



SamTrans Board of Directors

Meeting March 4, 2026

Correspondence as of February 13, 2026

Subject

1. Mass Transit: City of Edmonton, HRC, strike contract for high-floor LRV order; Updates from BART
2. FW: Suggestion for Temporary U.S. Flag Display and Commemorative Design on SamTrans Buses
3. RE: Customer Letter from E. Lawrence re Bus Route ECR – *Staff response*

From: Mass Transit <mass@news.southcommmail.com>
Sent: Friday, February 6, 2026 8:25 AM
To: Board (@samtrans.com)
Subject: City of Edmonton, HRC, strike contract for high-floor LRV order; Updates from BART

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City of Edmonton, HRC, strike contract for high-floor LRV order; Updates from BART
Mass Transit Daily ENL | [View online](#)

MASS TRANSIT

FEBRUARY 6, 2026



City of Edmonton, HRC, strike contract for high-floor LRV order

The order of 32 vehicles will begin design and construction this year with delivery anticipated for 2029 and 2030.

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BART releases 2026-2035 Sustainability Action Plan

The SAP identifies initiatives that support regional climate resilience, public well-being, increased ridership and responsible environmental practices.

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WMATA and Kawasaki Rail Car reach resolution over 7000-series railcar contract disputes

The agreement reduced WMATA's payment obligations by up to \$35 million while paying out Kawasaki for meeting metrics.

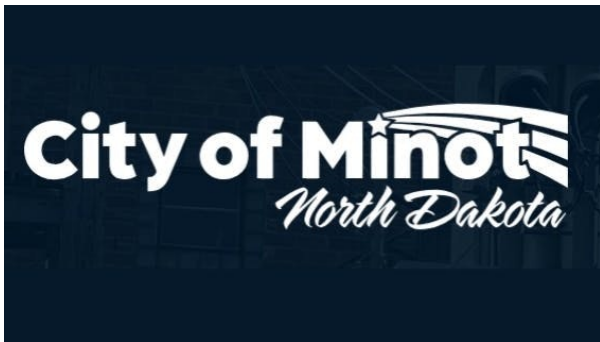
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SANDAG Board awards \$55 million in funding for capital and planning projects

The funding was awarded through the TransNet Smart Growth Incentive Program Cycle 6.

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CCW to refurbish GILLIG low-floor bus for Minot City Transit

The overhauled bus will allow Minot to begin fleet replacements more quickly for less cost.

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People on the move: PANYNJ, DRPT, NCTD, STV

By Brandon Lewis

Personnel updates from around the public transit industry.

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IN: Pedestrian safety improvements planned for Hegewisch commuter rail station

OH: 'Reserved for Rosa' ride connects Rosa Parks' legacy to Lake County transit

SC: Records show CATS bans don't keep dangerous riders away from buses and trains

NY: We're still fighting for transit equity, just as Rosa Parks did (Your Letters)

FEATURED



Mass Transit Weekly News Quiz: Feb. 2-Feb. 6

By Noah Kolenda

Test your knowledge on this week's headlines from King County Metro, BART, Sound Transit and more.

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CAREER CENTER



General Manager

From Transdev North America



Manager of Transit Planning

From Southeastern Regional Transit Authority (SRTA)



ADA Paratransit and Demand Response Program Manager

From Valley Metro



Safety Manager - Rail

From Hampton Roads Transit (HRT)



Procurement Specialist

From The Housatonic Area Regional Transit District (HARTransit)



Superintendent of Rolling Stock and Shops

From Bay Area Rapid Transit (BART)

Chief Financial Officer

From Hillsborough Area Regional Transit Authority (HART)

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Mass Transit
EndeavorB2B
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: [Loana Lumina-Hsu](#)
To: [Board \(@samtrans.com\)](#)
Subject: FW: Suggestion for Temporary U.S. Flag Display and Commemorative Design on SamTrans Buses
Date: Monday, February 9, 2026 9:48:52 AM

From: Orlando Nell <orlando@orlandonell.com>
Sent: Saturday, February 7, 2026 3:42 PM
To: PRA <pra@samtrans.com>
Subject: Suggestion for Temporary U.S. Flag Display and Commemorative Design on SamTrans Buses

Some people who received this message don't often get email from orlando@orlandonell.com. [Learn why this is important](#)

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To SamTrans Customer Relations and Executive Leadership,

I am writing to suggest a simple, temporary, and nonpartisan way SamTrans could help recognize upcoming national and international events taking place here in the United States and in the Bay Area.

With the FIFA World Cup approaching, along with upcoming U.S. Olympic and Paralympic participation, SamTrans buses will be carrying both local riders and international visitors. During major global sporting events, it is customary for host countries to display national symbols as a sign of welcome and civic pride. A small U.S. flag decal placed on the front of SamTrans buses, even on a temporary basis for this month or for specific event periods, would be an appropriate and inclusive way to mark these moments.

I would also encourage SamTrans to consider a future commemorative design or wrap in anticipation of the 250th anniversary of the United States in 2026. This could be handled similarly to other time-limited special liveries used across the country for anniversaries, milestones, or community celebrations. Such a design would not represent politics or ideology, but rather national history and shared civic identity.

Displaying the U.S. flag or a commemorative design during globally recognized events is not partisan. It is widely understood as cultural representation and hospitality, particularly in transit systems that serve as a first impression for visitors. Keeping this

effort temporary and clearly tied to specific events would allow SamTrans to participate without altering long-term branding.

Thank you for your time and for considering this suggestion. I appreciate the role SamTrans plays in representing San Mateo County to the wider world.

Sincerely,
Orlando Nell
Woodside CA
orlando@orlandonell.com

Orlando Nell



E: orlando@orlandonell.com
www.orlandonell.com

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From: [SamTrans BOD Public Support](#)
To: [Board \(@samtrans.com\)](#)
Subject: RE: Customer Letter from E. Lawrence re Bus Route ECR
Date: Monday, February 9, 2026 6:52:30 PM
Attachments: [998544.Response.doc](#)
[image001.png](#)

Good evening.

Here is a copy of the letter Customer Service is sending this customer in response to his concerns.

Your SamTrans BOD Public Support Team

From: Board (@samtrans.com) <Board@samtrans.com>
Sent: Monday, January 26, 2026 2:24 PM
To: SamTrans BOD Public Support <SamTransBODPublicSupport@samtrans.com>
Subject: FW: Customer Letter from E. Lawrence re Bus Route ECR

From: Paola Ledezma <LedezmaP@samtrans.com>
Sent: Monday, January 26, 2026 10:23:37 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@samtrans.com) <Board@samtrans.com>
Subject: Customer Letter from E. Lawrence re Bus Route ECR

Hi- attached is a letter from customer E. Lawrence that was addressed to the SamTrans Board that was sent through U.S. mail.

Thank you.

Paola A. Ledezma
Executive Assistant to the General Manager/CEO & Chief Administration Officer
SamTrans/Transportation Authority
1250 San Carlos Avenue
San Carlos, CA 94070
T: (650) 508-6222
M: (650) 208-7523 (call or text)
E: ledezmap@samtrans.com



February 9, 2026

Emil Lawrence
1000 Twin Dolphin Dr
Unit 14/B
Redwood City, CA 94065

To Emil Lawrence,

Thank you for taking the time to reach out with comments on your recent experiences on our service. Feedback from our riders is valuable to our efforts in maintaining and improving the quality of our transit system. Though we regret that a large part of what prompted your correspondence was due to how uncomfortable you found your travels on our ECR and that you had to recall the unpleasant experience in providing your feedback to us, we do appreciate your time and effort in opening this dialogue. And we assure you we very much share your interest in ensuring SamTrans is providing riders with safe, comfortable, and reliable service.

To that end, know that your feedback was forwarded to the proper parties for review. Additionally, per your wishes, a copy of this correspondence will be provided to our Board of Directors. Thank you again for sharing your thoughts with us. As noted, hearing back from our riders helps us better identify areas of improvement—or, as in the case with your trip with Operator 1447, lets us recognize the efforts of our staff who go above and beyond in their service.

Your SamTrans BOD Public Support Team

San Mateo County Transit District
Customer Service Dept.
1250 San Carlos Avenue
San Carlos, CA 94070-1306
1-800-660-4287
www.smctd.com