



SamTrans Board of Directors
Meeting February 4, 2026

Correspondence as of January 30, 2026

Subject

1. House, Senate Appropriation Committees reveal bipartisan 2026 THUD Act; Updates from DART
2. Samtrans rider killed after getting off bus
3. Following Up 01/07/2026 SamTrans Board Meeting Request - Customer Satisfaction Survey Data
4. Letter from Emil Lawrence re: Bus 707, Route ECR heading south, week day: 8: 30 PM/With your re-managing-rolodex-Route changes. I think it was bus driver 1406 ...

From: Mass Transit <mass@news.southcommmail.com>
Sent: Friday, January 23, 2026 8:25 AM
To: Board (@samtrans.com)
Subject: House, Senate Appropriation Committees reveal bipartisan 2026 THUD Act; Updates from DART

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House, Senate Appropriation Committees reveal bipartisan 2026 THUD Act; Updates from DART
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**MASS TRANSIT
DAILY**



JANUARY 23, 2026



House, Senate Appropriation Committees reveal bipartisan 2026 THUD Act

By Noah Kolenda

The bipartisan act provides a majority of transit industry priorities and IIJA funding levels.

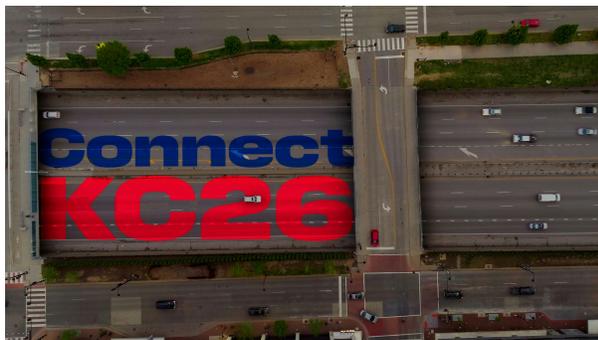
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DART breaks ground on 500-space surface parking garage TOD project in North Texas

In partnership with Trammell Crow Company, the project is the first phase of redevelopment of 16 acres of DART-owned land adjacent to the light-rail station.

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Johnson County to form United Link service for FIFA World Cup transit needs

The new service will create circular routes throughout seven cities in the county hosting matches.

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People on the move: DRPT, MCTS, Trinity Metro, HRT

By Brandon Lewis

Personnel updates from around the public transit industry.

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CA: A Line train from Pomona whisks friends to L.A.'s Philippe for lunch

TX: Amid negotiations, DART agrees to pause issuing new debt until after exit elections

OH: Lorain County Transit to host Town Halls on route, Dial-a-Ride changes

MD: Baltimore light rail, state highways set for upgrades under \$22B MDOT plan

FEATURED

MASS TRANSIT

Weekly **NEWS QUIZ**



Mass Transit Weekly News Quiz: Jan. 19-Jan. 23

By Noah Kolenda

Test your knowledge on this week's headlines from Sound Transit, Tri-Rail, CATS and more.

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Mass Transit
EndeavorB2B
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: [Mike Swire](#)
To: [Board \(@samtrans.com\)](#); [cacsecretary \[@samtrans.com\]](#); [Public Comment](#)
Subject: Samtrans rider killed after getting off bus
Date: Monday, January 26, 2026 8:27:54 AM

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Dear SamTrans Board, CAC and stakeholders,

Thank you for your work in making Samtrans so successful, especially for those in the County that cannot afford a car.

Sadly, I am writing to let you know that last Friday, Samtrans rider and RWC resident [Veronica Vasquez was killed shortly after stepping off the bus on El Camino in San Mateo](#). Veronica, in her 60s, was walking across El Camino to get to her house cleaning gig when a driver struck and killed her in the crosswalk. According to her family, Veronica had frequently told her family that this walk was extremely scary for her.

While every tragedy is important, I think that this story needs to be raised because it is important to the success of Samtrans. Veronica, like many Samtrans riders, did not drive or own a car her whole life. She tried driving once but found it challenging. Instead of endangering others on the road, she relied on Samtrans and other transit to get around safely. Thus, when she commuted to work she relied on the safe designs of our streets and the safe driving of others for her safety.

I hope that Samtrans will recognize Veronica's life and her support of Samtrans. More importantly, I hope that you will continue to work with the TA, C/CAG, Caltrans (ECR is a state highway), and municipalities in prioritizing safety for those who walk and bike (to get to/from transit) over the convenience of those who drive. If we had designed this intersection for safety (e.g., [protected left turn signal phases](#)) instead of speed (i.e., left turning drivers needing to squeeze through oncoming car traffic before crossing a busy crosswalk), perhaps Veronica would still be alive today. If people aren't safe when they get off the bus, they won't take the bus.

Thank you for your consideration,

Mike Swire
Safe streets advocate in San Mateo
mswire91@gmail.com
415.706.1653

From: [Margaret Tseng](#)
To: [Medina, Rico \[rmedina@sanbruno.ca.gov\]](mailto:rmedina@sanbruno.ca.gov)
Cc: [Board \(@samtrans.com\)](mailto:@samtrans.com)
Subject: Following Up 01/07/2026 SamTrans Board Meeting Request - Customer Satisfaction Survey Data
Date: Monday, January 26, 2026 10:48:06 AM
Attachments: [image001.png](#)
[ST_2025_Customer_Sat_Region_Conditions.pdf](#)

Hello Director Medina.

Please find attached the Customer Satisfaction Survey data per your request at the January 7, 2026 SamTrans Board meeting. This will also be included in this week's Board correspondence packet.

Thanks,

Margaret

Margaret Tseng, CMC

Executive Officer, District Secretary | Phone: (650) 551-6108 | Email: tsengm@samtrans.com





Created: January 23, 2026

Request from Director Rico E. Medina

- Review and summarize SamTrans bus conditions and cleanliness across geographic route areas.

Data Source

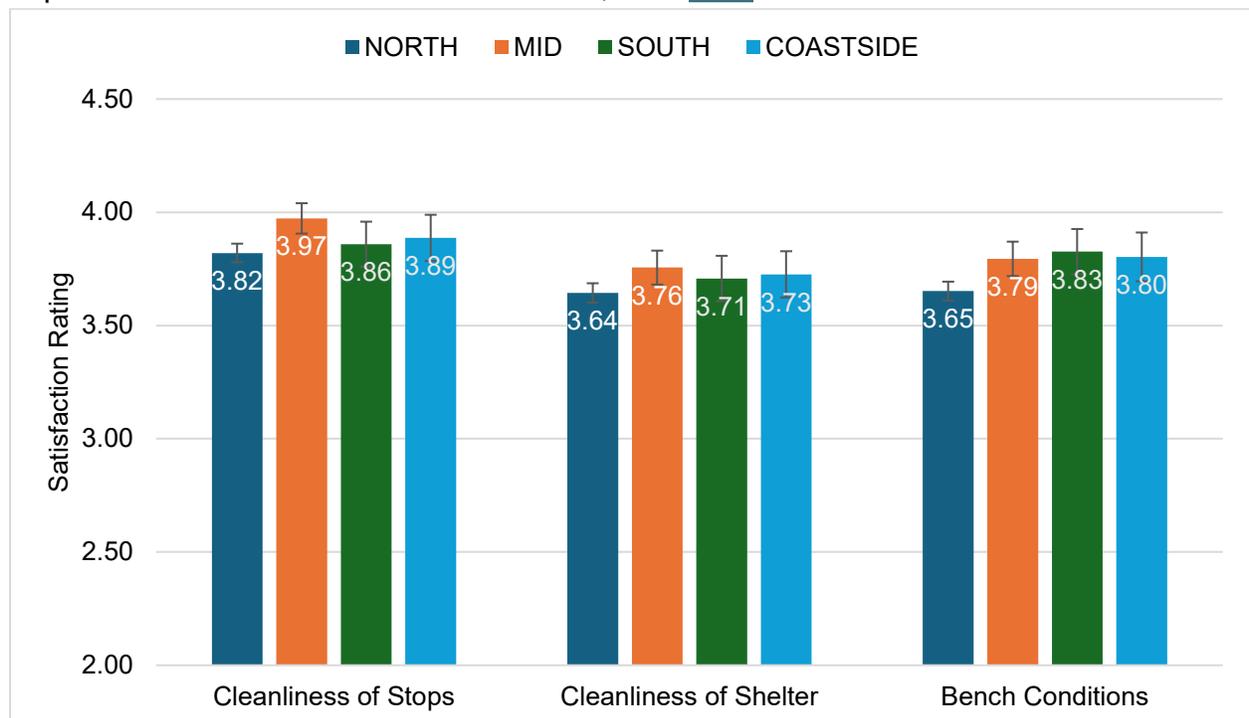
SamTrans Customer Satisfaction Survey 2025 – Segmented data by region

Findings

Satisfaction with cleanliness and condition of bus stops showed minimal variation across geographic regions.

Cleanliness of stops was rated slightly lower for North County routes (3.82) compared to Central County routes (3.97). Bench conditions were also rated slightly lower for North County routes (3.65) compared to Central (3.79) and South County routes (3.83). No other meaningful differences were found across regions.

The Bus Stop Improvement Plan (BSIP) will deliver new amenities to bus stops across San Mateo County, including in North County, with the goal of improving the rider experience. For more information on BSIP, click [here](#) or visit www.SamTrans.com/BSIP.



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January 15, 2026

April Chan CEO &
the Complaint Office/
SamTrans Board/Directors
1250 West San Carlos
San Carlos, CA 94070

Re: Bus 707, Route ECR heading south, week day: 8: 30 PM/With your re-managing-rolodex-Route changes. I think it was bus driver 1406...

CEO Chan and the Board:

As a passenger of SamTrans, I don't claim to know exactly what your Board does, with and in high finance, the debt log, and their scrambling for a flow of more fed funds. It is a never-ending story-without-or with-a beginning or an ending. However, with financial background, I see a view of one in your position that you as CEO could never imagine. I'm a passenger that understands failure.

Steve Jobs ran Apple Computers with no re-imagining themes, because he believed-his buyers-really did not know what they wanted. He was going to tell them: they wanted a user-friendly computer that worked. We have here-a system-one bus company that does not work. A company that bleeds for constant fed funds. In your big board room-with nice seats and the proper temperature, you have yet to account for what the people-your passengers-need. And, with your rolodex of surveys you haven't a clue.

This past week, while sitting on a bench across from Walgreen's on El Camino, at about 8:40 PM, in the freezing cold, I waited for the ECR. I with a group of passengers-waited-45 minutes or so in the dark coldness. I didn't see a bus going the other way-at this time-either. The traffic was light-so-where were they?

At about 8:50 PM, a ECR Route bus pulled up, and we all got in. Wow. But, I'm pushing 80 years of age, and I am numb. Ten minutes into the ride, I ask, "Driver, do you have heat on this bus?" There is no comment, as I jump up and start closing all the open windows. The bus without a heater has all the windows open. There is no comment from the numb driver, but, I'm thinking this is abuse, plain and simple. We are in the middle of winter. And you have buses without the heat. I was on nine of them this past week. When I exited at San Carlos, I asked him: Why did you have all the windows down without a heater? He just looked up at me and threw up his hands. It is winter and ST cannot even assure the passengers that all the buses-have heat-on route. Do your drivers know how to close the windows.

Thank You for your service,

Emil Lawrence



CC: ATU 1574