



# Passenger Safety and Security



# Revised Code of Conduct Policy

- Updated rules for passenger behavior
- Supports safer, more respectful transit environment
- Communicated through signage and announcements



# Operator De-escalation Training

- Training focused on conflict resolution
- Techniques for calming tense situations
- Minimizing need for force or police involvement
- Supporting operator confidence and professionalism



# Operator's Trained in Human Trafficking Detection

- Operators trained to recognize signs of trafficking
- Awareness of victim indicators and behaviors
- Procedures for discreetly reporting concerns
- Strengthens role of transit in public safety



# CCTV Cameras in Use

- Cameras installed throughout buses
- Supports investigations and evidence collection
- Real-time monitoring capabilities
- Enhances operator and passenger safety



# Two-Way Radio Communication / GPS

- All buses equipped with two-way radios
- Real-time communication with transit radio control
- GPS tracking enables faster emergency response
- Improves operator support and passenger security

# Transit Police Security

- Visible police presence deters crime
- Collaboration with local law enforcement
- Rapid response to incidents
- Building community trust and rider confidence



# Police Ride-Alongs on Buses

- Officers ride with operators to increase safety
- Strengthens community-police relationships
- Provides immediate intervention if needed
- Helps gather intelligence on recurring issues



# Questions?

# Thank you



**SAFETY**  
**FIRST AND ALWAYS**