



SamTrans Board of Directors  
Meeting of June 4, 2025

Correspondence as of May 16, 2025

# Subject

1. SamTrans Bus Shelter Project

**From:** [Gerd S from RWC](#)  
**To:** [Randol White](#); [Board \(@samtrans.com\)](#)  
**Subject:** Fwd: SamTrans Bus Shelter Project  
**Date:** Friday, May 9, 2025 4:11:38 PM

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cc: Board

Mr. White,

RWCPulse just published a page about SamTrans' BSIP project that started in 2022.

Since I never heard back from you I had to figure things out on my own:

<https://www.rwcpulse.com/blogs/peeking-at-plans/2025/05/08/is-samtrans-just-messing-with-us>

Do you care to comment?

In one of my next articles I will have to tell San Mateo residents that your 3 year, \$53M project has achieved **exactly zero new bus shelters**.

Do you want to comment on that fact? Would you mind answering a few more questions about this subject while we are at it?

- Why is the project so far behind schedule?
- Is there actually a schedule?
- How come this is the first time - in 50 years - the district took inventory of all its shelters and stops?
- Why does a very basic business need like bus shelters require an extra project in the first place?
- Why isn't there a yearly budget dedicated to year-round shelter installations and maintenance?
- The presentations showed different numbers. At the very end of this project how many bus shelters can we expect for the \$53M?
- So far SamTrans has installed 0 shelters and maybe 5 benches. Have you achieved any of the other upgrades in terms of posted schedules, shade structures, digital schedule, garbage bins, etc.?

Thank you and best regards,  
Gerd Stieler,  
writing for RWCPulse

----- Forwarded message -----

From: **Gerd S from RWC** <[gerdwithpulse@gmail.com](mailto:gerdwithpulse@gmail.com)>

Date: Sun, Feb 9, 2025 at 2:33 PM

Subject: SamTrans Bus Shelter Project

To: <[WhiteR@samtrans.com](mailto:WhiteR@samtrans.com)>

Hi Mr. White,

in 2022 SamTrans started a big project called BSIP "Bus Shelter Improvement Plan".

By 2024 the project planning was finished and approved by the Board.

Since then rollout should have started.

Unfortunately your web site hasn't any updated information about how many bus stops have been improved by now. More importantly - since it is the rainy season - how many bus shelters have been installed so far.

<https://www.samtrans.com/projects/bus-stop-improvement-plan>

Basically I'm looking for a progress report and would like to take a few photos of your new shelters.

Can you point to a city or area, where you have started to update stops and install shelters?

Thank you and best regards,

Gerd Stieler,

writing for RWCPulse