

**San Mateo County Transit District  
1250 San Carlos Avenue, San Carlos, California**

**Citizens Advisory Committee (CAC)  
Minutes of October 29, 2025**

**Members Present:** Mary Adler, John Baker, Allison Chang, Dylan Finch, James Ganner, Denise Seibert, Alex Madrid (Chair)

**Members Present via Teleconference:** Ben Mangiafico

**Members Absent:** Hana Estalilla, David Rabinovich, Max Mautner (Vice Chair)

**Staff Present:** T. Dubost, L. Lumina-Hsu, A. Rivas, K. Christopherson

**1. Call to Order / Pledge of Allegiance**

Chair Alex Madrid called the meeting to order at 6:30 pm and led the Pledge of Allegiance.

**2. Roll Call**

CAC Secretary Loana Lumina-Hsu called the roll and noted that a quorum was present.

**3. Public Comment for Items Not on the Agenda – There were none.**

**4. Consent Calendar**

**4.a. Approval of Meeting Minutes for September 24, 2025**

**4.b. Approval of 2026 SamTrans CAC Meeting Calendar**

Motion/Second: Baker/Seibert

Ayes: Adler, Baker, Chang, Finch, Ganner, Mangiafico, Seibert, Madrid

Noes: None

Absent: Estalilla, Rabinovich, Mautner

**5. Approve Cancellation of the November 19, 2025 Regular Meeting**

Ms. Lumina-Hsu explained November 19, 2025, was listed as a regular CAC meeting, however it will be a field trip and holiday reception is not open to the public.

Ana Ruiz, Director, Bus Operations, stated the field trip logistics are in development, the CAC will meet at SamTrans headquarters and take a bus to North Base.

Motion/Second: Adler/Baker

Ayes: Adler, Baker, Chang, Finch, Ganner, Mangiafico, Rabinovich, Seibert, Madrid

Noes: None

Absent: Estalilla, Mautner

## **6. Presentation: Ride Plus Service Evaluation**

Kate Christopherson, Planning Administrator, provided the presentation that included East Palo Alto (EPA) and Half Moon Bay (HMB) ridership trends and the following:

- EPA strongest markets are schools not served by SamTrans school-orientated routes and cross-freeway trips
- HMB ridership consistent all-day around worker and tourist ridership base
- Rider feedback: 88 percent satisfied with service; support expending service hours and service areas
- Most goals met: expand mobility, ensure high quality service, advance equity; working on provide efficient and sustainable service; opportunities to increase ridership and trip pooling

The Committee members had a robust discussion and staff provided further clarification in response to the Committee comments and questions, which included the following:

- High morning demand by workers traveling to jobs
- Ride Plus accessibility for wheelchair users; every service area has at least one van that is accessible; riders can add to profile in app or request when booking
- Staff exploring EPA demand levels for fixed-route service; school service complicated by school's different bell schedules
- Possibility to replace underperforming fixed-route levels with microtransit service
- Clipper 2 rider data on transfer from Ride Plus to fixed routes
- Average wait time once ride is requested is approximately 20 minutes
- Rider age data: survey asked but many respondents did not answer
- Ride Plus adjusting existing zones for possible expansions
- No bike racks currently on vehicles and no bikes allowed in vehicles; currently no demand for bikes; staff is looking into configurations that support bike riders
- Rider age minimum is 11 without a guardian; under age 11 can ride as long as with a guardian; persons need to be able to get on and off the vehicle by themselves

## **7. Report of the Chair – There was no report.**

## **8. SamTrans Staff Update**

Ms. Rivas reviewed the report that included the following:

- Ridership average weekday ridership increased 3.2 percent
- Total monthly ridership increased 0.4 percent
- Microtransit service average weekday ridership increased 2.7 percent; total ridership increased 13.9 percent
- Youth unlimited pass program increased 4.3 percent
- Key Performance Indicators: On-Time Performance was 81.3 percent; Did Not Operate (DNOs) was 10; 13 preventable accidents
- Safety Campaign: Making Space to Keep You Safe

- Employee of the month recognitions

Ms. Lumina-Hsu noted the following:

- Upcoming terms expire April 30, 2026. New term runs May 1, 2026 through April 30, 2029
- One member terming out and not eligible for reappointment representing Bus Riders
- Three members eligible for reappointment representing Multimodal Riders, Bus Riders, and Community
- Four current vacancies:
  - Two representing Multimodal Riders (one is partial term ending in 2027; one full term ending 2029)
  - Two representing Community (both partial terms ending in 2027)
- Applications are available on public website and applications accepted on-going basis; current batch through end of January 2026
- Anticipate interviews via Zoom in February and March 2026
- Anticipate San Mateo County Transit District (SamTrans) Board of Directors April 2026 meeting for CAC appointments and reappointment
- Additional information will be posted to the website or contact CAC Secretary

The Committee members had a discussion and staff provided further clarification the District Secretary’s Office is available via phone at 650-508-6466 to answer questions regarding CAC membership.

Ms. Rivas stated the field trip will be to North Base to showcase the new construction, hydrogen charging stations, and upcoming plans. CAC members will meet at SamTrans headquarters departing at 6:30 pm and will return at 8:30 pm. Coordinate with staff for those members who want to meet at the base.

**9. CAC Member Comments / Requests**

- Bus 838 towards Daly City misannounces El Camino Real (ECR) as a stop
- Flashing blue light at Redwood City transit station
- Bus lanes on ECR to improve rideability

**10. SamTrans Board Liaison Report**

Ms. Lumina-Hsu stated videos of public meetings and the agenda packet and meeting materials are posted on the SamTrans website.

**11. Date / Time / Location of Next Regular Meeting: Wednesday, January 28, 2026 at 6:30 pm at via Zoom and in person at the San Mateo County Transit District, Bacciocco Auditorium, 2nd Floor, 1250 San Carlos Avenue, San Carlos, CA.**

**12. Adjourn**

The meeting adjourned at 7:16 pm.