



Bus Transportation CAC Report June 2024

Ridership:

SamTrans: Average weekday ridership across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 7.3 percent in June 2024 compared to June 2023. The total monthly ridership increased by 4.1 percent in June 2024 compared to June 2023.

Post-pandemic SamTrans total fixed-route bus ridership recovery in June 2024 reached 94.5 percent of pre-pandemic total bus ridership in June 2019.

Ride Plus: As of mid-June, Ride Plus has been in service for one year. Average weekday ridership was 98 trips and total ridership was 2,703 trips. This is a 6.7 percent decrease compared to the previous month's total ridership, likely due to the start of summer vacations. Of the total ridership, 71.3 percent of trips were taken in East Palo Alto/Belle Haven and 28.7 percent were taken in Half Moon Bay/El Granada.

Youth Unlimited Pass: Monthly usage for SamTrans Youth Unlimited Pass continues to increase year over year. For June 2024, Youth Unlimited Pass usage increased 19.7 percent compared to June 2023

Key Performance Indicators (KPI):

OTP: June 2024 systemwide OTP was 82.4 percent and is below the goal of 85.0 percent. This is an improvement compared to 78.7 percent in June 2023.

DNO: In June 2024, there were 3 DNOs. This is an improvement from the 8 DNOs in June 2023.

MBSC: There were 29 service calls in June 2024. The goal is to have one or fewer service calls per every 25,000 miles. Fixed-route service met its goal with one service call per 25,000 miles.

MBPA: There were 18 preventable accidents in June 2024. The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 2.4 accidents per 100,000 miles. This is an improvement compared to 2.8 accidents per 100,000 miles in June 2023.

Bus Transportation Safety Campaign

Safety Campaign

The Safety Campaign continues to focus on driving safely while school is out and tips to ensure the safety of our communities. During the summer months, there is a rise in pedestrian activity around parks and residential areas. Children are at a higher risk of being involved in accidents. Operators are reminded to reduce their speed in residential areas, stay alert and watch out for children at play, follow all traffic signs, and be cautious at crosswalks. Public safety and the safety of our children is a collective effort.

Bus Operator Employee of the Month (EOM) Recognitions

Samuel Yu is the June 2024 Bus Operator of the Month at North Base. This is his first EOM award during his almost two years of service with the District. **Cherry Anne Catungal** is the June 2024 Bus Operator of the Month at South Base. Operator Catungal has been driving with the District for one and half years, and this is her first EOM award.