



Safety Tip for Students



BE A COURTEOUS RIDER:

- Treat others with kindness — no harassment, threats, or disruptive behavior.
- Keep noise down by using headphones and speaking quietly.
- Take your trash with you and keep aisles clear by stowing bags under your seat.
- Use handrails and seatback handles when moving around the bus.



RIDE SMART:

- Board through the front and exit at the back.
- Move toward the rear of the bus to make space for others.
- Signal the operator if you need to retrieve your bike from the front rack.
- Wave at the bus to signal you'd like to board.



STAY SAFE AND ALERT:

- Let the driver focus — avoid unnecessary conversation.
- Use emergency exits only in real emergencies.
- Wait for passengers to exit before boarding and for the bus to leave before crossing the street.
- Hold onto your belongings and report lost items at samtrans.com/lost.
- Report safety concerns at **1-800-660-4287**.



PROHIBITED ONBOARD:

- Weapons, flammable materials, or dangerous items.
- Alcohol, tobacco, marijuana, vaping, or illegal drugs.
- Any behavior that puts others at risk or creates an unsafe environment.

Penalties include verbal warnings, ejection, and exclusion from vehicles or property, to issuance of a citation, arrest, and prosecution (samtrans.com/code-of-conduct).



CUSTOMER SERVICE: 1-800-660-4287

Hearing Impaired: (TTY) 650-508-6448

Para traducción llama al 1-800-660-4287 | 如需翻譯,請電 1-800-660-4287

Weekdays: 7:00 am - 7:00 pm | Weekends & Holidays: 8:00 am - 5:00 pm

