



SamTrans Board of Directors
Meeting of September 3, 2025

Correspondence as of August 29, 2025

Subject

1. RE: FCX – *Staff response*
2. CHSRA issues progress report on high-speed rail project; Updates from BART
3. BART sees drop in system crime; Updates from St. Louis Metro
4. This week's Transit Bid Tracker - from Mass Transit Magazine
5. USDOT to make changes for key passenger rail stations in the Northeast; Updates from the city of Honolulu
6. Letter from Jeff Gee to Assemblymember Diane Papan re: Senate Bill (SB) 63

From: [SamTrans BOD Public Support](#)
To: wen2368@hotmail.com
Cc: [Board \(@samtrans.com\)](#)
Subject: RE: FCX
Date: Monday, August 25, 2025 6:32:28 PM

To Wen- Chin Chen,

Thank you for showing interest in our plans for the future of our Route FCX. You are indeed correct: SamTrans staff will be reviewing the changes brought about by Reimagine SamTrans this coming fall, and part of that review will be surveying riders for their input. Our goal is to share the results of our findings from this review with public and our Board of Directors early next year.

Rest assured, we intend to announce when this survey will take place well in advance, so our riders will have ample time to gather their thoughts and send us their feedback. However, we do not have a concrete date yet at the moment. We very much appreciate your enthusiasm, but we ask you for just a bit more time as we prepare for this undertaking.

Your SamTrans BOD Public Support Team

From: Wen-Chin Chen <wen2368@hotmail.com>
Sent: Monday, August 18, 2025 4:38:13 PM (UTC+00:00) Monrovia, Reykjavik
To: SamTrans BOD Public Support <SamTransBODPublicSupport@samtrans.com>
Cc: Board (@samtrans.com) <Board@samtrans.com>
Subject: Re: FCX

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Hi,

It is August which is a year after you implemented FCX changes. I was told that you are planning a survey for FCX for feedbacks from the passengers. I wonder when it will take place.

Thank you

Wen

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From: SamTrans BOD Public Support <SamTransBODPublicSupport@samtrans.com>
Sent: Thursday, June 12, 2025 4:21:19 PM
To: wen2368@hotmail.com <wen2368@hotmail.com>
Cc: Board (@samtrans.com) <Board@samtrans.com>
Subject: RE: FCX

To Wen-Chin Chen,

Thank you for taking the time to send us comments and concerns regarding our Route FCX. Your feedback was forwarded to our Operations Planning team for further handling. A copy of this correspondence will also be provided to our Board of Directors.

To your first two points concerning the survey conducted back in April, we apologize for the confusion surrounding the matter. This was not an official survey for Route FCX, but one conducted informally to get an abbreviated understanding of riders' experiences with the route. Please rest assured that any official surveys conducted for the FCX will be formally structured and communicated to the public in advance.

Regarding your third concern, you are right: there had been a technical error on our end that had redirected a number of public comments, which led to a delay in our receipt and handling of these correspondences. We sincerely apologize for the trouble--and for the worry it caused. However, once the error was corrected, all feedback that had been received and redirected had been recovered and included in our Board materials.

To your closing concerns around Route FCX's current structure, please understand that we are very much in alignment with your assessment: SamTrans service is meant to serve the public; it is only right they see its benefit. This, though, is why we cannot quickly make changes to our bus lines--because we are considering the needs of all of our riders. We assure you that we are not disregarding our San Francisco riders; we consider their transit needs as closely and carefully as those of any of our other communities' transit needs.

To that point, we do recognize that the changes to Route FCX has impacted the travel of our riders who utilized our Mission St & 8th St and Mission St & 9th St stops. However, we have found there are more riders getting off and on by the Salesforce Transit Center, which is a transit hub and within walking distance to other well-used stops on the old FCX, like Drumm St & Clay St or Mission St & 3rd St. We understand you have had your reservations about this decision and how it has affected the appeal and growth of the FCX, but average weekday ridership for the bus line has overall increased, with average weekday ridership for April 2025 up by 49% compared to April 2024 to give an example.

Additionally, please understand that our service is closely interlinked, so any changes we make to one part of our service will also affect others. This means we need to spend time evaluating potential adjustments before we commit to implementation. SamTrans staff are well aware of how important Route FCX is to a number of our riders' commutes, so we are already spending a significant amount

of time evaluating the service and customer feedback as we prepare to move forward. Additionally, we will have a consultant evaluate the effect of Reimagine SamTrans on our system, including the changes made to Route FCX, this coming summer and fall to help guide our efforts.

We hope we were able to address your concerns about Route FCX and its future. Thank you again for reaching out. And thank you for riding SamTrans!

Your SamTrans BOD Public Support Team

From: Wen-Chin Chen <wen2368@hotmail.com>
Sent: Thursday, May 29, 2025 2:15 PM
To: Public Comment <publiccomment@samtrans.com>
Subject: FCX

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<<https://aka.ms/LearnAboutSenderIdentification>>

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To the Board Members:

I like to make some comments about FCX.

1. There was a survey conducted in April and only surveyed 2 buses in the afternoon. I asked the first and second bus passengers and no one got the surveys. I called Samtrans and he asked around and told me there was no survey about FCX. I also like to point out that the riders who changed their commute after SamTrans implemented new route with one stop last year, did not get to voice their opinions.
2. The survey we received was not clear. It asked about cleanliness of the buses, drivers etc. and did not specify what the survey was for. It was confusing for riders about the purpose of this survey. Some riders did not know where to write their opinions.
3. I saw lots of Recovered Correspondence and Public Comments that people emailed the past few months and just got posted on May 23rd board mtg's correspondence. I believe there were more emails lost because some people said they emailed and did not get posted. I am interested in knowing why some emails got lost.
4. I do understand that some riders work around Salesforce But the bus is to serve the public and you offer effortless travel. This new route stresses people out and also causes some injuries and incidents already. This new route is very unfriendly. How does SamTrans work on increasing ridership while you make it so hard for people to take the bus? You are forcing people to drive.

5. People working in SF really depends on FCX. We should not be on the bottom of your list. We deserve your attention like other riders.

Thank you for reading my concerns.

Wen

From: Mass Transit <mass@news.southcommmail.com>
Sent: Wednesday, August 27, 2025 8:12 AM
To: Board (@samtrans.com)
Subject: CHSRA issues progress report on high-speed rail project; Updates from BART

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CHSRA issues progress report on high-speed rail project; Updates from BART
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**MASS TRANSIT
DAILY**



AUGUST 27, 2025



CHSRA issues progress report on high-speed rail project

By Brandon Lewis

The authority says the report provides a clear path forward to finish the project by 2039.

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This LA suburb joins SoCal's wave of fast-growing microtransit programs

From Via Transportation Inc

The City of Torrance is excited to announce the expansion of service hours and coverage zone for Connect Torrance, the community's on-demand transit program, following impressive ridership growth and operational efficiency during its first six months.

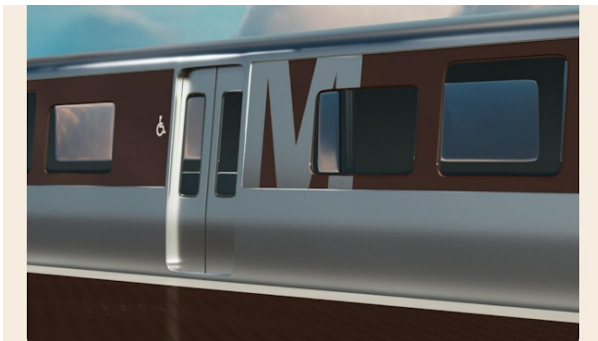
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BART sees drop in system crime, shortened response time from officers

Violent crime has dropped 35% from the same time in 2024.

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WMATA reveals rider-chosen exterior design for new 8000-series rail fleet

Riders chose between three options that called back to retro designs from WMATA's history.

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Register Now for the 2025 TTC Conference & Tour in Pueblo, CO

From ENSCO

Join rail and transit professionals at the TTC Conference & Tour, held at the world's largest rail test and training facility. Explore on-track equipment displays, expert-led sessions, and unmatched networking across industry, government, and academia. Early-bird pricing ends August 31—don't miss your chance to attend.

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Cuyahoga County launches loan program for high-density, mixed-use development near transit

The loan program will offer fixed-rate loans between \$150,000 and \$2.5 million.

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BC Transit to implement contactless tap validation for BC Bus Pass fare products Sept. 1

The modernization of the BC Bus Pass validation process aims to create a universal rider experience.

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Hitachi Rail, Ontario Tech University to launch Railway Engineering Specialization program

The program will teach students skills for railway infrastructure development, track design, signaling systems and rolling stock management.

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From AREMA

Expand your industry knowledge and build valuable connections at the AREMA 2025 Annual Conference & Expo, September 14–17 in Indianapolis, IN. #AREMA2025 delivers cutting-edge education, expert insights, and unmatched networking. Register now and stand out—secure your booth and sponsorship before they're gone!

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MA: MBTA fare program looks to capture bandits who evade payment: 'Much more to do'

PA: CamTran still aims to get Incline operating by end of year

IL: 'Decatur Moves' into new era of public transportation

MI: Michigan launches Transit Impact Awards, honors 2025 winners

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2025 40 Under 40: Amanda Baird

By Megan Perrero

Amanda Baird, Director of Communications & Marketing, Pinellas Suncoast Transit Authority

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Mass Transit
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30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: MASS Safety & Security News <mass@news.southcommmail.com>
Sent: Thursday, August 28, 2025 6:36 AM
To: Board (@samtrans.com)
Subject: BART sees drop in system crime; Updates from St. Louis Metro

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BART sees drop in system crime, shortened response time from officers

Violent crime has dropped 35% from the same time in 2024.

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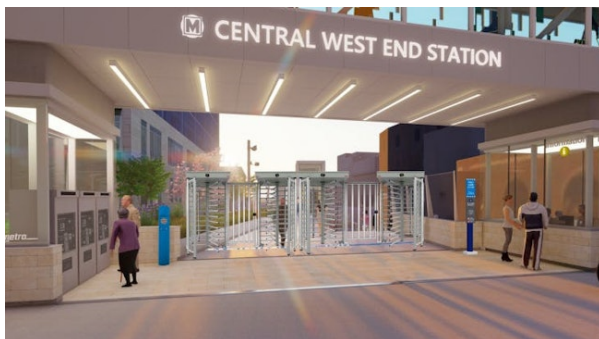


Smarter Software, Built for Transit by Safety Vision

From Safety Vision

Safety Vision's latest update to SafetyNET™ makes video management faster and more intuitive than ever. We redesigned it based on feedback from transit professionals, streamlining workflows and putting key tools front and center. It's software that works the way you do.

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St. Louis Metro's Secure Platform Plan helping agency improve ridership, reduce safety incidents

The Secure Platform Plan is a comprehensive strategy to enhance safety and improve the passenger experience.

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Smart solutions for safer transit



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From Iris Inc North America

Our modular plug & play solutions integrate seamlessly into existing system architectures. With advanced data processing, and high-quality components, they are durable, future-proof, and maintenance-free. Real-time video surveillance and reliable passenger data ensure greater safety and efficiency in public transit – supported through every project phase, from planning to after-sales.

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BART completes fare gate upgrade across San Mateo County

The new gates pack 3D sensors to ease entry for wheelchair users or people with bikes.

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Albuquerque's ABQ RIDE begins long- range security plan implementation

The long-term plan adds a transit safety division of nearly 90 employees to the agency.

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NYCT sees safest month recorded for subway system

The system experienced an eight percent drop in overall major felony crimes in July 2025 compared to July 2024, and there were no burglaries the entire month.

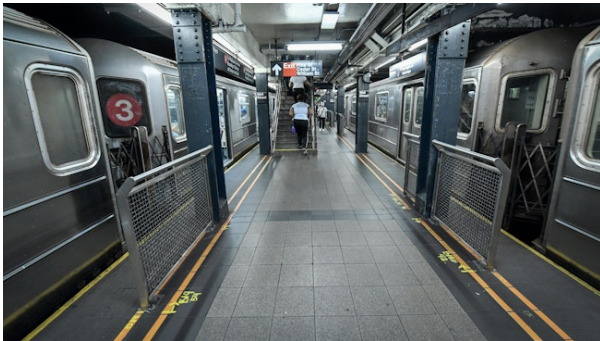
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Homelessness declining on L.A. Metro's transit system

The agency experienced a 37 to 39 percent drop in people experiencing homelessness on public transit during the past year.

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Over 50 new protective platform barriers installed in MTA subway stations

The platform barriers were created using in-house labor and machinery, resulting in lower costs and a faster installation timeline.

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Serious crimes continue to drop on SEPTA transit services

Following a historic crime reduction in 2024, the authority saw a reduction in seven of eight categories over the first six months of 2025.

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MD: MTA to ban riders who violate its new code of conduct

CA: Sheriff deputies patrol Modesto Transit Center due to increase in assaults, crime

IL: Mayor Brandon Johnson wants CTA smoking crackdown after aldermen's call

LA: CATS union says buses are unsafe for workers, the latest conflict in Baton Rouge agency

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From: Mass Transit <mass@news.southcommmail.com>
Sent: Thursday, August 28, 2025 7:00 AM
To: Board (@samtrans.com)
Subject: This week's Transit Bid Tracker - from Mass Transit Magazine

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Transit Bid Tracker | [View online](#)



Request for Proposals #2025-006: Wayside Real-Time Passenger Information Signs

From Champaign-Urbana Mass Transit District (MTD)

NOTICE TO PROPOSERS NOTICE IS HEREBY GIVEN that the Champaign-Urbana Mass Transit District (MTD) is soliciting proposals in response to Request for Proposals #2025-006 for the provision of electronic signage solutions capable of displaying ...

PARATRANSIT ELIGIBILITY ASSESSMENT

From Lextran

Lextran is seeking a firm to provide paratransit eligibility assessments for Lextran's WHEELS paratransit program. For more information, visit <https://procurement.opengov.com/portal/lextran/projects/166518>

Mobile Fare Ticketing System

From The Goodman Corp

The City of Conroe seeks a Contractor to establish a new fare media system with mobile ticketing and validators for the City's commuter bus services. The City recently contracted with a third-party contractor for operations of the service...

Court Parking Lot Expansion (Third Bid)

From Butler County Regional Transit Authority (BCRTA)

Solicitation Number: 2025-059 Bids Due/Bid Opening: 9/5/25 at 2:00 PM BCRTA is seeking bids for a single prime contractor for construction and project coordination. These services include the reconfiguration and expansion of existing...

Transit Management Services

From Twin Cities Area Transportation Authority

Soliciting proposals to provide Turnkey Transit Management Services from a qualified, experienced, and innovative Firm(s) interested in partnering with TCATA to provide a more responsive, data-driven, and technology enabled transit system. ...

REQUEST FOR PROPOSALS RFP No. JMC-20250804 Union Station Property Management Services

From L.A. Union Station

The Union Station Joint Management Council invites qualified firms to submit proposals for property management services at Los Angeles Union Station. Proposal Deadline: September 10, 2025, by 3:00 PM PST Pre-Proposal Conference: August 13, 2025...

RFP FOR THE OPERATION AND MAINTENANCE OF TRANSIT SERVICE

From The Greene County Transit Board

The Greene County Transit Board is issuing a request for proposals (RFP) for the operation and maintenance of the Greene CATS Public Transit Service in Greene County, Ohio. Private for-profit, private non-profit and public entities are encouraged...

PEL Study for Passenger Rail Service Extension between Elburn, IL and DeKalb, IL

From The City of DeKalb

City of DeKalb Transit is seeking proposals for Planning and Environmental Linkage (PEL) Study services. RFP will be available from 7/16/2025 to 9/19/2025. RFP may be downloaded from City of DeKalb Transit at <https://www.cityofdekalb.com/1436...>

A&E for Training Facility, Training Course & Site Improvements

From Connect Public Transit

Connect Transit seeks a qualified A/E firm to design and oversee construction of a training facility, course, and site upgrades. Email procurement@rideconnectutah.gov for the RFQ packet. Statement of Qualifications are due by 12:00pm MDT...

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From: Mass Transit <mass@news.southcommmail.com>
Sent: Thursday, August 28, 2025 8:46 AM
To: Board (@samtrans.com)
Subject: USDOT to make changes for key passenger rail stations in the Northeast; Updates from the city of Honolulu

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USDOT to make changes for key passenger rail stations in the Northeast; Updates from the city of Honolulu
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MASS TRANSIT DAILY



AUGUST 28, 2025



USDOT to make changes for key passenger rail stations in the Northeast
By Brandon Lewis

USDOT has launched the Penn State Transformation Project and is taking back management of Washington Union Station.

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City of Honolulu to bring transit-oriented community to future Mokauea Skyline Station

The city issued an RFQ seeking a developer to work on the TOD project located along Dillingham Boulevard.

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MBTA's Orange Line trains reach 55 mph

The increased speed from 40 to 55 mph impact stations between Oak Grove and Assembly Station.

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Pierce Transit opens first new transit facility since 1998

The new Spanaway Transit Center will become the terminus of the agency's highest ridership route and its high-capacity route.

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OH: New Cuyahoga County loan program aims to spur growth along public transit lines

TX: DART delays vote on public transit cuts

CA: Clovis is doubling its free public transit service. Here's what it will cost

HI: City gets moving on Kalihi rail housing project

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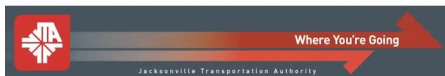
2025 40 Under 40: Amin Asgarian, Ph.D., P.Eng., PMP®

By Megan Perrero

Amin Asgarian, Ph.D., P.Eng., PMP®, Project Manager/FWLRT Compliance Manager, AECOM

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Program Manager (Construction & Capital Programs)

From Jacksonville Transportation Authority (JTA)



Bus Mechanic

From Golden Gate Bridge Highway & Transportation District



Vehicle Systems Engineer - Senior Vehicle Systems Engineer (Electrical/Mechanical)

From Bay Area Rapid Transit (BART)



Manager of Rail Vehicle Maintenance

From Hampton Roads Transit (HRT)



Electro-Mechanical Rail Maintenance Supervisor

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Mass Transit
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August 27, 2025

The Honorable Diane Papan
California State Assembly
1021 O Street, Suite 4220
Sacramento, CA 94249

Assemblymember Papan:

Thank you very much for championing accountability for San Mateo County and SB63. Your passion in seeking clear and strong accountability measures for our taxpayers is to be applauded.

Your participation in the San Mateo County Board of Supervisors SB 63 informational study session reenforced the critical need for clear accountability measures in the bill. Stemming from that meeting, the Board of Supervisors asked that I share my thoughts about an accountability strategy that seeks to balance our local desires and those of the region. I write in my individual capacity, based on my years of experience as a leader in regional transportation matters generally, and of the San Mateo County Transit District, specifically.

The authors of SB63 and MTC have suggested that a Regional Oversight Committee be formed that consists of two (2) members from each opt-in county. Five (5) counties have approved participation in SB 63: Alameda, Contra Costa, San Francisco, San Mateo and Santa Clara. This would be the “table” at which participating counties would be able to discuss accountability and performance by the major transit operators that would be funded by SB63 if approved by the voters: AC Transit, BART, Caltrain and Muni. Within that context, I suggest that:

- Action by this Oversight Committee would require (a) a majority vote, AND (b) votes of at least one member from each opt-in county.
- If a member county’s representatives fail to attend more than two consecutive Committee meetings where a vote or decision is required, the member’s county would either vacate its voting role on the subject vote or decision, or the matter would be escalated to the full MTC Commission for action.
- The withholding of allocations to each major transit operator, with distribution subject to the discretion of the Oversight Committee, should be increased from 5% to 10%.

The full MTC Commission also would still have the right to withhold funds from a transit operator for poor performance or bad behavior. In the most extreme situations, the commission could demand a change in leadership in exchange for release of funding – MTC has exercised these options in the past.

With regards to performance, it is important that performance metrics developed for and considered by the Oversight Committee are clear, transparent and achievable so that the public can see for themselves operator performance.

These are just some of my personal thoughts for your consideration as you negotiate with your colleagues on accountability. My suggestions have not been brought before the SamTrans or Caltrain Boards of Directors for action. However, I have shared many of these comments at public meetings of both boards as SB63 was considered.

Again, thank you for your leadership and commitment to strong accountability for San Mateo County.

Regards,



Jeff Gee

Chair, San Mateo County Transit District Board of Directors*

Member, Peninsula Corridor Joint Powers Board*

**For identification purposes only*

Cc: San Mateo County Transit District Board of Directors

San Mateo County Board of Supervisors

Carlos Romero, Chair, San Mateo County Transportation Authority

Adam Rak, Chair, City/County Association of Governments of San Mateo County