



SamTrans Board of Directors

Meeting May 6, 2026

Correspondence as of May 5, 2026

Subject

1. Samtrans ECR stops in Burlingame permanently removed
2. RE: Samtrans ECR stops in Burlingame permanently removed – *Public Information Officer - Caltrans District 4 response*
3. Re: Samtrans ECR stops in Burlingame permanently removed
4. RE: 295 schedule – *Staff response*
5. Notification of upcoming MST bus stop surveys
6. SB63 Letter of Support

From: sarahisatoy@aol.com
To: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com)); [cacsecretary \[@samtrans.com\]](mailto:cacsecretary [@samtrans.com]); Kevin Yin; mbrownrigg@burlingame.org; apappajohn@burlingame.org; dcolson@burlingame.org; dthayer@burlingame.org; pstevenson@burlingame.org; D4CSLTEAM@dot.ca.gov; Jeneane.Crawford@dot.ca.gov; SMCSupSpeier@smcgov.org; [Corzo, Noelia \[ncorzo@smcgov.org\]](mailto:Corzo, Noelia [ncorzo@smcgov.org]); SMC_SupMueller@smcgov.org; SMC_SupGauthier@smcgov.org; [Canepa, David \[dcanepa@smcgov.org\]](mailto:Canepa, David [dcanepa@smcgov.org]); news@smdailyjournal.com
Subject: Samtrans ECR stops in Burlingame permanently removed
Date: Sunday, May 3, 2026 8:34:17 PM

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On April 30th Samtrans announced that almost all of the bus stops on El Camino Real in Burlingame will be closed "permanently", or at least for the duration of the three year construction project. All El Camino Real riders now have to go to California Drive and use the 292 stops.

Since the project started detours have been common and riders adapted and while it hasn't been fun I always had the sense that Samtrans was making a good faith effort to do the accommodate their riders while adjusting to schedules they didn't create. El Camino Real service in Burlingame was detoured starting at 8am and was restored at 5pm. It's wasn't great but personally I knew that Samtrans was doing their best in a rough situation.

The new city wide closure, 24/7, irrespective of when and where Caltran work is actually being done, is not making any effort to accommodate their ridership. It's burdensome, inconvenient and in some cases (which fortunately do not apply to me) it's catastrophic for riders with disabilities and/or mobility issues.

I called Samtrans customer service and the nice person who helped me revealed that Samtrans didn't choose this course of action and were "told" to shut the buses down on the ECR, although she didn't know for certain where the instructions came from. I believe her and my familiarity of how Samtrans works reflects that, Samtrans does tend to make an effort and I believe they take their mission seriously.

Observing the scope of this project firsthand, I live on El Camino Real in Burlingame, I have no trouble believing that coordination with other public agencies is time consuming and I don't envy whoever at Caltran is responsible for that coordination.

Unfortunately at this point it feels that Caltran has decided that people in Burlingame who take the bus are not worth any degree of effort or coordination.

I'm hoping that somebody with the heft to have their calls taken and e-mails acknowledged can intercede and hopefully bus access on El Camino Real can be restored in the evenings and weekends.

Please feel free to touch base with any questions but my hope is that person(s) can help come up with a workable solution.

<https://www.samtrans.com/routes/ecr?center=-122.31677%7E37.57433>

Thank you,
Sarah Isatoy

SAMTRANS



PERMANENT BUS STOP CLOSURE

EFFECTIVE: 4/30/2026 – Until further notice

Due to ongoing construction on El Camino Real in Burlingame, CA, Route ECR north and south will not be able to travel along El Camino Real between Rosedale Ave/Ray Dr (Burlingame) to E. Bellevue Ave (San Mateo). All ECR bus stops from Rosedale Ave/Ray Dr. to E. Bellevue Ave will be **CLOSED**. All buses will be detouring along California Dr. Please use any Route 292 bus stops on California Dr. to access Route ECR.

*Debido a la construcción en curso en El Camino Real en Burlingame, CA, la Ruta ECR norte y sur no podrá viajar por El Camino Real entre Rosedale Ave/Ray Dr (Burlingame) hasta E. Bellevue Ave (San Mateo). Todas las paradas de autobús de la ECR desde Rosedale Ave/Ray Dr. hasta E. Bellevue Ave estarán **CERRADAS**. Todos los autobuses desviarán su recorrido por California Dr. Por favor, use cualquier parada de autobús de la Ruta 292 en California Dr. para acceder a la Ruta ECR.*

Contact Customer Service with any questions. **1-800-660-4287**



1-800-660-4287

llama a este número

如需翻譯,請電

Cần dịch thuật, xin gọi



samtrans.com



From: Crawford, Jeneane@DOT
To: sarahisatoy@aol.com; Board (@samtrans.com); cacsecretary [@samtrans.com]; Kevin Yin; mbrownrigg@burlingame.org; apappajohn@burlingame.org; dcolson@burlingame.org; dthayer@burlingame.org; pstevenson@burlingame.org; D4CSLTEAM@DOT; SMC_SupSpeier@smcgov.org; Corzo, Noelia [ncorzo@smcgov.org]; SMC_SupMueller@smcgov.org; SMC_SupGauthier@smcgov.org; Canepa, David [dcanepa@smcgov.org]; news@smdailyjournal.com
Subject: RE: Samtrans ECR stops in Burlingame permanently removed
Date: Monday, May 4, 2026 10:41:58 AM

Some people who received this message don't often get email from jeneane.crawford@dot.ca.gov. [Learn why this is important](#)

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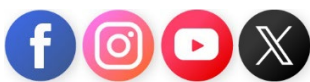
Hello Ms. Isatoy,

Thank you for sharing your experience with navigating the bus detours necessitated by the El Camino Real Roadway Renewal project. Caltrans, SamTrans, and the local cities have been coordinating frequently to find ways to safely accommodate bus users while the road is under construction. I'll be sure to include your comments regarding restoring evening/weekend service in the next Caltrans/SamTrans weekly meeting.

Please note that riders who qualify may choose to use RediWheels (<https://www.samtrans.com/accessibility/paratransit>).

Best regards,

Jeneane Crawford
Public Information Officer - Caltrans District 4
Cell: 510.390.3253



From: sarahisatoy@aol.com <sarahisatoy@aol.com>
Sent: Sunday, May 3, 2026 8:31 PM
To: board@samtrans.com; cacsecretary@samtrans.com; yink@samtrans.com; mbrownrigg@burlingame.org; apappajohn@burlingame.org; dcolson@burlingame.org; dthayer@burlingame.org; pstevenson@burlingame.org; D4CSLTEAM@DOT <D4CSLTEAM@dot.ca.gov>; Crawford, Jeneane@DOT <Jeneane.Crawford@dot.ca.gov>; SMC_SupSpeier@smcgov.org; ncorzo@smcgov.org; SMC_SupMueller@smcgov.org; SMC_SupGauthier@smcgov.org; dcanepa@smcgov.org; news@smdailyjournal.com
Subject: Samtrans ECR stops in Burlingame permanently removed

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Thank you,
Sarah Isatoy

From: [Sarah Isatoy](#)
To: Jeneane@DOT.Crawford
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com)); [cacsecretary \(@samtrans.com\)](mailto:cacsecretary (@samtrans.com)); [Kevin Yin](#); mbrownrigg@burlingame.org; apappajohn@burlingame.org; dcolson@burlingame.org; dthayer@burlingame.org; pstevenson@burlingame.org; D4CSLTEAM@dot.ca.gov; SMCSupSpeier@smcgov.org; [Corzo, Noelia \[ncorzo@smcgov.org\]](mailto:Corzo, Noelia [ncorzo@smcgov.org]); SMC_SupMueller@smcgov.org; SMC_SupGauthier@smcgov.org; [Canepa, David \[dcanepa@smcgov.org\]](mailto:Canepa, David [dcanepa@smcgov.org]); news@smdailyjournal.com
Subject: Re: Samtrans ECR stops in Burlingame permanently removed
Date: Monday, May 4, 2026 11:00:28 AM

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Ms. Crawford,

I appreciate your help. My impression is that this was a unilateral decision imposed by Caltran for the sake of convenience as opposed to safety; I'm not optimistic that people who ride the bus are even a consideration for Caltran but I'd love to be wrong and I'll gleefully apologize and be grateful if my snap judgement is incorrect.

Thank you.

On May 4, 2026, at 10:41 AM, Crawford, Jeneane@DOT
<Jeneane.Crawford@dot.ca.gov> wrote:

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Public Information Officer - Caltrans District 4
Cell: 510.390.3253

[<image001.jpg>](#)

[<image002.jpg>](#)

[<image003.jpg>](#)

[<image004.jpg>](#)

From: sarahisatoy@aol.com <sarahisatoy@aol.com>

Sent: Sunday, May 3, 2026 8:31 PM

To: board@samtrans.com; cacsecretary@samtrans.com; yink@samtrans.com;
mbrownrigg@burlingame.org; apappajohn@burlingame.org; dcolson@burlingame.org;
dthayer@burlingame.org; pstevenson@burlingame.org; D4CSLTEAM@DOT
<D4CSLTEAM@dot.ca.gov>; Crawford, Jeneane@DOT
<Jeneane.Crawford@dot.ca.gov>; SMCSupSpeier@smcgov.org; ncorzo@smcgov.org;
SMC_SupMueller@smcgov.org; SMC_SupGauthier@smcgov.org;
dcanepa@smcgov.org; news@smdailyjournal.com

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<https://www.samtrans.com/routes/ecr?center=-122.31677%7E37.57433>

Thank you,
Sarah Isatoy

From: [SamTrans BOD Public Support](#)
To: 819397@seq.org
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: 295 schedule
Date: Monday, May 4, 2026 5:44:35 PM

Thank you for taking the time to reach out to us with your feedback, Ethan. Your concerns with Route 295's on-time performance were forwarded to the proper parties for review as part of our improvement process. A copy of this correspondence will also be provided to our Board of Directors.

We apologize for the trouble you have had with the 295, but we do appreciate you providing us with this information. SamTrans staff, of course, actively monitor and maintain our schedules, but feedback from our riders is always helpful to our efforts.

To that end, both our Operations Planning and Bus Operations team have reviewed the 295's performance this past period, noting potential issues that may have been the cause of the on-time performance trouble you and other riders have had with the bus line of late. Know that SamTrans staff will continue to look into the issue, with an eye to adding time to the schedule to improve on-time performance come our schedule update this August.

Thank you again for reaching out. And thank you for riding with SamTrans.

Your SamTrans BOD Public Support Team

From: Ethan Zhao <819397@seq.org>
Sent: Monday, April 27, 2026 7:47:47 PM (UTC+00:00) Monrovia, Reykjavik
To: Board (@samtrans.com) <board@samtrans.com>
Subject: 295 schedule

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Hi Samtrans board,

My name is Ethan, and I am a student at carlmont high school in belmont.

The 295 is consistently 10-15 minutes late at San Carlos and Club every day, I understand due

to lack of funding, traffic, or other issues it may not be feasible to fix this, but I think it would be helpful in that case to pad the schedule(to arrive at around 2:40 instead of 2:30) or add an advisory for people who may not ride this route consistently to be aware of this issue.

Thanks,

Ethan

This is a student email account managed by the Sequoia Union High School District. The contents of this email are governed by the laws of the State of California and the board policies of the school district.

For abuse, misuse, or objectionable content concerns, please contact abuse@seq.org.

From: [Michelle Overmeyer](#)
To: [Michelle Overmeyer](#)
Cc: [Vince Dang](#); [Tanner, Monica](#)
Subject: Notification of upcoming MST bus stop surveys
Date: Tuesday, May 5, 2026 8:49:27 AM
Attachments: [MST Letter Notification of Surveying 5-5-2026.pdf](#)

Some people who received this message don't often get email from movermeyer@mst.org. [Learn why this is important](#)

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Good morning,

Monterey-Salinas Transit (MST) is the public transit provider in Monterey County and also serves bus stops in Gilroy, Watsonville, and Paso Robles. In all, MST serves over 900 bus stops, including some in your jurisdiction. Our consultant will be surveying these bus stops in May and June. Please see attached letter and let me know if you have any questions.

Thank you,
Michelle

Michelle Overmeyer
Director of Planning and Innovation

Monterey-Salinas Transit
19 Upper Ragsdale Drive, Suite 200
Monterey, CA 93940
831.264.5877
movermeyer@mst.org

bcc: City Managers, Community Development Directors, Planners, transit operators



May 5, 2026

RE: MST Conducting In-Person Bus Stop Assessments in May and June

Dear City Managers, Public Works Directors, Planning Directors, and Community Partners:

Monterey-Salinas Transit District (MST) has contracted with Kimley-Horn and Associates, Inc. (Kimley-Horn) to conduct in-person field assessments of the over 900 bus stops that MST serves. The focus of the field work is to assess ADA compliance at each of the bus stops. Through this effort, MST will have Kimley-Horn staff visiting each of the bus stops during the months of May and June 2026. This letter is intended to inform you of this upcoming field work so that you are aware. Please share with the appropriate staff at your organization.

You can direct any questions to the following MST staff:

- Michelle Overmeyer, Director of Planning and Innovation
831-264-5877 or movermeyer@mst.org
- Vince Dang, Project Management Coordinator
831-264-9808 or vdang@mst.org

Sincerely,

A handwritten signature in black ink, appearing to read "Michelle Overmeyer". The signature is fluid and cursive, with a long horizontal stroke at the end.

Michelle Overmeyer

Advocating and delivering quality public transportation as a leader within our community and industry.

Transit District Members Monterey County • Carmel-by-the-Sea • Del Rey Oaks • Gonzales • Greenfield • King City • Marina • Monterey
Pacific Grove • Salinas • Sand City • Seaside • Soledad **Administrative Offices** 19 Upper Ragsdale Drive, Suite 200 Monterey, CA 93940

PH 1-888-MST-BUS1 (1-888-678-2871) • FAX (831) 899-3954 • WEB mst.org

From: [Maggie Rodriguez](#)
To: [Public Comment](#); ginapapan@gmail.com; [Durani, Marisol \(mdurani@smcgov.org\)](mailto:Durani, Marisol (mdurani@smcgov.org))
Subject: SB63 Letter of Support
Date: Tuesday, May 5, 2026 11:17:16 AM
Attachments: [image001.png](#)
[SB63 Support.pdf](#)

You don't often get email from mrodriguez@halfmoonbay.gov. [Learn why this is important](#)

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Hello-

Please find a letter of support from SB63 from the City of Half Moon Bay.

Sincerely,



Maggie Rodriguez
Interim City Clerk
Communications/City Clerk Department
501 Main Street, Half Moon Bay, CA 94019
(650) 726-8266
www.halfmoonbay.gov



May 4, 2026

Chair Marie Chuang
SamTrans Board of Directors
1250 San Carlos Avenue
San Carlos, CA 94070

RE: Draft Local Investment Plan for Potential Senate Bill 63 Regional Tax Measure Return-to-Source Funds for San Mateo County Transit Purposes

Dear Chair Chuang and Board Members,

The City of Half Moon Bay is pleased to provide feedback on the Local Investment Plan for SB 63 Return to Source Funds, should the bill be approved by voters. We appreciated the opportunity to hear the SamTrans staff presentation to our Council in March, which provided valuable insight into the proposed measure and allowed us to share our initial priorities. We are grateful for the opportunity to reinforce that feedback and advocate for the residents of Half Moon Bay and the greater San Mateo County Coastsides.

The Coastsides remain one of the most geographically isolated areas in San Mateo County, with limited options for transportation outside of private vehicles and minimal fixed-route and on-demand transit service. Many of the services and amenities enjoyed by bayside residents, including healthcare, higher education, and retail, are either unavailable or limited on the Coastsides, necessitating frequent trips “over-the-hill”. As a community with many seniors, families, service workers, and farmworkers, these limitations present ongoing challenges to accessing critical services and opportunities.

Should SB 63 be approved, the City strongly encourages that a fair and proportionate share of Return-to-Source funds be invested into the Coastsides, with prioritization of the following investments:

- Expansion of Ride Plus services to serve the whole Coastsides (Montara to Pescadero), including increased fleet capacity, longer hours of operation, and the ability to accommodate trips to the bayside.
- Increased bus service frequency and expanded routes serving the Coastsides
- Improvements to bus stops and shelters, with near-term focus on key locations such as Highway 92, Miramontes Point Road at Highway 1, and the Strawflower Village Shopping Center, as well as additional shelter installations and upgrades systemwide over time
- Enhanced maintenance and cleanliness of buses and facilities to ensure a comfortable and safe rider experience that encourages more use of the existing system

The City appreciates the continued partnership with SamTrans and recognizes the service improvements that have benefited our community in recent years. Our hope is that with this additional funding, the Coastside can realize a more robust and equitable public transit system that better serves the needs of all residents and visitors.

Thank you for your consideration.

Sincerely,

debbie ruddock

Mayor Debbie Ruddock
City of Half Moon Bay

CC:

Ray Mueller, District 4 Supervisor, San Mateo County

