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AGENDA

San Mateo County Transit District

Citizens Advisory Committee (CAC) Meeting

June 24, 2026, 6:30 pm

Public Hearing Room, 5th Floor
166 North Rollins Road, Millbrae, CA 94030

Members of the public may attend in-person at noticed location(s) or participate remotely via Zoom at: <https://us02web.zoom.us/j/89061873281?pwd=0or9l5hTjaw6BEs7aCJa25aacFbM0f.1> or by entering Webinar ID: **890 6187 3281**, Passcode: **397165** in the Zoom app for audio/visual capability or by calling 1-669-900-9128 (enter webinar ID and press # when prompted for participant ID) for audio only. The video live stream will be available after the meeting at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>.

Public Comments: Written public comments may be emailed to publiccomment@samtrans.com or mailed to 166 North Rollins Road, Millbrae, CA 94030, and will be compiled and posted weekly along with any CAC correspondence. Any written public comments received within two hours prior to the start of the meeting will be included in the weekly CAC correspondence reading file, posted online at: <https://www.samtrans.com/meetings>.

Oral public comments will also be accepted during the meeting in person and through Zoom* or the teleconference number listed above. Public comments on individual agenda items are limited to one per person PER AGENDA ITEM. Participants using Zoom over the Internet should use the Raise Hand feature to request to speak. For participants calling in, dial *67 if you do not want your telephone number to appear on the live broadcast. Callers may dial *9 to use the Raise Hand feature for public comment. Each commenter will be recognized to speak and callers should dial *6 to unmute themselves when recognized to speak.

SamTrans Citizens Advisory Committee Members: Dylan Finch (Chair), Ben Mangiafico (Vice Chair), Mary Adler, Michael Auerbach, Allison Chang, Hana Estalilla, James Ganner, Aurelio Huizar, Jedidiah Koon, Alex Madrid, Max Mautner, David Rabinovich, Kathleen Rubens

Staff Liaison:
Ana Rivas, Director, Bus Transportation

CAC Secretary:
Alice Feng

Each public comment is limited to three minutes or less. The Committee Chair has the discretion to manage the Public Comment process in a manner that achieves the purpose of public communication and assures the orderly conduct of the meeting.

Wednesday, June 24, 2026

6:30 pm

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1. Call to Order / Pledge of Allegiance
 2. Roll Call
 3. Public Comment on Items Not on the Agenda
Comments by each individual speaker shall be limited to three (3) minutes. Items raised that require a response will be deferred for staff to reply
 4. Approval of Meeting Minutes for May 27, 2026 Motion
 5. Presentation: SamTrans 50th Anniversary Update – Tasha Bartholomew, Director, Communications Informational
 6. Staff Report – Ana Rivas, Director, Bus Transportation Informational
 7. Report of the Chair Informational
 8. Liaison Report of the June 3, 2026 San Mateo County Transit District Board of Directors Meeting Informational
Recordings of SamTrans public meetings and agenda meeting materials are available online at <https://www.samtrans.com/about-samtrans/video-board-directors-cac-and-measure-w-coc>
 9. CAC Member Comments / Requests
Committee members may make brief statements regarding correspondence, CAC-related areas of concern, ideas for improvement, or other items that will benefit or impact SamTrans service or the CAC, or request future agenda topics.
 10. Date / Time / Location of Next Regular Meeting: Wednesday, July 29, 2026 at 6:30 pm
The meeting will be accessible via Zoom and in person at the San Mateo County Transit District, Public Hearing Room, 5th Floor, 166 North Rollins Road, Millbrae, CA 94030.
 11. Adjourn

Note: All items appearing on the agenda are subject to action by the CAC.

Information for the Public

If you have questions on the agenda, please contact the District Secretary at 650-551-6108. Agendas are available on the SamTrans website at: <https://www.samtrans.com/meetings>. Communications to the CAC can be emailed to cacsecretary@samtrans.com.

Free translation is available; Para traducción llama al 1.800.660.4287; 如需翻译 请电1.800.660.4287

Date and Time of Board and Board Committees and Citizens Advisory Committee Meetings

San Mateo County Transit District (SamTrans) Board and Committees: First Wednesday of the month, 2:00 pm; SamTrans Citizens Advisory Committee (CAC): Last Wednesday of the month, 6:30 pm. Date, time and location of meetings may be changed as necessary. Meeting schedules for the Board and CAC are available on the website.

Location of Meeting

Members of the public may attend in-person or participate remotely via Zoom as per the information provided at the top of the agenda. Should Zoom not be operational, please check online at: <https://www.samtrans.com/meetings> for any updates or further instruction.

Public Comment

Members of the public may participate remotely or in person. Public comments may be submitted by comment card in person and given to the CAC Secretary. Written public comments may be emailed to publiccomment@samtrans.com or mailed to 166 North Rollins Road, Millbrae, CA 94030, and will be compiled and posted weekly along with any CAC correspondence. Any written public comments received within two hours prior to the start of the meeting will be included in the weekly CAC correspondence reading file, posted online at: <https://www.samtrans.com/meetings>.

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Accessible Public Meetings/Translation

Upon request, SamTrans will provide for written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least 72 hours in advance of the meeting or hearing. Please direct requests for disability-related modification and/or interpreter services to the Title VI Administrator at San Mateo County Transit District, Public Hearing Room, 5th Floor, 166 North Rollins Road, Millbrae, CA 94030; or email titlevi@samtrans.com; or request by phone at 650-622-7864 or TTY 650-508-6448.

Availability of Public Records

All public records relating to an open session item on this agenda that are not exempt from disclosure pursuant to the California Public Records Act and that are distributed to a majority of the legislative body will be available for public inspection at 166 North Rollins Road, Millbrae, CA 94030 at the same time that the public records are distributed or made available to the legislative body.

Note: All items appearing on the agenda are subject to action by the CAC.

**San Mateo County Transit District
Citizens Advisory Committee (CAC)**

1250 San Carlos Avenue, San Carlos, California

DRAFT Minutes of May 27, 2026

Members Present: Michael Auerbach, James Ganner, Aurelio Huizar, Jedidiah Koon, Alex Madrid (arrived 6:57 pm), Kathleen Rubens, Ben Mangiafico (Vice Chair), Dylan Finch (Chair)

Members Present via Teleconference: Mary Adler, Allison Chang, Hana Estalilla

Members Absent: Max Mautner, David Rabinovich

Staff Present: A. Feng, A. Rivas

1. Call to Order / Pledge of Allegiance

Chair Dylan Finch called the meeting to order at 6:30 pm and led the Pledge of Allegiance.

2. Roll Call

Alice Feng, CAC Secretary, called the roll and noted that a quorum was present.

3. Welcome and Introduction of Appointed and Reappointed Members

Chair Finch welcomed the newly appointed and reappointed members.

Member Michael Auerbach is a community representative and expressed his interest in supporting the community.

Member Aurelio Huizar shared his long-time use of public transit in the Bay Area.

Member Jedidiah Koon shared his long-time use of SamTrans and appreciation for joining the committee.

Member Rubens shared her long-term use of SamTrans and her family's experience with transit.

Vice Chair Mangiafico thanked the Board for his reappointment and continued service.

4. Public Comment for Items Not on the Agenda – There were none.

5. Approval of Meeting Minutes for April 29, 2026

Motion/Second: Mangiafico/Rubens

Ayes: Adler, Auerbach, Chang, Estalilla, Ganner, Huizar, Koon, Rubens, Mangiafico, Finch

Noes: None

Absent: Madrid, Mautner, Rabinovich

6. Presentation: Brown Act Training

Leanne C. Bolaño, Attorney, provided the presentation that included the following:

- Brown Act overview and key transparency principles
- Public meeting, agenda and public participation requirements
- Quorum requirements and meeting definitions
- Senate Bill (SB) 707 updates and teleconferencing provisions
- Remote meeting requirements for advisory committees
- Procedures for technology disruptions during remote meetings
- Closed session and confidentiality requirements
- Serial meeting and communication restrictions
- Rules regarding non-agendized items
- Brown Act compliance considerations and potential consequences for violations

Member Madrid arrived at 6:57 pm.

Staff provided further clarification in response to the Committee comments and questions, which included the ability of Committee members to direct public comments to appropriate staff for additional information.

7. Staff Report – Ana Rivas, Director, Bus Transportation

Ana Rivas, Director, Bus Transportation, reviewed the Samtrans Staff Report for the month of March 2026 that included the following:

- Welcome to the new CAC members
- March 2026 ridership reporting paused due to ongoing Clipper 2.0 data issues; updates to resume once resolved
- Preventable accidents totaled 11; safety goal not met
- Miles between service calls at 1.3 per 25,000 miles; goal not met
- On-time performance (OTP) at 81.2 percent; below target
- Did Not Operates (DNOs) at 0.02 percent; met goal
- Safety campaign focused on safe servicing of bus stops
- Follow-up provided on runbook/Intelligent Transportation Systems (ITS) signage and announcement issues
- Follow-up provided on school route crowding and capacity concerns, including planned service adjustments and school coordination

- Follow-up provided on Redi-Wheels express lane usage and operator training compliance

Staff provided further clarification in response to the Committee comments and questions, which included challenges related to the new bus technology, fueling infrastructure availability, and mixed fleet reliability during the transition.

8. Report of the Chair – There was no report.

9. Liaison Report of the May 6, 2026 San Mateo County Transit District Board of Directors Meeting

Chair Finch stated the recording is available online.

10. CAC Member Comments / Requests

- Construction impacts and signage at Redwood City Transit Center and bus stops
- Zero-emission fleet reliability and fueling/charging constraints
- Transit Signal Priority (TSP) operations, jurisdictional coordination, and performance concerns
- Bus tracker/Global Positioning System (GPS) service interruptions and ITS system review
- Bus stop signage, detour communication, and passenger wayfinding improvements
- College of San Mateo (CSM) bus stop operational confusion and potential service layout/signage changes
- Route 250 performance concerns and long-term fleet replacement/Electric Vehicle (EV) transition plans

Member Madrid left at 7:38 pm.

11. Date / Time / Location of Next Regular Meeting: Wednesday, June 24, 2026 at 6:30 pm at via Zoom and in person at the San Mateo County Transit District, Public Hearing Room, 5th Floor, 166 North Rollins Road, Millbrae, CA 94030.

12. Adjourn

The meeting adjourned at 7:40 pm.



Bus Transportation CAC Staff Report April 2026

Ridership:

Fixed Route & Microtransit Ridership: Clipper data continues to be incomplete during the region's ongoing transition to Next Generation Clipper. Data for passengers using open payment (i.e. debit/credit cards) or Next Generation Clipper cards to pay for their trip cannot be verified for accuracy as part of Clipper data reporting and thus are not available for the April 2026 SamTrans fixed route or microtransit ridership reporting.

As more customers transition to Next General Clipper accounts, the gap in ridership data continues to grow. Given that staff believe any decrease shown in the data would not be accurate, staff will be pausing public ridership reporting until the issue is resolved to limit misinformation. Cubic had indicated a goal to resolve this situation by May 31, but due to newly discovered issues, this date has been pushed out. As of this submittal, Cubic had not provided a new date.

Once the issues are resolved, ridership data will be updated for December 2025 onward and incorporated into internal reporting systems and in future reports.

Youth Unlimited Pass: For April 2026, Youth Unlimited Pass usage decreased 6.1 percent compared to April 2025.

Regarding Key Performance Indicators (KPI):

- Preventable Accidents – There were 13 preventable accidents in April 2026 (8 from District and 5 from contracted services). The goal is to have more than 100,000 miles between preventable accidents; SamTrans did not meet its goal with 66,038 miles between preventable accidents.
- Miles Between Service Calls (MBSC) – There were 41 service calls in April 2026 (28 from District and 13 from contracted services). The goal is to have more than 25,000 miles between service calls. SamTrans did not meet its goal with 20,939 miles between service calls. For the District's service calls, a disproportionate number of calls are attributable to the zero-emission bus fleet.

The diesel bus sub-fleet had 52,883 miles between service calls, while the zero-emission bus sub-fleet had 15,455 miles between service calls.

- On-Time-Performance (OTP) – April 2026 systemwide OTP was 83.3 percent. The goal is to have 85 percent systemwide on-time performance. Fixed-route service did not meet this goal.
- Did Not Operate (DNOs) – In April 2026, there were 3 total DNOs. The goal is to miss less than 0.1 percent of scheduled trips. SamTrans met this goal with 0.01 percent missed trips.

Safety Campaign

The new Safety Campaign continues to emphasize the importance of **Safely Servicing Bus Stops** to protect passengers, pedestrians, and Operators. When approaching Bus Stops, Operators should scan ahead for waiting passengers, fixed objects (such as poles), and bikes or vehicles in the bus zone. This campaign runs through April and May 2026.

Employee of the Month (EOM) Recognitions, March 2026

Bus Operator EOM for North Base is **Brahim Nezhi**. This is Brahim's first EOM Award during his two years of service with the District.

Bus Operator EOM for South Base is **Harish Reddy**. This is Harish's third EOM Award during his thirty-one years of service with the District.

Maintenance Employee of the Month (EOM) Recognitions

Bus Maintenance EOM for North Base is Mechanic A, **Yong Chen**. This is Yong's fifth EOM Award during his eight and a half years of service with the District.

Bus Maintenance EOM for South Base is Utility Worker, **Narend Chand**. This is Narend's seventh EOM Award during his nine years of service with the District.



Riding Through the Decades – SamTrans Turns 50



Tasha Bartholomew and Taylor Huckaby, Communications Division

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Project Goals

- Celebrate SamTrans' 50-year legacy with employees and the communities we serve
- Increase awareness and ridership through special promotions
- Highlight SamTrans' contributions to public transit and sustainability
- Recognize employees and stakeholders for their contributions

Strategic Comms Plan

- Dedicated web page
- Social media plan
 - Year-long engagement
 - Multi-media
 - Rider stories + interviews
- Historical video
- News releases – key events/activities throughout the year
- Special E-news edition of *Next Stop*
- Podcast



SamTrans 50th Anniversary Music Contest

Celebrate 50 years of connecting communities through music. Create an original track inspired by transit, movement, and the Bay Area spirit.



Cash Prize
\$500



Deadline
June 16, 2026



Marketing Plan

The creative direction leans into a 1970s theme, reflecting the launch era in style, palette and tone.

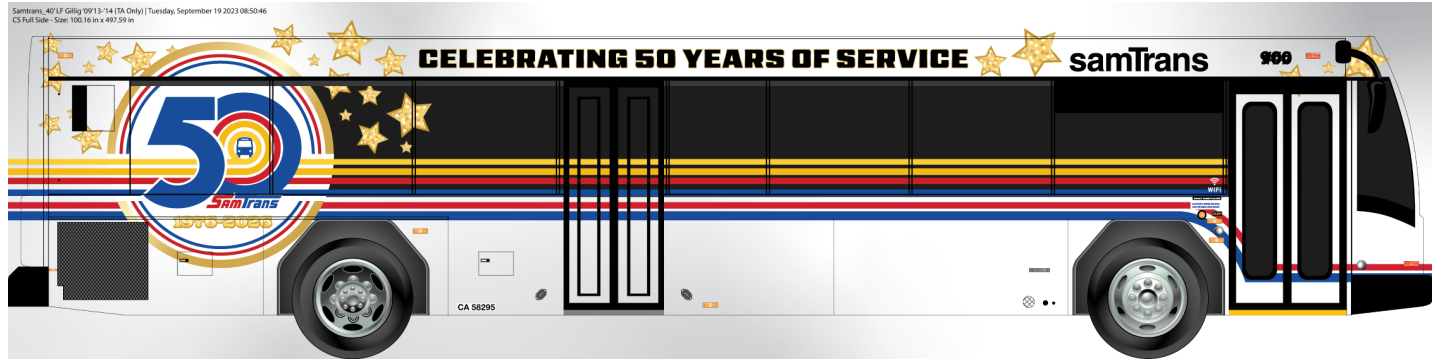
Retro merch and giveaways

Jingle contest and limited-edition LP pressing

Ride Like it's '76 - Free Fare Day, July 1

Support celebration events with creative assets + boosted paid media as appropriate

Themed Anniversary: Bus Wrap Designs



Bus #1 – currently in service



Bus #2 – in service end of June

Employee Engagement – Recognition and Legacy

- Employee features on social – Legacy in Motion: 50 Faces for 50 Years campaign
 - Social media series celebrating the people, progress, and future of SamTrans
 - Operator and mechanic spotlights
 - Anniversary pins and patches for uniforms



11 Years

Elbert Marshall

Bus Operator

"I learned so much here - I wouldn't trade it for anything. Operating a bus isn't just about driving - it's about public service and keeping people safe."



25 Years

Andrew McCambridge

Maintenance Training Instructor

"I work with people that enjoy their job - that are motivated to give the best customer service they can. And I work with a really diverse group of people. I love it here."



18 Years

Qi Ni Chen

Bus Operator

"I enjoy driving - and I love seeing people everyday. I love learning more about my passengers and seeing them everyday. SamTrans was there for me during hard times - I love it here."

Employee Engagement – Legacy and Future

- Ribbon Cutting
 - Millbrae Chamber of Commerce, June 17
- Time Capsule
 - Invite employees to contribute mementos, photos or predictions
 - Displayed at our new Millbrae headquarters



Community Celebration Event

- Transit Month
- Date/Time
 - Sat., Sept. 26, 2026
 - 1 to 5 p.m.
- Millbrae headquarters-Plaza area
 - Food and community booths, entertainment, kids zone
- Open house
 - Guided tours



Sponsorships



SamTrans 50th Anniversary Sponsorship Opportunities

BENEFITS	PRESENTING (one sponsor) \$25K	GOLDEN \$15K	TRANSIT PARTNER \$10K	FRIENDS \$5K
Exclusive recognition	✓			
Campaign co-branding	✓	✓		
Digital & radio recognition	✓	✓	✓	
Executive speaking opportunity at the event	✓			
Media & press recognition	✓	✓	✓	
Social media recognition	✓	✓	✓	✓
Logo on promotional materials	✓	✓	✓	✓
Event signage	✓	✓	✓	✓
E-newsletter recognition	✓	✓	✓	✓
Website listing	✓	✓	✓	✓
VIP Tickets	8	6	4	2

Next Steps

- Secure sponsorship commitments by June 30
- Launching our historical video by July 1
- Continue Planning for upcoming events:
 - Time capsule event - June 17
 - Free Fare Day - July 1
 - Community Celebration - Sept. 26





SamTrans Citizens Advisory Committee 2026 Work Plan

Meeting Date	Topic	Presenter
January 28	City/County Association of Governments of San Mateo County (C/CAG) and San Mateo County Transportation Authority (TA) Countywide Transportation Plan	Patrick Gilster, Director of Planning and Fund Management (TA)
February 25	1) Central El Camino Multimodal Plan Phase II 2) Dumbarton Busway Phase I	Charlsie Chang, Government Affairs Officer
March 25	1) Title VI Policy Updates for Major Service Change and Disparate Impact and Disproportionate Burden (DI/DB) Thresholds 2) Senate Bill 63 Local Investment Plan	1) David Scarbor and Athena Gong, Office of Civil Rights 2) Michaela Petrik, Government and Community Affairs
April 29	BSIP Update Presentation	Hubert Chan
May 27	Brown Act Training	Leanne C. Bolaño, Hanson Bridgett Attorney
June 24	50th Anniversary	Tasha Bartholomew
July 29	SamTrans Bus Service to Seniors and People with Disabilities Consent - Reauthorize Remote Meetings for the Citizens Advisory Committee under Senate Bill 707	Margaret Baggerly, Program Coord, Senior and Mobility Consent - Loana Lumina-Hsu, Deputy District Secretary
August 26	Grand Boulevard Initiative Program Update	Cassie Halls, Major Corridors Manager
September 30	Reimagine Dumbarton Update	Millie Tolleson, Planning Director
October 28	<i>In Development</i>	<i>To Be Announced</i>
November 18	Field Trip & End of Year Reception No Public Meeting	Ana Rivas, Director, Bus Transportation Staff Liaison for ST CAC
December - Recess No Public Meeting		