



SamTrans Board of Directors

Meeting January 7, 2026

Correspondence as of December 26, 2025

Subject

1. Letter from Emil Lawrence re: Route ECR, Time: 8:25 PM: Britain and El Camino Real: Gravel only bus-stop. Heading North to San Carlos. Date: 12/06/2025 (unknown driver and bus number)
2. Sunday Schedules for Christmas & New Year's day!
3. Public Comment: Safety concern for all road users
4. Why Penetration Testing Matters for Passenger Transit; Updates from MBTA
5. Letter from Emil Lawrence re: Bus Driver: 12/11/25: Bus 443: Driver ID: unknown: Ethnicity: African male, Time: Late. The Bus Driver wants to force me to get off at Britain and El Camino Real.
6. RE: Safety concern for all road users – *Staff response*

Emil Lawrence MBA
Investigative Paralegal
Hotel Shores Landing
Unit 14/B, Second Floor
1000 Twin Dolphin Drive
RWC CA 94065
1-628-254-4126
Emil.Savin.Lawrence@Gmail.Com

December 11, 2025

Complaint Division
Board of Directors
PCJPB and CEOs
1250 West San Carlos
San Carlos, C 94065

Re: Route ECR, Time: 8:25 PM: Britain and El Camino Real: Gravel only bus-stop. Heading North to San Carlos. Date: 12/06/2025 (unknown driver and bus number)

Agents for ST bus service.

It was freezing in the wind and cold. However, I am standing so that the ECR bus driver won't just fly by like he did one night last week. I am seventy nine years old and was sitting with my eyes closed for a minute or two. Even, in the cold, waiting can put one asleep while these new cars and buses ultra-bright LEDs bounce off your face. And, and many with their silent lithium3 batteries create this new bus silence, unless one is a passenger or driver. The high volume squawk boxes-in English and Spanish-can make one deaf.

However, I am standing in a bus-stop from the stone age. It is all rocks, bench and a dirty garbage can. It is not really a San Mateo ST stop, but is a gravel dumb. Or, its ST's new age walk-about. My cart won't roll. The ECR pulls up, my grocery cart stutters over the rocks. The ST driver drops off a passenger, closes the door and exits like a banshee, I am standing a foot away from where he should have rolled down his ramp.

Although, I waited a half hour, he is soon gone, And, I have been to this movie before.

Thank you for your Service

Emil Lawrence

CC:

From: AC Transit eNews <actransit@service.govdelivery.com>
Sent: Thursday, December 18, 2025 3:17 PM
To: Board (@samtrans.com)
Subject: Sunday Schedules for Christmas & New Year's day!

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Sunday Schedules for Christmas & New Year's day

On Thursday, December 25, 2025, and Thursday, January 1, 2026, all AC Transit local and transbay lines will operate on Sunday schedules in observance of the Christmas and New Year's holidays.

Plus, enjoy free rides on all lines from 8:00 p.m. on New Year's Eve until 5:00 a.m. on New Year's Day!

Scheduling information is available online at actransit.org or by telephoning 510-891-4777.

AC Transit wishes you a happy holiday season.



New AC Transit Mobile App is Now Available

The new and improved AC Transit Mobile App is now available for download on iOS and Android.

Navigating the East Bay is easy, convenient, and reliable when using the new [AC Transit Mobile App](#).

Horarios de domingo para dia de Navidad y Año Nuevo.

El jueves, 25 de diciembre de 2025 y el jueves, 1 de enero de 2026, todas las líneas locales y de Transbay de AC Transit funcionarán con horarios de domingo para celebrar los días de fiesta de Navidad y Año Nuevo.

Además, ¡disfrute de viajes gratuitos en todas las líneas desde las 8:00 p.m. de la Noche vieja hasta las 5:00 a.m. del Día de Año Nuevo!

La información sobre los horarios está disponible en la página web [actransit.org](#) o llamando al 510-891-4777.

AC Transit les desea unas felices fiestas.



Ya está disponible la nueva aplicación móvil AC Transit

La nueva y mejorada aplicación móvil AC Transit ya está disponible para su descarga en iOS y Android. Con la nueva [Aplicación Móvil AC Transit](#), desplazarse por el Este de la Bahía es fácil, cómodo y fiable.

圣诞节和新年期间，公交将按照周日时刻表运行

2025年12月25日星期四，和2026年1月1日星期四，圣诞节和新年节假日期间，所有AC Transit 的本地和跨湾公交将按照周日时刻表运行。

除夕夜和新年当天，从晚上8点到次日凌晨5点可免费乘车。

时刻表信息可在官网查询：[actransit.org](#)，或者致电 510-891-4777。

AC Transit 祝您节日愉快!



全新 AC Transit 移动应用程序现已推出

全新改进版 AC Transit 移动应用程序现已可下载到 iOS 和安卓设备。简单、方便、可靠的东湾区出行，由全新 [AC Transit 移动应用程序](#) 为您护驾。



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CUSTOMER SERVICE:

For questions or feedback related to AC Transit, visit [actransit.org/feedback](#) or call (510) 891-4777, option 2.

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(510) 891-5470 / Free language assistance / Asistencia gratuita en el idioma / 免費語言協助 / Libreng tulong para sa wika
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مساعدہ لغویہ مجانیہ / مفت لسانی معارفہ / زبان سے متعلق مفت اعانت
Бесплатная языковая помощь / បានក្រោមការអាជីវកិច្ច / ການຊ່ວຍເຫຼືອດ້ວຍພາວພາທີບ່ວລຄ່າ

This email was sent to board@samtrans.com using GovDelivery Communications Cloud on behalf of: Alameda-Contra Costa Transit District (AC Transit), 1600 Franklin St., Oakland, CA 94612.



From: [SamTrans](#)
To: [SamTrans](#)
Subject: [Re: Safety concern for all road users](#)
Date: Friday, December 18, 2015 8:30:28 AM

From: Kevin Remond devremond@gmail.com
Date: Friday, December 18, 2015 8:30:44 AM
To: Public Comment spubliccomment@samtrans.com
Subject: [Re: Safety concern for all road users](#)

You don't receive email from [spubliccomment@samtrans.com](#) because it is not a valid email address.

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To Whom it May Concern,

Writing with concern about daily issues of SamTrans bus drivers, driving erratically and without care. For example, today December 12th at 8:10 AM southbound on Ravenswood Avenue and closest cross Alma at Menlo Park. Bus number 296 was continuously driving in the bike lane while students going to Hillview middle school and myself trying to get to downtown Menlo Park on our bicycles. We were threatened and intimidated by the actions of the driver. Please, help further educate bus drivers about the safety of all users on the road and please if not for me, for the safety of our children getting to school. The violence and intimidation against cyclists needs to end.

Submitted report: 995518, previous 995528





Respectfully,

Kevin Remond
Menlo Park
Private Citizen

Sent from my iPhone

From: Mass Transit <mass@news.southcommmail.com>
Sent: Friday, December 19, 2025 8:46 AM
To: Board (@samtrans.com)
Subject: Why Penetration Testing Matters for Passenger Transit; Updates from MBTA

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Why Penetration Testing Matters for Passenger Transit; Updates from MBTA
Mass Transit Daily ENL | [View online](#)



DECEMBER 19, 2025



Why Penetration Testing Matters for Passenger Transit

By Erin Plemons

By integrating penetrating testing into strategic planning and budgeting, agencies can evolve from a reactive cybersecurity posture to a proactive one prepared to withstand modern threats.

[Read More](#)



MBTA issues RFP to shortlist of qualified teams to assume commuter rail operation contract

The current contract expires in June 2027 with a replacement expected to be selected at the end of 2026.

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KC Streetcar Riverfront Extension enters live wire testing phase

The system passed dead wire testing with final testing and finishing touches set ahead of an early 2026 opening.

[Read More](#)



Crime on MTA subways on track to reach lowest levels in more than a decade

Subway crime is down nearly 15% from pre-pandemic levels and more than 5% from last year.

[Read More](#)



People on the move: NFI Group, KCATA

By Noah Kolenda

Personnel updates from around the public transit industry.

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Mass Transit Weekly News Quiz: Dec. 15-Dec. 19

By Noah Kolenda

Test your knowledge on this week's headlines from Infrastructure Ontario, OATS Transit, RABA and more.

[Read More](#)

IN: New bus shelter art highlights art and culture in Gary

OK: Survey to gauge interest for public transportation system

FL: These Miami residents choose to live without cars. It can be a challenge

AL: Huntersville backs \$80 million Lake Norman mega-development near Red Line rail

FEATURED



Op-Ed: The Bay Area's urban transit moment: How locals are demanding technology-driven accountability

By Timothy Menard

The Bay Area has a unique opportunity to continue its legacy of building a model that combines massive regional investment with an uncompromising commitment to technological accountability.

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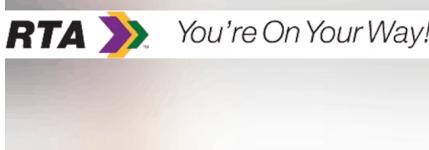
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From Centre Area Transportation Authority (CATA)

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From Hampton Roads Transit (HRT)



Director of Rail Maintenance
From New Orleans Regional Transit Authority (RTA)



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Mass Transit
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Emil Lawrence MBA
Paralegal Investigator
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San Carlos/RWC CA 94065
Cell-650-254-4126

December 16, 2025

The Complaint Division and
SamTrans Board of Directors
1250 West San Carlos
San Carlos, CA 94070

Re: Bus Driver: 12/11/25: Bus 443: Driver ID: unknown: Ethnicity: African male, Time: Late.
The Bus Driver wants to force me to get off at Britain and El Camino Real.

Directors and Complaints Agents:

Many SamTrans bus-stops are not covered, and are without benches. However, this one has a bench inside-in the dark-and if you sit there, many SamTrans bus drivers will ignore you. This is reality.

However, tonight, the 443 bus driver wanted to drop me there, when I asked for the San Carlos station. At 9:30 PM or so, I picked up the ECR at the Redwood City Station. The six front seats were crowded with sleepers and baggage carts. I had my grocery cart and stated: "Its okay, I can stand, I'm getting off at the San Carlos Station. The front of the stop-is a rolling sinkhole that fills with water when it rains. So, tonight it is damp and muddy. And, many drivers-that view you as being too close to the sinkhole, don't stop. Except when they want to kick one off the bus. So, this driver starts yelling to me, "Sit down," The seat is next to a passenger who is constantly scratching his head. But, there is another sleeping in two seats. Pulling out the driver is yelling and screaming, at me.

At Britain-he tells me-to get off here." I tell him, "this is Belmont, not the station." He is angry-gets off-and calls the police. Passengers are now yelling at me, thirty minutes later when the police arrive. Deputy Mateo at JBmateo@smgov.org or 650-363-4911. The bus driver is yelling, "You get off where I tell youse."

Thank you for Your service,

Emil Lawrence

From: [RE: Safety concern for all road users](#)
To: [RE: Safety concern for all road users](#)
Subject: [RE: Safety concern for all road users](#)
Date: Wednesday, December 12, 2012 1:26:44 PM

To Kevin Remley,

Thank you for contacting SanTrans. We assure you that safety is a top priority at SanTrans, and we are very sorry to hear you have had such consistent issues with us that you have been left feeling intimidated—even threatened—by your experiences with our operators out on the road. However, we appreciate you taking the time to raise these concerns with us, including providing us with information of this most recent encounter. Know that your concerns and the information you provided us were forwarded to the proper parties for review. A copy of this correspondence will also be provided to our Board of Directors.

Please rest assured that SanTrans will make every effort to provide our community with safe and reliable transit service. To that end, thank you again for reaching out with your comments. We hope this will be the beginning of the end of such experiences for you and your fellow cyclists, but please do not hesitate to contact us again if you have further concerns, whether for this issue or otherwise.

Your SanTrans BOD Public Support Team

From: Kevin Remley [RE: Safety concern for all road users](#)
Sent: Friday, December 14, 2012 8:36:41 PM (UTC-08:00) Monroe, Raypak
To: [RE: Safety concern for all road users](#)
Subject: Safety concern for all road users

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To Whom It May Concern,

Writing with concern about daily issues of SanTrans bus drivers, driving erratically and without care. For example, today December 12th at 8:30 AM southbound on Ravenwood Avenue and closest cross arms at in Menlo Park. Bus number 296 was continuously driving in the bike lane while students going to Hillview middle school and myself trying to get to downtown Menlo Park on our bicycles. We were threatened and intimidated by the actions on the driver. Please, help further educate bus drivers about the safety of all users on the road and please if not for me, for the safety of our children getting to school. The violence and intimidation against cyclist needs to end.

Submitted report: 995516, previous 995528





Respectfully,
Kevin Renzie
Menlo Park
Private Citizen

Sent from my iPhone