



SamTrans Board of Directors

Meeting October 7, 2026

Correspondence as of September 18, 2026

Subject

1. Re: Please Complete and Return Enclosed Claim Form – *Staff Response*
2. New Garden State Initiative report says NJ Transit needs performance-based review; Updates from CapMetro
3. RE: Debris Issue by bus stop @ 2526 El Camino Real Redwood City, CA – *Staff Response*
4. Mass Transit Rail Update
5. MTA advances final construction contract for Second Avenue Subway Phase 2; Updates from Houston Metro
6. Re: Debris Issue by bus stop @ 2526 El Camino Real Redwood City, CA

From: Marshall Rush
Sent: Friday, September 11, 2026 10:52 AM
To: Claudia Velazquez
Cc: Board (@samtrans.com); Jared Anderson
Subject: Re: Please Complete and Return Enclosed Claim Form

Ms. Velazquez:

Please allow this to confirm our conversation in which the District's claims adjuster has contacted you and is moving this matter to a conclusion.

You may contact me directly with any further concerns.

Very truly,

Marshall Rush, ARM, AIC
Insurance & Claims Administrator
San Mateo County Transit District
166 N. Rollins Road, Millbrae, CA 94030
Phone: 650-508-7742 | Cell:
Websites: [SamTrans](#) | [Caltrain](#) | [SMCTA](#)



From: Claudia Velazquez <cmbonilla@sbcglobal.net>
Sent: Tuesday, September 8, 2026 4:13 PM
To: Marshall Rush <rushm@samtrans.com>
Cc: Board (@samtrans.com) <Board@samtrans.com>; Jared Anderson <AndersonJ@samtrans.com>
Subject: Re: Please Complete and Return Enclosed Claim Form

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Hello Mr. Rush,

Just letting you know that as of today, I have not received a phone call from anyone.

Best,

Claudia Velazquez

Sent from my iPhone

On Aug 17, 2026, at 2:33 PM, Marshall Rush <rushm@samtrans.com> wrote:

Ms. Velazques:

Please allow this to confirm our conversation in which your claim for damages is actively open. The District's 8/10/26 Notice of Action rejection letter does not bar you from recovery. As the notice states, you still have 6 months from the date of notice to resolve the matter with SamTrans or file a court action.

As of today, we have completed our investigation into this matter. The SamTrans claims team will reach out to you this week to move this matter towards a resolution.

You may contact this office directly with questions or concerns.

Very Truly

Marshall Rush, ARM, AIC
Insurance & Claims Administrator
San Mateo County Transit District
166 N. Rollins Road, Millbrae, CA 94030
Phone: 650-508-7742 | Cell:
Websites: [SamTrans](#) | [Caltrain](#) | [SMCTA](#)
<Outlook-umkga2xd.png>

From: Claudia Bonilla <cmbonilla@sbcglobal.net>
Sent: Thursday, August 13, 2026 5:12 PM
To: Jared Anderson <andersonj@samtrans.com>; Board (@samtrans.com) <Board@SamTrans.com>
Subject: Re: Please Complete and Return Enclosed Claim Form



You don't often get email from cmbonilla@sbcglobal.net. [Learn why this is important](#)

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Hello Mr. Anderson,

I'm emailing you because I called you today and from previous experiences you have not returned my call. Mr. Anderson, I received a letter that I don't understand, it says like my claim was rejected by operation of law. I would like you to know if you could please explain to me what that means. I just want to recap the whole purpose of my claim.

My car was scratched by one of your buses on March 18, 2026. I submitted a report online and over the phone, I can kindly give you the two report numbers. I did not hear from anyone until probable end of May and received your first email on June 12, which is this email I'm replying. I submitted the claim and you sent it back because I did not specified the damages amount. You told me to return the claim back with that information and one more item that I didn't filled out. I asked a family friend if he know of any place that I could get an estimate of the damages which are very minimum, but need some work done. You could have easily made an offer to me and it could have been cheaper. This place I took the car, did an inspection throughly and came up with the estimate that was emailed to you by the auto shop. I would appreciate if you could please reply to this email and explain what says in the letter.

Thank you for your help in this matter.

Claudia Velazquez
408-816-5697

On Friday, June 12, 2026 at 09:46:15 AM PDT, Jared Anderson <andersonj@samtrans.com> wrote:

Thank you for contacting us. Please complete the enclosed claim form and return it at your earliest convenience so we can proceed with reviewing your claim.

If you have any questions or need assistance filling out the form, feel free to let me know—I'm happy to help.

Thanks,

Jared Anderson

Insurance Specialist

San Mateo County Transit District

166 N. Rollins Road, Millbrae, CA 94030

Phone: 650-551-6188

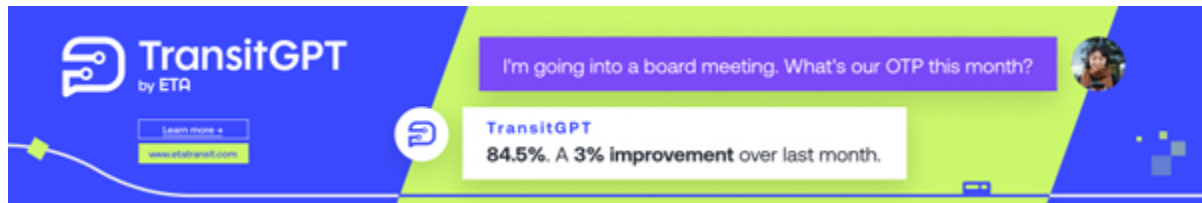
Websites: [SamTrans](#) | [Caltrain](#) | [SMCTA](#)

<Outlook-jdmejcek.png>

From: Mass Transit <mass@news.southcommmail.com>
Sent: Monday, September 14, 2026 8:08 AM
To: Board (@samtrans.com)
Subject: New Garden State Initiative report says NJ Transit needs performance-based review; Updates from CapMetro

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New Garden State Initiative report says NJ Transit needs performance-based review; Updates from CapMetro
Mass Transit Daily ENL | [View online](#)





New Garden State Initiative report says NJ Transit needs performance-based review, not just more funding

By Noah Kolenda

The report found that reliability concerns stem from both internal operational issues and Amtrak infrastructure challenges.

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Stadler to provide technical onsite support for CapMetro's Red Line rail service

By Brandon Lewis

The 10 GTW diesel-powered articulated multiple unit vehicles has been carrying passengers since the launch of the rail service in 2010.

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An Employee Owned Company

CCW takes on driver barrier installation projects across Washington

By Noah Kolenda

The two projects see the barriers installed on a combined 150 buses.

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LAVTA selects LYT to modernize transit signal priority across Tri Valley region

By Brandon Lewis

The five-year agreement will bring LYT's cloud-based platform to 67 intersections, with a planned expansion to support LAVTA's full fleet of 68 buses.

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CO: EDITORIAL: No to 'CoCo' — the white elephant on rails

IL: Jersey County hires new code administrator, approves transit grant application

NY: Solar-powered bus shelter proposed for Massena Public Library

IL: Ride program surpasses expectations

FEATURED



2026 40 Under 40: Elijah M. Hughes

By Brandon Lewis

Elijah M. Hughes, Senior Transportation Planner, HDR.

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If you have trouble with any of these methods, you can reach us toll-free at 800-547-7377.

Mass Transit
EndeavorB2B
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: [SamTrans BOD Public Support](#)
To: budgetin2526@gmail.com
Cc: [Board \(@samtrans.com\)](mailto:Board (@samtrans.com))
Subject: RE: Debris Issue by bus stop @ 2526 El Camino Real Redwood City, CA
Date: Monday, September 14, 2026 5:24:11 PM

To Priti Patel,

Thank you for contacting SamTrans, though we are sorry to see it was due to concerns with the cleanliness at the El Camino Real & 25th Ave bus stop. Please rest assured that SamTrans staff are monitoring our service, and our Facilities team closely coordinates with our cleaning vendors to ensure our bus stops remain in a state of good repair.

As you may be aware, there was a trash receptacle at this stop in the recent past. However, it was removed from the location by the City of Redwood City. We apologize for the trouble, and we appreciate you taking the time to raise this concern with us.

We have some potentially good news for you concerning this location: this stop is one of those highlighted by our Bus Stop Improvement Plan to receive amenities in the near future. In case you are unfamiliar with BSIP, it is a project of ours intended to identify bus stop features and amenities that SamTrans riders, local governments, and community members value, and plan for improving bus stops across the SamTrans network. You can find more information about BSIP on our website: <https://www.samtrans.com/projects/bus-stop-improvement-plan>.

On the other hand, as noted by that very same Bus Stop Improvement Plan, these improvements do not include the installation of a trash receptacle. SamTrans is moving away from providing trash receptacles at our stops. And we unfortunately have no plans to reinstall a trash receptacle at the El Camino Real & 25th Ave, even if we were not the ones to remove the receptacle in the first place.

Of course, we recognize passengers moving forward will still need a convenient means of disposing personal garbage. As such, we are providing trash receptacles on our buses in lieu of having them at our bus stops. Additionally, local jurisdictions can still provide and maintain their own trash receptacles by or around our bus stops should they so choose.

We again apologize for the inconvenience, but we assure you SamTrans staff are working diligently to complete the work proposed by BSIP with the aim to provide our community with a better transit service experience. To speak more directly to your concern regarding the trash buildup in the area, a possible solution may be coordinating with Redwood City's Public Works departments in installing a trash receptacle in the nearby area if not at our bus stop. For our part, please rest assured SamTrans staff will continue to monitor and maintain the bus stop area around the El Camino Real & 25th Ave bus stop.

Your SamTrans Public BOD Support Team

From: Preark Patel <budgetin2526@gmail.com>
Sent: Friday, September 4, 2026 11:38 AM
To: Public Comment <publiccomment@samtrans.com>
Subject: Debris Issue by bus stop @ 2526 El Camino Real Redwood City, CA

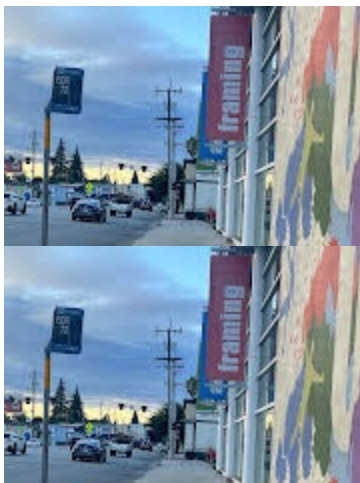
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To whomever it concerns

Please install a city trash can at the bus stop near 2526 El Camino Real immediately. This is our formal request to address a persistent sanitation issue that is negatively affecting our

business operations at the Budget Inn.

Despite our previous emails and the photos we provided, we have not yet received a response or a resolution from the City of Redwood City. We are currently forced to clean our landscape area and the surrounding bus stop daily because bus commuters and other individuals frequently leave trash on our property. This ongoing issue creates an unsightly environment and detours potential customers.

Please prioritize this request and confirm when the trash can will be installed.

Regards,

Priti Patel
Manager, Budget Inn
2526 El Camino Real
Redwood City, CA 94061

From: Mass Transit <mass@mail.southcommmail.com>
Sent: Tuesday, September 15, 2026 6:42 AM
To: Board (@samtrans.com)
Subject: Mass Transit Rail Update

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Mass Transit Rail Update
Mass Transit Rail Update - Tuesday ENL | [View online](#)

MASS TRANSIT Rail Update

SEPTEMBER 15, 2026



Stadler to provide technical onsite support for CapMetro's Red Line rail service

By Brandon Lewis

The 10 GTW diesel-powered articulated multiple unit vehicles has been carrying passengers since the launch of the rail service in 2010.

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What Happens to Dispatch Data After a Rail Disruption Ends?

From Hitachi Rail

Your operational data shouldn't stop working when the disruption ends. Learn how real-time dashboards, performance reporting, and ridership insight turn daily dispatch data into lasting value for passenger rail.

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MassDOT breaks ground on North Station Draw One Bridge Replacement Project

By Brandon Lewis

The project will replace nearly century-old rail infrastructure over the Charles River, increase the number of tracks and make critical track and signal improvements along the northside corridor.

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From University of Wisconsin - Madison

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[Explore the Course](#)



Atlanta Beltline presents Beltline Transit Study findings for future light-rail transit along Beltline corridor

By Brandon Lewis

The study identified preferred routes and stations within the transit corridor that will improve regional connectivity and ensure equitable transportation options for all.

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Mohawk Heavy-Duty Lifts: Unmatched for Transit Demands

From Mohawk Lifts (LiftPoint USA)

Your lift shouldn't be the reason a transit bus is out of service. See how Mohawk's heavy-duty engineering helps transit fleets improve safety, reduce maintenance, and keep vehicles on the road. With open, unobstructed access, patented hydraulic safety systems, and rugged American-made construction, Mohawk delivers the reliability today's transit operations demand.

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Government of Canada to invest \$4.7 billion in 313 new passenger rail cars for VIA Rail Canada

By Brandon Lewis

Manufactured by Alstom Canada, the cars will be assembled in Thunder Bay, Ontario, and La Pocatière, Québec.

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Sound Transit, WMATA open new, upgraded stations to improve the rider experience

By Noah Kolenda

Sound Transit is connecting a new neighborhood while WMATA brings quality of life improvements.

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FTA awards \$168 million in Rail Vehicle Replacement Grants program funding

By Brandon Lewis

Funding will go towards PRT, DART and SEPTA to replace vehicles that are more than 30 years old.

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Amtrak launches System Expansion Committee to build out network

By Noah Kolenda

The committee will work to expand passenger rail service and advance corridor development.

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First next-generation S200 LRV arrives in Cleveland

By Brandon Lewis

The delivery of the Siemens Mobility rail car is part of a \$435 million investment to completely replace the agency's aging fleet.

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Mass Transit
EndeavorB2B
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: Mass Transit <mass@news.southcommmail.com>
Sent: Wednesday, September 16, 2026 8:14 AM
To: Board (@samtrans.com)
Subject: MTA advances final construction contract for Second Avenue Subway Phase 2; Updates from Houston Metro

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MTA advances final construction contract for Second Avenue Subway Phase 2; Updates from Houston Metro
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MTA advances final construction contract for Second Avenue Subway Phase 2

By Noah Kolenda

The final contract includes station buildouts, ancillary buildings, communications and other station infrastructure.

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Transit podcast listeners, this one's for you!

From Via Transportation Inc

In Season 2 of Via's ModeShift podcast, host Andrei Greenwalt explores how cities are investing in new transit technologies to turn mobility into an "engine of prosperity".

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Houston Metro expands Bus Safety Initiative

By Brandon Lewis

The expansion increases the number of uniformed officers regularly riding buses and engaging directly with customers and operators.

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Turn Transit Data Into Answers

From ETA

TransitOS is an AI-powered platform built to unify your agency's operational technology, enterprise software and public data into a single intelligence hub. Its first deployed application, TransitGPT, lets teams ask questions across the entire operation in plain English and get answers in seconds, laying the groundwork for a more proactive transit operating system.

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Sound Transit issues RFI seeking ST3 project cost-saving measures

By Noah Kolenda

The agency is seeking sources to advise on way to save money and time in developing the voter-approved projects.

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From W.O.W.! Brand Products

HARPO™ Quickly & Effectively Cleans and Restores Yellow Safety Warning Appliqué Material Found on Kneeling Platforms, Exit Areas and Step Up/Down Areas of Transit Buses, Paratransit Vehicles, Light & Heavy Rail, and Subway Vehicle Entry and Exit Points. Stop by booth 4264 at APTA Transform & Expo to say hello to our team, & enter to win a 75 inch Samsung OLED TV

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COTA awards contract to New Flyer to supply up to 45 60-foot XcelSior® CNG heavy-duty transit buses

By Brandon Lewis

The buses will replace end-of-life vehicles while supporting the launch of new BRT service in Columbus and surrounding communities.

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See How Members Are Saving

NJ: SJ Connects to expand free shuttle service into Burlington County next week

CA: BART's West Oakland Station parking lot gets cut in half

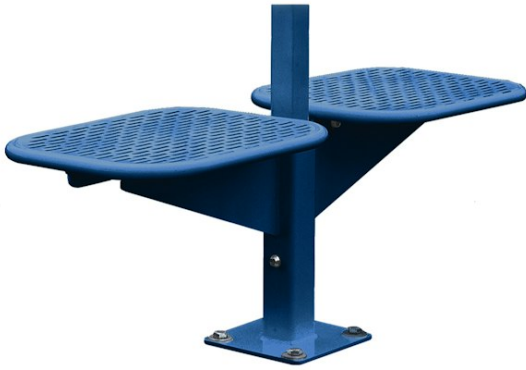
CA: San Diego trolley ridership set monthly record in July, surpassing 4 million for first time

CA: BART's Legacy finds new home in Suisun City

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Providing innovative transit seating for over 18 years. Patented compact powder coated steel Bus Stop Seating emphasizing safety & accessibility. Surface mounted installation, low maintenance, available in 150 RAL colors with matching Poles or Dividers.

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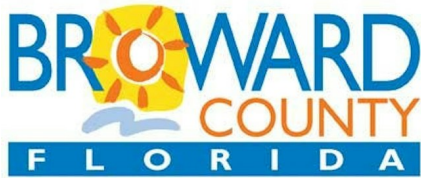
2026 40 Under 40: Estella Hollander

By Brandon Lewis

Estella Hollander, Transportation Planner, AECOM.

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Mass Transit
EndeavorB2B
30 Burton Hills Blvd., Suite 185
Nashville, TN 37215

From: [Preak Patel](#)
To: [SamTrans BOD Public Support](#)
Cc: [Board \(@samtrans.com\)](#)
Subject: Re: Debris Issue by bus stop @ 2526 El Camino Real Redwood City, CA
Date: Wednesday, September 16, 2026 1:37:01 PM

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ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders.

Dear SamTrans Public BOD Support Team,

Thank you for the detailed update regarding the El Camino Real & 25th Ave bus stop and the details on the Bus Stop Improvement Plan.

While I understand that SamTrans is transitioning away from maintaining trash receptacles at bus stops, the ongoing debris issue directly impacts our business at Budget Inn. Commuters throw trash in our landscape area, and we have to clean it every single day. Please understand our situation—who is responsible for addressing this ongoing problem? Since SamTrans will continue to monitor and maintain the stop area, could you please confirm how frequently vendors are scheduled to clean this location and our landscape area?

Regards,

Priti Patel
Manager, Budget Inn

On Mon, Sep 14, 2026 at 5:24 PM SamTrans BOD Public Support
<SamTransBODPublicSupport@samtrans.com> wrote:

To Priti Patel,

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Your SamTrans Public BOD Support Team

From: Preark Patel <budgetin2526@gmail.com>

Sent: Friday, September 4, 2026 11:38 AM

To: Public Comment <publiccomment@samtrans.com>

Subject: Debris Issue by bus stop @ [2526 El Camino Real Redwood City, CA](#)

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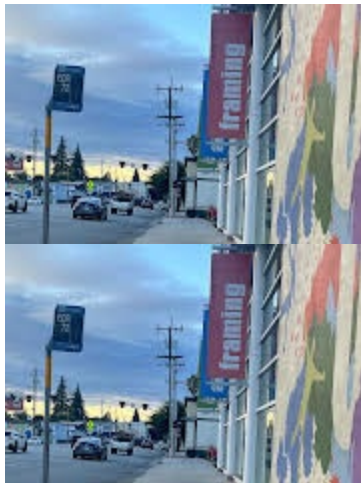
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Regards,

Priti Patel
Manager, Budget Inn
[2526 El Camino Real](#)
[Redwood City, CA 94061](#)