



SamTrans Board of Directors
Meeting of September 3, 2025

Correspondence as of August 22, 2025

Subject

1. Bus shelter covers in Bus stops and digital display at the Bus Shelters
2. Re: FCX
3. Mass Transit Rail Update
4. MTA advances Second Avenue Subway Phase 2; updates from Denver RTD

From: JJ
Subject: Bus shelter covers in Bus stops and digital display at the Bus Shelters
Date: Friday, August 15, 2025 5:16:28 PM

You don't often get email from mvgal222@gmail.com. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Thank you for all that you do and more.

Please add bus shelter covers with digital display of hours of bus arrival time for Children, students and mothers with newborn babies standing in bus stops.

Please help the US Government to use tax money from the USA people in the USA and to not send the money at all to Ukraine and Israel ever.

I have been paying taxes here in California for 3 decades now.

If the USA entirely stops sending our USA hard earned tax money to Ukraine and Israel, we in the USA will have money to use for our own citizens to have bus shelter covers and for the electronic display at the bus stops when the next bus will stop.

Please send this message to the supervisors, city officials and to the transport department.

Please add bus shelter covers with digital display of hours of bus arrival time for Children, Students and mothers with newborn babies standing in bus stops.

Thank you so much

God bless you

From: [Wen-Chin Chen](#)
To: [SamTrans BOD Public Support](#)
Cc: [Board \(@samtrans.com\)](#)
Subject: Re: FCX
Date: Monday, August 18, 2025 9:38:18 AM

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Hi,

It is August which is a year after you implemented FCX changes. I was told that you are planning a survey for FCX for feedbacks from the passengers. I wonder when it will take place.

Thank you

Wen

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From: SamTrans BOD Public Support <SamTransBODPublicSupport@samtrans.com>
Sent: Thursday, June 12, 2025 4:21:19 PM
To: wen2368@hotmail.com <wen2368@hotmail.com>
Cc: Board (@samtrans.com) <Board@samtrans.com>
Subject: RE: FCX

To Wen-Chin Chen,

Thank you for taking the time to send us comments and concerns regarding our Route FCX. Your feedback was forwarded to our Operations Planning team for further handling. A copy of this correspondence will also be provided to our Board of Directors.

To your first two points concerning the survey conducted back in April, we apologize for the confusion surrounding the matter. This was not an official survey for Route FCX, but one conducted informally to get an abbreviated understanding of riders' experiences with the route. Please rest assured that any official surveys conducted for the FCX will be formally structured and communicated to the public in advance.

Regarding your third concern, you are right: there had been a technical error on our end that had redirected a number of public comments, which led to a delay in our receipt and handling of these correspondences. We sincerely apologize for the trouble--and for the worry it caused. However, once the error was corrected, all feedback that had been received and redirected had been recovered and included in our Board materials.

To your closing concerns around Route FCX's current structure, please understand that we are very much in alignment with your assessment: SamTrans service is meant to serve the public; it is only right they see its benefit. This, though, is why we cannot quickly make changes to our bus lines-

because we are considering the needs of all of our riders. We assure you that we are not disregarding our San Francisco riders; we consider their transit needs as closely and carefully as those of any of our others communities' transit needs.

To that point, we do recognize that the changes to Route FCX has impacted the travel of our riders who utilized our Mission St & 8th St and Mission St & 9th St stops. However, we have found there are more riders getting off and on by the Salesforce Transit Center, which is a transit hub and within walking distance to other well-used stops on the old FCX, like Drumm St & Clay St or Mission St & 3rd St. We understand you have had your reservations about this decision and how it has affected the appeal and growth of the FCX, but average weekday ridership for the bus line has overall increased, with average weekday ridership for April 2025 up by 49% compared to April 2024 to give an example.

Additionally, please understand that our service is closely interlinked, so any changes we make to one part of our service will also affect others. This means we need to spend time evaluating potential adjustments before we commit to implementation. SamTrans staff are well aware of how important Route FCX is to a number of our riders' commutes, so we are already spending a significant amount of time evaluating the service and customer feedback as we prepare to move forward. Additionally, we will have a consultant evaluate the effect of Reimagine SamTrans on our system, including the changes made to Route FCX, this coming summer and fall to help guide our efforts.

We hope we were able to address your concerns about Route FCX and its future. Thank you again for reaching out. And thank you for riding SamTrans!

Your SamTrans BOD Public Support Team

From: Wen-Chin Chen <wen2368@hotmail.com>
Sent: Thursday, May 29, 2025 2:15 PM
To: Public Comment <publiccomment@samtrans.com>
Subject: FCX

You don't often get email from wen2368@hotmail.com. Learn why this is important
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To the Board Members:

I like to make some comments about FCX.

1. There was a survey conducted in April and only surveyed 2 buses in the afternoon. I asked the first and second bus passengers and no one got the surveys. I called Samtrans and he asked around and told me there was no survey about FCX. I also like to point out that the riders who changed their commute after SamTrans implemented new route with one stop last year, did not get to voice their opinions.
2. The survey we received was not clear. It asked about cleanliness of the buses, drivers etc. and did not specify what the survey was for. It was confusing for riders about the purpose of this survey. Some riders did not know where to write their opinions.
3. I saw lots of Recovered Correspondence and Public Comments that people emailed the past

few months and just got posted on May 23rd board mtg's correspondence. I believe there were more emails lost because some people said they emailed and did not get posted. I am interested in knowing why some emails got lost.

4. I do understand that some riders work around Salesforce But the bus is to serve the public and you offer effortless travel. This new route stresses people out and also causes some injuries and incidents already. This new route is very unfriendly. How does SamTrans work on increasing ridership while you make it so hard for people to take the bus? You are forcing people to drive.

5. People working in SF really depends on FCX. We should not be on the bottom of your list. We deserve your attention like other riders.

Thank you for reading my concerns.

Wen

From: Mass Transit <mass@mail.southcommmail.com>
Sent: Tuesday, August 19, 2025 6:02 AM
To: Board (@samtrans.com)
Subject: Mass Transit Rail Update

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Mass Transit Rail Update
Mass Transit Rail Update - Tuesday ENL | [View online](#)



Government of Ontario breaks ground on second tunnel launch shaft near future Gerrard Station on Ontario Line

The launch shaft will eventually serve as the tunnel portal, where Ontario Line trains will move from above-ground tracks to the underground tunnels.

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From Wheel Rail Seminars

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TTC to pursue single-source contract with Alstom Transport Canada for new Line 2 subway trains

The base procurement is for 70 six-car train sets in total, and the contract would include options to procure additional trains to meet future needs.

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Minneapolis Blue Line extension project receives federal environmental approval

The project includes new measures to support the surrounding community throughout the construction process.

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HART breaks ground on CCGS segment of Honolulu rail project

The City Center Guideway and Stations segment includes the construction of six rail stations and approximately three miles of elevated guideway.

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Maryland Governor announces transit-centered development at Bowie State University

The project seeks to add 400 housing units near the campus' transit hub.

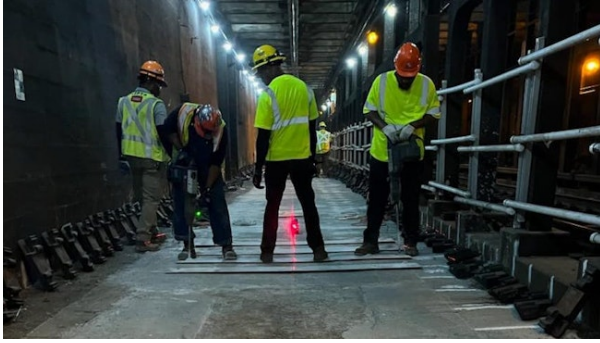
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Santa Clara VTA releases cost report for tunneling method for BART Silicon Valley Phase II Project

The report provides a clear and transparent look at the costs associated solely with the twin bore approach.

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SEPTA completes critical track work on trolley tunnel under Schuylkill River

The work was part of the agency's 2025 trolley tunnel closure.

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Amtrak to enhance service, rider experience on Northeast Corridor

By Brandon Lewis

The NextGen Acela high-speed trains are set to begin service on Aug. 28 while Amtrak has also added a new track and platform at Washington Union Station.

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Mass Transit
Endeavor Business Media
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: Mass Transit <mass@news.southcommmail.com>
Sent: Tuesday, August 19, 2025 8:37 AM
To: Board (@samtrans.com)
Subject: MTA advances Second Avenue Subway Phase 2; updates from Denver RTD

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MTA advances Second Avenue Subway Phase 2; updates from Denver RTD
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MTA advances Second Avenue Subway Phase 2

The Second Avenue Subway Phase 2 is projected to have the lowest cost per rider of any active heavy rail project in the country.

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Denver RTD increases fare enforcement to over 300,000 fare checks a month

RTD-PD has grown five-fold since 2022, enabling the system-wide enforcement.

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KCATA to continue providing transit service to Missouri's Kansas City

KCATA's board approved a contract for transit services, ensuring the city receives uninterrupted transportation.

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MARTA board approves contract for On the Go app redevelopment

The redesign aims to merge the four existing MARTA apps into a unified platform.

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CTDOT requests proposals to redevelop Stewart B. McKinney Stamford Transportation Center

The redevelopment aims to accommodate service increases from Metro-North and Amtrak.

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NY: Push by Ulster County Area Transit to attract bus drivers pays off

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Advancements in Battery-Electric Trainsets for Rail Transit

By Matthew Dick

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