



SamTrans Community Advisory Committee
Meeting of June 24, 2026

Correspondence as of June 18, 2026

Subject

1. ST CAC Way2Go Pass

From: cacsecretary_f@samtrans.com
To: cacsecretary_f@samtrans.com; Alice Feng
Subject: ST CAC Way2Go Pass
Date: Thursday, June 18, 2026 9:34:23 AM
Attachments: [Way2Go Pass for ST CAC Members.pdf](#)
[image001.png](#)

Hello SamTrans CAC Members,

ST CAC Members are now eligible to receive a Way2Go pass, which provides unlimited rides on San Mateo County Transit District fixed-route services.

If you're interested in obtaining a pass, please review the attached guidelines, complete the acknowledgement form, and return the completed form to DistrictSecretarysOffice@samtrans.com.

Please note that you will need to return your current bus pass in exchange for the new Way2Go pass.

Please let me know if you have any questions.

Thanks,

Alice Feng

Assistant District Secretary

Executive Administration | District Secretary's Office

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SamTrans Way2Go Pass

The Way2Go pass provides free transportation on the District's fixed-route bus services and facilitated through the Clipper® fare payment system. Effective July 1, 2026, SamTrans' Citizen Advisory Committee members ("CAC Members") may be provided a pass to access unlimited free rides on all fixed routes in the SamTrans bus system. The goal is to provide safe, seamless transit service for CAC Members to travel throughout San Mateo County.

Some general guidelines about using the Way2Go Pass:

- All passes are issued on an Adult C2 Clipper card. If you have a C2 Clipper card, the pass may be loaded to your Clipper card (please provide Clipper card number in the form below and we will upload the pass accordingly). If you do not have a C2 Clipper card, one may be issued to you. **Youth or Senior Clipper cards are not valid with the Way2Go pass.** Currently, C2 cards cannot be converted to mobile.
- Clipper cards are only allowed one replacement, and the next replacement will cost \$3.
- After completing your Way2Go form below, please allow 5 - 7 business days for processing; after 5 - 7 business days, you must **TAP** your Clipper card on a SamTrans Bus Clipper validator within 90 days to prevent any issues in the future, as it could automatically be deactivated.
- The Way2Go Pass is valid only for **SamTrans bus service** and not valid on any other transit system.
- The Way2Go Pass is **non-transferable** and may be used by the CAC Member only.
- If you separate from the CAC, your pass will be deactivated as you are no longer eligible to use the Way2Go Pass.

SamTrans Way2Go Pass Use Acknowledgement

1. I understand that as a Way2Go Pass User, I am eligible to receive and use a Way2Go Pass from the District.
2. I understand that I must tap my Clipper Card on a SamTrans bus within 180 days to load the Way2Go Pass to my card and continue to tap the card each time I board to validate fare.
3. I understand that the Way2Go Pass will expire when your term ends.
4. I understand that I may not sell or transfer the Clipper Card with the Way2Go Pass to any other person. I also understand that allowing the use of my Way2Go Pass by anyone other than me is not permissible and may result in my Way2Go Pass being revoked.
5. I understand that if my Clipper Card with the Way2Go Pass becomes lost or stolen, I must immediately notify the District Secretary’s Office at districtsecretarysoffice@samtrans.com so that the Way2Go Pass can be blocked. If I am no longer with the CAC, I understand that my Way2Go Pass will be deactivated and I will be responsible for paying the appropriate fare when riding SamTrans.

By signing, I acknowledge and agree to the terms and conditions as stated above.

Name & Signature

Date

Contact and Clipper Card Information

Name: _____

Phone Number: _____

Do you have an Adult C2 Clipper Card? No Yes

If yes, please provide Clipper card serial number (CSN) located on the back of your Clipper card: _____

Please return to DistrictSecretarysOffice@samtrans.com