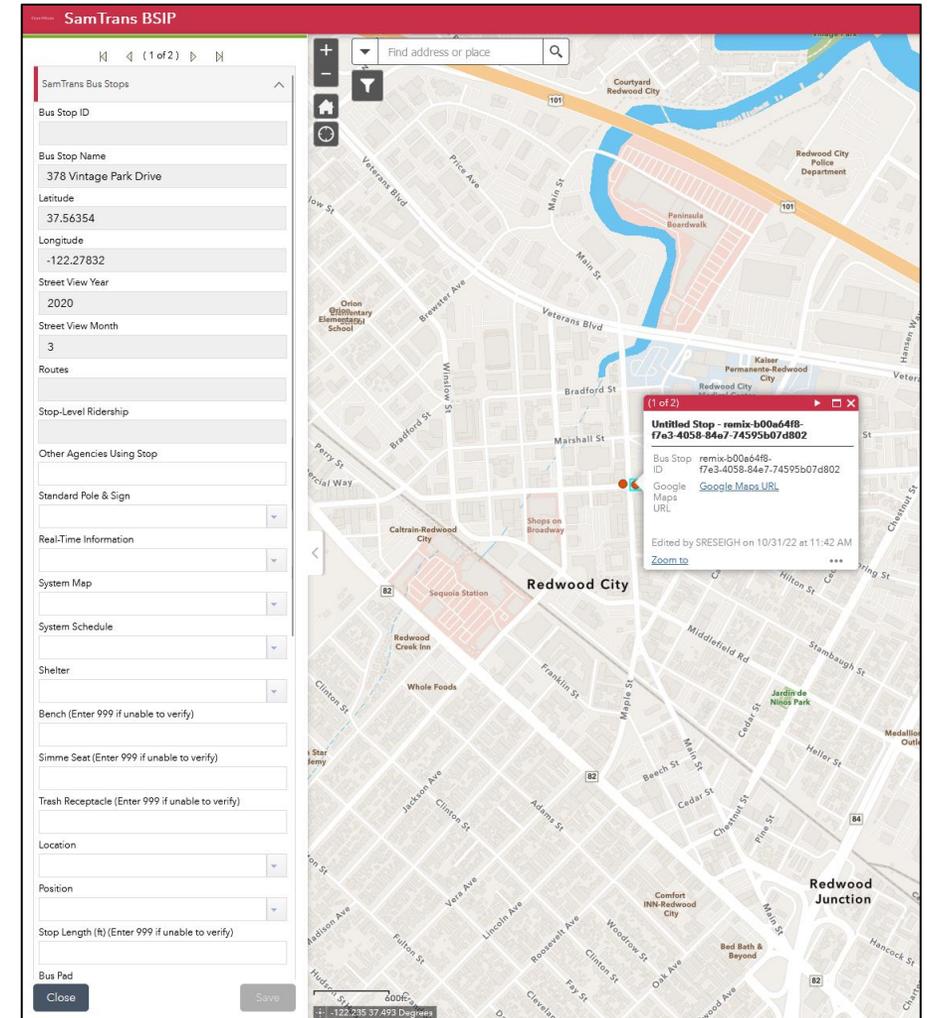
Project Schedule



Summary of Work to Date

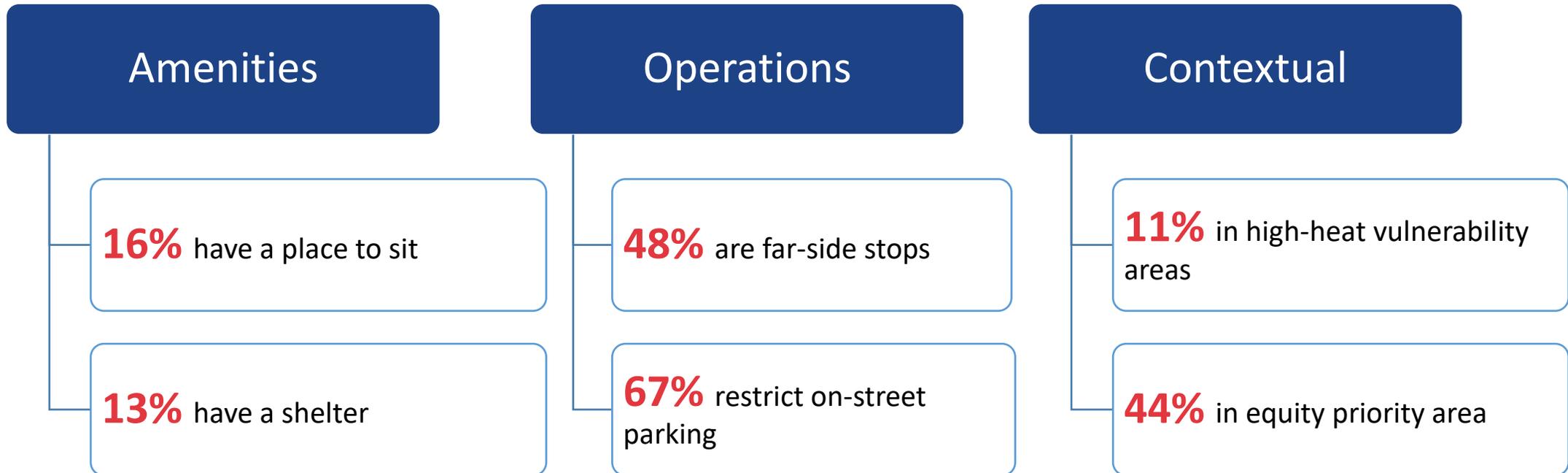
Existing Conditions

- GIS-based inventory process
- Used aerial imagery and Google Street View
- QA/QC checks and field verification



Existing Conditions

Of 1,871 total SamTrans bus stops:



Key Findings from PAWG #1

1

Cities seek SamTrans' leadership

2

Maintenance costs are challenging

3

SamTrans stop improvement processes are unclear

Next Step: Develop Typologies

Typologies will help us determine a right-sized investment approach to providing amenities at each stop.

- Categorize stops with similar land use, ridership, and service contexts
- Provide intuitive guidelines for amenities at each stop
- Supports the District's investment rationale

Next Step: Update Design Guidelines

Design guidelines should provide easy-to-use guidance for SamTrans staff, City staff and development partners.

- Guidance on bus stop amenities, operational improvements, and complete streets design principles (ped/bike access)
- Rooted in best practice and industry standard
- Internal collaboration across departments

Upcoming Outreach Activities

Project Website

<https://www.samtrans.com/projects/bus-stop-improvement-plan>

- Project Overview
- Presentations & Materials
- Survey Link – available starting March 20th

Outreach Events & Timeline: March 20th – April 30th

- Bus Stop Outreach
- Listening Sessions with CBOs
- Multilingual Virtual Community Meeting
- Onboard Rider Outreach
- Online Survey
- Stakeholder Presentations



Thank You



Please email shockleyd@samTrans.com with any questions.