



SamTrans Board of Directors

Meeting of June 4, 2025

Correspondence as of May 30, 2025

Subject

1. Mass Transit Daily
2. FCX
3. Re: FCX rote change
4. RE: Suggestion for FCX ROUTE
5. RE: Request to Change FCX Bus Route
6. RE: Request for FCX SamTran Rpute Change
7. RE: FCX Route Question
8. RE: FCX Route Feedback
9. Re: Request for FCX SamTran Rpute Change

From: [Mass Transit Board \(@samtrans.com\)](#)
To: [Trending news on Mass Transit](#)
Subject: [Trending news on Mass Transit](#)
Date: Monday, May 26, 2025 6:00:55 AM

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Trending news on Mass Transit
Mass Transit Daily ENL | [View online](#)

MASS TRANSIT DAILY



MAY 26, 2025



Hudson River Tunnel Project Moving Towards 2035 Completion Date

By Brandon Lewis

The massive project aims to help residents in New York and New Jersey get from place to place safely for decades.

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How the North American bus market is navigating tariff chaos

By Megan Perrero

The Trump administration suspended tariffs on certain goods, but public transit is already



feeling the impact.

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Introducing Glass Shield's Multi-Layer Film—a revolutionary take on traditional sacrificial films. Graffiti Shield's "Craft Manufacturing" innovation reshapes the concept, allowing complete customization. Whether it's fewer or more layers, thinner or thicker films, our approach ensures tailored solutions, like 2 layers of 4mil or 4 layers of 6mil, meeting specific standards and budgetary needs.

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Caltrain's electric fleet more efficient than expected

Thanks to Caltrain's regenerative braking, the agency is revising electricity cost estimates from \$19.5 million to \$16.5 million annually.

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Sound Transit launches wig wag train pilot on 1 Line

The wig wag train features technology that is designed to improve train visibility and passenger safety along the at-grade portions of the agency's light-rail network.

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New York City Mayor Adams, NYC Department of Social Services to transition Fair Fares pilot to OMNY

The transition follows the conclusion of a

The OMNY logo is displayed in white, stylized capital letters against a solid black rectangular background.

successful Fair Fares pilot on OMNY between the DSS and the MTA.

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Updated: Marcus Molinaro nominated to be next FTA administrator

By Megan Perrero

Molinaro's nomination will now go before the full Senate for approval.

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MN: Some Rochester bus services lapsing amid driver shortage

CA: Bay Area workers are returning to office, but most aren't taking transit, new data shows

OR: Oregon Republicans line up behind transportation proposals that would cut pedestrian, transit and other climate-friendly programs – but not raise taxes

US: Rideshare drivers win more benefits, protections despite industry pushback

FEATURED



A Data-Driven Look at North America's Bus Fleet Landscape

By Megan Perrero

North American bus fleets adapt to increased ridership, supply chain hurdles and a continued shift to zero-emission vehicles.

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Transportation Manager

From Mountainland Association of Governments (MAG)



Electro-Mechanical Rail Maintenance Supervisor

From Hampton Roads Transit (HRT)



Assistant Superintendent of Rolling Stock and Shops Maintenance

From Bay Area Rapid Transit (BART)

Executive Director

From Colin Baenziger & Associates



Executive Director
Colin Baenziger & Associates
Savannah, GA



Superintendent, Bus Transportation
From Valley Metro



Safety & Training Supervisor
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Mass Transit
Endeavor Business Media
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: Wen-Chin Chen <wen2368@hotmail.com>
Sent: Thursday, May 29, 2025 2:15 PM
To: Public Comment <publiccomment@samtrans.com>
Subject: FCX

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<<https://aka.ms/LearnAboutSenderIdentification>>

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To the Board Members:
I like to make some comments about FCX.

1. There was a survey conducted in April and only surveyed 2 buses in the afternoon. I asked the first and second bus passengers and no one got the surveys. I called Samtrans and he asked around and told me there was no survey about FCX. I also like to point out that the riders who changed their commute after SamTrans implemented new route with one stop last year, did not get to voice their opinions.
2. The survey we received was not clear. It asked about cleanliness of the buses, drivers etc. and did not specify what the survey was for. It was confusing for riders about the purpose of this survey. Some riders did not know where to write their opinions.
3. I saw lots of Recovered Correspondence and Public Comments that people emailed the past few months and just got posted on May 23rd board mtg's correspondence. I believe there were more emails lost because some people said they emailed and did not get posted. I am interested in knowing why some emails got lost.
4. I do understand that some riders work around Salesforce But the bus is to serve the public and you offer effortless travel. This new route stresses people out and also causes some injuries and incidents already. This new route is very unfriendly. How does SamTrans work on increasing ridership while you make it so hard for people to take the bus? You are forcing people to drive.
5. People working in SF really depends on FCX. We should not be on the bottom of your list. We deserve your attention like other riders.

Thank you for reading my concerns.

Wen

From: [SamTrans BOD Public Support](#)
To: yc286@juno.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: FCX rote change
Date: Thursday, May 29, 2025 3:31:13 PM

To Lucy,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

To the matter of your feedback for our Route FCX, know that your comments concerning the removal of the FCX's stops along Mission St were forwarded to our Planning team for review. They have taken note of your feedback, just as they have the other comments from our community concerning these changes to the FCX last summer, as part of their efforts to conduct a data analysis of the route's performance under said changes. In addition to this information, Planning staff also rode the FCX last month and used the opportunity to speak to riders onboard about their experiences with its present routing.

From what our Planning team has gathered thus far, they have found ridership has overall increased on the FCX since these changes were implemented. However, they also found that community sentiment about these changes have been mixed. Some riders supported the changes and the benefits they brought to the route's on-time performance and its terminal in downtown San Francisco. Some others, though, expressed similar opinions as yourself, preferring to have one or more of the older stops along Mission St returned to the route.

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So, again, thank you for taking the time to send us your comments. SamTrans staff will continue to strive to provide our riders with a high-quality transit system and travel experience.

Your SamTrans BOD Public Support Team

-----Original Message-----

From: yc286@juno.com <yc286@juno.com>
Sent: Thursday, March 20, 2025 1:09 PM
To: Board (@samtrans.com) <Board@samtrans.com>
Subject: FCX rote change

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Dear Board,

Good afternoon, thanks for the meeting coming up and let us tell you how we feel, now as more and more people will go back to work, we really need the FCX go back to the old rote can stop at mission to pick up more passengers. In the morning and afternoon when get off work plenty people go home, it take a very long time to take

bus in San Francisco to the only one stop at Salesforce, is very not convenience. Most of the time when get to Salesforce, the bus is gone, and need to wait about half an hour again for the next one, and the bus like to leave a few minutes early that even make us wait a while for the next one. And around 6.18 or 6.48pm, the FCX bus not on time a lot of times, really make us nervous.

Since more and more people work in the office is far way from Salesforce near mission street now, hope please put back at least 2 or 3 stops on mission street, or please go back to the old FCX rote, thanks for your help!

Lucy

From: [SamTrans BOD Public Support](#)
To: frankiechen@gmail.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: Suggestion for FCX ROUTE
Date: Thursday, May 29, 2025 3:31:15 PM

To Frankie Chen,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

To the matter of your feedback for our Route FCX, know that your comments concerning the removal of the FCX's stops along Mission St were forwarded to our Planning team for review. They have taken note of your feedback, just as they have the other comments from our community concerning these changes to the FCX last summer, as part of their efforts to conduct a data analysis of the route's performance under said changes. In addition to this information, Planning staff also rode the FCX last month and used the opportunity to speak to riders onboard about their experiences with its present routing.

From what our Planning team has gathered thus far, they have found ridership has overall increased on the FCX since these changes were implemented. However, they also found that community sentiment about these changes have been mixed. Some riders supported the changes and the benefits they brought to the route's on-time performance and its terminal in downtown San Francisco. Some others, though, expressed similar opinions as yourself, preferring to have one or more of the older stops along Mission St returned to the route.

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So, again, thank you for taking the time to send us your comments. SamTrans staff will continue to strive to provide our riders with a high-quality transit system and travel experience.

Your SamTrans BOD Public Support Team

-----Original Message-----

From: Frankie Chen <frankiechen@gmail.com>
Sent: Tuesday, March 18, 2025 11:05 PM
To: Board (@samtrans.com) <board@samtrans.com>
Subject: Suggestion for FCX ROUTE

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Hello,

My name is Frankie Chen, and I am a dedicated commuter from Foster City to downtown San Francisco, where I worked for the City government . I have consistently relied on the FCX for my daily commutes, but recent changes to the SanTran route, implemented without long public notice, public hearing have caused significant disruptions

and safety concerns for passengers like myself.

Since these changes, I have unfortunately encountered adverse consequences. To adapt the FCX new route to decrease travel time to office after Salesforce bus station, I have resorted to using electric scooters, which resulted in a serious accident when I struck a pothole and sustained both hands fractured. This incident necessitated multiple surgeries and a protracted recovery period, underscoring the paramount importance of safe and reliable transit options for all individuals.

Previously, FCX had strategically placed stops to accommodate city workers, facilitating commuting and enhancing its feasibility. However, with the altered route, many passengers have opted for BART instead, as we had bad experience to take MUNI after Salesforce Tower.

I have heard numerous accounts from other passengers regarding threats, insults, and even thefts while taking for MUNI. It is disheartening to consider that our journey home can be marred by such harassment.

Furthermore, we face the challenge of being unable to board the 5:18 PM bus back home. Most of us have to take the 5:48 PM bus and that bus frequently delays departure, leaving many of us returning home significantly later than anticipated.

In response to these concerns, we have initiated a petition to SanTran executives, accumulating numerous signatures. Our aspiration is for SanTran to reconsider and establish one or two new stations on Mission Street to better serve Foster City commuters. We genuinely desire a safe, convenient, and efficient commuting experience.

I implore you to consider our concerns and assist us in advocating for a transit system that truly meets the needs of all passengers.

Thank you for your attention to this matter.

Sincerely,
Frankie Chen

Sent from my iPhone

From: [SamTrans BOD Public Support](#)
To: kongchao3088@gmail.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: Request to Change FCX Bus Route
Date: Thursday, May 29, 2025 3:31:15 PM

To Jason K.,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

To the matter of your feedback for our Route FCX, know that your comments concerning the removal of the FCX's stops along Mission St were forwarded to our Planning team for review. They have taken note of your feedback, just as they have the other comments from our community concerning these changes to the FCX last summer, as part of their efforts to conduct a data analysis of the route's performance under said changes. In addition to this information, Planning staff also rode the FCX last month and used the opportunity to speak to riders onboard about their experiences with its present routing.

From what our Planning team has gathered thus far, they have found ridership has overall increased on the FCX since these changes were implemented. However, they also found that community sentiment about these changes have been mixed. Some riders supported the changes and the benefits they brought to the route's on-time performance and its terminal in downtown San Francisco. Some others, though, expressed similar opinions as yourself, preferring to have one or more of the older stops along Mission St returned to the route.

As a result of their findings, our Planning team determined they need more time to evaluate the current iteration of Route FCX. As part of this, they are considering conducting a full rider survey later this year to collect more comprehensive information on FCX riders' expectations and impressions with the route. Regardless of whether they implement this survey, though, know our Planning are carefully considering comments they receive from our community, with the intent to couple that feedback with an evaluation of the changes implemented by Reimagine SamTrans and their impact on our service.

So, again, thank you for taking the time to send us your comments. SamTrans staff will continue to strive to provide our riders with a high-quality transit system and travel experience.

Your SamTrans BOD Public Support Team

-----Original Message-----

From: Chao Kong <kongchao3088@gmail.com>
Sent: Monday, March 10, 2025 5:55 PM
To: Board (@samtrans.com) <board@samtrans.com>
Subject: Request to Change FCX Bus Route

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To Sam Trans Board,

I am a FCX passenger who commute between Foster City and San Francisco. My office is located near 8th Street in SF. Before the FCX route change last Aug, I got off at 9th & Mission and walked 5 mins to office. This is so convenient for me. However, starting Aug. 2024, this convenient way of commuting stops. Now my commute time

is almost doubling. I asked Sam Trans why they made such change. They told me they wanted to save drivers driving time. This does not make sense because the driving time didn't get saved as drivers still need to drive locally in SF with very slow speed to bypass the gate and go to the terminal. In addition, as a public transportation, shouldn't Sam Trans consider the need of passengers first than the driving time? Sam Trans told me that they did survey before the change and 1/3 of passengers agreed. I recall that I filled in such survey. However, the survey didn't say anything about stopping to go to SF Missions street. Plus, 1/3 passengers can't represent most of passengers' opinion.

I am requesting board of Sam Trans to reconsider FCX route and go back to stop at SF Mission street. If you want to save driving time, I suggest just stopping at limited stops on SF Mission Street.

Thank you very much.

Jason K

From: [SamTrans BOD Public Support](#)
To: yanrong3088@gmail.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: Request for FCX SamTran Rpute Change
Date: Thursday, May 29, 2025 3:31:22 PM

To Linda Wang,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

To the matter of your feedback for our Route FCX, know that your comments concerning the removal of the FCX's stops along Mission St were forwarded to our Planning team for review. They have taken note of your feedback, just as they have the other comments from our community concerning these changes to the FCX last summer, as part of their efforts to conduct a data analysis of the route's performance under said changes. In addition to this information, Planning staff also rode the FCX last month and used the opportunity to speak to riders onboard about their experiences with its present routing.

From what our Planning team has gathered thus far, they have found ridership has overall increased on the FCX since these changes were implemented. However, they also found that community sentiment about these changes have been mixed. Some riders supported the changes and the benefits they brought to the route's on-time performance and its terminal in downtown San Francisco. Some others, though, expressed similar opinions as yourself, preferring to have one or more of the older stops along Mission St returned to the route.

As a result of their findings, our Planning team determined they need more time to evaluate the current iteration of Route FCX. As part of this, they are considering conducting a full rider survey later this year to collect more comprehensive information on FCX riders' expectations and impressions with the route. Regardless of whether they implement this survey, though, know our Planning are carefully considering comments they receive from our community, with the intent to couple that feedback with an evaluation of the changes implemented by Reimagine SamTrans and their impact on our service.

So, again, thank you for taking the time to send us your comments. SamTrans staff will continue to strive to provide our riders with a high-quality transit system and travel experience.

Your SamTrans BOD Public Support Team

-----Original Message-----

From: yan wang <yanrong3088@gmail.com>
Sent: Tuesday, April 8, 2025 11:16 AM
To: Board (@samtrans.com) <board@samtrans.com>
Subject: Request for FCX SamTran Rpute Change

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Hi,

I am a FCX bus passenger who commute daily between Foster City and SF. Since last Aug., FCX changed its route and no more stop at Mission Street in SF. This change has greatly increased my communitie time from 1.5 hours (round trip) to more than 3 hours (round trip). I have been so tired to spend so much time daily to commute. In

addition, the change of route didn't save time for drivers too.

I am requesting Sam Trans to reconsider to drive through SF Mission Street with limited stops to help passengers.

Thsnk you.

Linda Wong

From: [SamTrans BOD Public Support](#)
To: ekcollege88@gmail.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: FCX Route Question
Date: Thursday, May 29, 2025 3:31:27 PM

To Howard,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

To the matter of your feedback for our Route FCX, know that your comments concerning the removal of the FCX's stops along Mission St were forwarded to our Planning team for review. They have taken note of your feedback, just as they have the other comments from our community concerning these changes to the FCX last summer, as part of their efforts to conduct a data analysis of the route's performance under said changes. In addition to this information, Planning staff also rode the FCX last month and used the opportunity to speak to riders onboard about their experiences with its present routing.

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So, again, thank you for taking the time to send us your comments. SamTrans staff will continue to strive to provide our riders with a high-quality transit system and travel experience.

Your SamTrans BOD Public Support Team

-----Original Message-----

From: E Ko <ekcollege88@gmail.com>
Sent: Tuesday, April 8, 2025 11:29 AM
To: Board (@samtrans.com) <board@samtrans.com>
Subject: FCX Route Question

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Hi,

My company requested employees to go back to work in office in SF 5 days a week starting from 4/28/25. I am thinking to take FCX route. I heard that FCX used to stop on Mission&9th Street in SF. That stop is very close to my office. I have several other coworkers are also planning to take FCX as it's an express bus.

Are you considering to change the current route to go back the old stop at Mission&9th in SF?

We appreciate if you can consider the request as I think this change will be very attractive to many passengers like my coworkers and me to take FCX. Recently they are a lot of companies in SF are requesting employees to go back to work in offices.

Thank you.

Howard

From: [SamTrans BOD Public Support](#)
To: ekisgreat@gmail.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: FCX Route Feedback
Date: Thursday, May 29, 2025 3:31:31 PM

To Ethan Kong,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

To the matter of your feedback for our Route FCX, know that your comments concerning the removal of the FCX's stops along Mission St were forwarded to our Planning team for review. They have taken note of your feedback, just as they have the other comments from our community concerning these changes to the FCX last summer, as part of their efforts to conduct a data analysis of the route's performance under said changes. In addition to this information, Planning staff also rode the FCX last month and used the opportunity to speak to riders onboard about their experiences with its present routing.

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Your SamTrans BOD Public Support Team

-----Original Message-----

From: Ethan Kong <ekisgreat@gmail.com>
Sent: Tuesday, April 8, 2025 11:18 AM
To: Board (@samtrans.com) <board@samtrans.com>
Subject: FCX Route Feedback

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To Whom It May Concern,

I am a passenger who works in a tech company in San Francisco near 8th Street. Before FCX bus changed its route last August, I got off at 9th & Mission Street in SF and walk 5 mins to office. After the change that FCX no more stopped on Mission Street, I had to take SF muni to Sales Force Terminal and wait 20 mins. for scheduled bus to

come. This new route doubled my commute time.

I am not the only passenger who suffered from this change. Many other passengers are complaining too. Everyone is so tired with the long commuting time everyday.

Can you please go back the route to stop at 9th & Mission Street in SF?

Thank you so much.

Ek

From: [yan wang](#)
To: [SamTrans BOD Public Support](#)
Cc: [Board \(@samtrans.com\)](#)
Subject: Re: Request for FCX SamTran Rpute Change
Date: Thursday, May 29, 2025 4:30:56 PM

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Hi,

Thanks for your reply. I just don't understand why SamTran needs another survey later this year since you have done survey recently. How many times of survey do you need ? We want Sam Trans to consider FCX route change ASAP to save commute time. Now are you saying we have to wait another year to take survey again to raise my voice? If so, what's the purpose that you did last month's survey? When you changed FCX new route last Aug., you only did one-time survey. Plys, not majority of passengers agreed to change to the new route, but you still changed it.

This new route from last Aug. really brought too much time to commute. Please consider to change ASAP.

Thanks.

On Thu, May 29, 2025, 3:31 PM SamTrans BOD Public Support
<SamTransBODPublicSupport@samtrans.com> wrote:

To Linda Wang,

Thank you for sending us your feedback concerning our Route FCX. We sincerely apologize for how long it has taken us to reach back out to you. There was a technical issue on our end, but please be assured that it has since been resolved.

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So, again, thank you for taking the time to send us your comments. SamTrans staff will continue to strive to provide our riders with a high-quality transit system and travel experience.

Your SamTrans BOD Public Support Team

-----Original Message-----

From: yan wang <yanrong3088@gmail.com>

Sent: Tuesday, April 8, 2025 11:16 AM

To: Board (@samtrans.com) <board@samtrans.com>

Subject: Request for FCX SamTran Rpute Change

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I am requesting Sam Trans to reconsider to drive through SF Mission Street with limited stops to help passengers.

Thsnk you.

Linda Wong