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## **Bus Transportation CAC Report March 2025**

### **Ridership:**

SamTrans: Average weekday ridership across all four modes (Bus, Paratransit, Shuttles, and Ride Plus) increased by 4.9 percent in March 2025 compared to March 2024. The total monthly ridership increased by 5.5 percent in March 2025 compared to March 2024.

Post-pandemic SamTrans total fixed-route bus ridership recovery in March 2025 reached 99.6 percent of pre-pandemic total bus ridership in March 2019. The ridership recovery rate for FY25 to date is 96.6 percent of pre-pandemic total bus ridership between July 2019 and March 2020.

Ride Plus: Average weekday ridership was 138 trips, and total ridership was 3,721 trips. The average weekday ridership increased 41.5 percent compared to March 2024, and the total ridership increased 38.0 percent compared to March 2024. Staff attributes growth in Ride Plus usage to recent expanded marketing efforts and the introduction of a new and improved app for booking the service.

Of the total ridership, 74.1 percent of trips were taken in East Palo Alto/Belle Haven and 25.9 percent were taken in Half Moon Bay/El Granada.

Youth Unlimited Pass: For January 2025, Youth Unlimited Pass usage increased 12.7 percent compared to March 2024.

### **Regarding Key Performance Indicators (KPI):**

**OTP:** March 2025 systemwide OTP was 82.2 percent, which is below the goal of 85.0 percent.

**Did Not Operate (DNOs):** In March 2025, there were 30 DNOs.

**MBSC:** There were 30 service calls in March 2025 (22 from District and 8 from contracted services). The goal is to have one or fewer service calls per every 25,000 miles. Fixed-route service met its goal with 0.9 service calls per 25,000 miles.

**MBPA:** The goal is to have one or fewer preventable accidents per 100,000 miles; SamTrans did not meet its goal with 3.0 accidents per 100,000 miles.

### **Safety Campaign**

The Safety Campaign continues to focus on “Spring Forward.” An hour of sleep is lost during Daylight Savings Time which affects alertness and safety on the road. Be aware of drowsy drivers and watch for morning glare. Operators are reminded to get extra sleep, stay hydrated, and be mindful in staying alert. If you feel tired or unfocused, take breaks and let your supervisor know.

### **Bus Operator Employee of the Month (EOM) Recognitions**

**Antonio Guevarra** is the North Base Operator of the Month and **Dong Yuan** is the South Base **Operator of the Month** for **MARCH 2025**. This is Operator Guevarra’s second EOM award during his eight years of service with the District. Operator Yuan has been driving with the District for six years, and this is his second EOM award.

### **Maintenance Employee of the Month (EOM) Recognitions**

**Raaj Kishan (Mechanic C)** is the March 2025 Maintenance Employee of the Month at North Base. This is his fifth EOM award. **David “Billy” Balderas (Mechanic A)** is the March 2025 Maintenance employee of the Month at South Base. This is Mukesh’s first EOM award.

### **Action Items from Previous Meeting:**

- Passed the Carlmont school survey information to our Public Affairs and Ops Planning teams. Ops Planning will prepare a presentation related to service planning.
- Passed suggestion to consider one-offs transfers at Salesforce for Route FCX