



Bus Transportation CAC Report February 2025

Ridership:

SamTrans: Average weekday ridership across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 6.0 percent in February 2025 compared to February 2024. The total monthly ridership increased by 1.8 percent in February 2025 compared to February 2024 (note: there were 29 days in February 2024).

Post-pandemic SamTrans total fixed-route bus ridership recovery in February 2025 reached 89.9 percent of pre-pandemic total bus ridership in February 2020. The ridership recovery rate for FY25 to date is 96.2 percent of pre-pandemic total bus ridership between July 2019 and February 2020.

Ride Plus: Average weekday ridership was 110 trips, and total ridership was 2,662 trips. The average weekday ridership increased 5.8 percent compared to February 2024, and the total ridership decreased 4.7 percent compared to February 2024.

Of the total ridership, 69.4 percent of trips were taken in East Palo Alto/Belle Haven and 30.6 percent were taken in Half Moon Bay/El Granada.

Youth Unlimited Pass: For January 2025, Youth Unlimited Pass usage increased 14.3 percent compared to February 2024.

Regarding Key Performance Indicators (KPI):

OTP: February 2025 systemwide OTP was 82.6 percent, which is below the goal of 85.0 percent. However, OTP improved year over year (compared to 81.6 percent in February 2024).

Did Not Operate (DNOs): In February 2025, there were 106 DNOs. This is an 82.8 percent increase compared to February 2024.

MBSC: There were 37 service calls in February 2025 (23 from District and 14 from contracted services). The goal is to have one or fewer service calls per every 25,000 miles. Fixed-route service did not meet its goal with 1.2 service calls per 25,000 miles.

MBPA: There were 16 preventable accidents in February 2025 (13 from District and 3 from contracted services). The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 2.0 accidents per 100,000 miles.

Safety Campaign

The Safety Campaign is “Spring Forward.” An hour of sleep is lost during Daylight Savings Time which affects alertness and safety on the road. Be aware of drowsy drivers and watch for morning glare. Operators are reminded to get extra sleep, stay hydrated, and be mindful in staying alert. If you feel tired or unfocused, take breaks and let your supervisor know.

Bus Operator Employee of the Month (EOM) Recognitions

Antonio Guevarra is the North Base Operator of the Month and **Dong Yuan** is the South Base **Operator of the Month** for **FEBRUARY 2025**. This is Operator Guevarra’s second EOM award during his eight years of service with the District. Operator Yuan has been driving with the District for six years, and this is his second EOM award.

Maintenance Employee of the Month (EOM) Recognitions

Henson Lau (Utility Worker) is the February 2025 Maintenance Employee of the Month at North Base. This is his first EOM award. **Mukesh Chandra (Mechanic A)** is the January 2025 Maintenance employee of the Month at South Base. This is Mukesh’s first EOM award.