



SamTrans Board of Directors
Meeting of July 2, 2025

Correspondence as of June 20, 2025

Subject

1. 6-10 and 5-24 Letters to ST BOD from Emil Lawrence - rec'd. 6-13-2025 at 11.12 am

Emil Lawrence MBA
Paralegal Investigator
Hotel Shores Landing
Second Floor-Unit 14/B
1000 Twin Dolphin Drive
San Carlos/RWC CA 94065
Cell-650-254-4126

June 10, 2025

SamTrans Board of Directors
Complaint Specialist
1250 West San Carlos
San Carlos, CA 94070

Re: Incident with Bus Driver Behavior while on Duty: 06/10/2025: Time: 11:07, Driver ID 1669
Bus Route 260. Bus 503

06/13/25 AM 11:12 EXEC

Board of Directors:

We just had the Detroit Grand Prix, where a Honda came in first. It was a bad day for those Ferraris or other exotic racing machines. However, in Detroit there is an expression used in town, which is part of the city culture. It is not derogatory term, but it can be. A woman that is a waitress, hostess, drives a truck, bus or cab, that thinks she is the Queen of Sheba, can be called a "Slap-Bitch." When she loses her mind on the job, one just slaps the bitch to set her right. We have a bus driver-here-that should be slapped, several times, for wasting passenger time. And, my time. Last week ID 1669 stopped the bus-did not turn off the ignition-for the 45-minute roundabout-and then waited as all the passengers disembark and walk.

This letter is about SamTrans bus driver ID 1669 issue, which happened today. For several weeks, I have been running encounters with this woman ID 1669, the SamTrans bus driver on the #260 line. At first, having more serious issues with SamTrans, I just let her issue slide. However, SamTrans has one hostile, arrogant, and belligerent SamTrans bus driver here. When I get on a bus, I pay cash. I put a couple of Washington's in the currency box and point to the pass box, sometimes. I have a great conversation with the driver. But, not with bus driver ID 1669. She wears a full cover brown mask, so one can see her face. She tells me, "I do not know what you want."

I am starring at her for the fourth time, in three weeks. So, I ask, "Do you understand English? A bus driver should be able to understand American idioms, too. How about when I point my finger at the pass box-do you think you can understand that?" However, she says. "I don't know what you are asking me?" This is the fourth bus ride with her and the fourth dysfunctional conversation, too.

So-excuse me-I start yelling at her. I ask, "What are doing driving this bus?" "Did someone check your SS Number on E-Verify." "There is English and there is American English, which one have you studied?" "Have them teach you American lingo before they let you drive this bus."

ID 1669 calls the bus police. He tells me I should not be rude. She punches up my pass after stopping the bus and calling in. People get off and walk the one-mile distance to San Carlos. At 11:45, I AM at the San Carlos Station.

Emil Lawrence

Emil Lawrence MBA
Paralegal Investigator
Hotel Shores Landing
Second Floor-Unit 14/B
1000 Twin Dolphin Drive
San Carlos/RWC CA 94065
Cell-650-254-4126

May 24, 2025

SamTrans Board of Directors
Complaint Specialist
1250 West San Carlos
San Carlos, CA 94070

Re: Incident with Bus Driver Behavior while on Duty: 05/06/2025: Time: 11:07, Driver ID 1669
Bus Route 260. Bus 503

Board of Directors:

It is not clear to me-from what I read-that the bus or train system is making or losing money. Maybe it is time for an audit of transportation affairs by outside auditors. You are moving to more expensive quarters when you cannot pay for your present space. Donald Trump whether one likes him or not: Is trimming the federal workforce. The federal government is an exploding bureaucracy-with cuts from DOGE-and it is still growing. You growing bureaucracy needs audits and to cut your fat salaries and pensions. For the moment, I am putting this investigation on hold, but will come back to it, soon.

This letter is about SamTrans bus driver issue, which happened last week. For several weeks, I have been running encounters with this woman bus driver on the #260 bus. At first, having more serious issues with SamTrans, I just let her issue slide. Now, the slide is over. You have one hostile, arrogant, and belligerent driver here. When I get on a bus, I pay cash. I put a couple of Washington's in the currency box and point to the pass box, sometimes. I have a great conversational pose with-say-most of the drivers. But, not with this driver. She wears a full cover brown mask, so one cannot see her face. She tells me, "I do know what you want."

I am starring at her for the third time, in three weeks. So, I ask, "Do you understand English? A bus driver should be able to understand American idioms, too. How about when I point my finger at the pass box-do you think you can understand that." But, she says, "I don't know what you are asking me?"

I start yelling at her. I ask, "What are doing driving this bus?" She calls the bus police. He tells me I should not be rude. She punches up my pass after stopping the bus and calling in. People get off and walk the one-mile distance to San Carlos.

Emil Lawrence

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