

2009 SAMTRANS SYSTEMWIDE ONBOARD SURVEY

CROSSTABULATED TABLES BANNERS 1- 8

prepared for

SAN MATEO TRANSPORTATION AUTHORITY

prepared by

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SAMTRANS BANNER GUIDE (BANNERS 1 - 8)

Banner 1

Strata

- Weekday Peak
- Weekday Off-peak
- Weekend

Days Ride/Week

- 5+
- 3 – 4
- <3

Fare Category

- Adult
- Senior/Med/Dis
- Youth

Trip Purpose

- Work/Sch
- Other

Buses

- 1 – 2
- 3+

Gender

- Male
- Female

Fare Payment

- ST/CT Pass
- Token/Cash

Banner 2

Mode to Get to Bus

- Walk/Bike
- Transit
- Car

Trip Length (# Min)

- <30
- 30-60
- 60+

Own Car?

- Yes
- No

Overall Satisfaction

- V/SW Sat
- V/SW Dissat

Age

- < 25
- 25 – 44
- 45 – 64
- 65+

Survey Lang

- English
- Spanish

Banner 3

Race/Ethnicity

- White
- Hispanic
- Black
- Asian
- Other

Home Location

- San Mateo
- SF
- East Bay
- Other Bay

Time Riding

- <1 Yr
- 1 – 3 Yrs
- 3+ Yrs

HH Income

- <25K
- 25K – 75K
- 75K+

Eng Spoken

- Yes
- No

Banner 4

Routes

- 14
- 17
- 110
- 112
- 120
- 121
- 122
- 123
- 130
- 132
- 133
- 140
- 141
- 250
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SAMTRANS BANNER GUIDE

Banner 5

Routes

- 274
- 280
- 281
- 292
- 294
- 295
- 296
- 297/397
- 390
- 391
- KX
- CX
- Cut

Banner 6

Special Routes

- Community Svc
- Cut

All Routes by

Geographic Location

- Trunk (Multiple Regions)
- North
- Central
- South

All Routes by Density

- High
- Medium
- Low

Banner 7

Age

- 13 – 17
- 18 – 24
- 25 – 34
- 35 – 54
- 55+

HH Income

- <10K
- 10K – 25K
- 25K – 50K
- 50K – 75K
- 75K +

How Paid Fare

- Cash
- Token
- SamTrans Pass
- Caltrain Pass
- BART Plus

Days/Week Ride

SamTrans

- 5+
- 3 – 4
- 1 – 2
- <1

Banner 8

Eng Spoken in Home

- Yes
- No

How Well Eng Spoken

- V.Well
- Well
- Not Well
- Not at All

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SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
6-7 DAYS A WEEK	2779 39.7	945 36.5	1342 40.3	488 45.5	2779 55.8	-	-	1813 39.6	423 45.4	522 36.9	2099 42.4	796 37.1	2359 37.8	354 60.8	1317 42.0	1237 37.3	955 26.1	1635 55.8
5 DAYS A WEEK	2197 31.4	1065 41.2	921 27.6	210 19.6	2197 44.2	-	-	1464 32.0	181 19.4	528 37.3	1856 37.5	363 16.9	2026 32.5	116 19.9	973 31.0	1063 32.0	1032 28.2	1030 35.1
4 DAYS A WEEK	575 8.2	181 7.0	309 9.3	84 7.8	-	575 54.3	-	377 8.2	92 9.9	97 6.9	369 7.5	205 9.6	525 8.4	39 6.7	232 7.4	294 8.9	422 11.5	134 4.6
3 DAYS A WEEK	483 6.9	139 5.4	273 8.2	69 6.4	-	483 45.7	-	304 6.6	85 9.1	91 6.4	267 5.4	215 10.0	439 7.0	32 5.5	200 6.4	252 7.6	392 10.7	76 2.6
2 DAYS A WEEK	353 5.0	91 3.5	185 5.6	77 7.2	-	-	353 37.8	238 5.2	56 6.0	57 4.0	177 3.6	171 8.0	327 5.2	13 2.2	145 4.6	185 5.6	317 8.7	24 0.8
1 DAY A WEEK	165 2.4	42 1.6	86 2.6	37 3.5	-	-	165 17.7	103 2.3	26 2.8	34 2.4	57 1.2	103 4.8	154 2.5	7 1.2	75 2.4	73 2.2	149 4.1	8 0.3
1-3 DAYS A MONTH	195 2.8	63 2.4	83 2.5	48 4.5	-	-	195 20.9	116 2.5	35 3.8	42 3.0	51 1.0	139 6.5	179 2.9	8 1.4	85 2.7	89 2.7	171 4.7	15 0.5
LESS THAN ONCE A MONTH	220 3.1	49 1.9	117 3.5	54 5.0	-	-	220 23.6	149 3.3	29 3.1	40 2.8	68 1.4	143 6.7	203 3.3	11 1.9	97 3.1	106 3.2	211 5.8	7 0.2
BLANK/UNKNOWN	36 0.5	13 0.5	17 0.5	5 0.5	-	-	-	10 0.2	4 0.4	3 0.2	7 0.1	8 0.4	29 0.5	2 0.3	14 0.4	18 0.5	13 0.4	2 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
6-7 DAYS A WEEK	2779 39.7	2040 40.3	676 41.2	65 21.7	1372 38.7	1005 40.6	349 40.7	487 27.1	1982 44.5	1963 39.4	88 44.4	996 38.6	712 40.2	656 40.7	198 40.7	2385 38.5	394 49.0
5 DAYS A WEEK	2197 31.4	1580 31.2	482 29.4	141 47.0	1106 31.2	820 33.1	242 28.2	671 37.3	1296 29.1	1608 32.2	65 32.8	876 33.9	545 30.8	507 31.5	98 20.1	1971 31.8	226 28.1
4 DAYS A WEEK	575 8.2	431 8.5	124 7.6	25 8.3	305 8.6	191 7.7	72 8.4	177 9.8	337 7.6	413 8.3	14 7.1	209 8.1	135 7.6	131 8.1	57 11.7	512 8.3	63 7.8
3 DAYS A WEEK	483 6.9	339 6.7	120 7.3	16 5.3	266 7.5	147 5.9	64 7.5	133 7.4	305 6.9	340 6.8	11 5.6	188 7.3	117 6.6	97 6.0	42 8.6	445 7.2	38 4.7
2 DAYS A WEEK	353 5.0	256 5.1	67 4.1	23 7.7	173 4.9	104 4.2	70 8.2	100 5.6	212 4.8	236 4.7	3 1.5	115 4.5	99 5.6	81 5.0	34 7.0	318 5.1	35 4.4
1 DAY A WEEK	165 2.4	112 2.2	43 2.6	10 3.3	93 2.6	60 2.4	9 1.1	53 2.9	90 2.0	112 2.2	7 3.5	56 2.2	40 2.3	36 2.2	17 3.5	150 2.4	15 1.9
1-3 DAYS A MONTH	195 2.8	135 2.7	57 3.5	7 2.3	110 3.1	56 2.3	24 2.8	67 3.7	108 2.4	138 2.8	3 1.5	67 2.6	39 2.2	53 3.3	18 3.7	175 2.8	20 2.5
LESS THAN ONCE A MONTH	220 3.1	145 2.9	64 3.9	12 4.0	103 2.9	84 3.4	23 2.7	103 5.7	96 2.2	159 3.2	5 2.5	67 2.6	73 4.1	43 2.7	18 3.7	216 3.5	4 0.5
BLANK/UNKNOWN	36 0.5	22 0.4	9 0.5	1 0.3	19 0.5	8 0.3	4 0.5	6 0.3	24 0.5	18 0.4	2 1.0	8 0.3	9 0.5	7 0.4	5 1.0	27 0.4	9 1.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
6-7 DAYS A WEEK	2779 39.7	605 37.2	1071 45.4	250 44.5	751 35.3	70 38.9	2137 41.5	123 24.4	24 26.1	22 22.7	1 9.1	400 28.4	627 38.9	1571 44.0	1300 45.7	684 37.8	195 27.6	2203 39.0	388 44.0
5 DAYS A WEEK	2197 31.4	482 29.7	700 29.7	158 28.1	749 35.2	57 31.7	1641 31.9	165 32.7	30 32.6	31 32.0	3 27.3	496 35.2	559 34.7	1034 29.0	756 26.6	595 32.9	282 39.9	1787 31.7	266 30.2
4 DAYS A WEEK	575 8.2	134 8.2	202 8.6	38 6.8	177 8.3	16 8.9	418 8.1	54 10.7	8 8.7	8 8.2	1 9.1	133 9.4	122 7.6	286 8.0	230 8.1	157 8.7	61 8.6	464 8.2	71 8.1
3 DAYS A WEEK	483 6.9	136 8.4	137 5.8	39 6.9	138 6.5	15 8.3	355 6.9	33 6.5	9 9.8	10 10.3	1 9.1	111 7.9	107 6.6	239 6.7	188 6.6	128 7.1	57 8.1	411 7.3	40 4.5
2 DAYS A WEEK	353 5.0	92 5.7	94 4.0	31 5.5	124 5.8	7 3.9	228 4.4	43 8.5	7 7.6	9 9.3	2 18.2	87 6.2	89 5.5	154 4.3	148 5.2	85 4.7	32 4.5	286 5.1	46 5.2
1 DAY A WEEK	165 2.4	42 2.6	45 1.9	9 1.6	51 2.4	5 2.8	112 2.2	18 3.6	4 4.3	3 3.1	1 9.1	41 2.9	28 1.7	86 2.4	69 2.4	43 2.4	18 2.5	129 2.3	21 2.4
1-3 DAYS A MONTH	195 2.8	54 3.3	54 2.3	13 2.3	60 2.8	4 2.2	113 2.2	34 6.7	5 5.4	5 5.2	1 9.1	38 2.7	44 2.7	101 2.8	71 2.5	48 2.7	21 3.0	155 2.7	23 2.6
LESS THAN ONCE A MONTH	220 3.1	71 4.4	42 1.8	19 3.4	74 3.5	6 3.3	120 2.3	32 6.3	5 5.4	8 8.2	1 9.1	98 7.0	31 1.9	79 2.2	69 2.4	62 3.4	39 5.5	185 3.3	20 2.3
BLANK/UNKNOWN	36 0.5	9 0.6	14 0.6	5 0.9	5 0.2	-	20 0.4	3 0.6	-	1 1.0	-	4 0.3	6 0.4	18 0.5	15 0.5	9 0.5	1 0.1	25 0.4	6 0.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
6-7 DAYS A WEEK	2779 39.7	23 46.0	7 31.8	48 44.9	49 50.0	283 44.5	109 32.7	148 39.3	56 32.9	95 53.4	32 45.7	59 38.1	84 40.8	11 32.4	68 31.6	45 32.6	59 37.6	6 30.0	45 39.8	12 30.8
5 DAYS A WEEK	2197 31.4	12 24.0	10 45.5	32 29.9	23 23.5	183 28.8	119 35.7	119 31.6	72 42.4	42 23.6	14 20.0	39 25.2	60 29.1	13 38.2	75 34.9	50 36.2	58 36.9	9 45.0	39 34.5	16 41.0
4 DAYS A WEEK	575 8.2	4 8.0	3 13.6	9 8.4	11 11.2	48 7.5	26 7.8	30 8.0	13 7.6	12 6.7	8 11.4	19 12.3	21 10.2	1 2.9	27 12.6	11 8.0	8 5.1	2 10.0	9 8.0	4 10.3
3 DAYS A WEEK	483 6.9	4 8.0	-	3 2.8	5 5.1	37 5.8	30 9.0	24 6.4	14 8.2	8 4.5	6 8.6	11 7.1	19 9.2	3 8.8	18 8.4	12 8.7	8 5.1	2 10.0	9 8.0	3 7.7
2 DAYS A WEEK	353 5.0	2 4.0	-	4 3.7	4 4.1	34 5.3	23 6.9	17 4.5	10 5.9	11 6.2	2 2.9	10 6.5	8 3.9	5 14.7	16 7.4	8 5.8	7 4.5	1 5.0	3 2.7	1 2.6
1 DAY A WEEK	165 2.4	1 2.0	-	3 2.8	2 2.0	21 3.3	10 3.0	11 2.9	-	3 1.7	4 5.7	3 1.9	3 1.5	-	3 1.4	4 2.9	8 5.1	-	4 3.5	-
1-3 DAYS A MONTH	195 2.8	1 2.0	1 4.5	3 2.8	3 3.1	16 2.5	9 2.7	13 3.4	4 2.4	3 1.7	1 1.4	8 5.2	5 2.4	1 2.9	1 0.5	5 3.6	6 3.8	-	2 1.8	3 7.7
LESS THAN ONCE A MONTH	220 3.1	3 6.0	1 4.5	5 4.7	-	11 1.7	7 2.1	14 3.7	1 0.6	3 1.7	3 4.3	5 3.2	5 2.4	-	5 2.3	3 2.2	2 1.3	-	2 1.8	-
BLANK/UNKNOWN	36 0.5	-	-	-	1 1.0	3 0.5	-	1 0.3	-	1 0.6	-	1 0.6	1 0.5	-	2 0.9	-	1 0.6	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
6-7 DAYS A WEEK	2779 39.7	35 30.7	15 37.5	58 51.3	218 39.4	33 27.7	29 28.4	53 41.4	30 57.7	506 45.1	323 42.6	140 38.8	23 46.0	55 19.5
5 DAYS A WEEK	2197 31.4	44 38.6	16 40.0	30 26.5	161 29.1	33 27.7	37 36.3	39 30.5	14 26.9	274 24.4	203 26.8	103 28.5	17 34.0	185 65.6
4 DAYS A WEEK	575 8.2	12 10.5	3 7.5	10 8.8	53 9.6	10 8.4	7 6.9	6 4.7	3 5.8	105 9.4	51 6.7	26 7.2	-	13 4.6
3 DAYS A WEEK	483 6.9	10 8.8	-	3 2.7	29 5.2	14 11.8	12 11.8	12 9.4	3 5.8	79 7.0	72 9.5	15 4.2	4 8.0	14 5.0
2 DAYS A WEEK	353 5.0	9 7.9	3 7.5	5 4.4	33 6.0	10 8.4	4 3.9	7 5.5	-	47 4.2	37 4.9	18 5.0	5 10.0	9 3.2
1 DAY A WEEK	165 2.4	-	-	3 2.7	10 1.8	1 0.8	3 2.9	5 3.9	1 1.9	28 2.5	21 2.8	11 3.0	1 2.0	2 0.7
1-3 DAYS A MONTH	195 2.8	1 0.9	-	1 0.9	17 3.1	8 6.7	5 4.9	5 3.9	-	35 3.1	16 2.1	20 5.5	-	1 0.4
LESS THAN ONCE A MONTH	220 3.1	3 2.6	2 5.0	3 2.7	29 5.2	10 8.4	4 3.9	1 0.8	1 1.9	40 3.6	32 4.2	23 6.4	-	2 0.7
BLANK/UNKNOWN	36 0.5	-	1 2.5	-	4 0.7	-	1 1.0	-	-	8 0.7	3 0.4	5 1.4	-	1 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
6-7 DAYS A WEEK	2779 39.7	39 31.0	55 19.5	1232 41.8	1069 39.3	233 28.7	272 37.5	1991 41.7	695 36.4	87 28.1
5 DAYS A WEEK	2197 31.4	70 55.6	185 65.6	794 26.9	919 33.8	364 44.8	260 35.8	1350 28.3	672 35.2	172 55.5
4 DAYS A WEEK	575 8.2	9 7.1	13 4.6	248 8.4	214 7.9	62 7.6	57 7.9	393 8.2	163 8.5	18 5.8
3 DAYS A WEEK	483 6.9	2 1.6	14 5.0	210 7.1	176 6.5	57 7.0	52 7.2	327 6.9	138 7.2	16 5.2
2 DAYS A WEEK	353 5.0	4 3.2	9 3.2	145 4.9	139 5.1	39 4.8	34 4.7	247 5.2	96 5.0	9 2.9
1 DAY A WEEK	165 2.4	-	2 0.7	71 2.4	63 2.3	19 2.3	16 2.2	126 2.6	37 1.9	2 0.6
1-3 DAYS A MONTH	195 2.8	1 0.8	1 0.4	96 3.3	70 2.6	18 2.2	17 2.3	138 2.9	55 2.9	2 0.6
LESS THAN ONCE A MONTH	220 3.1	-	2 0.7	134 4.5	60 2.2	15 1.8	16 2.2	170 3.6	48 2.5	2 0.6
BLANK/UNKNOWN	36 0.5	1 0.8	1 0.4	20 0.7	10 0.4	5 0.6	2 0.3	27 0.6	6 0.3	2 0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
6-7 DAYS A WEEK	2779 39.7	475 37.8	521 39.4	395 40.1	703 41.0	468 40.1	679 47.2	621 44.1	477 40.2	207 33.2	195 27.6	883 26.8	72 19.3	1571 56.6	64 41.0	138 51.9	2779 55.8	-	-	-
5 DAYS A WEEK	2197 31.4	468 37.2	408 30.8	301 30.5	534 31.2	315 27.0	366 25.4	390 27.7	365 30.7	230 36.9	282 39.9	864 26.3	168 45.0	969 34.9	61 39.1	104 39.1	2197 44.2	-	-	-
4 DAYS A WEEK	575 8.2	82 6.5	127 9.6	78 7.9	132 7.7	113 9.7	106 7.4	124 8.8	108 9.1	49 7.9	61 8.6	374 11.4	48 12.9	120 4.3	14 9.0	10 3.8	-	575 54.3	-	-
3 DAYS A WEEK	483 6.9	79 6.3	109 8.2	70 7.1	98 5.7	88 7.5	101 7.0	87 6.2	78 6.6	50 8.0	57 8.1	357 10.9	35 9.4	68 2.5	8 5.1	5 1.9	-	483 45.7	-	-
2 DAYS A WEEK	353 5.0	46 3.7	69 5.2	49 5.0	95 5.5	70 6.0	75 5.2	73 5.2	52 4.4	33 5.3	32 4.5	289 8.8	28 7.5	20 0.7	4 2.6	3 1.1	-	-	353 68.1	-
1 DAY A WEEK	165 2.4	30 2.4	26 2.0	24 2.4	36 2.1	33 2.8	43 3.0	26 1.8	29 2.4	14 2.2	18 2.5	142 4.3	7 1.9	6 0.2	2 1.3	1 0.4	-	-	165 31.9	-
1-3 DAYS A MONTH	195 2.8	34 2.7	33 2.5	21 2.1	48 2.8	41 3.5	31 2.2	40 2.8	28 2.4	20 3.2	21 3.0	161 4.9	10 2.7	12 0.4	3 1.9	2 0.8	-	-	-	195 47.0
LESS THAN ONCE A MONTH	220 3.1	39 3.1	28 2.1	46 4.7	56 3.3	32 2.7	31 2.2	38 2.7	43 3.6	19 3.0	39 5.5	208 6.3	3 0.8	7 0.3	-	2 0.8	-	-	-	220 53.0
BLANK/UNKNOWN	36 0.5	5 0.4	3 0.2	2 0.2	12 0.7	7 0.6	7 0.5	8 0.6	7 0.6	2 0.3	1 0.1	11 0.3	2 0.5	2 0.1	-	1 0.4	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q1. HOW OFTEN DO YOU USUALLY RIDE SAMTRANS?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
6-7 DAYS A WEEK	2779 39.7	2203 39.0	388 44.0	1490 39.6	588 36.8	339 43.1	127 43.2
5 DAYS A WEEK	2197 31.4	1787 31.7	266 30.2	1162 30.9	542 33.9	250 31.8	87 29.6
4 DAYS A WEEK	575 8.2	464 8.2	71 8.1	297 7.9	144 9.0	64 8.1	25 8.5
3 DAYS A WEEK	483 6.9	411 7.3	40 4.5	280 7.4	115 7.2	37 4.7	15 5.1
2 DAYS A WEEK	353 5.0	286 5.1	46 5.2	184 4.9	90 5.6	35 4.5	17 5.8
1 DAY A WEEK	165 2.4	129 2.3	21 2.4	89 2.4	30 1.9	24 3.1	5 1.7
1-3 DAYS A MONTH	195 2.8	155 2.7	23 2.6	105 2.8	43 2.7	18 2.3	8 2.7
LESS THAN ONCE A MONTH	220 3.1	185 3.3	20 2.3	143 3.8	37 2.3	13 1.7	10 3.4
BLANK/UNKNOWN	36 0.5	25 0.4	6 0.7	15 0.4	8 0.5	6 0.8	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
CASH	3289 47.0	995 38.4	1736 52.1	556 51.9	1747 35.1	731 69.1	800 85.7	2250 49.2	327 35.1	693 49.0	2114 42.7	1160 54.1	3021 48.4	180 30.9	1468 46.8	1553 46.8	3289 89.8	-
SAMTRANS MONTHLY PASS	2775 39.6	1181 45.6	1203 36.1	385 35.9	2540 51.0	188 17.8	45 4.8	1656 36.2	495 53.2	595 42.1	2141 43.2	742 34.6	2380 38.1	333 57.2	1258 40.1	1308 39.4	-	2775 94.7
TOKEN	373 5.3	182 7.0	149 4.5	42 3.9	240 4.8	83 7.8	48 5.1	259 5.7	18 1.9	91 6.4	297 6.0	88 4.1	355 5.7	15 2.6	166 5.3	187 5.6	373 10.2	-
BART PLUS TICKET	266 3.8	112 4.3	113 3.4	41 3.8	242 4.9	15 1.4	8 0.9	249 5.4	7 0.8	8 0.6	223 4.5	54 2.5	237 3.8	20 3.4	97 3.1	152 4.6	-	-
CALTRAIN MONTHLY PASS	156 2.2	72 2.8	66 2.0	18 1.7	125 2.5	22 2.1	9 1.0	115 2.5	23 2.5	17 1.2	119 2.4	34 1.6	132 2.1	17 2.9	79 2.5	61 1.8	-	156 5.3
REDIWHEELS/DISABLED PASS	45 0.6	9 0.3	22 0.7	14 1.3	29 0.6	6 0.6	10 1.1	3 0.1	41 4.4	-	11 0.2	37 1.7	40 0.6	5 0.9	22 0.7	18 0.5	-	-
VTA PASS/YEARLY PASS	16 0.2	8 0.3	4 0.1	4 0.4	9 0.2	4 0.4	3 0.3	9 0.2	-	7 0.5	13 0.3	2 0.1	16 0.3	-	10 0.3	5 0.2	-	-
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	5 0.2	6 0.2	1 0.1	8 0.2	1 0.1	3 0.3	8 0.2	2 0.2	-	8 0.2	4 0.2	9 0.1	3 0.5	6 0.2	4 0.1	-	-
TRANSLINK	3 *	-	1 *	2 0.2	2 *	1 0.1	-	2 *	1 0.1	-	1 *	2 0.1	3 *	-	3 0.1	-	-	-
OTHER UNSPECIFIED	13 0.2	3 0.1	9 0.3	1 0.1	12 0.2	1 0.1	-	6 0.1	6 0.6	1 0.1	8 0.2	5 0.2	10 0.2	3 0.5	7 0.2	3 0.1	-	-
BLANK/UNKNOWN	55 0.8	21 0.8	24 0.7	8 0.7	22 0.4	6 0.6	7 0.8	17 0.4	11 1.2	2 0.1	16 0.3	15 0.7	38 0.6	6 1.0	22 0.7	26 0.8	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
CASH	3289 47.0	2465 48.7	706 43.0	117 39.0	1804 50.9	1072 43.3	347 40.5	852 47.4	2064 46.4	2282 45.8	94 47.5	1312 50.8	878 49.6	633 39.3	197 40.5	2823 45.5	466 58.0
SAMTRANS MONTHLY PASS	2775 39.6	1987 39.3	673 41.0	123 41.0	1250 35.2	1106 44.7	385 44.9	649 36.1	1842 41.4	2029 40.7	81 40.9	1023 39.6	620 35.0	676 42.0	245 50.3	2506 40.4	269 33.5
TOKEN	373 5.3	275 5.4	56 3.4	44 14.7	185 5.2	136 5.5	48 5.6	149 8.3	199 4.5	291 5.8	8 4.0	138 5.3	100 5.7	110 6.8	7 1.4	365 5.9	8 1.0
BART PLUS TICKET	266 3.8	146 2.9	116 7.1	5 1.7	149 4.2	84 3.4	29 3.4	68 3.8	173 3.9	181 3.6	6 3.0	46 1.8	94 5.3	97 6.0	6 1.2	231 3.7	35 4.4
CALTRAIN MONTHLY PASS	156 2.2	87 1.7	59 3.6	4 1.3	81 2.3	36 1.5	30 3.5	49 2.7	81 1.8	109 2.2	5 2.5	36 1.4	44 2.5	47 2.9	13 2.7	140 2.3	16 2.0
REDIWHHEELS/DISABLED PASS	45 0.6	36 0.7	6 0.4	3 1.0	26 0.7	10 0.4	9 1.1	8 0.4	34 0.8	35 0.7	1 0.5	4 0.2	9 0.5	21 1.3	8 1.6	45 0.7	-
VTA PASS/YEARLY PASS	16 0.2	10 0.2	5 0.3	1 0.3	11 0.3	5 0.2	-	6 0.3	8 0.2	13 0.3	-	11 0.4	2 0.1	2 0.1	-	16 0.3	-
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	8 0.2	3 0.2	-	7 0.2	4 0.2	1 0.1	5 0.3	6 0.1	9 0.2	1 0.5	1 *	4 0.2	6 0.4	1 0.2	12 0.2	-
TRANSLINK	3 *	3 0.1	-	-	1 *	1 *	1 0.1	1 0.1	2 *	3 0.1	-	1 *	-	1 0.1	1 0.2	3 *	-
OTHER UNSPECIFIED	13 0.2	10 0.2	3 0.2	-	4 0.1	6 0.2	2 0.2	2 0.1	5 0.1	5 0.1	-	1 *	4 0.2	4 0.2	1 0.2	13 0.2	-
BLANK/UNKNOWN	55 0.8	33 0.7	15 0.9	3 1.0	29 0.8	15 0.6	5 0.6	8 0.4	36 0.8	30 0.6	2 1.0	9 0.3	14 0.8	14 0.9	8 1.6	45 0.7	10 1.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
CASH	3289 47.0	688 42.3	1286 54.5	281 50.0	888 41.7	83 46.1	2286 44.4	307 60.8	38 41.3	63 64.9	8 72.7	798 56.7	715 44.3	1578 44.2	1393 48.9	836 46.2	286 40.5	2625 46.5	423 48.0
SAMTRANS MONTHLY PASS	2775 39.6	668 41.1	868 36.8	225 40.0	894 42.0	73 40.6	2190 42.6	133 26.3	25 27.2	18 18.6	1 9.1	440 31.3	667 41.4	1513 42.4	1133 39.8	708 39.1	273 38.7	2250 39.9	352 40.0
TOKEN	373 5.3	131 8.1	72 3.1	16 2.8	144 6.8	7 3.9	305 5.9	17 3.4	6 6.5	8 8.2	-	82 5.8	108 6.7	170 4.8	114 4.0	104 5.7	72 10.2	327 5.8	28 3.2
BART PLUS TICKET	266 3.8	31 1.9	62 2.6	13 2.3	144 6.8	7 3.9	178 3.5	38 7.5	3 3.3	6 6.2	-	41 2.9	64 4.0	144 4.0	91 3.2	99 5.5	31 4.4	206 3.6	46 5.2
CALTRAIN MONTHLY PASS	156 2.2	65 4.0	38 1.6	9 1.6	26 1.2	5 2.8	97 1.9	6 1.2	13 14.1	-	1 9.1	29 2.1	28 1.7	82 2.3	45 1.6	40 2.2	30 4.2	129 2.3	14 1.6
REDIHWHEELS/DISABLED PASS	45 0.6	20 1.2	7 0.3	7 1.2	7 0.3	2 1.1	34 0.7	1 0.2	1 1.1	2 2.1	-	4 0.3	9 0.6	28 0.8	23 0.8	6 0.3	2 0.3	40 0.7	1 0.1
VTA PASS/YEARLY PASS	16 0.2	2 0.1	3 0.1	-	9 0.4	-	7 0.1	1 0.2	4 4.3	-	-	5 0.4	6 0.4	5 0.1	9 0.3	2 0.1	3 0.4	13 0.2	1 0.1
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	2 0.1	1 *	3 0.5	4 0.2	1 0.6	7 0.1	-	1 1.1	-	1 9.1	3 0.2	1 0.1	7 0.2	3 0.1	5 0.3	4 0.6	12 0.2	-
TRANSLINK	3 *	1 0.1	2 0.1	-	-	-	2 *	-	-	-	-	-	-	3 0.1	3 0.1	-	-	3 0.1	-
OTHER UNSPECIFIED	13 0.2	3 0.2	2 0.1	2 0.4	3 0.1	1 0.6	10 0.2	-	-	-	-	-	2 0.1	10 0.3	7 0.2	2 0.1	1 0.1	9 0.2	1 0.1
BLANK/UNKNOWN	55 0.8	14 0.9	18 0.8	6 1.1	10 0.5	1 0.6	28 0.5	2 0.4	1 1.1	-	-	6 0.4	13 0.8	28 0.8	25 0.9	9 0.5	4 0.6	31 0.5	15 1.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
CASH	3289 47.0	17 34.0	13 59.1	49 45.8	38 38.8	297 46.7	169 50.8	175 46.4	71 41.8	88 49.4	30 42.9	84 54.2	106 51.5	15 44.1	95 44.2	61 44.2	42 26.8	10 50.0	51 45.1	23 59.0
SAMTRANS MONTHLY PASS	2775 39.6	30 60.0	4 18.2	51 47.7	48 49.0	243 38.2	130 39.0	136 36.1	66 38.8	72 40.4	32 45.7	56 36.1	81 39.3	10 29.4	94 43.7	50 36.2	82 52.2	6 30.0	50 44.2	12 30.8
TOKEN	373 5.3	3 6.0	-	-	5 5.1	23 3.6	7 2.1	14 3.7	6 3.5	2 1.1	1 1.4	9 5.8	8 3.9	4 11.8	10 4.7	16 11.6	16 10.2	3 15.0	2 1.8	1 2.6
BART PLUS TICKET	266 3.8	-	3 13.6	6 5.6	4 4.1	60 9.4	21 6.3	46 12.2	22 12.9	13 7.3	4 5.7	3 1.9	5 2.4	2 5.9	-	-	3 1.9	-	-	-
CALTRAIN MONTHLY PASS	156 2.2	-	1 4.5	1 0.9	-	4 0.6	1 0.3	3 0.8	2 1.2	1 0.6	2 2.9	-	3 1.5	2 5.9	10 4.7	7 5.1	10 6.4	-	7 6.2	3 7.7
REDIWHEELS/DISABLED PASS	45 0.6	-	-	-	1 1.0	1 0.2	3 0.9	-	2 1.2	1 0.6	1 1.4	1 0.6	-	1 2.9	3 1.4	3 2.2	2 1.3	1 5.0	1 0.9	-
VTA PASS/YEARLY PASS	16 0.2	-	-	-	1 1.0	1 0.2	2 0.6	1 0.3	-	-	-	-	-	-	-	-	1 0.6	-	-	-
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	-	-	-	-	-	-	-	1 0.6	-	-	1 0.6	1 0.5	-	-	1 0.7	-	-	-	-
TRANSLINK	3 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.9	-
OTHER UNSPECIFIED	13 0.2	-	1 4.5	-	-	1 0.2	-	-	-	-	-	-	1 0.5	-	-	-	1 0.6	-	-	-
BLANK/UNKNOWN	55 0.8	-	-	-	1 1.0	6 0.9	-	2 0.5	-	1 0.6	-	1 0.6	1 0.5	-	3 1.4	-	-	-	1 0.9	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
CASH	3289 47.0	55 48.2	31 77.5	69 61.1	280 50.5	70 58.8	58 56.9	73 57.0	30 57.7	548 48.8	369 48.7	167 46.3	14 28.0	56 19.9
SAMTRANS MONTHLY PASS	2775 39.6	42 36.8	7 17.5	27 23.9	194 35.0	40 33.6	24 23.5	43 33.6	17 32.7	451 40.2	299 39.4	150 41.6	23 46.0	172 61.0
TOKEN	373 5.3	4 3.5	-	5 4.4	37 6.7	6 5.0	16 15.7	5 3.9	-	52 4.6	34 4.5	17 4.7	7 14.0	40 14.2
BART PLUS TICKET	266 3.8	-	-	-	20 3.6	1 0.8	-	1 0.8	1 1.9	17 1.5	23 3.0	2 0.6	5 10.0	9 3.2
CALTRAIN MONTHLY PASS	156 2.2	12 10.5	1 2.5	8 7.1	9 1.6	1 0.8	2 2.0	4 3.1	2 3.8	27 2.4	19 2.5	8 2.2	-	3 1.1
REDIWHEELS/DISABLED PASS	45 0.6	-	-	1 0.9	2 0.4	-	1 1.0	2 1.6	1 1.9	5 0.4	5 0.7	7 1.9	-	-
VTA PASS/YEARLY PASS	16 0.2	-	-	1 0.9	2 0.4	-	-	-	1 1.9	1 0.1	-	3 0.8	-	-
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	-	-	1 0.9	1 0.2	-	1 1.0	-	-	2 0.2	2 0.3	1 0.3	-	-
TRANSLINK	3 *	1 0.9	-	-	-	-	-	-	-	-	-	1 0.3	-	-
OTHER UNSPECIFIED	13 0.2	-	-	-	1 0.2	-	-	-	-	5 0.4	2 0.3	1 0.3	-	-
BLANK/UNKNOWN	55 0.8	-	1 2.5	1 0.9	8 1.4	1 0.8	-	-	-	14 1.2	5 0.7	4 1.1	1 2.0	2 0.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
CASH	3289 47.0	45 35.7	56 19.9	1447 49.1	1211 44.5	305 37.6	391 53.9	2310 48.4	881 46.1	94 30.3
SAMTRANS MONTHLY PASS	2775 39.6	49 38.9	172 61.0	1152 39.1	1133 41.7	367 45.2	226 31.1	1863 39.1	753 39.4	152 49.0
TOKEN	373 5.3	26 20.6	40 14.2	148 5.0	120 4.4	87 10.7	55 7.6	201 4.2	127 6.6	44 14.2
BART PLUS TICKET	266 3.8	-	9 3.2	65 2.2	195 7.2	4 0.5	1 0.1	209 4.4	51 2.7	6 1.9
CALTRAIN MONTHLY PASS	156 2.2	3 2.4	3 1.1	65 2.2	22 0.8	31 3.8	38 5.2	87 1.8	63 3.3	6 1.9
REDIWHEELS/DISABLED PASS	45 0.6	-	-	19 0.6	11 0.4	10 1.2	6 0.8	29 0.6	13 0.7	3 1.0
VTA PASS/YEARLY PASS	16 0.2	2 1.6	-	6 0.2	7 0.3	1 0.1	2 0.3	10 0.2	3 0.2	3 1.0
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	-	-	6 0.2	3 0.1	2 0.2	2 0.3	6 0.1	6 0.3	-
TRANSLINK	3 *	-	-	1 *	-	-	2 0.3	1 *	2 0.1	-
OTHER UNSPECIFIED	13 0.2	-	-	9 0.3	3 0.1	1 0.1	-	10 0.2	3 0.2	-
BLANK/UNKNOWN	55 0.8	1 0.8	2 0.7	32 1.1	15 0.6	4 0.5	3 0.4	43 0.9	8 0.4	2 0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K-\$25K	\$25K-\$50K	\$50K-\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
CASH	3289 47.0	611 48.6	701 52.9	539 54.7	735 42.9	434 37.2	746 51.8	647 46.0	548 46.2	288 46.2	286 40.5	3289 100.0	-	-	-	-	1747 35.1	731 69.1	431 83.2	369 88.9
SAMTRANS MONTHLY PASS	2775 39.6	530 42.1	493 37.2	320 32.5	673 39.3	548 47.0	555 38.6	578 41.1	482 40.6	226 36.2	273 38.7	-	-	2775 100.0	-	-	2540 51.0	188 17.8	26 5.0	19 4.6
TOKEN	373 5.3	86 6.8	52 3.9	35 3.5	132 7.7	50 4.3	46 3.2	68 4.8	59 5.0	45 7.2	72 10.2	-	373 100.0	-	-	-	240 4.8	83 7.8	35 6.8	13 3.1
BART PLUS TICKET	266 3.8	5 0.4	41 3.1	51 5.2	91 5.3	55 4.7	33 2.3	58 4.1	57 4.8	42 6.7	31 4.4	-	-	-	-	266 100.0	242 4.9	15 1.4	4 0.8	4 1.0
CALTRAIN MONTHLY PASS	156 2.2	14 1.1	22 1.7	23 2.3	46 2.7	35 3.0	21 1.5	24 1.7	23 1.9	17 2.7	30 4.2	-	-	-	156 100.0	-	125 2.5	22 2.1	6 1.2	3 0.7
REDIWHHEELS/DISABLED PASS	45 0.6	-	4 0.3	4 0.4	15 0.9	19 1.6	11 0.8	12 0.9	5 0.4	1 0.2	2 0.3	-	-	-	-	-	29 0.6	6 0.6	6 1.2	4 1.0
VTA PASS/YEARLY PASS	16 0.2	6 0.5	5 0.4	2 0.2	1 0.1	1 0.1	5 0.3	4 0.3	1 0.1	1 0.2	3 0.4	-	-	-	-	-	9 0.2	4 0.4	2 0.4	1 0.2
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	-	1 0.1	2 0.2	4 0.2	5 0.4	2 0.1	1 0.1	3 0.3	2 0.3	4 0.6	-	-	-	-	-	8 0.2	1 0.1	2 0.4	1 0.2
TRANSLINK	3 *	-	1 0.1	-	-	2 0.2	3 0.2	-	-	-	-	-	-	-	-	-	2 *	1 0.1	-	-
OTHER UNSPECIFIED	13 0.2	1 0.1	-	3 0.3	4 0.2	2 0.2	4 0.3	3 0.2	2 0.2	-	1 0.1	-	-	-	-	-	12 0.2	1 0.1	-	-
BLANK/UNKNOWN	55 0.8	5 0.4	4 0.3	7 0.7	13 0.8	16 1.4	13 0.9	12 0.9	7 0.6	2 0.3	4 0.6	-	-	-	-	-	22 0.4	6 0.6	6 1.2	1 0.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q2. HOW DID YOU PAY FOR THIS BUS TRIP?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
CASH	3289 47.0	2625 46.5	423 48.0	1710 45.4	770 48.2	396 50.4	142 48.3
SAMTRANS MONTHLY PASS	2775 39.6	2250 39.9	352 40.0	1502 39.9	639 40.0	304 38.7	122 41.5
TOKEN	373 5.3	327 5.8	28 3.2	250 6.6	70 4.4	24 3.1	10 3.4
BART PLUS TICKET	266 3.8	206 3.6	46 5.2	127 3.4	69 4.3	38 4.8	10 3.4
CALTRAIN MONTHLY PASS	156 2.2	129 2.3	14 1.6	97 2.6	26 1.6	10 1.3	4 1.4
REDIWHEELS/DISABLED PASS	45 0.6	40 0.7	1 0.1	34 0.9	6 0.4	-	1 0.3
VTA PASS/YEARLY PASS	16 0.2	13 0.2	1 0.1	9 0.2	3 0.2	1 0.1	1 0.3
NON-PAYING PASSENGER (EMPLOYEE, POLICE, GA, ETC.)	12 0.2	12 0.2	-	9 0.2	2 0.1	1 0.1	-
TRANSLINK	3 *	3 0.1	-	2 0.1	1 0.1	-	-
OTHER UNSPECIFIED	13 0.2	9 0.2	1 0.1	6 0.2	1 0.1	2 0.3	1 0.3
BLANK/UNKNOWN	55 0.8	31 0.5	15 1.7	19 0.5	10 0.6	10 1.3	3 1.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
ADULT	4574 65.3	1609 62.2	2267 68.0	696 64.9	3277 65.9	681 64.4	606 65.0	4574 100.0	-	-	3541 71.5	1149 53.6	4104 65.8	346 59.5	2033 64.8	2192 66.1	2509 68.5	1771 60.4
YOUTH	1414 20.2	718 27.7	509 15.3	187 17.4	1050 21.1	188 17.8	173 18.5	-	-	1414 100.0	1022 20.6	359 16.8	1311 21.0	91 15.6	684 21.8	639 19.3	784 21.4	612 20.9
SENIOR	522 7.5	133 5.1	287 8.6	98 9.1	314 6.3	109 10.3	96 10.3	-	522 56.1	-	193 3.9	340 15.9	438 7.0	59 10.1	177 5.6	280 8.4	232 6.3	279 9.5
DISABLED	374 5.3	84 3.2	217 6.5	71 6.6	265 5.3	62 5.9	46 4.9	-	374 40.2	-	140 2.8	253 11.8	301 4.8	66 11.3	191 6.1	151 4.6	99 2.7	225 7.7
MEDICARE CARDHOLDER	35 0.5	7 0.3	18 0.5	10 0.9	25 0.5	6 0.6	4 0.4	-	35 3.8	-	12 0.2	26 1.2	28 0.4	6 1.0	16 0.5	17 0.5	14 0.4	14 0.5
BLANK/UNKNOWN	84 1.2	37 1.4	35 1.1	10 0.9	45 0.9	12 1.1	8 0.9	-	-	-	43 0.9	16 0.7	59 0.9	14 2.4	37 1.2	38 1.1	24 0.7	30 1.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
ADULT	4574 65.3	3262 64.5	1117 68.0	195 65.0	2167 61.1	1704 68.8	627 73.2	1235 68.7	2858 64.2	3239 64.9	121 61.1	1219 47.2	1637 92.5	1337 83.0	40 8.2	3851 62.1	723 89.9
YOUTH	1414 20.2	1128 22.3	217 13.2	72 24.0	893 25.2	422 17.1	88 10.3	417 23.2	881 19.8	1047 21.0	46 23.2	1306 50.6	5 0.3	2 0.1	2 0.4	1390 22.4	24 3.0
SENIOR	522 7.5	335 6.6	165 10.0	15 5.0	259 7.3	175 7.1	67 7.8	84 4.7	347 7.8	377 7.6	10 5.1	7 0.3	4 0.2	45 2.8	403 82.8	495 8.0	27 3.4
DISABLED	374 5.3	253 5.0	111 6.8	14 4.7	169 4.8	136 5.5	61 7.1	40 2.2	292 6.6	251 5.0	16 8.1	32 1.2	96 5.4	189 11.7	25 5.1	366 5.9	8 1.0
MEDICARE CARDHOLDER	35 0.5	23 0.5	11 0.7	1 0.3	18 0.5	9 0.4	7 0.8	7 0.4	23 0.5	27 0.5	1 0.5	4 0.2	2 0.1	15 0.9	9 1.8	33 0.5	2 0.2
BLANK/UNKNOWN	84 1.2	59 1.2	21 1.3	3 1.0	41 1.2	29 1.2	7 0.8	14 0.8	49 1.1	46 0.9	4 2.0	14 0.5	25 1.4	23 1.4	8 1.6	64 1.0	20 2.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
ADULT	4574 65.3	943 58.0	1671 70.8	340 60.5	1346 63.2	118 65.6	3295 64.1	374 74.1	64 69.6	82 84.5	9 81.8	1040 73.9	976 60.5	2305 64.6	1928 67.7	1320 72.9	490 69.4	3587 63.5	691 78.4
YOUTH	1414 20.2	333 20.5	499 21.2	134 23.8	509 23.9	33 18.3	1139 22.1	63 12.5	9 9.8	6 6.2	-	283 20.1	489 30.3	578 16.2	391 13.7	289 16.0	170 24.1	1239 21.9	88 10.0
SENIOR	522 7.5	139 8.6	81 3.4	21 3.7	207 9.7	11 6.1	368 7.2	39 7.7	1 1.1	5 5.2	-	41 2.9	78 4.8	355 9.9	258 9.1	111 6.1	21 3.0	402 7.1	69 7.8
DISABLED	374 5.3	184 11.3	69 2.9	55 9.8	48 2.3	15 8.3	269 5.2	25 5.0	18 19.6	3 3.1	-	27 1.9	55 3.4	263 7.4	217 7.6	69 3.8	14 2.0	331 5.9	13 1.5
MEDICARE CARDHOLDER	35 0.5	12 0.7	6 0.3	4 0.7	6 0.3	1 0.6	25 0.5	-	-	1 1.0	-	6 0.4	3 0.2	21 0.6	14 0.5	4 0.2	5 0.7	29 0.5	2 0.2
BLANK/UNKNOWN	84 1.2	14 0.9	33 1.4	8 1.4	13 0.6	2 1.1	48 0.9	4 0.8	-	-	2 18.2	11 0.8	12 0.7	46 1.3	38 1.3	18 1.0	6 0.8	57 1.0	18 2.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
ADULT	4574	26	14	52	55	381	217	222	132	125	43	83	129	17	158	85	83	6	39	21
	65.3	52.0	63.6	48.6	56.1	59.9	65.2	58.9	77.6	70.2	61.4	53.5	62.6	50.0	73.5	61.6	52.9	30.0	34.5	53.8
YOUTH	1414	13	4	46	27	163	69	106	20	22	11	37	52	9	38	36	57	11	55	15
	20.2	26.0	18.2	43.0	27.6	25.6	20.7	28.1	11.8	12.4	15.7	23.9	25.2	26.5	17.7	26.1	36.3	55.0	48.7	38.5
SENIOR	522	8	-	7	7	72	28	38	10	22	9	21	12	4	4	11	7	1	8	3
	7.5	16.0		6.5	7.1	11.3	8.4	10.1	5.9	12.4	12.9	13.5	5.8	11.8	1.9	8.0	4.5	5.0	7.1	7.7
DISABLED	374	3	2	2	7	13	19	9	5	4	6	9	7	3	12	5	8	2	8	-
	5.3	6.0	9.1	1.9	7.1	2.0	5.7	2.4	2.9	2.2	8.6	5.8	3.4	8.8	5.6	3.6	5.1	10.0	7.1	
MEDICARE CARDHOLDER	35	-	2	-	-	2	-	-	-	2	1	1	1	1	1	-	2	-	1	-
	0.5		9.1			0.3				1.1	1.4	0.6	0.5	2.9	0.5		1.3		0.9	
BLANK/UNKNOWN	84	-	-	-	2	5	-	2	3	3	-	4	5	-	2	1	-	-	2	-
	1.2				2.0	0.8		0.5	1.8	1.7		2.6	2.4		0.9	0.7			1.8	

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
ADULT	4574 65.3	76 66.7	32 80.0	79 69.9	444 80.1	79 66.4	34 33.3	80 62.5	42 80.8	774 69.0	518 68.3	285 78.9	29 58.0	236 83.7
YOUTH	1414 20.2	29 25.4	5 12.5	17 15.0	32 5.8	25 21.0	52 51.0	35 27.3	4 7.7	160 14.3	96 12.7	25 6.9	18 36.0	24 8.5
SENIOR	522 7.5	5 4.4	-	5 4.4	36 6.5	11 9.2	4 3.9	6 4.7	2 3.8	67 6.0	73 9.6	19 5.3	2 4.0	13 4.6
DISABLED	374 5.3	2 1.8	3 7.5	8 7.1	29 5.2	3 2.5	12 11.8	6 4.7	3 5.8	101 9.0	54 7.1	22 6.1	1 2.0	6 2.1
MEDICARE CARDHOLDER	35 0.5	-	-	2 1.8	4 0.7	-	-	1 0.8	1 1.9	7 0.6	3 0.4	2 0.6	-	-
BLANK/UNKNOWN	84 1.2	2 1.8	-	2 1.8	9 1.6	1 0.8	-	-	-	13 1.2	14 1.8	8 2.2	-	3 1.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
ADULT	4574 65.3	5 4.0	236 83.7	2130 72.2	1695 62.3	510 62.8	393 54.1	3256 68.3	1157 60.6	159 51.3
YOUTH	1414 20.2	118 93.7	24 8.5	338 11.5	651 23.9	220 27.1	250 34.4	792 16.6	502 26.3	119 38.4
SENIOR	522 7.5	2 1.6	13 4.6	209 7.1	244 9.0	32 3.9	32 4.4	372 7.8	128 6.7	15 4.8
DISABLED	374 5.3	-	6 2.1	211 7.2	93 3.4	42 5.2	40 5.5	271 5.7	91 4.8	11 3.5
MEDICARE CARDHOLDER	35 0.5	-	-	16 0.5	10 0.4	3 0.4	5 0.7	22 0.5	10 0.5	2 0.6
BLANK/UNKNOWN	84 1.2	1 0.8	3 1.1	46 1.6	27 1.0	5 0.6	6 0.8	56 1.2	22 1.2	4 1.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
ADULT	4574 65.3	15 1.2	1204 90.9	928 94.1	1511 88.2	575 49.3	953 66.2	975 69.3	875 73.7	445 71.3	490 69.4	2250 68.4	259 69.4	1656 59.7	115 73.7	249 93.6	3277 65.9	681 64.4	341 65.8	265 63.9
YOUTH	1414 20.2	1235 98.2	71 5.4	2 0.2	5 0.3	2 0.2	234 16.3	157 11.2	163 13.7	126 20.2	170 24.1	693 21.1	91 24.4	595 21.4	17 10.9	8 3.0	1050 21.1	188 17.8	91 17.6	82 19.8
SENIOR	522 7.5	2 0.2	5 0.4	3 0.3	7 0.4	442 37.9	109 7.6	149 10.6	79 6.7	32 5.1	21 3.0	223 6.8	9 2.4	271 9.8	8 5.1	5 1.9	314 6.3	109 10.3	56 10.8	40 9.6
DISABLED	374 5.3	1 0.1	31 2.3	40 4.1	151 8.8	119 10.2	123 8.5	94 6.7	53 4.5	16 2.6	14 2.0	91 2.8	8 2.1	213 7.7	12 7.7	1 0.4	265 5.3	62 5.9	24 4.6	22 5.3
MEDICARE CARDHOLDER	35 0.5	1 0.1	3 0.2	2 0.2	11 0.6	13 1.1	5 0.3	9 0.6	4 0.3	-	5 0.7	13 0.4	1 0.3	11 0.4	3 1.9	1 0.4	25 0.5	6 0.6	2 0.4	2 0.5
BLANK/UNKNOWN	84 1.2	4 0.3	10 0.8	11 1.1	29 1.7	16 1.4	15 1.0	23 1.6	13 1.1	5 0.8	6 0.8	19 0.6	5 1.3	29 1.0	1 0.6	2 0.8	45 0.9	12 1.1	4 0.8	4 1.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q3. WHAT IS YOUR FARE CATEGORY?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
ADULT	4574 65.3	3587 63.5	691 78.4	2365 62.8	1034 64.7	608 77.4	232 78.9
YOUTH	1414 20.2	1239 21.9	88 10.0	822 21.8	360 22.5	107 13.6	27 9.2
SENIOR	522 7.5	402 7.1	69 7.8	253 6.7	128 8.0	46 5.9	27 9.2
DISABLED	374 5.3	331 5.9	13 1.5	272 7.2	49 3.1	11 1.4	5 1.7
MEDICARE CARDHOLDER	35 0.5	29 0.5	2 0.2	21 0.6	6 0.4	-	2 0.7
BLANK/UNKNOWN	84 1.2	57 1.0	18 2.0	32 0.8	20 1.3	14 1.8	1 0.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
WORK	3288 47.0	1348 52.1	1476 44.3	460 42.9	2638 53.0	418 39.5	228 24.4	2840 62.1	280 30.1	133 9.4	3288 66.4	228 10.6	2919 46.8	267 45.9	1455 46.4	1546 46.6	1634 44.6	1425 48.6
SCHOOL	1853 26.5	854 33.0	907 27.2	92 8.6	1485 29.8	231 21.8	134 14.4	838 18.3	76 8.2	927 65.6	1853 37.4	148 6.9	1653 26.5	177 30.4	827 26.4	907 27.3	860 23.5	934 31.9
SHOPPING/PERSONAL ERRANDS	1142 16.3	228 8.8	610 18.3	301 28.1	643 12.9	223 21.1	271 29.0	640 14.0	332 35.7	161 11.4	203 4.1	1142 53.3	976 15.6	137 23.5	429 13.7	621 18.7	641 17.5	440 15.0
SOCIAL/RECREATIONAL	605 8.6	140 5.4	266 8.0	198 18.5	349 7.0	105 9.9	150 16.1	308 6.7	147 15.8	145 10.3	103 2.1	605 28.2	529 8.5	64 11.0	315 10.0	255 7.7	344 9.4	229 7.8
MEDICAL	438 6.3	98 3.8	285 8.6	52 4.9	251 5.0	95 9.0	91 9.8	224 4.9	189 20.3	23 1.6	107 2.2	438 20.4	347 5.6	64 11.0	139 4.4	249 7.5	226 6.2	183 6.2
SPORTING EVENT	96 1.4	28 1.1	40 1.2	28 2.6	73 1.5	12 1.1	11 1.2	44 1.0	13 1.4	39 2.8	44 0.9	96 4.5	73 1.2	23 4.0	58 1.8	35 1.1	46 1.3	42 1.4
AIRPORT (SFO)	79 1.1	22 0.9	35 1.1	22 2.1	33 0.7	8 0.8	38 4.1	66 1.4	10 1.1	2 0.1	26 0.5	79 3.7	62 1.0	13 2.2	44 1.4	34 1.0	55 1.5	20 0.7
VOLUNTEER	10 0.1	2 0.1	8 0.2	-	5 0.1	3 0.3	2 0.2	3 0.1	6 0.6	1 0.1	-	10 0.5	9 0.1	1 0.2	5 0.2	5 0.2	6 0.2	3 0.1
OTHER (UNSPECIFIED)	90 1.3	22 0.9	44 1.3	23 2.1	49 1.0	16 1.5	24 2.6	41 0.9	29 3.1	20 1.4	16 0.3	90 4.2	60 1.0	21 3.6	44 1.4	37 1.1	52 1.4	31 1.1
BLANK	229 3.3	88 3.4	100 3.0	39 3.6	123 2.5	39 3.7	46 4.9	89 1.9	14 1.5	98 6.9	-	-	204 3.3	14 2.4	118 3.8	89 2.7	140 3.8	61 2.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
WORK	3288 47.0	2340 46.2	822 50.1	142 47.3	1567 44.2	1245 50.3	412 48.1	869 48.4	2047 46.0	2290 45.9	98 49.5	648 25.1	1166 65.9	1045 64.9	149 30.6	2693 43.4	595 74.0
SCHOOL	1853 26.5	1377 27.2	388 23.6	95 31.7	1008 28.4	614 24.8	219 25.6	525 29.2	1170 26.3	1372 27.5	51 25.8	1434 55.5	201 11.4	72 4.5	19 3.9	1801 29.1	52 6.5
SHOPPING/PERSONAL ERRANDS	1142 16.3	859 17.0	284 17.3	32 10.7	625 17.6	378 15.3	114 13.3	217 12.1	788 17.7	800 16.0	30 15.2	279 10.8	260 14.7	302 18.7	201 41.3	1031 16.6	111 13.8
SOCIAL/RECREATIONAL	605 8.6	442 8.7	144 8.8	25 8.3	295 8.3	213 8.6	86 10.0	132 7.3	417 9.4	450 9.0	19 9.6	225 8.7	140 7.9	135 8.4	69 14.2	587 9.5	18 2.2
MEDICAL	438 6.3	307 6.1	124 7.6	14 4.7	218 6.1	137 5.5	65 7.6	68 3.8	302 6.8	302 6.1	17 8.6	52 2.0	97 5.5	144 8.9	98 20.1	364 5.9	74 9.2
SPORTING EVENT	96 1.4	79 1.6	15 0.9	3 1.0	39 1.1	44 1.8	12 1.4	30 1.7	56 1.3	70 1.4	4 2.0	47 1.8	22 1.2	14 0.9	7 1.4	90 1.5	6 0.7
AIRPORT (SFO)	79 1.1	55 1.1	23 1.4	5 1.7	32 0.9	31 1.3	14 1.6	32 1.8	42 0.9	62 1.2	2 1.0	10 0.4	25 1.4	33 2.0	8 1.6	77 1.2	2 0.2
VOLUNTEER	10 0.1	8 0.2	2 0.1	-	5 0.1	3 0.1	2 0.2	3 0.2	6 0.1	6 0.1	2 1.0	2 0.1	1 0.1	3 0.2	4 0.8	10 0.2	-
OTHER (UNSPECIFIED)	90 1.3	62 1.2	28 1.7	2 0.7	34 1.0	39 1.6	13 1.5	20 1.1	55 1.2	54 1.1	7 3.5	28 1.1	12 0.7	23 1.4	18 3.7	86 1.4	4 0.5
BLANK	229 3.3	154 3.0	53 3.2	15 5.0	136 3.8	58 2.3	24 2.8	67 3.7	130 2.9	160 3.2	4 2.0	122 4.7	41 2.3	29 1.8	10 2.1	210 3.4	19 2.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
WORK	3288 47.0	592 36.4	1268 53.8	226 40.2	970 45.6	68 37.8	2342 45.5	276 54.7	46 50.0	60 61.9	5 45.5	631 44.8	701 43.5	1759 49.3	1427 50.1	939 51.8	349 49.4	2498 44.3	549 62.3
SCHOOL	1853 26.5	415 25.5	634 26.9	186 33.1	622 29.2	59 32.8	1518 29.5	86 17.0	9 9.8	16 16.5	1 9.1	440 31.3	569 35.3	755 21.2	652 22.9	436 24.1	192 27.2	1591 28.2	152 17.3
SHOPPING/PERSONAL ERRANDS	1142 16.3	298 18.3	320 13.6	81 14.4	382 17.9	33 18.3	843 16.4	68 13.5	18 19.6	13 13.4	2 18.2	192 13.6	201 12.5	678 19.0	534 18.8	293 16.2	64 9.1	937 16.6	122 13.8
SOCIAL/RECREATIONAL	605 8.6	236 14.5	151 6.4	47 8.4	168 7.9	17 9.4	421 8.2	48 9.5	14 15.2	4 4.1	3 27.3	103 7.3	132 8.2	342 9.6	253 8.9	146 8.1	65 9.2	550 9.7	27 3.1
MEDICAL	438 6.3	112 6.9	128 5.4	40 7.1	115 5.4	14 7.8	300 5.8	19 3.8	4 4.3	8 8.2	1 9.1	49 3.5	68 4.2	274 7.7	228 8.0	79 4.4	24 3.4	338 6.0	63 7.2
SPORTING EVENT	96 1.4	15 0.9	29 1.2	17 3.0	32 1.5	5 2.8	70 1.4	6 1.2	3 3.3	1 1.0	-	19 1.3	21 1.3	52 1.5	39 1.4	17 0.9	11 1.6	90 1.6	3 0.3
AIRPORT (SFO)	79 1.1	32 2.0	16 0.7	6 1.1	25 1.2	1 0.6	36 0.7	8 1.6	2 2.2	1 1.0	1 9.1	25 1.8	16 1.0	35 1.0	24 0.8	26 1.4	18 2.5	74 1.3	4 0.5
VOLUNTEER	10 0.1	5 0.3	2 0.1	-	4 0.2	1 0.6	9 0.2	1 0.2	-	-	-	1 0.1	-	8 0.2	4 0.1	2 0.1	1 0.1	9 0.2	1 0.1
OTHER (UNSPECIFIED)	90 1.3	24 1.5	25 1.1	14 2.5	20 0.9	12 6.7	50 1.0	8 1.6	-	-	-	16 1.1	13 0.8	47 1.3	40 1.4	13 0.7	4 0.6	69 1.2	13 1.5
BLANK	229 3.3	56 3.4	63 2.7	25 4.4	73 3.4	6 3.3	166 3.2	11 2.2	3 3.3	4 4.1	1 9.1	51 3.6	57 3.5	100 2.8	74 2.6	44 2.4	24 3.4	184 3.3	23 2.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
WORK	3288	22	6	40	31	269	92	160	58	98	32	50	68	13	51	61	65	4	29	19
	47.0	44.0	27.3	37.4	31.6	42.3	27.6	42.4	34.1	55.1	45.7	32.3	33.0	38.2	23.7	44.2	41.4	20.0	25.7	48.7
SCHOOL	1853	8	6	37	14	208	148	80	96	21	8	35	99	12	127	44	64	11	51	15
	26.5	16.0	27.3	34.6	14.3	32.7	44.4	21.2	56.5	11.8	11.4	22.6	48.1	35.3	59.1	31.9	40.8	55.0	45.1	38.5
SHOPPING/PERSONAL ERRANDS	1142	10	7	8	27	134	64	81	14	32	20	58	25	9	19	25	21	4	19	4
	16.3	20.0	31.8	7.5	27.6	21.1	19.2	21.5	8.2	18.0	28.6	37.4	12.1	26.5	8.8	18.1	13.4	20.0	16.8	10.3
SOCIAL/RECREATIONAL	605	9	1	16	24	50	19	37	5	19	5	10	13	2	15	14	15	2	9	5
	8.6	18.0	4.5	15.0	24.5	7.9	5.7	9.8	2.9	10.7	7.1	6.5	6.3	5.9	7.0	10.1	9.6	10.0	8.0	12.8
MEDICAL	438	3	4	2	4	34	36	18	4	13	8	15	7	-	14	6	-	-	4	3
	6.3	6.0	18.2	1.9	4.1	5.3	10.8	4.8	2.4	7.3	11.4	9.7	3.4	-	6.5	4.3	-	-	3.5	7.7
SPORTING EVENT	96	1	1	5	1	12	4	6	-	3	3	1	3	-	1	1	5	1	2	-
	1.4	2.0	4.5	4.7	1.0	1.9	1.2	1.6	-	1.7	4.3	0.6	1.5	-	0.5	0.7	3.2	5.0	1.8	-
AIRPORT (SFO)	79	-	1	-	1	4	2	2	1	2	3	1	-	-	-	1	1	-	-	-
	1.1	-	4.5	-	1.0	0.6	0.6	0.5	0.6	1.1	4.3	0.6	-	-	-	0.7	0.6	-	-	-
VOLUNTEER	10	-	-	-	-	1	-	1	-	-	-	-	-	1	-	-	-	-	1	-
	0.1	-	-	-	-	0.2	-	0.3	-	-	-	-	-	2.9	-	-	-	-	0.9	-
OTHER (UNSPECIFIED)	90	-	-	3	2	9	5	3	1	3	1	4	1	-	3	2	2	-	1	-
	1.3	-	-	2.8	2.0	1.4	1.5	0.8	0.6	1.7	1.4	2.6	0.5	-	1.4	1.4	1.3	-	0.9	-
BLANK	229	-	-	9	5	19	10	20	3	4	2	5	11	-	10	2	4	2	7	1
	3.3	-	-	8.4	5.1	3.0	3.0	5.3	1.8	2.2	2.9	3.2	5.3	-	4.7	1.4	2.5	10.0	6.2	2.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
WORK	3288 47.0	22 19.3	24 60.0	65 57.5	358 64.6	44 37.0	41 40.2	40 31.3	36 69.2	609 54.3	427 56.3	211 58.4	27 54.0	234 83.0
SCHOOL	1853 26.5	92 80.7	6 15.0	21 18.6	53 9.6	21 17.6	37 36.3	49 38.3	3 5.8	201 17.9	107 14.1	31 8.6	21 42.0	39 13.8
SHOPPING/PERSONAL ERRANDS	1142 16.3	4 3.5	5 12.5	14 12.4	70 12.6	22 18.5	12 11.8	26 20.3	3 5.8	200 17.8	140 18.5	54 15.0	2 4.0	5 1.8
SOCIAL/RECREATIONAL	605 8.6	1 0.9	6 15.0	3 2.7	47 8.5	29 24.4	8 7.8	6 4.7	8 15.4	104 9.3	67 8.8	40 11.1	5 10.0	9 3.2
MEDICAL	438 6.3	1 0.9	4 10.0	20 17.7	36 6.5	5 4.2	8 7.8	14 10.9	1 1.9	81 7.2	63 8.3	22 6.1	1 2.0	4 1.4
SPORTING EVENT	96 1.4	-	-	-	7 1.3	3 2.5	1 1.0	2 1.6	-	17 1.5	12 1.6	3 0.8	-	1 0.4
AIRPORT (SFO)	79 1.1	-	-	1 0.9	24 4.3	-	-	1 0.8	-	8 0.7	3 0.4	22 6.1	-	-
VOLUNTEER	10 0.1	-	-	-	1 0.2	-	-	-	-	4 0.4	1 0.1	-	-	-
OTHER (UNSPECIFIED)	90 1.3	-	-	1 0.9	9 1.6	3 2.5	2 2.0	1 0.8	-	15 1.3	12 1.6	6 1.7	-	-
BLANK	229 3.3	2 1.8	-	2 1.8	18 3.2	5 4.2	5 4.9	2 1.6	4 7.7	30 2.7	22 2.9	7 1.9	1 2.0	7 2.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE
RESPONSES ACCEPTED)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
WORK	3288 47.0	3 2.4	234 83.0	1680 56.9	1133 41.7	363 44.7	265 36.5	2355 49.4	774 40.5	153 49.4
SCHOOL	1853 26.5	109 86.5	39 13.8	414 14.0	844 31.0	311 38.3	313 43.1	1062 22.3	671 35.1	120 38.7
SHOPPING/PERSONAL ERRANDS	1142 16.3	1 0.8	5 1.8	487 16.5	493 18.1	81 10.0	86 11.8	828 17.4	291 15.2	18 5.8
SOCIAL/RECREATIONAL	605 8.6	5 4.0	9 3.2	289 9.8	220 8.1	58 7.1	44 6.1	420 8.8	167 8.7	16 5.2
MEDICAL	438 6.3	1 0.8	4 1.4	208 7.1	150 5.5	29 3.6	55 7.6	333 7.0	99 5.2	3 1.0
SPORTING EVENT	96 1.4	-	1 0.4	42 1.4	41 1.5	9 1.1	5 0.7	72 1.5	23 1.2	1 0.3
AIRPORT (SFO)	79 1.1	-	-	57 1.9	17 0.6	2 0.2	2 0.3	68 1.4	10 0.5	-
VOLUNTEER	10 0.1	-	-	6 0.2	3 0.1	-	1 0.1	8 0.2	1 0.1	1 0.3
OTHER (UNSPECIFIED)	90 1.3	-	-	45 1.5	32 1.2	9 1.1	5 0.7	69 1.4	20 1.0	-
BLANK	229 3.3	9 7.1	7 2.5	83 2.8	101 3.7	32 3.9	22 3.0	151 3.2	62 3.2	14 4.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$25K	\$50K	\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
WORK	3288 47.0	106 8.4	542 40.9	634 64.3	1148 67.0	578 49.5	690 47.9	737 52.4	622 52.4	317 50.8	349 49.4	1450 44.1	184 49.3	1335 48.1	90 57.7	193 72.6	2638 53.0	418 39.5	151 29.2	77 18.6
SCHOOL	1853 26.5	824 65.5	610 46.1	132 13.4	119 6.9	41 3.5	359 24.9	293 20.8	263 22.2	173 27.7	192 27.2	740 22.5	120 32.2	902 32.5	32 20.5	37 13.9	1485 29.8	231 21.8	90 17.4	44 10.6
SHOPPING/PERSONAL ERRANDS	1142 16.3	140 11.1	139 10.5	138 14.0	275 16.0	350 30.0	265 18.4	269 19.1	203 17.1	90 14.4	64 9.1	596 18.1	45 12.1	421 15.2	19 12.2	32 12.0	643 12.9	223 21.1	136 26.3	135 32.5
SOCIAL/RECREATIONAL	605 8.6	130 10.3	95 7.2	81 8.2	139 8.1	124 10.6	120 8.3	133 9.5	98 8.3	48 7.7	65 9.2	317 9.6	27 7.2	220 7.9	9 5.8	15 5.6	349 7.0	105 9.9	79 15.3	71 17.1
MEDICAL	438 6.3	18 1.4	34 2.6	45 4.6	134 7.8	160 13.7	126 8.8	102 7.2	56 4.7	23 3.7	24 3.4	206 6.3	20 5.4	170 6.1	13 8.3	10 3.8	251 5.0	95 9.0	49 9.5	42 10.1
SPORTING EVENT	96 1.4	34 2.7	13 1.0	12 1.2	18 1.1	13 1.1	20 1.4	19 1.4	11 0.9	6 1.0	11 1.6	40 1.2	6 1.6	42 1.5	-	6 2.3	73 1.5	12 1.1	6 1.2	5 1.2
AIRPORT (SFO)	79 1.1	2 0.2	8 0.6	12 1.2	34 2.0	20 1.7	10 0.7	14 1.0	16 1.3	10 1.6	18 2.5	49 1.5	6 1.6	19 0.7	1 0.6	4 1.5	33 0.7	8 0.8	9 1.7	29 7.0
VOLUNTEER	10 0.1	1 0.1	1 0.1	-	2 0.1	6 0.5	2 0.1	2 0.1	2 0.2	-	1 0.1	6 0.2	-	3 0.1	-	1 0.4	5 0.1	3 0.3	2 0.4	-
OTHER (UNSPECIFIED)	90 1.3	15 1.2	13 1.0	7 0.7	18 1.1	28 2.4	21 1.5	19 1.4	10 0.8	3 0.5	4 0.6	52 1.6	-	31 1.1	-	4 1.5	49 1.0	16 1.5	15 2.9	9 2.2
BLANK	229 3.3	95 7.6	27 2.0	18 1.8	48 2.8	14 1.2	34 2.4	40 2.8	29 2.4	15 2.4	24 3.4	131 4.0	9 2.4	50 1.8	11 7.1	2 0.8	123 2.5	39 3.7	23 4.4	23 5.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q4. WHAT IS THE MAIN PURPOSE OF YOUR TRIP TODAY? (MULTIPLE RESPONSES ACCEPTED)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
WORK	3288 47.0	2498 44.3	549 62.3	1605 42.6	746 46.7	485 61.7	178 60.5
SCHOOL	1853 26.5	1591 28.2	152 17.3	1051 27.9	460 28.8	171 21.8	49 16.7
SHOPPING/PERSONAL ERRANDS	1142 16.3	937 16.6	122 13.8	632 16.8	260 16.3	100 12.7	43 14.6
SOCIAL/RECREATIONAL	605 8.6	550 9.7	27 3.1	406 10.8	127 8.0	20 2.5	14 4.8
MEDICAL	438 6.3	338 6.0	63 7.2	221 5.9	94 5.9	47 6.0	24 8.2
SPORTING EVENT	96 1.4	90 1.6	3 0.3	61 1.6	23 1.4	7 0.9	1 0.3
AIRPORT (SFO)	79 1.1	74 1.3	4 0.5	54 1.4	16 1.0	5 0.6	2 0.7
VOLUNTEER	10 0.1	9 0.2	1 0.1	7 0.2	2 0.1	1 0.1	-
OTHER (UNSPECIFIED)	90 1.3	69 1.2	13 1.5	50 1.3	16 1.0	10 1.3	4 1.4
BLANK	229 3.3	184 3.3	23 2.6	127 3.4	48 3.0	18 2.3	7 2.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS BUS? (MULTIPLE RESPONSES ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	1824 70.5	2327 69.8	771 71.9	3530 70.9	744 70.3	633 67.8	3176 69.4	591 63.5	1107 78.3	3488 70.5	1528 71.3	4532 72.6	313 53.8	2229 71.0	2326 70.1	2664 72.7	2027 69.2
ANOTHER SAMTRANS BUS	776 11.1	274 10.6	406 12.2	94 8.8	593 11.9	115 10.9	66 7.1	486 10.6	159 17.1	124 8.8	533 10.8	264 12.3	586 9.4	170 29.2	306 9.8	397 12.0	251 6.9	479 16.3
BART	388 5.5	144 5.6	184 5.5	60 5.6	249 5.0	64 6.0	73 7.8	296 6.5	52 5.6	34 2.4	290 5.9	108 5.0	331 5.3	36 6.2	167 5.3	192 5.8	241 6.6	88 3.0
MUNI	277 4.0	64 2.5	157 4.7	56 5.2	180 3.6	37 3.5	57 6.1	171 3.7	52 5.6	47 3.3	172 3.5	104 4.9	244 3.9	22 3.8	115 3.7	143 4.3	161 4.4	79 2.7
DROPPED OFF BY CAR	205 2.9	98 3.8	86 2.6	21 2.0	141 2.8	29 2.7	34 3.6	115 2.5	22 2.4	66 4.7	150 3.0	51 2.4	179 2.9	18 3.1	80 2.5	109 3.3	118 3.2	80 2.7
BICYCLED	169 2.4	55 2.1	62 1.9	51 4.8	115 2.3	35 3.3	19 2.0	111 2.4	24 2.6	27 1.9	115 2.3	69 3.2	143 2.3	16 2.7	127 4.0	25 0.8	93 2.5	66 2.3
CALTRAIN	153 2.2	57 2.2	79 2.4	17 1.6	106 2.1	22 2.1	22 2.4	106 2.3	27 2.9	16 1.1	117 2.4	40 1.9	121 1.9	24 4.1	63 2.0	75 2.3	80 2.2	66 2.3
DROVE CAR	95 1.4	64 2.5	22 0.7	9 0.8	66 1.3	12 1.1	17 1.8	79 1.7	8 0.9	7 0.5	80 1.6	20 0.9	90 1.4	2 0.3	38 1.2	53 1.6	42 1.1	49 1.7
FREE SHUTTLE	71 1.0	28 1.1	36 1.1	7 0.7	51 1.0	11 1.0	8 0.9	58 1.3	11 1.2	2 0.1	53 1.1	24 1.1	62 1.0	6 1.0	27 0.9	40 1.2	29 0.8	34 1.2
VTA	58 0.8	15 0.6	28 0.8	15 1.4	40 0.8	6 0.6	9 1.0	41 0.9	13 1.4	2 0.1	38 0.8	22 1.0	43 0.7	12 2.1	37 1.2	17 0.5	22 0.6	28 1.0
AC TRANSIT	15 0.2	4 0.2	11 0.3	-	8 0.2	2 0.2	3 0.3	10 0.2	4 0.4	-	11 0.2	5 0.2	10 0.2	4 0.7	7 0.2	3 0.1	7 0.2	7 0.2
AIRPLANE	5 0.1	1 *	3 0.1	1 0.1	3 0.1	-	2 0.2	3 0.1	1 0.1	1 0.1	3 0.1	3 0.1	4 0.1	1 0.2	4 0.1	1 *	2 0.1	2 0.1
TAXI	2 *	-	1 *	1 0.1	1 *	-	1 0.1	2 *	-	-	1 *	1 *	2 *	-	-	2 0.1	1 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
OTHER (UNSPECIFIED)	16 0.2	4 0.2	8 0.2	4 0.4	11 0.2	3 0.3	2 0.2	9 0.2	6 0.6	1 0.1	10 0.2	9 0.4	11 0.2	3 0.5	6 0.2	10 0.3	8 0.2	7 0.2
BLANK/UNKNOWN	153 2.2	58 2.2	71 2.1	24 2.2	107 2.2	21 2.0	21 2.3	96 2.1	36 3.9	14 1.0	107 2.2	50 2.3	86 1.4	28 4.8	60 1.9	61 1.8	65 1.8	73 2.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS BUS? (MULTIPLE RESPONSES ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	4929 97.4	135 8.2	18 6.0	2696 76.0	1678 67.8	504 58.8	1224 68.1	3197 71.8	3553 71.2	140 70.7	1914 74.1	1256 71.0	1064 66.0	316 64.9	4350 70.2	579 72.0
ANOTHER SAMTRANS BUS	776 11.1	64 1.3	776 47.3	7 2.3	229 6.5	328 13.3	198 23.1	140 7.8	545 12.2	554 11.1	22 11.1	275 10.7	162 9.2	194 12.0	74 15.2	676 10.9	100 12.4
BART	388 5.5	44 0.9	388 23.6	6 2.0	223 6.3	115 4.6	39 4.6	119 6.6	223 5.0	261 5.2	10 5.1	104 4.0	99 5.6	119 7.4	35 7.2	348 5.6	40 5.0
MUNI	277 4.0	23 0.5	277 16.9	1 0.3	91 2.6	132 5.3	43 5.0	58 3.2	184 4.1	184 3.7	8 4.0	88 3.4	52 2.9	74 4.6	42 8.6	244 3.9	33 4.1
DROPPED OFF BY CAR	205 2.9	16 0.3	9 0.5	205 68.3	95 2.7	81 3.3	26 3.0	82 4.6	104 2.3	159 3.2	4 2.0	104 4.0	37 2.1	38 2.4	9 1.8	195 3.1	10 1.2
BICYCLED	169 2.4	169 3.3	21 1.3	6 2.0	81 2.3	66 2.7	17 2.0	31 1.7	111 2.5	114 2.3	5 2.5	57 2.2	47 2.7	44 2.7	5 1.0	144 2.3	25 3.1
CALTRAIN	153 2.2	32 0.6	153 9.3	2 0.7	82 2.3	39 1.6	21 2.5	45 2.5	86 1.9	95 1.9	7 3.5	43 1.7	41 2.3	47 2.9	7 1.4	138 2.2	15 1.9
DROVE CAR	95 1.4	6 0.1	4 0.2	95 31.7	17 0.5	61 2.5	16 1.9	76 4.2	15 0.3	71 1.4	3 1.5	13 0.5	32 1.8	39 2.4	6 1.2	93 1.5	2 0.2
FREE SHUTTLE	71 1.0	9 0.2	71 4.3	1 0.3	27 0.8	29 1.2	12 1.4	20 1.1	42 0.9	55 1.1	1 0.5	19 0.7	25 1.4	19 1.2	5 1.0	67 1.1	4 0.5
VTA	58 0.8	9 0.2	58 3.5	-	23 0.6	16 0.6	18 2.1	12 0.7	43 1.0	35 0.7	3 1.5	12 0.5	22 1.2	17 1.1	5 1.0	50 0.8	8 1.0
AC TRANSIT	15 0.2	2 *	15 0.9	-	6 0.2	3 0.1	3 0.4	2 0.1	9 0.2	6 0.1	1 0.5	4 0.2	3 0.2	5 0.3	-	14 0.2	1 0.1
AIRPLANE	5 0.1	-	-	-	3 0.1	2 0.1	-	2 0.1	2 *	3 0.1	-	1 *	2 0.1	1 0.1	-	5 0.1	-
TAXI	2 *	-	1 0.1	2 0.7	-	-	2 0.2	-	2 *	1 *	-	-	-	2 0.1	-	1 *	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	=====				=====			=====		=====		=====				=====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
OTHER (UNSPECIFIED)	16 0.2	3 0.1	4 0.2	1 0.3	11 0.3	4 0.2	1 0.1	3 0.2	11 0.2	8 0.2	1 0.5	4 0.2	4 0.2	4 0.2	4 0.8	16 0.3	-
BLANK/UNKNOWN	153 2.2	-	-	-	56 1.6	55 2.2	15 1.8	30 1.7	79 1.8	80 1.6	5 2.5	31 1.2	44 2.5	32 2.0	18 3.7	115 1.9	38 4.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS BUS? (MULTIPLE RESPONSES ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	1153 71.0	1680 71.2	377 67.1	1484 69.7	125 69.4	3811 74.1	258 51.1	38 41.3	45 46.4	9 81.8	967 68.7	1155 71.6	2538 71.1	2056 72.2	1240 68.5	484 68.6	3966 70.3	619 70.3
ANOTHER SAMTRANS BUS	776 11.1	186 11.4	274 11.6	45 8.0	238 11.2	18 10.0	613 11.9	30 5.9	8 8.7	8 8.2	2 18.2	108 7.7	187 11.6	426 11.9	344 12.1	198 10.9	47 6.7	616 10.9	102 11.6
BART	388 5.5	79 4.9	119 5.0	35 6.2	139 6.5	13 7.2	225 4.4	59 11.7	2 2.2	29 29.9	-	101 7.2	71 4.4	188 5.3	139 4.9	133 7.3	39 5.5	322 5.7	41 4.7
MUNI	277 4.0	43 2.6	92 3.9	41 7.3	102 4.8	9 5.0	89 1.7	136 26.9	2 2.2	1 1.0	-	67 4.8	54 3.3	142 4.0	102 3.6	82 4.5	18 2.5	230 4.1	36 4.1
DROPPED OFF BY CAR	205 2.9	63 3.9	53 2.2	21 3.7	67 3.1	8 4.4	155 3.0	10 2.0	5 5.4	6 6.2	-	57 4.0	46 2.9	88 2.5	63 2.2	62 3.4	27 3.8	183 3.2	7 0.8
BICYCLED	169 2.4	45 2.8	70 3.0	16 2.8	25 1.2	6 3.3	125 2.4	5 1.0	7 7.6	-	-	26 1.8	46 2.9	84 2.4	82 2.9	37 2.0	15 2.1	130 2.3	27 3.1
CALTRAIN	153 2.2	32 2.0	63 2.7	17 3.0	33 1.6	5 2.8	74 1.4	10 2.0	16 17.4	1 1.0	1 9.1	41 2.9	28 1.7	69 1.9	56 2.0	37 2.0	24 3.4	117 2.1	26 3.0
DROVE CAR	95 1.4	29 1.8	12 0.5	4 0.7	44 2.1	2 1.1	79 1.5	1 0.2	3 3.3	2 2.1	-	12 0.9	25 1.5	55 1.5	13 0.5	25 1.4	42 5.9	83 1.5	7 0.8
FREE SHUTTLE	71 1.0	17 1.0	21 0.9	5 0.9	27 1.3	2 1.1	52 1.0	3 0.6	-	1 1.0	-	23 1.6	13 0.8	34 1.0	28 1.0	31 1.7	7 1.0	63 1.1	7 0.8
VTA	58 0.8	11 0.7	20 0.8	11 2.0	13 0.6	4 2.2	17 0.3	2 0.4	19 20.7	-	-	20 1.4	7 0.4	29 0.8	29 1.0	15 0.8	4 0.6	46 0.8	9 1.0
AC TRANSIT	15 0.2	1 0.1	6 0.3	4 0.7	3 0.1	-	3 0.1	-	-	5 5.2	-	6 0.4	3 0.2	4 0.1	4 0.1	5 0.3	-	11 0.2	3 0.3
AIRPLANE	5 0.1	3 0.2	-	1 0.2	-	-	3 0.1	-	-	-	-	2 0.1	-	3 0.1	1 *	1 0.1	2 0.3	4 0.1	-
TAXI	2 *	1 0.1	2 0.1	-	-	-	1 *	1 0.2	-	-	-	-	1 0.1	1 *	2 0.1	-	-	2 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
OTHER (UNSPECIFIED)	16 0.2	1 0.1	4 0.2	3 0.5	7 0.3	4 2.2	9 0.2	1 0.2	-	-	-	6 0.4	1 0.1	8 0.2	5 0.2	4 0.2	2 0.3	13 0.2	3 0.3
BLANK/UNKNOWN	153 2.2	14 0.9	63 2.7	13 2.3	33 1.6	4 2.2	75 1.5	12 2.4	-	2 2.1	-	25 1.8	38 2.4	64 1.8	62 2.2	19 1.0	8 1.1	94 1.7	43 4.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	33 66.0	15 68.2	68 63.6	61 62.2	438 68.9	220 66.1	260 69.0	111 65.3	109 61.2	53 75.7	112 72.3	148 71.8	17 50.0	165 76.7	104 75.4	110 70.1	16 80.0	86 76.1	28 71.8
ANOTHER SAMTRANS BUS	776 11.1	8 16.0	4 18.2	14 13.1	14 14.3	44 6.9	35 10.5	42 11.1	22 12.9	25 14.0	6 8.6	30 19.4	35 17.0	5 14.7	24 11.2	20 14.5	21 13.4	3 15.0	10 8.8	3 7.7
BART	388 5.5	3 6.0	1 4.5	8 7.5	14 14.3	75 11.8	33 9.9	34 9.0	25 14.7	23 12.9	10 14.3	16 10.3	17 8.3	9 26.5	2 0.9	-	1 0.6	-	-	-
MUNI	277 4.0	5 10.0	-	9 8.4	-	63 9.9	27 8.1	31 8.2	5 2.9	22 12.4	4 5.7	1 0.6	2 1.0	1 2.9	-	-	1 0.6	-	-	-
DROPPED OFF BY CAR	205 2.9	3 6.0	-	3 2.8	-	10 1.6	6 1.8	4 1.1	5 2.9	3 1.7	2 2.9	2 1.3	5 2.4	2 5.9	10 4.7	4 2.9	5 3.2	-	2 1.8	2 5.1
BICYCLED	169 2.4	-	1 4.5	6 5.6	9 9.2	3 0.5	4 1.2	4 1.1	3 1.8	1 0.6	-	-	3 1.5	-	2 0.9	4 2.9	4 2.5	-	4 3.5	-
CALTRAIN	153 2.2	-	-	-	-	1 0.2	3 0.9	2 0.5	-	2 1.1	1 1.4	1 0.6	1 0.5	2 5.9	7 3.3	8 5.8	10 6.4	1 5.0	9 8.0	7 17.9
DROVE CAR	95 1.4	-	-	1 0.9	-	2 0.3	5 1.5	-	-	-	-	-	1 0.5	-	1 0.5	-	1 0.6	-	-	-
FREE SHUTTLE	71 1.0	-	-	1 0.9	-	6 0.9	5 1.5	3 0.8	-	1 0.6	1 1.4	-	-	-	-	1 0.7	-	-	-	-
VTA	58 0.8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2 1.3	-	1 0.9	-
AC TRANSIT	15 0.2	-	-	-	-	-	1 0.3	-	-	-	1 1.4	-	-	-	1 0.5	-	-	-	-	-
AIRPLANE	5 0.1	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
TAXI	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.6	-	-	-
OTHER (UNSPECIFIED)	16 0.2	-	-	-	-	1 0.2	2 0.6	3 0.8	-	-	-	-	-	-	1 0.5	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BLANK/UNKNOWN	153	2	2	2	2	13	4	8	3	3	1	2	2	-	4	3	6	-	4	-
	2.2	4.0	9.1	1.9	2.0	2.0	1.2	2.1	1.8	1.7	1.4	1.3	1.0		1.9	2.2	3.8		3.5	

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS BUS? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	65 57.0	30 75.0	79 69.9	406 73.3	75 63.0	83 81.4	104 81.3	32 61.5	813 72.5	550 72.6	242 67.0	26 52.0	189 67.0
ANOTHER SAMTRANS BUS	776 11.1	21 18.4	5 12.5	10 8.8	45 8.1	12 10.1	12 11.8	12 9.4	3 5.8	129 11.5	107 14.1	31 8.6	9 18.0	20 7.1
BART	388 5.5	1 0.9	-	-	10 1.8	8 6.7	1 1.0	-	2 3.8	42 3.7	34 4.5	8 2.2	9 18.0	10 3.5
MUNI	277 4.0	-	-	-	31 5.6	2 1.7	-	-	1 1.9	30 2.7	20 2.6	17 4.7	-	3 1.1
DROPPED OFF BY CAR	205 2.9	10 8.8	-	2 1.8	11 2.0	4 3.4	2 2.0	5 3.9	2 3.8	35 3.1	20 2.6	9 2.5	5 10.0	18 6.4
BICYCLED	169 2.4	4 3.5	1 2.5	2 1.8	16 2.9	5 4.2	3 2.9	2 1.6	3 5.8	37 3.3	23 3.0	20 5.5	2 4.0	3 1.1
CALTRAIN	153 2.2	15 13.2	5 12.5	5 4.4	3 0.5	-	4 3.9	4 3.1	3 5.8	28 2.5	20 2.6	8 2.2	-	2 0.7
DROVE CAR	95 1.4	-	-	-	8 1.4	7 5.9	-	2 1.6	-	5 0.4	4 0.5	9 2.5	4 8.0	46 16.3
FREE SHUTTLE	71 1.0	-	1 2.5	3 2.7	11 2.0	-	-	-	2 3.8	20 1.8	6 0.8	8 2.2	-	1 0.4
VTA	58 0.8	-	2 5.0	10 8.8	5 0.9	1 0.8	-	1 0.8	3 5.8	21 1.9	2 0.3	8 2.2	-	-
AC TRANSIT	15 0.2	-	-	1 0.9	6 1.1	-	-	1 0.8	-	1 0.1	1 0.1	1 0.3	-	-
AIRPLANE	5 0.1	-	-	-	2 0.4	-	-	-	-	-	-	2 0.6	-	-
TAXI	2 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
OTHER (UNSPECIFIED)	16 0.2	-	-	-	-	-	1 1.0	-	-	4 0.4	2 0.3	1 0.3	1 2.0	1 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BLANK/UNKNOWN	153 2.2	4 3.5	-	6 5.3	20 3.6	7 5.9	2 2.0	1 0.8	2 3.8	20 1.8	19 2.5	9 2.5	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	97 77.0	189 67.0	2104 71.3	1850 68.0	615 75.7	515 70.9	3375 70.8	1333 69.8	211 68.1
ANOTHER SAMTRANS BUS	776 11.1	2 1.6	20 7.1	328 11.1	298 11.0	82 10.1	76 10.5	508 10.7	243 12.7	23 7.4
BART	388 5.5	1 0.8	10 3.5	104 3.5	278 10.2	4 0.5	3 0.4	269 5.6	109 5.7	10 3.2
MUNI	277 4.0	2 1.6	3 1.1	103 3.5	171 6.3	1 0.1	1 0.1	250 5.2	21 1.1	6 1.9
DROPPED OFF BY CAR	205 2.9	19 15.1	18 6.4	81 2.7	62 2.3	35 4.3	41 5.6	116 2.4	61 3.2	28 9.0
BICYCLED	169 2.4	1 0.8	3 1.1	102 3.5	37 1.4	13 1.6	19 2.6	118 2.5	48 2.5	2 0.6
CALTRAIN	153 2.2	1 0.8	2 0.7	59 2.0	14 0.5	30 3.7	52 7.2	78 1.6	66 3.5	9 2.9
DROVE CAR	95 1.4	3 2.4	46 16.3	39 1.3	50 1.8	29 3.6	4 0.6	37 0.8	39 2.0	19 6.1
FREE SHUTTLE	71 1.0	-	1 0.4	45 1.5	18 0.7	2 0.2	6 0.8	61 1.3	6 0.3	3 1.0
VTA	58 0.8	2 1.6	-	37 1.3	1 *	2 0.2	18 2.5	37 0.8	17 0.9	4 1.3
AC TRANSIT	15 0.2	1 0.8	-	9 0.3	3 0.1	1 0.1	2 0.3	12 0.3	2 0.1	1 0.3
AIRPLANE	5 0.1	-	-	4 0.1	1 *	-	-	4 0.1	1 0.1	-
TAXI	2 *	-	-	1 *	-	1 0.1	-	1 *	1 0.1	-
OTHER (UNSPECIFIED)	16 0.2	-	1 0.4	7 0.2	7 0.3	2 0.2	1 0.1	14 0.3	2 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BLANK/UNKNOWN	153	2	-	76	44	16	19	103	48	2
	2.2	1.6		2.6	1.6	2.0	2.6	2.2	2.5	0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	990 78.7	924 69.8	696 70.6	1172 68.4	768 65.8	1039 72.2	1017 72.3	819 69.0	421 67.5	484 68.6	2397 72.9	267 71.6	1943 70.0	84 53.8	144 54.1	3530 70.9	744 70.3	361 69.7	272 65.5
ANOTHER SAMTRANS BUS	776 11.1	109 8.7	166 12.5	92 9.3	174 10.2	164 14.1	175 12.2	169 12.0	131 11.0	67 10.7	47 6.7	218 6.6	33 8.8	466 16.8	13 8.3	33 12.4	593 11.9	115 10.9	35 6.8	31 7.5
BART	388 5.5	29 2.3	75 5.7	60 6.1	112 6.5	81 6.9	71 4.9	68 4.8	84 7.1	49 7.9	39 5.5	227 6.9	14 3.8	87 3.1	1 0.6	53 19.9	249 5.0	64 6.0	30 5.8	43 10.4
MUNI	277 4.0	39 3.1	49 3.7	30 3.0	65 3.8	73 6.3	43 3.0	59 4.2	60 5.1	22 3.5	18 2.5	156 4.7	5 1.3	78 2.8	1 0.6	33 12.4	180 3.6	37 3.5	28 5.4	29 7.0
DROPPED OFF BY CAR	205 2.9	58 4.6	46 3.5	18 1.8	42 2.5	24 2.1	39 2.7	24 1.7	42 3.5	20 3.2	27 3.8	92 2.8	26 7.0	76 2.7	4 2.6	1 0.4	141 2.8	29 2.7	23 4.4	11 2.7
BICYCLED	169 2.4	26 2.1	31 2.3	30 3.0	47 2.7	19 1.6	43 3.0	39 2.8	27 2.3	10 1.6	15 2.1	81 2.5	12 3.2	63 2.3	3 1.9	4 1.5	115 2.3	35 3.3	10 1.9	9 2.2
CALTRAIN	153 2.2	13 1.0	30 2.3	17 1.7	55 3.2	23 2.0	22 1.5	34 2.4	18 1.5	19 3.0	24 3.4	79 2.4	1 0.3	31 1.1	35 22.4	3 1.1	106 2.1	22 2.1	13 2.5	9 2.2
DROVE CAR	95 1.4	7 0.6	6 0.5	14 1.4	38 2.2	25 2.1	5 0.3	8 0.6	12 1.0	13 2.1	42 5.9	24 0.7	18 4.8	49 1.8	-	3 1.1	66 1.3	12 1.1	9 1.7	8 1.9
FREE SHUTTLE	71 1.0	2 0.2	17 1.3	15 1.5	23 1.3	11 0.9	10 0.7	18 1.3	19 1.6	12 1.9	7 1.0	26 0.8	3 0.8	31 1.1	3 1.9	5 1.9	51 1.0	11 1.0	3 0.6	5 1.2
VTA	58 0.8	3 0.2	9 0.7	12 1.2	22 1.3	10 0.9	17 1.2	12 0.9	10 0.8	5 0.8	4 0.6	19 0.6	3 0.8	22 0.8	6 3.8	-	40 0.8	6 0.6	4 0.8	5 1.2
AC TRANSIT	15 0.2	1 0.1	3 0.2	2 0.2	3 0.2	3 0.3	1 0.1	3 0.2	4 0.3	1 0.2	-	7 0.2	-	6 0.2	1 0.6	-	8 0.2	2 0.2	2 0.4	1 0.2
AIRPLANE	5 0.1	1 0.1	-	1 0.1	1 0.1	1 0.1	1 0.1	-	1 0.1	-	2 0.3	1 *	1 0.3	2 0.1	-	-	3 0.1	-	-	2 0.5
TAXI	2 *	-	-	-	1 0.1	1 0.1	1 0.1	1 0.1	-	-	-	1 *	-	-	-	1 0.4	1 *	-	1 0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
OTHER (UNSPECIFIED)	16 0.2	1 0.1	3 0.2	3 0.3	5 0.3	4 0.3	3 0.2	2 0.1	4 0.3	-	2 0.3	8 0.2	-	6 0.2	1 0.6	-	11 0.2	3 0.3	1 0.2	1 0.2
BLANK/UNKNOWN	153 2.2	12 1.0	19 1.4	23 2.3	39 2.3	32 2.7	39 2.7	23 1.6	11 0.9	8 1.3	8 1.1	60 1.8	5 1.3	65 2.3	8 5.1	8 3.0	107 2.2	21 2.0	16 3.1	5 1.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
WALKED ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4929 70.4	3966 70.3	619 70.3	2602 69.1	1159 72.6	572 72.8	211 71.8
ANOTHER SAMTRANS BUS	776 11.1	616 10.9	102 11.6	399 10.6	183 11.5	86 10.9	37 12.6
BART	388 5.5	322 5.7	41 4.7	232 6.2	78 4.9	34 4.3	14 4.8
MUNI	277 4.0	230 4.1	36 4.1	139 3.7	70 4.4	40 5.1	6 2.0
DROPPED OFF BY CAR	205 2.9	183 3.2	7 0.8	135 3.6	42 2.6	7 0.9	3 1.0
BICYCLED	169 2.4	130 2.3	27 3.1	96 2.5	27 1.7	23 2.9	7 2.4
CALTRAIN	153 2.2	117 2.1	26 3.0	81 2.2	28 1.8	18 2.3	8 2.7
DROVE CAR	95 1.4	83 1.5	7 0.8	65 1.7	16 1.0	6 0.8	2 0.7
FREE SHUTTLE	71 1.0	63 1.1	7 0.8	45 1.2	17 1.1	1 0.1	3 1.0
VTA	58 0.8	46 0.8	9 1.0	31 0.8	11 0.7	10 1.3	2 0.7
AC TRANSIT	15 0.2	11 0.2	3 0.3	7 0.2	3 0.2	2 0.3	-
AIRPLANE	5 0.1	4 0.1	-	3 0.1	1 0.1	-	-
TAXI	2 *	2 *	-	1 *	1 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7A. HOW DID YOU GET TO THE BUS STOP WHERE YOU BOARDED THIS
BUS? (MULTIPLE RESPONSES ACCEPTED)

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
OTHER (UNSPECIFIED)	16 0.2	13 0.2	3 0.3	9 0.2	4 0.3	-	1 0.3
BLANK/UNKNOWN	153 2.2	94 1.7	43 4.9	56 1.5	32 2.0	28 3.6	12 4.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370 62.4	1645 63.6	2064 61.9	655 61.1	3131 62.9	649 61.3	572 61.3	2773 60.6	494 53.1	1070 75.7	3128 63.2	1284 59.9	4068 65.2	240 41.2	1980 63.1	2098 63.2	2407 65.7	1772 60.5
ANOTHER SAMTRANS BUS	716 10.2	259 10.0	351 10.5	102 9.5	563 11.3	100 9.5	51 5.5	431 9.4	134 14.4	142 10.0	477 9.6	261 12.2	531 8.5	167 28.7	289 9.2	374 11.3	224 6.1	440 15.0
BART	326 4.7	110 4.3	171 5.1	44 4.1	219 4.4	46 4.3	60 6.4	248 5.4	38 4.1	36 2.5	240 4.8	104 4.9	291 4.7	25 4.3	124 4.0	179 5.4	174 4.8	98 3.3
MUNI	243 3.5	80 3.1	121 3.6	42 3.9	160 3.2	33 3.1	49 5.3	150 3.3	51 5.5	41 2.9	166 3.4	88 4.1	218 3.5	19 3.3	101 3.2	126 3.8	114 3.1	83 2.8
BICYCLE	123 1.8	45 1.7	41 1.2	37 3.5	78 1.6	29 2.7	16 1.7	84 1.8	15 1.6	19 1.3	81 1.6	52 2.4	109 1.7	10 1.7	95 3.0	19 0.6	72 2.0	44 1.5
CALTRAIN	107 1.5	36 1.4	52 1.6	19 1.8	77 1.5	12 1.1	17 1.8	74 1.6	17 1.8	11 0.8	85 1.7	28 1.3	83 1.3	23 4.0	45 1.4	53 1.6	59 1.6	44 1.5
PICKED UP BY CAR	82 1.2	39 1.5	31 0.9	12 1.1	42 0.8	21 2.0	19 2.0	51 1.1	7 0.8	22 1.6	49 1.0	34 1.6	76 1.2	3 0.5	29 0.9	48 1.4	47 1.3	29 1.0
FREE SHUTTLE	64 0.9	26 1.0	30 0.9	8 0.7	48 1.0	10 0.9	5 0.5	53 1.2	6 0.6	4 0.3	56 1.1	11 0.5	57 0.9	3 0.5	33 1.1	27 0.8	29 0.8	31 1.1
VTA	53 0.8	16 0.6	22 0.7	15 1.4	39 0.8	7 0.7	7 0.8	36 0.8	9 1.0	6 0.4	34 0.7	23 1.1	44 0.7	8 1.4	30 1.0	20 0.6	26 0.7	19 0.6
DRIVE CAR	46 0.7	30 1.2	13 0.4	3 0.3	32 0.6	7 0.7	6 0.6	35 0.8	4 0.4	5 0.4	40 0.8	9 0.4	43 0.7	2 0.3	20 0.6	24 0.7	18 0.5	26 0.9
AC TRANSIT	16 0.2	5 0.2	7 0.2	3 0.3	10 0.2	6 0.6	-	9 0.2	5 0.5	2 0.1	13 0.3	5 0.2	12 0.2	3 0.5	5 0.2	9 0.3	8 0.2	7 0.2
TAXI	5 0.1	1 *	2 0.1	2 0.2	4 0.1	1 0.1	-	4 0.1	1 0.1	-	5 0.1	1 *	5 0.1	-	2 0.1	3 0.1	3 0.1	2 0.1
AIRPLANE	2 *	-	1 *	1 0.1	1 *	-	1 0.1	1 *	-	1 0.1	1 *	2 0.1	1 *	1 0.2	2 0.1	-	1 *	1 *
OTHER (UNSPECIFIED)	16 0.2	6 0.2	7 0.2	3 0.3	11 0.2	3 0.3	1 0.1	10 0.2	4 0.4	2 0.1	12 0.2	8 0.4	12 0.2	2 0.3	5 0.2	6 0.2	9 0.2	6 0.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BLANK/UNKNOWN	1103	388	539	175	762	173	157	775	208	95	754	373	888	131	482	471	578	455
	15.8	15.0	16.2	16.3	15.3	16.4	16.8	16.9	22.3	6.7	15.2	17.4	14.2	22.5	15.4	14.2	15.8	15.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE BUS STOP TO YOUR FINAL DESTINATION?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	=====				=====			=====		=====		=====				=====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370 62.4	3355 66.3	882 53.7	185 61.7	2374 66.9	1505 60.8	451 52.6	1162 64.7	2809 63.1	3190 64.0	122 61.6	1822 70.6	1084 61.3	919 57.0	241 49.5	3909 63.1	461 57.3
ANOTHER SAMTRANS BUS	716 10.2	426 8.4	256 15.6	39 13.0	187 5.3	330 13.3	185 21.6	166 9.2	489 11.0	519 10.4	19 9.6	292 11.3	138 7.8	154 9.6	75 15.4	649 10.5	67 8.3
BART	326 4.7	245 4.8	89 5.4	14 4.7	182 5.1	107 4.3	30 3.5	79 4.4	214 4.8	230 4.6	10 5.1	97 3.8	104 5.9	75 4.7	25 5.1	311 5.0	15 1.9
MUNI	243 3.5	158 3.1	88 5.4	8 2.7	84 2.4	110 4.4	43 5.0	62 3.5	161 3.6	168 3.4	10 5.1	77 3.0	49 2.8	69 4.3	32 6.6	226 3.6	17 2.1
BICYCLE	123 1.8	118 2.3	14 0.9	5 1.7	59 1.7	48 1.9	14 1.6	24 1.3	83 1.9	89 1.8	5 2.5	41 1.6	37 2.1	34 2.1	4 0.8	108 1.7	15 1.9
CALTRAIN	107 1.5	68 1.3	45 2.7	7 2.3	47 1.3	36 1.5	24 2.8	34 1.9	62 1.4	72 1.4	7 3.5	36 1.4	35 2.0	22 1.4	5 1.0	102 1.6	5 0.6
PICKED UP BY CAR	82 1.2	54 1.1	19 1.2	22 7.3	40 1.1	28 1.1	12 1.4	42 2.3	34 0.8	60 1.2	1 0.5	41 1.6	18 1.0	14 0.9	5 1.0	78 1.3	4 0.5
FREE SHUTTLE	64 0.9	44 0.9	20 1.2	5 1.7	30 0.8	21 0.8	10 1.2	18 1.0	38 0.9	41 0.8	2 1.0	25 1.0	20 1.1	12 0.7	3 0.6	59 1.0	5 0.6
VTA	53 0.8	43 0.8	14 0.9	-	22 0.6	19 0.8	11 1.3	15 0.8	33 0.7	43 0.9	-	14 0.5	14 0.8	19 1.2	4 0.8	46 0.7	7 0.9
DRIVE CAR	46 0.7	21 0.4	7 0.4	19 6.3	18 0.5	21 0.8	7 0.8	40 2.2	4 0.1	35 0.7	1 0.5	9 0.3	13 0.7	20 1.2	2 0.4	44 0.7	2 0.2
AC TRANSIT	16 0.2	8 0.2	7 0.4	1 0.3	8 0.2	5 0.2	2 0.2	3 0.2	11 0.2	12 0.2	-	2 0.1	3 0.2	8 0.5	3 0.6	15 0.2	1 0.1
TAXI	5 0.1	4 0.1	-	1 0.3	-	2 0.1	3 0.4	3 0.2	2 *	5 0.1	-	-	1 0.1	4 0.2	-	5 0.1	-
AIRPLANE	2 *	1 *	-	-	2 0.1	-	-	-	2 *	1 *	-	1 *	1 0.1	-	-	2 *	-
OTHER (UNSPECIFIED)	16 0.2	8 0.2	7 0.4	2 0.7	6 0.2	7 0.3	2 0.2	2 0.1	10 0.2	6 0.1	1 0.5	7 0.3	1 0.1	2 0.1	3 0.6	15 0.2	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	=====				=====			=====		=====		=====				=====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BLANK/UNKNOWN	1103	724	319	29	577	345	126	209	680	697	31	206	310	330	117	871	232
	15.8	14.3	19.4	9.7	16.3	13.9	14.7	11.6	15.3	14.0	15.7	8.0	17.5	20.5	24.0	14.1	28.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	=====						=====					=====			=====			=====	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370 62.4	1085 66.8	1466 62.1	326 58.0	1352 63.5	103 57.2	3369 65.5	256 50.7	49 53.3	54 55.7	6 54.5	871 61.9	1082 67.1	2208 61.9	1764 62.0	1173 64.8	459 65.0	3578 63.4	509 57.8
ANOTHER SAMTRANS BUS	716 10.2	146 9.0	228 9.7	47 8.4	254 11.9	15 8.3	560 10.9	29 5.7	6 6.5	9 9.3	1 9.1	113 8.0	158 9.8	394 11.0	318 11.2	161 8.9	52 7.4	575 10.2	93 10.6
BART	326 4.7	48 3.0	94 4.0	26 4.6	143 6.7	16 8.9	216 4.2	43 8.5	2 2.2	12 12.4	-	82 5.8	54 3.3	164 4.6	120 4.2	102 5.6	38 5.4	269 4.8	34 3.9
MUNI	243 3.5	42 2.6	68 2.9	23 4.1	107 5.0	6 3.3	113 2.2	88 17.4	1 1.1	1 1.0	1 9.1	51 3.6	54 3.3	125 3.5	89 3.1	73 4.0	24 3.4	193 3.4	37 4.2
BICYCLE	123 1.8	37 2.3	48 2.0	11 2.0	20 0.9	4 2.2	93 1.8	4 0.8	7 7.6	-	-	21 1.5	30 1.9	66 1.8	60 2.1	30 1.7	9 1.3	102 1.8	14 1.6
CALTRAIN	107 1.5	28 1.7	38 1.6	12 2.1	26 1.2	3 1.7	68 1.3	4 0.8	4 4.3	-	1 9.1	25 1.8	23 1.4	54 1.5	44 1.5	22 1.2	18 2.5	90 1.6	10 1.1
PICKED UP BY CAR	82 1.2	24 1.5	29 1.2	6 1.1	26 1.2	8 4.4	58 1.1	3 0.6	3 3.3	3 3.1	1 9.1	27 1.9	13 0.8	39 1.1	25 0.9	23 1.3	7 1.0	71 1.3	7 0.8
FREE SHUTTLE	64 0.9	8 0.5	15 0.6	11 2.0	22 1.0	9 5.0	48 0.9	7 1.4	1 1.1	1 1.0	-	20 1.4	17 1.1	26 0.7	23 0.8	21 1.2	12 1.7	54 1.0	6 0.7
VTA	53 0.8	11 0.7	23 1.0	7 1.2	15 0.7	2 1.1	27 0.5	2 0.4	12 13.0	2 2.1	-	14 1.0	11 0.7	26 0.7	31 1.1	8 0.4	4 0.6	44 0.8	7 0.8
DRIVE CAR	46 0.7	13 0.8	13 0.6	3 0.5	17 0.8	2 1.1	40 0.8	3 0.6	1 1.1	-	-	13 0.9	15 0.9	17 0.5	6 0.2	15 0.8	15 2.1	40 0.7	5 0.6
AC TRANSIT	16 0.2	2 0.1	4 0.2	2 0.4	7 0.3	-	6 0.1	2 0.4	-	3 3.1	-	4 0.3	3 0.2	6 0.2	5 0.2	3 0.2	-	14 0.2	2 0.2
TAXI	5 0.1	2 0.1	-	-	3 0.1	-	5 0.1	-	-	-	-	1 0.1	-	4 0.1	1 *	2 0.1	1 0.1	5 0.1	-
AIRPLANE	2 *	2 0.1	-	-	-	-	1 *	-	-	-	-	-	-	2 0.1	-	-	2 0.3	2 *	-
OTHER (UNSPECIFIED)	16 0.2	1 0.1	5 0.2	4 0.7	5 0.2	3 1.7	6 0.1	2 0.4	-	-	-	6 0.4	1 0.1	7 0.2	6 0.2	4 0.2	3 0.4	9 0.2	4 0.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
BLANK/UNKNOWN	1103 15.8	232 14.3	415 17.6	109 19.4	229 10.8	28 15.6	713 13.9	84 16.6	10 10.9	13 13.4	2 18.2	213 15.1	209 13.0	570 16.0	473 16.6	234 12.9	84 11.9	811 14.4	191 21.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370	28	10	50	53	360	210	240	95	87	35	105	148	28	142	97	120	15	86	27
	62.4	56.0	45.5	46.7	54.1	56.6	63.1	63.7	55.9	48.9	50.0	67.7	71.8	82.4	66.0	70.3	76.4	75.0	76.1	69.2
ANOTHER SAMTRANS BUS	716	13	5	14	11	55	34	26	23	30	12	15	29	2	34	20	11	2	12	7
	10.2	26.0	22.7	13.1	11.2	8.6	10.2	6.9	13.5	16.9	17.1	9.7	14.1	5.9	15.8	14.5	7.0	10.0	10.6	17.9
BART	326	3	-	13	7	81	25	29	25	13	6	10	11	2	2	1	1	-	1	-
	4.7	6.0	-	12.1	7.1	12.7	7.5	7.7	14.7	7.3	8.6	6.5	5.3	5.9	0.9	0.7	0.6	-	0.9	-
MUNI	243	1	-	9	2	59	18	27	4	9	3	2	1	1	1	-	-	-	-	-
	3.5	2.0	-	8.4	2.0	9.3	5.4	7.2	2.4	5.1	4.3	1.3	0.5	2.9	0.5	-	-	-	-	-
BICYCLE	123	-	1	4	8	2	5	3	2	-	-	-	3	-	1	2	1	1	2	-
	1.8	-	4.5	3.7	8.2	0.3	1.5	0.8	1.2	-	-	-	1.5	-	0.5	1.4	0.6	5.0	1.8	-
CALTRAIN	107	-	-	1	-	2	-	3	1	-	-	2	1	-	14	6	6	-	4	2
	1.5	-	-	0.9	-	0.3	-	0.8	0.6	-	-	1.3	0.5	-	6.5	4.3	3.8	-	3.5	5.1
PICKED UP BY CAR	82	2	-	-	2	1	-	2	3	-	-	3	5	-	4	-	3	-	2	-
	1.2	4.0	-	-	2.0	0.2	-	0.5	1.8	-	-	1.9	2.4	-	1.9	-	1.9	-	1.8	-
FREE SHUTTLE	64	-	-	-	1	6	4	2	1	2	-	-	-	-	-	1	-	-	-	-
	0.9	-	-	-	1.0	0.9	1.2	0.5	0.6	1.1	-	-	-	-	-	0.7	-	-	-	-
VTA	53	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-
	0.8	-	4.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1.8	-
DRIVE CAR	46	-	-	-	-	-	1	1	1	-	1	-	-	-	-	-	1	-	1	-
	0.7	-	-	-	-	-	0.3	0.3	0.6	-	1.4	-	-	-	-	-	0.6	-	0.9	-
AC TRANSIT	16	-	-	-	1	-	-	-	-	1	1	-	-	-	1	-	-	-	-	-
	0.2	-	-	-	1.0	-	-	-	-	0.6	1.4	-	-	-	0.5	-	-	-	-	-
TAXI	5	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-
	0.1	-	-	-	-	-	-	-	-	0.6	-	-	-	-	-	-	-	-	-	-
AIRPLANE	2	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-
	*	-	-	-	-	-	-	-	-	-	-	-	0.5	-	-	-	-	-	-	-
OTHER (UNSPECIFIED)	16	-	-	-	-	2	2	1	-	-	-	-	1	-	1	-	-	-	-	-
	0.2	-	-	-	-	0.3	0.6	0.3	-	-	-	-	0.5	-	0.5	-	-	-	-	-
BLANK/UNKNOWN	1103	8	5	19	16	92	48	56	22	46	16	23	11	2	20	16	18	2	11	3
	15.8	16.0	22.7	17.8	16.3	14.5	14.4	14.9	12.9	25.8	22.9	14.8	5.3	5.9	9.3	11.6	11.5	10.0	9.7	7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370 62.4	65 57.0	22 55.0	55 48.7	365 65.9	71 59.7	73 71.6	73 57.0	38 73.1	692 61.7	466 61.5	202 56.0	24 48.0	193 68.4
ANOTHER SAMTRANS BUS	716 10.2	25 21.9	4 10.0	9 8.0	40 7.2	21 17.6	9 8.8	13 10.2	-	99 8.8	82 10.8	31 8.6	9 18.0	20 7.1
BART	326 4.7	1 0.9	-	-	7 1.3	2 1.7	1 1.0	2 1.6	1 1.9	41 3.7	21 2.8	3 0.8	11 22.0	15 5.3
MUNI	243 3.5	-	-	-	27 4.9	1 0.8	-	-	-	36 3.2	24 3.2	8 2.2	1 2.0	8 2.8
BICYCLE	123 1.8	3 2.6	1 2.5	3 2.7	18 3.2	5 4.2	3 2.9	-	1 1.9	23 2.0	13 1.7	16 4.4	1 2.0	2 0.7
CALTRAIN	107 1.5	13 11.4	-	1 0.9	4 0.7	1 0.8	5 4.9	6 4.7	1 1.9	19 1.7	9 1.2	4 1.1	-	1 0.4
PICKED UP BY CAR	82 1.2	4 3.5	-	-	4 0.7	3 2.5	-	-	-	23 2.0	4 0.5	8 2.2	1 2.0	6 2.1
FREE SHUTTLE	64 0.9	-	3 7.5	3 2.7	4 0.7	-	-	2 1.6	-	12 1.1	9 1.2	11 3.0	-	2 0.7
VTA	53 0.8	-	1 2.5	14 12.4	4 0.7	-	-	-	-	20 1.8	1 0.1	9 2.5	-	-
DRIVE CAR	46 0.7	-	-	-	4 0.7	1 0.8	-	-	-	10 0.9	3 0.4	3 0.8	-	19 6.7
AC TRANSIT	16 0.2	-	-	-	3 0.5	-	-	1 0.8	-	4 0.4	2 0.3	1 0.3	-	-
TAXI	5 0.1	-	-	-	-	-	1 1.0	-	1 1.9	1 0.1	1 0.1	-	-	-
AIRPLANE	2 *	-	-	-	-	-	-	-	-	-	-	1 0.3	-	-
OTHER (UNSPECIFIED)	16 0.2	-	-	-	1 0.2	-	-	-	-	3 0.3	3 0.4	1 0.3	1 2.0	1 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BLANK/UNKNOWN	1103 15.8	9 7.9	10 25.0	31 27.4	90 16.2	17 14.3	15 14.7	34 26.6	11 21.2	192 17.1	154 20.3	72 19.9	7 14.0	24 8.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370 62.4	111 88.1	193 68.4	1822 61.8	1660 61.0	595 73.3	461 63.5	2887 60.5	1238 64.8	237 76.5
ANOTHER SAMTRANS BUS	716 10.2	3 2.4	20 7.1	274 9.3	284 10.4	77 9.5	79 10.9	458 9.6	237 12.4	16 5.2
BART	326 4.7	1 0.8	15 5.3	75 2.5	237 8.7	6 0.7	6 0.8	237 5.0	81 4.2	7 2.3
MUNI	243 3.5	1 0.8	8 2.8	99 3.4	139 5.1	3 0.4	1 0.1	218 4.6	16 0.8	8 2.6
BICYCLE	123 1.8	-	2 0.7	75 2.5	30 1.1	9 1.1	13 1.8	85 1.8	36 1.9	2 0.6
CALTRAIN	107 1.5	-	1 0.4	37 1.3	10 0.4	31 3.8	32 4.4	62 1.3	42 2.2	2 0.6
PICKED UP BY CAR	82 1.2	3 2.4	6 2.1	42 1.4	24 0.9	10 1.2	9 1.2	46 1.0	32 1.7	4 1.3
FREE SHUTTLE	64 0.9	1 0.8	2 0.7	36 1.2	17 0.6	2 0.2	9 1.2	52 1.1	10 0.5	2 0.6
VTA	53 0.8	1 0.8	-	34 1.2	1 *	-	18 2.5	34 0.7	19 1.0	-
DRIVE CAR	46 0.7	-	19 6.7	21 0.7	23 0.8	15 1.8	1 0.1	22 0.5	16 0.8	8 2.6
AC TRANSIT	16 0.2	-	-	10 0.3	3 0.1	1 0.1	1 0.1	13 0.3	2 0.1	-
TAXI	5 0.1	-	-	3 0.1	1 *	1 0.1	1 0.1	3 0.1	2 0.1	-
AIRPLANE	2 *	-	-	1 *	1 *	-	-	1 *	1 0.1	-
OTHER (UNSPECIFIED)	16 0.2	-	1 0.4	8 0.3	7 0.3	1 0.1	-	14 0.3	2 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	=====			=====				=====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW

BLANK/UNKNOWN	1103	8	24	530	386	82	123	823	248	30
	15.8	6.3	8.5	18.0	14.2	10.1	16.9	17.3	13.0	9.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	7003	1258	1324	986	1714	1167	1439	1407	1187	624	706	3289	373	2775	156	266	4976	1058	518	415
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370	964	858	619	998	627	902	862	764	409	459	2144	263	1689	83	112	3131	649	322	250
	62.4	76.6	64.8	62.8	58.2	53.7	62.7	61.3	64.4	65.5	65.0	65.2	70.5	60.9	53.2	42.1	62.9	61.3	62.2	60.2
ANOTHER SAMTRANS BUS	716	120	172	74	152	141	156	162	108	53	52	194	30	425	15	29	563	100	30	21
	10.2	9.5	13.0	7.5	8.9	12.1	10.8	11.5	9.1	8.5	7.4	5.9	8.0	15.3	9.6	10.9	11.3	9.5	5.8	5.1
BART	326	30	67	60	84	60	56	64	66	36	38	151	23	97	1	52	219	46	29	31
	4.7	2.4	5.1	6.1	4.9	5.1	3.9	4.5	5.6	5.8	5.4	4.6	6.2	3.5	0.6	19.5	4.4	4.3	5.6	7.5
MUNI	243	36	41	26	61	63	35	54	49	24	24	108	6	82	1	45	160	33	26	23
	3.5	2.9	3.1	2.6	3.6	5.4	2.4	3.8	4.1	3.8	3.4	3.3	1.6	3.0	0.6	16.9	3.2	3.1	5.0	5.5
BICYCLE	123	19	22	25	33	17	29	31	23	7	9	63	9	41	3	4	78	29	10	6
	1.8	1.5	1.7	2.5	1.9	1.5	2.0	2.2	1.9	1.1	1.3	1.9	2.4	1.5	1.9	1.5	1.6	2.7	1.9	1.4
CALTRAIN	107	7	29	18	29	15	15	29	12	10	18	53	6	27	17	1	77	12	13	4
	1.5	0.6	2.2	1.8	1.7	1.3	1.0	2.1	1.0	1.6	2.5	1.6	1.6	1.0	10.9	0.4	1.5	1.1	2.5	1.0
PICKED UP BY CAR	82	20	21	8	18	11	13	12	12	11	7	44	3	26	3	1	42	21	5	14
	1.2	1.6	1.6	0.8	1.1	0.9	0.9	0.9	1.0	1.8	1.0	1.3	0.8	0.9	1.9	0.4	0.8	2.0	1.0	3.4
FREE SHUTTLE	64	3	22	7	20	8	8	15	10	11	12	25	4	30	1	2	48	10	2	3
	0.9	0.2	1.7	0.7	1.2	0.7	0.6	1.1	0.8	1.8	1.7	0.8	1.1	1.1	0.6	0.8	1.0	0.9	0.4	0.7
VTA	53	5	9	9	14	14	15	16	6	2	4	23	3	13	6	2	39	7	3	4
	0.8	0.4	0.7	0.9	0.8	1.2	1.0	1.1	0.5	0.3	0.6	0.7	0.8	0.5	3.8	0.8	0.8	0.7	0.6	1.0
DRIVE CAR	46	5	4	5	21	9	2	4	6	9	15	12	6	26	-	-	32	7	3	3
	0.7	0.4	0.3	0.5	1.2	0.8	0.1	0.3	0.5	1.4	2.1	0.4	1.6	0.9	-	-	0.6	0.7	0.6	0.7
AC TRANSIT	16	2	-	2	6	6	3	2	2	1	-	8	-	6	1	1	10	6	-	-
	0.2	0.2	-	0.2	0.4	0.5	0.2	0.1	0.2	0.2	-	0.2	-	0.2	0.6	0.4	0.2	0.6	-	-
TAXI	5	-	-	-	3	2	-	1	2	-	1	3	-	2	-	-	4	1	-	-
	0.1	-	-	-	0.2	0.2	-	0.1	0.2	-	0.1	0.1	-	0.1	-	-	0.1	0.1	-	-
AIRPLANE	2	1	-	-	1	-	-	-	-	-	2	1	-	1	-	-	1	-	1	-
	*	0.1	-	-	0.1	-	-	-	-	-	0.3	*	-	*	-	-	*	-	0.2	-
OTHER (UNSPECIFIED)	16	2	5	-	3	3	4	2	3	1	3	9	-	6	-	-	11	3	1	-
	0.2	0.2	0.4	-	0.2	0.3	0.3	0.1	0.3	0.2	0.4	0.3	-	0.2	-	-	0.2	0.3	0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BLANK/UNKNOWN	1103	82	124	161	337	259	254	219	169	65	84	540	38	424	31	43	762	173	91	66
	15.8	6.5	9.4	16.3	19.7	22.2	17.7	15.6	14.2	10.4	11.9	16.4	10.2	15.3	19.9	16.2	15.3	16.4	17.6	15.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
WALK ALL THE WAY (INCL. SKATEBOARD, WHEELCHAIR)	4370 62.4	3578 63.4	509 57.8	2407 63.9	977 61.2	499 63.5	177 60.2
ANOTHER SAMTRANS BUS	716 10.2	575 10.2	93 10.6	364 9.7	186 11.6	73 9.3	30 10.2
BART	326 4.7	269 4.8	34 3.9	170 4.5	86 5.4	27 3.4	14 4.8
MUNI	243 3.5	193 3.4	37 4.2	123 3.3	61 3.8	33 4.2	9 3.1
BICYCLE	123 1.8	102 1.8	14 1.6	74 2.0	24 1.5	12 1.5	6 2.0
CALTRAIN	107 1.5	90 1.6	10 1.1	60 1.6	27 1.7	10 1.3	2 0.7
PICKED UP BY CAR	82 1.2	71 1.3	7 0.8	50 1.3	20 1.3	6 0.8	-
FREE SHUTTLE	64 0.9	54 1.0	6 0.7	43 1.1	9 0.6	5 0.6	2 0.7
VTA	53 0.8	44 0.8	7 0.8	28 0.7	14 0.9	7 0.9	1 0.3
DRIVE CAR	46 0.7	40 0.7	5 0.6	27 0.7	11 0.7	5 0.6	1 0.3
AC TRANSIT	16 0.2	14 0.2	2 0.2	9 0.2	4 0.3	1 0.1	1 0.3
TAXI	5 0.1	5 0.1	-	4 0.1	1 0.1	-	-
AIRPLANE	2 *	2 *	-	2 0.1	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q7B. AFTER YOU GET OFF THIS BUS, HOW WILL YOU GET FROM THE
BUS STOP TO YOUR FINAL DESTINATION?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
OTHER (UNSPECIFIED)	16 0.2	9 0.2	4 0.5	5 0.1	3 0.2	3 0.4	1 0.3
BLANK/UNKNOWN	1103 15.8	811 14.4	191 21.7	539 14.3	232 14.5	137 17.4	59 20.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (TOTAL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
ONE (1) BUS	4092 58.4	1618 62.5	1838 55.1	634 59.1	2779 55.8	660 62.4	635 68.1	2681 58.6	422 45.3	952 67.3	2909 58.8	1144 53.4	4092 65.6	-	1899 60.5	1933 58.3	2422 66.1	1448 49.4
TWO (2) BUSES	2149 30.7	713 27.6	1089 32.7	341 31.8	1606 32.3	304 28.7	228 24.4	1423 31.1	345 37.1	359 25.4	1519 30.7	704 32.9	2149 34.4	-	928 29.6	1034 31.2	954 26.1	1064 36.3
THREE (3) BUSES	341 4.9	114 4.4	180 5.4	45 4.2	268 5.4	46 4.3	26 2.8	198 4.3	73 7.8	62 4.4	239 4.8	128 6.0	-	341 58.6	145 4.6	172 5.2	117 3.2	203 6.9
FOUR (4) OR MORE BUSES	241 3.4	80 3.1	137 4.1	24 2.2	202 4.1	25 2.4	13 1.4	148 3.2	58 6.2	29 2.1	163 3.3	106 4.9	-	241 41.4	97 3.1	109 3.3	78 2.1	147 5.0
BLANK/UNKNOWN	180 2.6	63 2.4	89 2.7	28 2.6	121 2.4	23 2.2	31 3.3	124 2.7	33 3.5	12 0.8	121 2.4	61 2.8	-	-	69 2.2	69 2.1	91 2.5	69 2.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (TOTAL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
ONE (1) BUS	4092 58.4	3218 63.6	656 40.0	213 71.0	2500 70.5	1263 51.0	298 34.8	1233 68.6	2519 56.6	3025 60.7	103 52.0	1637 63.4	1067 60.3	902 56.0	218 44.8	3733 60.2	359 44.7
TWO (2) BUSES	2149 30.7	1428 28.2	688 41.9	56 18.7	809 22.8	947 38.3	369 43.1	436 24.3	1446 32.5	1506 30.2	59 29.8	724 28.0	524 29.6	527 32.7	186 38.2	1862 30.0	287 35.7
THREE (3) BUSES	341 4.9	173 3.4	149 9.1	16 5.3	85 2.4	124 5.0	124 14.5	71 4.0	227 5.1	238 4.8	15 7.6	121 4.7	77 4.4	80 5.0	35 7.2	298 4.8	43 5.3
FOUR (4) OR MORE BUSES	241 3.4	148 2.9	96 5.8	4 1.3	91 2.6	93 3.8	48 5.6	34 1.9	172 3.9	151 3.0	14 7.1	63 2.4	58 3.3	61 3.8	22 4.5	205 3.3	36 4.5
BLANK/UNKNOWN	180 2.6	93 1.8	53 3.2	11 3.7	62 1.7	48 1.9	18 2.1	23 1.3	86 1.9	67 1.3	7 3.5	37 1.4	43 2.4	41 2.5	26 5.3	101 1.6	79 9.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
BASE (TOTAL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
ONE (1) BUS	4092 58.4	1099 67.6	1232 52.2	340 60.5	1305 61.3	98 54.4	3038 59.1	358 70.9	60 65.2	65 67.0	8 72.7	942 66.9	975 60.4	1991 55.8	1510 53.1	1179 65.1	515 72.9	3443 61.0	403 45.7
TWO (2) BUSES	2149 30.7	403 24.8	789 33.4	152 27.0	654 30.7	59 32.8	1625 31.6	108 21.4	21 22.8	18 18.6	2 18.2	352 25.0	474 29.4	1183 33.2	986 34.6	499 27.6	142 20.1	1668 29.5	317 36.0
THREE (3) BUSES	341 4.9	62 3.8	139 5.9	38 6.8	91 4.3	8 4.4	244 4.7	16 3.2	6 6.5	9 9.3	1 9.1	63 4.5	80 5.0	174 4.9	145 5.1	85 4.7	24 3.4	281 5.0	44 5.0
FOUR (4) OR MORE BUSES	241 3.4	47 2.9	94 4.0	25 4.4	58 2.7	8 4.4	161 3.1	7 1.4	3 3.3	3 3.1	-	21 1.5	44 2.7	149 4.2	137 4.8	30 1.7	13 1.8	173 3.1	39 4.4
BLANK/UNKNOWN	180 2.6	14 0.9	105 4.5	7 1.2	21 1.0	7 3.9	76 1.5	16 3.2	2 2.2	2 2.1	-	30 2.1	40 2.5	71 2.0	68 2.4	18 1.0	12 1.7	80 1.4	78 8.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (TOTAL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
ONE (1) BUS	4092	16	12	59	50	405	211	246	107	88	29	87	120	18	105	65	102	13	71	17
	58.4	32.0	54.5	55.1	51.0	63.7	63.4	65.3	62.9	49.4	41.4	56.1	58.3	52.9	48.8	47.1	65.0	65.0	62.8	43.6
TWO (2) BUSES	2149	20	4	26	35	167	95	110	51	69	28	51	63	13	87	59	40	6	33	18
	30.7	40.0	18.2	24.3	35.7	26.3	28.5	29.2	30.0	38.8	40.0	32.9	30.6	38.2	40.5	42.8	25.5	30.0	29.2	46.2
THREE (3) BUSES	341	8	1	14	6	26	19	13	8	13	8	14	11	1	14	4	9	1	3	4
	4.9	16.0	4.5	13.1	6.1	4.1	5.7	3.4	4.7	7.3	11.4	9.0	5.3	2.9	6.5	2.9	5.7	5.0	2.7	10.3
FOUR (4) OR MORE BUSES	241	6	2	5	4	24	4	7	3	4	4	1	9	-	3	7	5	-	2	-
	3.4	12.0	9.1	4.7	4.1	3.8	1.2	1.9	1.8	2.2	5.7	0.6	4.4		1.4	5.1	3.2		1.8	
BLANK/UNKNOWN	180	-	3	3	3	14	4	1	1	4	1	2	3	2	6	3	1	-	4	-
	2.6		13.6	2.8	3.1	2.2	1.2	0.3	0.6	2.2	1.4	1.3	1.5	5.9	2.8	2.2	0.6		3.5	

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (TOTAL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
ONE (1) BUS	4092 58.4	55 48.2	20 50.0	60 53.1	352 63.5	61 51.3	66 64.7	63 49.2	34 65.4	628 56.0	397 52.4	202 56.0	25 50.0	216 76.6
TWO (2) BUSES	2149 30.7	46 40.4	14 35.0	32 28.3	141 25.5	44 37.0	28 27.5	51 39.8	15 28.8	356 31.7	270 35.6	115 31.9	17 34.0	47 16.7
THREE (3) BUSES	341 4.9	7 6.1	1 2.5	10 8.8	20 3.6	7 5.9	3 2.9	5 3.9	2 3.8	48 4.3	31 4.1	16 4.4	3 6.0	9 3.2
FOUR (4) OR MORE BUSES	241 3.4	5 4.4	3 7.5	7 6.2	18 3.2	4 3.4	2 2.0	7 5.5	-	56 5.0	32 4.2	9 2.5	4 8.0	7 2.5
BLANK/UNKNOWN	180 2.6	1 0.9	2 5.0	4 3.5	23 4.2	3 2.5	3 2.9	2 1.6	1 1.9	34 3.0	28 3.7	19 5.3	1 2.0	3 1.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (TOTAL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
ONE (1) BUS	4092 58.4	112 88.9	216 76.6	1663 56.4	1686 62.0	511 62.9	413 56.9	2756 57.8	1095 57.3	236 76.1
TWO (2) BUSES	2149 30.7	10 7.9	47 16.7	938 31.8	767 28.2	236 29.1	234 32.2	1487 31.2	599 31.4	58 18.7
THREE (3) BUSES	341 4.9	2 1.6	9 3.2	122 4.1	146 5.4	32 3.9	36 5.0	219 4.6	109 5.7	10 3.2
FOUR (4) OR MORE BUSES	241 3.4	-	7 2.5	119 4.0	77 2.8	17 2.1	26 3.6	169 3.5	68 3.6	3 1.0
BLANK/UNKNOWN	180 2.6	2 1.6	3 1.1	108 3.7	44 1.6	16 2.0	17 2.3	138 2.9	39 2.0	3 1.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (TOTAL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
ONE (1) BUS	4092 58.4	844 67.1	793 59.9	598 60.6	995 58.1	594 50.9	725 50.4	785 55.8	736 62.0	443 71.0	515 72.9	2163 65.8	259 69.4	1362 49.1	86 55.1	149 56.0	2779 55.8	660 62.4	338 65.3	297 71.6
TWO (2) BUSES	2149 30.7	332 26.4	392 29.6	289 29.3	532 31.0	416 35.6	498 34.6	488 34.7	363 30.6	136 21.8	142 20.1	858 26.1	96 25.7	1018 36.7	46 29.5	88 33.1	1606 32.3	304 28.7	143 27.6	85 20.5
THREE (3) BUSES	341 4.9	50 4.0	71 5.4	44 4.5	80 4.7	68 5.8	90 6.3	55 3.9	52 4.4	33 5.3	24 3.4	107 3.3	10 2.7	193 7.0	10 6.4	9 3.4	268 5.4	46 4.3	15 2.9	11 2.7
FOUR (4) OR MORE BUSES	241 3.4	23 1.8	40 3.0	28 2.8	68 4.0	45 3.9	80 5.6	57 4.1	22 1.9	8 1.3	13 1.8	73 2.2	5 1.3	140 5.0	7 4.5	11 4.1	202 4.1	25 2.4	5 1.0	8 1.9
BLANK/UNKNOWN	180 2.6	9 0.7	28 2.1	27 2.7	39 2.3	44 3.8	46 3.2	22 1.6	14 1.2	4 0.6	12 1.7	88 2.7	3 0.8	62 2.2	7 4.5	9 3.4	121 2.4	23 2.2	17 3.3	14 3.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q8. INCLUDING THIS BUS, HOW MANY TOTAL SAMTRANS BUSES WILL
YOU RIDE TO MAKE THIS ONE-WAY TRIP?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (TOTAL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
ONE (1) BUS	4092 58.4	3443 61.0	403 45.7	2382 63.3	909 56.9	391 49.7	140 47.6
TWO (2) BUSES	2149 30.7	1668 29.5	317 36.0	1056 28.0	512 32.1	291 37.0	105 35.7
THREE (3) BUSES	341 4.9	281 5.0	44 5.0	174 4.6	92 5.8	31 3.9	15 5.1
FOUR (4) OR MORE BUSES	241 3.4	173 3.1	39 4.4	113 3.0	48 3.0	33 4.2	12 4.1
BLANK/UNKNOWN	180 2.6	80 1.4	78 8.9	40 1.1	36 2.3	40 5.1	22 7.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (TOTAL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
LESS THAN 10 MINUTES	699 10.0	252 9.7	338 10.1	109 10.2	446 9.0	123 11.6	125 13.4	415 9.1	84 9.0	190 13.4	479 9.7	215 10.0	646 10.4	37 6.4	294 9.4	318 9.6	419 11.4	243 8.3
10 TO 19 MINUTES	1541 22.0	575 22.2	719 21.6	246 22.9	1111 22.3	225 21.3	199 21.3	957 20.9	172 18.5	391 27.7	1100 22.2	458 21.4	1470 23.6	56 9.6	686 21.9	731 22.0	864 23.6	567 19.3
20 TO 29 MINUTES	1307 18.7	486 18.8	631 18.9	188 17.5	921 18.5	223 21.1	155 16.6	795 17.4	190 20.4	312 22.1	895 18.1	427 19.9	1193 19.1	83 14.3	585 18.6	623 18.8	706 19.3	521 17.8
30 TO 39 MINUTES	1170 16.7	420 16.2	554 16.6	194 18.1	834 16.8	156 14.7	175 18.8	782 17.1	151 16.2	226 16.0	812 16.4	377 17.6	1052 16.9	93 16.0	535 17.0	567 17.1	630 17.2	486 16.6
40 TO 49 MINUTES	777 11.1	306 11.8	356 10.7	113 10.5	580 11.7	118 11.2	77 8.3	564 12.3	94 10.1	111 7.9	588 11.9	214 10.0	702 11.2	61 10.5	354 11.3	371 11.2	349 9.5	385 13.1
50 TO 59 MINUTES	528 7.5	218 8.4	243 7.3	66 6.2	411 8.3	64 6.0	52 5.6	358 7.8	75 8.1	85 6.0	394 8.0	144 6.7	456 7.3	63 10.8	231 7.4	257 7.7	229 6.3	271 9.2
60 TO 74 MINUTES	530 7.6	186 7.2	265 8.0	77 7.2	366 7.4	90 8.5	72 7.7	409 8.9	68 7.3	51 3.6	387 7.8	151 7.0	441 7.1	81 13.9	245 7.8	254 7.7	246 6.7	255 8.7
75 TO 90 MINUTES	154 2.2	49 1.9	79 2.4	26 2.4	106 2.1	26 2.5	22 2.4	101 2.2	33 3.5	18 1.3	103 2.1	53 2.5	125 2.0	23 4.0	78 2.5	70 2.1	66 1.8	80 2.7
MORE THAN 90 MINUTES	173 2.5	50 1.9	90 2.7	33 3.1	119 2.4	20 1.9	32 3.4	117 2.6	34 3.7	19 1.3	120 2.4	57 2.7	101 1.6	68 11.7	84 2.7	77 2.3	83 2.3	80 2.7
NO ANSWER	124 1.8	46 1.8	58 1.7	20 1.9	82 1.6	13 1.2	24 2.6	76 1.7	30 3.2	11 0.8	73 1.5	47 2.2	55 0.9	17 2.9	46 1.5	49 1.5	70 1.9	43 1.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (TOTAL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
LESS THAN 10 MINUTES	699 10.0	552 10.9	133 8.1	12 4.0	699 19.7	-	-	183 10.2	421 9.5	479 9.6	23 11.6	287 11.1	158 8.9	124 7.7	35 7.2	642 10.4	57 7.1
10 TO 19 MINUTES	1541 22.0	1195 23.6	279 17.0	56 18.7	1541 43.4	-	-	407 22.6	969 21.8	1138 22.8	35 17.7	623 24.1	381 21.5	321 19.9	97 19.9	1379 22.2	162 20.1
20 TO 29 MINUTES	1307 18.7	1010 20.0	245 14.9	43 14.3	1307 36.8	-	-	337 18.8	835 18.8	959 19.2	32 16.2	519 20.1	307 17.4	282 17.5	98 20.1	1153 18.6	154 19.2
30 TO 39 MINUTES	1170 16.7	863 17.1	256 15.6	60 20.0	-	1170 47.3	-	274 15.2	781 17.6	868 17.4	35 17.7	428 16.6	318 18.0	278 17.3	78 16.0	1016 16.4	154 19.2
40 TO 49 MINUTES	777 11.1	528 10.4	206 12.5	47 15.7	-	777 31.4	-	214 11.9	491 11.0	549 11.0	24 12.1	266 10.3	203 11.5	207 12.8	50 10.3	690 11.1	87 10.8
50 TO 59 MINUTES	528 7.5	339 6.7	166 10.1	34 11.3	-	528 21.3	-	147 8.2	332 7.5	379 7.6	17 8.6	178 6.9	136 7.7	136 8.4	41 8.4	483 7.8	45 5.6
60 TO 74 MINUTES	530 7.6	339 6.7	180 11.0	25 8.3	-	-	530 61.8	145 8.1	341 7.7	359 7.2	17 8.6	157 6.1	156 8.8	144 8.9	40 8.2	465 7.5	65 8.1
75 TO 90 MINUTES	154 2.2	93 1.8	50 3.0	11 3.7	-	-	154 18.0	39 2.2	98 2.2	99 2.0	6 3.0	53 2.1	35 2.0	37 2.3	19 3.9	141 2.3	13 1.6
MORE THAN 90 MINUTES	173 2.5	85 1.7	81 4.9	8 2.7	-	-	173 20.2	42 2.3	118 2.7	113 2.3	5 2.5	47 1.8	51 2.9	55 3.4	11 2.3	148 2.4	25 3.1
NO ANSWER	124 1.8	56 1.1	46 2.8	4 1.3	-	-	-	9 0.5	64 1.4	44 0.9	4 2.0	24 0.9	24 1.4	27 1.7	18 3.7	82 1.3	42 5.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E. BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (TOTAL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
LESS THAN 10 MINUTES	699 10.0	151 9.3	210 8.9	48 8.5	225 10.6	10 5.6	491 9.5	30 5.9	13 14.1	14 14.4	-	162 11.5	154 9.5	313 8.8	262 9.2	161 8.9	67 9.5	550 9.7	65 7.4
10 TO 19 MINUTES	1541 22.0	348 21.4	492 20.9	122 21.7	503 23.6	32 17.8	1192 23.2	68 13.5	22 23.9	22 22.7	3 27.3	302 21.4	384 23.8	764 21.4	620 21.8	404 22.3	156 22.1	1269 22.5	171 19.4
20 TO 29 MINUTES	1307 18.7	263 16.2	488 20.7	93 16.5	405 19.0	43 23.9	986 19.2	89 17.6	14 15.2	19 19.6	3 27.3	257 18.3	334 20.7	650 18.2	526 18.5	342 18.9	116 16.4	1048 18.6	176 20.0
30 TO 39 MINUTES	1170 16.7	260 16.0	414 17.5	100 17.8	364 17.1	27 15.0	848 16.5	112 22.2	12 13.0	13 13.4	-	220 15.6	279 17.3	620 17.4	526 18.5	304 16.8	104 14.7	958 17.0	153 17.4
40 TO 49 MINUTES	777 11.1	197 12.1	259 11.0	62 11.0	229 10.8	25 13.9	579 11.3	69 13.7	4 4.3	10 10.3	1 9.1	156 11.1	150 9.3	432 12.1	299 10.5	232 12.8	92 13.0	636 11.3	95 10.8
50 TO 59 MINUTES	528 7.5	122 7.5	184 7.8	51 9.1	154 7.2	17 9.4	396 7.7	54 10.7	7 7.6	3 3.1	2 18.2	116 8.2	119 7.4	275 7.7	206 7.2	145 8.0	67 9.5	434 7.7	57 6.5
60 TO 74 MINUTES	530 7.6	165 10.2	158 6.7	38 6.8	156 7.3	16 8.9	395 7.7	41 8.1	6 6.5	4 4.1	1 9.1	106 7.5	112 6.9	283 7.9	217 7.6	134 7.4	65 9.2	426 7.5	73 8.3
75 TO 90 MINUTES	154 2.2	59 3.6	43 1.8	19 3.4	30 1.4	6 3.3	109 2.1	14 2.8	3 3.3	4 4.1	-	26 1.8	34 2.1	88 2.5	78 2.7	36 2.0	16 2.3	124 2.2	22 2.5
MORE THAN 90 MINUTES	173 2.5	48 3.0	58 2.5	19 3.4	46 2.2	2 1.1	102 2.0	20 4.0	9 9.8	7 7.2	1 9.1	40 2.8	29 1.8	96 2.7	73 2.6	47 2.6	16 2.3	132 2.3	29 3.3
NO ANSWER	124 1.8	12 0.7	53 2.2	10 1.8	17 0.8	2 1.1	46 0.9	8 1.6	2 2.2	1 1.0	-	23 1.6	18 1.1	47 1.3	39 1.4	6 0.3	7 1.0	68 1.2	40 4.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (TOTAL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
LESS THAN 10 MINUTES	699 10.0	4 8.0	4 18.2	13 12.1	10 10.2	88 13.8	52 15.6	49 13.0	14 8.2	23 12.9	13 18.6	18 11.6	18 8.7	8 23.5	13 6.0	21 15.2	19 12.1	4 20.0	11 9.7	10 25.6
10 TO 19 MINUTES	1541 22.0	7 14.0	7 31.8	20 18.7	25 25.5	197 31.0	56 16.8	90 23.9	52 30.6	49 27.5	21 30.0	50 32.3	51 24.8	10 29.4	40 18.6	23 16.7	36 22.9	3 15.0	32 28.3	6 15.4
20 TO 29 MINUTES	1307 18.7	6 12.0	2 9.1	19 17.8	15 15.3	144 22.6	66 19.8	80 21.2	31 18.2	27 15.2	13 18.6	26 16.8	39 18.9	4 11.8	49 22.8	27 19.6	35 22.3	8 40.0	33 29.2	10 25.6
30 TO 39 MINUTES	1170 16.7	7 14.0	1 4.5	23 21.5	21 21.4	107 16.8	52 15.6	66 17.5	34 20.0	31 17.4	8 11.4	20 12.9	48 23.3	5 14.7	36 16.7	22 15.9	25 15.9	3 15.0	16 14.2	3 7.7
40 TO 49 MINUTES	777 11.1	8 16.0	1 4.5	9 8.4	9 9.2	37 5.8	40 12.0	41 10.9	17 10.0	23 12.9	3 4.3	13 8.4	15 7.3	3 8.8	31 14.4	19 13.8	17 10.8	-	5 4.4	4 10.3
50 TO 59 MINUTES	528 7.5	8 16.0	1 4.5	10 9.3	7 7.1	21 3.3	39 11.7	18 4.8	12 7.1	8 4.5	6 8.6	16 10.3	14 6.8	-	14 6.5	12 8.7	9 5.7	-	6 5.3	2 5.1
60 TO 74 MINUTES	530 7.6	5 10.0	2 9.1	7 6.5	5 5.1	21 3.3	17 5.1	17 4.5	8 4.7	9 5.1	1 1.4	8 5.2	9 4.4	3 8.8	17 7.9	6 4.3	8 5.1	2 10.0	5 4.4	3 7.7
75 TO 90 MINUTES	154 2.2	2 4.0	1 4.5	4 3.7	3 3.1	5 0.8	5 1.5	6 1.6	-	3 1.7	1 1.4	2 1.3	4 1.9	1 2.9	8 3.7	3 2.2	4 2.5	-	2 1.8	-
MORE THAN 90 MINUTES	173 2.5	2 4.0	1 4.5	1 0.9	2 2.0	6 0.9	4 1.2	6 1.6	-	2 1.1	3 4.3	2 1.3	7 3.4	-	5 2.3	3 2.2	4 2.5	-	2 1.8	-
NO ANSWER	124 1.8	1 2.0	2 9.1	1 0.9	1 1.0	10 1.6	2 0.6	4 1.1	2 1.2	3 1.7	1 1.4	-	1 0.5	-	2 0.9	2 1.4	-	-	1 0.9	1 2.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (TOTAL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
LESS THAN 10 MINUTES	699 10.0	13 11.4	5 12.5	10 8.8	34 6.1	3 2.5	12 11.8	14 10.9	5 9.6	101 9.0	57 7.5	24 6.6	3 6.0	11 3.9
10 TO 19 MINUTES	1541 22.0	49 43.0	8 20.0	39 34.5	91 16.4	18 15.1	25 24.5	22 17.2	15 28.8	221 19.7	150 19.8	48 13.3	18 36.0	35 12.4
20 TO 29 MINUTES	1307 18.7	9 7.9	8 20.0	22 19.5	95 17.1	20 16.8	26 25.5	28 21.9	12 23.1	191 17.0	120 15.8	75 20.8	8 16.0	23 8.2
30 TO 39 MINUTES	1170 16.7	10 8.8	8 20.0	10 8.8	115 20.8	24 20.2	14 13.7	23 18.0	8 15.4	177 15.8	141 18.6	53 14.7	3 6.0	37 13.1
40 TO 49 MINUTES	777 11.1	11 9.6	3 7.5	8 7.1	85 15.3	9 7.6	11 10.8	18 14.1	2 3.8	132 11.8	87 11.5	41 11.4	8 16.0	71 25.2
50 TO 59 MINUTES	528 7.5	7 6.1	1 2.5	4 3.5	43 7.8	12 10.1	4 3.9	5 3.9	2 3.8	89 7.9	65 8.6	39 10.8	3 6.0	52 18.4
60 TO 74 MINUTES	530 7.6	12 10.5	5 12.5	9 8.0	45 8.1	21 17.6	5 4.9	8 6.3	4 7.7	104 9.3	76 10.0	43 11.9	4 8.0	44 15.6
75 TO 90 MINUTES	154 2.2	1 0.9	-	4 3.5	16 2.9	7 5.9	-	1 0.8	-	32 2.9	23 3.0	8 2.2	2 4.0	7 2.5
MORE THAN 90 MINUTES	173 2.5	2 1.8	-	4 3.5	17 3.1	2 1.7	3 2.9	6 4.7	3 5.8	50 4.5	24 3.2	11 3.0	1 2.0	1 0.4
NO ANSWER	124 1.8	-	2 5.0	3 2.7	13 2.3	3 2.5	2 2.0	3 2.3	1 1.9	25 2.2	15 2.0	19 5.3	-	1 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (TOTAL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
LESS THAN 10 MINUTES	699 10.0	17 13.5	11 3.9	222 7.5	329 12.1	76 9.4	78 10.7	468 9.8	196 10.3	34 11.0
10 TO 19 MINUTES	1541 22.0	44 34.9	35 12.4	532 18.0	683 25.1	142 17.5	198 27.3	984 20.6	481 25.2	75 24.2
20 TO 29 MINUTES	1307 18.7	42 33.3	23 8.2	505 17.1	507 18.6	162 20.0	165 22.7	894 18.7	355 18.6	56 18.1
30 TO 39 MINUTES	1170 16.7	18 14.3	37 13.1	516 17.5	455 16.7	125 15.4	103 14.2	824 17.3	289 15.1	53 17.1
40 TO 49 MINUTES	777 11.1	2 1.6	71 25.2	360 12.2	283 10.4	121 14.9	62 8.5	544 11.4	195 10.2	36 11.6
50 TO 59 MINUTES	528 7.5	1 0.8	52 18.4	252 8.5	206 7.6	77 9.5	31 4.3	351 7.4	155 8.1	21 6.8
60 TO 74 MINUTES	530 7.6	-	44 15.6	295 10.0	150 5.5	71 8.7	49 6.7	364 7.6	140 7.3	25 8.1
75 TO 90 MINUTES	154 2.2	1 0.8	7 2.5	87 2.9	40 1.5	16 2.0	9 1.2	111 2.3	36 1.9	7 2.3
MORE THAN 90 MINUTES	173 2.5	-	1 0.4	105 3.6	37 1.4	15 1.8	19 2.6	132 2.8	39 2.0	2 0.6
NO ANSWER	124 1.8	1 0.8	1 0.4	76 2.6	30 1.1	7 0.9	12 1.7	97 2.0	24 1.3	1 0.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (TOTAL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
LESS THAN 10 MINUTES	699 10.0	157 12.5	130 9.8	102 10.3	129 7.5	86 7.4	145 10.1	117 8.3	101 8.5	60 9.6	67 9.5	380 11.6	39 10.5	212 7.6	31 19.9	24 9.0	446 9.0	123 11.6	64 12.4	61 14.7
10 TO 19 MINUTES	1541 22.0	352 28.0	271 20.5	207 21.0	356 20.8	236 20.2	304 21.1	316 22.5	258 21.7	146 23.4	156 22.1	775 23.6	89 23.9	542 19.5	25 16.0	76 28.6	1111 22.3	225 21.3	119 23.0	80 19.3
20 TO 29 MINUTES	1307 18.7	282 22.4	237 17.9	164 16.6	307 17.9	216 18.5	271 18.8	255 18.1	236 19.9	106 17.0	116 16.4	649 19.7	57 15.3	496 17.9	25 16.0	49 18.4	921 18.5	223 21.1	83 16.0	72 17.3
30 TO 39 MINUTES	1170 16.7	205 16.3	223 16.8	178 18.1	287 16.7	209 17.9	269 18.7	257 18.3	205 17.3	99 15.9	104 14.7	563 17.1	67 18.0	471 17.0	15 9.6	35 13.2	834 16.8	156 14.7	97 18.7	78 18.8
40 TO 49 MINUTES	777 11.1	96 7.6	170 12.8	114 11.6	220 12.8	126 10.8	141 9.8	158 11.2	160 13.5	72 11.5	92 13.0	309 9.4	40 10.7	371 13.4	14 9.0	31 11.7	580 11.7	118 11.2	45 8.7	32 7.7
50 TO 59 MINUTES	528 7.5	79 6.3	99 7.5	80 8.1	135 7.9	98 8.4	94 6.5	112 8.0	97 8.2	48 7.7	67 9.5	200 6.1	29 7.8	264 9.5	7 4.5	18 6.8	411 8.3	64 6.0	22 4.2	30 7.2
60 TO 74 MINUTES	530 7.6	46 3.7	111 8.4	83 8.4	161 9.4	96 8.2	108 7.5	109 7.7	76 6.4	58 9.3	65 9.2	208 6.3	38 10.2	238 8.6	17 10.9	21 7.9	366 7.4	90 8.5	46 8.9	26 6.3
75 TO 90 MINUTES	154 2.2	15 1.2	38 2.9	13 1.3	42 2.5	36 3.1	40 2.8	38 2.7	23 1.9	13 2.1	16 2.3	59 1.8	7 1.9	73 2.6	7 4.5	3 1.1	106 2.1	26 2.5	14 2.7	8 1.9
MORE THAN 90 MINUTES	173 2.5	15 1.2	32 2.4	29 2.9	54 3.2	34 2.9	46 3.2	27 1.9	27 2.3	20 3.2	16 2.3	80 2.4	3 0.8	74 2.7	6 3.8	5 1.9	119 2.4	20 1.9	19 3.7	13 3.1
NO ANSWER	124 1.8	11 0.9	13 1.0	16 1.6	23 1.3	30 2.6	21 1.5	18 1.3	4 0.3	2 0.3	7 1.0	66 2.0	4 1.1	34 1.2	9 5.8	4 1.5	82 1.6	13 1.2	9 1.7	15 3.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q9. HOW MANY MINUTES WILL IT TAKE TO COMPLETE THIS ONE-WAY TRIP? (FROM YOUR ORIGINAL STARTING POINT TO YOUR END DESTINATION)

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (TOTAL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
LESS THAN 10 MINUTES	699 10.0	550 9.7	65 7.4	375 10.0	155 9.7	66 8.4	15 5.1
10 TO 19 MINUTES	1541 22.0	1269 22.5	171 19.4	840 22.3	367 23.0	154 19.6	59 20.1
20 TO 29 MINUTES	1307 18.7	1048 18.6	176 20.0	671 17.8	316 19.8	163 20.7	55 18.7
30 TO 39 MINUTES	1170 16.7	958 17.0	153 17.4	629 16.7	265 16.6	161 20.5	44 15.0
40 TO 49 MINUTES	777 11.1	636 11.3	95 10.8	418 11.1	187 11.7	88 11.2	33 11.2
50 TO 59 MINUTES	528 7.5	434 7.7	57 6.5	288 7.6	134 8.4	45 5.7	21 7.1
60 TO 74 MINUTES	530 7.6	426 7.5	73 8.3	313 8.3	99 6.2	56 7.1	28 9.5
75 TO 90 MINUTES	154 2.2	124 2.2	22 2.5	92 2.4	28 1.8	16 2.0	10 3.4
MORE THAN 90 MINUTES	173 2.5	132 2.3	29 3.3	95 2.5	29 1.8	20 2.5	16 5.4
NO ANSWER	124 1.8	68 1.2	40 4.5	44 1.2	17 1.1	17 2.2	13 4.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	1758 67.9	2305 69.2	717 66.9	3676 73.9	628 59.4	460 49.3	3204 70.0	660 70.9	870 61.5	3480 70.3	1451 67.7	4257 68.2	446 76.6	2260 72.0	2331 70.3	2209 60.3	2286 78.0
NO	1712 24.4	635 24.5	797 23.9	277 25.8	952 19.1	361 34.1	392 42.0	1054 23.0	175 18.8	469 33.2	1127 22.8	526 24.5	1595 25.6	88 15.1	779 24.8	878 26.5	1198 32.7	432 14.7
NO ANSWER	504 7.2	195 7.5	231 6.9	78 7.3	348 7.0	69 6.5	81 8.7	316 6.9	96 10.3	75 5.3	344 6.9	166 7.7	389 6.2	48 8.2	99 3.2	108 3.3	255 7.0	213 7.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	3512 69.4	1119 68.1	189 63.0	2286 64.4	1799 72.7	641 74.8	1236 68.8	3281 73.7	3608 72.3	137 69.2	1726 66.8	1320 74.6	1179 73.2	357 73.3	4196 67.7	591 73.5
NO	1712 24.4	1211 23.9	409 24.9	87 29.0	1010 28.5	516 20.8	165 19.3	541 30.1	1070 24.0	1274 25.5	52 26.3	799 30.9	386 21.8	367 22.8	97 19.9	1600 25.8	112 13.9
NO ANSWER	504 7.2	337 6.7	114 6.9	24 8.0	251 7.1	160 6.5	51 6.0	20 1.1	99 2.2	105 2.1	9 4.5	57 2.2	63 3.6	65 4.0	33 6.8	403 6.5	101 12.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	1188 73.1	1691 71.7	402 71.5	1436 67.4	134 74.4	3585 69.7	329 65.1	63 68.5	63 64.9	7 63.6	889 63.1	1091 67.6	2531 70.9	2031 71.4	1265 69.9	448 63.5	4000 70.9	625 70.9
NO	1712 24.4	398 24.5	546 23.1	141 25.1	647 30.4	43 23.9	1230 23.9	138 27.3	26 28.3	28 28.9	3 27.3	426 30.3	402 24.9	795 22.3	593 20.8	453 25.0	219 31.0	1485 26.3	176 20.0
NO ANSWER	504 7.2	39 2.4	122 5.2	19 3.4	46 2.2	3 1.7	329 6.4	38 7.5	3 3.3	6 6.2	1 9.1	93 6.6	120 7.4	242 6.8	222 7.8	93 5.1	39 5.5	160 2.8	80 9.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787	39	15	69	58	418	223	226	111	130	44	100	137	25	155	87	100	11	72	31
	68.4	78.0	68.2	64.5	59.2	65.7	67.0	59.9	65.3	73.0	62.9	64.5	66.5	73.5	72.1	63.0	63.7	55.0	63.7	79.5
NO	1712	9	2	31	31	162	86	126	49	37	19	43	61	8	50	47	47	8	34	6
	24.4	18.0	9.1	29.0	31.6	25.5	25.8	33.4	28.8	20.8	27.1	27.7	29.6	23.5	23.3	34.1	29.9	40.0	30.1	15.4
NO ANSWER	504	2	5	7	9	56	24	25	10	11	7	12	8	1	10	4	10	1	7	2
	7.2	4.0	22.7	6.5	9.2	8.8	7.2	6.6	5.9	6.2	10.0	7.7	3.9	2.9	4.7	2.9	6.4	5.0	6.2	5.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	90 78.9	27 67.5	84 74.3	402 72.6	85 71.4	57 55.9	95 74.2	31 59.6	774 69.0	519 68.5	250 69.3	42 84.0	241 85.5
NO	1712 24.4	23 20.2	10 25.0	18 15.9	114 20.6	26 21.8	39 38.2	18 14.1	15 28.8	249 22.2	181 23.9	80 22.2	7 14.0	31 11.0
NO ANSWER	504 7.2	1 0.9	3 7.5	11 9.7	38 6.9	8 6.7	6 5.9	15 11.7	6 11.5	99 8.8	58 7.7	31 8.6	1 2.0	10 3.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	71 56.3	241 85.5	2053 69.6	1829 67.2	565 69.6	505 69.6	3261 68.4	1301 68.1	215 69.4
NO	1712 24.4	48 38.1	31 11.0	659 22.3	703 25.8	211 26.0	170 23.4	1134 23.8	495 25.9	79 25.5
NO ANSWER	504 7.2	7 5.6	10 3.5	238 8.1	188 6.9	36 4.4	51 7.0	374 7.8	114 6.0	16 5.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	806 64.1	920 69.5	728 73.8	1277 74.5	851 72.9	1024 71.2	1007 71.6	842 70.9	423 67.8	448 63.5	1967 59.8	242 64.9	2190 78.9	96 61.5	198 74.4	3676 73.9	628 59.4	259 50.0	201 48.4
NO	1712 24.4	430 34.2	369 27.9	219 22.2	378 22.1	253 21.7	283 19.7	310 22.0	279 23.5	174 27.9	219 31.0	1075 32.7	123 33.0	388 14.0	44 28.2	52 19.5	952 19.1	361 34.1	213 41.1	179 43.1
NO ANSWER	504 7.2	22 1.7	35 2.6	39 4.0	59 3.4	63 5.4	132 9.2	90 6.4	66 5.6	27 4.3	39 5.5	247 7.5	8 2.1	197 7.1	16 10.3	16 6.0	348 7.0	69 6.5	46 8.9	35 8.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q10. ARE YOU MAKING A ROUND TRIP ON SAMTRANS TODAY?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
YES (RODE SAMTRANS EARLIER TODAY OR WILL RIDE LATER TODAY)	4787 68.4	4000 70.9	625 70.9	2659 70.6	1132 70.9	574 73.0	208 70.7
NO	1712 24.4	1485 26.3	176 20.0	1006 26.7	423 26.5	164 20.9	61 20.7
NO ANSWER	504 7.2	160 2.8	80 9.1	100 2.7	42 2.6	48 6.1	25 8.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
GET A RIDE/CARPOOL	2167 30.9	888 34.3	1027 30.8	250 23.3	1507 30.3	368 34.8	288 30.9	1314 28.7	202 21.7	636 45.0	1626 32.8	565 26.4	1992 31.9	155 26.6	927 29.5	1180 35.6	1165 31.8	897 30.6
WALK (INCLUDING SKATEBOARD)	1693 24.2	562 21.7	858 25.7	271 25.3	1266 25.4	232 21.9	180 19.3	1017 22.2	212 22.8	439 31.0	1145 23.1	606 28.3	1459 23.4	183 31.4	778 24.8	828 25.0	916 25.0	691 23.6
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	397 15.3	602 18.1	264 24.6	887 17.8	198 18.7	177 19.0	797 17.4	257 27.6	201 14.2	744 15.0	537 25.1	1123 18.0	117 20.1	514 16.4	716 21.6	626 17.1	550 18.8
DRIVE ALONE	895 12.8	400 15.5	378 11.3	115 10.7	612 12.3	127 12.0	152 16.3	727 15.9	70 7.5	87 6.2	721 14.6	188 8.8	822 13.2	58 10.0	495 15.8	372 11.2	457 12.5	382 13.0
BIKE	754 10.8	248 9.6	364 10.9	140 13.1	556 11.2	115 10.9	77 8.3	542 11.8	51 5.5	149 10.5	588 11.9	191 8.9	682 10.9	56 9.6	531 16.9	188 5.7	426 11.6	308 10.5
PARATRANSIT	97 1.4	31 1.2	48 1.4	18 1.7	65 1.3	16 1.5	16 1.7	44 1.0	50 5.4	3 0.2	54 1.1	48 2.2	82 1.3	12 2.1	41 1.3	50 1.5	38 1.0	34 1.2
TAXI	71 1.0	20 0.8	43 1.3	8 0.7	39 0.8	13 1.2	17 1.8	51 1.1	15 1.6	3 0.2	42 0.8	33 1.5	68 1.1	3 0.5	28 0.9	40 1.2	44 1.2	21 0.7
DON'T KNOW	50 0.7	21 0.8	23 0.7	6 0.6	43 0.9	4 0.4	2 0.2	35 0.8	11 1.2	4 0.3	38 0.8	13 0.6	44 0.7	6 1.0	15 0.5	34 1.0	20 0.5	25 0.9
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	8 0.3	6 0.2	-	11 0.2	2 0.2	-	11 0.2	2 0.2	-	10 0.2	3 0.1	13 0.2	1 0.2	4 0.1	9 0.3	3 0.1	10 0.3
OTHER (UNSPECIFIED)	75 1.1	21 0.8	42 1.3	12 1.1	56 1.1	9 0.9	9 1.0	47 1.0	21 2.3	7 0.5	46 0.9	32 1.5	59 0.9	15 2.6	32 1.0	38 1.1	35 1.0	33 1.1
BLANK/UNKNOWN	584 8.3	217 8.4	278 8.3	89 8.3	416 8.4	78 7.4	86 9.2	382 8.4	109 11.7	78 5.5	413 8.3	190 8.9	467 7.5	61 10.5	117 3.7	157 4.7	289 7.9	253 8.6
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	73 2.8	68 2.0	22 2.1	121 2.4	26 2.5	15 1.6	134 2.9	20 2.1	8 0.6	130 2.6	29 1.4	157 2.5	3 0.5	69 2.2	94 2.8	81 2.2	77 2.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
GET A RIDE/CARPOOL	2167 30.9	1561 30.8	503 30.6	117 39.0	1058 29.8	814 32.9	275 32.1	659 36.7	1404 31.6	1704 34.2	54 27.3	1112 43.1	484 27.4	396 24.6	111 22.8	2004 32.3	163 20.3
WALK (INCLUDING SKATEBOARD)	1693 24.2	1316 26.0	345 21.0	43 14.3	1086 30.6	468 18.9	110 12.8	290 16.1	1289 29.0	1223 24.5	70 35.4	723 28.0	420 23.7	343 21.3	115 23.6	1521 24.5	172 21.4
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	863 17.1	377 23.0	44 14.7	491 13.8	515 20.8	237 27.7	155 8.6	1057 23.8	961 19.3	40 20.2	428 16.6	339 19.2	322 20.0	147 30.2	1096 17.7	169 21.0
DRIVE ALONE	895 12.8	618 12.2	212 12.9	71 23.7	407 11.5	347 14.0	132 15.4	635 35.3	205 4.6	698 14.0	22 11.1	242 9.4	291 16.4	297 18.4	40 8.2	846 13.6	49 6.1
BIKE	754 10.8	624 12.3	130 7.9	11 3.7	461 13.0	215 8.7	64 7.5	141 7.8	555 12.5	536 10.7	25 12.6	325 12.6	258 14.6	122 7.6	11 2.3	601 9.7	153 19.0
PARATRANSIT	97 1.4	60 1.2	35 2.1	6 2.0	37 1.0	38 1.5	20 2.3	28 1.6	64 1.4	72 1.4	1 0.5	19 0.7	17 1.0	41 2.5	13 2.7	94 1.5	3 0.4
TAXI	71 1.0	49 1.0	24 1.5	-	39 1.1	24 1.0	8 0.9	14 0.8	54 1.2	55 1.1	1 0.5	10 0.4	20 1.1	29 1.8	10 2.1	66 1.1	5 0.6
DON'T KNOW	50 0.7	33 0.7	14 0.9	5 1.7	17 0.5	23 0.9	10 1.2	11 0.6	38 0.9	32 0.6	2 1.0	10 0.4	15 0.8	19 1.2	5 1.0	42 0.7	8 1.0
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	7 0.1	7 0.4	1 0.3	6 0.2	6 0.2	2 0.2	6 0.3	8 0.2	8 0.2	-	1 *	4 0.2	7 0.4	1 0.2	14 0.2	-
OTHER (UNSPECIFIED)	75 1.1	46 0.9	26 1.6	1 0.3	31 0.9	27 1.1	13 1.5	8 0.4	58 1.3	50 1.0	3 1.5	13 0.5	14 0.8	33 2.0	11 2.3	68 1.1	7 0.9
BLANK/UNKNOWN	584 8.3	397 7.8	144 8.8	19 6.3	289 8.1	201 8.1	61 7.1	32 1.8	163 3.7	152 3.0	8 4.0	62 2.4	70 4.0	94 5.8	43 8.8	489 7.9	95 11.8
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	118 2.3	27 1.6	19 6.3	47 1.3	85 3.4	30 3.5	61 3.4	99 2.2	135 2.7	6 3.0	20 0.8	68 3.8	63 3.9	12 2.5	150 2.4	13 1.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	=====						=====					=====			=====			=====	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
GET A RIDE/CARPOOL	2167 30.9	521 32.1	649 27.5	200 35.6	846 39.7	56 31.1	1688 32.8	145 28.7	22 23.9	28 28.9	6 54.5	429 30.5	548 34.0	1085 30.4	779 27.4	645 35.6	230 32.6	1921 34.0	192 21.8
WALK (INCLUDING SKATEBOARD)	1693 24.2	354 21.8	677 28.7	144 25.6	514 24.1	50 27.8	1294 25.2	69 13.7	21 22.8	24 24.7	2 18.2	280 19.9	376 23.3	921 25.8	786 27.6	339 18.7	131 18.6	1413 25.0	206 23.4
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	375 23.1	422 17.9	99 17.6	354 16.6	43 23.9	918 17.8	143 28.3	21 22.8	14 14.4	2 18.2	249 17.7	247 15.3	717 20.1	609 21.4	322 17.8	74 10.5	1091 19.3	144 16.3
DRIVE ALONE	895 12.8	216 13.3	258 10.9	91 16.2	326 15.3	22 12.2	669 13.0	60 11.9	16 17.4	15 15.5	2 18.2	240 17.0	195 12.1	407 11.4	209 7.3	323 17.8	191 27.1	796 14.1	78 8.9
BIKE	754 10.8	193 11.9	366 15.5	68 12.1	131 6.2	6 3.3	542 10.5	35 6.9	14 15.2	5 5.2	2 18.2	170 12.1	199 12.3	344 9.6	380 13.4	148 8.2	67 9.5	583 10.3	147 16.7
PARATRANSIT	97 1.4	34 2.1	20 0.8	15 2.7	25 1.2	3 1.7	63 1.2	12 2.4	3 3.3	2 2.1	-	23 1.6	15 0.9	54 1.5	39 1.4	27 1.5	7 1.0	87 1.5	6 0.7
TAXI	71 1.0	21 1.3	9 0.4	7 1.2	35 1.6	-	45 0.9	6 1.2	-	2 2.1	-	17 1.2	15 0.9	37 1.0	27 0.9	29 1.6	9 1.3	61 1.1	8 0.9
DON'T KNOW	50 0.7	21 1.3	13 0.6	6 1.1	10 0.5	2 1.1	38 0.7	2 0.4	2 2.2	-	-	6 0.4	5 0.3	37 1.0	21 0.7	17 0.9	3 0.4	42 0.7	5 0.6
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	6 0.4	5 0.2	1 0.2	5 0.2	1 0.6	14 0.3	-	-	-	-	1 0.1	2 0.1	11 0.3	4 0.1	6 0.3	3 0.4	13 0.2	-
OTHER (UNSPECIFIED)	75 1.1	13 0.8	18 0.8	5 0.9	25 1.2	10 5.6	48 0.9	7 1.4	-	-	-	10 0.7	20 1.2	40 1.1	37 1.3	13 0.7	2 0.3	54 1.0	18 2.0
BLANK/UNKNOWN	584 8.3	54 3.3	139 5.9	21 3.7	71 3.3	8 4.4	380 7.4	45 8.9	2 2.2	8 8.2	-	102 7.2	142 8.8	275 7.7	255 9.0	110 6.1	41 5.8	203 3.6	98 11.1
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	50 3.1	42 1.8	11 2.0	58 2.7	4 2.2	117 2.3	19 3.8	4 4.3	7 7.2	-	22 1.6	31 1.9	106 3.0	66 2.3	48 2.7	34 4.8	144 2.6	19 2.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
GET A RIDE/CARPOOL	2167 30.9	14 28.0	5 22.7	36 33.6	28 28.6	188 29.6	148 44.4	135 35.8	84 49.4	34 19.1	23 32.9	46 29.7	90 43.7	8 23.5	96 44.7	51 37.0	63 40.1	7 35.0	27 23.9	12 30.8
WALK (INCLUDING SKATEBOARD)	1693 24.2	13 26.0	6 27.3	18 16.8	25 25.5	203 31.9	69 20.7	81 21.5	38 22.4	65 36.5	25 35.7	59 38.1	68 33.0	18 52.9	52 24.2	52 37.7	47 29.9	8 40.0	51 45.1	17 43.6
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	16 32.0	5 22.7	24 22.4	27 27.6	105 16.5	42 12.6	71 18.8	25 14.7	25 14.0	9 12.9	28 18.1	37 18.0	4 11.8	39 18.1	25 18.1	17 10.8	1 5.0	16 14.2	5 12.8
DRIVE ALONE	895 12.8	1 2.0	2 9.1	16 15.0	10 10.2	63 9.9	38 11.4	46 12.2	19 11.2	24 13.5	4 5.7	10 6.5	14 6.8	6 17.6	21 9.8	13 9.4	17 10.8	-	6 5.3	2 5.1
BIKE	754 10.8	2 4.0	2 9.1	8 7.5	11 11.2	52 8.2	23 6.9	23 6.1	10 5.9	16 9.0	4 5.7	8 5.2	13 6.3	4 11.8	23 10.7	18 13.0	15 9.6	3 15.0	19 16.8	4 10.3
PARATRANSIT	97 1.4	-	-	-	1 1.0	5 0.8	8 2.4	2 0.5	-	4 2.2	1 1.4	3 1.9	-	-	2 0.9	1 0.7	5 3.2	-	1 0.9	-
TAXI	71 1.0	-	-	1 0.9	-	10 1.6	4 1.2	9 2.4	1 0.6	4 2.2	-	4 2.6	2 1.0	-	1 0.5	-	-	-	-	-
DON'T KNOW	50 0.7	2 4.0	-	-	-	4 0.6	2 0.6	3 0.8	1 0.6	2 1.1	-	-	1 0.5	-	-	-	2 1.3	1 5.0	1 0.9	-
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	-	-	-	-	2 0.3	1 0.3	2 0.5	-	-	-	1 0.6	1 0.5	-	1 0.5	1 0.7	-	-	-	-
OTHER (UNSPECIFIED)	75 1.1	1 2.0	-	-	1 1.0	9 1.4	7 2.1	2 0.5	-	2 1.1	1 1.4	-	-	-	3 1.4	-	-	1 5.0	1 0.9	-
BLANK/UNKNOWN	584 8.3	2 4.0	7 31.8	9 8.4	11 11.2	67 10.5	29 8.7	33 8.8	9 5.3	17 9.6	5 7.1	10 6.5	8 3.9	1 2.9	9 4.2	6 4.3	10 6.4	1 5.0	8 7.1	5 12.8
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	-	-	-	-	1 0.2	3 0.9	2 0.5	-	4 2.2	1 1.4	2 1.3	-	-	2 0.9	-	3 1.9	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
GET A RIDE/CARPOOL	2167 30.9	42 36.8	12 30.0	30 26.5	126 22.7	48 40.3	36 35.3	39 30.5	5 9.6	309 27.5	202 26.6	77 21.3	22 44.0	69 24.5
WALK (INCLUDING SKATEBOARD)	1693 24.2	28 24.6	12 30.0	32 28.3	101 18.2	13 10.9	31 30.4	42 32.8	16 30.8	242 21.6	164 21.6	54 15.0	3 6.0	15 5.3
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	21 18.4	5 12.5	16 14.2	115 20.8	26 21.8	23 22.5	19 14.8	13 25.0	221 19.7	154 20.3	84 23.3	12 24.0	35 12.4
DRIVE ALONE	895 12.8	23 20.2	8 20.0	15 13.3	96 17.3	19 16.0	7 6.9	10 7.8	6 11.5	128 11.4	90 11.9	57 15.8	9 18.0	116 41.1
BIKE	754 10.8	20 17.5	8 20.0	13 11.5	65 11.7	13 10.9	15 14.7	21 16.4	10 19.2	153 13.6	97 12.8	54 15.0	3 6.0	8 2.8
PARATRANSIT	97 1.4	1 0.9	-	5 4.4	9 1.6	1 0.8	1 1.0	-	1 1.9	19 1.7	11 1.5	10 2.8	1 2.0	6 2.1
TAXI	71 1.0	-	-	-	13 2.3	-	-	-	-	8 0.7	7 0.9	6 1.7	1 2.0	1 0.4
DON'T KNOW	50 0.7	-	-	2 1.8	7 1.3	-	1 1.0	-	-	6 0.5	4 0.5	-	1 2.0	10 3.5
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	-	-	-	-	-	-	-	-	1 0.1	1 0.1	-	-	3 1.1
OTHER (UNSPECIFIED)	75 1.1	-	1 2.5	2 1.8	6 1.1	1 0.8	-	1 0.8	1 1.9	17 1.5	11 1.5	5 1.4	-	1 0.4
BLANK/UNKNOWN	584 8.3	2 1.8	4 10.0	13 11.5	43 7.8	10 8.4	5 4.9	12 9.4	5 9.6	125 11.1	69 9.1	31 8.6	1 2.0	12 4.3
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	-	-	1 0.9	23 4.2	-	1 1.0	1 0.8	1 1.9	37 3.3	26 3.4	17 4.7	1 2.0	38 13.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
GET A RIDE/CARPOOL	2167 30.9	73 57.9	69 24.5	768 26.0	927 34.1	293 36.1	229 31.5	1390 29.1	669 35.0	104 33.5
WALK (INCLUDING SKATEBOARD)	1693 24.2	26 20.6	15 5.3	578 19.6	707 26.0	200 24.6	226 31.1	1091 22.9	532 27.9	68 21.9
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	9 7.1	35 12.4	607 20.6	453 16.7	119 14.7	112 15.4	899 18.9	328 17.2	35 11.3
DRIVE ALONE	895 12.8	7 5.6	116 41.1	402 13.6	356 13.1	136 16.7	78 10.7	589 12.4	239 12.5	66 21.3
BIKE	754 10.8	16 12.7	8 2.8	385 13.1	184 6.8	80 9.9	118 16.3	535 11.2	193 10.1	23 7.4
PARATRANSIT	97 1.4	-	6 2.1	50 1.7	30 1.1	14 1.7	9 1.2	70 1.5	24 1.3	3 1.0
TAXI	71 1.0	-	1 0.4	34 1.2	36 1.3	1 0.1	-	63 1.3	8 0.4	-
DON'T KNOW	50 0.7	1 0.8	10 3.5	17 0.6	26 1.0	13 1.6	4 0.6	28 0.6	15 0.8	7 2.3
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	-	3 1.1	2 0.1	10 0.4	4 0.5	-	8 0.2	6 0.3	-
OTHER (UNSPECIFIED)	75 1.1	1 0.8	1 0.4	41 1.4	24 0.9	5 0.6	6 0.8	63 1.3	9 0.5	3 1.0
BLANK/UNKNOWN	584 8.3	5 4.0	12 4.3	281 9.5	218 8.0	37 4.6	55 7.6	444 9.3	123 6.4	16 5.2
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	-	38 13.5	104 3.5	50 1.8	40 4.9	4 0.6	116 2.4	26 1.4	21 6.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
GET A RIDE/CARPOOL	2167 30.9	596 47.4	516 39.0	275 27.9	438 25.6	278 23.8	337 23.4	442 31.4	410 34.5	235 37.7	230 32.6	1029 31.3	136 36.5	858 30.9	39 25.0	75 28.2	1507 30.3	368 34.8	154 29.7	134 32.3
WALK (INCLUDING SKATEBOARD)	1693 24.2	407 32.4	316 23.9	237 24.0	392 22.9	249 21.3	426 29.6	360 25.6	235 19.8	104 16.7	131 18.6	834 25.4	82 22.0	654 23.6	37 23.7	58 21.8	1266 25.4	232 21.9	107 20.7	73 17.6
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	185 14.7	243 18.4	190 19.3	325 19.0	293 25.1	319 22.2	290 20.6	238 20.1	84 13.5	74 10.5	586 17.8	40 10.7	532 19.2	18 11.5	59 22.2	887 17.8	198 18.7	97 18.7	80 19.3
DRIVE ALONE	895 12.8	78 6.2	164 12.4	149 15.1	312 18.2	167 14.3	91 6.3	118 8.4	172 14.5	151 24.2	191 27.1	387 11.8	70 18.8	347 12.5	35 22.4	44 16.5	612 12.3	127 12.0	81 15.6	71 17.1
BIKE	754 10.8	132 10.5	193 14.6	169 17.1	181 10.6	41 3.5	209 14.5	171 12.2	104 8.8	44 7.1	67 9.5	382 11.6	44 11.8	293 10.6	15 9.6	11 4.1	556 11.2	115 10.9	47 9.1	30 7.2
PARATRANSIT	97 1.4	4 0.3	15 1.1	8 0.8	30 1.8	33 2.8	15 1.0	24 1.7	20 1.7	7 1.1	7 1.0	35 1.1	3 0.8	32 1.2	2 1.3	3 1.1	65 1.3	16 1.5	5 1.0	11 2.7
TAXI	71 1.0	2 0.2	8 0.6	13 1.3	23 1.3	23 2.0	10 0.7	17 1.2	17 1.4	12 1.9	9 1.3	36 1.1	8 2.1	21 0.8	-	5 1.9	39 0.8	13 1.2	10 1.9	7 1.7
DON'T KNOW	50 0.7	3 0.2	7 0.5	8 0.8	16 0.9	15 1.3	12 0.8	9 0.6	11 0.9	6 1.0	3 0.4	13 0.4	7 1.9	24 0.9	1 0.6	2 0.8	43 0.9	4 0.4	2 0.4	-
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	-	1 0.1	4 0.4	5 0.3	3 0.3	1 0.1	3 0.2	4 0.3	2 0.3	3 0.4	3 0.1	-	10 0.4	-	-	11 0.2	2 0.2	-	-
OTHER (UNSPECIFIED)	75 1.1	6 0.5	7 0.5	5 0.5	24 1.4	29 2.5	17 1.2	20 1.4	9 0.8	4 0.6	2 0.3	29 0.9	6 1.6	32 1.2	1 0.6	5 1.9	56 1.1	9 0.9	6 1.2	3 0.7
BLANK/UNKNOWN	584 8.3	23 1.8	39 2.9	34 3.4	82 4.8	91 7.8	147 10.2	108 7.7	80 6.7	30 4.8	41 5.8	273 8.3	16 4.3	235 8.5	18 11.5	25 9.4	416 8.4	78 7.4	52 10.0	34 8.2
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	7 0.6	13 1.0	34 3.4	73 4.3	36 3.1	19 1.3	47 3.3	26 2.2	22 3.5	34 4.8	70 2.1	11 2.9	64 2.3	13 8.3	3 1.1	121 2.4	26 2.5	9 1.7	6 1.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q11. IF PUBLIC TRANSPORTATION DID NOT EXIST, HOW WOULD YOU
MAKE THIS TRIP? (MULTIPLE RESPONSES ACCEPTED)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
GET A RIDE/CARPOOL	2167 30.9	1921 34.0	192 21.8	1287 34.2	563 35.3	175 22.3	79 26.9
WALK (INCLUDING SKATEBOARD)	1693 24.2	1413 25.0	206 23.4	936 24.9	414 25.9	186 23.7	67 22.8
WOULD NOT HAVE MADE THIS TRIP	1265 18.1	1091 19.3	144 16.3	755 20.1	269 16.8	148 18.8	53 18.0
DRIVE ALONE	895 12.8	796 14.1	78 8.9	547 14.5	216 13.5	80 10.2	25 8.5
BIKE	754 10.8	583 10.3	147 16.7	386 10.3	153 9.6	146 18.6	36 12.2
PARATRANSIT	97 1.4	87 1.5	6 0.7	69 1.8	14 0.9	5 0.6	2 0.7
TAXI	71 1.0	61 1.1	8 0.9	38 1.0	23 1.4	6 0.8	2 0.7
DON'T KNOW	50 0.7	42 0.7	5 0.6	36 1.0	5 0.3	6 0.8	-
WOULD HAVE TO QUIT JOB/ RELOCATE	14 0.2	13 0.2	-	9 0.2	2 0.1	1 0.1	-
OTHER (UNSPECIFIED)	75 1.1	54 1.0	18 2.0	33 0.9	18 1.1	14 1.8	6 2.0
BLANK/UNKNOWN	584 8.3	203 3.6	98 11.1	128 3.4	58 3.6	60 7.6	26 8.8
ILLOGICAL ANSWER (BART/ MUNI/CALTRAIN/SAMTRANS)	163 2.3	144 2.6	19 2.2	95 2.5	41 2.6	19 2.4	8 2.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
YES	1797 25.7	810 31.3	765 23.0	221 20.6	1158 23.3	310 29.3	323 34.6	1235 27.0	131 14.1	417 29.5	1353 27.3	445 20.8	1669 26.7	105 18.0	891 28.4	853 25.7	1001 27.3	698 23.8
NO	4450 63.5	1492 57.7	2223 66.7	726 67.7	3278 65.9	642 60.7	506 54.2	2858 62.5	662 71.1	881 62.3	3087 62.4	1447 67.5	3965 63.5	399 68.6	2027 64.6	2247 67.7	2263 61.8	1923 65.6
BLANK	756 10.8	286 11.1	345 10.4	125 11.7	540 10.9	106 10.0	104 11.1	481 10.5	138 14.8	116 8.2	511 10.3	251 11.7	607 9.7	78 13.4	220 7.0	217 6.5	398 10.9	310 10.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
YES	1797 25.7	1250 24.7	386 23.5	156 52.0	927 26.1	635 25.7	226 26.4	1797 100.0	-	1410 28.3	45 22.7	731 28.3	446 25.2	487 30.2	81 16.6	1736 28.0	61 7.6
NO	4450 63.5	3283 64.9	1068 65.0	121 40.3	2225 62.7	1604 64.8	557 65.0	- 100.0	4450 100.0	3306 66.3	134 67.7	1738 67.3	1202 67.9	980 60.8	341 70.0	3860 62.3	590 73.4
BLANK	756 10.8	527 10.4	188 11.4	23 7.7	395 11.1	236 9.5	74 8.6	-	-	271 5.4	19 9.6	113 4.4	121 6.8	144 8.9	65 13.3	603 9.7	153 19.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
YES	1797 25.7	504 31.0	482 20.4	169 30.1	679 31.9	47 26.1	1380 26.8	102 20.2	27 29.3	36 37.1	4 36.4	433 30.8	432 26.8	846 23.7	415 14.6	609 33.6	375 53.1	1631 28.9	121 13.7
NO	4450 63.5	1024 63.0	1660 70.4	346 61.6	1345 63.2	126 70.0	3277 63.7	346 68.5	59 64.1	49 50.5	6 54.5	848 60.2	994 61.6	2357 66.1	2102 73.9	1047 57.8	270 38.2	3660 64.8	636 72.2
BLANK	756 10.8	97 6.0	217 9.2	47 8.4	105 4.9	7 3.9	487 9.5	57 11.3	6 6.5	12 12.4	1 9.1	127 9.0	187 11.6	365 10.2	329 11.6	155 8.6	61 8.6	354 6.3	124 14.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
YES	1797 25.7	5 10.0	4 18.2	29 27.1	18 18.4	138 21.7	89 26.7	101 26.8	46 27.1	38 21.3	19 27.1	29 18.7	49 23.8	14 41.2	56 26.0	41 29.7	45 28.7	4 20.0	21 18.6	12 30.8
NO	4450 63.5	42 84.0	9 40.9	67 62.6	71 72.4	418 65.7	213 64.0	239 63.4	110 64.7	119 66.9	42 60.0	109 70.3	147 71.4	18 52.9	144 67.0	87 63.0	99 63.1	14 70.0	77 68.1	24 61.5
BLANK	756 10.8	3 6.0	9 40.9	11 10.3	9 9.2	80 12.6	31 9.3	37 9.8	14 8.2	21 11.8	9 12.9	17 11.0	10 4.9	2 5.9	15 7.0	10 7.2	13 8.3	2 10.0	15 13.3	3 7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
YES	1797 25.7	33 28.9	6 15.0	22 19.5	125 22.6	35 29.4	35 34.3	20 15.6	8 15.4	262 23.4	167 22.0	85 23.5	15 30.0	183 64.9
NO	4450 63.5	74 64.9	30 75.0	73 64.6	359 64.8	73 61.3	61 59.8	87 68.0	37 71.2	720 64.2	504 66.5	232 64.3	33 66.0	84 29.8
BLANK	756 10.8	7 6.1	4 10.0	18 15.9	70 12.6	11 9.2	6 5.9	21 16.4	7 13.5	140 12.5	87 11.5	44 12.2	2 4.0	15 5.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
YES	1797 25.7	57 45.2	183 64.9	692 23.5	755 27.8	316 38.9	179 24.7	1110 23.3	536 28.1	150 48.4
NO	4450 63.5	55 43.7	84 29.8	1902 64.5	1693 62.2	442 54.4	465 64.0	3102 65.0	1203 63.0	133 42.9
BLANK	756 10.8	14 11.1	15 5.3	356 12.1	272 10.0	54 6.7	82 11.3	557 11.7	171 9.0	27 8.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
YES	1797 25.7	392 31.2	339 25.6	214 21.7	523 30.5	277 23.7	166 11.5	249 17.7	351 29.6	258 41.3	375 53.1	852 25.9	149 39.9	649 23.4	49 31.4	68 25.6	1158 23.3	310 29.3	153 29.5	170 41.0
NO	4450 63.5	811 64.5	927 70.0	697 70.7	1069 62.4	757 64.9	1089 75.7	1013 72.0	727 61.2	320 51.3	270 38.2	2064 62.8	199 53.4	1842 66.4	81 51.9	173 65.0	3278 65.9	642 60.7	302 58.3	204 49.2
BLANK	756 10.8	55 4.4	58 4.4	75 7.6	122 7.1	133 11.4	184 12.8	145 10.3	109 9.2	46 7.4	61 8.6	373 11.3	25 6.7	284 10.2	26 16.7	25 9.4	540 10.9	106 10.0	63 12.2	41 9.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q12. DO YOU OWN OR HAVE ACCESS TO A CAR?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
YES	1797 25.7	1631 28.9	121 13.7	1177 31.3	410 25.7	112 14.2	46 15.6
NO	4450 63.5	3660 64.8	636 72.2	2354 62.5	1091 68.3	595 75.7	215 73.1
BLANK	756 10.8	354 6.3	124 14.1	234 6.2	96 6.0	79 10.1	33 11.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.31	4.32	4.33	4.33	4.31	4.28	4.32	4.38	4.28	4.32	4.31	4.32	4.32	4.32	4.33	4.33	4.31
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.26	4.23	4.29	4.25	4.27	4.21	4.29	4.35	4.07	4.26	4.23	4.26	4.19	4.25	4.26	4.25	4.25
CLEANLINESS OF BUS	4.23	4.22	4.22	4.29	4.22	4.27	4.26	4.26	4.36	4.07	4.22	4.25	4.24	4.17	4.22	4.25	4.27	4.17
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.22	4.20	4.23	4.22	4.18	4.20	4.20	4.33	4.16	4.20	4.21	4.21	4.20	4.18	4.23	4.21	4.22
COURTESY OF BUS OPERATORS	4.20	4.21	4.21	4.15	4.19	4.24	4.24	4.22	4.32	4.08	4.20	4.17	4.21	4.16	4.20	4.21	4.21	4.18
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.10	4.18	4.18	4.15	4.16	4.13	4.15	4.33	4.05	4.14	4.17	4.15	4.13	4.13	4.17	4.16	4.15
CONVENIENCE OF ROUTES	4.13	4.15	4.12	4.12	4.15	4.12	4.05	4.14	4.21	4.07	4.15	4.09	4.13	4.15	4.13	4.14	4.14	4.14
ON-TIME PERFORMANCE	3.87	3.88	3.86	3.88	3.84	3.93	3.97	3.92	4.09	3.60	3.84	3.93	3.87	3.86	3.85	3.90	3.92	3.81
COMMUNICATION OF BUS CHANGES	3.87	3.83	3.89	3.93	3.88	3.90	3.83	3.87	4.10	3.75	3.86	3.91	3.87	3.92	3.87	3.88	3.87	3.87
VALUE FOR THE MONEY	3.82	3.89	3.75	3.86	3.82	3.82	3.83	3.75	4.30	3.74	3.78	3.89	3.82	3.77	3.83	3.81	3.76	3.89
FREQUENCY	3.67	3.69	3.65	3.66	3.67	3.63	3.67	3.65	3.92	3.58	3.65	3.73	3.66	3.73	3.66	3.67	3.68	3.66

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.33	4.33	4.30	4.36	4.30	4.24	4.27	4.34	4.49	3.10	4.29	4.30	4.33	4.52	4.30	4.53
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.25	4.26	4.25	4.26	4.25	4.20	4.24	4.25	4.44	2.95	4.14	4.30	4.31	4.50	4.22	4.53
CLEANLINESS OF BUS	4.23	4.23	4.27	4.15	4.25	4.22	4.18	4.17	4.25	4.40	2.95	4.13	4.30	4.26	4.47	4.20	4.51
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.21	4.20	4.21	4.25	4.19	4.09	4.17	4.22	4.54	1.58	4.13	4.21	4.26	4.47	4.19	4.44
COURTESY OF BUS OPERATORS	4.20	4.20	4.19	4.21	4.22	4.19	4.15	4.18	4.21	4.41	2.54	4.10	4.24	4.26	4.43	4.19	4.28
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.15	4.17	3.98	4.16	4.17	4.04	4.04	4.19	4.38	2.48	4.11	4.17	4.15	4.37	4.13	4.35
CONVENIENCE OF ROUTES	4.13	4.15	4.08	4.07	4.20	4.11	3.95	4.10	4.14	4.36	2.71	4.06	4.14	4.18	4.34	4.10	4.50
ON-TIME PERFORMANCE	3.87	3.87	3.88	3.90	3.89	3.88	3.78	3.90	3.85	4.08	2.41	3.63	3.98	4.06	4.22	3.84	4.20
COMMUNICATION OF BUS CHANGES	3.87	3.86	3.89	3.82	3.91	3.86	3.78	3.82	3.88	4.11	2.36	3.74	3.89	3.98	4.19	3.84	4.19
VALUE FOR THE MONEY	3.82	3.82	3.81	3.94	3.86	3.79	3.74	3.81	3.81	4.06	2.30	3.56	3.85	4.03	4.49	3.79	4.17
FREQUENCY	3.67	3.69	3.58	3.74	3.76	3.59	3.48	3.65	3.65	3.91	2.18	3.50	3.65	3.85	4.02	3.63	4.10

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E. BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.29	4.39	4.23	4.29	4.11	4.33	4.34	4.44	4.35	4.27	4.28	4.33	4.34	4.37	4.30	4.20	4.31	4.42
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.28	4.32	4.15	4.19	4.02	4.24	4.28	4.36	4.28	4.82	4.26	4.20	4.28	4.30	4.25	4.18	4.23	4.40
CLEANLINESS OF BUS	4.23	4.20	4.30	4.17	4.18	4.07	4.22	4.37	4.31	4.38	4.64	4.28	4.20	4.23	4.29	4.23	4.13	4.21	4.37
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.16	4.29	4.10	4.18	3.94	4.22	4.16	4.35	4.32	4.45	4.18	4.17	4.24	4.26	4.21	4.04	4.20	4.30
COURTESY OF BUS OPERATORS	4.20	4.25	4.19	4.03	4.21	3.94	4.20	4.21	4.36	4.34	4.18	4.26	4.16	4.20	4.23	4.21	4.15	4.20	4.21
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.10	4.25	4.08	4.08	3.92	4.17	4.07	4.23	4.23	4.10	4.14	4.13	4.17	4.22	4.14	3.91	4.14	4.27
CONVENIENCE OF ROUTES	4.13	4.03	4.25	4.05	4.10	3.95	4.13	4.16	4.29	4.30	4.30	4.10	4.11	4.15	4.18	4.11	4.02	4.11	4.32
ON-TIME PERFORMANCE	3.87	3.83	3.93	3.75	3.83	3.60	3.86	3.96	3.99	4.03	3.73	3.93	3.77	3.90	3.93	3.87	3.81	3.85	4.04
COMMUNICATION OF BUS CHANGES	3.87	3.83	3.95	3.75	3.81	3.59	3.86	3.95	4.14	3.96	4.13	3.86	3.85	3.89	3.96	3.87	3.65	3.85	4.08
VALUE FOR THE MONEY	3.82	3.91	3.80	3.61	3.77	3.50	3.82	3.77	4.07	3.77	4.00	3.82	3.79	3.82	3.82	3.84	3.80	3.80	3.99
FREQUENCY	3.67	3.53	3.76	3.49	3.66	3.51	3.67	3.58	3.76	3.81	3.91	3.60	3.63	3.70	3.76	3.62	3.45	3.64	3.88

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.43	5.00	4.51	4.12	4.29	4.30	4.25	4.30	4.41	4.45	4.38	4.35	4.45	4.26	4.27	4.39	4.56	4.23	4.42
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.19	4.75	4.18	4.06	4.19	4.19	4.24	4.04	4.53	4.56	4.30	4.32	4.50	4.18	4.44	4.21	4.53	4.19	4.52
CLEANLINESS OF BUS	4.23	4.22	4.87	4.21	4.16	4.26	4.28	4.31	4.16	4.44	4.39	4.27	4.19	4.27	4.19	4.32	4.31	4.47	3.97	4.44
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.32	4.80	4.17	3.90	4.21	4.13	4.20	4.06	4.31	4.35	4.27	4.15	4.30	4.05	4.01	4.12	4.39	4.12	4.42
COURTESY OF BUS OPERATORS	4.20	4.24	4.94	4.16	3.72	4.17	4.13	4.23	4.21	4.18	4.41	4.29	4.31	4.33	4.12	4.11	4.27	4.42	4.10	4.45
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.23	4.77	4.13	3.87	4.07	4.15	4.22	4.08	4.26	4.56	4.20	4.19	4.22	4.20	4.13	4.27	3.67	4.02	4.39
CONVENIENCE OF ROUTES	4.13	4.10	4.60	4.03	3.93	4.15	4.05	4.01	3.94	4.20	4.09	4.21	3.90	4.09	3.94	3.91	4.01	4.44	3.90	4.42
ON-TIME PERFORMANCE	3.87	4.02	4.56	3.87	3.64	3.84	3.86	3.88	3.64	3.97	4.15	4.01	3.74	3.97	3.61	3.91	3.71	3.94	3.66	3.97
COMMUNICATION OF BUS CHANGES	3.87	4.00	4.47	3.86	3.58	3.85	3.79	3.82	3.68	4.04	4.05	3.88	3.73	4.27	3.70	3.68	3.86	4.00	3.73	4.16
VALUE FOR THE MONEY	3.82	3.84	4.80	3.91	3.53	3.75	3.49	3.68	3.20	3.84	4.06	3.88	3.65	4.06	3.52	3.85	3.81	4.28	4.00	4.00
FREQUENCY	3.67	3.46	4.50	3.54	3.29	3.72	3.55	3.50	3.32	3.62	3.92	3.64	3.22	3.76	3.49	3.33	3.60	3.53	3.46	3.91

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.58	4.31	4.40	4.32	4.41	4.32	4.33	4.28	4.28	4.37	4.30	4.22	4.20
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.31	4.14	4.34	4.28	4.33	4.52	4.22	4.25	4.15	4.25	4.27	4.29	4.43
CLEANLINESS OF BUS	4.23	4.19	3.97	4.43	4.22	4.39	4.44	4.17	4.07	4.17	4.23	4.16	4.35	4.19
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.34	4.17	4.31	4.26	4.35	4.39	4.25	4.33	4.18	4.29	4.21	4.27	4.13
COURTESY OF BUS OPERATORS	4.20	4.24	4.06	4.31	4.22	4.35	4.28	3.95	4.09	4.17	4.27	4.17	4.24	4.25
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.33	4.07	4.21	4.12	4.27	4.21	4.08	4.36	4.16	4.25	4.19	3.67	3.67
CONVENIENCE OF ROUTES	4.13	4.37	4.03	4.28	4.24	4.09	4.13	4.26	4.39	4.16	4.21	4.17	3.90	4.22
ON-TIME PERFORMANCE	3.87	4.05	3.86	4.00	3.94	4.04	3.82	4.03	3.77	3.88	3.87	3.80	3.82	4.06
COMMUNICATION OF BUS CHANGES	3.87	4.04	4.14	3.89	3.95	4.10	4.02	3.81	4.14	3.92	4.01	3.93	3.81	3.51
VALUE FOR THE MONEY	3.82	3.83	3.88	3.61	3.94	4.13	3.99	3.70	4.17	3.87	3.89	3.95	3.82	4.00
FREQUENCY	3.67	4.03	3.66	3.99	3.76	3.41	3.55	3.82	3.88	3.73	3.85	3.84	3.27	3.59

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.28	4.20	4.32	4.31	4.29	4.39	4.31	4.33	4.33
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.18	4.43	4.22	4.25	4.34	4.35	4.22	4.30	4.37
CLEANLINESS OF BUS	4.23	4.13	4.19	4.20	4.25	4.26	4.24	4.23	4.25	4.18
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.36	4.13	4.24	4.18	4.14	4.30	4.21	4.19	4.28
COURTESY OF BUS OPERATORS	4.20	4.21	4.25	4.21	4.19	4.20	4.20	4.19	4.22	4.31
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	3.97	3.67	4.18	4.10	4.10	4.20	4.17	4.15	3.91
CONVENIENCE OF ROUTES	4.13	4.19	4.22	4.19	4.08	4.09	4.23	4.15	4.08	4.24
ON-TIME PERFORMANCE	3.87	3.82	4.06	3.89	3.87	3.82	3.95	3.87	3.87	3.97
COMMUNICATION OF BUS CHANGES	3.87	3.78	3.51	3.95	3.79	3.72	3.97	3.90	3.83	3.79
VALUE FOR THE MONEY	3.82	4.02	4.00	3.91	3.71	3.84	3.89	3.81	3.81	4.04
FREQUENCY	3.67	3.86	3.59	3.77	3.56	3.58	3.83	3.71	3.56	3.68

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.29	4.29	4.27	4.33	4.42	4.38	4.35	4.34	4.23	4.20	4.33	4.32	4.32	4.12	4.31	4.33	4.31	4.30	4.26
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.07	4.20	4.28	4.31	4.39	4.30	4.30	4.25	4.24	4.18	4.26	4.24	4.25	4.20	4.27	4.25	4.27	4.21	4.21
CLEANLINESS OF BUS	4.23	4.07	4.18	4.28	4.29	4.34	4.31	4.28	4.26	4.19	4.13	4.28	4.21	4.17	4.14	4.32	4.22	4.27	4.29	4.23
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.17	4.10	4.19	4.24	4.36	4.28	4.25	4.24	4.17	4.04	4.20	4.22	4.22	4.15	4.11	4.22	4.18	4.17	4.23
COURTESY OF BUS OPERATORS	4.20	4.08	4.12	4.22	4.24	4.36	4.22	4.24	4.23	4.16	4.15	4.21	4.22	4.18	4.23	4.21	4.19	4.24	4.22	4.27
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.07	4.14	4.18	4.14	4.26	4.25	4.20	4.18	4.05	3.91	4.16	4.14	4.16	4.06	3.99	4.15	4.16	4.16	4.09
CONVENIENCE OF ROUTES	4.13	4.09	4.04	4.10	4.17	4.28	4.22	4.13	4.14	4.06	4.02	4.14	4.10	4.15	3.97	4.01	4.15	4.12	4.05	4.06
ON-TIME PERFORMANCE	3.87	3.61	3.66	3.92	4.04	4.14	3.94	3.92	3.90	3.83	3.81	3.92	3.87	3.82	3.72	3.89	3.84	3.93	3.95	4.00
COMMUNICATION OF BUS CHANGES	3.87	3.78	3.71	3.86	3.95	4.08	3.96	3.96	3.92	3.79	3.65	3.89	3.76	3.87	3.90	3.77	3.88	3.90	3.81	3.86
VALUE FOR THE MONEY	3.82	3.75	3.37	3.76	3.98	4.24	3.78	3.86	3.83	3.85	3.80	3.74	3.88	3.89	3.99	3.70	3.82	3.82	3.80	3.86
FREQUENCY	3.67	3.59	3.41	3.57	3.79	3.93	3.82	3.70	3.65	3.55	3.45	3.69	3.64	3.67	3.52	3.47	3.67	3.63	3.70	3.63

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13. (SUMMARY TABLE) PLEASE LET US KNOW HOW WELL SAMTRANS IS MEETING YOUR NEEDS BY RATING EACH ITEM BELOW. (SCALE OF 1-5; 5.00 MAXIMUM; 1.00 MINIMUM)

	TOTAL	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN			
		YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
AVAILABILITY OF INFORMATION ON BUSES	4.32	4.31	4.42	4.29	4.35	4.34	4.50
FEELING OF PERSONAL SECURITY ON BUS	4.25	4.23	4.40	4.23	4.25	4.33	4.44
CLEANLINESS OF BUS	4.23	4.21	4.37	4.20	4.24	4.29	4.48
OVERALL EXPERIENCE WITH SAMTRANS	4.21	4.20	4.30	4.19	4.23	4.25	4.39
COURTESY OF BUS OPERATORS	4.20	4.20	4.21	4.21	4.20	4.17	4.29
RESPONSIVENESS OF CUSTOMER SERVICE	4.15	4.14	4.27	4.13	4.18	4.16	4.40
CONVENIENCE OF ROUTES	4.13	4.11	4.32	4.08	4.17	4.27	4.36
ON-TIME PERFORMANCE	3.87	3.85	4.04	3.83	3.89	3.96	4.11
COMMUNICATION OF BUS CHANGES	3.87	3.85	4.08	3.83	3.91	3.99	4.09
VALUE FOR THE MONEY	3.82	3.80	3.99	3.80	3.80	3.89	3.95
FREQUENCY	3.67	3.64	3.88	3.58	3.76	3.82	3.93

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2955 42.2	1057 40.8	1404 42.1	488 45.5	2084 41.9	459 43.4	394 42.2	1978 43.2	464 49.8	479 33.9	2040 41.2	945 44.1	2638 42.3	256 44.0	1349 43.0	1507 45.4	1625 44.4	1139 38.9
(4)	2221 31.7	853 33.0	1051 31.5	315 29.4	1574 31.6	340 32.1	297 31.8	1426 31.2	231 24.8	537 38.0	1605 32.4	645 30.1	2047 32.8	147 25.3	1054 33.6	1116 33.6	1099 30.0	993 33.9
(3)	956 13.7	348 13.4	461 13.8	146 13.6	699 14.0	135 12.8	121 13.0	601 13.1	99 10.6	253 17.9	670 13.5	298 13.9	869 13.9	77 13.2	466 14.9	454 13.7	488 13.3	438 14.9
(2)	138 2.0	58 2.2	67 2.0	13 1.2	97 1.9	22 2.1	19 2.0	83 1.8	17 1.8	37 2.6	99 2.0	40 1.9	117 1.9	20 3.4	55 1.8	77 2.3	59 1.6	71 2.4
VERY DISSATISFIED (1)	80 1.1	26 1.0	43 1.3	11 1.0	66 1.3	8 0.8	5 0.5	46 1.0	11 1.2	21 1.5	60 1.2	26 1.2	57 0.9	17 2.9	39 1.2	36 1.1	41 1.1	35 1.2
BLANK/NA	653 9.3	246 9.5	307 9.2	99 9.2	456 9.2	94 8.9	97 10.4	440 9.6	109 11.7	87 6.2	477 9.6	189 8.8	513 8.2	65 11.2	175 5.6	127 3.8	350 9.6	255 8.7
MEAN	4.23	4.22	4.22	4.29	4.22	4.27	4.26	4.26	4.36	4.07	4.22	4.25	4.24	4.17	4.22	4.25	4.27	4.17
STANDARD DEVIATION	0.87	0.87	0.88	0.85	0.89	0.84	0.83	0.86	0.87	0.90	0.88	0.88	0.85	1.03	0.87	0.87	0.86	0.89
STANDARD ERROR	0.01	0.02	0.02	0.03	0.01	0.03	0.03	0.01	0.03	0.02	0.01	0.02	0.01	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2955 42.2	2147 42.4	712 43.4	104 34.7	1526 43.0	1034 41.8	349 40.7	731 40.7	2019 45.4	2598 52.1	35 17.7	1007 39.0	817 46.2	740 45.9	274 56.3	2514 40.6	441 54.9
(4)	2221 31.7	1599 31.6	505 30.8	129 43.0	1118 31.5	801 32.4	284 33.1	677 37.7	1446 32.5	1808 36.3	34 17.2	949 36.8	576 32.6	505 31.3	130 26.7	2100 33.9	121 15.0
(3)	956 13.7	724 14.3	196 11.9	40 13.3	473 13.3	341 13.8	139 16.2	279 15.5	634 14.2	498 10.0	53 26.8	440 17.0	233 13.2	223 13.8	30 6.2	906 14.6	50 6.2
(2)	138 2.0	91 1.8	36 2.2	8 2.7	60 1.7	64 2.6	13 1.5	42 2.3	90 2.0	43 0.9	30 15.2	72 2.8	22 1.2	35 2.2	7 1.4	129 2.1	9 1.1
VERY DISSATISFIED (1)	80 1.1	60 1.2	17 1.0	2 0.7	40 1.1	21 0.8	14 1.6	22 1.2	46 1.0	15 0.3	42 21.2	34 1.3	16 0.9	19 1.2	6 1.2	64 1.0	16 2.0
BLANK/NA	653 9.3	439 8.7	176 10.7	17 5.7	330 9.3	214 8.6	58 6.8	46 2.6	215 4.8	25 0.5	4 2.0	80 3.1	105 5.9	89 5.5	40 8.2	486 7.8	167 20.8
MEAN	4.23	4.23	4.27	4.15	4.25	4.22	4.18	4.17	4.25	4.40	2.95	4.13	4.30	4.26	4.47	4.20	4.51
STANDARD DEVIATION	0.87	0.87	0.87	0.82	0.86	0.87	0.90	0.87	0.86	0.73	1.39	0.89	0.83	0.88	0.80	0.87	0.89
STANDARD ERROR	0.01	0.01	0.02	0.05	0.02	0.02	0.03	0.02	0.01	0.01	0.10	0.02	0.02	0.02	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2955 42.2	712 43.8	1118 47.4	236 42.0	846 39.7	74 41.1	2143 41.7	241 47.7	41 44.6	50 51.5	7 63.6	632 44.9	634 39.3	1515 42.5	1304 45.8	754 41.6	253 35.8	2444 43.3	421 47.8
(4)	2221 31.7	581 35.8	668 28.3	186 33.1	817 38.4	53 29.4	1716 33.4	153 30.3	32 34.8	28 28.9	4 36.4	428 30.4	546 33.8	1157 32.4	815 28.6	659 36.4	267 37.8	1960 34.7	211 24.0
(3)	956 13.7	237 14.6	289 12.3	104 18.5	333 15.6	33 18.3	750 14.6	41 8.1	14 15.2	11 11.3	-	187 13.3	236 14.6	484 13.6	348 12.2	245 13.5	112 15.9	856 15.2	74 8.4
(2)	138 2.0	43 2.6	44 1.9	10 1.8	48 2.3	7 3.9	102 2.0	7 1.4	-	2 2.1	-	23 1.6	29 1.8	75 2.1	54 1.9	33 1.8	19 2.7	117 2.1	18 2.0
VERY DISSATISFIED (1)	80 1.1	21 1.3	30 1.3	7 1.2	17 0.8	5 2.8	48 0.9	7 1.4	-	-	-	12 0.9	14 0.9	41 1.1	33 1.2	15 0.8	6 0.8	62 1.1	12 1.4
BLANK/NA	653 9.3	31 1.9	210 8.9	19 3.4	68 3.2	8 4.4	385 7.5	56 11.1	5 5.4	6 6.2	-	126 8.9	154 9.5	296 8.3	292 10.3	105 5.8	49 6.9	206 3.6	145 16.5
MEAN	4.23	4.20	4.30	4.17	4.18	4.07	4.22	4.37	4.31	4.38	4.64	4.28	4.20	4.23	4.29	4.23	4.13	4.21	4.37
STANDARD DEVIATION	0.87	0.88	0.88	0.89	0.84	1.02	0.86	0.84	0.74	0.79	0.50	0.85	0.85	0.87	0.87	0.83	0.86	0.87	0.88
STANDARD ERROR	0.01	0.02	0.02	0.04	0.02	0.08	0.01	0.04	0.08	0.08	0.15	0.02	0.02	0.02	0.02	0.02	0.03	0.01	0.03

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	2955 42.2	23 46.0	13 59.1	47 43.9	45 45.9	254 39.9	144 43.2	163 43.2	65 38.2	90 50.6	40 57.1	67 43.2	91 44.2	15 44.1	92 42.8	69 50.0	73 46.5	9 45.0	36 31.9	18 46.2
(4)	2221 31.7	16 32.0	2 9.1	36 33.6	24 24.5	218 34.3	111 33.3	141 37.4	60 35.3	50 28.1	18 25.7	55 35.5	64 31.1	12 35.3	73 34.0	40 29.0	51 32.5	10 50.0	39 34.5	14 35.9
(3)	956 13.7	8 16.0	-	16 15.0	19 19.4	83 13.1	45 13.5	42 11.1	26 15.3	15 8.4	6 8.6	14 9.0	34 16.5	6 17.6	33 15.3	22 15.9	19 12.1	-	15 13.3	1 2.6
(2)	138 2.0	2 4.0	-	3 2.8	1 1.0	5 0.8	4 1.2	4 1.1	7 4.1	3 1.7	1 1.4	4 2.6	5 2.4	-	5 2.3	1 0.7	3 1.9	-	6 5.3	1 2.6
VERY DISSATISFIED (1)	80 1.1	-	-	1 0.9	3 3.1	5 0.8	2 0.6	1 0.3	-	-	2 2.9	2 1.3	3 1.5	-	3 1.4	1 0.7	1 0.6	-	4 3.5	-
BLANK/NA	653 9.3	1 2.0	7 31.8	4 3.7	6 6.1	71 11.2	27 8.1	26 6.9	12 7.1	20 11.2	3 4.3	13 8.4	9 4.4	1 2.9	9 4.2	5 3.6	10 6.4	1 5.0	13 11.5	5 12.8
MEAN	4.23	4.22	4.87	4.21	4.16	4.26	4.28	4.31	4.16	4.44	4.39	4.27	4.19	4.27	4.19	4.32	4.31	4.47	3.97	4.44
STANDARD DEVIATION	0.87	0.87	0.35	0.88	1.01	0.80	0.81	0.75	0.86	0.74	0.94	0.86	0.92	0.76	0.90	0.83	0.82	0.51	1.06	0.70
STANDARD ERROR	0.01	0.12	0.09	0.09	0.11	0.03	0.05	0.04	0.07	0.06	0.11	0.07	0.07	0.13	0.06	0.07	0.07	0.12	0.11	0.12

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2955 42.2	43 37.7	13 32.5	57 50.4	236 42.6	60 50.4	56 54.9	49 38.3	19 36.5	439 39.1	324 42.7	136 37.7	28 56.0	111 39.4
(4)	2221 31.7	51 44.7	15 37.5	30 26.5	161 29.1	37 31.1	29 28.4	36 28.1	11 21.2	336 29.9	210 27.7	109 30.2	14 28.0	113 40.1
(3)	956 13.7	16 14.0	7 17.5	10 8.8	79 14.3	6 5.0	7 6.9	15 11.7	13 25.0	164 14.6	124 16.4	54 15.0	4 8.0	42 14.9
(2)	138 2.0	3 2.6	2 5.0	2 1.8	10 1.8	3 2.5	2 2.0	5 3.9	-	28 2.5	11 1.5	8 2.2	2 4.0	7 2.5
VERY DISSATISFIED (1)	80 1.1	-	1 2.5	-	9 1.6	2 1.7	1 1.0	2 1.6	1 1.9	17 1.5	7 0.9	5 1.4	1 2.0	1 0.4
BLANK/NA	653 9.3	1 0.9	2 5.0	14 12.4	59 10.6	11 9.2	7 6.9	21 16.4	8 15.4	138 12.3	82 10.8	49 13.6	1 2.0	8 2.8
MEAN	4.23	4.19	3.97	4.43	4.22	4.39	4.44	4.17	4.07	4.17	4.23	4.16	4.35	4.19
STANDARD DEVIATION	0.87	0.77	1.00	0.76	0.91	0.86	0.81	0.97	0.97	0.92	0.88	0.91	0.95	0.81
STANDARD ERROR	0.01	0.07	0.16	0.08	0.04	0.08	0.08	0.09	0.15	0.03	0.03	0.05	0.14	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2955 42.2	49 38.9	111 39.4	1202 40.7	1159 42.6	363 44.7	309 42.6	1974 41.4	850 44.5	122 39.4
(4)	2221 31.7	46 36.5	113 40.1	867 29.4	920 33.8	280 34.5	235 32.4	1481 31.1	616 32.3	121 39.0
(3)	956 13.7	15 11.9	42 14.9	438 14.8	360 13.2	110 13.5	80 11.0	670 14.0	248 13.0	38 12.3
(2)	138 2.0	2 1.6	7 2.5	60 2.0	46 1.7	16 2.0	21 2.9	86 1.8	46 2.4	6 1.9
VERY DISSATISFIED (1)	80 1.1	5 4.0	1 0.4	40 1.4	25 0.9	6 0.7	9 1.2	52 1.1	21 1.1	6 1.9
BLANK/NA	653 9.3	9 7.1	8 2.8	343 11.6	210 7.7	37 4.6	72 9.9	506 10.6	129 6.8	17 5.5
MEAN	4.23	4.13	4.19	4.20	4.25	4.26	4.24	4.23	4.25	4.18
STANDARD DEVIATION	0.87	1.00	0.81	0.91	0.84	0.83	0.89	0.87	0.87	0.88
STANDARD ERROR	0.01	0.09	0.05	0.02	0.02	0.03	0.03	0.01	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K-\$25K	\$25K-\$50K	\$50K-\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	2955 42.2	439 34.9	568 42.9	441 44.7	817 47.7	573 49.1	689 47.9	615 43.7	515 43.4	239 38.3	253 35.8	1475 44.8	150 40.2	1085 39.1	54 34.6	118 44.4	2084 41.9	459 43.4	225 43.4	169 40.7
(4)	2221 31.7	507 40.3	442 33.4	329 33.4	527 30.7	355 30.4	354 24.6	461 32.8	407 34.3	252 40.4	267 37.8	953 29.0	146 39.1	935 33.7	58 37.2	93 35.0	1574 31.6	340 32.1	168 32.4	129 31.1
(3)	956 13.7	232 18.4	208 15.7	131 13.3	227 13.2	128 11.0	169 11.7	179 12.7	155 13.1	90 14.4	112 15.9	439 13.3	49 13.1	413 14.9	25 16.0	20 7.5	699 14.0	135 12.8	55 10.6	66 15.9
(2)	138 2.0	34 2.7	38 2.9	10 1.0	32 1.9	22 1.9	30 2.1	24 1.7	25 2.1	8 1.3	19 2.7	51 1.6	8 2.1	71 2.6	-	5 1.9	97 1.9	22 2.1	12 2.3	7 1.7
VERY DISSATISFIED (1)	80 1.1	17 1.4	17 1.3	11 1.1	20 1.2	10 0.9	22 1.5	11 0.8	8 0.7	7 1.1	6 0.8	38 1.2	3 0.8	32 1.2	3 1.9	4 1.5	66 1.3	8 0.8	4 0.8	1 0.2
BLANK/NA	653 9.3	29 2.3	51 3.9	64 6.5	91 5.3	79 6.8	175 12.2	117 8.3	77 6.5	28 4.5	49 6.9	333 10.1	17 4.6	239 8.6	16 10.3	26 9.8	456 9.2	94 8.9	54 10.4	43 10.4
MEAN	4.23	4.07	4.18	4.28	4.29	4.34	4.31	4.28	4.26	4.19	4.13	4.28	4.21	4.17	4.14	4.32	4.22	4.27	4.29	4.23
STANDARD DEVIATION	0.87	0.88	0.90	0.83	0.87	0.83	0.91	0.83	0.83	0.82	0.86	0.87	0.83	0.89	0.86	0.84	0.89	0.84	0.84	0.82
STANDARD ERROR	0.01	0.03	0.03	0.03	0.02	0.03	0.03	0.02	0.02	0.03	0.03	0.02	0.04	0.02	0.07	0.05	0.01	0.03	0.04	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13A. CLEANLINESS OF BUS (EXTERIORS AND INTERIORS)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2955 42.2	2444 43.3	421 47.8	1621 43.1	700 43.8	356 45.3	165 56.1
(4)	2221 31.7	1960 34.7	211 24.0	1337 35.5	539 33.8	224 28.5	60 20.4
(3)	956 13.7	856 15.2	74 8.4	576 15.3	239 15.0	84 10.7	20 6.8
(2)	138 2.0	117 2.1	18 2.0	81 2.2	30 1.9	16 2.0	8 2.7
VERY DISSATISFIED (1)	80 1.1	62 1.1	12 1.4	45 1.2	13 0.8	12 1.5	2 0.7
BLANK/NA	653 9.3	206 3.6	145 16.5	105 2.8	76 4.8	94 12.0	39 13.3
MEAN	4.23	4.21	4.37	4.20	4.24	4.29	4.48
STANDARD DEVIATION	0.87	0.87	0.88	0.87	0.85	0.89	0.83
STANDARD ERROR	0.01	0.01	0.03	0.01	0.02	0.03	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	3045 43.5	1092 42.2	1487 44.6	460 42.9	2137 42.9	476 45.0	416 44.6	1977 43.2	466 50.1	570 40.3	2107 42.6	963 44.9	2747 44.0	253 43.5	1432 45.6	1524 45.9	1646 44.9	1222 41.7
(4)	1925 27.5	772 29.8	877 26.3	274 25.6	1374 27.6	306 28.9	240 25.7	1285 28.1	215 23.1	407 28.8	1406 28.4	538 25.1	1766 28.3	137 23.5	906 28.9	975 29.4	937 25.6	877 29.9
(3)	959 13.7	346 13.4	456 13.7	156 14.6	698 14.0	131 12.4	127 13.6	614 13.4	91 9.8	248 17.5	679 13.7	303 14.1	858 13.7	84 14.4	429 13.7	502 15.1	489 13.4	420 14.3
(2)	215 3.1	76 2.9	97 2.9	42 3.9	156 3.1	31 2.9	26 2.8	126 2.8	28 3.0	58 4.1	135 2.7	84 3.9	191 3.1	22 3.8	99 3.2	107 3.2	124 3.4	83 2.8
VERY DISSATISFIED (1)	131 1.9	39 1.5	68 2.0	24 2.2	100 2.0	16 1.5	13 1.4	74 1.6	20 2.1	33 2.3	86 1.7	53 2.5	111 1.8	14 2.4	69 2.2	50 1.5	72 2.0	50 1.7
BLANK/NA	728 10.4	263 10.2	348 10.4	116 10.8	511 10.3	98 9.3	111 11.9	498 10.9	111 11.9	98 6.9	538 10.9	202 9.4	568 9.1	72 12.4	203 6.5	159 4.8	394 10.8	279 9.5
MEAN	4.20	4.21	4.21	4.15	4.19	4.24	4.24	4.22	4.32	4.08	4.20	4.17	4.21	4.16	4.20	4.21	4.21	4.18
STANDARD DEVIATION	0.96	0.93	0.97	1.01	0.97	0.92	0.93	0.94	0.97	1.01	0.94	1.02	0.95	1.03	0.97	0.94	0.98	0.94
STANDARD ERROR	0.01	0.02	0.02	0.03	0.01	0.03	0.03	0.01	0.03	0.03	0.01	0.02	0.01	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	3045 43.5	2232 44.1	695 42.3	125 41.7	1572 44.3	1079 43.6	359 41.9	776 43.2	2086 46.9	2772 55.6	23 11.6	1085 42.0	815 46.1	770 47.8	272 55.9	2695 43.5	350 43.5
(4)	1925 27.5	1380 27.3	454 27.6	104 34.7	969 27.3	691 27.9	250 29.2	612 34.1	1227 27.6	1553 31.1	28 14.1	785 30.4	518 29.3	455 28.2	118 24.2	1794 28.9	131 16.3
(3)	959 13.7	707 14.0	212 12.9	41 13.7	482 13.6	340 13.7	126 14.7	274 15.2	641 14.4	510 10.2	40 20.2	447 17.3	237 13.4	208 12.9	32 6.6	884 14.3	75 9.3
(2)	215 3.1	155 3.1	55 3.3	7 2.3	97 2.7	79 3.2	35 4.1	48 2.7	151 3.4	72 1.4	40 20.2	103 4.0	55 3.1	40 2.5	11 2.3	193 3.1	22 2.7
VERY DISSATISFIED (1)	131 1.9	96 1.9	31 1.9	4 1.3	65 1.8	49 2.0	14 1.6	29 1.6	85 1.9	29 0.6	61 30.8	60 2.3	26 1.5	31 1.9	9 1.8	109 1.8	22 2.7
BLANK/NA	728 10.4	490 9.7	195 11.9	19 6.3	362 10.2	237 9.6	73 8.5	58 3.2	260 5.8	51 1.0	6 3.0	102 4.0	118 6.7	107 6.6	45 9.2	524 8.5	204 25.4
MEAN	4.20	4.20	4.19	4.21	4.22	4.19	4.15	4.18	4.21	4.41	2.54	4.10	4.24	4.26	4.43	4.19	4.28
STANDARD DEVIATION	0.96	0.96	0.97	0.88	0.95	0.97	0.97	0.91	0.97	0.78	1.38	1.00	0.93	0.94	0.89	0.95	1.05
STANDARD ERROR	0.01	0.01	0.03	0.05	0.02	0.02	0.03	0.02	0.01	0.01	0.10	0.02	0.02	0.02	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	3045 43.5	805 49.5	1061 45.0	237 42.2	922 43.3	73 40.6	2276 44.2	213 42.2	47 51.1	48 49.5	6 54.5	639 45.4	651 40.4	1593 44.6	1289 45.3	802 44.3	286 40.5	2599 46.0	361 41.0
(4)	1925 27.5	484 29.8	580 24.6	156 27.8	730 34.3	42 23.3	1454 28.3	145 28.7	28 30.4	27 27.8	3 27.3	400 28.4	492 30.5	952 26.7	728 25.6	546 30.1	230 32.6	1689 29.9	197 22.4
(3)	959 13.7	214 13.2	330 14.0	103 18.3	315 14.8	37 20.6	736 14.3	63 12.5	11 12.0	14 14.4	1 9.1	172 12.2	225 13.9	510 14.3	366 12.9	270 14.9	107 15.2	838 14.8	96 10.9
(2)	215 3.1	58 3.6	90 3.8	26 4.6	42 2.0	14 7.8	162 3.1	16 3.2	2 2.2	-	-	39 2.8	51 3.2	115 3.2	90 3.2	56 3.1	19 2.7	185 3.3	23 2.6
VERY DISSATISFIED (1)	131 1.9	24 1.5	53 2.2	21 3.7	31 1.5	6 3.3	86 1.7	8 1.6	-	1 1.0	1 9.1	20 1.4	32 2.0	68 1.9	55 1.9	23 1.3	15 2.1	100 1.8	24 2.7
BLANK/NA	728 10.4	40 2.5	245 10.4	19 3.4	89 4.2	8 4.4	430 8.4	60 11.9	4 4.3	7 7.2	-	138 9.8	162 10.0	330 9.2	318 11.2	114 6.3	49 6.9	234 4.1	180 20.4
MEAN	4.20	4.25	4.19	4.03	4.21	3.94	4.20	4.21	4.36	4.34	4.18	4.26	4.16	4.20	4.23	4.21	4.15	4.20	4.21
STANDARD DEVIATION	0.96	0.93	1.01	1.08	0.88	1.13	0.95	0.94	0.79	0.82	1.25	0.91	0.96	0.97	0.97	0.92	0.95	0.95	1.02
STANDARD ERROR	0.01	0.02	0.02	0.05	0.02	0.09	0.01	0.04	0.08	0.09	0.38	0.03	0.03	0.02	0.02	0.02	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	3045 43.5	25 50.0	15 68.2	49 45.8	31 31.6	254 39.9	126 37.8	168 44.6	67 39.4	75 42.1	45 64.3	76 49.0	103 50.0	15 44.1	91 42.3	67 48.6	73 46.5	12 60.0	48 42.5	20 51.3
(4)	1925 27.5	14 28.0	1 4.5	24 22.4	26 26.5	176 27.7	111 33.3	122 32.4	58 34.1	45 25.3	12 17.1	43 27.7	61 29.6	15 44.1	63 29.3	31 22.5	48 30.6	4 20.0	25 22.1	8 20.5
(3)	959 13.7	8 16.0	-	20 18.7	18 18.4	95 14.9	50 15.0	37 9.8	30 17.6	24 13.5	4 5.7	18 11.6	24 11.7	2 5.9	36 16.7	21 15.2	18 11.5	2 10.0	19 16.8	5 12.8
(2)	215 3.1	1 2.0	-	5 4.7	4 4.1	22 3.5	7 2.1	15 4.0	2 1.2	4 2.2	1 1.4	5 3.2	2 1.0	1 2.9	11 5.1	5 3.6	6 3.8	1 5.0	2 1.8	-
VERY DISSATISFIED (1)	131 1.9	1 2.0	-	1 0.9	10 10.2	7 1.1	8 2.4	7 1.9	-	5 2.8	4 5.7	2 1.3	5 2.4	-	3 1.4	7 5.1	1 0.6	-	5 4.4	-
BLANK/NA	728 10.4	1 2.0	6 27.3	8 7.5	9 9.2	82 12.9	31 9.3	28 7.4	13 7.6	25 14.0	4 5.7	11 7.1	11 5.3	1 2.9	11 5.1	7 5.1	11 7.0	1 5.0	14 12.4	6 15.4
MEAN	4.20	4.24	4.94	4.16	3.72	4.17	4.13	4.23	4.21	4.18	4.41	4.29	4.31	4.33	4.12	4.11	4.27	4.42	4.10	4.45
STANDARD DEVIATION	0.96	0.95	0.25	0.99	1.30	0.94	0.95	0.94	0.79	1.01	1.10	0.92	0.91	0.74	0.98	1.14	0.88	0.90	1.10	0.75
STANDARD ERROR	0.01	0.14	0.06	0.10	0.14	0.04	0.05	0.05	0.06	0.08	0.13	0.08	0.07	0.13	0.07	0.10	0.07	0.21	0.11	0.13

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	3045 43.5	54 47.4	15 37.5	55 48.7	243 43.9	63 52.9	49 48.0	46 35.9	21 40.4	455 40.6	343 45.3	149 41.3	25 50.0	122 43.3
(4)	1925 27.5	36 31.6	12 30.0	22 19.5	154 27.8	27 22.7	27 26.5	28 21.9	11 21.2	301 26.8	191 25.2	93 25.8	14 28.0	106 37.6
(3)	959 13.7	18 15.8	5 12.5	11 9.7	65 11.7	10 8.4	13 12.7	18 14.1	7 13.5	162 14.4	109 14.4	49 13.6	8 16.0	42 14.9
(2)	215 3.1	3 2.6	4 10.0	6 5.3	21 3.8	5 4.2	2 2.0	9 7.0	5 9.6	33 2.9	14 1.8	10 2.8	1 2.0	3 1.1
VERY DISSATISFIED (1)	131 1.9	1 0.9	-	1 0.9	9 1.6	2 1.7	2 2.0	5 3.9	-	21 1.9	9 1.2	9 2.5	1 2.0	2 0.7
BLANK/NA	728 10.4	2 1.8	4 10.0	18 15.9	62 11.2	12 10.1	9 8.8	22 17.2	8 15.4	150 13.4	92 12.1	51 14.1	1 2.0	7 2.5
MEAN	4.20	4.24	4.06	4.31	4.22	4.35	4.28	3.95	4.09	4.17	4.27	4.17	4.24	4.25
STANDARD DEVIATION	0.96	0.88	1.01	0.98	0.96	0.96	0.94	1.17	1.05	0.97	0.90	1.00	0.95	0.80
STANDARD ERROR	0.01	0.08	0.17	0.10	0.04	0.09	0.10	0.11	0.16	0.03	0.03	0.06	0.14	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	3045 43.5	63 50.0	122 43.3	1266 42.9	1167 42.9	367 45.2	330 45.5	1999 41.9	887 46.4	152 49.0
(4)	1925 27.5	27 21.4	106 37.6	777 26.3	812 29.9	241 29.7	171 23.6	1308 27.4	518 27.1	96 31.0
(3)	959 13.7	18 14.3	42 14.9	402 13.6	373 13.7	119 14.7	95 13.1	665 13.9	260 13.6	33 10.6
(2)	215 3.1	6 4.8	3 1.1	84 2.8	74 2.7	29 3.6	32 4.4	151 3.2	55 2.9	9 2.9
VERY DISSATISFIED (1)	131 1.9	3 2.4	2 0.7	50 1.7	55 2.0	13 1.6	14 1.9	84 1.8	43 2.3	3 1.0
BLANK/NA	728 10.4	9 7.1	7 2.5	371 12.6	239 8.8	43 5.3	84 11.6	562 11.8	147 7.7	17 5.5
MEAN	4.20	4.21	4.25	4.21	4.19	4.20	4.20	4.19	4.22	4.31
STANDARD DEVIATION	0.96	1.05	0.80	0.95	0.95	0.95	1.01	0.96	0.97	0.87
STANDARD ERROR	0.01	0.10	0.05	0.02	0.02	0.03	0.04	0.01	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
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BASE (ALL RESPONDENTS)	7003	1258	1324	986	1714	1167	1439	1407	1187	624	706	3289	373	2775	156	266	4976	1058	518	415
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	3045	532	553	452	802	603	657	632	538	264	286	1477	169	1165	57	107	2137	476	225	191
	43.5	42.3	41.8	45.8	46.8	51.7	45.7	44.9	45.3	42.3	40.5	44.9	45.3	42.0	36.5	40.2	42.9	45.0	43.4	46.0
(4)	1925	370	415	279	491	321	326	402	345	201	230	826	111	820	57	83	1374	306	130	110
	27.5	29.4	31.3	28.3	28.6	27.5	22.7	28.6	29.1	32.2	32.6	25.1	29.8	29.5	36.5	31.2	27.6	28.9	25.1	26.5
(3)	959	233	214	148	222	107	189	177	170	100	107	433	56	398	22	36	698	131	74	53
	13.7	18.5	16.2	15.0	13.0	9.2	13.1	12.6	14.3	16.0	15.2	13.2	15.0	14.3	14.1	13.5	14.0	12.4	14.3	12.8
(2)	215	54	49	24	54	28	50	40	37	19	19	112	12	83	-	5	156	31	16	10
	3.1	4.3	3.7	2.4	3.2	2.4	3.5	2.8	3.1	3.0	2.7	3.4	3.2	3.0		1.9	3.1	2.9	3.1	2.4
VERY DISSATISFIED (1)	131	31	29	17	31	18	31	24	13	10	15	68	4	49	1	4	100	16	7	6
	1.9	2.5	2.2	1.7	1.8	1.5	2.2	1.7	1.1	1.6	2.1	2.1	1.1	1.8	0.6	1.5	2.0	1.5	1.4	1.4
BLANK/NA	728	38	64	66	114	90	186	132	84	30	49	373	21	260	19	31	511	98	66	45
	10.4	3.0	4.8	6.7	6.7	7.7	12.9	9.4	7.1	4.8	6.9	11.3	5.6	9.4	12.2	11.7	10.3	9.3	12.7	10.8
MEAN	4.20	4.08	4.12	4.22	4.24	4.36	4.22	4.24	4.23	4.16	4.15	4.21	4.22	4.18	4.23	4.21	4.19	4.24	4.22	4.27
STANDARD DEVIATION	0.96	1.01	0.98	0.93	0.95	0.89	1.01	0.93	0.91	0.93	0.95	0.99	0.91	0.95	0.77	0.90	0.97	0.92	0.95	0.92
STANDARD ERROR	0.01	0.03	0.03	0.03	0.02	0.03	0.03	0.03	0.03	0.04	0.04	0.02	0.05	0.02	0.07	0.06	0.01	0.03	0.04	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13B. COURTESY OF BUS OPERATORS

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	3045 43.5	2599 46.0	361 41.0	1807 48.0	683 42.8	315 40.1	140 47.6
(4)	1925 27.5	1689 29.9	197 22.4	1075 28.6	534 33.4	209 26.6	58 19.7
(3)	959 13.7	838 14.8	96 10.9	566 15.0	229 14.3	98 12.5	33 11.2
(2)	215 3.1	185 3.3	23 2.6	129 3.4	43 2.7	28 3.6	5 1.7
VERY DISSATISFIED (1)	131 1.9	100 1.8	24 2.7	75 2.0	22 1.4	15 1.9	9 3.1
BLANK/NA	728 10.4	234 4.1	180 20.4	113 3.0	86 5.4	121 15.4	49 16.7
MEAN	4.20	4.20	4.21	4.21	4.20	4.17	4.29
STANDARD DEVIATION	0.96	0.95	1.02	0.97	0.90	0.98	1.02
STANDARD ERROR	0.01	0.01	0.04	0.02	0.02	0.04	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	3122 44.6	1133 43.8	1480 44.4	504 47.0	2239 45.0	471 44.5	396 42.4	2060 45.0	470 50.5	557 39.4	2189 44.2	961 44.8	2806 45.0	260 44.7	1471 46.9	1555 46.9	1656 45.2	1292 44.1
(4)	1945 27.8	774 29.9	889 26.7	278 25.9	1376 27.7	314 29.7	247 26.5	1292 28.2	213 22.9	420 29.7	1398 28.2	576 26.9	1793 28.7	133 22.9	893 28.5	1011 30.5	960 26.2	865 29.5
(3)	895 12.8	319 12.3	452 13.6	124 11.6	619 12.4	135 12.8	139 14.9	551 12.0	90 9.7	248 17.5	623 12.6	289 13.5	806 12.9	77 13.2	424 13.5	442 13.3	477 13.0	372 12.7
(2)	194 2.8	66 2.6	98 2.9	30 2.8	143 2.9	25 2.4	26 2.8	104 2.3	25 2.7	65 4.6	130 2.6	63 2.9	173 2.8	20 3.4	84 2.7	101 3.0	107 2.9	80 2.7
VERY DISSATISFIED (1)	89 1.3	24 0.9	51 1.5	14 1.3	67 1.3	9 0.9	11 1.2	42 0.9	16 1.7	28 2.0	54 1.1	36 1.7	67 1.1	16 2.7	49 1.6	34 1.0	47 1.3	35 1.2
BLANK/NA	758 10.8	272 10.5	363 10.9	122 11.4	532 10.7	104 9.8	114 12.2	525 11.5	117 12.6	96 6.8	557 11.3	218 10.2	596 9.5	76 13.1	217 6.9	174 5.2	415 11.3	287 9.8
MEAN	4.25	4.26	4.23	4.29	4.25	4.27	4.21	4.29	4.35	4.07	4.26	4.23	4.26	4.19	4.25	4.26	4.25	4.25
STANDARD DEVIATION	0.91	0.87	0.94	0.91	0.92	0.87	0.93	0.87	0.93	1.00	0.90	0.95	0.90	1.04	0.92	0.89	0.92	0.90
STANDARD ERROR	0.01	0.02	0.02	0.03	0.01	0.03	0.03	0.01	0.03	0.03	0.01	0.02	0.01	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	3122 44.6	2275 45.0	719 43.8	134 44.7	1599 45.1	1103 44.6	384 44.8	804 44.7	2109 47.4	2831 56.8	42 21.2	1106 42.8	835 47.2	791 49.1	283 58.1	2715 43.8	407 50.6
(4)	1945 27.8	1399 27.6	453 27.6	104 34.7	983 27.7	701 28.3	242 28.2	621 34.6	1243 27.9	1549 31.1	31 15.7	796 30.8	533 30.1	452 28.1	114 23.4	1821 29.4	124 15.4
(3)	895 12.8	656 13.0	213 13.0	31 10.3	457 12.9	316 12.8	115 13.4	239 13.3	619 13.9	448 9.0	40 20.2	441 17.1	205 11.6	200 12.4	23 4.7	846 13.6	49 6.1
(2)	194 2.8	149 2.9	40 2.4	7 2.3	86 2.4	77 3.1	30 3.5	42 2.3	141 3.2	80 1.6	36 18.2	99 3.8	44 2.5	35 2.2	11 2.3	187 3.0	7 0.9
VERY DISSATISFIED (1)	89 1.3	64 1.3	17 1.0	6 2.0	44 1.2	25 1.0	17 2.0	20 1.1	56 1.3	18 0.4	44 22.2	40 1.5	16 0.9	21 1.3	6 1.2	79 1.3	10 1.2
BLANK/NA	758 10.8	517 10.2	200 12.2	18 6.0	378 10.7	253 10.2	69 8.1	71 4.0	282 6.3	61 1.2	5 2.5	100 3.9	136 7.7	112 7.0	50 10.3	551 8.9	207 25.7
MEAN	4.25	4.25	4.26	4.25	4.26	4.25	4.20	4.24	4.25	4.44	2.95	4.14	4.30	4.31	4.50	4.22	4.53
STANDARD DEVIATION	0.91	0.92	0.89	0.90	0.90	0.90	0.97	0.86	0.92	0.75	1.46	0.95	0.86	0.89	0.82	0.92	0.83
STANDARD ERROR	0.01	0.01	0.02	0.05	0.02	0.02	0.03	0.02	0.01	0.01	0.11	0.02	0.02	0.02	0.04	0.01	0.03

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	3122 44.6	819 50.4	1130 47.9	259 46.1	897 42.1	76 42.2	2309 44.9	224 44.4	46 50.0	44 45.4	9 81.8	613 43.5	678 42.0	1665 46.7	1342 47.2	819 45.2	296 41.9	2618 46.4	416 47.2
(4)	1945 27.8	478 29.4	617 26.2	147 26.2	728 34.2	47 26.1	1483 28.8	151 29.9	27 29.3	29 29.9	2 18.2	421 29.9	471 29.2	976 27.4	736 25.9	552 30.5	220 31.2	1725 30.6	181 20.5
(3)	895 12.8	212 13.0	266 11.3	104 18.5	332 15.6	31 17.2	692 13.5	55 10.9	13 14.1	13 13.4	-	191 13.6	210 13.0	450 12.6	323 11.3	256 14.1	103 14.6	800 14.2	73 8.3
(2)	194 2.8	48 3.0	61 2.6	25 4.4	61 2.9	12 6.7	154 3.0	8 1.6	1 1.1	3 3.1	-	30 2.1	51 3.2	101 2.8	86 3.0	45 2.5	21 3.0	172 3.0	17 1.9
VERY DISSATISFIED (1)	89 1.3	22 1.4	26 1.1	8 1.4	21 1.0	6 3.3	57 1.1	9 1.8	-	-	-	11 0.8	26 1.6	41 1.1	29 1.0	18 1.0	11 1.6	71 1.3	11 1.2
BLANK/NA	758 10.8	46 2.8	259 11.0	19 3.4	90 4.2	8 4.4	449 8.7	58 11.5	5 5.4	8 8.2	-	142 10.1	177 11.0	335 9.4	330 11.6	121 6.7	55 7.8	259 4.6	183 20.8
MEAN	4.25	4.28	4.32	4.15	4.19	4.02	4.24	4.28	4.36	4.28	4.82	4.26	4.20	4.28	4.30	4.25	4.18	4.23	4.40
STANDARD DEVIATION	0.91	0.91	0.89	0.98	0.88	1.11	0.91	0.89	0.78	0.84	0.40	0.86	0.94	0.90	0.90	0.88	0.93	0.91	0.89
STANDARD ERROR	0.01	0.02	0.02	0.04	0.02	0.08	0.01	0.04	0.08	0.09	0.12	0.02	0.02	0.02	0.02	0.02	0.04	0.01	0.03

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	3122 44.6	25 50.0	13 59.1	46 43.0	44 44.9	263 41.4	136 40.8	161 42.7	53 31.2	98 55.1	47 67.1	79 51.0	99 48.1	19 55.9	84 39.1	79 57.2	70 44.6	13 65.0	42 37.2	21 53.8
(4)	1945 27.8	10 20.0	2 9.1	33 30.8	19 19.4	170 26.7	104 31.2	123 32.6	61 35.9	40 22.5	13 18.6	36 23.2	66 32.0	11 32.4	74 34.4	34 24.6	49 31.2	4 20.0	37 32.7	8 20.5
(3)	895 12.8	11 22.0	1 4.5	16 15.0	19 19.4	96 15.1	50 15.0	45 11.9	38 22.4	16 9.0	4 5.7	20 12.9	26 12.6	1 2.9	34 15.8	15 10.9	19 12.1	1 5.0	16 14.2	4 10.3
(2)	194 2.8	1 2.0	-	3 2.8	4 4.1	21 3.3	10 3.0	12 3.2	4 2.4	-	-	5 3.2	2 1.0	1 2.9	6 2.8	3 2.2	4 2.5	1 5.0	2 1.8	-
VERY DISSATISFIED (1)	89 1.3	1 2.0	-	2 1.9	4 4.1	6 0.9	3 0.9	3 0.8	-	-	2 2.9	2 1.3	2 1.0	-	1 0.5	-	4 2.5	-	1 0.9	-
BLANK/NA	758 10.8	2 4.0	6 27.3	7 6.5	8 8.2	80 12.6	30 9.0	33 8.8	14 8.2	24 13.5	4 5.7	13 8.4	11 5.3	2 5.9	16 7.4	7 5.1	11 7.0	1 5.0	15 13.3	6 15.4
MEAN	4.25	4.19	4.75	4.18	4.06	4.19	4.19	4.24	4.04	4.53	4.56	4.30	4.32	4.50	4.18	4.44	4.21	4.53	4.19	4.52
STANDARD DEVIATION	0.91	1.00	0.58	0.95	1.14	0.93	0.90	0.87	0.83	0.68	0.86	0.94	0.82	0.72	0.86	0.79	0.96	0.84	0.86	0.71
STANDARD ERROR	0.01	0.14	0.14	0.09	0.12	0.04	0.05	0.05	0.07	0.05	0.11	0.08	0.06	0.13	0.06	0.07	0.08	0.19	0.09	0.12

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	3122 44.6	56 49.1	17 42.5	58 51.3	247 44.6	61 51.3	62 60.8	56 43.8	24 46.2	444 39.6	333 43.9	157 43.5	28 56.0	146 51.8
(4)	1945 27.8	38 33.3	10 25.0	23 20.4	161 29.1	31 26.1	21 20.6	27 21.1	8 15.4	298 26.6	202 26.6	96 26.6	11 22.0	104 36.9
(3)	895 12.8	17 14.9	4 10.0	13 11.5	61 11.0	10 8.4	9 8.8	12 9.4	11 21.2	167 14.9	83 10.9	37 10.2	6 12.0	21 7.4
(2)	194 2.8	2 1.8	4 10.0	4 3.5	12 2.2	3 2.5	2 2.0	6 4.7	1 1.9	35 3.1	27 3.6	14 3.9	1 2.0	1 0.4
VERY DISSATISFIED (1)	89 1.3	-	-	1 0.9	9 1.6	3 2.5	-	3 2.3	-	21 1.9	10 1.3	3 0.8	2 4.0	2 0.7
BLANK/NA	758 10.8	1 0.9	5 12.5	14 12.4	64 11.6	11 9.2	8 7.8	24 18.8	8 15.4	157 14.0	103 13.6	54 15.0	2 4.0	8 2.8
MEAN	4.25	4.31	4.14	4.34	4.28	4.33	4.52	4.22	4.25	4.15	4.25	4.27	4.29	4.43
STANDARD DEVIATION	0.91	0.79	1.03	0.93	0.90	0.96	0.76	1.05	0.92	0.98	0.94	0.91	1.05	0.71
STANDARD ERROR	0.01	0.07	0.17	0.09	0.04	0.09	0.08	0.10	0.14	0.03	0.04	0.05	0.15	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	3122 44.6	62 49.2	146 51.8	1251 42.4	1226 45.1	404 49.8	362 49.9	2025 42.5	932 48.8	158 51.0
(4)	1945 27.8	27 21.4	104 36.9	802 27.2	781 28.7	247 30.4	175 24.1	1328 27.8	516 27.0	96 31.0
(3)	895 12.8	18 14.3	21 7.4	366 12.4	372 13.7	91 11.2	80 11.0	617 12.9	248 13.0	30 9.7
(2)	194 2.8	4 3.2	1 0.4	92 3.1	66 2.4	17 2.1	21 2.9	146 3.1	44 2.3	4 1.3
VERY DISSATISFIED (1)	89 1.3	5 4.0	2 0.7	46 1.6	31 1.1	6 0.7	5 0.7	61 1.3	23 1.2	4 1.3
BLANK/NA	758 10.8	10 7.9	8 2.8	393 13.3	244 9.0	47 5.8	83 11.4	592 12.4	147 7.7	18 5.8
MEAN	4.25	4.18	4.43	4.22	4.25	4.34	4.35	4.22	4.30	4.37
STANDARD DEVIATION	0.91	1.09	0.71	0.94	0.89	0.83	0.88	0.92	0.89	0.83
STANDARD ERROR	0.01	0.10	0.04	0.02	0.02	0.03	0.03	0.01	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1

BASE (ALL RESPONDENTS)	7003	1258	1324	986	1714	1167	1439	1407	1187	624	706	3289	373	2775	156	266	4976	1058	518	415
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	3122	515	591	461	827	621	701	641	542	277	296	1483	173	1230	62	108	2239	471	228	168
	44.6	40.9	44.6	46.8	48.2	53.2	48.7	45.6	45.7	44.4	41.9	45.1	46.4	44.3	39.7	40.6	45.0	44.5	44.0	40.5
(4)	1945	391	405	291	499	309	300	436	352	200	220	847	113	816	49	87	1376	314	126	121
	27.8	31.1	30.6	29.5	29.1	26.5	20.8	31.0	29.7	32.1	31.2	25.8	30.3	29.4	31.4	32.7	27.7	29.7	24.3	29.2
(3)	895	228	213	125	197	106	171	152	160	96	103	429	48	351	21	30	619	135	75	64
	12.8	18.1	16.1	12.7	11.5	9.1	11.9	10.8	13.5	15.4	14.6	13.0	12.9	12.6	13.5	11.3	12.4	12.8	14.5	15.4
(2)	194	63	36	23	42	25	48	38	29	16	21	94	13	75	5	5	143	25	18	8
	2.8	5.0	2.7	2.3	2.5	2.1	3.3	2.7	2.4	2.6	3.0	2.9	3.5	2.7	3.2	1.9	2.9	2.4	3.5	1.9
VERY DISSATISFIED (1)	89	24	16	11	18	14	19	10	15	3	11	42	5	34	1	2	67	9	7	4
	1.3	1.9	1.2	1.1	1.1	1.2	1.3	0.7	1.3	0.5	1.6	1.3	1.3	1.2	0.6	0.8	1.3	0.9	1.4	1.0
BLANK/NA	758	37	63	75	131	92	200	130	89	32	55	394	21	269	18	34	532	104	64	50
	10.8	2.9	4.8	7.6	7.6	7.9	13.9	9.2	7.5	5.1	7.8	12.0	5.6	9.7	11.5	12.8	10.7	9.8	12.4	12.0
MEAN	4.25	4.07	4.20	4.28	4.31	4.39	4.30	4.30	4.25	4.24	4.18	4.26	4.24	4.25	4.20	4.27	4.25	4.27	4.21	4.21
STANDARD DEVIATION	0.91	0.99	0.91	0.88	0.87	0.86	0.95	0.85	0.90	0.85	0.93	0.93	0.92	0.90	0.88	0.83	0.92	0.87	0.96	0.88
STANDARD ERROR	0.01	0.03	0.03	0.03	0.02	0.03	0.03	0.02	0.03	0.04	0.04	0.02	0.05	0.02	0.07	0.05	0.01	0.03	0.05	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13C. FEELING OF PERSONAL SECURITY ON BUS

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	3122 44.6	2618 46.4	416 47.2	1783 47.4	721 45.1	357 45.4	148 50.3
(4)	1945 27.8	1725 30.6	181 20.5	1129 30.0	505 31.6	206 26.2	60 20.4
(3)	895 12.8	800 14.2	73 8.3	550 14.6	216 13.5	79 10.1	24 8.2
(2)	194 2.8	172 3.0	17 1.9	114 3.0	53 3.3	15 1.9	5 1.7
VERY DISSATISFIED (1)	89 1.3	71 1.3	11 1.2	58 1.5	10 0.6	10 1.3	3 1.0
BLANK/NA	758 10.8	259 4.6	183 20.8	131 3.5	92 5.8	119 15.1	54 18.4
MEAN	4.25	4.23	4.40	4.23	4.25	4.33	4.44
STANDARD DEVIATION	0.91	0.91	0.89	0.93	0.87	0.88	0.85
STANDARD ERROR	0.01	0.01	0.03	0.02	0.02	0.03	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES, BROCHURES, BUS CHANGES, AUDIO)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	3374 48.2	1219 47.1	1622 48.7	528 49.3	2429 48.8	510 48.2	422 45.2	2183 47.7	467 50.2	695 49.2	2365 47.8	1045 48.8	3040 48.7	287 49.3	1583 50.4	1701 51.3	1789 48.9	1404 47.9
(4)	1764 25.2	681 26.3	818 24.5	262 24.4	1248 25.1	265 25.0	246 26.4	1178 25.8	201 21.6	368 26.0	1265 25.6	527 24.6	1623 26.0	121 20.8	817 26.0	902 27.2	894 24.4	757 25.8
(3)	773 11.0	294 11.4	366 11.0	112 10.4	544 10.9	112 10.6	112 12.0	488 10.7	91 9.8	187 13.2	540 10.9	241 11.2	700 11.2	61 10.5	359 11.4	392 11.8	389 10.6	342 11.7
(2)	177 2.5	70 2.7	82 2.5	25 2.3	113 2.3	38 3.6	25 2.7	117 2.6	19 2.0	40 2.8	119 2.4	55 2.6	161 2.6	11 1.9	83 2.6	89 2.7	99 2.7	70 2.4
VERY DISSATISFIED (1)	90 1.3	23 0.9	50 1.5	17 1.6	67 1.3	12 1.1	10 1.1	54 1.2	13 1.4	22 1.6	62 1.3	36 1.7	71 1.1	15 2.6	49 1.6	35 1.1	49 1.3	37 1.3
BLANK/NA	825 11.8	301 11.6	395 11.9	128 11.9	575 11.6	121 11.4	118 12.6	554 12.1	140 15.0	102 7.2	600 12.1	239 11.2	646 10.4	87 14.9	247 7.9	198 6.0	442 12.1	321 11.0
MEAN	4.32	4.31	4.32	4.33	4.33	4.31	4.28	4.32	4.38	4.28	4.32	4.31	4.32	4.32	4.32	4.33	4.33	4.31
STANDARD DEVIATION	0.90	0.88	0.92	0.91	0.90	0.92	0.90	0.89	0.90	0.93	0.90	0.93	0.89	0.98	0.92	0.88	0.91	0.90
STANDARD ERROR	0.01	0.02	0.02	0.03	0.01	0.03	0.03	0.01	0.03	0.03	0.01	0.02	0.01	0.04	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES, BROCHURES, BUS CHANGES, AUDIO)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	3374 48.2	2477 49.0	777 47.3	138 46.0	1752 49.4	1186 47.9	400 46.7	876 48.7	2296 51.6	3019 60.5	49 24.7	1324 51.3	878 49.6	790 49.0	276 56.7	2957 47.7	417 51.9
(4)	1764 25.2	1275 25.2	408 24.8	93 31.0	905 25.5	624 25.2	223 26.0	548 30.5	1135 25.5	1370 27.5	32 16.2	705 27.3	447 25.3	458 28.4	99 20.3	1669 26.9	95 11.8
(3)	773 11.0	563 11.1	173 10.5	36 12.0	352 9.9	307 12.4	103 12.0	230 12.8	508 11.4	416 8.3	34 17.2	320 12.4	221 12.5	176 10.9	40 8.2	729 11.8	44 5.5
(2)	177 2.5	126 2.5	41 2.5	10 3.3	77 2.2	67 2.7	31 3.6	52 2.9	113 2.5	66 1.3	37 18.7	78 3.0	50 2.8	38 2.4	4 0.8	165 2.7	12 1.5
VERY DISSATISFIED (1)	90 1.3	65 1.3	18 1.1	-	44 1.2	29 1.2	16 1.9	24 1.3	61 1.4	25 0.5	37 18.7	45 1.7	22 1.2	17 1.1	3 0.6	77 1.2	13 1.6
BLANK/NA	825 11.8	554 10.9	225 13.7	23 7.7	417 11.8	262 10.6	84 9.8	67 3.7	337 7.6	91 1.8	9 4.5	110 4.3	151 8.5	132 8.2	65 13.3	602 9.7	223 27.7
MEAN	4.32	4.33	4.33	4.30	4.36	4.30	4.24	4.27	4.34	4.49	3.10	4.29	4.30	4.33	4.52	4.30	4.53
STANDARD DEVIATION	0.90	0.90	0.89	0.83	0.88	0.91	0.97	0.90	0.90	0.75	1.48	0.93	0.91	0.87	0.76	0.90	0.89
STANDARD ERROR	0.01	0.01	0.02	0.05	0.02	0.02	0.03	0.02	0.01	0.01	0.11	0.02	0.02	0.02	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES, BROCHURES, BUS CHANGES, AUDIO)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	3374 48.2	828 51.0	1245 52.8	275 48.9	1027 48.2	84 46.7	2545 49.5	245 48.5	49 53.3	46 47.4	4 36.4	655 46.5	762 47.2	1788 50.1	1445 50.8	867 47.9	305 43.2	2875 50.9	417 47.3
(4)	1764 25.2	459 28.2	527 22.3	144 25.6	646 30.3	44 24.4	1343 26.1	122 24.2	28 30.4	29 29.9	6 54.5	362 25.7	439 27.2	882 24.7	653 22.9	540 29.8	205 29.0	1543 27.3	177 20.1
(3)	773 11.0	201 12.4	227 9.6	83 14.8	284 13.3	25 13.9	579 11.3	56 11.1	9 9.8	11 11.3	1 9.1	176 12.5	182 11.3	389 10.9	295 10.4	207 11.4	95 13.5	695 12.3	66 7.5
(2)	177 2.5	51 3.1	53 2.2	23 4.1	47 2.2	13 7.2	134 2.6	7 1.4	1 1.1	2 2.1	-	41 2.9	23 1.4	97 2.7	64 2.2	48 2.7	23 3.3	154 2.7	14 1.6
VERY DISSATISFIED (1)	90 1.3	26 1.6	30 1.3	8 1.4	21 1.0	5 2.8	53 1.0	9 1.8	-	-	-	16 1.1	23 1.4	41 1.1	35 1.2	19 1.0	12 1.7	74 1.3	12 1.4
BLANK/NA	825 11.8	60 3.7	277 11.7	29 5.2	104 4.9	9 5.0	490 9.5	66 13.1	5 5.4	9 9.3	-	158 11.2	184 11.4	371 10.4	354 12.4	130 7.2	66 9.3	304 5.4	195 22.1
MEAN	4.32	4.29	4.39	4.23	4.29	4.11	4.33	4.34	4.44	4.35	4.27	4.28	4.33	4.34	4.37	4.30	4.20	4.31	4.42
STANDARD DEVIATION	0.90	0.93	0.88	0.96	0.87	1.10	0.88	0.91	0.73	0.79	0.65	0.91	0.87	0.90	0.89	0.87	0.95	0.90	0.88
STANDARD ERROR	0.01	0.02	0.02	0.04	0.02	0.08	0.01	0.04	0.08	0.08	0.19	0.03	0.02	0.02	0.02	0.02	0.04	0.01	0.03

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES,
BROCHURES, BUS CHANGES, AUDIO)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	3374	31	15	64	44	289	158	173	76	96	38	85	108	21	103	70	78	12	53	20
	48.2	62.0	68.2	59.8	44.9	45.4	47.4	45.9	44.7	53.9	54.3	54.8	52.4	61.8	47.9	50.7	49.7	60.0	46.9	51.3
(4)	1764	9	-	31	26	156	93	106	53	33	21	34	56	8	63	34	49	4	22	8
	25.2	18.0		29.0	26.5	24.5	27.9	28.1	31.2	18.5	30.0	21.9	27.2	23.5	29.3	24.6	31.2	20.0	19.5	20.5
(3)	773	8	-	6	10	80	34	48	20	25	2	11	26	2	18	19	16	2	16	4
	11.0	16.0		5.6	10.2	12.6	10.2	12.7	11.8	14.0	2.9	7.1	12.6	5.9	8.4	13.8	10.2	10.0	14.2	10.3
(2)	177	1	-	1	4	13	11	14	5	2	2	6	4	2	11	5	-	-	3	1
	2.5	2.0		0.9	4.1	2.0	3.3	3.7	2.9	1.1	2.9	3.9	1.9	5.9	5.1	3.6			2.7	2.6
VERY DISSATISFIED (1)	90	-	-	1	5	8	4	4	-	1	1	3	2	-	4	2	2	-	3	-
	1.3			0.9	5.1	1.3	1.2	1.1		0.6	1.4	1.9	1.0		1.9	1.4	1.3		2.7	
BLANK/NA	825	1	7	4	9	90	33	32	16	21	6	16	10	1	16	8	12	2	16	6
	11.8	2.0	31.8	3.7	9.2	14.2	9.9	8.5	9.4	11.8	8.6	10.3	4.9	2.9	7.4	5.8	7.6	10.0	14.2	15.4
MEAN	4.32	4.43	5.00	4.51	4.12	4.29	4.30	4.25	4.30	4.41	4.45	4.38	4.35	4.45	4.26	4.27	4.39	4.56	4.23	4.42
STANDARD DEVIATION	0.90	0.84	0.00	0.74	1.14	0.91	0.91	0.92	0.82	0.85	0.83	0.96	0.86	0.87	0.97	0.95	0.79	0.70	1.04	0.83
STANDARD ERROR	0.01	0.12	0.00	0.07	0.12	0.04	0.05	0.05	0.07	0.07	0.10	0.08	0.06	0.15	0.07	0.08	0.07	0.17	0.11	0.14

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES,
BROCHURES, BUS CHANGES, AUDIO)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	3374 48.2	74 64.9	21 52.5	52 46.0	271 48.9	59 49.6	52 51.0	55 43.0	23 44.2	496 44.2	378 49.9	169 46.8	27 54.0	119 42.2
(4)	1764 25.2	29 25.4	8 20.0	26 23.0	124 22.4	36 30.3	24 23.5	35 27.3	12 23.1	284 25.3	168 22.2	81 22.4	11 22.0	99 35.1
(3)	773 11.0	5 4.4	4 10.0	10 8.8	72 13.0	7 5.9	8 7.8	11 8.6	6 11.5	122 10.9	79 10.4	39 10.8	8 16.0	46 16.3
(2)	177 2.5	1 0.9	3 7.5	3 2.7	10 1.8	3 2.5	6 5.9	3 2.3	1 1.9	25 2.2	15 2.0	11 3.0	1 2.0	6 2.1
VERY DISSATISFIED (1)	90 1.3	1 0.9	-	-	8 1.4	1 0.8	1 1.0	1 0.8	1 1.9	19 1.7	9 1.2	5 1.4	2 4.0	2 0.7
BLANK/NA	825 11.8	4 3.5	4 10.0	22 19.5	69 12.5	13 10.9	11 10.8	23 18.0	9 17.3	176 15.7	109 14.4	56 15.5	1 2.0	10 3.5
MEAN	4.32	4.58	4.31	4.40	4.32	4.41	4.32	4.33	4.28	4.28	4.37	4.30	4.22	4.20
STANDARD DEVIATION	0.90	0.71	0.98	0.81	0.92	0.81	0.96	0.85	0.96	0.93	0.89	0.94	1.07	0.85
STANDARD ERROR	0.01	0.07	0.16	0.09	0.04	0.08	0.10	0.08	0.15	0.03	0.03	0.05	0.15	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES,
BROCHURES, BUS CHANGES, AUDIO)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	3374 48.2	64 50.8	119 42.2	1384 46.9	1318 48.5	395 48.6	369 50.8	2252 47.2	964 50.5	151 48.7
(4)	1764 25.2	28 22.2	99 35.1	707 24.0	716 26.3	233 28.7	171 23.6	1174 24.6	495 25.9	91 29.4
(3)	773 11.0	16 12.7	46 16.3	323 10.9	321 11.8	92 11.3	64 8.8	534 11.2	203 10.6	35 11.3
(2)	177 2.5	5 4.0	6 2.1	65 2.2	73 2.7	27 3.3	21 2.9	116 2.4	52 2.7	9 2.9
VERY DISSATISFIED (1)	90 1.3	2 1.6	2 0.7	43 1.5	32 1.2	10 1.2	6 0.8	64 1.3	25 1.3	1 0.3
BLANK/NA	825 11.8	11 8.7	10 3.5	428 14.5	260 9.6	55 6.8	95 13.1	629 13.2	171 9.0	23 7.4
MEAN	4.32	4.28	4.20	4.32	4.31	4.29	4.39	4.31	4.33	4.33
STANDARD DEVIATION	0.90	0.98	0.85	0.91	0.90	0.91	0.87	0.91	0.90	0.84
STANDARD ERROR	0.01	0.09	0.05	0.02	0.02	0.03	0.03	0.01	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES,
BROCHURES, BUS CHANGES, AUDIO)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	3374 48.2	651 51.7	673 50.8	488 49.5	835 48.7	621 53.2	746 51.8	699 49.7	589 49.6	278 44.6	305 43.2	1606 48.8	183 49.1	1344 48.4	60 38.5	115 43.2	2429 48.8	510 48.2	235 45.4	187 45.1
(4)	1764 25.2	340 27.0	365 27.6	241 24.4	477 27.8	286 24.5	285 19.8	368 26.2	336 28.3	204 32.7	205 29.0	782 23.8	112 30.0	711 25.6	46 29.5	84 31.6	1248 25.1	265 25.0	136 26.3	110 26.5
(3)	773 11.0	172 13.7	148 11.2	128 13.0	192 11.2	117 10.0	143 9.9	152 10.8	128 10.8	79 12.7	95 13.5	347 10.6	42 11.3	323 11.6	19 12.2	24 9.0	544 10.9	112 10.6	60 11.6	52 12.5
(2)	177 2.5	37 2.9	41 3.1	35 3.5	37 2.2	20 1.7	38 2.6	26 1.8	28 2.4	20 3.2	23 3.3	89 2.7	10 2.7	65 2.3	5 3.2	5 1.9	113 2.3	38 3.6	14 2.7	11 2.7
VERY DISSATISFIED (1)	90 1.3	18 1.4	27 2.0	16 1.6	18 1.1	8 0.7	19 1.3	16 1.1	11 0.9	8 1.3	12 1.7	46 1.4	3 0.8	32 1.2	5 3.2	3 1.1	67 1.3	12 1.1	4 0.8	6 1.4
BLANK/NA	825 11.8	40 3.2	70 5.3	78 7.9	155 9.0	115 9.9	208 14.5	146 10.4	95 8.0	35 5.6	66 9.3	419 12.7	23 6.2	300 10.8	21 13.5	35 13.2	575 11.6	121 11.4	69 13.3	49 11.8
MEAN	4.32	4.29	4.29	4.27	4.33	4.42	4.38	4.35	4.34	4.23	4.20	4.33	4.32	4.32	4.12	4.31	4.33	4.31	4.30	4.26
STANDARD DEVIATION	0.90	0.92	0.95	0.96	0.87	0.82	0.92	0.86	0.86	0.90	0.95	0.92	0.86	0.89	1.03	0.84	0.90	0.92	0.88	0.93
STANDARD ERROR	0.01	0.03	0.03	0.03	0.02	0.03	0.03	0.02	0.03	0.04	0.04	0.02	0.05	0.02	0.09	0.06	0.01	0.03	0.04	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13D. AVAILABILITY OF INFORMATION ON BUSES (SCHEDULES,
BROCHURES, BUS CHANGES, AUDIO)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	3374 48.2	2875 50.9	417 47.3	1937 51.4	805 50.4	376 47.8	157 53.4
(4)	1764 25.2	1543 27.3	177 20.1	1016 27.0	463 29.0	181 23.0	52 17.7
(3)	773 11.0	695 12.3	66 7.5	482 12.8	176 11.0	78 9.9	19 6.5
(2)	177 2.5	154 2.7	14 1.6	118 3.1	30 1.9	15 1.9	5 1.7
VERY DISSATISFIED (1)	90 1.3	74 1.3	12 1.4	53 1.4	15 0.9	14 1.8	3 1.0
BLANK/NA	825 11.8	304 5.4	195 22.1	159 4.2	108 6.8	122 15.5	58 19.7
MEAN	4.32	4.31	4.42	4.29	4.35	4.34	4.50
STANDARD DEVIATION	0.90	0.90	0.88	0.92	0.84	0.92	0.83
STANDARD ERROR	0.01	0.01	0.03	0.02	0.02	0.04	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2081 29.7	768 29.7	979 29.4	327 30.5	1451 29.2	314 29.7	304 32.6	1412 30.9	333 35.8	313 22.1	1417 28.6	680 31.7	1854 29.7	180 30.9	962 30.7	1062 32.0	1149 31.4	811 27.7
(4)	2110 30.1	799 30.9	997 29.9	313 29.2	1479 29.7	353 33.4	270 28.9	1398 30.6	267 28.7	421 29.8	1493 30.2	647 30.2	1940 31.1	149 25.6	997 31.8	1060 32.0	1070 29.2	909 31.0
(3)	1315 18.8	466 18.0	653 19.6	195 18.2	963 19.4	188 17.8	162 17.4	803 17.6	129 13.9	374 26.4	949 19.2	380 17.7	1208 19.4	94 16.2	602 19.2	675 20.3	671 18.3	578 19.7
(2)	460 6.6	178 6.9	210 6.3	72 6.7	343 6.9	62 5.9	53 5.7	270 5.9	38 4.1	150 10.6	333 6.7	133 6.2	415 6.6	44 7.6	223 7.1	223 6.7	231 6.3	211 7.2
VERY DISSATISFIED (1)	207 3.0	70 2.7	104 3.1	33 3.1	164 3.3	21 2.0	20 2.1	133 2.9	18 1.9	53 3.7	159 3.2	58 2.7	175 2.8	23 4.0	113 3.6	88 2.7	94 2.6	99 3.4
BLANK/NA	830 11.9	307 11.9	390 11.7	132 12.3	576 11.6	120 11.3	124 13.3	558 12.2	146 15.7	103 7.3	600 12.1	245 11.4	649 10.4	92 15.8	241 7.7	209 6.3	447 12.2	323 11.0
MEAN	3.87	3.88	3.86	3.88	3.84	3.93	3.97	3.92	4.09	3.60	3.84	3.93	3.87	3.86	3.85	3.90	3.92	3.81
STANDARD DEVIATION	1.07	1.06	1.07	1.08	1.08	1.00	1.03	1.05	0.99	1.09	1.07	1.05	1.05	1.15	1.09	1.04	1.05	1.08
STANDARD ERROR	0.01	0.02	0.02	0.04	0.02	0.03	0.04	0.02	0.04	0.03	0.02	0.02	0.01	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2081 29.7	1500 29.6	490 29.8	85 28.3	1040 29.3	766 30.9	243 28.4	557 31.0	1369 30.8	1914 38.4	21 10.6	606 23.5	598 33.8	615 38.2	193 39.6	1750 28.2	331 41.2
(4)	2110 30.1	1546 30.6	465 28.3	114 38.0	1105 31.2	747 30.2	246 28.7	629 35.0	1390 31.2	1822 36.5	22 11.1	834 32.3	569 32.2	492 30.5	150 30.8	1961 31.6	149 18.5
(3)	1315 18.8	971 19.2	302 18.4	55 18.3	673 19.0	446 18.0	182 21.2	361 20.1	896 20.1	853 17.1	37 18.7	658 25.5	322 18.2	251 15.6	49 10.1	1252 20.2	63 7.8
(2)	460 6.6	334 6.6	109 6.6	19 6.3	212 6.0	170 6.9	76 8.9	118 6.6	322 7.2	236 4.7	41 20.7	267 10.3	82 4.6	81 5.0	17 3.5	434 7.0	26 3.2
VERY DISSATISFIED (1)	207 3.0	149 2.9	48 2.9	7 2.3	95 2.7	81 3.3	27 3.2	43 2.4	147 3.3	63 1.3	67 33.8	108 4.2	50 2.8	38 2.4	6 1.2	175 2.8	32 4.0
BLANK/NA	830 11.9	560 11.1	228 13.9	20 6.7	422 11.9	265 10.7	83 9.7	89 5.0	326 7.3	99 2.0	10 5.1	109 4.2	148 8.4	134 8.3	72 14.8	627 10.1	203 25.2
MEAN	3.87	3.87	3.88	3.90	3.89	3.88	3.78	3.90	3.85	4.08	2.41	3.63	3.98	4.06	4.22	3.84	4.20
STANDARD DEVIATION	1.07	1.06	1.08	0.99	1.04	1.08	1.10	1.02	1.08	0.93	1.37	1.10	1.02	1.02	0.91	1.05	1.13
STANDARD ERROR	0.01	0.02	0.03	0.06	0.02	0.02	0.04	0.02	0.02	0.01	0.10	0.02	0.03	0.03	0.04	0.01	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2081 29.7	507 31.2	781 33.1	171 30.4	594 27.9	53 29.4	1498 29.1	170 33.7	34 37.0	34 35.1	4 36.4	454 32.2	407 25.2	1090 30.5	892 31.3	549 30.3	183 25.9	1726 30.6	299 33.9
(4)	2110 30.1	531 32.7	680 28.8	159 28.3	740 34.8	47 26.1	1642 31.9	144 28.5	28 30.4	35 36.1	4 36.4	429 30.5	523 32.4	1076 30.2	844 29.7	578 31.9	256 36.3	1833 32.5	228 25.9
(3)	1315 18.8	340 20.9	400 17.0	126 22.4	480 22.5	38 21.1	1026 19.9	78 15.4	15 16.3	11 11.3	-	242 17.2	335 20.8	684 19.2	505 17.7	380 21.0	134 19.0	1198 21.2	89 10.1
(2)	460 6.6	134 8.2	141 6.0	52 9.3	151 7.1	20 11.1	358 7.0	26 5.1	7 7.6	4 4.1	2 18.2	84 6.0	123 7.6	229 6.4	159 5.6	128 7.1	43 6.1	405 7.2	43 4.9
VERY DISSATISFIED (1)	207 3.0	53 3.3	79 3.3	25 4.4	53 2.5	15 8.3	131 2.5	19 3.8	2 2.2	4 4.1	1 9.1	43 3.1	54 3.3	93 2.6	81 2.8	42 2.3	28 4.0	170 3.0	31 3.5
BLANK/NA	830 11.9	60 3.7	278 11.8	29 5.2	111 5.2	7 3.9	489 9.5	68 13.5	6 6.5	9 9.3	-	156 11.1	171 10.6	396 11.1	365 12.8	134 7.4	62 8.8	313 5.5	191 21.7
MEAN	3.87	3.83	3.93	3.75	3.83	3.60	3.86	3.96	3.99	4.03	3.73	3.93	3.77	3.90	3.93	3.87	3.81	3.85	4.04
STANDARD DEVIATION	1.07	1.08	1.08	1.14	1.02	1.27	1.04	1.09	1.06	1.06	1.42	1.06	1.07	1.05	1.05	1.03	1.06	1.06	1.10
STANDARD ERROR	0.01	0.03	0.02	0.05	0.02	0.10	0.02	0.05	0.11	0.11	0.43	0.03	0.03	0.02	0.02	0.03	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	2081 29.7	19 38.0	10 45.5	33 30.8	24 24.5	169 26.6	96 28.8	110 29.2	37 21.8	63 35.4	34 48.6	54 34.8	49 23.8	11 32.4	48 22.3	54 39.1	44 28.0	7 35.0	25 22.1	12 30.8
(4)	2110 30.1	16 32.0	5 22.7	35 32.7	27 27.6	206 32.4	107 32.1	124 32.9	51 30.0	43 24.2	15 21.4	49 31.6	73 35.4	13 38.2	66 30.7	33 23.9	46 29.3	5 25.0	32 28.3	12 30.8
(3)	1315 18.8	9 18.0	1 4.5	21 19.6	22 22.4	113 17.8	62 18.6	78 20.7	39 22.9	26 14.6	10 14.3	24 15.5	50 24.3	6 17.6	56 26.0	26 18.8	28 17.8	2 10.0	19 16.8	7 17.9
(2)	460 6.6	3 6.0	-	8 7.5	9 9.2	46 7.2	26 7.8	23 6.1	17 10.0	16 9.0	4 5.7	7 4.5	16 7.8	3 8.8	22 10.2	9 6.5	17 10.8	3 15.0	11 9.7	3 7.7
VERY DISSATISFIED (1)	207 3.0	1 2.0	-	3 2.8	5 5.1	17 2.7	8 2.4	9 2.4	6 3.5	3 1.7	2 2.9	5 3.2	6 2.9	-	9 4.2	7 5.1	8 5.1	-	5 4.4	-
BLANK/NA	830 11.9	2 4.0	6 27.3	7 6.5	11 11.2	85 13.4	34 10.2	33 8.8	20 11.8	27 15.2	5 7.1	16 10.3	12 5.8	1 2.9	14 6.5	9 6.5	14 8.9	3 15.0	21 18.6	5 12.8
MEAN	3.87	4.02	4.56	3.87	3.64	3.84	3.86	3.88	3.64	3.97	4.15	4.01	3.74	3.97	3.61	3.91	3.71	3.94	3.66	3.97
STANDARD DEVIATION	1.07	1.02	0.63	1.06	1.16	1.05	1.05	1.02	1.09	1.10	1.09	1.05	1.03	0.95	1.10	1.18	1.19	1.14	1.16	0.97
STANDARD ERROR	0.01	0.15	0.16	0.11	0.12	0.04	0.06	0.05	0.09	0.09	0.14	0.09	0.07	0.17	0.08	0.10	0.10	0.28	0.12	0.17

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2081 29.7	35 30.7	13 32.5	40 35.4	187 33.8	39 32.8	25 24.5	39 30.5	16 30.8	315 28.1	225 29.7	99 27.4	21 42.0	99 35.1
(4)	2110 30.1	51 44.7	10 25.0	26 23.0	155 28.0	41 34.5	34 33.3	37 28.9	13 25.0	327 29.1	213 28.1	102 28.3	9 18.0	108 38.3
(3)	1315 18.8	21 18.4	10 25.0	20 17.7	100 18.1	14 11.8	29 28.4	22 17.2	6 11.5	209 18.6	138 18.2	67 18.6	12 24.0	50 17.7
(2)	460 6.6	3 2.6	4 10.0	7 6.2	32 5.8	9 7.6	5 4.9	4 3.1	4 7.7	66 5.9	50 6.6	17 4.7	3 6.0	8 2.8
VERY DISSATISFIED (1)	207 3.0	1 0.9	-	2 1.8	17 3.1	1 0.8	1 1.0	2 1.6	4 7.7	30 2.7	23 3.0	20 5.5	4 8.0	6 2.1
BLANK/NA	830 11.9	3 2.6	3 7.5	18 15.9	63 11.4	15 12.6	8 7.8	24 18.8	9 17.3	175 15.6	109 14.4	56 15.5	1 2.0	11 3.9
MEAN	3.87	4.05	3.86	4.00	3.94	4.04	3.82	4.03	3.77	3.88	3.87	3.80	3.82	4.06
STANDARD DEVIATION	1.07	0.84	1.03	1.06	1.08	0.97	0.93	0.96	1.31	1.05	1.08	1.15	1.29	0.93
STANDARD ERROR	0.01	0.08	0.17	0.11	0.05	0.10	0.10	0.09	0.20	0.03	0.04	0.07	0.18	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2081 29.7	42 33.3	99 35.1	871 29.5	801 29.4	239 29.4	225 31.0	1384 29.0	584 30.6	105 33.9
(4)	2110 30.1	32 25.4	108 38.3	855 29.0	861 31.7	255 31.4	221 30.4	1415 29.7	590 30.9	102 32.9
(3)	1315 18.8	29 23.0	50 17.7	534 18.1	519 19.1	176 21.7	133 18.3	892 18.7	367 19.2	55 17.7
(2)	460 6.6	8 6.3	8 2.8	175 5.9	191 7.0	59 7.3	42 5.8	310 6.5	132 6.9	18 5.8
VERY DISSATISFIED (1)	207 3.0	6 4.8	6 2.1	92 3.1	76 2.8	27 3.3	14 1.9	141 3.0	58 3.0	8 2.6
BLANK/NA	830 11.9	9 7.1	11 3.9	423 14.3	272 10.0	56 6.9	91 12.5	627 13.1	179 9.4	22 7.1
MEAN	3.87	3.82	4.06	3.89	3.87	3.82	3.95	3.87	3.87	3.97
STANDARD DEVIATION	1.07	1.15	0.93	1.07	1.06	1.07	1.01	1.07	1.07	1.03
STANDARD ERROR	0.01	0.11	0.06	0.02	0.02	0.04	0.04	0.02	0.03	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
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BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	2081 29.7	292 23.2	314 23.7	324 32.9	629 36.7	453 38.8	479 33.3	413 29.4	378 31.8	171 27.4	183 25.9	1037 31.5	112 30.0	776 28.0	35 22.4	71 26.7	1451 29.2	314 29.7	156 30.1	148 35.7
(4)	2110 30.1	388 30.8	446 33.7	311 31.5	533 31.1	367 31.4	366 25.4	478 34.0	362 30.5	216 34.6	256 36.3	950 28.9	120 32.2	856 30.8	53 34.0	92 34.6	1479 29.7	353 33.4	164 31.7	106 25.5
(3)	1315 18.8	348 27.7	310 23.4	178 18.1	286 16.7	158 13.5	257 17.9	248 17.6	246 20.7	134 21.5	134 19.0	595 18.1	76 20.4	548 19.7	30 19.2	46 17.3	963 19.4	188 17.8	90 17.4	72 17.3
(2)	460 6.6	143 11.4	124 9.4	58 5.9	77 4.5	45 3.9	83 5.8	76 5.4	81 6.8	47 7.5	43 6.1	198 6.0	33 8.8	200 7.2	11 7.1	15 5.6	343 6.9	62 5.9	27 5.2	26 6.3
VERY DISSATISFIED (1)	207 3.0	46 3.7	62 4.7	34 3.4	41 2.4	19 1.6	44 3.1	37 2.6	28 2.4	14 2.2	28 4.0	89 2.7	5 1.3	92 3.3	7 4.5	7 2.6	164 3.3	21 2.0	12 2.3	8 1.9
BLANK/NA	830 11.9	41 3.3	68 5.1	81 8.2	148 8.6	125 10.7	210 14.6	155 11.0	92 7.8	42 6.7	62 8.8	420 12.8	27 7.2	303 10.9	20 12.8	35 13.2	576 11.6	120 11.3	69 13.3	55 13.3
MEAN	3.87	3.61	3.66	3.92	4.04	4.14	3.94	3.92	3.90	3.83	3.81	3.92	3.87	3.82	3.72	3.89	3.84	3.93	3.95	4.00
STANDARD DEVIATION	1.07	1.09	1.10	1.07	1.01	0.95	1.09	1.02	1.04	1.02	1.06	1.06	1.02	1.08	1.09	1.02	1.08	1.00	1.01	1.05
STANDARD ERROR	0.01	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.04	0.04	0.02	0.05	0.02	0.09	0.07	0.02	0.03	0.05	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13E. ON-TIME PERFORMANCE

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2081 29.7	1726 30.6	299 33.9	1184 31.4	457 28.6	256 32.6	114 38.8
(4)	2110 30.1	1833 32.5	228 25.9	1195 31.7	554 34.7	229 29.1	68 23.1
(3)	1315 18.8	1198 21.2	89 10.1	804 21.4	340 21.3	109 13.9	30 10.2
(2)	460 6.6	405 7.2	43 4.9	301 8.0	91 5.7	40 5.1	14 4.8
VERY DISSATISFIED (1)	207 3.0	170 3.0	31 3.5	125 3.3	32 2.0	32 4.1	10 3.4
BLANK/NA	830 11.9	313 5.5	191 21.7	156 4.1	123 7.7	120 15.3	58 19.7
MEAN	3.87	3.85	4.04	3.83	3.89	3.96	4.11
STANDARD DEVIATION	1.07	1.06	1.10	1.08	0.99	1.10	1.11
STANDARD ERROR	0.01	0.01	0.04	0.02	0.03	0.04	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	1841 26.3	693 26.8	870 26.1	276 25.7	1355 27.2	242 22.9	232 24.9	1166 25.5	310 33.3	345 24.4	1259 25.4	611 28.5	1625 26.0	181 31.1	854 27.2	931 28.1	972 26.5	775 26.4
(4)	1775 25.3	676 26.1	822 24.7	273 25.5	1243 25.0	302 28.5	226 24.2	1167 25.5	208 22.3	382 27.0	1277 25.8	526 24.5	1647 26.4	108 18.6	821 26.2	911 27.5	931 25.4	748 25.5
(3)	1426 20.4	506 19.6	694 20.8	225 21.0	995 20.0	226 21.4	201 21.5	925 20.2	159 17.1	332 23.5	1005 20.3	429 20.0	1293 20.7	118 20.3	695 22.1	699 21.1	729 19.9	603 20.6
(2)	656 9.4	253 9.8	321 9.6	81 7.6	469 9.4	103 9.7	84 9.0	435 9.5	49 5.3	168 11.9	485 9.8	174 8.1	608 9.7	46 7.9	322 10.3	318 9.6	317 8.7	301 10.3
VERY DISSATISFIED (1)	373 5.3	128 4.9	178 5.3	67 6.3	279 5.6	50 4.7	41 4.4	256 5.6	38 4.1	77 5.4	268 5.4	112 5.2	331 5.3	35 6.0	164 5.2	200 6.0	204 5.6	147 5.0
BLANK/NA	932 13.3	332 12.8	448 13.4	150 14.0	635 12.8	135 12.8	149 16.0	625 13.7	167 17.9	110 7.8	657 13.3	291 13.6	737 11.8	94 16.2	282 9.0	258 7.8	509 13.9	357 12.2
MEAN	3.67	3.69	3.65	3.66	3.67	3.63	3.67	3.65	3.92	3.58	3.65	3.73	3.66	3.73	3.66	3.67	3.68	3.66
STANDARD DEVIATION	1.19	1.18	1.19	1.20	1.20	1.14	1.16	1.20	1.15	1.18	1.19	1.19	1.18	1.25	1.18	1.20	1.19	1.18
STANDARD ERROR	0.02	0.02	0.02	0.04	0.02	0.04	0.04	0.02	0.04	0.03	0.02	0.03	0.02	0.06	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	1841 26.3	1353 26.7	403 24.5	79 26.3	993 28.0	620 25.1	203 23.7	468 26.0	1235 27.8	1727 34.6	16 8.1	614 23.8	476 26.9	522 32.4	161 33.1	1580 25.5	261 32.5
(4)	1775 25.3	1310 25.9	385 23.4	86 28.7	974 27.5	597 24.1	193 22.5	533 29.7	1162 26.1	1569 31.5	16 8.1	710 27.5	467 26.4	432 26.8	120 24.6	1624 26.2	151 18.8
(3)	1426 20.4	1050 20.8	327 19.9	72 24.0	697 19.7	528 21.3	185 21.6	417 23.2	938 21.1	1020 20.5	37 18.7	613 23.7	385 21.8	321 19.9	72 14.8	1351 21.8	75 9.3
(2)	656 9.4	447 8.8	189 11.5	22 7.3	273 7.7	275 11.1	106 12.4	190 10.6	445 10.0	372 7.5	36 18.2	337 13.1	173 9.8	106 6.6	22 4.5	628 10.1	28 3.5
VERY DISSATISFIED (1)	373 5.3	265 5.2	93 5.7	11 3.7	160 4.5	140 5.7	67 7.8	90 5.0	268 6.0	140 2.8	83 41.9	185 7.2	102 5.8	67 4.2	13 2.7	348 5.6	25 3.1
BLANK/NA	932 13.3	635 12.5	245 14.9	30 10.0	450 12.7	315 12.7	103 12.0	99 5.5	402 9.0	159 3.2	10 5.1	123 4.8	166 9.4	163 10.1	99 20.3	668 10.8	264 32.8
MEAN	3.67	3.69	3.58	3.74	3.76	3.59	3.48	3.65	3.65	3.91	2.18	3.50	3.65	3.85	4.02	3.63	4.10
STANDARD DEVIATION	1.19	1.18	1.22	1.09	1.14	1.21	1.27	1.15	1.21	1.06	1.31	1.21	1.19	1.13	1.06	1.19	1.11
STANDARD ERROR	0.02	0.02	0.03	0.07	0.02	0.03	0.05	0.03	0.02	0.02	0.10	0.02	0.03	0.03	0.05	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	1841 26.3	440 27.1	700 29.7	145 25.8	526 24.7	42 23.3	1374 26.7	125 24.8	29 31.5	28 28.9	3 27.3	358 25.4	371 23.0	992 27.8	817 28.7	473 26.1	149 21.1	1548 27.4	241 27.4
(4)	1775 25.3	396 24.4	582 24.7	147 26.2	645 30.3	52 28.9	1383 26.9	120 23.8	20 21.7	27 27.8	4 36.4	351 24.9	457 28.3	907 25.4	721 25.3	477 26.3	189 26.8	1524 27.0	212 24.1
(3)	1426 20.4	396 24.4	424 18.0	129 23.0	508 23.9	39 21.7	1075 20.9	101 20.0	26 28.3	20 20.6	4 36.4	285 20.2	358 22.2	714 20.0	512 18.0	425 23.5	170 24.1	1291 22.9	105 11.9
(2)	656 9.4	202 12.4	203 8.6	63 11.2	218 10.2	19 10.6	490 9.5	57 11.3	7 7.6	9 9.3	-	156 11.1	156 9.7	320 9.0	232 8.2	209 11.5	79 11.2	596 10.6	46 5.2
VERY DISSATISFIED (1)	373 5.3	127 7.8	116 4.9	55 9.8	87 4.1	16 8.9	277 5.4	30 5.9	3 3.3	2 2.1	-	83 5.9	75 4.6	193 5.4	144 5.1	91 5.0	58 8.2	325 5.8	40 4.5
BLANK/NA	932 13.3	64 3.9	334 14.2	23 4.1	145 6.8	12 6.7	545 10.6	72 14.3	7 7.6	11 11.3	-	175 12.4	196 12.2	442 12.4	420 14.8	136 7.5	61 8.6	361 6.4	237 26.9
MEAN	3.67	3.53	3.76	3.49	3.66	3.51	3.67	3.58	3.76	3.81	3.91	3.60	3.63	3.70	3.76	3.62	3.45	3.64	3.88
STANDARD DEVIATION	1.19	1.25	1.19	1.28	1.11	1.25	1.18	1.23	1.12	1.08	0.83	1.22	1.14	1.19	1.19	1.17	1.22	1.19	1.17
STANDARD ERROR	0.02	0.03	0.03	0.06	0.02	0.10	0.02	0.06	0.12	0.12	0.25	0.03	0.03	0.02	0.02	0.03	0.05	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	1841	15	10	27	23	158	77	91	29	44	33	45	40	10	43	36	38	5	23	12
	26.3	30.0	45.5	25.2	23.5	24.8	23.1	24.1	17.1	24.7	47.1	29.0	19.4	29.4	20.0	26.1	24.2	25.0	20.4	30.8
(4)	1775	11	2	29	15	168	84	92	38	38	14	36	43	9	61	27	49	6	28	13
	25.3	22.0	9.1	27.1	15.3	26.4	25.2	24.4	22.4	21.3	20.0	23.2	20.9	26.5	28.4	19.6	31.2	30.0	24.8	33.3
(3)	1426	8	1	16	22	140	75	81	46	44	9	24	48	11	60	26	25	3	23	6
	20.4	16.0	4.5	15.0	22.4	22.0	22.5	21.5	27.1	24.7	12.9	15.5	23.3	32.4	27.9	18.8	15.9	15.0	20.4	15.4
(2)	656	9	1	17	14	55	37	49	30	18	1	18	44	2	21	19	20	4	12	-
	9.4	18.0	4.5	15.9	14.3	8.6	11.1	13.0	17.6	10.1	1.4	11.6	21.4	5.9	9.8	13.8	12.7	20.0	10.6	
VERY DISSATISFIED (1)	373	5	-	7	11	19	20	27	9	7	9	11	18	1	14	19	10	1	9	3
	5.3	10.0		6.5	11.2	3.0	6.0	7.2	5.3	3.9	12.9	7.1	8.7	2.9	6.5	13.8	6.4	5.0	8.0	7.7
BLANK/NA	932	2	8	11	13	96	40	37	18	27	4	21	13	1	16	11	15	1	18	5
	13.3	4.0	36.4	10.3	13.3	15.1	12.0	9.8	10.6	15.2	5.7	13.5	6.3	2.9	7.4	8.0	9.6	5.0	15.9	12.8
MEAN	3.67	3.46	4.50	3.54	3.29	3.72	3.55	3.50	3.32	3.62	3.92	3.64	3.22	3.76	3.49	3.33	3.60	3.53	3.46	3.91
STANDARD DEVIATION	1.19	1.38	0.94	1.27	1.37	1.10	1.20	1.25	1.16	1.16	1.40	1.29	1.27	1.06	1.15	1.41	1.22	1.26	1.25	1.16
STANDARD ERROR	0.02	0.20	0.25	0.13	0.15	0.05	0.07	0.07	0.09	0.09	0.17	0.11	0.09	0.18	0.08	0.13	0.10	0.29	0.13	0.20

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	1841 26.3	37 32.5	9 22.5	34 30.1	155 28.0	29 24.4	26 25.5	32 25.0	15 28.8	305 27.2	216 28.5	98 27.1	15 30.0	71 25.2
(4)	1775 25.3	49 43.0	10 25.0	30 26.5	135 24.4	22 18.5	27 26.5	36 28.1	11 21.2	261 23.3	212 28.0	104 28.8	8 16.0	82 29.1
(3)	1426 20.4	17 14.9	8 20.0	19 16.8	120 21.7	23 19.3	17 16.7	26 20.3	11 21.2	217 19.3	144 19.0	57 15.8	10 20.0	77 27.3
(2)	656 9.4	7 6.1	3 7.5	5 4.4	41 7.4	15 12.6	16 15.7	5 3.9	3 5.8	100 8.9	31 4.1	26 7.2	5 10.0	23 8.2
VERY DISSATISFIED (1)	373 5.3	1 0.9	2 5.0	2 1.8	22 4.0	12 10.1	6 5.9	5 3.9	1 1.9	45 4.0	35 4.6	12 3.3	10 20.0	20 7.1
BLANK/NA	932 13.3	3 2.6	8 20.0	23 20.4	81 14.6	18 15.1	10 9.8	24 18.8	11 21.2	194 17.3	120 15.8	64 17.7	2 4.0	9 3.2
MEAN	3.67	4.03	3.66	3.99	3.76	3.41	3.55	3.82	3.88	3.73	3.85	3.84	3.27	3.59
STANDARD DEVIATION	1.19	0.91	1.18	1.01	1.14	1.36	1.25	1.08	1.08	1.17	1.11	1.10	1.53	1.17
STANDARD ERROR	0.02	0.09	0.21	0.11	0.05	0.14	0.13	0.11	0.17	0.04	0.04	0.06	0.22	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	1841 26.3	50 39.7	71 25.2	810 27.5	673 24.7	203 25.0	209 28.8	1246 26.1	504 26.4	86 27.7
(4)	1775 25.3	28 22.2	82 29.1	742 25.2	662 24.3	230 28.3	211 29.1	1220 25.6	468 24.5	82 26.5
(3)	1426 20.4	21 16.7	77 27.3	574 19.5	592 21.8	175 21.6	125 17.2	980 20.5	367 19.2	78 25.2
(2)	656 9.4	9 7.1	23 8.2	216 7.3	319 11.7	90 11.1	50 6.9	400 8.4	224 11.7	31 10.0
VERY DISSATISFIED (1)	373 5.3	9 7.1	20 7.1	126 4.3	172 6.3	56 6.9	29 4.0	213 4.5	146 7.6	13 4.2
BLANK/NA	932 13.3	9 7.1	9 3.2	482 16.3	302 11.1	58 7.1	102 14.0	710 14.9	201 10.5	20 6.5
MEAN	3.67	3.86	3.59	3.77	3.56	3.58	3.83	3.71	3.56	3.68
STANDARD DEVIATION	1.19	1.27	1.17	1.15	1.22	1.21	1.12	1.15	1.27	1.14
STANDARD ERROR	0.02	0.12	0.07	0.02	0.02	0.04	0.04	0.02	0.03	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	1841 26.3	328 26.1	286 21.6	259 26.3	517 30.2	383 32.8	445 30.9	372 26.4	330 27.8	143 22.9	149 21.1	872 26.5	100 26.8	741 26.7	34 21.8	51 19.2	1355 27.2	242 22.9	131 25.3	101 24.3
(4)	1775 25.3	352 28.0	358 27.0	240 24.3	474 27.7	305 26.1	338 23.5	383 27.2	300 25.3	177 28.4	189 26.8	829 25.2	102 27.3	710 25.6	38 24.4	65 24.4	1243 25.0	302 28.5	127 24.5	99 23.9
(3)	1426 20.4	309 24.6	304 23.0	225 22.8	345 20.1	208 17.8	222 15.4	290 20.6	259 21.8	166 26.6	170 24.1	642 19.5	87 23.3	562 20.3	41 26.3	65 24.4	995 20.0	226 21.4	110 21.2	91 21.9
(2)	656 9.4	151 12.0	186 14.0	96 9.7	149 8.7	56 4.8	122 8.5	110 7.8	142 12.0	67 10.7	79 11.2	280 8.5	37 9.9	288 10.4	13 8.3	35 13.2	469 9.4	103 9.7	46 8.9	38 9.2
VERY DISSATISFIED (1)	373 5.3	71 5.6	114 8.6	75 7.6	64 3.7	43 3.7	66 4.6	78 5.5	55 4.6	36 5.8	58 8.2	183 5.6	21 5.6	136 4.9	11 7.1	12 4.5	279 5.6	50 4.7	20 3.9	21 5.1
BLANK/NA	932 13.3	47 3.7	76 5.7	91 9.2	165 9.6	172 14.7	246 17.1	174 12.4	101 8.5	35 5.6	61 8.6	483 14.7	26 7.0	338 12.2	19 12.2	38 14.3	635 12.8	135 12.8	84 16.2	65 15.7
MEAN	3.67	3.59	3.41	3.57	3.79	3.93	3.82	3.70	3.65	3.55	3.45	3.69	3.64	3.67	3.52	3.47	3.67	3.63	3.70	3.63
STANDARD DEVIATION	1.19	1.18	1.24	1.24	1.13	1.10	1.20	1.17	1.18	1.15	1.22	1.20	1.18	1.18	1.19	1.15	1.20	1.14	1.14	1.18
STANDARD ERROR	0.02	0.03	0.04	0.04	0.03	0.03	0.03	0.03	0.04	0.05	0.05	0.02	0.06	0.02	0.10	0.08	0.02	0.04	0.05	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13F. FREQUENCY (HOW OFTEN BUSES RUN)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	1841 26.3	1548 27.4	241 27.4	1034 27.5	438 27.4	205 26.1	96 32.7
(4)	1775 25.3	1524 27.0	212 24.1	981 26.1	470 29.4	223 28.4	55 18.7
(3)	1426 20.4	1291 22.9	105 11.9	871 23.1	362 22.7	123 15.6	33 11.2
(2)	656 9.4	596 10.6	46 5.2	443 11.8	130 8.1	55 7.0	13 4.4
VERY DISSATISFIED (1)	373 5.3	325 5.8	40 4.5	260 6.9	56 3.5	28 3.6	17 5.8
BLANK/NA	932 13.3	361 6.4	237 26.9	176 4.7	141 8.8	152 19.3	80 27.2
MEAN	3.67	3.64	3.88	3.58	3.76	3.82	3.93
STANDARD DEVIATION	1.19	1.19	1.17	1.23	1.09	1.11	1.25
STANDARD ERROR	0.02	0.02	0.05	0.02	0.03	0.04	0.09

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2922 41.7	1109 42.9	1369 41.1	437 40.8	2132 42.8	432 40.8	346 37.1	1880 41.1	426 45.8	590 41.7	2087 42.2	865 40.4	2620 42.0	251 43.1	1362 43.4	1484 44.7	1543 42.1	1226 41.8
(4)	1748 25.0	638 24.7	845 25.4	263 24.5	1227 24.7	288 27.2	230 24.7	1167 25.5	203 21.8	364 25.7	1238 25.0	541 25.2	1601 25.7	124 21.3	823 26.2	893 26.9	882 24.1	773 26.4
(3)	1035 14.8	377 14.6	488 14.6	170 15.9	710 14.3	157 14.8	165 17.7	666 14.6	103 11.1	255 18.0	710 14.3	336 15.7	951 15.2	78 13.4	495 15.8	505 15.2	547 14.9	415 14.2
(2)	287 4.1	100 3.9	148 4.4	39 3.6	201 4.0	41 3.9	42 4.5	182 4.0	34 3.7	67 4.7	197 4.0	91 4.2	257 4.1	27 4.6	136 4.3	148 4.5	131 3.6	139 4.7
VERY DISSATISFIED (1)	164 2.3	61 2.4	77 2.3	26 2.4	118 2.4	26 2.5	18 1.9	96 2.1	30 3.2	36 2.5	112 2.3	57 2.7	145 2.3	15 2.6	73 2.3	83 2.5	97 2.6	53 1.8
BLANK/NA	847 12.1	303 11.7	406 12.2	137 12.8	588 11.8	114 10.8	132 14.1	583 12.7	135 14.5	102 7.2	607 12.3	253 11.8	667 10.7	87 14.9	249 7.9	204 6.2	462 12.6	325 11.1
MEAN	4.13	4.15	4.12	4.12	4.15	4.12	4.05	4.14	4.21	4.07	4.15	4.09	4.13	4.15	4.13	4.14	4.14	4.14
STANDARD DEVIATION	1.03	1.02	1.03	1.03	1.02	1.02	1.02	1.01	1.06	1.04	1.02	1.04	1.02	1.07	1.02	1.02	1.03	1.00
STANDARD ERROR	0.01	0.02	0.02	0.03	0.02	0.03	0.04	0.02	0.04	0.03	0.02	0.02	0.01	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2922 41.7	2170 42.9	629 38.3	122 40.7	1535 43.3	1018 41.1	335 39.1	770 42.8	1971 44.3	2685 53.8	32 16.2	1093 42.3	776 43.9	726 45.1	241 49.5	2527 40.8	395 49.1
(4)	1748 25.0	1263 25.0	416 25.3	80 26.7	912 25.7	635 25.7	191 22.3	521 29.0	1142 25.7	1458 29.2	26 13.1	711 27.5	446 25.2	436 27.1	116 23.8	1656 26.7	92 11.4
(3)	1035 14.8	735 14.5	257 15.7	53 17.7	496 14.0	373 15.1	154 18.0	303 16.9	685 15.4	594 11.9	43 21.7	483 18.7	277 15.7	202 12.5	41 8.4	991 16.0	44 5.5
(2)	287 4.1	208 4.1	70 4.3	13 4.3	117 3.3	107 4.3	62 7.2	80 4.5	196 4.4	109 2.2	38 19.2	121 4.7	82 4.6	64 4.0	14 2.9	269 4.3	18 2.2
VERY DISSATISFIED (1)	164 2.3	117 2.3	40 2.4	8 2.7	63 1.8	66 2.7	31 3.6	46 2.6	108 2.4	43 0.9	54 27.3	69 2.7	35 2.0	42 2.6	9 1.8	152 2.5	12 1.5
BLANK/NA	847 12.1	567 11.2	230 14.0	24 8.0	424 12.0	276 11.2	84 9.8	77 4.3	348 7.8	98 2.0	5 2.5	105 4.1	153 8.6	141 8.8	66 13.6	604 9.7	243 30.2
MEAN	4.13	4.15	4.08	4.07	4.20	4.11	3.95	4.10	4.14	4.36	2.71	4.06	4.14	4.18	4.34	4.10	4.50
STANDARD DEVIATION	1.03	1.02	1.04	1.04	0.97	1.04	1.15	1.02	1.03	0.84	1.43	1.04	1.01	1.01	0.94	1.03	0.93
STANDARD ERROR	0.01	0.02	0.03	0.06	0.02	0.02	0.04	0.02	0.02	0.01	0.10	0.02	0.03	0.03	0.05	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2922 41.7	666 41.0	1092 46.3	245 43.6	888 41.7	80 44.4	2204 42.8	209 41.4	44 47.8	46 47.4	4 36.4	559 39.7	650 40.3	1570 44.0	1254 44.1	754 41.6	275 39.0	2461 43.6	392 44.5
(4)	1748 25.0	466 28.7	554 23.5	143 25.4	639 30.0	34 18.9	1341 26.1	124 24.6	25 27.2	30 30.9	5 45.5	374 26.6	429 26.6	872 24.4	666 23.4	515 28.4	201 28.5	1565 27.7	155 17.6
(3)	1035 14.8	297 18.3	291 12.3	108 19.2	361 17.0	31 17.2	770 15.0	84 16.6	13 14.1	12 12.4	1 9.1	229 16.3	263 16.3	494 13.8	397 13.9	283 15.6	115 16.3	914 16.2	95 10.8
(2)	287 4.1	87 5.4	77 3.3	27 4.8	97 4.6	14 7.8	220 4.3	16 3.2	3 3.3	2 2.1	-	60 4.3	57 3.5	159 4.5	112 3.9	82 4.5	31 4.4	259 4.6	22 2.5
VERY DISSATISFIED (1)	164 2.3	49 3.0	45 1.9	18 3.2	42 2.0	10 5.6	124 2.4	8 1.6	-	1 1.0	-	28 2.0	36 2.2	90 2.5	65 2.3	41 2.3	28 4.0	140 2.5	13 1.5
BLANK/NA	847 12.1	60 3.7	300 12.7	21 3.7	102 4.8	11 6.1	485 9.4	64 12.7	7 7.6	6 6.2	1 9.1	158 11.2	178 11.0	383 10.7	352 12.4	136 7.5	56 7.9	306 5.4	204 23.2
MEAN	4.13	4.03	4.25	4.05	4.10	3.95	4.13	4.16	4.29	4.30	4.30	4.10	4.11	4.15	4.18	4.11	4.02	4.11	4.32
STANDARD DEVIATION	1.03	1.06	0.98	1.07	0.99	1.24	1.02	0.97	0.86	0.86	0.67	1.01	1.00	1.04	1.02	1.01	1.09	1.02	0.96
STANDARD ERROR	0.01	0.03	0.02	0.05	0.02	0.10	0.02	0.05	0.09	0.09	0.21	0.03	0.03	0.02	0.02	0.02	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	2922	22	10	43	29	259	123	140	56	74	33	67	75	15	79	55	64	11	43	19
	41.7	44.0	45.5	40.2	29.6	40.7	36.9	37.1	32.9	41.6	47.1	43.2	36.4	44.1	36.7	39.9	40.8	55.0	38.1	48.7
(4)	1748	16	4	26	28	163	93	116	47	39	16	40	59	10	60	34	37	6	22	9
	25.0	32.0	18.2	24.3	28.6	25.6	27.9	30.8	27.6	21.9	22.9	25.8	28.6	29.4	27.9	24.6	23.6	30.0	19.5	23.1
(3)	1035	6	1	18	20	93	64	61	34	27	10	19	37	5	40	21	31	-	17	5
	14.8	12.0	4.5	16.8	20.4	14.6	19.2	16.2	20.0	15.2	14.3	12.3	18.0	14.7	18.6	15.2	19.7		15.0	12.8
(2)	287	4	-	8	6	25	10	16	11	7	4	4	15	2	18	6	11	-	6	-
	4.1	8.0		7.5	6.1	3.9	3.0	4.2	6.5	3.9	5.7	2.6	7.3	5.9	8.4	4.3	7.0		5.3	
VERY DISSATISFIED (1)	164	1	-	2	1	11	8	14	3	1	3	4	9	1	5	11	3	1	8	-
	2.3	2.0		1.9	1.0	1.7	2.4	3.7	1.8	0.6	4.3	2.6	4.4	2.9	2.3	8.0	1.9	5.0	7.1	
BLANK/NA	847	1	7	10	14	85	35	30	19	30	4	21	11	1	13	11	11	2	17	6
	12.1	2.0	31.8	9.3	14.3	13.4	10.5	8.0	11.2	16.9	5.7	13.5	5.3	2.9	6.0	8.0	7.0	10.0	15.0	15.4
MEAN	4.13	4.10	4.60	4.03	3.93	4.15	4.05	4.01	3.94	4.20	4.09	4.21	3.90	4.09	3.94	3.91	4.01	4.44	3.90	4.42
STANDARD DEVIATION	1.03	1.05	0.63	1.07	0.99	0.99	1.00	1.06	1.03	0.95	1.15	1.00	1.14	1.07	1.08	1.25	1.07	0.98	1.28	0.75
STANDARD ERROR	0.01	0.15	0.16	0.11	0.11	0.04	0.06	0.06	0.08	0.08	0.14	0.09	0.08	0.19	0.08	0.11	0.09	0.23	0.13	0.13

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2922 41.7	63 55.3	17 42.5	55 48.7	257 46.4	48 40.3	48 47.1	54 42.2	24 46.2	450 40.1	328 43.3	143 39.6	22 44.0	143 50.7
(4)	1748 25.0	37 32.5	9 22.5	17 15.0	125 22.6	28 23.5	22 21.6	29 22.7	10 19.2	281 25.0	181 23.9	88 24.4	11 22.0	73 25.9
(3)	1035 14.8	8 7.0	3 7.5	15 13.3	78 14.1	20 16.8	13 12.7	18 14.1	6 11.5	159 14.2	93 12.3	54 15.0	9 18.0	38 13.5
(2)	287 4.1	2 1.8	2 5.0	4 3.5	20 3.6	5 4.2	4 3.9	3 2.3	1 1.9	38 3.4	30 4.0	10 2.8	3 6.0	12 4.3
VERY DISSATISFIED (1)	164 2.3	3 2.6	3 7.5	2 1.8	7 1.3	3 2.5	5 4.9	1 0.8	-	21 1.9	14 1.8	6 1.7	4 8.0	7 2.5
BLANK/NA	847 12.1	1 0.9	6 15.0	20 17.7	67 12.1	15 12.6	10 9.8	23 18.0	11 21.2	173 15.4	112 14.8	60 16.6	1 2.0	9 3.2
MEAN	4.13	4.37	4.03	4.28	4.24	4.09	4.13	4.26	4.39	4.16	4.21	4.17	3.90	4.22
STANDARD DEVIATION	1.03	0.90	1.29	1.03	0.96	1.05	1.15	0.91	0.83	0.99	1.00	0.97	1.28	1.01
STANDARD ERROR	0.01	0.08	0.22	0.11	0.04	0.10	0.12	0.09	0.13	0.03	0.04	0.06	0.18	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2922 41.7	67 53.2	143 50.7	1237 41.9	1094 40.2	368 45.3	344 47.4	1950 40.9	808 42.3	156 50.3
(4)	1748 25.0	19 15.1	73 25.9	717 24.3	718 26.4	197 24.3	156 21.5	1201 25.2	470 24.6	73 23.5
(3)	1035 14.8	21 16.7	38 13.5	408 13.8	434 16.0	122 15.0	89 12.3	705 14.8	290 15.2	40 12.9
(2)	287 4.1	3 2.4	12 4.3	104 3.5	124 4.6	45 5.5	22 3.0	185 3.9	93 4.9	9 2.9
VERY DISSATISFIED (1)	164 2.3	6 4.8	7 2.5	51 1.7	71 2.6	28 3.4	22 3.0	90 1.9	64 3.4	10 3.2
BLANK/NA	847 12.1	10 7.9	9 3.2	433 14.7	279 10.3	52 6.4	93 12.8	638 13.4	185 9.7	22 7.1
MEAN	4.13	4.19	4.22	4.19	4.08	4.09	4.23	4.15	4.08	4.24
STANDARD DEVIATION	1.03	1.14	1.01	0.98	1.04	1.10	1.04	1.00	1.09	1.03
STANDARD ERROR	0.01	0.11	0.06	0.02	0.02	0.04	0.04	0.02	0.03	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$25K	\$50K	\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	2922 41.7	554 44.0	539 40.7	420 42.6	750 43.8	573 49.1	663 46.1	591 42.0	509 42.9	245 39.3	275 39.0	1383 42.0	160 42.9	1175 42.3	51 32.7	92 34.6	2132 42.8	432 40.8	196 37.8	150 36.1
(4)	1748 25.0	344 27.3	367 27.7	255 25.9	456 26.6	287 24.6	305 21.2	361 25.7	320 27.0	195 31.3	201 28.5	786 23.9	96 25.7	726 26.2	47 30.1	71 26.7	1227 24.7	288 27.2	121 23.4	109 26.3
(3)	1035 14.8	226 18.0	257 19.4	151 15.3	253 14.8	116 9.9	180 12.5	217 15.4	178 15.0	105 16.8	115 16.3	480 14.6	67 18.0	389 14.0	26 16.7	50 18.8	710 14.3	157 14.8	89 17.2	76 18.3
(2)	287 4.1	66 5.2	55 4.2	48 4.9	69 4.0	43 3.7	53 3.7	59 4.2	50 4.2	32 5.1	31 4.4	114 3.5	17 4.6	129 4.6	10 6.4	12 4.5	201 4.0	41 3.9	30 5.8	12 2.9
VERY DISSATISFIED (1)	164 2.3	29 2.3	40 3.0	27 2.7	33 1.9	26 2.2	35 2.4	30 2.1	27 2.3	14 2.2	28 4.0	89 2.7	8 2.1	50 1.8	3 1.9	5 1.9	118 2.4	26 2.5	8 1.5	10 2.4
BLANK/NA	847 12.1	39 3.1	66 5.0	85 8.6	153 8.9	122 10.5	203 14.1	149 10.6	103 8.7	33 5.3	56 7.9	437 13.3	25 6.7	306 11.0	19 12.2	36 13.5	588 11.8	114 10.8	74 14.3	58 14.0
MEAN	4.13	4.09	4.04	4.10	4.17	4.28	4.22	4.13	4.14	4.06	4.02	4.14	4.10	4.15	3.97	4.01	4.15	4.12	4.05	4.06
STANDARD DEVIATION	1.03	1.03	1.05	1.05	0.99	0.98	1.03	1.01	1.01	1.01	1.09	1.04	1.02	1.00	1.03	1.01	1.02	1.02	1.04	1.01
STANDARD ERROR	0.01	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.04	0.04	0.02	0.05	0.02	0.09	0.07	0.02	0.03	0.05	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13G. CONVENIENCE OF ROUTES (GOES WHERE YOU WANT TO GO)

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2922 41.7	2461 43.6	392 44.5	1652 43.9	690 43.2	351 44.7	142 48.3
(4)	1748 25.0	1565 27.7	155 17.6	1024 27.2	465 29.1	170 21.6	48 16.3
(3)	1035 14.8	914 16.2	95 10.8	630 16.7	241 15.1	106 13.5	28 9.5
(2)	287 4.1	259 4.6	22 2.5	200 5.3	55 3.4	15 1.9	9 3.1
VERY DISSATISFIED (1)	164 2.3	140 2.5	13 1.5	109 2.9	27 1.7	12 1.5	4 1.4
BLANK/NA	847 12.1	306 5.4	204 23.2	150 4.0	119 7.5	132 16.8	63 21.4
MEAN	4.13	4.11	4.32	4.08	4.17	4.27	4.36
STANDARD DEVIATION	1.03	1.02	0.96	1.06	0.96	0.94	0.96
STANDARD ERROR	0.01	0.01	0.04	0.02	0.02	0.04	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2302 32.9	859 33.2	1056 31.7	383 35.7	1660 33.4	325 30.7	306 32.8	1360 29.7	454 48.8	463 32.7	1528 30.9	798 37.2	2066 33.1	201 34.5	1123 35.8	1119 33.7	1169 31.9	1008 34.4
(4)	1550 22.1	627 24.2	707 21.2	211 19.7	1072 21.5	269 25.4	205 22.0	1031 22.5	170 18.3	338 23.9	1121 22.6	448 20.9	1428 22.9	98 16.8	717 22.8	807 24.3	777 21.2	689 23.5
(3)	1397 19.9	510 19.7	685 20.6	202 18.8	975 19.6	229 21.6	189 20.3	996 21.8	96 10.3	291 20.6	1036 20.9	378 17.6	1291 20.7	94 16.2	628 20.0	736 22.2	741 20.2	565 19.3
(2)	499 7.1	162 6.3	261 7.8	76 7.1	365 7.3	71 6.7	61 6.5	341 7.5	30 3.2	124 8.8	351 7.1	162 7.6	440 7.1	55 9.5	236 7.5	248 7.5	271 7.4	199 6.8
VERY DISSATISFIED (1)	336 4.8	94 3.6	190 5.7	52 4.9	249 5.0	41 3.9	44 4.7	223 4.9	22 2.4	89 6.3	242 4.9	98 4.6	294 4.7	36 6.2	166 5.3	159 4.8	220 6.0	107 3.7
BLANK/NA	919 13.1	336 13.0	434 13.0	148 13.8	655 13.2	123 11.6	128 13.7	623 13.6	159 17.1	109 7.7	673 13.6	259 12.1	722 11.6	98 16.8	268 8.5	248 7.5	484 13.2	363 12.4
MEAN	3.82	3.89	3.75	3.86	3.82	3.82	3.83	3.75	4.30	3.74	3.78	3.89	3.82	3.77	3.83	3.81	3.76	3.89
STANDARD DEVIATION	1.18	1.12	1.22	1.20	1.20	1.12	1.18	1.18	1.02	1.23	1.18	1.19	1.17	1.30	1.20	1.17	1.23	1.13
STANDARD ERROR	0.02	0.02	0.02	0.04	0.02	0.04	0.04	0.02	0.04	0.03	0.02	0.03	0.02	0.06	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2302 32.9	1684 33.3	523 31.9	103 34.3	1212 34.2	787 31.8	276 32.2	601 33.4	1539 34.6	2152 43.2	21 10.6	741 28.7	571 32.3	646 40.1	270 55.4	2010 32.4	292 36.3
(4)	1550 22.1	1116 22.1	347 21.1	93 31.0	804 22.7	562 22.7	176 20.5	483 26.9	996 22.4	1374 27.6	14 7.1	592 22.9	458 25.9	378 23.5	94 19.3	1430 23.1	120 14.9
(3)	1397 19.9	1017 20.1	345 21.0	48 16.0	684 19.3	523 21.1	176 20.5	405 22.5	940 21.1	954 19.1	37 18.7	645 25.0	387 21.9	298 18.5	30 6.2	1333 21.5	64 8.0
(2)	499 7.1	368 7.3	113 6.9	22 7.3	228 6.4	179 7.2	86 10.0	132 7.3	347 7.8	251 5.0	41 20.7	279 10.8	119 6.7	79 4.9	8 1.6	478 7.7	21 2.6
VERY DISSATISFIED (1)	336 4.8	250 4.9	71 4.3	9 3.0	171 4.8	119 4.8	41 4.8	87 4.8	229 5.1	133 2.7	72 36.4	209 8.1	64 3.6	48 3.0	8 1.6	304 4.9	32 4.0
BLANK/NA	919 13.1	625 12.4	243 14.8	25 8.3	448 12.6	305 12.3	102 11.9	89 5.0	399 9.0	123 2.5	13 6.6	116 4.5	170 9.6	162 10.1	77 15.8	644 10.4	275 34.2
MEAN	3.82	3.82	3.81	3.94	3.86	3.79	3.74	3.81	3.81	4.06	2.30	3.56	3.85	4.03	4.49	3.79	4.17
STANDARD DEVIATION	1.18	1.19	1.17	1.08	1.18	1.18	1.22	1.15	1.19	1.04	1.35	1.26	1.11	1.08	0.87	1.18	1.16
STANDARD ERROR	0.02	0.02	0.03	0.07	0.02	0.03	0.04	0.03	0.02	0.01	0.10	0.03	0.03	0.03	0.04	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2302 32.9	655 40.3	785 33.3	171 30.4	672 31.6	47 26.1	1726 33.6	157 31.1	42 45.7	31 32.0	5 45.5	449 31.9	499 30.9	1227 34.4	965 33.9	611 33.7	228 32.3	1959 34.7	287 32.6
(4)	1550 22.1	373 23.0	502 21.3	129 23.0	556 26.1	40 22.2	1178 22.9	108 21.4	21 22.8	25 25.8	2 18.2	328 23.3	395 24.5	765 21.4	581 20.4	455 25.1	187 26.5	1355 24.0	170 19.3
(3)	1397 19.9	325 20.0	446 18.9	131 23.3	516 24.2	43 23.9	1082 21.0	114 22.6	15 16.3	19 19.6	3 27.3	313 22.2	348 21.6	688 19.3	541 19.0	403 22.3	145 20.5	1237 21.9	134 15.2
(2)	499 7.1	140 8.6	163 6.9	55 9.8	173 8.1	26 14.4	385 7.5	32 6.3	6 6.5	7 7.2	1 9.1	86 6.1	108 6.7	273 7.7	198 7.0	134 7.4	53 7.5	455 8.1	29 3.3
VERY DISSATISFIED (1)	336 4.8	66 4.1	139 5.9	46 8.2	92 4.3	12 6.7	236 4.6	26 5.1	3 3.3	6 6.2	-	62 4.4	76 4.7	182 5.1	157 5.5	72 4.0	35 5.0	295 5.2	33 3.7
BLANK/NA	919 13.1	66 4.1	324 13.7	30 5.3	120 5.6	12 6.7	537 10.4	68 13.5	5 5.4	9 9.3	-	170 12.1	187 11.6	433 12.1	404 14.2	136 7.5	58 8.2	344 6.1	228 25.9
MEAN	3.82	3.91	3.80	3.61	3.77	3.50	3.82	3.77	4.07	3.77	4.00	3.82	3.79	3.82	3.82	3.84	3.80	3.80	3.99
STANDARD DEVIATION	1.18	1.17	1.23	1.27	1.14	1.25	1.17	1.18	1.12	1.21	1.10	1.15	1.16	1.20	1.22	1.13	1.16	1.19	1.13
STANDARD ERROR	0.02	0.03	0.03	0.06	0.03	0.10	0.02	0.06	0.12	0.13	0.33	0.03	0.03	0.02	0.02	0.03	0.05	0.02	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	2302 32.9	17 34.0	12 54.5	42 39.3	27 27.6	204 32.1	75 22.5	106 28.1	22 12.9	56 31.5	35 50.0	57 36.8	63 30.6	16 47.1	54 25.1	55 39.9	53 33.8	8 40.0	46 40.7	16 41.0
(4)	1550 22.1	17 34.0	3 13.6	16 15.0	16 16.3	122 19.2	85 25.5	91 24.1	35 20.6	34 19.1	12 17.1	30 19.4	47 22.8	6 17.6	52 24.2	27 19.6	37 23.6	7 35.0	24 21.2	7 17.9
(3)	1397 19.9	9 18.0	-	27 25.2	24 24.5	136 21.4	74 22.2	96 25.5	58 34.1	38 21.3	7 10.0	24 15.5	51 24.8	9 26.5	57 26.5	26 18.8	29 18.5	3 15.0	15 13.3	6 15.4
(2)	499 7.1	5 10.0	-	9 8.4	11 11.2	49 7.7	31 9.3	30 8.0	27 15.9	12 6.7	6 8.6	11 7.1	19 9.2	1 2.9	21 9.8	15 10.9	13 8.3	-	5 4.4	2 5.1
VERY DISSATISFIED (1)	336 4.8	2 4.0	-	2 1.9	7 7.1	35 5.5	30 9.0	20 5.3	11 6.5	6 3.4	4 5.7	9 5.8	14 6.8	1 2.9	17 7.9	6 4.3	8 5.1	-	7 6.2	2 5.1
BLANK/NA	919 13.1	-	7 31.8	11 10.3	13 13.3	90 14.2	38 11.4	34 9.0	17 10.0	32 18.0	6 8.6	24 15.5	12 5.8	1 2.9	14 6.5	9 6.5	17 10.8	2 10.0	16 14.2	6 15.4
MEAN	3.82	3.84	4.80	3.91	3.53	3.75	3.49	3.68	3.20	3.84	4.06	3.88	3.65	4.06	3.52	3.85	3.81	4.28	4.00	4.00
STANDARD DEVIATION	1.18	1.13	0.41	1.13	1.29	1.22	1.26	1.17	1.11	1.15	1.27	1.25	1.23	1.09	1.23	1.23	1.20	0.75	1.22	1.22
STANDARD ERROR	0.02	0.16	0.11	0.12	0.14	0.05	0.07	0.06	0.09	0.10	0.16	0.11	0.09	0.19	0.09	0.11	0.10	0.18	0.12	0.21

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2302 32.9	35 30.7	14 35.0	29 25.7	200 36.1	52 43.7	39 38.2	36 28.1	21 40.4	362 32.3	271 35.8	118 32.7	21 42.0	101 35.8
(4)	1550 22.1	45 39.5	9 22.5	23 20.4	121 21.8	27 22.7	29 28.4	27 21.1	11 21.2	242 21.6	143 18.9	78 21.6	9 18.0	93 33.0
(3)	1397 19.9	18 15.8	5 12.5	21 18.6	95 17.1	21 17.6	17 16.7	22 17.2	7 13.5	206 18.4	140 18.5	73 20.2	11 22.0	61 21.6
(2)	499 7.1	6 5.3	5 12.5	5 4.4	31 5.6	4 3.4	4 3.9	15 11.7	2 3.8	73 6.5	52 6.9	17 4.7	5 10.0	11 3.9
VERY DISSATISFIED (1)	336 4.8	8 7.0	1 2.5	11 9.7	24 4.3	3 2.5	5 4.9	5 3.9	1 1.9	42 3.7	33 4.4	9 2.5	3 6.0	6 2.1
BLANK/NA	919 13.1	2 1.8	6 15.0	24 21.2	83 15.0	12 10.1	8 7.8	23 18.0	10 19.2	197 17.6	119 15.7	66 18.3	1 2.0	10 3.5
MEAN	3.82	3.83	3.88	3.61	3.94	4.13	3.99	3.70	4.17	3.87	3.89	3.95	3.82	4.00
STANDARD DEVIATION	1.18	1.15	1.20	1.33	1.16	1.04	1.12	1.22	1.03	1.15	1.19	1.07	1.27	0.98
STANDARD ERROR	0.02	0.11	0.21	0.14	0.05	0.10	0.12	0.12	0.16	0.04	0.05	0.06	0.18	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2302 32.9	55 43.7	101 35.8	1016 34.4	831 30.6	278 34.2	253 34.8	1524 32.0	649 34.0	124 40.0
(4)	1550 22.1	29 23.0	93 33.0	620 21.0	600 22.1	213 26.2	181 24.9	1011 21.2	452 23.7	82 26.5
(3)	1397 19.9	21 16.7	61 21.6	543 18.4	616 22.6	170 20.9	114 15.7	964 20.2	369 19.3	63 20.3
(2)	499 7.1	7 5.6	11 3.9	177 6.0	224 8.2	58 7.1	44 6.1	340 7.1	149 7.8	10 3.2
VERY DISSATISFIED (1)	336 4.8	6 4.8	6 2.1	111 3.8	153 5.6	38 4.7	40 5.5	223 4.7	102 5.3	10 3.2
BLANK/NA	919 13.1	8 6.3	10 3.5	483 16.4	296 10.9	55 6.8	94 12.9	707 14.8	189 9.9	21 6.8
MEAN	3.82	4.02	4.00	3.91	3.71	3.84	3.89	3.81	3.81	4.04
STANDARD DEVIATION	1.18	1.16	0.98	1.15	1.21	1.15	1.19	1.18	1.20	1.05
STANDARD ERROR	0.02	0.11	0.06	0.02	0.02	0.04	0.05	0.02	0.03	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	2302 32.9	436 34.7	305 23.0	304 30.8	637 37.2	546 46.8	488 33.9	477 33.9	392 33.0	219 35.1	228 32.3	1037 31.5	132 35.4	956 34.5	52 33.3	62 23.3	1660 33.4	325 30.7	165 31.9	141 34.0
(4)	1550 22.1	315 25.0	277 20.9	240 24.3	427 24.9	263 22.5	246 17.1	335 23.8	308 25.9	147 23.6	187 26.5	690 21.0	87 23.3	648 23.4	41 26.3	68 25.6	1072 21.5	269 25.4	111 21.4	94 22.7
(3)	1397 19.9	272 21.6	373 28.2	220 22.3	341 19.9	154 13.2	276 19.2	265 18.8	247 20.8	156 25.0	145 20.5	650 19.8	91 24.4	532 19.2	33 21.2	69 25.9	975 19.6	229 21.6	105 20.3	84 20.2
(2)	499 7.1	113 9.0	166 12.5	78 7.9	89 5.2	39 3.3	106 7.4	92 6.5	92 7.8	42 6.7	53 7.5	246 7.5	25 6.7	193 7.0	6 3.8	21 7.9	365 7.3	71 6.7	36 6.9	25 6.0
VERY DISSATISFIED (1)	336 4.8	80 6.4	129 9.7	47 4.8	49 2.9	24 2.1	90 6.3	67 4.8	50 4.2	22 3.5	35 5.0	209 6.4	11 2.9	104 3.7	3 1.9	6 2.3	249 5.0	41 3.9	25 4.8	19 4.6
BLANK/NA	919 13.1	42 3.3	74 5.6	97 9.8	171 10.0	141 12.1	233 16.2	171 12.2	98 8.3	38 6.1	58 8.2	457 13.9	27 7.2	342 12.3	21 13.5	40 15.0	655 13.2	123 11.6	76 14.7	52 12.5
MEAN	3.82	3.75	3.37	3.76	3.98	4.24	3.78	3.86	3.83	3.85	3.80	3.74	3.88	3.89	3.99	3.70	3.82	3.82	3.80	3.86
STANDARD DEVIATION	1.18	1.22	1.27	1.17	1.07	1.00	1.27	1.17	1.14	1.12	1.16	1.24	1.10	1.14	1.01	1.05	1.20	1.12	1.19	1.16
STANDARD ERROR	0.02	0.03	0.04	0.04	0.03	0.03	0.04	0.03	0.03	0.05	0.05	0.02	0.06	0.02	0.09	0.07	0.02	0.04	0.06	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13H. VALUE FOR THE MONEY

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2302 32.9	1959 34.7	287 32.6	1374 36.5	506 31.7	248 31.6	96 32.7
(4)	1550 22.1	1355 24.0	170 19.3	856 22.7	428 26.8	182 23.2	54 18.4
(3)	1397 19.9	1237 21.9	134 15.2	846 22.5	339 21.2	132 16.8	47 16.0
(2)	499 7.1	455 8.1	29 3.3	311 8.3	126 7.9	38 4.8	8 2.7
VERY DISSATISFIED (1)	336 4.8	295 5.2	33 3.7	205 5.4	69 4.3	37 4.7	15 5.1
BLANK/NA	919 13.1	344 6.1	228 25.9	173 4.6	129 8.1	149 19.0	74 25.2
MEAN	3.82	3.80	3.99	3.80	3.80	3.89	3.95
STANDARD DEVIATION	1.18	1.19	1.13	1.20	1.14	1.16	1.19
STANDARD ERROR	0.02	0.02	0.04	0.02	0.03	0.05	0.08

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2094 29.9	729 28.2	1013 30.4	348 32.5	1526 30.7	309 29.2	251 26.9	1337 29.2	341 36.6	398 28.1	1455 29.4	671 31.3	1845 29.6	213 36.6	982 31.3	1058 31.9	1110 30.3	878 30.0
(4)	1797 25.7	696 26.9	849 25.5	249 23.2	1287 25.9	288 27.2	218 23.4	1180 25.8	221 23.7	381 26.9	1277 25.8	546 25.5	1666 26.7	115 19.8	830 26.4	933 28.1	902 24.6	782 26.7
(3)	1290 18.4	483 18.7	616 18.5	191 17.8	913 18.3	197 18.6	174 18.6	839 18.3	122 13.1	316 22.3	938 18.9	362 16.9	1190 19.1	86 14.8	640 20.4	628 18.9	646 17.6	566 19.3
(2)	400 5.7	155 6.0	184 5.5	61 5.7	292 5.9	53 5.0	54 5.8	258 5.6	41 4.4	98 6.9	282 5.7	126 5.9	361 5.8	38 6.5	184 5.9	205 6.2	203 5.5	176 6.0
VERY DISSATISFIED (1)	246 3.5	102 3.9	111 3.3	33 3.1	183 3.7	31 2.9	31 3.3	157 3.4	21 2.3	67 4.7	183 3.7	72 3.4	211 3.4	30 5.2	112 3.6	125 3.8	146 4.0	91 3.1
BLANK/NA	1176 16.8	423 16.3	560 16.8	190 17.7	775 15.6	180 17.0	205 22.0	803 17.6	185 19.9	154 10.9	816 16.5	366 17.1	968 15.5	100 17.2	390 12.4	368 11.1	655 17.9	438 14.9
MEAN	3.87	3.83	3.89	3.93	3.88	3.90	3.83	3.87	4.10	3.75	3.86	3.91	3.87	3.92	3.87	3.88	3.87	3.87
STANDARD DEVIATION	1.10	1.11	1.10	1.10	1.11	1.06	1.11	1.10	1.04	1.14	1.11	1.11	1.09	1.22	1.10	1.10	1.13	1.08
STANDARD ERROR	0.01	0.02	0.02	0.04	0.02	0.04	0.04	0.02	0.04	0.03	0.02	0.03	0.02	0.06	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2094 29.9	1514 29.9	491 29.9	81 27.0	1068 30.1	749 30.3	251 29.3	516 28.7	1424 32.0	1977 39.6	21 10.6	755 29.2	548 31.0	539 33.5	185 38.0	1814 29.3	280 34.8
(4)	1797 25.7	1293 25.6	421 25.6	91 30.3	954 26.9	634 25.6	198 23.1	542 30.2	1180 26.5	1582 31.7	22 11.1	707 27.4	500 28.3	438 27.2	120 24.6	1660 26.8	137 17.0
(3)	1290 18.4	978 19.3	276 16.8	54 18.0	633 17.8	477 19.3	173 20.2	373 20.8	868 19.5	815 16.3	32 16.2	588 22.8	323 18.3	303 18.8	51 10.5	1225 19.8	65 8.1
(2)	400 5.7	296 5.8	89 5.4	23 7.7	176 5.0	156 6.3	64 7.5	122 6.8	262 5.9	208 4.2	42 21.2	189 7.3	110 6.2	75 4.7	14 2.9	374 6.0	26 3.2
VERY DISSATISFIED (1)	246 3.5	175 3.5	60 3.7	9 3.0	117 3.3	88 3.6	36 4.2	63 3.5	164 3.7	83 1.7	71 35.9	132 5.1	56 3.2	39 2.4	11 2.3	225 3.6	21 2.6
BLANK/NA	1176 16.8	804 15.9	305 18.6	42 14.0	599 16.9	371 15.0	135 15.8	181 10.1	552 12.4	322 6.5	10 5.1	211 8.2	232 13.1	217 13.5	106 21.8	901 14.5	275 34.2
MEAN	3.87	3.86	3.89	3.82	3.91	3.86	3.78	3.82	3.88	4.11	2.36	3.74	3.89	3.98	4.19	3.84	4.19
STANDARD DEVIATION	1.10	1.10	1.11	1.08	1.08	1.11	1.16	1.08	1.11	0.96	1.38	1.15	1.08	1.04	1.00	1.10	1.08
STANDARD ERROR	0.01	0.02	0.03	0.07	0.02	0.02	0.04	0.03	0.02	0.01	0.10	0.02	0.03	0.03	0.05	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2094 29.9	522 32.1	803 34.0	180 32.0	581 27.3	43 23.9	1558 30.3	161 31.9	37 40.2	31 32.0	3 27.3	387 27.5	453 28.1	1142 32.0	954 33.5	544 30.0	168 23.8	1755 31.1	287 32.6
(4)	1797 25.7	429 26.4	591 25.1	136 24.2	662 31.1	47 26.1	1388 27.0	119 23.6	33 35.9	28 28.9	3 27.3	361 25.6	452 28.0	931 26.1	727 25.5	527 29.1	168 23.8	1600 28.3	176 20.0
(3)	1290 18.4	335 20.6	378 16.0	131 23.3	481 22.6	39 21.7	999 19.4	96 19.0	12 13.0	14 14.4	2 18.2	277 19.7	333 20.6	625 17.5	454 16.0	372 20.5	175 24.8	1150 20.4	119 13.5
(2)	400 5.7	104 6.4	137 5.8	40 7.1	132 6.2	18 10.0	320 6.2	19 3.8	2 2.2	4 4.1	-	76 5.4	82 5.1	229 6.4	159 5.6	101 5.6	55 7.8	358 6.3	31 3.5
VERY DISSATISFIED (1)	246 3.5	75 4.6	81 3.4	33 5.9	65 3.1	11 6.1	175 3.4	16 3.2	3 3.3	4 4.1	-	40 2.8	53 3.3	129 3.6	92 3.2	59 3.3	31 4.4	216 3.8	19 2.2
BLANK/NA	1176 16.8	160 9.8	369 15.6	42 7.5	208 9.8	22 12.2	704 13.7	94 18.6	5 5.4	16 16.5	3 27.3	267 19.0	240 14.9	512 14.3	460 16.2	208 11.5	109 15.4	566 10.0	249 28.3
MEAN	3.87	3.83	3.95	3.75	3.81	3.59	3.86	3.95	4.14	3.96	4.13	3.86	3.85	3.89	3.96	3.87	3.65	3.85	4.08
STANDARD DEVIATION	1.10	1.14	1.11	1.19	1.05	1.20	1.10	1.08	0.98	1.10	0.83	1.07	1.07	1.12	1.10	1.07	1.14	1.10	1.05
STANDARD ERROR	0.01	0.03	0.02	0.05	0.02	0.10	0.02	0.05	0.10	0.12	0.30	0.03	0.03	0.02	0.02	0.03	0.05	0.02	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	2094 29.9	19 38.0	10 45.5	35 32.7	24 24.5	174 27.4	88 26.4	102 27.1	38 22.4	58 32.6	29 41.4	51 32.9	58 28.2	16 47.1	57 26.5	43 31.2	44 28.0	7 35.0	30 26.5	15 38.5
(4)	1797 25.7	15 30.0	2 9.1	28 26.2	20 20.4	169 26.6	92 27.6	114 30.2	52 30.6	38 21.3	18 25.7	35 22.6	54 26.2	6 17.6	58 27.0	30 21.7	45 28.7	6 30.0	29 25.7	8 20.5
(3)	1290 18.4	7 14.0	3 13.6	20 18.7	20 20.4	123 19.3	72 21.6	77 20.4	43 25.3	31 17.4	10 14.3	27 17.4	40 19.4	8 23.5	56 26.0	27 19.6	30 19.1	2 10.0	18 15.9	8 20.5
(2)	400 5.7	3 6.0	-	8 7.5	10 10.2	33 5.2	17 5.1	24 6.4	11 6.5	8 4.5	2 2.9	14 9.0	18 8.7	-	13 6.0	11 8.0	9 5.7	1 5.0	14 12.4	1 2.6
VERY DISSATISFIED (1)	246 3.5	2 4.0	-	4 3.7	6 6.1	21 3.3	14 4.2	12 3.2	7 4.1	2 1.1	4 5.7	4 2.6	10 4.9	-	11 5.1	11 8.0	5 3.2	1 5.0	3 2.7	-
BLANK/NA	1176 16.8	4 8.0	7 31.8	12 11.2	18 18.4	116 18.2	50 15.0	48 12.7	19 11.2	41 23.0	7 10.0	24 15.5	26 12.6	4 11.8	20 9.3	16 11.6	24 15.3	3 15.0	19 16.8	7 17.9
MEAN	3.87	4.00	4.47	3.86	3.58	3.85	3.79	3.82	3.68	4.04	4.05	3.88	3.73	4.27	3.70	3.68	3.86	4.00	3.73	4.16
STANDARD DEVIATION	1.10	1.12	0.83	1.14	1.25	1.08	1.10	1.07	1.07	1.01	1.16	1.14	1.18	0.87	1.13	1.29	1.07	1.17	1.16	0.92
STANDARD ERROR	0.01	0.16	0.22	0.12	0.14	0.05	0.07	0.06	0.09	0.09	0.15	0.10	0.09	0.16	0.08	0.12	0.09	0.28	0.12	0.16

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2094 29.9	41 36.0	12 30.0	34 30.1	179 32.3	48 40.3	38 37.3	36 28.1	21 40.4	334 29.8	253 33.4	100 27.7	18 36.0	54 19.1
(4)	1797 25.7	45 39.5	11 27.5	27 23.9	128 23.1	26 21.8	21 20.6	32 25.0	8 15.4	291 25.9	178 23.5	97 26.9	15 30.0	83 29.4
(3)	1290 18.4	13 11.4	4 10.0	15 13.3	96 17.3	18 15.1	19 18.6	22 17.2	11 21.2	186 16.6	128 16.9	56 15.5	8 16.0	74 26.2
(2)	400 5.7	6 5.3	2 5.0	4 3.5	24 4.3	4 3.4	4 3.9	8 6.3	2 3.8	55 4.9	35 4.6	19 5.3	2 4.0	29 10.3
VERY DISSATISFIED (1)	246 3.5	4 3.5	-	7 6.2	19 3.4	4 3.4	3 2.9	6 4.7	-	37 3.3	17 2.2	9 2.5	5 10.0	16 5.7
BLANK/NA	1176 16.8	5 4.4	11 27.5	26 23.0	108 19.5	19 16.0	17 16.7	24 18.8	10 19.2	219 19.5	147 19.4	80 22.2	2 4.0	26 9.2
MEAN	3.87	4.04	4.14	3.89	3.95	4.10	4.02	3.81	4.14	3.92	4.01	3.93	3.81	3.51
STANDARD DEVIATION	1.10	1.03	0.92	1.21	1.10	1.09	1.09	1.17	0.98	1.09	1.05	1.05	1.28	1.13
STANDARD ERROR	0.01	0.10	0.17	0.13	0.05	0.11	0.12	0.11	0.15	0.04	0.04	0.06	0.19	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2094 29.9	41 32.5	54 19.1	924 31.3	752 27.6	221 27.2	244 33.6	1416 29.7	582 30.5	91 29.4
(4)	1797 25.7	28 22.2	83 29.4	727 24.6	721 26.5	209 25.7	188 25.9	1225 25.7	493 25.8	76 24.5
(3)	1290 18.4	25 19.8	74 26.2	494 16.7	554 20.4	185 22.8	109 15.0	867 18.2	349 18.3	73 23.5
(2)	400 5.7	11 8.7	29 10.3	140 4.7	183 6.7	59 7.3	41 5.6	244 5.1	138 7.2	18 5.8
VERY DISSATISFIED (1)	246 3.5	6 4.8	16 5.7	86 2.9	108 4.0	40 4.9	23 3.2	152 3.2	80 4.2	13 4.2
BLANK/NA	1176 16.8	15 11.9	26 9.2	579 19.6	402 14.8	98 12.1	121 16.7	865 18.1	268 14.0	39 12.6
MEAN	3.87	3.78	3.51	3.95	3.79	3.72	3.97	3.90	3.83	3.79
STANDARD DEVIATION	1.10	1.20	1.13	1.08	1.12	1.15	1.09	1.08	1.15	1.12
STANDARD ERROR	0.01	0.11	0.07	0.02	0.02	0.04	0.04	0.02	0.03	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
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BASE (ALL RESPONDENTS)	7003	1258	1324	986	1714	1167	1439	1407	1187	624	706	3289	373	2775	156	266	4976	1058	518	415
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	2094	377	378	291	568	413	492	462	380	164	168	1006	104	832	46	56	1526	309	147	104
	29.9	30.0	28.5	29.5	33.1	35.4	34.2	32.8	32.0	26.3	23.8	30.6	27.9	30.0	29.5	21.1	30.7	29.2	28.4	25.1
(4)	1797	357	350	294	458	306	330	397	326	201	168	798	104	734	48	83	1287	288	120	98
	25.7	28.4	26.4	29.8	26.7	26.2	22.9	28.2	27.5	32.2	23.8	24.3	27.9	26.5	30.8	31.2	25.9	27.2	23.2	23.6
(3)	1290	298	290	182	309	186	223	231	240	132	175	581	65	540	26	59	913	197	88	86
	18.4	23.7	21.9	18.5	18.0	15.9	15.5	16.4	20.2	21.2	24.8	17.7	17.4	19.5	16.7	22.2	18.3	18.6	17.0	20.7
(2)	400	85	104	58	107	34	77	82	64	37	55	166	37	164	12	16	292	53	38	16
	5.7	6.8	7.9	5.9	6.2	2.9	5.4	5.8	5.4	5.9	7.8	5.0	9.9	5.9	7.7	6.0	5.9	5.0	7.3	3.9
VERY DISSATISFIED (1)	246	56	76	38	42	26	54	38	33	26	31	132	14	88	3	5	183	31	21	10
	3.5	4.5	5.7	3.9	2.5	2.2	3.8	2.7	2.8	4.2	4.4	4.0	3.8	3.2	1.9	1.9	3.7	2.9	4.1	2.4
BLANK/NA	1176	85	126	123	230	202	263	197	144	64	109	606	49	417	21	47	775	180	104	101
	16.8	6.8	9.5	12.5	13.4	17.3	18.3	14.0	12.1	10.3	15.4	18.4	13.1	15.0	13.5	17.7	15.6	17.0	20.1	24.3
MEAN	3.87	3.78	3.71	3.86	3.95	4.08	3.96	3.96	3.92	3.79	3.65	3.89	3.76	3.87	3.90	3.77	3.88	3.90	3.81	3.86
STANDARD DEVIATION	1.10	1.12	1.18	1.09	1.06	1.00	1.13	1.06	1.06	1.08	1.14	1.13	1.15	1.09	1.04	0.99	1.11	1.06	1.17	1.04
STANDARD ERROR	0.01	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.05	0.05	0.02	0.06	0.02	0.09	0.07	0.02	0.04	0.06	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13I. COMMUNICATION OF BUS CHANGES (SCHEDULE, FARE CHANGES)

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2094 29.9	1755 31.1	287 32.6	1197 31.8	479 30.0	247 31.4	103 35.0
(4)	1797 25.7	1600 28.3	176 20.0	1017 27.0	508 31.8	190 24.2	49 16.7
(3)	1290 18.4	1150 20.4	119 13.5	791 21.0	301 18.8	135 17.2	36 12.2
(2)	400 5.7	358 6.3	31 3.5	258 6.9	87 5.4	34 4.3	11 3.7
VERY DISSATISFIED (1)	246 3.5	216 3.8	19 2.2	163 4.3	46 2.9	16 2.0	9 3.1
BLANK/NA	1176 16.8	566 10.0	249 28.3	339 9.0	176 11.0	164 20.9	86 29.3
MEAN	3.87	3.85	4.08	3.83	3.91	3.99	4.09
STANDARD DEVIATION	1.10	1.10	1.05	1.13	1.04	1.03	1.13
STANDARD ERROR	0.01	0.02	0.04	0.02	0.03	0.04	0.08

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2457 35.1	861 33.3	1211 36.3	381 35.5	1823 36.6	353 33.4	268 28.7	1538 33.6	373 40.1	523 37.0	1717 34.7	779 36.4	2184 35.0	227 39.0	1135 36.2	1269 38.3	1269 34.7	1062 36.2
(4)	1435 20.5	544 21.0	662 19.9	228 21.3	1024 20.6	215 20.3	191 20.5	946 20.7	176 18.9	299 21.1	1011 20.4	445 20.8	1315 21.1	102 17.5	658 21.0	744 22.4	738 20.2	603 20.6
(3)	765 10.9	278 10.7	371 11.1	116 10.8	565 11.4	112 10.6	86 9.2	488 10.7	72 7.7	198 14.0	562 11.4	217 10.1	690 11.1	70 12.0	366 11.7	378 11.4	384 10.5	331 11.3
(2)	206 2.9	78 3.0	100 3.0	28 2.6	147 3.0	32 3.0	27 2.9	132 2.9	19 2.0	54 3.8	139 2.8	68 3.2	184 2.9	18 3.1	96 3.1	102 3.1	98 2.7	97 3.3
VERY DISSATISFIED (1)	176 2.5	82 3.2	71 2.1	23 2.1	136 2.7	21 2.0	17 1.8	104 2.3	16 1.7	54 3.8	130 2.6	52 2.4	153 2.5	21 3.6	93 3.0	79 2.4	96 2.6	70 2.4
BLANK/NA	1964 28.0	745 28.8	918 27.5	296 27.6	1281 25.7	325 30.7	344 36.9	1366 29.9	275 29.5	286 20.2	1392 28.1	582 27.2	1715 27.5	144 24.7	790 25.2	745 22.5	1077 29.4	768 26.2
MEAN	4.15	4.10	4.18	4.18	4.15	4.16	4.13	4.15	4.33	4.05	4.14	4.17	4.15	4.13	4.13	4.17	4.16	4.15
STANDARD DEVIATION	1.05	1.09	1.03	1.01	1.06	1.02	1.01	1.03	0.95	1.12	1.05	1.04	1.04	1.12	1.07	1.02	1.05	1.05
STANDARD ERROR	0.01	0.03	0.02	0.04	0.02	0.04	0.04	0.02	0.04	0.03	0.02	0.03	0.02	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2457 35.1	1808 35.7	563 34.3	83 27.7	1284 36.2	860 34.7	283 33.0	585 32.6	1713 38.5	2299 46.1	18 9.1	1002 38.8	621 35.1	589 36.6	187 38.4	2176 35.1	281 35.0
(4)	1435 20.5	1041 20.6	330 20.1	72 24.0	740 20.9	533 21.5	153 17.9	406 22.6	968 21.8	1232 24.7	26 13.1	533 20.6	391 22.1	371 23.0	104 21.4	1337 21.6	98 12.2
(3)	765 10.9	567 11.2	168 10.2	36 12.0	400 11.3	252 10.2	107 12.5	240 13.4	483 10.9	399 8.0	29 14.6	344 13.3	191 10.8	182 11.3	29 6.0	723 11.7	42 5.2
(2)	206 2.9	145 2.9	54 3.3	11 3.7	97 2.7	69 2.8	38 4.4	66 3.7	129 2.9	85 1.7	34 17.2	88 3.4	49 2.8	51 3.2	10 2.1	188 3.0	18 2.2
VERY DISSATISFIED (1)	176 2.5	137 2.7	31 1.9	10 3.3	90 2.5	57 2.3	26 3.0	51 2.8	109 2.4	61 1.2	57 28.8	88 3.4	39 2.2	40 2.5	5 1.0	161 2.6	15 1.9
BLANK/NA	1964 28.0	1362 26.9	496 30.2	88 29.3	936 26.4	704 28.4	250 29.2	449 25.0	1048 23.6	911 18.3	34 17.2	527 20.4	478 27.0	378 23.5	152 31.2	1614 26.0	350 43.5
MEAN	4.15	4.15	4.17	3.98	4.16	4.17	4.04	4.04	4.19	4.38	2.48	4.11	4.17	4.15	4.37	4.13	4.35
STANDARD DEVIATION	1.05	1.05	1.02	1.09	1.04	1.02	1.13	1.07	1.02	0.86	1.39	1.10	1.01	1.03	0.88	1.05	1.02
STANDARD ERROR	0.01	0.02	0.03	0.08	0.02	0.02	0.05	0.03	0.02	0.01	0.11	0.02	0.03	0.03	0.05	0.02	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2457 35.1	590 36.3	939 39.8	229 40.7	717 33.7	61 33.9	1900 36.9	150 29.7	40 43.5	36 37.1	3 27.3	439 31.2	545 33.8	1356 38.0	1126 39.6	629 34.7	184 26.1	2104 37.3	306 34.7
(4)	1435 20.5	314 19.3	491 20.8	111 19.8	529 24.8	33 18.3	1121 21.8	98 19.4	16 17.4	14 14.4	6 54.5	274 19.5	351 21.8	751 21.0	586 20.6	430 23.7	133 18.8	1262 22.4	146 16.6
(3)	765 10.9	167 10.3	216 9.2	78 13.9	317 14.9	27 15.0	575 11.2	53 10.5	13 14.1	9 9.3	-	165 11.7	184 11.4	385 10.8	289 10.2	213 11.8	86 12.2	681 12.1	69 7.8
(2)	206 2.9	54 3.3	70 3.0	29 5.2	64 3.0	6 3.3	147 2.9	13 2.6	5 5.4	3 3.1	1 9.1	35 2.5	43 2.7	114 3.2	78 2.7	49 2.7	34 4.8	181 3.2	17 1.9
VERY DISSATISFIED (1)	176 2.5	66 4.1	50 2.1	18 3.2	45 2.1	11 6.1	119 2.3	16 3.2	-	2 2.1	-	25 1.8	41 2.5	97 2.7	67 2.4	44 2.4	24 3.4	155 2.7	17 1.9
BLANK/NA	1964 28.0	434 26.7	593 25.1	97 17.3	457 21.5	42 23.3	1282 24.9	175 34.7	18 19.6	33 34.0	1 9.1	470 33.4	449 27.8	865 24.2	700 24.6	446 24.6	245 34.7	1262 22.4	326 37.0
MEAN	4.15	4.10	4.25	4.08	4.08	3.92	4.17	4.07	4.23	4.23	4.10	4.14	4.13	4.17	4.22	4.14	3.91	4.14	4.27
STANDARD DEVIATION	1.05	1.14	1.00	1.12	1.00	1.24	1.02	1.10	0.97	1.07	0.88	1.01	1.04	1.05	1.02	1.02	1.16	1.05	1.00
STANDARD ERROR	0.01	0.03	0.02	0.05	0.02	0.11	0.02	0.06	0.11	0.13	0.28	0.03	0.03	0.02	0.02	0.03	0.05	0.02	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	2457	20	11	42	24	189	114	134	47	65	38	56	80	14	84	60	65	5	35	17
	35.1	40.0	50.0	39.3	24.5	29.7	34.2	35.5	27.6	36.5	54.3	36.1	38.8	41.2	39.1	43.5	41.4	25.0	31.0	43.6
(4)	1435	13	1	25	26	148	79	86	43	35	12	37	43	7	46	19	32	5	24	10
	20.5	26.0	4.5	23.4	26.5	23.3	23.7	22.8	25.3	19.7	17.1	23.9	20.9	20.6	21.4	13.8	20.4	25.0	21.2	25.6
(3)	765	4	1	17	11	80	40	42	24	17	2	14	18	5	26	12	12	1	15	3
	10.9	8.0	4.5	15.9	11.2	12.6	12.0	11.1	14.1	9.6	2.9	9.0	8.7	14.7	12.1	8.7	7.6	5.0	13.3	7.7
(2)	206	2	-	2	5	27	8	7	1	5	-	8	6	-	5	5	3	3	6	1
	2.9	4.0		1.9	5.1	4.2	2.4	1.9	0.6	2.8		5.2	2.9		2.3	3.6	1.9	15.0	5.3	2.6
VERY DISSATISFIED (1)	176	1	-	3	4	8	7	6	4	2	2	1	7	1	5	8	5	1	2	-
	2.5	2.0		2.8	4.1	1.3	2.1	1.6	2.4	1.1	2.9	0.6	3.4	2.9	2.3	5.8	3.2	5.0	1.8	
BLANK/NA	1964	10	9	18	28	184	85	102	51	54	16	39	52	7	49	34	40	5	31	8
	28.0	20.0	40.9	16.8	28.6	28.9	25.5	27.1	30.0	30.3	22.9	25.2	25.2	20.6	22.8	24.6	25.5	25.0	27.4	20.5
MEAN	4.15	4.23	4.77	4.13	3.87	4.07	4.15	4.22	4.08	4.26	4.56	4.20	4.19	4.22	4.20	4.13	4.27	3.67	4.02	4.39
STANDARD DEVIATION	1.05	1.00	0.60	1.02	1.14	1.00	0.99	0.95	0.97	0.95	0.88	0.96	1.08	1.01	1.01	1.25	1.04	1.35	1.07	0.80
STANDARD ERROR	0.01	0.16	0.17	0.11	0.14	0.05	0.06	0.06	0.09	0.09	0.12	0.09	0.09	0.19	0.08	0.12	0.10	0.35	0.12	0.14

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2457 35.1	47 41.2	15 37.5	47 41.6	185 33.4	46 38.7	37 36.3	42 32.8	20 38.5	393 35.0	299 39.4	120 33.2	19 38.0	62 22.0
(4)	1435 20.5	33 28.9	6 15.0	13 11.5	98 17.7	27 22.7	22 21.6	29 22.7	11 21.2	210 18.7	137 18.1	63 17.5	7 14.0	67 23.8
(3)	765 10.9	5 4.4	4 10.0	13 11.5	61 11.0	6 5.0	10 9.8	13 10.2	4 7.7	125 11.1	79 10.4	29 8.0	7 14.0	53 18.8
(2)	206 2.9	3 2.6	3 7.5	4 3.5	12 2.2	4 3.4	-	5 3.9	-	28 2.5	23 3.0	10 2.8	4 8.0	17 6.0
VERY DISSATISFIED (1)	176 2.5	2 1.8	1 2.5	3 2.7	18 3.2	3 2.5	4 3.9	4 3.1	1 1.9	30 2.7	12 1.6	9 2.5	6 12.0	15 5.3
BLANK/NA	1964 28.0	24 21.1	11 27.5	33 29.2	180 32.5	33 27.7	29 28.4	35 27.3	16 30.8	336 29.9	208 27.4	130 36.0	7 14.0	68 24.1
MEAN	4.15	4.33	4.07	4.21	4.12	4.27	4.21	4.08	4.36	4.16	4.25	4.19	3.67	3.67
STANDARD DEVIATION	1.05	0.90	1.19	1.12	1.10	1.02	1.05	1.10	0.90	1.06	0.99	1.07	1.48	1.18
STANDARD ERROR	0.01	0.09	0.22	0.13	0.06	0.11	0.12	0.11	0.15	0.04	0.04	0.07	0.23	0.08

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2457 35.1	38 30.2	62 22.0	1053 35.7	898 33.0	289 35.6	268 36.9	1667 35.0	697 36.5	87 28.1
(4)	1435 20.5	26 20.6	67 23.8	543 18.4	626 23.0	175 21.6	149 20.5	956 20.0	404 21.2	73 23.5
(3)	765 10.9	19 15.1	53 18.8	303 10.3	328 12.1	97 11.9	69 9.5	529 11.1	192 10.1	44 14.2
(2)	206 2.9	2 1.6	17 6.0	79 2.7	87 3.2	26 3.2	22 3.0	132 2.8	58 3.0	15 4.8
VERY DISSATISFIED (1)	176 2.5	6 4.8	15 5.3	72 2.4	66 2.4	27 3.3	17 2.3	104 2.2	60 3.1	11 3.5
BLANK/NA	1964 28.0	35 27.8	68 24.1	900 30.5	715 26.3	198 24.4	201 27.7	1381 29.0	499 26.1	80 25.8
MEAN	4.15	3.97	3.67	4.18	4.10	4.10	4.20	4.17	4.15	3.91
STANDARD DEVIATION	1.05	1.15	1.18	1.05	1.04	1.09	1.03	1.03	1.08	1.12
STANDARD ERROR	0.01	0.12	0.08	0.02	0.02	0.04	0.05	0.02	0.03	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K-\$25K	\$25K-\$50K	\$50K-\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003	1258	1324	986	1714	1167	1439	1407	1187	624	706	3289	373	2775	156	266	4976	1058	518	415
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY SATISFIED (5)	2457	497	505	349	620	428	590	536	439	190	184	1148	121	1018	44	70	1823	353	162	106
	35.1	39.5	38.1	35.4	36.2	36.7	41.0	38.1	37.0	30.4	26.1	34.9	32.4	36.7	28.2	26.3	36.6	33.4	31.3	25.5
(4)	1435	276	257	217	380	269	264	322	276	154	133	654	84	565	38	65	1024	215	108	83
	20.5	21.9	19.4	22.0	22.2	23.1	18.3	22.9	23.3	24.7	18.8	19.9	22.5	20.4	24.4	24.4	20.6	20.3	20.8	20.0
(3)	765	181	163	105	198	99	149	140	128	85	86	343	41	309	22	40	565	112	48	38
	10.9	14.4	12.3	10.6	11.6	8.5	10.4	10.0	10.8	13.6	12.2	10.4	11.0	11.1	14.1	15.0	11.4	10.6	9.3	9.2
(2)	206	49	39	34	49	27	38	40	31	18	34	88	10	94	3	7	147	32	16	11
	2.9	3.9	2.9	3.4	2.9	2.3	2.6	2.8	2.6	2.9	4.8	2.7	2.7	3.4	1.9	2.6	3.0	3.0	3.1	2.7
VERY DISSATISFIED (1)	176	47	41	16	49	19	33	34	28	16	24	88	8	67	3	6	136	21	9	8
	2.5	3.7	3.1	1.6	2.9	1.6	2.3	2.4	2.4	2.6	3.4	2.7	2.1	2.4	1.9	2.3	2.7	2.0	1.7	1.9
BLANK/NA	1964	208	319	265	418	325	365	335	285	161	245	968	109	722	46	78	1281	325	175	169
	28.0	16.5	24.1	26.9	24.4	27.8	25.4	23.8	24.0	25.8	34.7	29.4	29.2	26.0	29.5	29.3	25.7	30.7	33.8	40.7
MEAN	4.15	4.07	4.14	4.18	4.14	4.26	4.25	4.20	4.18	4.05	3.91	4.16	4.14	4.16	4.06	3.99	4.15	4.16	4.16	4.09
STANDARD DEVIATION	1.05	1.11	1.08	0.99	1.05	0.94	1.02	1.01	1.01	1.03	1.16	1.05	1.01	1.05	0.98	1.01	1.06	1.02	1.01	1.03
STANDARD ERROR	0.01	0.03	0.03	0.04	0.03	0.03	0.03	0.03	0.03	0.05	0.05	0.02	0.06	0.02	0.09	0.07	0.02	0.04	0.05	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13J. RESPONSIVENESS OF CUSTOMER SERVICE CENTER (1-800-660-4287)

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2457 35.1	2104 37.3	306 34.7	1454 38.6	564 35.3	256 32.6	125 42.5
(4)	1435 20.5	1262 22.4	146 16.6	767 20.4	441 27.6	157 20.0	35 11.9
(3)	765 10.9	681 12.1	69 7.8	465 12.4	180 11.3	78 9.9	19 6.5
(2)	206 2.9	181 3.2	17 1.9	132 3.5	40 2.5	20 2.5	6 2.0
VERY DISSATISFIED (1)	176 2.5	155 2.7	17 1.9	118 3.1	28 1.8	18 2.3	6 2.0
BLANK/NA	1964 28.0	1262 22.4	326 37.0	829 22.0	344 21.5	257 32.7	103 35.0
MEAN	4.15	4.14	4.27	4.13	4.18	4.16	4.40
STANDARD DEVIATION	1.05	1.05	1.00	1.09	0.94	1.03	1.00
STANDARD ERROR	0.01	0.02	0.04	0.02	0.03	0.04	0.07

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY SATISFIED (5)	2689 38.4	994 38.4	1257 37.7	432 40.3	1962 39.4	379 35.8	337 36.1	1689 36.9	431 46.3	544 38.5	1851 37.4	874 40.8	2391 38.3	250 43.0	1226 39.1	1397 42.1	1397 38.1	1147 39.1
(4)	2298 32.8	868 33.5	1097 32.9	330 30.8	1609 32.3	374 35.3	308 33.0	1550 33.9	224 24.1	503 35.6	1675 33.8	636 29.7	2140 34.3	139 23.9	1119 35.7	1136 34.2	1176 32.1	991 33.8
(3)	928 13.3	330 12.8	461 13.8	137 12.8	632 12.7	156 14.7	138 14.8	600 13.1	104 11.2	217 15.3	636 12.8	302 14.1	843 13.5	75 12.9	443 14.1	463 14.0	497 13.6	372 12.7
(2)	115 1.6	46 1.8	47 1.4	22 2.1	84 1.7	17 1.6	13 1.4	71 1.6	15 1.6	27 1.9	83 1.7	39 1.8	100 1.6	13 2.2	59 1.9	52 1.6	58 1.6	51 1.7
VERY DISSATISFIED (1)	83 1.2	27 1.0	44 1.3	12 1.1	69 1.4	8 0.8	5 0.5	50 1.1	12 1.3	19 1.3	59 1.2	32 1.5	62 1.0	16 2.7	44 1.4	37 1.1	44 1.2	35 1.2
BLANK/NA	890 12.7	323 12.5	427 12.8	139 13.0	620 12.5	124 11.7	132 14.1	614 13.4	145 15.6	104 7.4	647 13.1	260 12.1	705 11.3	89 15.3	247 7.9	232 7.0	490 13.4	335 11.4
MEAN	4.21	4.22	4.20	4.23	4.22	4.18	4.20	4.20	4.33	4.16	4.20	4.21	4.21	4.20	4.18	4.23	4.21	4.22
STANDARD DEVIATION	0.86	0.85	0.87	0.88	0.88	0.83	0.82	0.85	0.89	0.88	0.86	0.90	0.84	1.01	0.87	0.85	0.87	0.86
STANDARD ERROR	0.01	0.02	0.02	0.03	0.01	0.03	0.03	0.01	0.03	0.02	0.01	0.02	0.01	0.05	0.02	0.02	0.02	0.02

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY SATISFIED (5)	2689 38.4	1961 38.8	624 38.0	112 37.3	1423 40.1	938 37.9	297 34.7	669 37.2	1849 41.6	2689 53.9	-	961 37.2	695 39.3	705 43.8	255 52.4	2332 37.6	357 44.4
(4)	2298 32.8	1684 33.3	504 30.7	118 39.3	1153 32.5	858 34.7	274 32.0	741 41.2	1457 32.7	2298 46.1	-	1000 38.7	615 34.8	521 32.3	116 23.8	2176 35.1	122 15.2
(3)	928 13.3	669 13.2	227 13.8	39 13.0	429 12.1	326 13.2	160 18.7	266 14.8	626 14.1	-	-	417 16.2	256 14.5	198 12.3	35 7.2	878 14.2	50 6.2
(2)	115 1.6	82 1.6	28 1.7	5 1.7	56 1.6	39 1.6	19 2.2	29 1.6	79 1.8	-	115 58.1	56 2.2	23 1.3	29 1.8	4 0.8	108 1.7	7 0.9
VERY DISSATISFIED (1)	83 1.2	61 1.2	21 1.3	2 0.7	34 1.0	37 1.5	9 1.1	16 0.9	55 1.2	-	83 41.9	35 1.4	17 1.0	21 1.3	6 1.2	67 1.1	16 2.0
BLANK/NA	890 12.7	603 11.9	238 14.5	24 8.0	452 12.7	277 11.2	98 11.4	76 4.2	384 8.6	-	-	113 4.4	163 9.2	137 8.5	71 14.6	638 10.3	252 31.3
MEAN	4.21	4.21	4.20	4.21	4.25	4.19	4.09	4.17	4.22	4.54	1.58	4.13	4.21	4.26	4.47	4.19	4.44
STANDARD DEVIATION	0.86	0.86	0.88	0.80	0.84	0.87	0.89	0.82	0.87	0.50	0.49	0.87	0.84	0.87	0.81	0.85	0.92
STANDARD ERROR	0.01	0.01	0.02	0.05	0.02	0.02	0.03	0.02	0.01	0.01	0.04	0.02	0.02	0.02	0.04	0.01	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY SATISFIED (5)	2689 38.4	629 38.7	1012 42.9	229 40.7	805 37.8	65 36.1	2040 39.7	190 37.6	43 46.7	39 40.2	5 45.5	502 35.7	558 34.6	1492 41.8	1205 42.3	694 38.3	215 30.5	2300 40.7	336 38.1
(4)	2298 32.8	628 38.6	707 30.0	169 30.1	847 39.8	55 30.6	1758 34.2	161 31.9	34 37.0	38 39.2	6 54.5	506 35.9	605 37.5	1105 31.0	841 29.6	689 38.0	287 40.7	2036 36.1	222 25.2
(3)	928 13.3	256 15.8	267 11.3	108 19.2	327 15.4	36 20.0	712 13.8	68 13.5	10 10.9	9 9.3	-	186 13.2	222 13.8	481 13.5	329 11.6	263 14.5	124 17.6	830 14.7	79 9.0
(2)	115 1.6	41 2.5	37 1.6	18 3.2	26 1.2	8 4.4	87 1.7	6 1.2	1 1.1	1 1.0	-	26 1.8	22 1.4	60 1.7	50 1.8	23 1.3	15 2.1	107 1.9	6 0.7
VERY DISSATISFIED (1)	83 1.2	15 0.9	27 1.1	10 1.8	20 0.9	8 4.4	41 0.8	13 2.6	-	-	-	15 1.1	16 1.0	40 1.1	41 1.4	10 0.6	11 1.6	63 1.1	15 1.7
BLANK/NA	890 12.7	56 3.4	309 13.1	28 5.0	104 4.9	8 4.4	506 9.8	67 13.3	4 4.3	10 10.3	-	173 12.3	190 11.8	390 10.9	380 13.4	132 7.3	54 7.6	309 5.5	223 25.3
MEAN	4.21	4.16	4.29	4.10	4.18	3.94	4.22	4.16	4.35	4.32	4.45	4.18	4.17	4.24	4.26	4.21	4.04	4.20	4.30
STANDARD DEVIATION	0.86	0.85	0.86	0.96	0.82	1.09	0.84	0.94	0.73	0.71	0.52	0.85	0.83	0.87	0.88	0.80	0.87	0.86	0.88
STANDARD ERROR	0.01	0.02	0.02	0.04	0.02	0.08	0.01	0.04	0.08	0.08	0.16	0.02	0.02	0.02	0.02	0.02	0.03	0.01	0.03

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
VERY SATISFIED (5)	2689 38.4	26 52.0	12 54.5	45 42.1	28 28.6	232 36.5	108 32.4	140 37.1	51 30.0	74 41.6	39 55.7	69 44.5	77 37.4	13 38.2	71 33.0	48 34.8	55 35.0	9 45.0	45 39.8	17 43.6
(4)	2298 32.8	15 30.0	3 13.6	34 31.8	31 31.6	221 34.7	131 39.3	141 37.4	66 38.8	49 27.5	17 24.3	45 29.0	79 38.3	17 50.0	76 35.3	45 32.6	59 37.6	7 35.0	32 28.3	13 33.3
(3)	928 13.3	8 16.0	-	17 15.9	18 18.4	81 12.7	48 14.4	55 14.6	33 19.4	23 12.9	7 10.0	20 12.9	33 16.0	3 8.8	49 22.8	23 16.7	25 15.9	2 10.0	13 11.5	3 7.7
(2)	115 1.6	1 2.0	-	1 0.9	3 3.1	8 1.3	5 1.5	5 1.3	3 1.8	1 0.6	-	3 1.9	4 1.9	-	4 1.9	6 4.3	2 1.3	-	4 3.5	-
VERY DISSATISFIED (1)	83 1.2	-	-	3 2.8	4 4.1	7 1.1	4 1.2	2 0.5	1 0.6	1 0.6	3 4.3	2 1.3	2 1.0	-	1 0.5	4 2.9	3 1.9	-	4 3.5	-
BLANK/NA	890 12.7	-	7 31.8	7 6.5	14 14.3	87 13.7	37 11.1	34 9.0	16 9.4	30 16.9	4 5.7	16 10.3	11 5.3	1 2.9	14 6.5	12 8.7	13 8.3	2 10.0	15 13.3	6 15.4
MEAN	4.21	4.32	4.80	4.17	3.90	4.21	4.13	4.20	4.06	4.31	4.35	4.27	4.15	4.30	4.05	4.01	4.12	4.39	4.12	4.42
STANDARD DEVIATION	0.86	0.82	0.41	0.95	1.06	0.84	0.84	0.80	0.83	0.81	1.00	0.89	0.85	0.64	0.85	1.02	0.89	0.70	1.06	0.66
STANDARD ERROR	0.01	0.12	0.11	0.10	0.12	0.04	0.05	0.04	0.07	0.07	0.12	0.08	0.06	0.11	0.06	0.09	0.07	0.16	0.11	0.12

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY SATISFIED (5)	2689 38.4	51 44.7	16 40.0	49 43.4	223 40.3	51 42.9	51 50.0	47 36.7	22 42.3	403 35.9	310 40.9	136 37.7	27 54.0	100 35.5
(4)	2298 32.8	51 44.7	13 32.5	31 27.4	171 30.9	40 33.6	30 29.4	41 32.0	14 26.9	340 30.3	226 29.8	100 27.7	10 20.0	119 42.2
(3)	928 13.3	9 7.9	3 7.5	9 8.0	61 11.0	10 8.4	7 6.9	12 9.4	6 11.5	151 13.5	93 12.3	45 12.5	9 18.0	45 16.0
(2)	115 1.6	2 1.8	2 5.0	4 3.5	8 1.4	1 0.8	4 3.9	3 2.3	1 1.9	18 1.6	7 0.9	10 2.8	1 2.0	5 1.8
VERY DISSATISFIED (1)	83 1.2	-	1 2.5	1 0.9	8 1.4	1 0.8	-	1 0.8	-	15 1.3	6 0.8	3 0.8	1 2.0	3 1.1
BLANK/NA	890 12.7	1 0.9	5 12.5	19 16.8	83 15.0	16 13.4	10 9.8	24 18.8	9 17.3	195 17.4	116 15.3	67 18.6	2 4.0	10 3.5
MEAN	4.21	4.34	4.17	4.31	4.26	4.35	4.39	4.25	4.33	4.18	4.29	4.21	4.27	4.13
STANDARD DEVIATION	0.86	0.70	1.01	0.89	0.87	0.78	0.81	0.84	0.81	0.89	0.82	0.90	0.98	0.83
STANDARD ERROR	0.01	0.07	0.17	0.09	0.04	0.08	0.08	0.08	0.12	0.03	0.03	0.05	0.14	0.05

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY SATISFIED (5)	2689 38.4	64 50.8	100 35.5	1133 38.4	1021 37.5	303 37.3	316 43.5	1789 37.5	765 40.1	128 41.3
(4)	2298 32.8	37 29.4	119 42.2	894 30.3	959 35.3	289 35.6	232 32.0	1530 32.1	643 33.7	121 39.0
(3)	928 13.3	15 11.9	45 16.0	364 12.3	391 14.4	137 16.9	62 8.5	635 13.3	255 13.4	37 11.9
(2)	115 1.6	-	5 1.8	44 1.5	39 1.4	18 2.2	20 2.8	70 1.5	43 2.3	2 0.6
VERY DISSATISFIED (1)	83 1.2	2 1.6	3 1.1	33 1.1	34 1.3	9 1.1	7 1.0	51 1.1	29 1.5	2 0.6
BLANK/NA	890 12.7	8 6.3	10 3.5	482 16.3	276 10.1	56 6.9	89 12.3	694 14.6	175 9.2	20 6.5
MEAN	4.21	4.36	4.13	4.24	4.18	4.14	4.30	4.21	4.19	4.28
STANDARD DEVIATION	0.86	0.83	0.83	0.86	0.86	0.88	0.85	0.86	0.89	0.76
STANDARD ERROR	0.01	0.08	0.05	0.02	0.02	0.03	0.03	0.01	0.02	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY SATISFIED (5)	2689 38.4	509 40.5	452 34.1	381 38.6	713 41.6	561 48.1	626 43.5	579 41.2	470 39.6	224 35.9	215 30.5	1254 38.1	143 38.3	1094 39.4	53 34.0	82 30.8	1962 39.4	379 35.8	180 34.7	157 37.8
(4)	2298 32.8	470 37.4	530 40.0	337 34.2	578 33.7	337 28.9	366 25.4	475 33.8	434 36.6	255 40.9	287 40.7	1028 31.3	148 39.7	935 33.7	56 35.9	99 37.2	1609 32.3	374 35.3	168 32.4	140 33.7
(3)	928 13.3	199 15.8	218 16.5	155 15.7	219 12.8	115 9.9	178 12.4	151 10.7	166 14.0	97 15.5	124 17.6	448 13.6	49 13.1	350 12.6	22 14.1	40 15.0	632 12.7	156 14.7	83 16.0	55 13.3
(2)	115 1.6	25 2.0	31 2.3	14 1.4	26 1.5	16 1.4	24 1.7	26 1.8	16 1.3	7 1.1	15 2.1	52 1.6	6 1.6	47 1.7	4 2.6	2 0.8	84 1.7	17 1.6	8 1.5	5 1.2
VERY DISSATISFIED (1)	83 1.2	18 1.4	17 1.3	8 0.8	23 1.3	13 1.1	19 1.3	22 1.6	5 0.4	5 0.8	11 1.6	42 1.3	2 0.5	34 1.2	1 0.6	4 1.5	69 1.4	8 0.8	2 0.4	3 0.7
BLANK/NA	890 12.7	37 2.9	76 5.7	91 9.2	155 9.0	125 10.7	226 15.7	154 10.9	96 8.1	36 5.8	54 7.6	465 14.1	25 6.7	315 11.4	20 12.8	39 14.7	620 12.5	124 11.7	77 14.9	55 13.3
MEAN	4.21	4.17	4.10	4.19	4.24	4.36	4.28	4.25	4.24	4.17	4.04	4.20	4.22	4.22	4.15	4.11	4.22	4.18	4.17	4.23
STANDARD DEVIATION	0.86	0.88	0.87	0.84	0.86	0.83	0.90	0.87	0.79	0.80	0.87	0.88	0.79	0.86	0.85	0.85	0.88	0.83	0.83	0.82
STANDARD ERROR	0.01	0.03	0.02	0.03	0.02	0.03	0.03	0.02	0.02	0.03	0.03	0.02	0.04	0.02	0.07	0.06	0.01	0.03	0.04	0.04

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q13K. OVERALL EXPERIENCE WITH SAMTRANS

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY SATISFIED (5)	2689 38.4	2300 40.7	336 38.1	1542 41.0	644 40.3	301 38.3	126 42.9
(4)	2298 32.8	2036 36.1	222 25.2	1364 36.2	593 37.1	227 28.9	66 22.4
(3)	928 13.3	830 14.7	79 9.0	596 15.8	198 12.4	89 11.3	23 7.8
(2)	115 1.6	107 1.9	6 0.7	70 1.9	30 1.9	11 1.4	2 0.7
VERY DISSATISFIED (1)	83 1.2	63 1.1	15 1.7	45 1.2	16 1.0	11 1.4	4 1.4
BLANK/NA	890 12.7	309 5.5	223 25.3	148 3.9	116 7.3	147 18.7	73 24.8
MEAN	4.21	4.20	4.30	4.19	4.23	4.25	4.39
STANDARD DEVIATION	0.86	0.86	0.88	0.86	0.83	0.88	0.85
STANDARD ERROR	0.01	0.01	0.03	0.01	0.02	0.03	0.06

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
ON THE BUS	4113 58.7	1551 59.9	1949 58.5	607 56.6	3021 60.7	592 56.0	481 51.6	2787 60.9	576 61.9	708 50.1	2976 60.1	1236 57.7	3692 59.2	359 61.7	1895 60.4	2148 64.8	2036 55.6	1838 62.7
AT BUS STOPS	2514 35.9	836 32.3	1270 38.1	404 37.7	1766 35.5	387 36.6	348 37.3	1663 36.4	240 25.8	586 41.4	1798 36.3	770 35.9	2275 36.5	197 33.8	1206 38.4	1269 38.3	1398 38.2	984 33.6
SAMTRANS WEB SITE	1252 17.9	525 20.3	557 16.7	168 15.7	876 17.6	190 18.0	185 19.8	925 20.2	80 8.6	240 17.0	947 19.1	324 15.1	1178 18.9	64 11.0	574 18.3	672 20.3	630 17.2	550 18.8
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	357 13.8	506 15.2	172 16.0	761 15.3	145 13.7	130 13.9	627 13.7	152 16.3	250 17.7	684 13.8	393 18.3	915 14.7	106 18.2	422 13.4	603 18.2	519 14.2	460 15.7
511 (PHONE NUMBER OR WEB SITE)	405 5.8	147 5.7	195 5.9	62 5.8	281 5.6	56 5.3	68 7.3	303 6.6	54 5.8	44 3.1	296 6.0	126 5.9	372 6.0	28 4.8	177 5.6	226 6.8	222 6.1	142 4.8
PASS SALES OUTLET	371 5.3	144 5.6	177 5.3	48 4.5	309 6.2	42 4.0	19 2.0	248 5.4	80 8.6	37 2.6	268 5.4	121 5.6	320 5.1	44 7.6	141 4.5	225 6.8	101 2.8	252 8.6
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	129 5.0	190 5.7	49 4.6	257 5.2	61 5.8	52 5.6	222 4.9	27 2.9	118 8.3	257 5.2	117 5.5	340 5.4	27 4.6	170 5.4	197 5.9	195 5.3	159 5.4
RETAIL	156 2.2	58 2.2	76 2.3	21 2.0	114 2.3	21 2.0	20 2.1	115 2.5	24 2.6	14 1.0	102 2.1	62 2.9	133 2.1	18 3.1	78 2.5	76 2.3	72 2.0	71 2.4
FACEBOOK	90 1.3	32 1.2	45 1.4	13 1.2	65 1.3	14 1.3	11 1.2	60 1.3	5 0.5	25 1.8	67 1.4	26 1.2	85 1.4	4 0.7	38 1.2	52 1.6	52 1.4	35 1.2
EMAIL	60 0.9	29 1.1	22 0.7	9 0.8	45 0.9	11 1.0	4 0.4	45 1.0	6 0.6	9 0.6	48 1.0	15 0.7	52 0.8	8 1.4	32 1.0	27 0.8	27 0.7	30 1.0
TWITTER	35 0.5	14 0.5	20 0.6	1 0.1	25 0.5	5 0.5	5 0.5	17 0.4	2 0.2	15 1.1	24 0.5	9 0.4	32 0.5	3 0.5	13 0.4	21 0.6	16 0.4	16 0.5
MYSPACE	32 0.5	13 0.5	15 0.5	4 0.4	24 0.5	6 0.6	2 0.2	11 0.2	2 0.2	19 1.3	20 0.4	11 0.5	27 0.4	4 0.7	9 0.3	23 0.7	16 0.4	14 0.5
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	11 0.4	8 0.2	2 0.2	16 0.3	5 0.5	-	16 0.3	3 0.3	2 0.1	15 0.3	6 0.3	18 0.3	3 0.5	10 0.3	10 0.3	6 0.2	13 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
POSTAL MAIL	18 0.3	1 *	10 0.3	7 0.7	12 0.2	2 0.2	4 0.4	11 0.2	6 0.6	1 0.1	8 0.2	11 0.5	15 0.2	3 0.5	5 0.2	12 0.4	11 0.3	7 0.2
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	4 0.2	10 0.3	2 0.2	9 0.2	2 0.2	5 0.5	13 0.3	1 0.1	2 0.1	10 0.2	7 0.3	12 0.2	4 0.7	12 0.4	3 0.1	9 0.2	5 0.2
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	7 0.3	1 *	2 0.2	5 0.1	3 0.3	2 0.2	6 0.1	-	4 0.3	5 0.1	3 0.1	7 0.1	2 0.3	3 0.1	7 0.2	5 0.1	4 0.1
SCHOOL, LIBRARY, OR HOTEL	7 0.1	3 0.1	2 0.1	2 0.2	6 0.1	-	1 0.1	6 0.1	-	1 0.1	3 0.1	4 0.2	5 0.1	1 0.2	1 *	6 0.2	3 0.1	3 0.1
OTHER (UNSPECIFIED)	35 0.5	16 0.6	17 0.5	2 0.2	27 0.5	-	8 0.9	30 0.7	3 0.3	2 0.1	23 0.5	13 0.6	26 0.4	7 1.2	15 0.5	19 0.6	19 0.5	11 0.4
BLANK	679 9.7	261 10.1	313 9.4	104 9.7	467 9.4	101 9.5	102 10.9	418 9.1	134 14.4	109 7.7	460 9.3	223 10.4	543 8.7	73 12.5	116 3.7	130 3.9	369 10.1	266 9.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
ON THE BUS	4113 58.7	3027 59.8	931 56.7	182 60.7	2041 57.5	1480 59.8	544 63.5	1097 61.0	2744 61.7	3198 64.1	118 59.6	1431 55.4	1112 62.9	1164 72.3	328 67.4	3703 59.7	410 51.0
AT BUS STOPS	2514 35.9	1786 35.3	661 40.3	100 33.3	1218 34.3	940 38.0	328 38.3	673 37.5	1710 38.4	1878 37.7	83 41.9	1180 45.7	713 40.3	468 29.1	121 24.8	2256 36.4	258 32.1
SAMTRANS WEB SITE	1252 17.9	889 17.6	312 19.0	73 24.3	560 15.8	501 20.2	184 21.5	472 26.3	741 16.7	982 19.7	28 14.1	563 21.8	382 21.6	272 16.9	25 5.1	1215 19.6	37 4.6
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	718 14.2	298 18.1	46 15.3	512 14.4	378 15.3	134 15.6	276 15.4	704 15.8	804 16.1	30 15.2	486 18.8	228 12.9	238 14.8	66 13.6	998 16.1	39 4.9
511 (PHONE NUMBER OR WEB SITE)	405 5.8	285 5.6	115 7.0	17 5.7	159 4.5	171 6.9	72 8.4	128 7.1	258 5.8	305 6.1	12 6.1	145 5.6	141 8.0	100 6.2	16 3.3	389 6.3	16 2.0
PASS SALES OUTLET	371 5.3	260 5.1	109 6.6	18 6.0	141 4.0	163 6.6	62 7.2	92 5.1	258 5.8	277 5.6	17 8.6	97 3.8	101 5.7	132 8.2	36 7.4	332 5.4	39 4.9
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	269 5.3	96 5.8	14 4.7	175 4.9	140 5.7	54 6.3	122 6.8	236 5.3	283 5.7	9 4.5	229 8.9	96 5.4	36 2.2	5 1.0	363 5.9	7 0.9
RETAIL	156 2.2	116 2.3	43 2.6	6 2.0	59 1.7	68 2.7	27 3.2	45 2.5	100 2.2	99 2.0	9 4.5	50 1.9	57 3.2	38 2.4	10 2.1	133 2.1	23 2.9
FACEBOOK	90 1.3	58 1.1	29 1.8	7 2.3	45 1.3	26 1.1	19 2.2	31 1.7	56 1.3	77 1.5	1 0.5	54 2.1	24 1.4	10 0.6	1 0.2	89 1.4	1 0.1
EMAIL	60 0.9	49 1.0	9 0.5	3 1.0	26 0.7	20 0.8	14 1.6	27 1.5	32 0.7	49 1.0	-	20 0.8	17 1.0	21 1.3	2 0.4	57 0.9	3 0.4
TWITTER	35 0.5	23 0.5	12 0.7	2 0.7	20 0.6	7 0.3	8 0.9	9 0.5	24 0.5	27 0.5	3 1.5	24 0.9	7 0.4	3 0.2	-	35 0.6	-
MYSPACE	32 0.5	20 0.4	9 0.5	3 1.0	19 0.5	7 0.3	5 0.6	7 0.4	24 0.5	27 0.5	-	26 1.0	5 0.3	1 0.1	-	30 0.5	2 0.2
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	16 0.3	4 0.2	3 1.0	6 0.2	9 0.4	6 0.7	8 0.4	12 0.3	15 0.3	2 1.0	6 0.2	4 0.2	7 0.4	3 0.6	17 0.3	4 0.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
POSTAL MAIL	18 0.3	11 0.2	4 0.2	2 0.7	9 0.3	7 0.3	2 0.2	4 0.2	12 0.3	14 0.3	-	3 0.1	9 0.5	5 0.3	1 0.2	16 0.3	2 0.2
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	14 0.3	2 0.1	1 0.3	5 0.1	7 0.3	4 0.5	4 0.2	12 0.3	13 0.3	-	7 0.3	5 0.3	3 0.2	-	16 0.3	-
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	5 0.1	4 0.2	1 0.3	3 0.1	1 *	5 0.6	4 0.2	6 0.1	7 0.1	-	6 0.2	2 0.1	2 0.1	-	10 0.2	-
SCHOOL, LIBRARY, OR HOTEL	7 0.1	7 0.1	-	-	2 0.1	4 0.2	1 0.1	2 0.1	5 0.1	4 0.1	-	1 *	4 0.2	2 0.1	-	7 0.1	-
OTHER (UNSPECIFIED)	35 0.5	23 0.5	11 0.7	1 0.3	14 0.4	11 0.4	7 0.8	6 0.3	28 0.6	24 0.5	2 1.0	9 0.3	13 0.7	10 0.6	2 0.4	32 0.5	3 0.4
BLANK	679 9.7	475 9.4	151 9.2	26 8.7	374 10.5	192 7.8	66 7.7	82 4.6	253 5.7	169 3.4	11 5.6	65 2.5	70 4.0	63 3.9	42 8.6	538 8.7	141 17.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E. BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
ON THE BUS	4113 58.7	1062 65.4	1401 59.4	357 63.5	1324 62.2	116 64.4	3090 60.1	298 59.0	66 71.7	59 60.8	8 72.7	820 58.2	894 55.4	2234 62.6	1729 60.8	1139 62.9	419 59.3	3554 63.0	512 58.1
AT BUS STOPS	2514 35.9	641 39.4	927 39.3	224 39.9	816 38.3	88 48.9	1916 37.2	190 37.6	33 35.9	43 44.3	5 45.5	535 38.0	603 37.4	1288 36.1	1024 36.0	714 39.4	261 37.0	2221 39.3	277 31.4
SAMTRANS WEB SITE	1252 17.9	401 24.7	314 13.3	95 16.9	469 22.0	35 19.4	996 19.4	94 18.6	16 17.4	19 19.6	5 45.5	324 23.0	291 18.0	606 17.0	394 13.8	403 22.3	221 31.3	1177 20.9	69 7.8
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	282 17.4	311 13.2	118 21.0	368 17.3	39 21.7	831 16.2	62 12.3	12 13.0	14 14.4	1 9.1	164 11.6	234 14.5	596 16.7	434 15.2	273 15.1	103 14.6	951 16.8	76 8.6
511 (PHONE NUMBER OR WEB SITE)	405 5.8	135 8.3	97 4.1	47 8.4	137 6.4	19 10.6	289 5.6	53 10.5	5 5.4	11 11.3	2 18.2	116 8.2	91 5.6	190 5.3	143 5.0	128 7.1	61 8.6	374 6.6	30 3.4
PASS SALES OUTLET	371 5.3	97 6.0	109 4.6	37 6.6	124 5.8	19 10.6	289 5.6	27 5.3	4 4.3	9 9.3	-	65 4.6	83 5.1	214 6.0	159 5.6	113 6.2	32 4.5	332 5.9	37 4.2
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	124 7.6	106 4.5	42 7.5	130 6.1	14 7.8	299 5.8	18 3.6	5 5.4	6 6.2	2 18.2	84 6.0	93 5.8	181 5.1	135 4.7	108 6.0	52 7.4	350 6.2	17 1.9
RETAIL	156 2.2	41 2.5	49 2.1	20 3.6	55 2.6	10 5.6	123 2.4	8 1.6	3 3.3	2 2.1	-	36 2.6	26 1.6	90 2.5	73 2.6	47 2.6	15 2.1	137 2.4	17 1.9
FACEBOOK	90 1.3	36 2.2	19 0.8	7 1.2	33 1.6	2 1.1	72 1.4	7 1.4	2 2.2	1 1.0	-	21 1.5	25 1.5	43 1.2	29 1.0	30 1.7	15 2.1	85 1.5	5 0.6
EMAIL	60 0.9	27 1.7	17 0.7	6 1.1	12 0.6	3 1.7	49 1.0	4 0.8	1 1.1	1 1.0	-	15 1.1	12 0.7	33 0.9	17 0.6	20 1.1	16 2.3	57 1.0	3 0.3
TWITTER	35 0.5	14 0.9	8 0.3	3 0.5	14 0.7	2 1.1	26 0.5	2 0.4	-	2 2.1	-	11 0.8	10 0.6	12 0.3	12 0.4	7 0.4	6 0.8	33 0.6	1 0.1
MYSpace	32 0.5	8 0.5	12 0.5	4 0.7	11 0.5	1 0.6	26 0.5	1 0.2	-	2 2.1	-	3 0.2	10 0.6	17 0.5	13 0.5	7 0.4	3 0.4	30 0.5	2 0.2
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	4 0.2	9 0.4	1 0.2	7 0.3	-	17 0.3	-	1 1.1	-	-	3 0.2	5 0.3	13 0.4	9 0.3	5 0.3	2 0.3	20 0.4	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E. BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
POSTAL MAIL	18 0.3	9 0.6	6 0.3	-	4 0.2	-	18 0.3	-	-	-	-	1 0.1	1 0.1	13 0.4	7 0.2	7 0.4	1 0.1	18 0.3	-
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	10 0.6	4 0.2	-	4 0.2	-	13 0.3	-	-	-	-	6 0.4	4 0.2	5 0.1	2 0.1	6 0.3	3 0.4	15 0.3	-
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	3 0.2	3 0.1	2 0.4	4 0.2	1 0.6	6 0.1	1 0.2	-	1 1.0	-	4 0.3	1 0.1	4 0.1	5 0.2	1 0.1	-	9 0.2	1 0.1
SCHOOL, LIBRARY, OR HOTEL	7 0.1	2 0.1	2 0.1	-	2 0.1	-	5 0.1	-	-	-	-	1 0.1	1 0.1	5 0.1	3 0.1	1 0.1	1 0.1	7 0.1	-
OTHER (UNSPECIFIED)	35 0.5	10 0.6	8 0.3	2 0.4	14 0.7	3 1.7	23 0.4	3 0.6	1 1.1	-	-	14 1.0	3 0.2	16 0.4	12 0.4	6 0.3	7 1.0	31 0.5	3 0.3
BLANK	679 9.7	45 2.8	121 5.1	17 3.0	65 3.1	5 2.8	405 7.9	38 7.5	2 2.2	9 9.3	-	106 7.5	141 8.7	287 8.0	244 8.6	104 5.7	52 7.4	179 3.2	97 11.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
ON THE BUS	4113 58.7	26 52.0	10 45.5	57 53.3	48 49.0	353 55.5	192 57.7	218 57.8	97 57.1	97 54.5	41 58.6	92 59.4	124 60.2	18 52.9	119 55.3	73 52.9	97 61.8	9 45.0	66 58.4	28 71.8
AT BUS STOPS	2514 35.9	22 44.0	4 18.2	37 34.6	37 37.8	223 35.1	123 36.9	152 40.3	73 42.9	72 40.4	18 25.7	51 32.9	94 45.6	14 41.2	79 36.7	55 39.9	61 38.9	8 40.0	52 46.0	8 20.5
SAMTRANS WEB SITE	1252 17.9	9 18.0	1 4.5	14 13.1	14 14.3	101 15.9	67 20.1	76 20.2	40 23.5	20 11.2	11 15.7	25 16.1	41 19.9	9 26.5	51 23.7	29 21.0	41 26.1	2 10.0	18 15.9	3 7.7
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	11 22.0	2 9.1	21 19.6	15 15.3	94 14.8	52 15.6	74 19.6	26 15.3	28 15.7	12 17.1	25 16.1	31 15.0	7 20.6	34 15.8	26 18.8	24 15.3	1 5.0	19 16.8	4 10.3
511 (PHONE NUMBER OR WEB SITE)	405 5.8	6 12.0	1 4.5	7 6.5	3 3.1	35 5.5	21 6.3	33 8.8	16 9.4	8 4.5	2 2.9	8 5.2	13 6.3	2 5.9	11 5.1	4 2.9	7 4.5	-	2 1.8	1 2.6
PASS SALES OUTLET	371 5.3	4 8.0	-	6 5.6	3 3.1	34 5.3	15 4.5	18 4.8	10 5.9	8 4.5	7 10.0	7 4.5	12 5.8	2 5.9	5 2.3	5 3.6	5 3.2	1 5.0	2 1.8	-
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	4 8.0	1 4.5	4 3.7	3 3.1	37 5.8	19 5.7	24 6.4	9 5.3	13 7.3	2 2.9	4 2.6	10 4.9	2 5.9	17 7.9	16 11.6	8 5.1	2 10.0	-	1 2.6
RETAIL	156 2.2	1 2.0	-	2 1.9	2 2.0	19 3.0	6 1.8	7 1.9	7 4.1	3 1.7	-	4 2.6	6 2.9	-	2 0.9	1 0.7	-	-	1 0.9	-
FACEBOOK	90 1.3	-	-	1 0.9	1 1.0	8 1.3	7 2.1	6 1.6	3 1.8	3 1.7	1 1.4	-	2 1.0	1 2.9	6 2.8	5 3.6	1 0.6	-	-	-
EMAIL	60 0.9	1 2.0	-	-	-	4 0.6	2 0.6	-	1 0.6	2 1.1	-	-	-	-	3 1.4	2 1.4	3 1.9	-	-	1 2.6
TWITTER	35 0.5	-	-	-	-	4 0.6	2 0.6	3 0.8	-	3 1.7	-	-	-	-	1 0.5	4 2.9	1 0.6	-	-	1 2.6
MYSPACE	32 0.5	-	-	-	1 1.0	3 0.5	3 0.9	5 1.3	-	1 0.6	1 1.4	-	-	-	-	2 1.4	2 1.3	-	-	-
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	-	-	-	1 1.0	1 0.2	-	1 0.3	-	2 1.1	-	2 1.3	1 0.5	-	1 0.5	1 0.7	-	-	-	-
POSTAL MAIL	18 0.3	-	1 4.5	-	1 1.0	1 0.2	1 0.3	-	-	1 0.6	-	1 0.6	1 0.5	1 2.9	2 0.9	-	-	-	1 0.9	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	-	-	1 0.9	-	2 0.3	1 0.3	-	-	-	-	-	3 1.5	-	-	1 0.7	-	-	-	-
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	-	-	-	1 1.0	1 0.2	-	2 0.5	-	-	-	-	-	-	1 0.5	-	-	-	-	-
SCHOOL, LIBRARY, OR HOTEL	7 0.1	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
OTHER (UNSPECIFIED)	35 0.5	-	-	1 0.9	-	2 0.3	1 0.3	2 0.5	-	-	-	2 1.3	1 0.5	-	-	1 0.7	1 0.6	-	-	-
BLANK	679 9.7	4 8.0	7 31.8	11 10.3	13 13.3	76 11.9	30 9.0	29 7.7	14 8.2	23 12.9	5 7.1	14 9.0	8 3.9	2 5.9	18 8.4	11 8.0	12 7.6	4 20.0	12 10.6	4 10.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
ON THE BUS	4113 58.7	83 72.8	25 62.5	69 61.1	344 62.1	59 49.6	56 54.9	62 48.4	31 59.6	649 57.8	447 59.0	225 62.3	35 70.0	219 77.7
AT BUS STOPS	2514 35.9	48 42.1	11 27.5	34 30.1	190 34.3	46 38.7	33 32.4	41 32.0	20 38.5	405 36.1	268 35.4	114 31.6	16 32.0	83 29.4
SAMTRANS WEB SITE	1252 17.9	29 25.4	9 22.5	12 10.6	98 17.7	26 21.8	24 23.5	14 10.9	5 9.6	154 13.7	105 13.9	66 18.3	9 18.0	116 41.1
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	15 13.2	4 10.0	10 8.8	66 11.9	16 13.4	17 16.7	8 6.3	8 15.4	146 13.0	130 17.2	64 17.7	6 12.0	29 10.3
511 (PHONE NUMBER OR WEB SITE)	405 5.8	5 4.4	2 5.0	3 2.7	27 4.9	11 9.2	6 5.9	4 3.1	3 5.8	63 5.6	40 5.3	30 8.3	3 6.0	24 8.5
PASS SALES OUTLET	371 5.3	9 7.9	1 2.5	2 1.8	32 5.8	6 5.0	7 6.9	5 3.9	1 1.9	61 5.4	48 6.3	27 7.5	2 4.0	21 7.4
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	8 7.0	5 12.5	4 3.5	16 2.9	9 7.6	6 5.9	6 4.7	3 5.8	67 6.0	33 4.4	14 3.9	2 4.0	6 2.1
RETAIL	156 2.2	1 0.9	1 2.5	-	14 2.5	3 2.5	1 1.0	-	1 1.9	26 2.3	27 3.6	11 3.0	-	6 2.1
FACEBOOK	90 1.3	1 0.9	1 2.5	1 0.9	8 1.4	4 3.4	3 2.9	-	1 1.9	15 1.3	6 0.8	3 0.8	-	1 0.4
EMAIL	60 0.9	2 1.8	1 2.5	-	4 0.7	-	1 1.0	3 2.3	1 1.9	8 0.7	2 0.3	11 3.0	-	8 2.8
TWITTER	35 0.5	1 0.9	-	-	3 0.5	-	1 1.0	-	-	5 0.4	4 0.5	-	-	-
MYSFACE	32 0.5	1 0.9	-	-	3 0.5	1 0.8	1 1.0	-	-	4 0.4	2 0.3	-	-	-
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	-	-	1 0.9	2 0.4	-	-	-	-	4 0.4	-	-	-	3 1.1
POSTAL MAIL	18 0.3	-	-	-	1 0.2	-	-	-	-	3 0.3	3 0.4	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	-	-	-	1 0.2	1 0.8	1 1.0	-	-	4 0.4	-	1 0.3	-	-
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	1 0.9	-	-	2 0.4	-	-	-	-	-	1 0.1	1 0.3	-	-
SCHOOL, LIBRARY, OR HOTEL	7 0.1	-	-	-	2 0.4	-	-	-	-	3 0.3	-	-	-	-
OTHER (UNSPECIFIED)	35 0.5	-	-	-	3 0.5	-	-	-	-	7 0.6	10 1.3	3 0.8	-	1 0.4
BLANK	679 9.7	-	6 15.0	17 15.0	47 8.5	13 10.9	10 9.8	23 18.0	6 11.5	124 11.1	80 10.6	32 8.9	1 2.0	9 3.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
ON THE BUS	4113 58.7	72 57.1	219 77.7	1748 59.3	1575 57.9	499 61.5	439 60.5	2763 57.9	1142 59.8	201 64.8
AT BUS STOPS	2514 35.9	34 27.0	83 29.4	1039 35.2	1003 36.9	277 34.1	247 34.0	1704 35.7	701 36.7	105 33.9
SAMTRANS WEB SITE	1252 17.9	19 15.1	116 41.1	460 15.6	534 19.6	222 27.3	121 16.7	766 16.1	400 20.9	83 26.8
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	15 11.9	29 10.3	429 14.5	432 15.9	115 14.2	83 11.4	717 15.0	275 14.4	42 13.5
511 (PHONE NUMBER OR WEB SITE)	405 5.8	5 4.0	24 8.5	172 5.8	177 6.5	43 5.3	29 4.0	279 5.9	104 5.4	20 6.5
PASS SALES OUTLET	371 5.3	6 4.8	21 7.4	175 5.9	148 5.4	37 4.6	28 3.9	259 5.4	94 4.9	17 5.5
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	15 11.9	6 2.1	140 4.7	146 5.4	55 6.8	33 4.5	250 5.2	98 5.1	20 6.5
RETAIL	156 2.2	3 2.4	6 2.1	81 2.7	64 2.4	9 1.1	6 0.8	117 2.5	31 1.6	7 2.3
FACEBOOK	90 1.3	1 0.8	1 0.4	37 1.3	34 1.3	17 2.1	6 0.8	63 1.3	26 1.4	1 0.3
EMAIL	60 0.9	-	8 2.8	26 0.9	17 0.6	16 2.0	9 1.2	39 0.8	18 0.9	3 1.0
TWITTER	35 0.5	2 1.6	-	12 0.4	14 0.5	7 0.9	3 0.4	25 0.5	8 0.4	2 0.6
MYSPACE	32 0.5	2 1.6	-	10 0.3	15 0.6	6 0.7	2 0.3	21 0.4	10 0.5	1 0.3
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	-	3 1.1	7 0.2	10 0.4	3 0.4	1 0.1	11 0.2	7 0.4	2 0.6
POSTAL MAIL	18 0.3	-	-	7 0.2	8 0.3	2 0.2	1 0.1	12 0.3	5 0.3	1 0.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	TOTAL	SPECIAL ROUTES =====		ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	-	-	7 0.2	7 0.3	2 0.2	1 0.1	10 0.2	6 0.3	-
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	-	-	4 0.1	4 0.1	1 0.1	1 0.1	8 0.2	2 0.1	-
SCHOOL, LIBRARY, OR HOTEL	7 0.1	1 0.8	-	5 0.2	1 *	-	1 0.1	5 0.1	2 0.1	-
OTHER (UNSPECIFIED)	35 0.5	-	1 0.4	23 0.8	10 0.4	3 0.4	-	29 0.6	6 0.3	-
BLANK	679 9.7	14 11.1	9 3.2	299 10.1	252 9.3	63 7.8	78 10.7	493 10.3	161 8.4	24 7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
ON THE BUS	4113 58.7	659 52.4	772 58.3	588 59.6	1176 68.6	840 72.0	825 57.3	904 64.3	749 63.1	390 62.5	419 59.3	1803 54.8	233 62.5	1735 62.5	103 66.0	161 60.5	3021 60.7	592 56.0	291 56.2	190 45.8
AT BUS STOPS	2514 35.9	554 44.0	626 47.3	422 42.8	597 34.8	283 24.3	498 34.6	526 37.4	469 39.5	245 39.3	261 37.0	1253 38.1	145 38.9	931 33.5	53 34.0	91 34.2	1766 35.5	387 36.6	190 36.7	158 38.1
SAMTRANS WEB SITE	1252 17.9	227 18.0	336 25.4	226 22.9	320 18.7	133 11.4	182 12.6	212 15.1	224 18.9	179 28.7	221 31.3	540 16.4	90 24.1	522 18.8	28 17.9	56 21.1	876 17.6	190 18.0	85 16.4	100 24.1
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	239 19.0	247 18.7	135 13.7	232 13.5	165 14.1	213 14.8	221 15.7	191 16.1	82 13.1	103 14.6	463 14.1	56 15.0	437 15.7	23 14.7	37 13.9	761 15.3	145 13.7	63 12.2	67 16.1
511 (PHONE NUMBER OR WEB SITE)	405 5.8	37 2.9	108 8.2	99 10.0	100 5.8	58 5.0	72 5.0	71 5.0	88 7.4	40 6.4	61 8.6	199 6.1	23 6.2	137 4.9	5 3.2	35 13.2	281 5.6	56 5.3	28 5.4	40 9.6
PASS SALES OUTLET	371 5.3	36 2.9	61 4.6	58 5.9	113 6.6	98 8.4	80 5.6	79 5.6	77 6.5	36 5.8	32 4.5	81 2.5	20 5.4	245 8.8	7 4.5	17 6.4	309 6.2	42 4.0	6 1.2	13 3.1
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	111 8.8	118 8.9	57 5.8	60 3.5	20 1.7	65 4.5	70 5.0	64 5.4	44 7.1	52 7.4	172 5.2	23 6.2	149 5.4	10 6.4	10 3.8	257 5.2	61 5.8	26 5.0	26 6.3
RETAIL	156 2.2	12 1.0	38 2.9	31 3.1	48 2.8	26 2.2	48 3.3	25 1.8	29 2.4	18 2.9	15 2.1	64 1.9	8 2.1	67 2.4	4 2.6	7 2.6	114 2.3	21 2.0	10 1.9	10 2.4
FACEBOOK	90 1.3	23 1.8	31 2.3	14 1.4	15 0.9	6 0.5	17 1.2	12 0.9	17 1.4	13 2.1	15 2.1	43 1.3	9 2.4	33 1.2	2 1.3	1 0.4	65 1.3	14 1.3	8 1.5	3 0.7
EMAIL	60 0.9	9 0.7	11 0.8	6 0.6	23 1.3	11 0.9	7 0.5	10 0.7	10 0.8	10 1.6	16 2.3	16 0.5	11 2.9	28 1.0	2 1.3	1 0.4	45 0.9	11 1.0	4 0.8	-
TWITTER	35 0.5	15 1.2	9 0.7	4 0.4	5 0.3	1 0.1	5 0.3	7 0.5	4 0.3	3 0.5	6 0.8	16 0.5	- 0.5	15 0.5	1 0.6	1 0.4	25 0.5	5 0.5	2 0.4	3 0.7
MYSPACE	32 0.5	19 1.5	7 0.5	5 0.5	1 0.1	-	10 0.7	3 0.2	6 0.5	1 0.2	3 0.4	16 0.5	- 0.5	14 0.5	-	-	24 0.5	6 0.6	1 0.2	1 0.2
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	2 0.2	4 0.3	1 0.1	8 0.5	5 0.4	4 0.3	5 0.4	3 0.3	2 0.3	2 0.3	5 0.2	1 0.3	12 0.4	1 0.6	2 0.8	16 0.3	5 0.5	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
POSTAL MAIL	18 0.3	1 0.1	2 0.2	5 0.5	6 0.4	4 0.3	3 0.2	4 0.3	6 0.5	1 0.2	1 0.1	11 0.3	-	7 0.3	-	-	12 0.2	2 0.2	4 0.8	-
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	2 0.2	5 0.4	2 0.2	6 0.4	-	1 0.1	1 0.1	4 0.3	2 0.3	3 0.4	8 0.2	1 0.3	5 0.2	-	2 0.8	9 0.2	2 0.2	2 0.4	3 0.7
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	4 0.3	2 0.2	2 0.2	2 0.1	-	4 0.3	1 0.1	-	1 0.2	-	5 0.2	-	4 0.1	-	1 0.4	5 0.1	3 0.3	1 0.2	1 0.2
SCHOOL, LIBRARY, OR HOTEL	7 0.1	1 0.1	-	2 0.2	3 0.2	1 0.1	2 0.1	1 0.1	1 0.1	-	1 0.1	2 0.1	1 0.3	3 0.1	-	1 0.4	6 0.1	-	-	1 0.2
OTHER (UNSPECIFIED)	35 0.5	1 0.1	8 0.6	10 1.0	8 0.5	7 0.6	3 0.2	9 0.6	6 0.5	-	7 1.0	18 0.5	1 0.3	10 0.4	1 0.6	4 1.5	27 0.5	-	3 0.6	5 1.2
BLANK	679 9.7	33 2.6	32 2.4	40 4.1	63 3.7	72 6.2	144 10.0	100 7.1	79 6.7	25 4.0	52 7.4	347 10.6	22 5.9	249 9.0	17 10.9	20 7.5	467 9.4	101 9.5	55 10.6	47 11.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
ON THE BUS	4113 58.7	3554 63.0	512 58.1	2422 64.3	964 60.4	464 59.0	179 60.9
AT BUS STOPS	2514 35.9	2221 39.3	277 31.4	1501 39.9	600 37.6	290 36.9	97 33.0
SAMTRANS WEB SITE	1252 17.9	1177 20.9	69 7.8	851 22.6	288 18.0	82 10.4	25 8.5
SAMTRANS CUSTOMER SERVICE (1-800-660-4287)	1037 14.8	951 16.8	76 8.6	681 18.1	239 15.0	68 8.7	30 10.2
511 (PHONE NUMBER OR WEB SITE)	405 5.8	374 6.6	30 3.4	296 7.9	69 4.3	26 3.3	11 3.7
PASS SALES OUTLET	371 5.3	332 5.9	37 4.2	238 6.3	75 4.7	40 5.1	12 4.1
SOCIAL NETWORK (UNSPECIFIED)	370 5.3	350 6.2	17 1.9	263 7.0	78 4.9	19 2.4	8 2.7
RETAIL	156 2.2	137 2.4	17 1.9	99 2.6	27 1.7	22 2.8	5 1.7
FACEBOOK	90 1.3	85 1.5	5 0.6	67 1.8	15 0.9	6 0.8	2 0.7
EMAIL	60 0.9	57 1.0	3 0.3	48 1.3	6 0.4	4 0.5	1 0.3
TWITTER	35 0.5	33 0.6	1 0.1	22 0.6	7 0.4	4 0.5	1 0.3
MYSpace	32 0.5	30 0.5	2 0.2	22 0.6	7 0.4	2 0.3	1 0.3
MEDIA (TV, RADIO, NEWSPAPER)	21 0.3	20 0.4	1 0.1	17 0.5	3 0.2	1 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q14. HOW WOULD YOU LIKE TO RECEIVE SAMTRANS INFORMATION,
SUCH AS ROUTE SCHEDULES AND CHANGES? (MULTIPLE RESPONSES
ACCEPTED)

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
POSTAL MAIL	18 0.3	18 0.3	-	13 0.3	4 0.3	1 0.1	-
CELL PHONE (INCLUDING TEXT MESSAGES, DOWNLOADABLE MOBILE, IPHONE/ANDROID)	16 0.2	15 0.3	-	9 0.2	5 0.3	1 0.1	-
OTHER WEB SITE (NEXTBUS, YAHOO, BEBO, FRIENDSTER)	10 0.1	9 0.2	1 0.1	5 0.1	2 0.1	2 0.3	1 0.3
SCHOOL, LIBRARY, OR HOTEL	7 0.1	7 0.1	-	5 0.1	1 0.1	1 0.1	-
OTHER (UNSPECIFIED)	35 0.5	31 0.5	3 0.3	25 0.7	4 0.3	3 0.4	1 0.3
BLANK	679 9.7	179 3.2	97 11.0	104 2.8	51 3.2	56 7.1	29 9.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
MALE	3138 44.8	1067 41.2	1518 45.5	549 51.2	2290 46.0	432 40.8	402 43.1	2033 44.4	384 41.2	684 48.4	2210 44.6	927 43.3	2827 45.3	242 41.6	3138 100.0	-	1634 44.6	1337 45.6
FEMALE	3317 47.4	1292 49.9	1577 47.3	442 41.2	2300 46.2	546 51.6	453 48.6	2192 47.9	448 48.1	639 45.2	2351 47.5	1051 49.0	2967 47.5	281 48.3	-	3317 100.0	1740 47.5	1369 46.7
BLANK	548 7.8	229 8.8	238 7.1	81 7.6	386 7.8	80 7.6	78 8.4	349 7.6	99 10.6	91 6.4	390 7.9	165 7.7	447 7.2	59 10.1	-	-	288 7.9	225 7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
MALE	3138 44.8	2331 46.1	691 42.1	117 39.0	1565 44.1	1120 45.3	407 47.5	891 49.6	2027 45.6	2345 47.0	103 52.0	1299 50.3	879 49.7	728 45.2	183 37.6	2797 45.1	341 42.4
FEMALE	3317 47.4	2344 46.3	817 49.8	163 54.3	1672 47.1	1195 48.3	401 46.8	853 47.5	2247 50.5	2533 50.8	89 44.9	1244 48.2	856 48.4	855 53.1	286 58.7	2958 47.7	359 44.7
BLANK	548 7.8	385 7.6	134 8.2	20 6.7	310 8.7	160 6.5	49 5.7	53 2.9	176 4.0	109 2.2	6 3.0	39 1.5	34 1.9	28 1.7	18 3.7	444 7.2	104 12.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
MALE	3138 44.8	858 52.8	1108 47.0	300 53.4	919 43.2	89 49.4	2255 43.8	239 47.3	54 58.7	43 44.3	6 54.5	680 48.3	747 46.3	1567 43.9	1262 44.3	864 47.7	369 52.3	2702 47.9	405 46.0
FEMALE	3317 47.4	750 46.2	1170 49.6	249 44.3	1191 55.9	89 49.4	2578 50.1	233 46.1	38 41.3	48 49.5	5 45.5	641 45.5	751 46.6	1779 49.9	1382 48.6	859 47.4	294 41.6	2859 50.6	417 47.3
BLANK	548 7.8	17 1.0	81 3.4	13 2.3	19 0.9	2 1.1	311 6.0	33 6.5	-	6 6.2	-	87 6.2	115 7.1	222 6.2	202 7.1	88 4.9	43 6.1	84 1.5	59 6.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
MALE	3138	16	7	45	53	265	138	143	80	81	25	52	90	17	92	62	71	7	43	15
	44.8	32.0	31.8	42.1	54.1	41.7	41.4	37.9	47.1	45.5	35.7	33.5	43.7	50.0	42.8	44.9	45.2	35.0	38.1	38.5
FEMALE	3317	30	12	55	37	307	169	211	81	82	39	93	108	16	111	66	74	11	61	21
	47.4	60.0	54.5	51.4	37.8	48.3	50.8	56.0	47.6	46.1	55.7	60.0	52.4	47.1	51.6	47.8	47.1	55.0	54.0	53.8
BLANK	548	4	3	7	8	64	26	23	9	15	6	10	8	1	12	10	12	2	9	3
	7.8	8.0	13.6	6.5	8.2	10.1	7.8	6.1	5.3	8.4	8.6	6.5	3.9	2.9	5.6	7.2	7.6	10.0	8.0	7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
MALE	3138 44.8	55 48.2	19 47.5	49 43.4	274 49.5	66 55.5	39 38.2	60 46.9	36 69.2	532 47.4	341 45.0	204 56.5	23 46.0	99 35.1
FEMALE	3317 47.4	58 50.9	16 40.0	50 44.2	237 42.8	44 37.0	53 52.0	51 39.8	11 21.2	484 43.1	357 47.1	130 36.0	25 50.0	175 62.1
BLANK	548 7.8	1 0.9	5 12.5	14 12.4	43 7.8	9 7.6	10 9.8	17 13.3	5 9.6	106 9.4	60 7.9	27 7.5	2 4.0	8 2.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
MALE	3138 44.8	54 42.9	99 35.1	1437 48.7	1112 40.9	323 39.8	322 44.4	2175 45.6	829 43.4	126 40.6
FEMALE	3317 47.4	62 49.2	175 62.1	1265 42.9	1413 51.9	436 53.7	339 46.7	2194 46.0	952 49.8	166 53.5
BLANK	548 7.8	10 7.9	8 2.8	248 8.4	195 7.2	53 6.5	65 9.0	400 8.4	129 6.8	18 5.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
MALE	3138 44.8	649 51.6	650 49.1	508 51.5	813 47.4	469 40.2	604 42.0	658 46.8	566 47.7	298 47.8	369 52.3	1468 44.6	166 44.5	1258 45.3	79 50.6	97 36.5	2290 46.0	432 40.8	220 42.5	182 43.9
FEMALE	3317 47.4	594 47.2	650 49.1	461 46.8	871 50.8	665 57.0	718 49.9	664 47.2	556 46.8	303 48.6	294 41.6	1553 47.2	187 50.1	1308 47.1	61 39.1	152 57.1	2300 46.2	546 51.6	258 49.8	195 47.0
BLANK	548 7.8	15 1.2	24 1.8	17 1.7	30 1.8	33 2.8	117 8.1	85 6.0	65 5.5	23 3.7	43 6.1	268 8.1	20 5.4	209 7.5	16 10.3	17 6.4	386 7.8	80 7.6	40 7.7	38 9.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q15. GENDER

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
MALE	3138 44.8	2702 47.9	405 46.0	1839 48.8	740 46.3	389 49.5	120 40.8
FEMALE	3317 47.4	2859 50.6	417 47.3	1877 49.9	834 52.2	368 46.8	157 53.4
BLANK	548 7.8	84 1.5	59 6.7	49 1.3	23 1.4	29 3.7	17 5.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
EMPLOYED FULL TIME	2078 29.7	925 35.7	818 24.5	334 31.2	1608 32.3	218 20.6	245 26.3	1895 41.4	131 14.1	27 1.9	1747 35.3	384 17.9	1896 30.4	145 24.9	1028 32.8	1020 30.8	1026 28.0	885 30.2
STUDENT	1922 27.4	815 31.5	891 26.7	216 20.1	1394 28.0	288 27.2	232 24.9	767 16.8	68 7.3	1079 76.3	1435 29.0	469 21.9	1755 28.1	147 25.3	934 29.8	972 29.3	1003 27.4	863 29.4
EMPLOYED PART TIME	1320 18.8	342 13.2	730 21.9	245 22.9	935 18.8	243 23.0	136 14.6	1066 23.3	131 14.1	107 7.6	1081 21.8	289 13.5	1176 18.8	101 17.4	611 19.5	671 20.2	753 20.6	491 16.8
UNEMPLOYED	521 7.4	148 5.7	271 8.1	101 9.4	333 6.7	93 8.8	94 10.1	301 6.6	130 14.0	84 5.9	185 3.7	333 15.5	455 7.3	54 9.3	284 9.1	228 6.9	264 7.2	231 7.9
RETIRED	413 5.9	78 3.0	262 7.9	69 6.4	217 4.4	94 8.9	96 10.3	75 1.6	327 35.1	3 0.2	37 0.7	375 17.5	347 5.6	53 9.1	191 6.1	209 6.3	191 5.2	181 6.2
HOMEMAKER	155 2.2	37 1.4	95 2.9	23 2.1	72 1.4	43 4.1	39 4.2	110 2.4	36 3.9	5 0.4	56 1.1	102 4.8	123 2.0	18 3.1	14 0.4	132 4.0	105 2.9	43 1.5
BLANK	594 8.5	243 9.4	266 8.0	84 7.8	417 8.4	79 7.5	91 9.8	360 7.9	108 11.6	109 7.7	410 8.3	191 8.9	489 7.8	64 11.0	76 2.4	85 2.6	320 8.7	237 8.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
EMPLOYED FULL TIME	2078 29.7	1460 28.9	520 31.7	107 35.7	996 28.1	770 31.1	287 33.5	719 40.0	1212 27.2	1585 31.8	67 33.8	267 10.3	872 49.3	824 51.1	86 17.7	1843 29.7	235 29.2
STUDENT	1922 27.4	1443 28.5	384 23.4	97 32.3	1045 29.5	652 26.3	204 23.8	574 31.9	1273 28.6	1459 29.3	68 34.3	1679 65.0	174 9.8	48 3.0	8 1.6	1891 30.5	31 3.9
EMPLOYED PART TIME	1320 18.8	949 18.8	324 19.7	44 14.7	630 17.8	504 20.4	166 19.4	251 14.0	965 21.7	983 19.7	29 14.6	410 15.9	472 26.7	350 21.7	60 12.3	1021 16.5	299 37.2
UNEMPLOYED	521 7.4	389 7.7	116 7.1	15 5.0	247 7.0	180 7.3	86 10.0	101 5.6	379 8.5	399 8.0	9 4.5	159 6.2	150 8.5	179 11.1	26 5.3	483 7.8	38 4.7
RETIRED	413 5.9	287 5.7	121 7.4	12 4.0	214 6.0	136 5.5	52 6.1	69 3.8	296 6.7	318 6.4	13 6.6	6 0.2	13 0.7	118 7.3	268 55.0	395 6.4	18 2.2
HOMEMAKER	155 2.2	112 2.2	37 2.3	2 0.7	79 2.2	57 2.3	12 1.4	19 1.1	113 2.5	99 2.0	4 2.0	17 0.7	53 3.0	52 3.2	23 4.7	94 1.5	61 7.6
BLANK	594 8.5	420 8.3	140 8.5	23 7.7	336 9.5	176 7.1	50 5.8	64 3.6	212 4.8	144 2.9	8 4.0	44 1.7	35 2.0	40 2.5	16 3.3	472 7.6	122 15.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
EMPLOYED FULL TIME	2078 29.7	467 28.7	677 28.7	160 28.5	764 35.9	53 29.4	1487 28.9	191 37.8	46 50.0	39 40.2	7 63.6	413 29.3	423 26.2	1156 32.4	664 23.3	783 43.2	346 49.0	1803 31.9	264 30.0
STUDENT	1922 27.4	465 28.6	662 28.1	207 36.8	709 33.3	60 33.3	1542 30.0	116 23.0	15 16.3	17 17.5	-	446 31.7	589 36.5	812 22.8	648 22.8	461 25.5	210 29.7	1775 31.4	132 15.0
EMPLOYED PART TIME	1320 18.8	284 17.5	644 27.3	83 14.8	336 15.8	23 12.8	967 18.8	102 20.2	13 14.1	25 25.8	1 9.1	271 19.2	283 17.5	710 19.9	748 26.3	268 14.8	56 7.9	1027 18.2	281 31.9
UNEMPLOYED	521 7.4	186 11.4	143 6.1	61 10.9	129 6.1	22 12.2	396 7.7	30 5.9	10 10.9	6 6.2	2 18.2	111 7.9	119 7.4	263 7.4	282 9.9	95 5.2	31 4.4	466 8.3	51 5.8
RETIRED	413 5.9	180 11.1	69 2.9	34 6.0	119 5.6	10 5.6	295 5.7	23 4.6	5 5.4	2 2.1	-	41 2.9	57 3.5	295 8.3	210 7.4	84 4.6	21 3.0	367 6.5	40 4.5
HOMEMAKER	155 2.2	17 1.0	77 3.3	8 1.4	41 1.9	6 3.3	116 2.3	6 1.2	3 3.3	1 1.0	-	28 2.0	24 1.5	95 2.7	79 2.8	27 1.5	5 0.7	100 1.8	53 6.0
BLANK	594 8.5	26 1.6	87 3.7	9 1.6	31 1.5	6 3.3	341 6.6	37 7.3	-	7 7.2	1 9.1	98 7.0	118 7.3	237 6.6	215 7.6	93 5.1	37 5.2	107 1.9	60 6.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
EMPLOYED FULL TIME	2078 29.7	12 24.0	3 13.6	30 28.0	18 18.4	149 23.4	50 15.0	126 33.4	42 24.7	62 34.8	25 35.7	33 21.3	41 19.9	6 17.6	33 15.3	40 29.0	40 25.5	3 15.0	14 12.4	5 12.8
STUDENT	1922 27.4	14 28.0	4 18.2	45 42.1	35 35.7	218 34.3	146 43.8	120 31.8	78 45.9	28 15.7	13 18.6	44 28.4	90 43.7	12 35.3	111 51.6	45 32.6	56 35.7	7 35.0	51 45.1	16 41.0
EMPLOYED PART TIME	1320 18.8	11 22.0	5 22.7	10 9.3	21 21.4	97 15.3	52 15.6	56 14.9	23 13.5	36 20.2	8 11.4	28 18.1	40 19.4	8 23.5	33 15.3	19 13.8	27 17.2	2 10.0	21 18.6	6 15.4
UNEMPLOYED	521 7.4	2 4.0	3 13.6	8 7.5	4 4.1	44 6.9	24 7.2	16 4.2	12 7.1	13 7.3	6 8.6	12 7.7	12 5.8	-	12 5.6	11 8.0	12 7.6	3 15.0	8 7.1	2 5.1
RETIRED	413 5.9	6 12.0	1 4.5	2 1.9	8 8.2	46 7.2	20 6.0	30 8.0	4 2.4	12 6.7	12 17.1	18 11.6	12 5.8	6 17.6	5 2.3	6 4.3	9 5.7	2 10.0	6 5.3	3 7.7
HOMEMAKER	155 2.2	1 2.0	2 9.1	2 1.9	3 3.1	16 2.5	11 3.3	1 0.3	2 1.2	6 3.4	1 1.4	9 5.8	3 1.5	-	8 3.7	9 6.5	-	1 5.0	3 2.7	5 12.8
BLANK	594 8.5	4 8.0	4 18.2	10 9.3	9 9.2	66 10.4	30 9.0	28 7.4	9 5.3	21 11.8	5 7.1	11 7.1	8 3.9	2 5.9	13 6.0	8 5.8	13 8.3	2 10.0	10 8.8	2 5.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
EMPLOYED FULL TIME	2078 29.7	24 21.1	14 35.0	31 27.4	256 46.2	29 24.4	18 17.6	21 16.4	22 42.3	319 28.4	245 32.3	147 40.7	24 48.0	219 77.7
STUDENT	1922 27.4	68 59.6	2 5.0	21 18.6	63 11.4	32 26.9	51 50.0	43 33.6	3 5.8	203 18.1	126 16.6	44 12.2	18 36.0	31 11.0
EMPLOYED PART TIME	1320 18.8	14 12.3	11 27.5	24 21.2	114 20.6	29 24.4	12 11.8	21 16.4	14 26.9	276 24.6	183 24.1	93 25.8	4 8.0	17 6.0
UNEMPLOYED	521 7.4	5 4.4	6 15.0	11 9.7	43 7.8	6 5.0	3 2.9	11 8.6	7 13.5	114 10.2	69 9.1	32 8.9	1 2.0	3 1.1
RETIRED	413 5.9	2 1.8	1 2.5	5 4.4	25 4.5	12 10.1	5 4.9	7 5.5	1 1.9	77 6.9	49 6.5	12 3.3	1 2.0	3 1.1
HOMEMAKER	155 2.2	-	-	5 4.4	9 1.6	2 1.7	3 2.9	3 2.3	-	22 2.0	20 2.6	8 2.2	-	-
BLANK	594 8.5	1 0.9	6 15.0	16 14.2	44 7.9	9 7.6	10 9.8	22 17.2	5 9.6	111 9.9	66 8.7	25 6.9	2 4.0	9 3.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
EMPLOYED FULL TIME	2078 29.7	1 0.8	219 77.7	1023 34.7	786 28.9	274 33.7	139 19.1	1438 30.2	517 27.1	123 39.7
STUDENT	1922 27.4	102 81.0	31 11.0	468 15.9	912 33.5	298 36.7	290 39.9	1147 24.1	673 35.2	102 32.9
EMPLOYED PART TIME	1320 18.8	4 3.2	17 6.0	700 23.7	403 14.8	95 11.7	123 16.9	971 20.4	308 16.1	36 11.6
UNEMPLOYED	521 7.4	5 4.0	3 1.1	266 9.0	162 6.0	43 5.3	51 7.0	386 8.1	119 6.2	14 4.5
RETIRED	413 5.9	1 0.8	3 1.1	175 5.9	179 6.6	28 3.4	31 4.3	285 6.0	112 5.9	11 3.5
HOMEMAKER	155 2.2	-	-	61 2.1	57 2.1	21 2.6	19 2.6	106 2.2	48 2.5	1 0.3
BLANK	594 8.5	13 10.3	9 3.2	257 8.7	221 8.1	53 6.5	73 10.1	436 9.1	133 7.0	23 7.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
EMPLOYED FULL TIME	2078 29.7	21 1.7	246 18.6	451 45.7	909 53.0	422 36.2	235 16.3	429 30.5	499 42.0	284 45.5	346 49.0	893 27.2	133 35.7	810 29.2	75 48.1	138 51.9	1608 32.3	218 20.6	132 25.5	113 27.2
STUDENT	1922 27.4	1040 82.7	639 48.3	132 13.4	73 4.3	25 2.1	370 25.7	278 19.8	283 23.8	178 28.5	210 29.7	887 27.0	116 31.1	834 30.1	29 18.6	37 13.9	1394 28.0	288 27.2	132 25.5	100 24.1
EMPLOYED PART TIME	1320 18.8	87 6.9	323 24.4	273 27.7	404 23.6	205 17.6	403 28.0	345 24.5	193 16.3	75 12.0	56 7.9	691 21.0	62 16.6	475 17.1	16 10.3	52 19.5	935 18.8	243 23.0	82 15.8	54 13.0
UNEMPLOYED	521 7.4	80 6.4	79 6.0	82 8.3	192 11.2	81 6.9	180 12.5	102 7.2	67 5.6	28 4.5	31 4.4	236 7.2	28 7.5	223 8.0	8 5.1	7 2.6	333 6.7	93 8.8	50 9.7	44 10.6
RETIRED	413 5.9	3 0.2	3 0.2	6 0.6	36 2.1	357 30.6	85 5.9	125 8.9	60 5.1	24 3.8	21 3.0	183 5.6	8 2.1	172 6.2	9 5.8	8 3.0	217 4.4	94 8.9	45 8.7	51 12.3
HOMEMAKER	155 2.2	4 0.3	13 1.0	27 2.7	55 3.2	46 3.9	49 3.4	30 2.1	20 1.7	7 1.1	5 0.7	98 3.0	7 1.9	41 1.5	2 1.3	4 1.5	72 1.4	43 4.1	25 4.8	14 3.4
BLANK	594 8.5	23 1.8	21 1.6	15 1.5	45 2.6	31 2.7	117 8.1	98 7.0	65 5.5	28 4.5	37 5.2	301 9.2	19 5.1	220 7.9	17 10.9	20 7.5	417 8.4	79 7.5	52 10.0	39 9.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q16. WHAT IS YOUR CURRENT EMPLOYMENT STATUS?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
EMPLOYED FULL TIME	2078 29.7	1803 31.9	264 30.0	1227 32.6	510 31.9	219 27.9	95 32.3
STUDENT	1922 27.4	1775 31.4	132 15.0	1194 31.7	505 31.6	160 20.4	40 13.6
EMPLOYED PART TIME	1320 18.8	1027 18.2	281 31.9	624 16.6	331 20.7	256 32.6	89 30.3
UNEMPLOYED	521 7.4	466 8.3	51 5.8	336 8.9	107 6.7	52 6.6	16 5.4
RETIRED	413 5.9	367 6.5	40 4.5	271 7.2	78 4.9	29 3.7	16 5.4
HOMEMAKER	155 2.2	100 1.8	53 6.0	49 1.3	39 2.4	41 5.2	19 6.5
BLANK	594 8.5	107 1.9	60 6.8	64 1.7	27 1.7	29 3.7	19 6.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	651 25.2	444 13.3	163 15.2	943 19.0	161 15.2	149 16.0	15 0.3	4 0.4	1235 87.3	902 18.2	315 14.7	1176 18.8	73 12.5	649 20.7	594 17.9	697 19.0	544 18.6
18 TO 24 YEARS OLD (21)	1324 18.9	371 14.3	783 23.5	169 15.8	929 18.7	236 22.3	156 16.7	1204 26.3	39 4.2	71 5.0	1084 21.9	265 12.4	1185 19.0	111 19.1	650 20.7	650 19.6	753 20.6	515 17.6
25 TO 34 YEARS OLD (30)	986 14.1	308 11.9	505 15.2	173 16.1	696 14.0	148 14.0	140 15.0	928 20.3	45 4.8	2 0.1	739 14.9	267 12.5	887 14.2	72 12.4	508 16.2	461 13.9	574 15.7	343 11.7
35 TO 44 YEARS OLD (40)	783 11.2	289 11.2	361 10.8	133 12.4	561 11.3	104 9.8	111 11.9	709 15.5	57 6.1	3 0.2	580 11.7	228 10.6	704 11.3	63 10.8	371 11.8	395 11.9	404 11.0	321 11.0
45 TO 54 YEARS OLD (50)	931 13.3	350 13.5	427 12.8	154 14.4	676 13.6	126 11.9	124 13.3	802 17.5	112 12.0	2 0.1	649 13.1	308 14.4	823 13.2	85 14.6	442 14.1	476 14.4	463 12.6	398 13.6
55 TO 64 YEARS OLD (60)	680 9.7	274 10.6	286 8.6	116 10.8	487 9.8	102 9.6	89 9.5	535 11.7	137 14.7	-	445 9.0	259 12.1	606 9.7	56 9.6	286 9.1	379 11.4	280 7.6	325 11.1
65 YEARS OR OLDER (72)	487 7.0	124 4.8	269 8.1	89 8.3	296 5.9	99 9.4	87 9.3	40 0.9	437 46.9	2 0.1	164 3.3	329 15.4	404 6.5	57 9.8	183 5.8	286 8.6	204 5.6	258 8.8
BLANK	554 7.9	221 8.5	258 7.7	75 7.0	388 7.8	82 7.8	77 8.3	341 7.5	100 10.7	99 7.0	388 7.8	172 8.0	456 7.3	65 11.2	49 1.6	76 2.3	287 7.8	227 7.7
AVERAGE (MEAN) AGE (IN YEARS)	35.7	34.3	36.0	37.7	35.2	36.4	37.3	37.0	59.9	15.5	33.4	41.6	35.2	38.3	34.3	36.8	33.9	37.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	1011 20.0	186 11.3	64 21.3	791 22.3	380 15.4	76 8.9	392 21.8	811 18.2	979 19.6	43 21.7	1258 48.7	-	-	-	1245 20.1	13 1.6
18 TO 24 YEARS OLD (21)	1324 18.9	946 18.7	333 20.3	52 17.3	638 18.0	492 19.9	181 21.1	339 18.9	927 20.8	982 19.7	48 24.2	1324 51.3	-	-	-	1205 19.4	119 14.8
25 TO 34 YEARS OLD (30)	986 14.1	718 14.2	224 13.6	32 10.7	473 13.3	372 15.0	125 14.6	214 11.9	697 15.7	718 14.4	22 11.1	-	986 55.7	-	-	793 12.8	193 24.0
35 TO 44 YEARS OLD (40)	783 11.2	573 11.3	171 10.4	37 12.3	373 10.5	285 11.5	117 13.7	232 12.9	505 11.3	592 11.9	18 9.1	-	783 44.3	-	-	635 10.2	148 18.4
45 TO 54 YEARS OLD (50)	931 13.3	638 12.6	260 15.8	43 14.3	419 11.8	357 14.4	140 16.3	291 16.2	564 12.7	699 14.0	31 15.7	-	-	931 57.8	-	809 13.1	122 15.2
55 TO 64 YEARS OLD (60)	680 9.7	463 9.2	183 11.1	35 11.7	308 8.7	264 10.7	96 11.2	196 10.9	416 9.3	527 10.6	19 9.6	-	-	680 42.2	-	611 9.9	69 8.6
65 YEARS OR OLDER (72)	487 7.0	321 6.3	154 9.4	15 5.0	230 6.5	169 6.8	70 8.2	81 4.5	341 7.7	371 7.4	10 5.1	-	-	-	487 100.0	449 7.2	38 4.7
BLANK	554 7.9	390 7.7	131 8.0	22 7.3	315 8.9	156 6.3	52 6.1	52 2.9	189 4.2	119 2.4	7 3.5	-	-	-	-	452 7.3	102 12.7
AVERAGE (MEAN) AGE (IN YEARS)	35.7	34.8	38.7	35.3	34.1	36.4	38.7	34.9	35.3	35.7	33.7	18.1	34.4	54.2	72.0	35.3	39.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	316 19.4	464 19.7	123 21.9	482 22.6	33 18.3	1035 20.1	49 9.7	9 9.8	4 4.1	-	246 17.5	440 27.3	522 14.6	335 11.8	264 14.6	144 20.4	1176 20.8	72 8.2
18 TO 24 YEARS OLD (21)	1324 18.9	295 18.2	599 25.4	116 20.6	378 17.8	41 22.8	1017 19.8	112 22.2	14 15.2	24 24.7	2 18.2	365 25.9	346 21.5	566 15.9	603 21.2	330 18.2	117 16.6	1166 20.7	150 17.0
25 TO 34 YEARS OLD (30)	986 14.1	205 12.6	439 18.6	83 14.8	255 12.0	32 17.8	705 13.7	81 16.0	16 17.4	18 18.6	4 36.4	276 19.6	239 14.8	430 12.1	479 16.8	275 15.2	91 12.9	807 14.3	172 19.5
35 TO 44 YEARS OLD (40)	783 11.2	173 10.6	308 13.1	66 11.7	238 11.2	23 12.8	580 11.3	60 11.9	11 12.0	13 13.4	-	168 11.9	157 9.7	419 11.7	356 12.5	214 11.8	100 14.2	632 11.2	147 16.7
45 TO 54 YEARS OLD (50)	931 13.3	263 16.2	266 11.3	84 14.9	292 13.7	22 12.2	667 13.0	83 16.4	26 28.3	16 16.5	4 36.4	165 11.7	169 10.5	567 15.9	372 13.1	311 17.2	116 16.4	799 14.2	128 14.5
55 TO 64 YEARS OLD (60)	680 9.7	213 13.1	140 5.9	63 11.2	252 11.8	16 8.9	496 9.6	51 10.1	14 15.2	10 10.3	1 9.1	69 4.9	103 6.4	485 13.6	262 9.2	230 12.7	76 10.8	587 10.4	89 10.1
65 YEARS OR OLDER (72)	487 7.0	150 9.2	83 3.5	22 3.9	206 9.7	11 6.1	338 6.6	36 7.1	2 2.2	5 5.2	-	31 2.2	57 3.5	361 10.1	234 8.2	105 5.8	22 3.1	409 7.2	74 8.4
BLANK	554 7.9	10 0.6	60 2.5	5 0.9	26 1.2	2 1.1	306 5.9	33 6.5	-	7 7.2	-	88 6.3	102 6.3	218 6.1	205 7.2	82 4.5	40 5.7	69 1.2	49 5.6
AVERAGE (MEAN) AGE (IN YEARS)	35.7	37.6	31.6	34.1	36.6	34.2	34.9	37.5	39.5	37.6	38.4	31.0	30.5	39.6	36.9	37.4	35.0	35.2	38.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	12 24.0	3 13.6	39 36.4	22 22.4	149 23.4	59 17.7	97 25.7	18 10.6	21 11.8	11 15.7	33 21.3	48 23.3	7 20.6	30 14.0	34 24.6	51 32.5	10 50.0	50 44.2	12 30.8
18 TO 24 YEARS OLD (21)	1324 18.9	6 12.0	6 27.3	16 15.0	19 19.4	121 19.0	120 36.0	49 13.0	76 44.7	30 16.9	4 5.7	19 12.3	72 35.0	6 17.6	102 47.4	30 21.7	24 15.3	2 10.0	6 5.3	7 17.9
25 TO 34 YEARS OLD (30)	986 14.1	8 16.0	4 18.2	11 10.3	13 13.3	65 10.2	39 11.7	55 14.6	18 10.6	31 17.4	12 17.1	17 11.0	18 8.7	3 8.8	30 14.0	22 15.9	17 10.8	2 10.0	9 8.0	4 10.3
35 TO 44 YEARS OLD (40)	783 11.2	2 4.0	-	10 9.3	7 7.1	56 8.8	22 6.6	37 9.8	12 7.1	21 11.8	6 8.6	18 11.6	16 7.8	1 2.9	17 7.9	11 8.0	17 10.8	2 10.0	9 8.0	4 10.3
45 TO 54 YEARS OLD (50)	931 13.3	5 10.0	1 4.5	6 5.6	12 12.2	66 10.4	22 6.6	39 10.3	12 7.1	26 14.6	9 12.9	23 14.8	21 10.2	4 11.8	14 6.5	16 11.6	16 10.2	-	8 7.1	5 12.8
55 TO 64 YEARS OLD (60)	680 9.7	4 8.0	2 9.1	8 7.5	10 10.2	44 6.9	20 6.0	42 11.1	17 10.0	11 6.2	11 15.7	13 8.4	11 5.3	8 23.5	6 2.8	9 6.5	12 7.6	-	13 11.5	2 5.1
65 YEARS OR OLDER (72)	487 7.0	10 20.0	2 9.1	6 5.6	7 7.1	64 10.1	24 7.2	35 9.3	9 5.3	20 11.2	12 17.1	22 14.2	13 6.3	4 11.8	6 2.8	9 6.5	7 4.5	2 10.0	6 5.3	3 7.7
BLANK	554 7.9	3 6.0	4 18.2	11 10.3	8 8.2	71 11.2	27 8.1	23 6.1	8 4.7	18 10.1	5 7.1	10 6.5	7 3.4	1 2.9	10 4.7	7 5.1	13 8.3	2 10.0	12 10.6	2 5.1
AVERAGE (MEAN) AGE (IN YEARS)	35.7	39.1	33.6	29.8	34.5	34.5	31.0	35.6	31.8	38.2	43.4	38.9	30.4	40.3	27.6	32.3	31.1	26.4	30.9	32.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	26 22.8	2 5.0	14 12.4	32 5.8	22 18.5	47 46.1	29 22.7	3 5.8	140 12.5	86 11.3	24 6.6	16 32.0	20 7.1
18 TO 24 YEARS OLD (21)	1324 18.9	49 43.0	9 22.5	22 19.5	64 11.6	19 16.0	8 7.8	30 23.4	8 15.4	202 18.0	120 15.8	59 16.3	3 6.0	13 4.6
25 TO 34 YEARS OLD (30)	986 14.1	15 13.2	5 12.5	13 11.5	105 19.0	18 15.1	9 8.8	11 8.6	20 38.5	175 15.6	124 16.4	78 21.6	3 6.0	35 12.4
35 TO 44 YEARS OLD (40)	783 11.2	6 5.3	7 17.5	12 10.6	92 16.6	17 14.3	13 12.7	13 10.2	3 5.8	138 12.3	111 14.6	50 13.9	5 10.0	52 18.4
45 TO 54 YEARS OLD (50)	931 13.3	4 3.5	6 15.0	17 15.0	110 19.9	13 10.9	5 4.9	17 13.3	8 15.4	181 16.1	114 15.0	66 18.3	12 24.0	83 29.4
55 TO 64 YEARS OLD (60)	680 9.7	9 7.9	5 12.5	12 10.6	81 14.6	10 8.4	6 5.9	9 7.0	6 11.5	117 10.4	82 10.8	42 11.6	7 14.0	57 20.2
65 YEARS OR OLDER (72)	487 7.0	4 3.5	-	6 5.3	32 5.8	10 8.4	4 3.9	3 2.3	-	66 5.9	63 8.3	15 4.2	2 4.0	14 5.0
BLANK	554 7.9	1 0.9	6 15.0	17 15.0	38 6.9	10 8.4	10 9.8	16 12.5	4 7.7	103 9.2	58 7.7	27 7.5	2 4.0	8 2.8
AVERAGE (MEAN) AGE (IN YEARS)	35.7	27.8	36.7	36.9	41.3	36.0	27.8	31.4	35.3	37.2	38.8	38.4	36.6	44.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	107 84.9	20 7.1	304 10.3	583 21.4	197 24.3	217 29.9	706 14.8	451 23.6	101 32.6
18 TO 24 YEARS OLD (21)	1324 18.9	3 2.4	13 4.6	467 15.8	553 20.3	170 20.9	139 19.1	913 19.1	386 20.2	22 7.1
25 TO 34 YEARS OLD (30)	986 14.1	-	35 12.4	510 17.3	323 11.9	104 12.8	79 10.9	724 15.2	232 12.1	30 9.7
35 TO 44 YEARS OLD (40)	783 11.2	1 0.8	52 18.4	413 14.0	254 9.3	94 11.6	68 9.4	567 11.9	190 9.9	26 8.4
45 TO 54 YEARS OLD (50)	931 13.3	1 0.8	83 29.4	491 16.6	314 11.5	98 12.1	69 9.5	661 13.9	216 11.3	53 17.1
55 TO 64 YEARS OLD (60)	680 9.7	-	57 20.2	340 11.5	249 9.2	67 8.3	57 7.9	462 9.7	177 9.3	40 12.9
65 YEARS OR OLDER (72)	487 7.0	1 0.8	14 5.0	187 6.3	235 8.6	33 4.1	27 3.7	334 7.0	127 6.6	18 5.8
BLANK	554 7.9	13 10.3	8 2.8	238 8.1	209 7.7	49 6.0	70 9.6	402 8.4	131 6.9	20 6.5
AVERAGE (MEAN) AGE (IN YEARS)	35.7	16.2	44.8	38.6	35.0	32.4	30.6	36.4	33.7	35.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K-\$25K	\$25K-\$50K	\$50K-\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	1258 100.0	-	-	-	-	190 13.2	145 10.3	149 12.6	115 18.4	144 20.4	611 18.6	86 23.1	530 19.1	14 9.0	5 1.9	943 19.0	161 15.2	76 14.7	73 17.6
18 TO 24 YEARS OLD (21)	1324 18.9	-	1324 100.0	-	-	-	329 22.9	274 19.5	221 18.6	109 17.5	117 16.6	701 21.3	52 13.9	493 17.8	22 14.1	41 15.4	929 18.7	236 22.3	95 18.3	61 14.7
25 TO 34 YEARS OLD (30)	986 14.1	-	-	986 100.0	-	-	251 17.4	228 16.2	178 15.0	97 15.5	91 12.9	539 16.4	35 9.4	320 11.5	23 14.7	51 19.2	696 14.0	148 14.0	73 14.1	67 16.1
35 TO 44 YEARS OLD (40)	783 11.2	-	-	-	783 45.7	-	172 12.0	184 13.1	156 13.1	58 9.3	100 14.2	339 10.3	65 17.4	300 10.8	21 13.5	43 16.2	561 11.3	104 9.8	66 12.7	45 10.8
45 TO 54 YEARS OLD (50)	931 13.3	-	-	-	931 54.3	-	167 11.6	205 14.6	206 17.4	105 16.8	116 16.4	396 12.0	67 18.0	373 13.4	25 16.0	48 18.0	676 13.6	126 11.9	65 12.5	59 14.2
55 TO 64 YEARS OLD (60)	680 9.7	-	-	-	-	680 58.3	110 7.6	152 10.8	144 12.1	86 13.8	76 10.8	237 7.2	43 11.5	303 10.9	22 14.1	49 18.4	487 9.8	102 9.6	52 10.0	37 8.9
65 YEARS OR OLDER (72)	487 7.0	-	-	-	-	487 41.7	101 7.0	133 9.5	74 6.2	31 5.0	22 3.1	197 6.0	7 1.9	245 8.8	13 8.3	6 2.3	296 5.9	99 9.4	51 9.8	36 8.7
BLANK	554 7.9	-	-	-	-	-	119 8.3	86 6.1	59 5.0	23 3.7	40 5.7	269 8.2	18 4.8	211 7.6	16 10.3	23 8.6	388 7.8	82 7.8	40 7.7	37 8.9
AVERAGE (MEAN) AGE (IN YEARS)	35.7	15.0	21.0	30.0	45.4	65.0	35.1	38.7	37.9	36.4	35.0	33.7	35.1	36.8	40.8	41.0	35.2	36.4	37.7	36.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q17. INTO WHICH OF THE FOLLOWING CATEGORIES DOES YOUR AGE FALL?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
13 TO 17 YEARS OLD (15)	1258 18.0	1176 20.8	72 8.2	790 21.0	340 21.3	92 11.7	22 7.5
18 TO 24 YEARS OLD (21)	1324 18.9	1166 20.7	150 17.0	768 20.4	335 21.0	171 21.8	40 13.6
25 TO 34 YEARS OLD (30)	986 14.1	807 14.3	172 19.5	521 13.8	233 14.6	168 21.4	48 16.3
35 TO 44 YEARS OLD (40)	783 11.2	632 11.2	147 16.7	414 11.0	188 11.8	113 14.4	55 18.7
45 TO 54 YEARS OLD (50)	931 13.3	799 14.2	128 14.5	566 15.0	204 12.8	100 12.7	49 16.7
55 TO 64 YEARS OLD (60)	680 9.7	587 10.4	89 10.1	413 11.0	153 9.6	71 9.0	32 10.9
65 YEARS OR OLDER (72)	487 7.0	409 7.2	74 8.4	266 7.1	122 7.6	43 5.5	34 11.6
BLANK	554 7.9	69 1.2	49 5.6	27 0.7	22 1.4	28 3.6	14 4.8
AVERAGE (MEAN) AGE (IN YEARS)	35.7	35.2	38.9	35.4	34.8	35.5	41.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
ENGLISH	5645 80.6	2096 81.0	2702 81.1	838 78.2	3990 80.2	875 82.7	755 80.9	3587 78.4	762 81.8	1239 87.6	3929 79.4	1795 83.8	5111 81.9	454 78.0	2702 86.1	2859 86.2	2952 80.6	2379 81.2
SPANISH	2171 31.0	741 28.6	1081 32.4	346 32.3	1622 32.6	313 29.6	223 23.9	1560 34.1	156 16.8	420 29.7	1654 33.4	554 25.9	1845 29.6	220 37.8	1027 32.7	1063 32.0	1253 34.2	820 28.0
TAGALOG	1083 15.5	396 15.3	512 15.4	172 16.0	750 15.1	182 17.2	149 16.0	665 14.5	179 19.2	232 16.4	750 15.1	357 16.7	989 15.8	84 14.4	445 14.2	628 18.9	542 14.8	465 15.9
CANTONESE	207 3.0	104 4.0	84 2.5	19 1.8	149 3.0	28 2.6	30 3.2	136 3.0	21 2.3	49 3.5	156 3.2	51 2.4	193 3.1	13 2.2	81 2.6	125 3.8	76 2.1	106 3.6
MANDARIN	169 2.4	74 2.9	72 2.2	23 2.1	121 2.4	19 1.8	29 3.1	108 2.4	21 2.3	39 2.8	136 2.7	39 1.8	150 2.4	13 2.2	74 2.4	93 2.8	67 1.8	86 2.9
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	33 1.3	48 1.4	25 2.3	77 1.5	11 1.0	18 1.9	81 1.8	6 0.6	20 1.4	85 1.7	22 1.0	101 1.6	3 0.5	58 1.8	46 1.4	48 1.3	46 1.6
VIETNAMESE	41 0.6	10 0.4	23 0.7	8 0.7	25 0.5	11 1.0	5 0.5	19 0.4	3 0.3	19 1.3	25 0.5	13 0.6	32 0.5	7 1.2	25 0.8	14 0.4	20 0.5	17 0.6
RUSSIAN	35 0.5	17 0.7	13 0.4	5 0.5	23 0.5	9 0.9	3 0.3	22 0.5	5 0.5	8 0.6	29 0.6	7 0.3	34 0.5	-	16 0.5	18 0.5	16 0.4	18 0.6
FRENCH	30 0.4	12 0.5	13 0.4	5 0.5	17 0.3	5 0.5	8 0.9	19 0.4	3 0.3	8 0.6	22 0.4	8 0.4	29 0.5	1 0.2	15 0.5	14 0.4	16 0.4	11 0.4
ARABIC	28 0.4	11 0.4	11 0.3	6 0.6	22 0.4	2 0.2	3 0.3	15 0.3	2 0.2	11 0.8	20 0.4	8 0.4	23 0.4	5 0.9	16 0.5	12 0.4	12 0.3	13 0.4
TONGAN	24 0.3	5 0.2	16 0.5	3 0.3	18 0.4	4 0.4	2 0.2	8 0.2	4 0.4	12 0.8	14 0.3	10 0.5	19 0.3	5 0.9	12 0.4	12 0.4	17 0.5	5 0.2
JAPANESE	23 0.3	8 0.3	13 0.4	2 0.2	15 0.3	3 0.3	5 0.5	13 0.3	2 0.2	7 0.5	19 0.4	4 0.2	20 0.3	2 0.3	10 0.3	13 0.4	10 0.3	13 0.4
GERMAN	20 0.3	5 0.2	15 0.5	-	15 0.3	2 0.2	3 0.3	7 0.2	9 1.0	4 0.3	9 0.2	12 0.6	18 0.3	2 0.3	8 0.3	11 0.3	5 0.1	14 0.5
SAMOAN	17 0.2	4 0.2	11 0.3	2 0.2	12 0.2	2 0.2	3 0.3	11 0.2	-	6 0.4	12 0.2	5 0.2	15 0.2	1 0.2	8 0.3	9 0.3	10 0.3	6 0.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
ITALIAN	16 0.2	6 0.2	8 0.2	2 0.2	9 0.2	4 0.4	3 0.3	10 0.2	3 0.3	3 0.2	10 0.2	8 0.4	15 0.2	1 0.2	9 0.3	7 0.2	10 0.3	5 0.2
KOREAN	15 0.2	3 0.1	11 0.3	1 0.1	10 0.2	1 0.1	4 0.4	11 0.2	1 0.1	3 0.2	13 0.3	2 0.1	15 0.2	-	6 0.2	9 0.3	9 0.2	6 0.2
THAI	13 0.2	5 0.2	7 0.2	1 0.1	6 0.1	2 0.2	5 0.5	10 0.2	-	3 0.2	8 0.2	6 0.3	13 0.2	-	7 0.2	6 0.2	8 0.2	4 0.1
PORTUGUESE	12 0.2	3 0.1	7 0.2	2 0.2	10 0.2	1 0.1	1 0.1	6 0.1	-	6 0.4	8 0.2	5 0.2	11 0.2	-	5 0.2	7 0.2	8 0.2	4 0.1
BURMESE	11 0.2	2 0.1	7 0.2	2 0.2	6 0.1	1 0.1	4 0.4	10 0.2	-	1 0.1	10 0.2	2 0.1	11 0.2	-	5 0.2	6 0.2	7 0.2	3 0.1
FARSI (PERSIAN)	10 0.1	5 0.2	5 0.2	-	7 0.1	2 0.2	1 0.1	5 0.1	2 0.2	3 0.2	9 0.2	2 0.1	9 0.1	1 0.2	8 0.3	2 0.1	7 0.2	2 0.1
INDONESIAN	10 0.1	5 0.2	4 0.1	1 0.1	4 0.1	4 0.4	2 0.2	9 0.2	-	1 0.1	8 0.2	2 0.1	9 0.1	1 0.2	1 *	9 0.3	7 0.2	3 0.1
GREEK	8 0.1	1 *	5 0.2	2 0.2	6 0.1	2 0.2	-	4 0.1	3 0.3	1 0.1	3 0.1	7 0.3	7 0.1	1 0.2	3 0.1	5 0.2	3 0.1	5 0.2
TURKISH	8 0.1	4 0.2	3 0.1	1 0.1	4 0.1	2 0.2	2 0.2	5 0.1	1 0.1	2 0.1	5 0.1	3 0.1	8 0.1	-	3 0.1	5 0.2	5 0.1	3 0.1
PAMPONGO	7 0.1	2 0.1	2 0.1	3 0.3	3 0.1	3 0.3	1 0.1	4 0.1	2 0.2	1 0.1	3 0.1	4 0.2	7 0.1	-	1 *	6 0.2	5 0.1	1 *
NEPALI	6 0.1	1 *	4 0.1	1 0.1	5 0.1	1 0.1	-	6 0.1	-	-	6 0.1	-	6 0.1	-	5 0.2	1 *	1 *	4 0.1
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	1 *	5 0.2	-	4 0.1	2 0.2	-	3 0.1	1 0.1	2 0.1	3 0.1	4 0.2	5 0.1	1 0.2	2 0.1	4 0.1	2 0.1	3 0.1
ARMENIAN	5 0.1	2 0.1	3 0.1	-	4 0.1	-	1 0.1	2 *	2 0.2	1 0.1	4 0.1	1 *	4 0.1	1 0.2	3 0.1	2 0.1	1 *	4 0.1
POLISH	5 0.1	-	3 0.1	1 0.1	3 0.1	-	1 0.1	3 0.1	-	1 0.1	2 *	2 0.1	5 0.1	-	3 0.1	2 0.1	3 0.1	1 *
CHINESE (NON-SPECIFIED)	5 0.1	2 0.1	2 0.1	-	5 0.1	-	-	3 0.1	1 0.1	-	4 0.1	-	4 0.1	1 0.2	1 *	4 0.1	-	4 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
CROATIAN	4 0.1	-	2 0.1	2 0.2	3 0.1	-	1 0.1	3 0.1	-	1 0.1	2 *	2 0.1	4 0.1	-	4 0.1	-	2 0.1	1 *
HEBREW	4 0.1	1 *	3 0.1	-	1 *	-	2 0.2	1 *	-	3 0.2	1 *	1 *	3 *	1 0.2	1 *	3 0.1	4 0.1	-
FIJIAN	4 0.1	3 0.1	1 *	-	3 0.1	1 0.1	-	1 *	1 0.1	2 0.1	4 0.1	1 *	4 0.1	-	2 0.1	2 0.1	3 0.1	1 *
UKRANIAN	3 *	1 *	2 0.1	-	2 *	1 0.1	-	1 *	-	2 0.1	3 0.1	-	3 *	-	1 *	2 0.1	2 0.1	1 *
ILOCANO	3 *	2 0.1	1 *	-	3 0.1	-	-	2 *	1 0.1	-	2 *	1 *	3 *	-	1 *	2 0.1	1 *	1 *
VISAYAN	3 *	2 0.1	1 *	-	3 0.1	-	-	1 *	1 0.1	1 0.1	1 *	2 0.1	3 *	-	-	3 0.1	-	3 0.1
BULGARIAN	2 *	-	1 *	1 0.1	2 *	-	-	-	1 0.1	1 0.1	1 *	-	2 *	-	-	2 0.1	1 *	1 *
ESTONIAN	2 *	-	2 0.1	-	-	-	2 0.2	1 *	1 0.1	-	1 *	1 *	2 *	-	2 0.1	-	2 0.1	-
NORWEGIAN	2 *	1 *	-	1 0.1	2 *	-	-	1 *	1 0.1	-	1 *	1 *	2 *	-	1 *	1 *	1 *	1 *
SWEDISH	2 *	-	2 0.1	-	2 *	-	-	2 *	-	-	2 *	-	1 *	1 0.2	1 *	1 *	-	2 0.1
CEBUANO	2 *	1 *	1 *	-	2 *	-	-	2 *	-	-	2 *	-	2 *	-	1 *	1 *	-	2 0.1
JAMAICAN (PATOIS)	2 *	2 0.1	-	-	2 *	-	-	1 *	-	1 0.1	2 *	-	2 *	-	2 0.1	-	-	2 0.1
KAQCHIKEL	2 *	1 *	1 *	-	2 *	-	-	2 *	-	-	2 *	-	2 *	-	2 0.1	-	1 *	1 *
ALBANIAN	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	1 *	-	-	1 *
DANISH	1 *	-	1 *	-	-	1 0.1	-	1 *	-	-	-	1 *	1 *	-	1 *	-	1 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY	WKDAY	WEEK	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
		PEAK	OFFPK	-END					MEDS									
IRISH (GAELIC)	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	1 *	-	1 *	-
TAJIK	1 *	1 *	-	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	1 *	-	1 *	-
CAMBODIAN	1 *	1 *	-	-	-	-	1 0.1	1 *	-	-	1 *	-	1 *	-	-	1 *	1 *	-
HMONG	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	-	1 *	-	-
NIGERIAN	1 *	-	1 *	-	-	-	1 0.1	1 *	-	-	1 *	-	1 *	-	-	1 *	1 *	-
YORUBAN	1 *	-	1 *	-	1 *	-	-	-	1 0.1	-	1 *	-	1 *	-	-	1 *	-	1 *
CHAMORRO	1 *	-	-	1 0.1	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	1 *	-	1 *
HAWAIIAN	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	-	1 *	-	1 *
PANGASINAN	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	-	1 *	1 *	-
CREOLE	1 *	-	-	1 0.1	1 *	-	-	1 *	-	-	-	1 *	1 *	-	1 *	-	-	1 *
NHEENGATU	1 *	1 *	-	-	1 *	-	-	-	-	1 0.1	1 *	-	1 *	-	-	1 *	1 *	-
SIKSIKA	1 *	-	1 *	-	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	1 *	1 *	-
OTHER (UNSPECIFIED)	47 0.7	14 0.5	24 0.7	9 0.8	35 0.7	5 0.5	7 0.8	28 0.6	12 1.3	5 0.4	29 0.6	20 0.9	35 0.6	6 1.0	16 0.5	26 0.8	22 0.6	18 0.6
BLANK	477 6.8	194 7.5	214 6.4	69 6.4	332 6.7	72 6.8	68 7.3	296 6.5	85 9.1	87 6.2	337 6.8	143 6.7	410 6.6	45 7.7	31 1.0	41 1.2	259 7.1	186 6.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
ENGLISH	5645 80.6	4067 80.4	1330 81.0	266 88.7	2867 80.8	2028 81.9	682 79.6	1631 90.8	3660 82.2	4336 86.9	170 85.9	2342 90.7	1439 81.3	1386 86.0	409 84.0	5321 85.8	324 40.3
SPANISH	2171 31.0	1606 31.7	509 31.0	52 17.3	1078 30.4	793 32.0	242 28.2	413 23.0	1538 34.6	1553 31.1	70 35.4	908 35.2	711 40.2	387 24.0	96 19.7	1466 23.6	705 87.7
TAGALOG	1083 15.5	770 15.2	276 16.8	33 11.0	637 18.0	349 14.1	89 10.4	321 17.9	696 15.6	890 17.8	21 10.6	355 13.7	227 12.8	336 20.9	155 31.8	1083 17.5	-
CANTONESE	207 3.0	125 2.5	69 4.2	19 6.3	79 2.2	90 3.6	37 4.3	75 4.2	123 2.8	144 2.9	7 3.5	84 3.3	34 1.9	70 4.3	18 3.7	206 3.3	1 0.1
MANDARIN	169 2.4	132 2.6	36 2.2	6 2.0	83 2.3	62 2.5	23 2.7	64 3.6	99 2.2	120 2.4	6 3.0	60 2.3	41 2.3	48 3.0	19 3.9	169 2.7	-
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	75 1.5	25 1.5	4 1.3	60 1.7	38 1.5	8 0.9	29 1.6	70 1.6	83 1.7	4 2.0	39 1.5	48 2.7	11 0.7	6 1.2	107 1.7	-
VIETNAMESE	41 0.6	32 0.6	10 0.6	-	16 0.5	17 0.7	7 0.8	12 0.7	28 0.6	25 0.5	1 0.5	23 0.9	5 0.3	9 0.6	2 0.4	41 0.7	-
RUSSIAN	35 0.5	26 0.5	10 0.6	-	15 0.4	14 0.6	6 0.7	18 1.0	14 0.3	29 0.6	1 0.5	15 0.6	9 0.5	6 0.4	5 1.0	35 0.6	-
FRENCH	30 0.4	22 0.4	7 0.4	1 0.3	13 0.4	11 0.4	6 0.7	13 0.7	17 0.4	19 0.4	1 0.5	15 0.6	6 0.3	6 0.4	2 0.4	30 0.5	-
ARABIC	28 0.4	25 0.5	4 0.2	1 0.3	15 0.4	11 0.4	2 0.2	7 0.4	17 0.4	18 0.4	1 0.5	16 0.6	5 0.3	4 0.2	2 0.4	28 0.5	-
TONGAN	24 0.3	15 0.3	7 0.4	2 0.7	11 0.3	9 0.4	4 0.5	8 0.4	16 0.4	19 0.4	1 0.5	19 0.7	3 0.2	1 0.1	1 0.2	24 0.4	-
JAPANESE	23 0.3	19 0.4	4 0.2	1 0.3	8 0.2	9 0.4	6 0.7	7 0.4	15 0.3	9 0.2	1 0.5	14 0.5	3 0.2	4 0.2	2 0.4	22 0.4	1 0.1
GERMAN	20 0.3	12 0.2	8 0.5	-	9 0.3	6 0.2	5 0.6	6 0.3	12 0.3	15 0.3	1 0.5	6 0.2	3 0.2	3 0.2	8 1.6	20 0.3	-
SAMOAN	17 0.2	14 0.3	3 0.2	-	9 0.3	6 0.2	2 0.2	5 0.3	12 0.3	15 0.3	-	10 0.4	6 0.3	1 0.1	-	17 0.3	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
ITALIAN	16 0.2	9 0.2	6 0.4	1 0.3	11 0.3	4 0.2	1 0.1	7 0.4	8 0.2	9 0.2	-	9 0.3	1 0.1	5 0.3	1 0.2	15 0.2	1 0.1
KOREAN	15 0.2	9 0.2	4 0.2	2 0.7	9 0.3	5 0.2	1 0.1	4 0.2	11 0.2	12 0.2	-	11 0.4	2 0.1	1 0.1	1 0.2	15 0.2	-
THAI	13 0.2	10 0.2	3 0.2	-	6 0.2	6 0.2	1 0.1	5 0.3	8 0.2	8 0.2	-	7 0.3	4 0.2	2 0.1	-	13 0.2	-
PORTUGUESE	12 0.2	10 0.2	3 0.2	-	8 0.2	3 0.1	1 0.1	5 0.3	6 0.1	9 0.2	-	6 0.2	4 0.2	2 0.1	-	12 0.2	-
BURMESE	11 0.2	10 0.2	2 0.1	-	7 0.2	4 0.2	-	2 0.1	9 0.2	7 0.1	-	8 0.3	2 0.1	1 0.1	-	11 0.2	-
FARSI (PERSIAN)	10 0.1	6 0.1	3 0.2	1 0.3	6 0.2	3 0.1	1 0.1	3 0.2	6 0.1	8 0.2	1 0.5	3 0.1	7 0.4	-	-	10 0.2	-
INDONESIAN	10 0.1	7 0.1	3 0.2	1 0.3	6 0.2	1 *	3 0.4	2 0.1	7 0.2	9 0.2	-	5 0.2	2 0.1	3 0.2	-	10 0.2	-
GREEK	8 0.1	7 0.1	2 0.1	1 0.3	4 0.1	3 0.1	1 0.1	5 0.3	3 0.1	5 0.1	-	2 0.1	2 0.1	3 0.2	1 0.2	8 0.1	-
TURKISH	8 0.1	8 0.2	-	-	4 0.1	2 0.1	2 0.2	3 0.2	5 0.1	5 0.1	1 0.5	5 0.2	1 0.1	1 0.1	1 0.2	8 0.1	-
PAMPONGO	7 0.1	7 0.1	-	-	3 0.1	4 0.2	-	2 0.1	5 0.1	5 0.1	1 0.5	1 *	2 0.1	3 0.2	1 0.2	7 0.1	-
NEPALI	6 0.1	4 0.1	3 0.2	-	2 0.1	3 0.1	1 0.1	1 0.1	5 0.1	5 0.1	-	1 *	4 0.2	1 0.1	-	6 0.1	-
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	4 0.1	1 0.1	-	3 0.1	3 0.1	-	1 0.1	5 0.1	6 0.1	-	5 0.2	1 0.1	-	-	6 0.1	-
ARMENIAN	5 0.1	4 0.1	2 0.1	1 0.3	4 0.1	-	1 0.1	2 0.1	2 *	4 0.1	-	2 0.1	-	1 0.1	2 0.4	5 0.1	-
POLISH	5 0.1	3 0.1	2 0.1	-	4 0.1	-	1 0.1	3 0.2	2 *	4 0.1	-	2 0.1	1 0.1	1 0.1	1 0.2	5 0.1	-
CHINESE (NON-SPECIFIED)	5 0.1	5 0.1	-	-	1 *	3 0.1	1 0.1	-	5 0.1	4 0.1	-	1 *	2 0.1	-	2 0.4	5 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
CROATIAN	4 0.1	3 0.1	1 0.1	-	2 0.1	1 *	1 0.1	3 0.2	1 *	3 0.1	-	1 *	-	2 0.1	1 0.2	4 0.1	-
HEBREW	4 0.1	2 *	2 0.1	-	1 *	-	2 0.2	2 0.1	1 *	2 *	-	3 0.1	-	1 0.1	-	4 0.1	-
FIJIAN	4 0.1	3 0.1	-	1 0.3	4 0.1	-	-	2 0.1	2 *	3 0.1	-	2 0.1	-	2 0.1	-	4 0.1	-
UKRANIAN	3 *	3 0.1	-	-	2 0.1	1 *	-	1 0.1	2 *	3 0.1	-	3 0.1	-	-	-	3 *	-
ILOCANO	3 *	2 *	-	1 0.3	-	3 0.1	-	1 0.1	2 *	3 0.1	-	-	-	2 0.1	1 0.2	3 *	-
VISAYAN	3 *	3 0.1	-	-	3 0.1	-	-	-	3 0.1	3 0.1	-	1 *	1 0.1	-	1 0.2	3 *	-
BULGARIAN	2 *	2 *	-	-	1 *	1 *	-	-	2 *	2 *	-	1 *	-	-	1 0.2	2 *	-
ESTONIAN	2 *	1 *	1 0.1	-	1 *	1 *	-	2 0.1	-	1 *	-	1 *	-	-	1 0.2	2 *	-
NORWEGIAN	2 *	1 *	-	-	2 0.1	-	-	-	2 *	2 *	-	-	2 0.1	-	-	2 *	-
SWEDISH	2 *	1 *	1 0.1	-	-	1 *	1 0.1	1 0.1	1 *	1 *	-	1 *	1 0.1	-	-	2 *	-
CEBUANO	2 *	2 *	-	-	-	1 *	1 0.1	2 0.1	-	2 *	-	-	-	2 0.1	-	2 *	-
JAMAICAN (PATOIS)	2 *	2 *	-	-	2 0.1	-	-	-	1 *	1 *	-	2 0.1	-	-	-	2 *	-
KAQCHIKEL	2 *	2 *	-	-	-	2 0.1	-	-	2 *	1 *	-	-	1 0.1	1 0.1	-	-	2 0.2
ALBANIAN	1 *	1 *	-	-	1 *	-	-	1 0.1	-	1 *	-	1 *	-	-	-	1 *	-
DANISH	1 *	-	1 0.1	-	-	1 *	-	-	1 *	1 *	-	-	1 0.1	-	-	1 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW	V/SW	<25	25-44	45-64	65+	ENG	SPAN
										SATIS	DISSAT						
IRISH (GAELIC)	1 *	-	1 0.1	-	-	1 *	-	-	1 *	1 *	-	-	-	1 0.1	-	1 *	-
TAJIK	1 *	1 *	-	-	-	1 *	-	1 0.1	-	1 *	-	-	1 0.1	-	-	1 *	-
CAMBODIAN	1 *	-	-	1 0.3	-	1 *	-	1 0.1	-	-	-	-	1 0.1	-	-	1 *	-
HMONG	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	1 0.1	-	-	1 *	-
NIGERIAN	1 *	-	-	1 0.3	-	-	1 0.1	1 0.1	-	1 *	-	-	1 0.1	-	-	1 *	-
YORUBAN	1 *	1 *	-	-	-	1 *	-	-	1 *	1 *	-	-	-	-	1 0.2	1 *	-
CHAMORRO	1 *	-	1 0.1	-	-	1 *	-	-	1 *	1 *	-	-	-	1 0.1	-	1 *	-
HAWAIIAN	1 *	1 *	-	-	-	1 *	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-
PANGASINAN	1 *	1 *	-	-	1 *	-	-	1 0.1	-	-	1 0.5	-	-	1 0.1	-	1 *	-
CREOLE	1 *	1 *	-	-	-	1 *	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-
NHEENGATU	1 *	1 *	-	-	1 *	-	-	-	-	1 *	-	1 *	-	-	-	1 *	-
SIKSIKA	1 *	1 *	-	-	-	1 *	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-
OTHER (UNSPECIFIED)	47 0.7	29 0.6	14 0.9	3 1.0	20 0.6	21 0.8	5 0.6	11 0.6	32 0.7	32 0.6	1 0.5	13 0.5	7 0.4	16 1.0	8 1.6	47 0.8	-
BLANK	477 6.8	351 6.9	104 6.3	20 6.7	268 7.6	142 5.7	51 6.0	45 2.5	154 3.5	93 1.9	7 3.5	18 0.7	11 0.6	8 0.5	4 0.8	396 6.4	81 10.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
ENGLISH	5645 80.6	1601 98.5	1774 75.2	555 98.8	1872 87.9	169 93.9	4309 83.8	397 78.6	81 88.0	81 83.5	10 90.9	1144 81.3	1315 81.5	2949 82.7	2151 75.6	1633 90.2	642 90.9	5645 100.0	-
SPANISH	2171 31.0	136 8.4	1953 82.8	45 8.0	80 3.8	22 12.2	1552 30.2	149 29.5	27 29.3	29 29.9	4 36.4	403 28.6	492 30.5	1144 32.1	1131 39.7	395 21.8	106 15.0	1566 27.7	605 68.7
TAGALOG	1083 15.5	39 2.4	31 1.3	15 2.7	1052 49.4	6 3.3	868 16.9	78 15.4	5 5.4	19 19.6	1 9.1	191 13.6	270 16.7	584 16.4	410 14.4	362 20.0	93 13.2	978 17.3	105 11.9
CANTONESE	207 3.0	14 0.9	8 0.3	5 0.9	197 9.3	1 0.6	142 2.8	41 8.1	3 3.3	1 1.0	-	50 3.6	54 3.3	98 2.7	65 2.3	61 3.4	39 5.5	142 2.5	65 7.4
MANDARIN	169 2.4	8 0.5	6 0.3	5 0.9	157 7.4	4 2.2	132 2.6	14 2.8	2 2.2	-	-	41 2.9	51 3.2	70 2.0	64 2.2	40 2.2	30 4.2	115 2.0	54 6.1
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	3 0.2	5 0.2	6 1.1	78 3.7	18 10.0	79 1.5	1 0.2	5 5.4	-	-	43 3.1	29 1.8	33 0.9	23 0.8	39 2.2	25 3.5	96 1.7	11 1.2
VIETNAMESE	41 0.6	7 0.4	9 0.4	8 1.4	31 1.5	2 1.1	25 0.5	2 0.4	1 1.1	-	-	9 0.6	8 0.5	21 0.6	19 0.7	7 0.4	8 1.1	29 0.5	12 1.4
RUSSIAN	35 0.5	33 2.0	-	-	-	1 0.6	28 0.5	3 0.6	1 1.1	1 1.0	-	9 0.6	15 0.9	11 0.3	5 0.2	15 0.8	10 1.4	30 0.5	5 0.6
FRENCH	30 0.4	15 0.9	10 0.4	8 1.4	3 0.1	6 3.3	19 0.4	3 0.6	2 2.2	1 1.0	-	12 0.9	8 0.5	10 0.3	7 0.2	9 0.5	3 0.4	28 0.5	2 0.2
ARABIC	28 0.4	6 0.4	1 *	3 0.5	1 *	15 8.3	26 0.5	1 0.2	-	-	-	7 0.5	8 0.5	12 0.3	16 0.6	5 0.3	2 0.3	24 0.4	4 0.5
TONGAN	24 0.3	-	-	1 0.2	23 1.1	-	19 0.4	1 0.2	2 2.2	1 1.0	-	7 0.5	3 0.2	13 0.4	15 0.5	3 0.2	3 0.4	24 0.4	-
JAPANESE	23 0.3	3 0.2	4 0.2	-	20 0.9	1 0.6	19 0.4	3 0.6	-	-	-	11 0.8	3 0.2	9 0.3	6 0.2	6 0.3	6 0.8	17 0.3	6 0.7
GERMAN	20 0.3	15 0.9	4 0.2	2 0.4	1 *	1 0.6	11 0.2	1 0.2	2 2.2	-	-	3 0.2	4 0.2	12 0.3	5 0.2	5 0.3	1 0.1	20 0.4	-
SAMOAN	17 0.2	1 0.1	2 0.1	1 0.2	17 0.8	-	11 0.2	1 0.2	-	-	-	5 0.4	1 0.1	10 0.3	5 0.2	9 0.5	-	16 0.3	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
ITALIAN	16 0.2	9 0.6	5 0.2	1 0.2	-	-	12 0.2	1 0.2	1 1.1	-	-	2 0.1	4 0.2	10 0.3	7 0.2	3 0.2	2 0.3	16 0.3	-
KOREAN	15 0.2	-	-	-	14 0.7	-	11 0.2	1 0.2	1 1.1	-	-	6 0.4	4 0.2	4 0.1	7 0.2	5 0.3	1 0.1	7 0.1	8 0.9
THAI	13 0.2	1 0.1	1 *	-	11 0.5	-	6 0.1	3 0.6	-	-	-	6 0.4	3 0.2	4 0.1	4 0.1	4 0.2	3 0.4	9 0.2	4 0.5
PORTUGUESE	12 0.2	1 0.1	10 0.4	2 0.4	-	-	10 0.2	-	-	-	-	7 0.5	3 0.2	2 0.1	4 0.1	2 0.1	2 0.3	10 0.2	2 0.2
BURMESE	11 0.2	-	1 *	-	11 0.5	-	7 0.1	3 0.6	-	-	-	4 0.3	4 0.2	3 0.1	6 0.2	3 0.2	1 0.1	8 0.1	3 0.3
FARSI (PERSIAN)	10 0.1	6 0.4	-	-	1 *	4 2.2	6 0.1	1 0.2	-	2 2.1	-	5 0.4	2 0.1	3 0.1	5 0.2	2 0.1	1 0.1	9 0.2	1 0.1
INDONESIAN	10 0.1	-	-	-	10 0.5	-	6 0.1	1 0.2	-	-	-	3 0.2	2 0.1	3 0.1	3 0.1	3 0.2	1 0.1	9 0.2	1 0.1
GREEK	8 0.1	7 0.4	1 *	-	-	-	7 0.1	-	-	-	-	2 0.1	-	6 0.2	6 0.2	1 0.1	-	8 0.1	-
TURKISH	8 0.1	5 0.3	-	-	1 *	2 1.1	7 0.1	-	-	-	-	4 0.3	1 0.1	3 0.1	3 0.1	2 0.1	-	5 0.1	3 0.3
PAMPONGO	7 0.1	-	-	-	7 0.3	-	5 0.1	1 0.2	-	-	-	1 0.1	-	5 0.1	4 0.1	1 0.1	1 0.1	5 0.1	2 0.2
NEPALI	6 0.1	-	-	-	5 0.2	-	5 0.1	1 0.2	-	-	-	4 0.3	2 0.1	-	3 0.1	2 0.1	-	4 0.1	2 0.2
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	2 0.1	3 0.1	1 0.2	2 0.1	-	4 0.1	-	-	2 2.1	-	2 0.1	1 0.1	2 0.1	4 0.1	-	-	6 0.1	-
ARMENIAN	5 0.1	4 0.2	-	-	-	-	4 0.1	-	-	-	-	-	3 0.2	1 *	1 *	-	1 0.1	5 0.1	-
POLISH	5 0.1	5 0.3	-	-	-	-	3 0.1	-	-	1 1.0	-	3 0.2	-	2 0.1	1 *	2 0.1	-	5 0.1	-
CHINESE (NON-SPECIFIED)	5 0.1	-	-	-	5 0.2	-	5 0.1	-	-	-	-	3 0.2	-	2 0.1	4 0.1	-	-	3 0.1	2 0.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	=====						=====					=====			=====			=====	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
CROATIAN	4 0.1	3 0.2	-	-	-	-	2 *	-	-	-	-	1 0.1	1 0.1	2 0.1	1 *	-	3 0.4	2 *	2 0.2
HEBREW	4 0.1	3 0.2	2 0.1	-	-	-	2 *	-	-	-	-	4 0.3	-	-	-	1 0.1	-	4 0.1	-
FIJIAN	4 0.1	-	-	-	4 0.2	-	3 0.1	-	-	-	-	-	2 0.1	2 0.1	-	2 0.1	2 0.3	4 0.1	-
UKRANIAN	3 *	3 0.2	-	-	-	-	3 0.1	-	-	-	-	1 0.1	2 0.1	-	-	1 0.1	2 0.3	2 *	1 0.1
ILOCANO	3 *	-	-	-	3 0.1	-	3 0.1	-	-	-	-	-	2 0.1	1 *	2 0.1	1 0.1	-	3 0.1	-
VISAYAN	3 *	-	-	-	3 0.1	-	3 0.1	-	-	-	-	-	1 0.1	1 *	2 0.1	1 0.1	-	3 0.1	-
BULGARIAN	2 *	2 0.1	-	-	-	-	2 *	-	-	-	-	-	1 0.1	1 *	-	1 0.1	-	2 *	-
ESTONIAN	2 *	2 0.1	-	-	-	-	1 *	-	-	-	-	1 0.1	1 0.1	-	-	1 0.1	1 0.1	2 *	-
NORWEGIAN	2 *	2 0.1	-	-	-	-	1 *	-	-	-	-	-	1 0.1	1 *	-	-	1 0.1	2 *	-
SWEDISH	2 *	1 0.1	1 *	-	-	-	1 *	-	1 1.1	-	-	-	1 0.1	1 *	-	1 0.1	1 0.1	2 *	-
CEBUANO	2 *	-	-	-	2 0.1	-	2 *	-	-	-	-	1 0.1	1 0.1	-	-	1 0.1	1 0.1	2 *	-
JAMAICAN (PATOIS)	2 *	-	-	2 0.4	-	1 0.6	1 *	-	-	-	-	-	1 0.1	1 *	-	-	-	2 *	-
KAQCHIKEL	2 *	-	2 0.1	-	-	-	2 *	-	-	-	-	-	2 0.1	-	1 *	-	-	1 *	1 0.1
ALBANIAN	1 *	1 0.1	-	-	-	-	1 *	-	-	-	-	-	1 0.1	-	-	1 0.1	-	1 *	-
DANISH	1 *	1 0.1	-	-	-	-	1 *	-	-	-	-	-	-	1 *	-	-	-	1 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
IRISH (GAELIC)	1 *	1 0.1	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-	1 0.1	1 *	-
TAJIK	1 *	1 0.1	-	-	-	-	-	1 0.2	-	-	-	1 0.1	-	-	1 *	-	-	1 *	-
CAMBODIAN	1 *	-	-	-	-	1 0.6	-	-	-	-	-	1 0.1	-	-	-	-	1 0.1	1 *	-
HMONG	1 *	-	-	-	1 *	-	1 *	-	-	-	-	1 0.1	-	-	1 *	-	-	1 *	-
NIGERIAN	1 *	-	-	1 0.2	-	-	-	-	1 1.1	-	-	1 0.1	-	-	-	1 0.1	-	1 *	-
YORUBAN	1 *	-	-	1 0.2	-	-	1 *	-	-	-	-	-	-	1 *	1 *	-	-	1 *	-
CHAMORRO	1 *	-	-	-	1 *	-	1 *	-	-	-	-	-	-	1 *	1 *	-	-	1 *	-
HAWAIIAN	1 *	1 0.1	-	-	1 *	-	1 *	-	-	-	-	-	1 0.1	-	-	-	-	1 *	-
PANGASINAN	1 *	-	-	-	1 *	-	1 *	-	-	-	-	-	-	1 *	1 *	-	-	1 *	-
CREOLE	1 *	-	1 *	1 0.2	-	-	1 *	-	-	-	-	-	1 0.1	-	-	1 0.1	-	1 *	-
NHEENGATU	1 *	1 0.1	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-	-	1 *	-
SIKSIKA	1 *	-	-	-	-	1 0.6	1 *	-	-	-	-	1 0.1	-	-	1 *	-	-	1 *	-
OTHER (UNSPECIFIED)	47 0.7	5 0.3	4 0.2	2 0.4	15 0.7	24 13.3	31 0.6	4 0.8	-	-	-	8 0.6	14 0.9	20 0.6	19 0.7	11 0.6	3 0.4	36 0.6	11 1.2
BLANK	477 6.8	8 0.5	16 0.7	1 0.2	5 0.2	1 0.6	270 5.2	24 4.8	1 1.1	6 6.2	-	74 5.3	94 5.8	184 5.2	177 6.2	72 4.0	36 5.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
ENGLISH	5645 80.6	44 88.0	14 63.6	89 83.2	74 75.5	505 79.4	279 83.8	329 87.3	149 87.6	144 80.9	56 80.0	125 80.6	193 93.7	28 82.4	179 83.3	117 84.8	131 83.4	17 85.0	86 76.1	32 82.1
SPANISH	2171 31.0	10 20.0	14 63.6	25 23.4	38 38.8	129 20.3	66 19.8	59 15.6	27 15.9	74 41.6	31 44.3	51 32.9	38 18.4	11 32.4	81 37.7	30 21.7	35 22.3	4 20.0	58 51.3	24 61.5
TAGALOG	1083 15.5	4 8.0	1 4.5	22 20.6	14 14.3	212 33.3	103 30.9	126 33.4	48 28.2	38 21.3	10 14.3	36 23.2	34 16.5	3 8.8	13 6.0	16 11.6	13 8.3	-	4 3.5	1 2.6
CANTONESE	207 3.0	1 2.0	-	1 0.9	3 3.1	24 3.8	11 3.3	16 4.2	10 5.9	3 1.7	3 4.3	2 1.3	5 2.4	2 5.9	6 2.8	1 0.7	5 3.2	-	1 0.9	1 2.6
MANDARIN	169 2.4	1 2.0	-	-	3 3.1	18 2.8	6 1.8	11 2.9	5 2.9	2 1.1	1 1.4	1 0.6	5 2.4	-	9 4.2	6 4.3	10 6.4	-	-	-
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	-	-	-	1 1.0	1 0.2	1 0.3	4 1.1	-	-	1 1.4	2 1.3	9 4.4	2 5.9	6 2.8	15 10.9	11 7.0	-	2 1.8	-
VIETNAMESE	41 0.6	-	1 4.5	1 0.9	2 2.0	6 0.9	-	3 0.8	3 1.8	-	-	-	1 0.5	-	1 0.5	-	1 0.6	-	-	-
RUSSIAN	35 0.5	-	-	1 0.9	-	2 0.3	-	1 0.3	-	-	-	-	1 0.5	-	4 1.9	2 1.4	2 1.3	1 5.0	-	-
FRENCH	30 0.4	1 2.0	-	-	1 1.0	4 0.6	-	5 1.3	-	-	-	1 0.6	-	-	1 0.5	1 0.7	-	-	1 0.9	-
ARABIC	28 0.4	1 2.0	-	1 0.9	1 1.0	4 0.6	3 0.9	2 0.5	1 0.6	-	-	-	3 1.5	-	1 0.5	2 1.4	1 0.6	-	-	-
TONGAN	24 0.3	-	-	2 1.9	-	-	1 0.3	-	-	1 0.6	-	-	-	-	3 1.4	1 0.7	-	-	-	1 2.6
JAPANESE	23 0.3	1 2.0	-	-	-	4 0.6	-	-	-	-	-	-	1 0.5	-	-	3 2.2	2 1.3	-	-	-
GERMAN	20 0.3	1 2.0	-	-	-	-	-	1 0.3	-	1 0.6	-	-	2 1.0	-	-	-	-	-	1 0.9	-
SAMOAN	17 0.2	-	-	1 0.9	1 1.0	4 0.6	1 0.3	1 0.3	-	-	-	-	-	-	-	-	1 0.6	-	1 0.9	-
ITALIAN	16 0.2	-	-	-	-	-	-	-	1 0.6	1 0.6	-	-	1 0.5	-	2 0.9	1 0.7	-	-	1 0.9	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
KOREAN	15 0.2	-	-	1 0.9	-	-	2 0.6	-	-	-	-	1 0.6	2 1.0	-	1 0.5	1 0.7	-	-	-	-
THAI	13 0.2	-	-	1 0.9	-	3 0.5	-	-	-	-	-	1 0.6	-	-	2 0.9	-	-	-	-	-
PORTUGUESE	12 0.2	-	-	1 0.9	1 1.0	1 0.2	1 0.3	2 0.5	-	1 0.6	-	-	-	-	-	-	-	-	-	-
BURMESE	11 0.2	-	-	-	-	5 0.8	5 1.5	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
FARSI (PERSIAN)	10 0.1	-	-	-	-	-	-	1 0.3	1 0.6	1 0.6	-	-	1 0.5	-	-	2 1.4	-	1 5.0	-	-
INDONESIAN	10 0.1	-	-	-	-	1 0.2	1 0.3	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
GREEK	8 0.1	1 2.0	-	-	-	2 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TURKISH	8 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PAMPONGO	7 0.1	-	-	-	2 2.0	1 0.2	2 0.6	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
NEPALI	6 0.1	1 2.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	-	-	-	-	2 0.3	-	1 0.3	-	-	-	-	-	-	1 0.5	-	1 0.6	-	-	-
ARMENIAN	5 0.1	1 2.0	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
POLISH	5 0.1	-	-	-	-	-	2 0.6	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
CHINESE (NON-SPECIFIED)	5 0.1	-	-	-	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
CROATIAN	4 0.1	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
HEBREW	4 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
FIJIAN	4 0.1	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
UKRANIAN	3 *	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	1 0.6	-	-	-
ILOCANO	3 *	-	-	-	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
VISAYAN	3 *	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
BULGARIAN	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ESTONIAN	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NORWEGIAN	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SWEDISH	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-
CEBUANO	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
JAMAICAN (PATOIS)	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
KAQCHIKEL	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ALBANIAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-
DANISH	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
IRISH (GAELIC)	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
TAJIK	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CAMBODIAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
HMONG	1 *	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NIGERIAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
YORUBAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CHAMORRO	1 *	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
HAWAIIAN	1 *	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PANGASINAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CREOLE	1 *	-	-	-	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
NHEENGATU	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SIKSIKA	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OTHER (UNSPECIFIED)	47 0.7	-	-	2 1.9	-	11 1.7	2 0.6	1 0.3	3 1.8	-	-	-	-	-	-	1 0.7	1 0.6	-	-	-
BLANK	477 6.8	2 4.0	2 9.1	8 7.5	8 8.2	57 9.0	26 7.8	20 5.3	8 4.7	14 7.9	4 5.7	9 5.8	5 2.4	1 2.9	11 5.1	8 5.8	13 8.3	2 10.0	9 8.0	2 5.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
ENGLISH	5645 80.6	106 93.0	31 77.5	85 75.2	427 77.1	94 79.0	83 81.4	91 71.1	36 69.2	865 77.1	597 78.8	262 72.6	45 90.0	258 91.5
SPANISH	2171 31.0	54 47.4	12 30.0	50 44.2	211 38.1	43 36.1	33 32.4	68 53.1	25 48.1	415 37.0	265 35.0	136 37.7	14 28.0	25 8.9
TAGALOG	1083 15.5	1 0.9	-	-	42 7.6	6 5.0	6 5.9	-	7 13.5	122 10.9	126 16.6	22 6.1	4 8.0	25 8.9
CANTONESE	207 3.0	2 1.8	-	-	14 2.5	-	-	-	1 1.9	35 3.1	12 1.6	13 3.6	-	35 12.4
MANDARIN	169 2.4	2 1.8	-	1 0.9	16 2.9	2 1.7	1 1.0	1 0.8	-	24 2.1	18 2.4	6 1.7	-	18 6.4
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	2 1.8	-	-	9 1.6	-	3 2.9	1 0.8	1 1.9	10 0.9	10 1.3	8 2.2	1 2.0	7 2.5
VIETNAMESE	41 0.6	1 0.9	-	-	6 1.1	-	-	-	-	11 1.0	1 0.1	2 0.6	-	1 0.4
RUSSIAN	35 0.5	-	-	-	4 0.7	-	3 2.9	-	-	4 0.4	3 0.4	2 0.6	-	3 1.1
FRENCH	30 0.4	-	-	1 0.9	2 0.4	1 0.8	-	-	-	7 0.6	-	2 0.6	1 2.0	2 0.7
ARABIC	28 0.4	-	-	-	-	-	-	-	-	4 0.4	3 0.4	-	1 2.0	1 0.4
TONGAN	24 0.3	-	-	-	-	-	1 1.0	-	-	3 0.3	8 1.1	3 0.8	-	-
JAPANESE	23 0.3	-	-	-	5 0.9	-	-	-	1 1.9	1 0.1	1 0.1	2 0.6	-	1 0.4
GERMAN	20 0.3	2 1.8	-	1 0.9	2 0.4	1 0.8	2 2.0	-	-	4 0.4	-	2 0.6	-	-
SAMOAN	17 0.2	-	-	-	3 0.5	-	-	-	-	2 0.2	1 0.1	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
ITALIAN	16 0.2	1 0.9	-	-	1 0.2	-	-	-	-	4 0.4	1 0.1	2 0.6	-	-
KOREAN	15 0.2	-	-	-	1 0.2	-	-	-	-	5 0.4	-	-	-	1 0.4
THAI	13 0.2	-	-	-	4 0.7	-	-	-	-	2 0.2	-	-	-	-
PORTUGUESE	12 0.2	-	-	1 0.9	1 0.2	-	1 1.0	-	-	1 0.1	-	-	-	1 0.4
BURMESE	11 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-
FARSI (PERSIAN)	10 0.1	-	-	-	-	1 0.8	-	-	-	-	2 0.3	-	-	-
INDONESIAN	10 0.1	-	-	1 0.9	1 0.2	-	1 1.0	-	-	2 0.2	-	1 0.3	1 2.0	1 0.4
GREEK	8 0.1	-	-	-	-	-	-	-	-	5 0.4	-	-	-	-
TURKISH	8 0.1	-	-	-	-	-	2 2.0	-	-	6 0.5	-	-	-	-
PAMPONGO	7 0.1	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
NEPALI	6 0.1	1 0.9	-	-	-	-	-	-	1 1.9	2 0.2	-	1 0.3	-	-
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-
ARMENIAN	5 0.1	-	-	-	-	-	-	-	-	1 0.1	1 0.1	-	-	1 0.4
POLISH	5 0.1	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
CHINESE (NON-SPECIFIED)	5 0.1	-	-	-	-	-	-	-	-	-	1 0.1	1 0.3	-	1 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
CROATIAN	4 0.1	-	-	-	-	-	1 1.0	-	-	-	-	2 0.6	-	-
HEBREW	4 0.1	-	-	-	-	-	1 1.0	-	-	2 0.2	-	1 0.3	-	-
FIJIAN	4 0.1	-	-	-	1 0.2	-	-	-	-	1 0.1	-	1 0.3	-	-
UKRANIAN	3 *	-	-	-	-	-	1 1.0	-	-	-	-	-	-	-
ILOCANO	3 *	-	-	-	-	-	-	-	-	-	2 0.3	-	-	-
VISAYAN	3 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
BULGARIAN	2 *	-	-	-	1 0.2	-	-	-	-	-	-	1 0.3	-	-
ESTONIAN	2 *	-	-	-	1 0.2	-	-	-	-	1 0.1	-	-	-	-
NORWEGIAN	2 *	-	-	-	1 0.2	-	-	-	1 1.9	-	-	-	-	-
SWEDISH	2 *	1 0.9	-	-	-	-	-	-	-	-	-	-	-	-
CEBUANO	2 *	-	-	-	-	-	-	-	-	-	-	1 0.3	-	1 0.4
JAMAICAN (PATOIS)	2 *	-	-	-	-	-	-	1 0.8	-	-	-	-	-	-
KAQCHIKEL	2 *	-	-	1 0.9	-	-	-	-	-	-	1 0.1	-	-	-
ALBANIAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
DANISH	1 *	-	-	-	-	1 0.8	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
IRISH (GAELIC)	1 *	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-
TAJIK	1 *	-	-	-	-	-	-	-	-	-	-	1 0.3	-	-
CAMBODIAN	1 *	-	-	-	-	-	-	-	-	-	-	1 0.3	-	-
HMONG	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
NIGERIAN	1 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
YORUBAN	1 *	1 0.9	-	-	-	-	-	-	-	-	-	-	-	-
CHAMORRO	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
HAWAIIAN	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
PANGASINAN	1 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
CREOLE	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
NHEENGATU	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
SIKSIKA	1 *	-	1 2.5	-	-	-	-	-	-	-	-	-	-	-
OTHER (UNSPECIFIED)	47 0.7	1 0.9	-	2 1.8	4 0.7	1 0.8	1 1.0	1 0.8	-	7 0.6	6 0.8	3 0.8	-	-
BLANK	477 6.8	-	4 10.0	13 11.5	29 5.2	8 6.7	10 9.8	15 11.7	4 7.7	92 8.2	50 6.6	22 6.1	2 4.0	9 3.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
ENGLISH	5645 80.6	109 86.5	258 91.5	2272 77.0	2292 84.3	692 85.2	576 79.3	3767 79.0	1604 84.0	264 85.2
SPANISH	2171 31.0	22 17.5	25 8.9	1078 36.5	602 22.1	200 24.6	321 44.2	1529 32.1	587 30.7	48 15.5
TAGALOG	1083 15.5	26 20.6	25 8.9	322 10.9	697 25.6	61 7.5	16 2.2	826 17.3	206 10.8	49 15.8
CANTONESE	207 3.0	-	35 12.4	77 2.6	102 3.8	33 4.1	5 0.7	135 2.8	43 2.3	29 9.4
MANDARIN	169 2.4	2 1.6	18 6.4	67 2.3	66 2.4	40 4.9	6 0.8	111 2.3	46 2.4	12 3.9
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	-	7 2.5	37 1.3	27 1.0	40 4.9	9 1.2	50 1.0	52 2.7	4 1.3
VIETNAMESE	41 0.6	-	1 0.4	20 0.7	17 0.6	2 0.2	1 0.1	31 0.7	9 0.5	1 0.3
RUSSIAN	35 0.5	2 1.6	3 1.1	13 0.4	8 0.3	15 1.8	5 0.7	21 0.4	12 0.6	2 0.6
FRENCH	30 0.4	-	2 0.7	12 0.4	14 0.5	3 0.4	2 0.3	21 0.4	9 0.5	-
ARABIC	28 0.4	-	1 0.4	7 0.2	17 0.6	4 0.5	-	18 0.4	10 0.5	-
TONGAN	24 0.3	-	-	14 0.5	4 0.1	5 0.6	2 0.3	21 0.4	3 0.2	-
JAPANESE	23 0.3	1 0.8	1 0.4	10 0.3	7 0.3	6 0.7	1 0.1	13 0.3	8 0.4	2 0.6
GERMAN	20 0.3	-	-	9 0.3	5 0.2	2 0.2	6 0.8	10 0.2	10 0.5	-
SAMOAN	17 0.2	1 0.8	-	6 0.2	9 0.3	1 0.1	1 0.1	13 0.3	3 0.2	1 0.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
ITALIAN	16 0.2	-	-	8 0.3	3 0.1	3 0.4	2 0.3	11 0.2	5 0.3	-
KOREAN	15 0.2	-	1 0.4	6 0.2	7 0.3	3 0.4	-	10 0.2	5 0.3	-
THAI	13 0.2	-	-	6 0.2	5 0.2	2 0.2	-	12 0.3	1 0.1	-
PORTUGUESE	12 0.2	-	1 0.4	2 0.1	8 0.3	1 0.1	2 0.3	8 0.2	4 0.2	-
BURMESE	11 0.2	-	-	-	11 0.4	-	-	10 0.2	1 0.1	-
FARSI (PERSIAN)	10 0.1	-	-	3 0.1	4 0.1	3 0.4	-	4 0.1	5 0.3	1 0.3
INDONESIAN	10 0.1	-	1 0.4	4 0.1	4 0.1	1 0.1	2 0.3	7 0.1	3 0.2	-
GREEK	8 0.1	-	-	5 0.2	3 0.1	-	-	7 0.1	1 0.1	-
TURKISH	8 0.1	-	-	6 0.2	-	2 0.2	2 0.3	6 0.1	2 0.1	-
PAMPONGO	7 0.1	-	-	1 *	6 0.2	-	-	5 0.1	2 0.1	-
NEPALI	6 0.1	-	-	3 0.1	1 *	-	2 0.3	3 0.1	2 0.1	1 0.3
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	-	-	1 *	3 0.1	2 0.2	-	5 0.1	1 0.1	-
ARMENIAN	5 0.1	-	1 0.4	2 0.1	3 0.1	1 0.1	-	3 0.1	1 0.1	1 0.3
POLISH	5 0.1	-	-	1 *	3 0.1	-	-	4 0.1	-	-
CHINESE (NON-SPECIFIED)	5 0.1	-	1 0.4	2 0.1	2 0.1	1 0.1	-	3 0.1	1 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
CROATIAN	4 0.1	-	-	2 0.1	1 *	1 0.1	1 0.1	3 0.1	1 0.1	-
HEBREW	4 0.1	-	-	3 0.1	-	1 0.1	1 0.1	3 0.1	1 0.1	-
FIJIAN	4 0.1	-	-	3 0.1	1 *	-	-	3 0.1	1 0.1	-
UKRANIAN	3 *	-	-	-	1 *	2 0.2	1 0.1	-	3 0.2	-
ILOCANO	3 *	-	-	2 0.1	1 *	-	-	3 0.1	-	-
VISAYAN	3 *	1 0.8	-	1 *	2 0.1	-	-	2 *	-	1 0.3
BULGARIAN	2 *	-	-	2 0.1	-	-	-	2 *	-	-
ESTONIAN	2 *	-	-	2 0.1	-	-	-	2 *	-	-
NORWEGIAN	2 *	-	-	2 0.1	-	-	-	1 *	1 0.1	-
SWEDISH	2 *	-	-	-	-	1 0.1	1 0.1	1 *	1 0.1	-
CEBUANO	2 *	-	1 0.4	1 *	1 *	1 0.1	-	1 *	-	1 0.3
JAMAICAN (PATOIS)	2 *	1 0.8	-	-	-	-	2 0.3	1 *	1 0.1	-
KAQCHIKEL	2 *	-	-	1 *	-	-	1 0.1	1 *	1 0.1	-
ALBANIAN	1 *	-	-	-	-	1 0.1	-	1 *	-	-
DANISH	1 *	-	-	1 *	-	-	-	-	1 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
IRISH (GAELIC)	1 *	-	-	1 *	-	-	-	1 *	-	-
TAJIK	1 *	-	-	1 *	-	-	-	1 *	-	-
CAMBODIAN	1 *	-	-	1 *	-	-	-	1 *	-	-
HMONG	1 *	-	-	-	1 *	-	-	1 *	-	-
NIGERIAN	1 *	-	-	1 *	-	-	-	1 *	-	-
YORUBAN	1 *	-	-	-	-	-	1 0.1	-	1 0.1	-
CHAMORRO	1 *	-	-	-	1 *	-	-	-	1 0.1	-
HAWAIIAN	1 *	-	-	-	1 *	-	-	1 *	-	-
PANGASINAN	1 *	-	-	1 *	-	-	-	1 *	-	-
CREOLE	1 *	-	-	-	1 *	-	-	1 *	-	-
NHEENGATU	1 *	1 0.8	-	-	-	1 0.1	-	-	1 0.1	-
SIKSIKA	1 *	-	-	-	-	-	1 0.1	-	1 0.1	-
OTHER (UNSPECIFIED)	47 0.7	-	-	21 0.7	19 0.7	3 0.4	5 0.7	37 0.8	10 0.5	-
BLANK	477 6.8	11 8.7	9 3.2	204 6.9	176 6.5	51 6.3	58 8.0	344 7.2	113 5.9	19 6.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K-\$25K	\$25K-\$50K	\$50K-\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
ENGLISH	5645 80.6	1176 93.5	1166 88.1	807 81.8	1431 83.5	996 85.3	1026 71.3	1125 80.0	1051 88.5	582 93.3	642 90.9	2625 79.8	327 87.7	2250 81.1	129 82.7	206 77.4	3990 80.2	875 82.7	415 80.1	340 81.9
SPANISH	2171 31.0	390 31.0	518 39.1	419 42.5	543 31.7	232 19.9	605 42.0	526 37.4	281 23.7	114 18.3	106 15.0	1197 36.4	56 15.0	787 28.4	33 21.2	67 25.2	1622 32.6	313 29.6	131 25.3	92 22.2
TAGALOG	1083 15.5	219 17.4	136 10.3	103 10.4	293 17.1	322 27.6	191 13.3	219 15.6	243 20.5	119 19.1	93 13.2	476 14.5	66 17.7	456 16.4	9 5.8	63 23.7	750 15.1	182 17.2	93 18.0	56 13.5
CANTONESE	207 3.0	46 3.7	38 2.9	16 1.6	61 3.6	45 3.9	23 1.6	42 3.0	36 3.0	25 4.0	39 5.5	57 1.7	19 5.1	104 3.7	2 1.3	25 9.4	149 3.0	28 2.6	15 2.9	15 3.6
MANDARIN	169 2.4	39 3.1	21 1.6	21 2.1	49 2.9	38 3.3	29 2.0	35 2.5	30 2.5	10 1.6	30 4.2	48 1.5	19 5.1	81 2.9	5 3.2	15 5.6	121 2.4	19 1.8	20 3.9	9 2.2
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	17 1.4	22 1.7	41 4.2	13 0.8	11 0.9	12 0.8	11 0.8	14 1.2	25 4.0	25 3.5	42 1.3	6 1.6	36 1.3	10 6.4	6 2.3	77 1.5	11 1.0	8 1.5	10 2.4
VIETNAMESE	41 0.6	15 1.2	8 0.6	2 0.2	7 0.4	7 0.6	13 0.9	6 0.4	5 0.4	2 0.3	8 1.1	18 0.5	2 0.5	16 0.6	1 0.6	2 0.8	25 0.5	11 1.0	2 0.4	3 0.7
RUSSIAN	35 0.5	8 0.6	7 0.5	4 0.4	9 0.5	7 0.6	3 0.2	2 0.1	10 0.8	5 0.8	10 1.4	13 0.4	3 0.8	17 0.6	1 0.6	1 0.4	23 0.5	9 0.9	2 0.4	1 0.2
FRENCH	30 0.4	8 0.6	7 0.5	3 0.3	5 0.3	6 0.5	3 0.2	4 0.3	6 0.5	3 0.5	3 0.4	15 0.5	1 0.3	10 0.4	1 0.6	2 0.8	17 0.3	5 0.5	2 0.4	6 1.4
ARABIC	28 0.4	9 0.7	7 0.5	3 0.3	3 0.2	5 0.4	11 0.8	5 0.4	3 0.3	2 0.3	2 0.3	12 0.4	-	12 0.4	1 0.6	2 0.8	22 0.4	2 0.2	1 0.2	2 0.5
TONGAN	24 0.3	11 0.9	8 0.6	2 0.2	2 0.1	1 0.1	11 0.8	4 0.3	1 0.1	2 0.3	3 0.4	16 0.5	1 0.3	5 0.2	-	-	18 0.4	4 0.4	-	2 0.5
JAPANESE	23 0.3	7 0.6	7 0.5	2 0.2	4 0.2	3 0.3	3 0.2	3 0.2	3 0.3	3 0.5	6 0.8	8 0.2	2 0.5	13 0.5	-	-	15 0.3	3 0.3	4 0.8	1 0.2
GERMAN	20 0.3	4 0.3	2 0.2	1 0.1	3 0.2	10 0.9	-	5 0.4	2 0.2	3 0.5	1 0.1	5 0.2	-	14 0.5	-	-	15 0.3	2 0.2	3 0.6	-
SAMOAN	17 0.2	6 0.5	4 0.3	3 0.3	4 0.2	-	3 0.2	2 0.1	6 0.5	3 0.5	-	10 0.3	-	6 0.2	-	1 0.4	12 0.2	2 0.2	1 0.2	2 0.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$25K	\$50K	\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
ITALIAN	16 0.2	3 0.2	6 0.5	1 0.1	2 0.1	4 0.3	2 0.1	5 0.4	-	3 0.5	2 0.3	9 0.3	1 0.3	5 0.2	-	-	9 0.2	4 0.4	2 0.4	1 0.2
KOREAN	15 0.2	3 0.2	8 0.6	1 0.1	2 0.1	1 0.1	4 0.3	3 0.2	3 0.3	2 0.3	1 0.1	7 0.2	2 0.5	6 0.2	-	-	10 0.2	1 0.1	1 0.2	3 0.7
THAI	13 0.2	3 0.2	4 0.3	3 0.3	2 0.1	1 0.1	4 0.3	-	3 0.3	1 0.2	3 0.4	8 0.2	-	4 0.1	-	1 0.4	6 0.1	2 0.2	-	5 1.2
PORTUGUESE	12 0.2	6 0.5	-	3 0.3	3 0.2	-	2 0.1	2 0.1	1 0.1	1 0.2	2 0.3	7 0.2	1 0.3	4 0.1	-	-	10 0.2	1 0.1	1 0.2	-
BURMESE	11 0.2	1 0.1	7 0.5	1 0.1	2 0.1	-	4 0.3	2 0.1	2 0.2	1 0.2	1 0.1	6 0.2	1 0.3	3 0.1	-	1 0.4	6 0.1	1 0.1	2 0.4	2 0.5
FARSI (PERSIAN)	10 0.1	3 0.2	-	4 0.4	3 0.2	-	3 0.2	2 0.1	2 0.2	-	1 0.1	5 0.2	2 0.5	2 0.1	-	1 0.4	7 0.1	2 0.2	1 0.2	-
INDONESIAN	10 0.1	1 0.1	4 0.3	2 0.2	2 0.1	1 0.1	2 0.1	1 0.1	3 0.3	-	1 0.1	5 0.2	2 0.5	2 0.1	1 0.6	-	4 0.1	4 0.4	2 0.4	-
GREEK	8 0.1	1 0.1	1 0.1	-	5 0.3	1 0.1	4 0.3	2 0.1	-	1 0.2	-	3 0.1	-	5 0.2	-	-	6 0.1	2 0.2	-	-
TURKISH	8 0.1	2 0.2	3 0.2	-	1 0.1	2 0.2	-	3 0.2	-	2 0.3	-	5 0.2	-	3 0.1	-	-	4 0.1	2 0.2	2 0.4	-
PAMPONGO	7 0.1	1 0.1	-	1 0.1	1 0.1	4 0.3	2 0.1	2 0.1	1 0.1	-	1 0.1	5 0.2	-	1 *	-	1 0.4	3 0.1	3 0.3	-	1 0.2
NEPALI	6 0.1	-	1 0.1	3 0.3	1 0.1	1 0.1	2 0.1	1 0.1	2 0.2	-	-	1 *	-	3 0.1	1 0.6	-	5 0.1	1 0.1	-	-
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	2 0.2	3 0.2	1 0.1	-	-	2 0.1	2 0.1	-	-	-	2 0.1	-	3 0.1	-	-	4 0.1	2 0.2	-	-
ARMENIAN	5 0.1	1 0.1	1 0.1	-	-	3 0.3	1 0.1	-	-	-	1 0.1	1 *	-	4 0.1	-	-	4 0.1	-	-	1 0.2
POLISH	5 0.1	1 0.1	1 0.1	1 0.1	1 0.1	1 0.1	-	1 0.1	2 0.2	-	-	2 0.1	1 0.3	1 *	-	-	3 0.1	-	-	1 0.2
CHINESE (NON-SPECIFIED)	5 0.1	-	1 0.1	2 0.2	-	2 0.2	1 0.1	3 0.2	-	-	-	-	-	4 0.1	-	-	5 0.1	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
CROATIAN	4 0.1	1 0.1	-	-	1 0.1	2 0.2	-	1 0.1	-	-	3 0.4	1 *	1 0.3	1 *	-	1 0.4	3 0.1	-	-	1 0.2
HEBREW	4 0.1	3 0.2	-	-	-	1 0.1	-	-	1 0.1	-	-	3 0.1	1 0.3	-	-	-	1 *	-	1 0.2	1 0.2
FIJIAN	4 0.1	2 0.2	-	-	1 0.1	1 0.1	-	-	2 0.2	-	2 0.3	3 0.1	-	1 *	-	-	3 0.1	1 0.1	-	-
UKRANIAN	3 *	2 0.2	1 0.1	-	-	-	-	-	1 0.1	-	2 0.3	2 0.1	-	1 *	-	-	2 *	1 0.1	-	-
ILOCANO	3 *	-	-	-	1 0.1	2 0.2	2 0.1	-	-	1 0.2	-	-	1 0.3	1 *	-	1 0.4	3 0.1	-	-	-
VISAYAN	3 *	1 0.1	-	-	1 0.1	1 0.1	-	2 0.1	1 0.1	-	-	-	-	3 0.1	-	-	3 0.1	-	-	-
BULGARIAN	2 *	1 0.1	-	-	-	1 0.1	-	-	-	1 0.2	-	1 *	-	1 *	-	-	2 *	-	-	-
ESTONIAN	2 *	-	1 0.1	-	-	1 0.1	-	-	1 0.1	-	1 0.1	2 0.1	-	-	-	-	-	-	-	2 0.5
NORWEGIAN	2 *	-	-	1 0.1	1 0.1	-	-	-	-	-	1 0.1	1 *	-	1 *	-	-	2 *	-	-	-
SWEDISH	2 *	-	1 0.1	1 0.1	-	-	-	-	1 0.1	-	1 0.1	-	-	2 0.1	-	-	2 *	-	-	-
CEBUANO	2 *	-	-	-	2 0.1	-	-	-	-	1 0.2	1 0.1	-	-	2 0.1	-	-	2 *	-	-	-
JAMAICAN (PATOIS)	2 *	1 0.1	1 0.1	-	-	-	-	-	-	-	-	-	-	2 0.1	-	-	2 *	-	-	-
KAQCHIKEL	2 *	-	-	1 0.1	-	1 0.1	-	1 0.1	-	-	-	1 *	-	1 *	-	-	2 *	-	-	-
ALBANIAN	1 *	-	1 0.1	-	-	-	-	-	-	1 0.2	-	-	-	1 *	-	-	1 *	-	-	-
DANISH	1 *	-	-	-	1 0.1	-	-	-	-	-	-	-	1 0.3	-	-	-	-	1 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
IRISH (GAELIC)	1 *	-	-	-	1 0.1	-	-	-	-	-	1 0.1	1 *	-	-	-	-	1 *	-	-	-
TAJIK	1 *	-	-	1 0.1	-	-	1 0.1	-	-	-	-	1 *	-	-	-	-	1 *	-	-	-
CAMBODIAN	1 *	-	-	1 0.1	-	-	-	-	-	-	1 0.1	1 *	-	-	-	-	-	-	1 0.2	-
HMONG	1 *	-	-	1 0.1	-	-	-	1 0.1	-	-	-	-	-	-	-	1 0.4	1 *	-	-	-
NIGERIAN	1 *	-	-	1 0.1	-	-	-	-	1 0.1	-	-	1 *	-	-	-	-	-	-	1 0.2	-
YORUBAN	1 *	-	-	-	-	1 0.1	-	1 0.1	-	-	-	-	-	1 *	-	-	1 *	-	-	-
CHAMORRO	1 *	-	-	-	1 0.1	-	-	1 0.1	-	-	-	-	-	1 *	-	-	1 *	-	-	-
HAWAIIAN	1 *	-	1 0.1	-	-	-	-	-	-	-	-	-	-	1 *	-	-	1 *	-	-	-
PANGASINAN	1 *	-	-	-	1 0.1	-	-	1 0.1	-	-	-	1 *	-	-	-	-	1 *	-	-	-
CREOLE	1 *	-	1 0.1	-	-	-	-	-	1 0.1	-	-	-	-	1 *	-	-	1 *	-	-	-
NHEENGATU	1 *	1 0.1	-	-	-	-	-	-	-	-	-	1 *	-	-	-	-	1 *	-	-	-
SIKSIKA	1 *	-	1 0.1	-	-	-	1 0.1	-	-	-	-	1 *	-	-	-	-	1 *	-	-	-
OTHER (UNSPECIFIED)	47 0.7	5 0.4	8 0.6	5 0.5	12 0.7	14 1.2	11 0.8	8 0.6	7 0.6	4 0.6	3 0.4	21 0.6	1 0.3	16 0.6	2 1.3	5 1.9	35 0.7	5 0.5	3 0.6	4 1.0
BLANK	477 6.8	10 0.8	8 0.6	7 0.7	8 0.5	8 0.7	98 6.8	79 5.6	53 4.5	19 3.0	36 5.1	241 7.3	18 4.8	173 6.2	13 8.3	14 5.3	332 6.7	72 6.8	36 6.9	32 7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
ENGLISH	5645 80.6	5645 100.0	-	3763 99.9	1595 99.9	240 30.5	-
SPANISH	2171 31.0	1566 27.7	605 68.7	708 18.8	686 43.0	540 68.7	168 57.1
TAGALOG	1083 15.5	978 17.3	105 11.9	507 13.5	440 27.6	67 8.5	61 20.7
CANTONESE	207 3.0	142 2.5	65 7.4	58 1.5	73 4.6	50 6.4	25 8.5
MANDARIN	169 2.4	115 2.0	54 6.1	47 1.2	51 3.2	53 6.7	17 5.8
HINDI OR OTHER INDIAN LANGUAGE	107 1.5	96 1.7	11 1.2	59 1.6	32 2.0	9 1.1	4 1.4
VIETNAMESE	41 0.6	29 0.5	12 1.4	13 0.3	14 0.9	8 1.0	3 1.0
RUSSIAN	35 0.5	30 0.5	5 0.6	14 0.4	14 0.9	4 0.5	3 1.0
FRENCH	30 0.4	28 0.5	2 0.2	21 0.6	5 0.3	1 0.1	1 0.3
ARABIC	28 0.4	24 0.4	4 0.5	11 0.3	13 0.8	1 0.1	2 0.7
TONGAN	24 0.3	24 0.4	-	15 0.4	8 0.5	1 0.1	-
JAPANESE	23 0.3	17 0.3	6 0.7	8 0.2	7 0.4	8 1.0	-
GERMAN	20 0.3	20 0.4	-	14 0.4	4 0.3	1 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
SAMOAN	17 0.2	16 0.3	1 0.1	13 0.3	2 0.1	1 0.1	-
ITALIAN	16 0.2	16 0.3	-	14 0.4	2 0.1	-	-
KOREAN	15 0.2	7 0.1	8 0.9	2 0.1	4 0.3	7 0.9	2 0.7
THAI	13 0.2	9 0.2	4 0.5	2 0.1	6 0.4	3 0.4	2 0.7
PORTUGUESE	12 0.2	10 0.2	2 0.2	4 0.1	2 0.1	4 0.5	-
BURMESE	11 0.2	8 0.1	3 0.3	1 *	6 0.4	1 0.1	3 1.0
FARSI (PERSIAN)	10 0.1	9 0.2	1 0.1	6 0.2	2 0.1	2 0.3	-
INDONESIAN	10 0.1	9 0.2	1 0.1	2 0.1	5 0.3	3 0.4	-
GREEK	8 0.1	8 0.1	-	5 0.1	3 0.2	-	-
TURKISH	8 0.1	5 0.1	3 0.3	2 0.1	3 0.2	2 0.3	1 0.3
PAMPONGO	7 0.1	5 0.1	2 0.2	3 0.1	2 0.1	-	2 0.7
NEPALI	6 0.1	4 0.1	2 0.2	2 0.1	2 0.1	1 0.1	1 0.3
AMERICAN SIGN LANGUAGE (ASL)	6 0.1	6 0.1	-	4 0.1	2 0.1	-	-
ARMENIAN	5 0.1	5 0.1	-	1 *	4 0.3	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
POLISH	5 0.1	5 0.1	-	1 *	4 0.3	-	-
CHINESE (NON-SPECIFIED)	5 0.1	3 0.1	2 0.2	1 *	2 0.1	1 0.1	1 0.3
CROATIAN	4 0.1	2 *	2 0.2	1 *	1 0.1	1 0.1	1 0.3
HEBREW	4 0.1	4 0.1	-	4 0.1	-	-	-
FIJIAN	4 0.1	4 0.1	-	3 0.1	1 0.1	-	-
UKRANIAN	3 *	2 *	1 0.1	-	1 0.1	1 0.1	1 0.3
ILOCANO	3 *	3 0.1	-	2 0.1	1 0.1	-	-
VISAYAN	3 *	3 0.1	-	1 *	1 0.1	1 0.1	-
BULGARIAN	2 *	2 *	-	1 *	1 0.1	-	-
ESTONIAN	2 *	2 *	-	1 *	1 0.1	-	-
NORWEGIAN	2 *	2 *	-	2 0.1	-	-	-
SWEDISH	2 *	2 *	-	1 *	1 0.1	-	-
CEBUANO	2 *	2 *	-	2 0.1	-	-	-
JAMAICAN (PATOIS)	2 *	2 *	-	2 0.1	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE ANSWERS ACCEPTED)

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
KAQCHIKEL	2 *	1 *	1 0.1	-	1 0.1	1 0.1	-
ALBANIAN	1 *	1 *	-	1 *	-	-	-
DANISH	1 *	1 *	-	-	1 0.1	-	-
IRISH (GAELIC)	1 *	1 *	-	1 *	-	-	-
TAJIK	1 *	1 *	-	-	1 0.1	-	-
CAMBODIAN	1 *	1 *	-	1 *	-	-	-
HMONG	1 *	1 *	-	1 *	-	-	-
NIGERIAN	1 *	1 *	-	1 *	-	-	-
YORUBAN	1 *	1 *	-	1 *	-	-	-
CHAMORRO	1 *	1 *	-	1 *	-	-	-
HAWAIIAN	1 *	1 *	-	1 *	-	-	-
PANGASINAN	1 *	1 *	-	1 *	-	-	-
CREOLE	1 *	1 *	-	1 *	-	-	-
NHEENGATU	1 *	1 *	-	-	1 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q18. WHICH LANGUAGES ARE SPOKEN IN YOUR HOME? (MULTIPLE
ANSWERS ACCEPTED)

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
SIKSIKA	1 *	1 *	-	1 *	-	-	-
OTHER (UNSPECIFIED)	47 0.7	36 0.6	11 1.2	20 0.5	13 0.8	10 1.3	2 0.7
BLANK	477 6.8	-	-	2 0.1	1 0.1	9 1.1	11 3.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
VERY WELL	3765 53.8	1413 54.6	1781 53.4	568 53.0	2652 53.3	577 54.5	521 55.8	2365 51.7	546 58.6	822 58.1	2557 51.6	1253 58.5	3438 55.1	287 49.3	1839 58.6	1877 56.6	1960 53.5	1599 54.6
WELL	1597 22.8	597 23.1	762 22.9	233 21.7	1130 22.7	259 24.5	200 21.4	1034 22.6	183 19.7	360 25.5	1156 23.3	466 21.7	1421 22.8	140 24.1	740 23.6	834 25.1	840 22.9	665 22.7
NOT WELL	786 11.2	259 10.0	393 11.8	132 12.3	589 11.8	101 9.5	90 9.6	608 13.3	57 6.1	107 7.6	632 12.8	165 7.7	682 10.9	64 11.0	389 12.4	368 11.1	420 11.5	314 10.7
NOT AT ALL	294 4.2	105 4.1	130 3.9	59 5.5	214 4.3	40 3.8	40 4.3	232 5.1	34 3.7	27 1.9	225 4.5	76 3.5	245 3.9	27 4.6	120 3.8	157 4.7	152 4.2	126 4.3
BLANK	561 8.0	214 8.3	267 8.0	80 7.5	391 7.9	81 7.7	82 8.8	335 7.3	111 11.9	98 6.9	381 7.7	183 8.5	455 7.3	64 11.0	50 1.6	81 2.4	290 7.9	227 7.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
VERY WELL	3765 53.8	2679 52.9	892 54.3	200 66.7	1886 53.2	1335 53.9	500 58.3	1177 65.5	2354 52.9	2906 58.3	115 58.1	1558 60.3	935 52.9	979 60.8	266 54.6	3681 59.4	84 10.4
WELL	1597 22.8	1180 23.3	365 22.2	59 19.7	838 23.6	586 23.7	156 18.2	410 22.8	1091 24.5	1237 24.8	46 23.2	675 26.1	421 23.8	357 22.2	122 25.1	1439 23.2	158 19.7
NOT WELL	786 11.2	588 11.6	181 11.0	12 4.0	383 10.8	294 11.9	92 10.7	112 6.2	595 13.4	528 10.6	22 11.1	263 10.2	281 15.9	171 10.6	43 8.8	444 7.2	342 42.5
NOT AT ALL	294 4.2	217 4.3	68 4.1	5 1.7	129 3.6	98 4.0	54 6.3	46 2.6	215 4.8	192 3.9	6 3.0	62 2.4	103 5.8	81 5.0	34 7.0	186 3.0	108 13.4
BLANK	561 8.0	396 7.8	136 8.3	24 8.0	311 8.8	162 6.5	55 6.4	52 2.9	195 4.4	124 2.5	9 4.5	24 0.9	29 1.6	23 1.4	22 4.5	449 7.2	112 13.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
VERY WELL	3765 53.8	1436 88.4	912 38.7	508 90.4	1089 51.2	130 72.2	2899 56.4	245 48.5	65 70.7	54 55.7	7 63.6	755 53.6	837 51.9	2029 56.9	1273 44.7	1173 64.8	528 74.8	3763 66.7	-
WELL	1597 22.8	140 8.6	690 29.2	34 6.0	711 33.4	32 17.8	1202 23.4	129 25.5	16 17.4	25 25.8	3 27.3	336 23.9	388 24.1	802 22.5	736 25.9	417 23.0	102 14.4	1595 28.3	1 0.1
NOT WELL	786 11.2	24 1.5	537 22.8	10 1.8	202 9.5	14 7.8	536 10.4	81 16.0	5 5.4	11 11.3	1 9.1	170 12.1	219 13.6	368 10.3	476 16.7	98 5.4	22 3.1	240 4.3	537 61.0
NOT AT ALL	294 4.2	9 0.6	160 6.8	3 0.5	115 5.4	2 1.1	200 3.9	18 3.6	5 5.4	2 2.1	-	65 4.6	68 4.2	141 4.0	161 5.7	43 2.4	13 1.8	-	283 32.1
BLANK	561 8.0	16 1.0	60 2.5	7 1.2	12 0.6	2 1.1	307 6.0	32 6.3	1 1.1	5 5.2	-	82 5.8	101 6.3	228 6.4	200 7.0	80 4.4	41 5.8	47 0.8	60 6.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
VERY WELL	3765	34	7	63	53	294	161	229	101	92	38	81	144	17	118	87	96	14	54	20
	53.8	68.0	31.8	58.9	54.1	46.2	48.3	60.7	59.4	51.7	54.3	52.3	69.9	50.0	54.9	63.0	61.1	70.0	47.8	51.3
WELL	1597	9	6	25	20	191	107	90	43	39	13	42	38	9	51	27	32	3	27	7
	22.8	18.0	27.3	23.4	20.4	30.0	32.1	23.9	25.3	21.9	18.6	27.1	18.4	26.5	23.7	19.6	20.4	15.0	23.9	17.9
NOT WELL	786	3	2	5	6	61	24	23	15	24	8	12	13	4	26	9	10	1	13	6
	11.2	6.0	9.1	4.7	6.1	9.6	7.2	6.1	8.8	13.5	11.4	7.7	6.3	11.8	12.1	6.5	6.4	5.0	11.5	15.4
NOT AT ALL	294	2	5	5	10	22	14	10	3	3	4	10	4	2	7	7	6	-	7	1
	4.2	4.0	22.7	4.7	10.2	3.5	4.2	2.7	1.8	1.7	5.7	6.5	1.9	5.9	3.3	5.1	3.8		6.2	2.6
BLANK	561	2	2	9	9	68	27	25	8	20	7	10	7	2	13	8	13	2	12	5
	8.0	4.0	9.1	8.4	9.2	10.7	8.1	6.6	4.7	11.2	10.0	6.5	3.4	5.9	6.0	5.8	8.3	10.0	10.6	12.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
VERY WELL	3765 53.8	73 64.0	25 62.5	52 46.0	273 49.3	72 60.5	58 56.9	53 41.4	27 51.9	573 51.1	383 50.5	180 49.9	36 72.0	202 71.6
WELL	1597 22.8	32 28.1	5 12.5	26 23.0	120 21.7	15 12.6	23 22.5	29 22.7	6 11.5	243 21.7	174 23.0	73 20.2	9 18.0	51 18.1
NOT WELL	786 11.2	5 4.4	5 12.5	14 12.4	93 16.8	16 13.4	8 7.8	19 14.8	10 19.2	155 13.8	103 13.6	66 18.3	-	14 5.0
NOT AT ALL	294 4.2	4 3.5	1 2.5	4 3.5	31 5.6	6 5.0	3 2.9	8 6.3	4 7.7	48 4.3	40 5.3	15 4.2	3 6.0	6 2.1
BLANK	561 8.0	-	4 10.0	17 15.0	37 6.7	10 8.4	10 9.8	19 14.8	5 9.6	103 9.2	58 7.7	27 7.5	2 4.0	9 3.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
VERY WELL	3765 53.8	86 68.3	202 71.6	1499 50.8	1524 56.0	502 61.8	388 53.4	2419 50.7	1141 59.7	200 64.5
WELL	1597 22.8	18 14.3	51 18.1	634 21.5	681 25.0	166 20.4	155 21.3	1142 23.9	398 20.8	54 17.4
NOT WELL	786 11.2	8 6.3	14 5.0	436 14.8	207 7.6	64 7.9	80 11.0	599 12.6	154 8.1	28 9.0
NOT AT ALL	294 4.2	2 1.6	6 2.1	142 4.8	100 3.7	26 3.2	30 4.1	203 4.3	83 4.3	8 2.6
BLANK	561 8.0	12 9.5	9 3.2	239 8.1	208 7.6	54 6.7	73 10.1	406 8.5	134 7.0	20 6.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
VERY WELL	3765 53.8	790 62.8	768 58.0	521 52.8	980 57.2	679 58.2	600 41.7	673 47.8	710 59.8	463 74.2	528 74.8	1710 52.0	250 67.0	1502 54.1	97 62.2	127 47.7	2652 53.3	577 54.5	273 52.7	248 59.8
WELL	1597 22.8	340 27.0	335 25.3	233 23.6	392 22.9	275 23.6	340 23.6	396 28.1	305 25.7	112 17.9	102 14.4	770 23.4	70 18.8	639 23.0	26 16.7	69 25.9	1130 22.7	259 24.5	120 23.2	80 19.3
NOT WELL	786 11.2	92 7.3	171 12.9	168 17.0	213 12.4	114 9.8	286 19.9	190 13.5	82 6.9	16 2.6	22 3.1	396 12.0	24 6.4	304 11.0	10 6.4	38 14.3	589 11.8	101 9.5	59 11.4	31 7.5
NOT AT ALL	294 4.2	22 1.7	40 3.0	48 4.9	104 6.1	66 5.7	99 6.9	62 4.4	31 2.6	12 1.9	13 1.8	142 4.3	10 2.7	122 4.4	4 2.6	10 3.8	214 4.3	40 3.8	22 4.2	18 4.3
BLANK	561 8.0	14 1.1	10 0.8	16 1.6	25 1.5	33 2.8	114 7.9	86 6.1	59 5.0	21 3.4	41 5.8	271 8.2	19 5.1	208 7.5	19 12.2	22 8.3	391 7.9	81 7.7	44 8.5	38 9.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q19. IN YOUR HOME, IS ENGLISH SPOKEN:

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
VERY WELL	3765 53.8	3763 66.7	-	3765 100.0	-	-	-
WELL	1597 22.8	1595 28.3	1 0.1	-	1597 100.0	-	-
NOT WELL	786 11.2	240 4.3	537 61.0	-	-	786 100.0	-
NOT AT ALL	294 4.2	-	283 32.1	-	-	-	294 100.0
BLANK	561 8.0	47 0.8	60 6.8	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====			WEEK -END	=====		5+ WEEK	=====		ADULT	=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK		3-4 WEEK	<3 WEEK		SEN MEDS	YOUTH		WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
HISPANIC/LATINO	2359 33.7	817 31.6	1187 35.6	352 32.8	1771 35.6	339 32.0	235 25.2	1671 36.5	156 16.8	499 35.3	1805 36.5	597 27.9	2021 32.4	233 40.0	1108 35.3	1170 35.3	1358 37.1	906 30.9
WHITE/CAUCASIAN	1625 23.2	592 22.9	769 23.1	262 24.4	1087 21.8	270 25.5	259 27.8	943 20.6	335 36.0	333 23.6	984 19.9	651 30.4	1502 24.1	109 18.7	858 27.3	750 22.6	819 22.4	733 25.0
FILIPINO	1356 19.4	523 20.2	630 18.9	200 18.7	955 19.2	213 20.1	185 19.8	822 18.0	192 20.6	333 23.6	952 19.2	425 19.8	1244 19.9	101 17.4	571 18.2	773 23.3	680 18.6	577 19.7
BLACK/AFRICAN AMERICAN	562 8.0	194 7.5	273 8.2	95 8.9	408 8.2	77 7.3	72 7.7	340 7.4	80 8.6	134 9.5	385 7.8	185 8.6	492 7.9	63 10.8	300 9.6	249 7.5	297 8.1	234 8.0
CHINESE	471 6.7	230 8.9	190 5.7	50 4.7	329 6.6	62 5.9	80 8.6	312 6.8	45 4.8	112 7.9	364 7.4	108 5.0	431 6.9	32 5.5	194 6.2	272 8.2	197 5.4	221 7.5
ASIAN/PACIFIC ISLANDER	265 3.8	88 3.4	140 4.2	37 3.5	190 3.8	38 3.6	36 3.9	170 3.7	21 2.3	73 5.2	200 4.0	83 3.9	245 3.9	17 2.9	118 3.8	146 4.4	139 3.8	106 3.6
EAST INDIAN/PAKISTANI	74 1.1	22 0.9	38 1.1	14 1.3	59 1.2	2 0.2	13 1.4	55 1.2	6 0.6	13 0.9	61 1.2	13 0.6	70 1.1	4 0.7	49 1.6	24 0.7	31 0.8	37 1.3
NATIVE AMERICAN	56 0.8	20 0.8	28 0.8	7 0.7	36 0.7	13 1.2	7 0.8	38 0.8	9 1.0	9 0.6	32 0.6	24 1.1	52 0.8	3 0.5	22 0.7	33 1.0	31 0.8	22 0.8
VIETNAMESE	41 0.6	14 0.5	23 0.7	4 0.4	28 0.6	7 0.7	5 0.5	21 0.5	2 0.2	17 1.2	32 0.6	6 0.3	36 0.6	5 0.9	24 0.8	15 0.5	19 0.5	20 0.7
MIDDLE EASTERN	36 0.5	17 0.7	15 0.5	4 0.4	25 0.5	5 0.5	6 0.6	16 0.3	7 0.8	13 0.9	23 0.5	15 0.7	31 0.5	5 0.9	20 0.6	16 0.5	18 0.5	18 0.6
OTHER (UNSPECIFIED)	88 1.3	35 1.4	38 1.1	15 1.4	66 1.3	13 1.2	9 1.0	64 1.4	11 1.2	11 0.8	69 1.4	26 1.2	74 1.2	8 1.4	47 1.5	40 1.2	41 1.1	38 1.3
BLANK/UNKNOWN	638 9.1	257 9.9	286 8.6	95 8.9	452 9.1	93 8.8	88 9.4	401 8.8	111 11.9	110 7.8	444 9.0	191 8.9	548 8.8	56 9.6	90 2.9	126 3.8	324 8.8	270 9.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
HISPANIC/LATINO	2359 33.7	1734 34.3	562 34.2	66 22.0	1190 33.5	857 34.6	259 30.2	482 26.8	1660 37.3	1719 34.5	64 32.3	1063 41.2	747 42.2	406 25.2	83 17.0	1679 27.1	680 84.6
WHITE/CAUCASIAN	1625 23.2	1191 23.5	350 21.3	93 31.0	762 21.5	579 23.4	272 31.7	504 28.0	1024 23.0	1257 25.2	56 28.3	611 23.7	378 21.4	476 29.5	150 30.8	1608 25.9	17 2.1
FILIPINO	1356 19.4	973 19.2	332 20.2	50 16.7	795 22.4	439 17.7	110 12.8	408 22.7	875 19.7	1092 21.9	32 16.2	519 20.1	294 16.6	369 22.9	161 33.1	1353 21.8	3 0.4
BLACK/AFRICAN AMERICAN	562 8.0	387 7.6	152 9.3	24 8.0	263 7.4	213 8.6	76 8.9	169 9.4	346 7.8	398 8.0	28 14.1	239 9.3	149 8.4	147 9.1	22 4.5	560 9.0	2 0.2
CHINESE	471 6.7	318 6.3	123 7.5	41 13.7	192 5.4	193 7.8	84 9.8	183 10.2	269 6.0	329 6.6	8 4.0	202 7.8	98 5.5	129 8.0	34 7.0	470 7.6	1 0.1
ASIAN/PACIFIC ISLANDER	265 3.8	195 3.9	63 3.8	16 5.3	134 3.8	92 3.7	38 4.4	83 4.6	174 3.9	195 3.9	6 3.0	141 5.5	70 4.0	41 2.5	8 1.6	265 4.3	-
EAST INDIAN/PAKISTANI	74 1.1	48 0.9	18 1.1	4 1.3	37 1.0	30 1.2	7 0.8	18 1.0	49 1.1	57 1.1	2 1.0	25 1.0	33 1.9	10 0.6	4 0.8	74 1.2	-
NATIVE AMERICAN	56 0.8	43 0.8	12 0.7	1 0.3	23 0.6	21 0.8	11 1.3	16 0.9	38 0.9	43 0.9	4 2.0	29 1.1	16 0.9	8 0.5	3 0.6	54 0.9	2 0.2
VIETNAMESE	41 0.6	28 0.6	9 0.5	3 1.0	14 0.4	17 0.7	8 0.9	15 0.8	26 0.6	26 0.5	1 0.5	24 0.9	7 0.4	8 0.5	1 0.2	41 0.7	-
MIDDLE EASTERN	36 0.5	31 0.6	6 0.4	2 0.7	21 0.6	14 0.6	1 0.1	12 0.7	24 0.5	28 0.6	2 1.0	20 0.8	10 0.6	5 0.3	1 0.2	36 0.6	-
OTHER (UNSPECIFIED)	88 1.3	55 1.1	28 1.7	6 2.0	41 1.2	34 1.4	12 1.4	19 1.1	64 1.4	49 1.0	10 5.1	25 1.0	29 1.6	25 1.6	7 1.4	88 1.4	-
BLANK/UNKNOWN	638 9.1	459 9.1	141 8.6	25 8.3	362 10.2	180 7.3	66 7.7	80 4.5	251 5.6	180 3.6	14 7.1	57 2.2	47 2.7	55 3.4	25 5.1	532 8.6	106 13.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC BACKGROUND? (CHECK ALL THAT APPLY)

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
HISPANIC/LATINO	2359 33.7	159 9.8	2359 100.0	49 8.7	83 3.9	23 12.8	1720 33.4	165 32.7	29 31.5	34 35.1	4 36.4	441 31.3	532 33.0	1260 35.3	1190 41.8	484 26.7	114 16.1	1774 31.4	569 64.6
WHITE/CAUCASIAN	1625 23.2	1625 100.0	159 6.7	49 8.7	108 5.1	33 18.3	1241 24.1	98 19.4	23 25.0	21 21.6	6 54.5	329 23.4	357 22.1	879 24.6	532 18.7	498 27.5	250 35.4	1601 28.4	16 1.8
FILIPINO	1356 19.4	66 4.1	57 2.4	35 6.2	1356 63.7	11 6.1	1102 21.4	90 17.8	6 6.5	21 21.6	1 9.1	242 17.2	344 21.3	727 20.4	505 17.7	444 24.5	124 17.6	1244 22.0	108 12.3
BLACK/AFRICAN AMERICAN	562 8.0	49 3.0	49 2.1	562 100.0	52 2.4	19 10.6	381 7.4	64 12.7	19 20.7	18 18.6	-	117 8.3	131 8.1	291 8.2	212 7.4	175 9.7	64 9.1	555 9.8	6 0.7
CHINESE	471 6.7	26 1.6	27 1.1	17 3.0	471 22.1	9 5.0	343 6.7	64 12.7	6 6.5	3 3.1	-	114 8.1	128 7.9	215 6.0	153 5.4	124 6.8	90 12.7	359 6.4	110 12.5
ASIAN/PACIFIC ISLANDER	265 3.8	25 1.5	12 0.5	8 1.4	265 12.4	-	211 4.1	19 3.8	4 4.3	4 4.1	-	71 5.0	56 3.5	131 3.7	90 3.2	82 4.5	47 6.7	244 4.3	21 2.4
EAST INDIAN/PAKISTANI	74 1.1	3 0.2	2 0.1	3 0.5	74 3.5	-	53 1.0	1 0.2	5 5.4	1 1.0	-	33 2.3	18 1.1	23 0.6	21 0.7	27 1.5	14 2.0	64 1.1	10 1.1
NATIVE AMERICAN	56 0.8	24 1.5	16 0.7	10 1.8	5 0.2	56 31.1	45 0.9	3 0.6	-	-	-	13 0.9	8 0.5	35 1.0	23 0.8	19 1.0	5 0.7	54 1.0	1 0.1
VIETNAMESE	41 0.6	10 0.6	8 0.3	8 1.4	41 1.9	5 2.8	27 0.5	2 0.4	1 1.1	-	-	7 0.5	13 0.8	19 0.5	18 0.6	8 0.4	7 1.0	34 0.6	6 0.7
MIDDLE EASTERN	36 0.5	3 0.2	2 0.1	-	1 *	36 20.0	31 0.6	1 0.2	1 1.1	1 1.0	-	10 0.7	11 0.7	15 0.4	15 0.5	12 0.7	4 0.6	33 0.6	3 0.3
OTHER (UNSPECIFIED)	88 1.3	6 0.4	5 0.2	9 1.6	8 0.4	88 48.9	63 1.2	7 1.4	1 1.1	1 1.0	-	15 1.1	28 1.7	40 1.1	30 1.1	25 1.4	10 1.4	82 1.5	6 0.7
BLANK/UNKNOWN	638 9.1	-	-	-	-	-	372 7.2	30 5.9	3 3.3	6 6.2	-	108 7.7	125 7.7	249 7.0	222 7.8	94 5.2	50 7.1	155 2.7	34 3.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
HISPANIC/LATINO	2359 33.7	14 28.0	13 59.1	29 27.1	37 37.8	143 22.5	76 22.8	84 22.3	35 20.6	83 46.6	32 45.7	60 38.7	63 30.6	14 41.2	92 42.8	29 21.0	37 23.6	5 25.0	62 54.9	25 64.1
WHITE/CAUCASIAN	1625 23.2	21 42.0	5 22.7	32 29.9	31 31.6	69 10.8	41 12.3	60 15.9	24 14.1	22 12.4	13 18.6	35 22.6	68 33.0	10 29.4	49 22.8	48 34.8	50 31.8	11 55.0	26 23.0	12 30.8
FILIPINO	1356 19.4	6 12.0	1 4.5	29 27.1	14 14.3	257 40.4	125 37.5	160 42.4	66 38.8	43 24.2	10 14.3	40 25.8	45 21.8	4 11.8	19 8.8	19 13.8	17 10.8	-	6 5.3	1 2.6
BLACK/AFRICAN AMERICAN	562 8.0	2 4.0	1 4.5	13 12.1	10 10.2	45 7.1	29 8.7	29 7.7	20 11.8	9 5.1	4 5.7	6 3.9	14 6.8	1 2.9	15 7.0	6 4.3	11 7.0	4 20.0	6 5.3	-
CHINESE	471 6.7	2 4.0	-	2 1.9	2 2.0	52 8.2	24 7.2	33 8.8	22 12.9	4 2.2	5 7.1	3 1.9	13 6.3	2 5.9	19 8.8	8 5.8	24 15.3	-	1 0.9	1 2.6
ASIAN/PACIFIC ISLANDER	265 3.8	2 4.0	-	8 7.5	3 3.1	30 4.7	13 3.9	13 3.4	3 1.8	3 1.7	1 1.4	4 2.6	11 5.3	1 2.9	11 5.1	18 13.0	5 3.2	1 5.0	1 0.9	1 2.6
EAST INDIAN/PAKISTANI	74 1.1	1 2.0	-	-	-	1 0.2	1 0.3	4 1.1	1 0.6	-	-	-	6 2.9	2 5.9	5 2.3	8 5.8	5 3.2	-	2 1.8	-
NATIVE AMERICAN	56 0.8	1 2.0	-	1 0.9	-	2 0.3	3 0.9	4 1.1	-	-	-	1 0.6	2 1.0	-	2 0.9	-	3 1.9	1 5.0	1 0.9	-
VIETNAMESE	41 0.6	-	-	-	-	5 0.8	-	5 1.3	1 0.6	-	-	-	1 0.5	-	1 0.5	-	1 0.6	-	-	-
MIDDLE EASTERN	36 0.5	1 2.0	-	2 1.9	1 1.0	1 0.2	3 0.9	2 0.5	1 0.6	1 0.6	-	-	2 1.0	-	-	3 2.2	1 0.6	1 5.0	-	-
OTHER (UNSPECIFIED)	88 1.3	-	-	1 0.9	-	11 1.7	6 1.8	1 0.3	1 0.6	1 0.6	3 4.3	1 0.6	-	-	2 0.9	1 0.7	2 1.3	-	1 0.9	-
BLANK/UNKNOWN	638 9.1	5 10.0	4 18.2	11 10.3	11 11.2	71 11.2	31 9.3	27 7.2	9 5.3	19 10.7	5 7.1	14 9.0	8 3.9	1 2.9	16 7.4	14 10.1	18 11.5	2 10.0	10 8.8	2 5.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
HISPANIC/LATINO	2359 33.7	60 52.6	16 40.0	51 45.1	220 39.7	45 37.8	35 34.3	73 57.0	21 40.4	421 37.5	285 37.6	137 38.0	16 32.0	36 12.8
WHITE/CAUCASIAN	1625 23.2	28 24.6	7 17.5	8 7.1	122 22.0	55 46.2	37 36.3	17 13.3	12 23.1	301 26.8	166 21.9	88 24.4	20 40.0	101 35.8
FILIPINO	1356 19.4	3 2.6	1 2.5	3 2.7	51 9.2	8 6.7	7 6.9	2 1.6	7 13.5	153 13.6	153 20.2	20 5.5	7 14.0	43 15.2
BLACK/AFRICAN AMERICAN	562 8.0	13 11.4	9 22.5	30 26.5	58 10.5	-	8 7.8	20 15.6	9 17.3	85 7.6	47 6.2	36 10.0	1 2.0	9 3.2
CHINESE	471 6.7	4 3.5	-	3 2.7	39 7.0	2 1.7	4 3.9	1 0.8	1 1.9	57 5.1	37 4.9	23 6.4	1 2.0	74 26.2
ASIAN/PACIFIC ISLANDER	265 3.8	1 0.9	1 2.5	4 3.5	24 4.3	2 1.7	5 4.9	3 2.3	2 3.8	32 2.9	26 3.4	17 4.7	3 6.0	14 5.0
EAST INDIAN/PAKISTANI	74 1.1	4 3.5	-	-	6 1.1	-	-	-	-	6 0.5	6 0.8	9 2.5	1 2.0	6 2.1
NATIVE AMERICAN	56 0.8	2 1.8	1 2.5	1 0.9	10 1.8	1 0.8	1 1.0	-	-	5 0.4	5 0.7	4 1.1	-	2 0.7
VIETNAMESE	41 0.6	1 0.9	-	-	7 1.3	-	1 1.0	-	-	10 0.9	1 0.1	2 0.6	-	2 0.7
MIDDLE EASTERN	36 0.5	-	-	-	1 0.2	-	-	-	-	9 0.8	6 0.8	-	1 2.0	1 0.4
OTHER (UNSPECIFIED)	88 1.3	2 1.8	1 2.5	1 0.9	2 0.4	1 0.8	-	2 1.6	-	19 1.7	11 1.5	10 2.8	3 6.0	7 2.5
BLANK/UNKNOWN	638 9.1	3 2.6	4 10.0	18 15.9	42 7.6	8 6.7	13 12.7	18 14.1	7 13.5	121 10.8	65 8.6	34 9.4	4 8.0	15 5.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
HISPANIC/LATINO	2359 33.7	21 16.7	36 12.8	1116 37.8	720 26.5	218 26.8	339 46.7	1643 34.5	657 34.4	54 17.4
WHITE/CAUCASIAN	1625 23.2	52 41.3	101 35.8	741 25.1	528 19.4	258 31.8	176 24.2	967 20.3	549 28.7	105 33.9
FILIPINO	1356 19.4	41 32.5	43 15.2	392 13.3	875 32.2	84 10.3	26 3.6	1012 21.2	268 14.0	74 23.9
BLACK/AFRICAN AMERICAN	562 8.0	13 10.3	9 3.2	228 7.7	198 7.3	53 6.5	96 13.2	386 8.1	147 7.7	29 9.4
CHINESE	471 6.7	8 6.3	74 26.2	166 5.6	221 8.1	104 12.8	15 2.1	291 6.1	123 6.4	56 18.1
ASIAN/PACIFIC ISLANDER	265 3.8	5 4.0	14 5.0	102 3.5	109 4.0	50 6.2	18 2.5	180 3.8	76 4.0	9 2.9
EAST INDIAN/PAKISTANI	74 1.1	1 0.8	6 2.1	27 0.9	21 0.8	22 2.7	7 1.0	38 0.8	32 1.7	4 1.3
NATIVE AMERICAN	56 0.8	2 1.6	2 0.7	25 0.8	17 0.6	9 1.1	6 0.8	36 0.8	17 0.9	2 0.6
VIETNAMESE	41 0.6	3 2.4	2 0.7	21 0.7	15 0.6	3 0.4	2 0.3	31 0.7	5 0.3	5 1.6
MIDDLE EASTERN	36 0.5	-	1 0.4	16 0.5	15 0.6	5 0.6	-	25 0.5	10 0.5	1 0.3
OTHER (UNSPECIFIED)	88 1.3	1 0.8	7 2.5	43 1.5	32 1.2	10 1.2	7 1.0	66 1.4	20 1.0	2 0.6
BLANK/UNKNOWN	638 9.1	11 8.7	15 5.3	273 9.3	235 8.6	74 9.1	75 10.3	455 9.5	162 8.5	20 6.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
HISPANIC/LATINO	2359 33.7	464 36.9	599 45.2	439 44.5	574 33.5	223 19.1	642 44.6	548 38.9	344 29.0	140 22.4	114 16.1	1286 39.1	72 19.3	868 31.3	38 24.4	62 23.3	1771 35.6	339 32.0	139 26.8	96 23.1
WHITE/CAUCASIAN	1625 23.2	316 25.1	295 22.3	205 20.8	436 25.4	363 31.1	241 16.7	291 20.7	303 25.5	195 31.3	250 35.4	688 20.9	131 35.1	668 24.1	65 41.7	31 11.7	1087 21.8	270 25.5	134 25.9	125 30.1
FILIPINO	1356 19.4	317 25.2	202 15.3	136 13.8	345 20.1	343 29.4	231 16.1	274 19.5	295 24.9	149 23.9	124 17.6	605 18.4	75 20.1	564 20.3	13 8.3	80 30.1	955 19.2	213 20.1	113 21.8	72 17.3
BLACK/AFRICAN AMERICAN	562 8.0	123 9.8	116 8.8	83 8.4	150 8.8	85 7.3	113 7.9	99 7.0	111 9.4	64 10.3	64 9.1	281 8.5	16 4.3	225 8.1	9 5.8	13 4.9	408 8.2	77 7.3	40 7.7	32 7.7
CHINESE	471 6.7	105 8.3	97 7.3	53 5.4	121 7.1	87 7.5	67 4.7	86 6.1	71 6.0	53 8.5	90 12.7	149 4.5	48 12.9	215 7.7	6 3.8	48 18.0	329 6.6	62 5.9	41 7.9	39 9.4
ASIAN/PACIFIC ISLANDER	265 3.8	68 5.4	73 5.5	39 4.0	57 3.3	23 2.0	48 3.3	42 3.0	52 4.4	30 4.8	47 6.7	122 3.7	17 4.6	102 3.7	4 2.6	16 6.0	190 3.8	38 3.6	16 3.1	20 4.8
EAST INDIAN/PAKISTANI	74 1.1	11 0.9	14 1.1	26 2.6	12 0.7	9 0.8	11 0.8	10 0.7	7 0.6	20 3.2	14 2.0	25 0.8	6 1.6	33 1.2	4 2.6	2 0.8	59 1.2	2 0.2	7 1.4	6 1.4
NATIVE AMERICAN	56 0.8	9 0.7	20 1.5	8 0.8	11 0.6	8 0.7	12 0.8	11 0.8	11 0.9	8 1.3	5 0.7	25 0.8	6 1.6	20 0.7	2 1.3	1 0.4	36 0.7	13 1.2	4 0.8	3 0.7
VIETNAMESE	41 0.6	17 1.4	7 0.5	5 0.5	5 0.3	6 0.5	14 1.0	4 0.3	5 0.4	3 0.5	7 1.0	16 0.5	3 0.8	20 0.7	-	-	28 0.6	7 0.7	2 0.4	3 0.7
MIDDLE EASTERN	36 0.5	13 1.0	7 0.5	5 0.5	7 0.4	4 0.3	10 0.7	5 0.4	8 0.7	4 0.6	4 0.6	18 0.5	-	17 0.6	1 0.6	-	25 0.5	5 0.5	2 0.4	4 1.0
OTHER (UNSPECIFIED)	88 1.3	11 0.9	14 1.1	19 1.9	27 1.6	15 1.3	21 1.5	9 0.6	13 1.1	12 1.9	10 1.4	40 1.2	1 0.3	36 1.3	2 1.3	6 2.3	66 1.3	13 1.2	6 1.2	3 0.7
BLANK/UNKNOWN	638 9.1	29 2.3	28 2.1	33 3.3	46 2.7	48 4.1	125 8.7	97 6.9	67 5.6	27 4.3	50 7.1	294 8.9	30 8.0	250 9.0	20 12.8	21 7.9	452 9.1	93 8.8	46 8.9	42 10.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q20. WHICH OF THE FOLLOWING BEST DESCRIBES YOUR ETHNIC
BACKGROUND? (CHECK ALL THAT APPLY)

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
HISPANIC/LATINO	2359 33.7	1774 31.4	569 64.6	912 24.2	690 43.2	537 68.3	160 54.4
WHITE/CAUCASIAN	1625 23.2	1601 28.4	16 1.8	1436 38.1	140 8.8	24 3.1	9 3.1
FILIPINO	1356 19.4	1244 22.0	108 12.3	718 19.1	493 30.9	72 9.2	66 22.4
BLACK/AFRICAN AMERICAN	562 8.0	555 9.8	6 0.7	508 13.5	34 2.1	10 1.3	3 1.0
CHINESE	471 6.7	359 6.4	110 12.5	188 5.0	143 9.0	99 12.6	38 12.9
ASIAN/PACIFIC ISLANDER	265 3.8	244 4.3	21 2.4	179 4.8	56 3.5	23 2.9	6 2.0
EAST INDIAN/PAKISTANI	74 1.1	64 1.1	10 1.1	41 1.1	18 1.1	9 1.1	4 1.4
NATIVE AMERICAN	56 0.8	54 1.0	1 0.1	46 1.2	8 0.5	2 0.3	-
VIETNAMESE	41 0.6	34 0.6	6 0.7	19 0.5	14 0.9	5 0.6	3 1.0
MIDDLE EASTERN	36 0.5	33 0.6	3 0.3	22 0.6	8 0.5	5 0.6	1 0.3
OTHER (UNSPECIFIED)	88 1.3	82 1.5	6 0.7	62 1.6	16 1.0	7 0.9	1 0.3
BLANK/UNKNOWN	638 9.1	155 2.7	34 3.9	102 2.7	38 2.4	16 2.0	9 3.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
SAN MATEO COUNTY (NET)	4940 70.5	1878 72.6	2344 70.3	708 66.0	3631 73.0	742 70.1	548 58.7	3157 69.0	641 68.9	1094 77.4	3559 71.9	1449 67.6	4500 72.1	366 62.9	2153 68.6	2491 75.1	2462 67.2	2217 75.6
SAN FRANCISCO COUNTY	505 7.2	159 6.1	253 7.6	93 8.7	288 5.8	87 8.2	127 13.6	374 8.2	64 6.9	63 4.5	358 7.2	148 6.9	466 7.5	23 4.0	239 7.6	233 7.0	324 8.8	139 4.7
SANTA CLARA COUNTY (NET)	296 4.2	87 3.4	148 4.4	61 5.7	201 4.0	48 4.5	46 4.9	202 4.4	40 4.3	54 3.8	203 4.1	101 4.7	244 3.9	48 8.2	156 5.0	125 3.8	173 4.7	108 3.7
ALAMEDA COUNTY (NET)	65 0.9	30 1.2	30 0.9	5 0.5	37 0.7	13 1.2	14 1.5	56 1.2	5 0.5	4 0.3	51 1.0	14 0.7	58 0.9	5 0.9	30 1.0	32 1.0	50 1.4	10 0.3
CONTRA COSTA COUNTY (NET)	28 0.4	8 0.3	17 0.5	3 0.3	13 0.3	4 0.4	11 1.2	23 0.5	3 0.3	2 0.1	20 0.4	8 0.4	22 0.4	6 1.0	12 0.4	14 0.4	20 0.5	5 0.2
SOLANO COUNTY	5 0.1	4 0.2	-	1 0.1	4 0.1	1 0.1	-	4 0.1	1 0.1	-	5 0.1	1 *	4 0.1	1 0.2	1 *	3 0.1	2 0.1	3 0.1
SAN JOAQUIN COUNTY (NET)	3 *	1 *	2 0.1	-	2 *	1 0.1	-	1 *	-	-	2 *	1 *	3 *	-	-	3 0.1	1 *	1 *
SANTA CRUZ COUNTY	3 *	-	1 *	2 0.2	-	-	3 0.3	3 0.1	-	-	1 *	2 0.1	3 *	-	2 0.1	1 *	2 0.1	1 *
MARIN COUNTY	2 *	-	2 0.1	-	1 *	-	1 0.1	2 *	-	-	1 *	1 *	2 *	-	2 0.1	-	2 0.1	-
NAPA COUNTY	2 *	-	2 0.1	-	-	1 0.1	1 0.1	2 *	-	-	1 *	1 *	1 *	1 0.2	1 *	1 *	2 0.1	-
SONOMA COUNTY	1 *	-	1 *	-	1 *	-	-	1 *	-	-	-	-	1 *	-	1 *	-	1 *	-
OTHER NORTHERN CALIFORNIA	9 0.1	3 0.1	5 0.2	1 0.1	3 0.1	4 0.4	2 0.2	6 0.1	1 0.1	2 0.1	6 0.1	3 0.1	7 0.1	2 0.3	4 0.1	3 0.1	5 0.1	4 0.1
SOUTHERN CALIFORNIA	17 0.2	5 0.2	6 0.2	6 0.6	5 0.1	1 0.1	11 1.2	14 0.3	2 0.2	1 0.1	7 0.1	10 0.5	15 0.2	1 0.2	12 0.4	5 0.2	15 0.4	1 *

*INCLUDED IN SANTA CLARA COUNTY TOTAL IS ZIP CODE 94303
WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH

OTHER CALIFORNIA	2 *	-	1 *	1 0.1	1 *	1 0.1	-	1 *	1 0.1	-	-	2 0.1	1 *	1 0.2	2 0.1	-	2 0.1	-
OUTSIDE CALIFORNIA	59 0.8	24 0.9	24 0.7	11 1.0	30 0.6	6 0.6	23 2.5	45 1.0	6 0.6	7 0.5	37 0.7	29 1.4	51 0.8	6 1.0	30 1.0	26 0.8	36 1.0	20 0.7
NO ANSWER	1066 15.2	389 15.0	497 14.9	180 16.8	759 15.3	149 14.1	146 15.6	683 14.9	167 17.9	187 13.2	700 14.1	373 17.4	863 13.8	122 21.0	493 15.7	380 11.5	565 15.4	422 14.4

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
SAN MATEO COUNTY (NET)	4940 70.5	3760 74.3	973 59.3	227 75.7	2585 72.9	1747 70.6	565 65.9	1338 74.5	3134 70.4	3638 72.9	120 60.6	1958 75.8	1240 70.1	1119 69.5	331 68.0	4499 72.6	441 54.9
SAN FRANCISCO COUNTY	505 7.2	262 5.2	227 13.8	12 4.0	187 5.3	235 9.5	75 8.8	102 5.7	346 7.8	351 7.0	19 9.6	161 6.2	141 8.0	134 8.3	36 7.4	440 7.1	65 8.1
SANTA CLARA COUNTY (NET)	296 4.2	190 3.8	98 6.0	15 5.0	133 3.7	99 4.0	59 6.9	69 3.8	202 4.5	237 4.8	9 4.5	117 4.5	72 4.1	84 5.2	9 1.8	257 4.1	39 4.9
ALAMEDA COUNTY (NET)	65 0.9	26 0.5	31 1.9	6 2.0	36 1.0	17 0.7	11 1.3	26 1.4	34 0.8	49 1.0	1 0.5	18 0.7	24 1.4	15 0.9	3 0.6	61 1.0	4 0.5
CONTRA COSTA COUNTY (NET)	28 0.4	17 0.3	10 0.6	2 0.7	16 0.5	8 0.3	4 0.5	11 0.6	13 0.3	25 0.5	- 0.5	9 0.3	7 0.4	10 0.6	1 0.2	26 0.4	2 0.2
SOLANO COUNTY	5 0.1	3 0.1	2 0.1	-	3 0.1	2 0.1	-	-	2 *	4 0.1	-	1 *	1 0.1	1 0.1	1 0.2	4 0.1	1 0.1
SAN JOAQUIN COUNTY (NET)	3 *	3 0.1	1 0.1	-	3 0.1	-	-	1 0.1	1 *	3 0.1	-	-	1 0.1	2 0.1	-	3 *	-
SANTA CRUZ COUNTY	3 *	2 *	1 0.1	-	2 0.1	-	1 0.1	1 0.1	2 *	3 0.1	-	1 *	1 0.1	1 0.1	-	3 *	-
MARIN COUNTY	2 *	2 *	-	-	-	2 0.1	-	1 0.1	1 *	2 *	-	-	1 0.1	1 0.1	-	2 *	-
NAPA COUNTY	2 *	1 *	1 0.1	-	-	1 *	1 0.1	1 0.1	1 *	2 *	-	1 *	-	1 0.1	-	2 *	-
SONOMA COUNTY	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	1 0.1	-	-	1 *	-
OTHER NORTHERN CALIFORNIA	9 0.1	3 0.1	5 0.3	1 0.3	6 0.2	2 0.1	1 0.1	4 0.2	3 0.1	4 0.1	-	4 0.2	1 0.1	1 0.1	1 0.2	7 0.1	2 0.2
SOUTHERN CALIFORNIA	17 0.2	12 0.2	5 0.3	-	8 0.2	5 0.2	3 0.4	8 0.4	6 0.1	14 0.3	-	3 0.1	11 0.6	-	2 0.4	13 0.2	4 0.5

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
OTHER CALIFORNIA	2 *	1 *	1 0.1	-	1 *	-	1 0.1	-	2 *	2 *	-	-	2 0.1	-	-	2 *	-
OUTSIDE CALIFORNIA	59 0.8	42 0.8	14 0.9	4 1.3	32 0.9	23 0.9	4 0.5	18 1.0	37 0.8	42 0.8	1 0.5	12 0.5	23 1.3	14 0.9	8 1.6	51 0.8	8 1.0
NO ANSWER	1066 15.2	735 14.5	273 16.6	33 11.0	534 15.1	334 13.5	132 15.4	217 12.1	665 14.9	610 12.2	48 24.2	297 11.5	243 13.7	228 14.2	95 19.5	828 13.4	238 29.6

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COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
SAN MATEO COUNTY (NET)	4940 70.5	1225 75.4	1621 68.7	325 57.8	1652 77.6	131 72.8	4940 96.0	-	-	-	-	863 61.3	1210 75.0	2748 77.0	2032 71.4	1369 75.6	553 78.3	4141 73.4	541 61.4
SAN FRANCISCO COUNTY	505 7.2	98 6.0	165 7.0	64 11.4	173 8.1	11 6.1	-	505 100.0	-	-	-	151 10.7	113 7.0	230 6.4	229 8.0	163 9.0	30 4.2	397 7.0	84 9.5
SANTA CLARA COUNTY (NET)	296 4.2	39 2.4	128 5.4	75 13.3	40 1.9	10 5.6	204 4.0	-	92 100.0	-	-	79 5.6	61 3.8	148 4.1	160 5.6	78 4.3	18 2.5	249 4.4	34 3.9
ALAMEDA COUNTY (NET)	65 0.9	14 0.9	21 0.9	14 2.5	20 0.9	1 0.6	-	-	-	65 67.0	-	22 1.6	14 0.9	27 0.8	21 0.7	24 1.3	9 1.3	53 0.9	8 0.9
CONTRA COSTA COUNTY (NET)	28 0.4	7 0.4	12 0.5	4 0.7	7 0.3	1 0.6	-	-	-	27 27.8	-	10 0.7	2 0.1	16 0.4	12 0.4	12 0.7	3 0.4	25 0.4	2 0.2
SOLANO COUNTY	5 0.1	-	2 0.1	-	2 0.1	-	-	-	-	5 5.2	-	3 0.2	-	1 *	4 0.1	1 0.1	-	4 0.1	-
SAN JOAQUIN COUNTY (NET)	3 *	1 0.1	1 *	-	1 *	-	-	-	-	-	3 27.3	1 0.1	-	1 *	1 *	1 0.1	1 0.1	3 0.1	-
SANTA CRUZ COUNTY	3 *	2 0.1	1 *	-	-	-	-	-	-	-	3 27.3	1 0.1	-	2 0.1	1 *	1 0.1	1 0.1	3 0.1	-
MARIN COUNTY	2 *	2 0.1	-	-	-	-	-	-	-	-	2 18.2	1 0.1	-	1 *	1 *	-	1 0.1	2 *	-
NAPA COUNTY	2 *	-	2 0.1	-	-	-	-	-	-	-	2 18.2	-	1 0.1	1 *	1 *	1 0.1	-	1 *	1 0.1
SONOMA COUNTY	1 *	1 0.1	-	-	-	-	-	-	-	-	1 9.1	-	1 0.1	-	1 *	-	-	1 *	-
OTHER NORTHERN CALIFORNIA	9 0.1	2 0.1	1 *	1 0.2	3 0.1	-	-	-	-	-	-	4 0.3	4 0.2	1 *	3 0.1	1 0.1	4 0.6	6 0.1	1 0.1
SOUTHERN CALIFORNIA	17 0.2	3 0.2	8 0.3	2 0.4	5 0.2	-	-	-	-	-	-	11 0.8	1 0.1	5 0.1	8 0.3	4 0.2	4 0.6	13 0.2	3 0.3

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
OTHER CALIFORNIA	2 *	2 0.1	-	-	-	-	-	-	-	-	-	-	1 0.1	1 *	1 *	-	-	2 *	-
OUTSIDE CALIFORNIA	59 0.8	24 1.5	16 0.7	1 0.2	12 0.6	1 0.6	-	-	-	-	-	31 2.2	9 0.6	19 0.5	22 0.8	21 1.2	9 1.3	51 0.9	6 0.7
NO ANSWER	1066 15.2	205 12.6	381 16.2	76 13.5	214 10.1	25 13.9	-	-	-	-	-	231 16.4	196 12.2	367 10.3	349 12.3	135 7.5	73 10.3	694 12.3	201 22.8

*INCLUDED IN SANTA CLARA COUNTY TOTAL IS ZIP CODE 94303
WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
SAN MATEO COUNTY (NET)	4940 70.5	32 64.0	13 59.1	74 69.2	76 77.6	463 72.8	249 74.8	285 75.6	130 76.5	128 71.9	52 74.3	137 88.4	172 83.5	24 70.6	176 81.9	109 79.0	128 81.5	16 80.0	92 81.4	28 71.8
SAN FRANCISCO COUNTY	505 7.2	8 16.0	-	13 12.1	2 2.0	78 12.3	41 12.3	37 9.8	19 11.2	20 11.2	2 2.9	5 3.2	7 3.4	-	6 2.8	-	6 3.8	-	1 0.9	1 2.6
SANTA CLARA COUNTY (NET)	296 4.2	1 2.0	1 4.5	-	2 2.0	1 0.2	1 0.3	3 0.8	-	1 0.6	-	-	1 0.5	-	5 2.3	1 0.7	3 1.9	-	4 3.5	-
ALAMEDA COUNTY (NET)	65 0.9	-	-	2 1.9	2 2.0	4 0.6	5 1.5	4 1.1	5 2.9	1 0.6	1 1.4	1 0.6	-	-	3 1.4	-	-	-	1 0.9	-
CONTRA COSTA COUNTY (NET)	28 0.4	-	1 4.5	1 0.9	-	6 0.9	2 0.6	-	-	1 0.6	-	-	1 0.5	-	-	-	-	-	-	-
SOLANO COUNTY	5 0.1	-	-	-	-	-	-	-	1 0.6	-	1 1.4	-	-	-	-	-	-	-	-	-
SAN JOAQUIN COUNTY (NET)	3 *	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
SANTA CRUZ COUNTY	3 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MARIN COUNTY	2 *	-	-	-	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
NAPA COUNTY	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-
SONOMA COUNTY	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OTHER NORTHERN CALIFORNIA	9 0.1	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	3 1.4	-	-	-	-	1 2.6
SOUTHERN CALIFORNIA	17 0.2	-	1 4.5	1 0.9	-	1 0.2	-	2 0.5	-	1 0.6	2 2.9	-	-	-	-	-	-	-	-	-
OTHER CALIFORNIA	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

*INCLUDED IN SANTA CLARA COUNTY TOTAL IS ZIP CODE 94303
WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
OUTSIDE CALIFORNIA	59 0.8	-	-	-	1 1.0	1 0.2	1 0.3	3 0.8	-	1 0.6	1 1.4	-	1 0.5	-	-	1 0.7	4 2.5	-	-	-
NO ANSWER	1066 15.2	9 18.0	6 27.3	16 15.0	15 15.3	81 12.7	34 10.2	42 11.1	15 8.8	25 14.0	11 15.7	12 7.7	23 11.2	10 29.4	21 9.8	27 19.6	16 10.2	4 20.0	15 13.3	9 23.1

*INCLUDED IN SANTA CLARA COUNTY TOTAL IS ZIP CODE 94303
WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
SAN MATEO COUNTY (NET)	4940 70.5	80 70.2	1 2.5	30 26.5	292 52.7	83 69.7	79 77.5	45 35.2	24 46.2	807 71.9	559 73.7	199 55.1	38 76.0	243 86.2
SAN FRANCISCO COUNTY	505 7.2	1 0.9	1 2.5	1 0.9	89 16.1	9 7.6	2 2.0	-	4 7.7	55 4.9	49 6.5	41 11.4	3 6.0	7 2.5
SANTA CLARA COUNTY (NET)	296 4.2	17 14.9	27 67.5	57 50.4	12 2.2	1 0.8	3 2.9	51 39.8	13 25.0	43 3.8	13 1.7	26 7.2	-	5 1.8
ALAMEDA COUNTY (NET)	65 0.9	-	-	1 0.9	11 2.0	1 0.8	1 1.0	1 0.8	-	5 0.4	7 0.9	6 1.7	-	3 1.1
CONTRA COSTA COUNTY (NET)	28 0.4	-	-	-	4 0.7	-	-	-	-	6 0.5	4 0.5	1 0.3	1 2.0	1 0.4
SOLANO COUNTY	5 0.1	-	-	-	-	-	-	-	-	1 0.1	-	1 0.3	1 2.0	1 0.4
SAN JOAQUIN COUNTY (NET)	3 *	-	-	-	-	-	-	-	-	-	2 0.3	-	-	-
SANTA CRUZ COUNTY	3 *	-	-	-	-	2 1.7	-	1 0.8	-	-	-	-	-	-
MARIN COUNTY	2 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
NAPA COUNTY	2 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
SONOMA COUNTY	1 *	-	-	-	-	-	-	-	1 1.9	-	-	-	-	-
OTHER NORTHERN CALIFORNIA	9 0.1	-	-	-	1 0.2	-	-	-	-	1 0.1	1 0.1	-	-	1 0.4
SOUTHERN CALIFORNIA	17 0.2	-	1 2.5	-	2 0.4	-	-	-	-	2 0.2	-	4 1.1	-	-

*INCLUDED IN SANTA CLARA COUNTY TOTAL IS ZIP CODE 94303
WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
OTHER CALIFORNIA	2 *	-	-	-	-	-	-	-	-	1 0.1	1 0.1	-	-	-
OUTSIDE CALIFORNIA	59 0.8	1 0.9	-	-	19 3.4	3 2.5	-	-	1 1.9	4 0.4	8 1.1	8 2.2	-	-
NO ANSWER	1066 15.2	15 13.2	10 25.0	24 21.2	124 22.4	20 16.8	17 16.7	30 23.4	9 17.3	196 17.5	113 14.9	75 20.8	7 14.0	21 7.4

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
SAN MATEO COUNTY (NET)	4940 70.5	102 81.0	243 86.2	1960 66.4	2085 76.7	668 82.3	403 55.5	3277 68.7	1407 73.7	244 78.7
SAN FRANCISCO COUNTY	505 7.2	-	7 2.5	249 8.4	237 8.7	16 2.0	7 1.0	429 9.0	74 3.9	2 0.6
SANTA CLARA COUNTY (NET)	296 4.2	4 3.2	5 1.8	97 3.3	13 0.5	14 1.7	175 24.1	156 3.3	124 6.5	16 5.2
ALAMEDA COUNTY (NET)	65 0.9	-	3 1.1	31 1.1	27 1.0	6 0.7	4 0.6	49 1.0	13 0.7	3 1.0
CONTRA COSTA COUNTY (NET)	28 0.4	-	1 0.4	15 0.5	13 0.5	-	-	25 0.5	3 0.2	-
SOLANO COUNTY	5 0.1	-	1 0.4	2 0.1	3 0.1	-	-	2 *	3 0.2	-
SAN JOAQUIN COUNTY (NET)	3 *	-	-	2 0.1	1 *	-	-	2 *	1 0.1	-
SANTA CRUZ COUNTY	3 *	-	-	2 0.1	-	-	1 0.1	1 *	2 0.1	-
MARIN COUNTY	2 *	-	-	1 *	1 *	-	-	2 *	-	-
NAPA COUNTY	2 *	-	-	1 *	-	1 0.1	-	2 *	-	-
SONOMA COUNTY	1 *	-	-	-	-	-	1 0.1	-	-	1 0.3
OTHER NORTHERN CALIFORNIA	9 0.1	-	1 0.4	3 0.1	2 0.1	4 0.5	1 0.1	7 0.1	2 0.1	-
SOUTHERN CALIFORNIA	17 0.2	-	-	8 0.3	8 0.3	-	1 0.1	13 0.3	4 0.2	-

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
OTHER CALIFORNIA	2 *	-	-	2 0.1	-	-	-	2 *	-	-
OUTSIDE CALIFORNIA	59 0.8	1 0.8	-	42 1.4	9 0.3	6 0.7	2 0.3	45 0.9	13 0.7	1 0.3
NO ANSWER	1066 15.2	19 15.1	21 7.4	535 18.1	321 11.8	97 11.9	131 18.0	757 15.9	264 13.8	43 13.9

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
SAN MATEO COUNTY (NET)	4940 70.5	997 79.3	961 72.6	678 68.8	1198 69.9	814 69.8	1000 69.5	1032 73.3	881 74.2	488 78.2	553 78.3	2167 65.9	295 79.1	2127 76.6	90 57.7	177 66.5	3631 73.0	742 70.1	323 62.4	225 54.2
SAN FRANCISCO COUNTY	505 7.2	49 3.9	112 8.5	81 8.2	143 8.3	87 7.5	98 6.8	131 9.3	124 10.4	39 6.3	30 4.2	307 9.3	17 4.6	133 4.8	6 3.8	38 14.3	288 5.8	87 8.2	61 11.8	66 15.9
SANTA CLARA COUNTY (NET)	296 4.2	47 3.7	70 5.3	43 4.4	86 5.0	36 3.1	86 6.0	74 5.3	48 4.0	30 4.8	18 2.5	157 4.8	16 4.3	88 3.2	20 12.8	4 1.5	201 4.0	48 4.5	28 5.4	18 4.3
ALAMEDA COUNTY (NET)	65 0.9	3 0.2	15 1.1	13 1.3	19 1.1	10 0.9	9 0.6	12 0.9	13 1.1	11 1.8	9 1.3	45 1.4	5 1.3	10 0.4	-	4 1.5	37 0.7	13 1.2	6 1.2	8 1.9
CONTRA COSTA COUNTY (NET)	28 0.4	1 0.1	8 0.6	4 0.4	11 0.6	3 0.3	5 0.3	7 0.5	7 0.6	5 0.8	3 0.4	17 0.5	3 0.8	5 0.2	-	2 0.8	13 0.3	4 0.4	6 1.2	5 1.2
SOLANO COUNTY	5 0.1	-	1 0.1	1 0.1	-	2 0.2	3 0.2	1 0.1	1 0.1	-	-	2 0.1	-	3 0.1	-	-	4 0.1	1 0.1	-	-
SAN JOAQUIN COUNTY (NET)	3 *	-	-	1 0.1	2 0.1	-	1 0.1	-	1 0.1	-	1 0.1	1 *	-	1 *	-	-	2 *	1 0.1	-	-
SANTA CRUZ COUNTY	3 *	-	1 0.1	1 0.1	-	1 0.1	1 0.1	-	-	1 0.2	1 0.1	2 0.1	-	-	1 0.6	-	-	-	3 0.6	-
MARIN COUNTY	2 *	-	-	1 0.1	1 0.1	-	1 0.1	-	-	-	1 0.1	2 0.1	-	-	-	-	1 *	-	-	1 0.2
NAPA COUNTY	2 *	-	1 0.1	-	1 0.1	-	-	1 0.1	-	1 0.2	-	2 0.1	-	-	-	-	-	1 0.1	-	1 0.2
SONOMA COUNTY	1 *	-	-	1 0.1	-	-	-	1 0.1	-	-	-	1 *	-	-	-	-	1 *	-	-	-
OTHER NORTHERN CALIFORNIA	9 0.1	-	4 0.3	1 0.1	1 0.1	1 0.1	3 0.2	-	-	1 0.2	4 0.6	5 0.2	-	4 0.1	-	-	3 0.1	4 0.4	1 0.2	1 0.2
SOUTHERN CALIFORNIA	17 0.2	1 0.1	2 0.2	7 0.7	4 0.2	2 0.2	6 0.4	2 0.1	-	4 0.6	4 0.6	15 0.5	-	1 *	-	1 0.4	5 0.1	1 0.1	1 0.2	10 2.4

*INCLUDED IN SANTA CLARA COUNTY TOTAL IS ZIP CODE 94303
WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
OTHER CALIFORNIA	2 *	-	-	2 0.2	-	-	-	1 0.1	-	-	-	2 0.1	-	-	-	-	1 *	1 0.1	-	-
OUTSIDE CALIFORNIA	59 0.8	6 0.5	6 0.5	14 1.4	15 0.9	16 1.4	13 0.9	9 0.6	14 1.2	7 1.1	9 1.3	33 1.0	3 0.8	19 0.7	1 0.6	1 0.4	30 0.6	6 0.6	6 1.2	17 4.1
NO ANSWER	1066 15.2	154 12.2	143 10.8	138 14.0	233 13.6	195 16.7	213 14.8	136 9.7	98 8.3	37 5.9	73 10.3	531 16.1	34 9.1	384 13.8	38 24.4	39 14.7	759 15.3	149 14.1	83 16.0	63 15.2

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
SAN MATEO COUNTY (NET)	4940 70.5	4141 73.4	541 61.4	2788 74.1	1155 72.3	509 64.8	195 66.3
SAN FRANCISCO COUNTY	505 7.2	397 7.0	84 9.5	245 6.5	129 8.1	81 10.3	18 6.1
SANTA CLARA COUNTY (NET)	296 4.2	249 4.4	34 3.9	176 4.7	63 3.9	32 4.1	10 3.4
ALAMEDA COUNTY (NET)	65 0.9	53 0.9	8 0.9	37 1.0	15 0.9	9 1.1	1 0.3
CONTRA COSTA COUNTY (NET)	28 0.4	25 0.4	2 0.2	16 0.4	8 0.5	2 0.3	1 0.3
SOLANO COUNTY	5 0.1	4 0.1	-	2 0.1	2 0.1	-	-
SAN JOAQUIN COUNTY (NET)	3 *	3 0.1	-	3 0.1	-	-	-
SANTA CRUZ COUNTY	3 *	3 0.1	-	1 *	2 0.1	-	-
MARIN COUNTY	2 *	2 *	-	1 *	1 0.1	-	-
NAPA COUNTY	2 *	1 *	1 0.1	1 *	-	1 0.1	-
SONOMA COUNTY	1 *	1 *	-	1 *	-	-	-
OTHER NORTHERN CALIFORNIA	9 0.1	6 0.1	1 0.1	4 0.1	2 0.1	1 0.1	-

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

COUNTY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
SOUTHERN CALIFORNIA	17 0.2	13 0.2	3 0.3	10 0.3	4 0.3	1 0.1	2 0.7
OTHER CALIFORNIA	2 *	2 *	-	2 0.1	-	-	-
OUTSIDE CALIFORNIA	59 0.8	51 0.9	6 0.7	40 1.1	9 0.6	5 0.6	2 0.7
NO ANSWER	1066 15.2	694 12.3	201 22.8	438 11.6	207 13.0	145 18.4	65 22.1

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WHICH IS EVENLY SPLIT BETWEEN SAN MATEO AND SANTA CLARA
COUNTIES

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
DALY CITY/COLMA	1330 19.0	482 18.6	662 19.9	184 17.2	1033 20.8	171 16.2	123 13.2	839 18.3	158 17.0	319 22.6	971 19.6	374 17.5	1236 19.8	80 13.7	550 17.5	688 20.7	623 17.0	583 19.9
SAN MATEO	944 13.5	379 14.6	440 13.2	124 11.6	685 13.8	152 14.4	102 10.9	683 14.9	108 11.6	149 10.5	702 14.2	261 12.2	876 14.0	50 8.6	400 12.7	494 14.9	500 13.7	417 14.2
SOUTH SAN FRANCISCO	663 9.5	239 9.2	316 9.5	104 9.7	469 9.4	108 10.2	82 8.8	423 9.2	103 11.1	127 9.0	451 9.1	211 9.8	589 9.4	67 11.5	293 9.3	328 9.9	338 9.2	280 9.6
REDWOOD CITY	571 8.2	248 9.6	219 6.6	102 9.5	434 8.7	83 7.8	51 5.5	347 7.6	64 6.9	152 10.7	445 9.0	137 6.4	519 8.3	42 7.2	258 8.2	275 8.3	283 7.7	276 9.4
SAN FRANCISCO	505 7.2	159 6.1	253 7.6	93 8.7	288 5.8	87 8.2	127 13.6	374 8.2	64 6.9	63 4.5	358 7.2	148 6.9	466 7.5	23 4.0	239 7.6	233 7.0	324 8.8	139 4.7
SAN BRUNO	380 5.4	120 4.6	224 6.7	35 3.3	271 5.4	65 6.1	42 4.5	224 4.9	52 5.6	99 7.0	275 5.6	109 5.1	337 5.4	35 6.0	155 4.9	206 6.2	190 5.2	172 5.9
PACIFICA	294 4.2	116 4.5	119 3.6	59 5.5	218 4.4	42 4.0	34 3.6	179 3.9	35 3.8	79 5.6	209 4.2	93 4.3	252 4.0	40 6.9	140 4.5	142 4.3	131 3.6	152 5.2
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	57 2.2	120 3.6	48 4.5	160 3.2	34 3.2	30 3.2	150 3.3	27 2.9	48 3.4	163 3.3	72 3.4	180 2.9	42 7.2	113 3.6	97 2.9	141 3.9	79 2.7
BURLINGAME	188 2.7	60 2.3	105 3.2	23 2.1	127 2.6	32 3.0	29 3.1	122 2.7	42 4.5	22 1.6	119 2.4	74 3.5	176 2.8	10 1.7	81 2.6	96 2.9	93 2.5	92 3.1
MENLO PARK	136 1.9	58 2.2	59 1.8	19 1.8	101 2.0	17 1.6	17 1.8	77 1.7	9 1.0	49 3.5	102 2.1	35 1.6	127 2.0	5 0.9	65 2.1	63 1.9	86 2.3	47 1.6
BELMONT	118 1.7	50 1.9	48 1.4	20 1.9	89 1.8	18 1.7	11 1.2	68 1.5	18 1.9	31 2.2	77 1.6	44 2.1	104 1.7	11 1.9	55 1.8	57 1.7	46 1.3	65 2.2
MILLBRAE	116 1.7	46 1.8	63 1.9	7 0.7	72 1.4	19 1.8	25 2.7	78 1.7	13 1.4	25 1.8	83 1.7	35 1.6	103 1.7	11 1.9	53 1.7	55 1.7	71 1.9	41 1.4
SAN CARLOS	74 1.1	35 1.4	28 0.8	11 1.0	50 1.0	13 1.2	11 1.2	39 0.9	21 2.3	14 1.0	50 1.0	30 1.4	70 1.1	4 0.7	36 1.1	33 1.0	26 0.7	46 1.6
HALF MOON BAY	53 0.8	14 0.5	30 0.9	9 0.8	40 0.8	6 0.6	7 0.8	36 0.8	7 0.8	10 0.7	34 0.7	17 0.8	43 0.7	7 1.2	28 0.9	22 0.7	34 0.9	18 0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BRISBANE	24 0.3	10 0.4	11 0.3	3 0.3	11 0.2	5 0.5	7 0.8	14 0.3	5 0.5	4 0.3	14 0.3	9 0.4	23 0.4	1 0.2	10 0.3	13 0.4	12 0.3	9 0.3
SAN JOSE	22 0.3	5 0.2	12 0.4	5 0.5	6 0.1	6 0.6	10 1.1	16 0.3	3 0.3	3 0.2	10 0.2	11 0.5	22 0.4	-	12 0.4	10 0.3	14 0.4	5 0.2
OAKLAND	22 0.3	11 0.4	11 0.3	-	11 0.2	4 0.4	6 0.6	22 0.5	-	-	19 0.4	4 0.2	18 0.3	3 0.5	13 0.4	6 0.2	18 0.5	2 0.1
MOUNTAIN VIEW	20 0.3	10 0.4	7 0.2	3 0.3	12 0.2	4 0.4	4 0.4	16 0.3	3 0.3	1 0.1	12 0.2	8 0.4	17 0.3	3 0.5	13 0.4	7 0.2	10 0.3	9 0.3
SUNNYVALE	16 0.2	11 0.4	4 0.1	1 0.1	13 0.3	2 0.2	1 0.1	10 0.2	5 0.5	1 0.1	11 0.2	5 0.2	13 0.2	2 0.3	11 0.4	5 0.2	5 0.1	7 0.2
MOSS BEACH	16 0.2	6 0.2	4 0.1	6 0.6	12 0.2	3 0.3	1 0.1	11 0.2	-	5 0.4	10 0.2	6 0.3	16 0.3	-	9 0.3	7 0.2	10 0.3	6 0.2
HAYWARD	16 0.2	9 0.3	7 0.2	-	12 0.2	2 0.2	2 0.2	13 0.3	1 0.1	2 0.1	14 0.3	3 0.1	14 0.2	2 0.3	5 0.2	11 0.3	12 0.3	2 0.1
EL GRANADA	14 0.2	9 0.3	5 0.2	-	5 0.1	4 0.4	5 0.5	8 0.2	2 0.2	4 0.3	6 0.1	8 0.4	13 0.2	1 0.2	9 0.3	5 0.2	11 0.3	3 0.1
PESCADERO	13 0.2	3 0.1	10 0.3	-	10 0.2	2 0.2	1 0.1	6 0.1	2 0.2	4 0.3	7 0.1	4 0.2	10 0.2	2 0.3	6 0.2	6 0.2	7 0.2	5 0.2
RICHMOND	11 0.2	3 0.1	7 0.2	1 0.1	4 0.1	2 0.2	5 0.5	9 0.2	1 0.1	1 0.1	7 0.1	3 0.1	8 0.1	3 0.5	5 0.2	5 0.2	10 0.3	1 *
FREMONT	8 0.1	2 0.1	4 0.1	2 0.2	4 0.1	1 0.1	3 0.3	6 0.1	2 0.2	-	6 0.1	1 *	7 0.1	-	2 0.1	6 0.2	6 0.2	2 0.1
LOS ALTOS	7 0.1	2 0.1	3 0.1	2 0.2	6 0.1	1 0.1	-	5 0.1	2 0.2	-	3 0.1	3 0.1	6 0.1	1 0.2	4 0.1	3 0.1	2 0.1	4 0.1
SAN LEANDRO	5 0.1	2 0.1	2 0.1	1 0.1	3 0.1	1 0.1	1 0.1	4 0.1	1 0.1	-	4 0.1	1 *	5 0.1	-	2 0.1	3 0.1	3 0.1	1 *
BERKELEY	5 0.1	2 0.1	2 0.1	1 0.1	2 *	1 0.1	2 0.2	4 0.1	1 0.1	-	3 0.1	2 0.1	5 0.1	-	3 0.1	2 0.1	4 0.1	1 *
VALLEJO	5 0.1	4 0.2	-	1 0.1	4 0.1	1 0.1	-	4 0.1	1 0.1	-	5 0.1	1 *	4 0.1	1 0.2	1 *	3 0.1	2 0.1	3 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
CUPERTINO	4 0.1	1 *	2 0.1	1 0.1	3 0.1	1 0.1	-	3 0.1	-	1 0.1	3 0.1	1 *	4 0.1	-	2 0.1	2 0.1	1 *	2 0.1
MONTARA	4 0.1	3 0.1	-	1 0.1	3 0.1	1 0.1	-	3 0.1	1 0.1	-	3 0.1	1 *	4 0.1	-	3 0.1	1 *	1 *	3 0.1
ANTIOCH	4 0.1	1 *	2 0.1	1 0.1	1 *	1 0.1	2 0.2	3 0.1	1 0.1	-	3 0.1	1 *	3 *	1 0.2	3 0.1	1 *	3 0.1	-
CONCORD	4 0.1	-	4 0.1	-	2 *	1 0.1	1 0.1	4 0.1	-	-	3 0.1	1 *	4 0.1	-	-	4 0.1	3 0.1	-
ALAMEDA	4 0.1	2 0.1	2 0.1	-	2 *	2 0.2	-	3 0.1	-	1 0.1	3 0.1	1 *	4 0.1	-	4 0.1	-	2 0.1	2 0.1
SANTA CLARA	2 *	1 *	-	1 0.1	1 *	-	1 0.1	2 *	-	-	1 *	1 *	2 *	-	1 *	1 *	-	2 0.1
PITTSBURG	2 *	1 *	-	1 0.1	1 *	-	1 0.1	1 *	1 0.1	-	1 *	2 0.1	-	2 0.3	-	2 0.1	-	1 *
UNION CITY	2 *	1 *	-	1 0.1	2 *	-	-	2 *	-	-	2 *	-	2 *	-	1 *	1 *	2 0.1	-
WALNUT CREEK	2 *	1 *	1 *	-	1 *	-	1 0.1	2 *	-	-	2 *	-	2 *	-	2 0.1	-	1 *	1 *
EMERYVILLE	2 *	1 *	1 *	-	1 *	1 0.1	-	1 *	-	1 0.1	-	1 *	2 *	-	-	2 0.1	2 0.1	-
STOCKTON	2 *	1 *	1 *	-	2 *	-	-	-	-	-	2 *	-	2 *	-	-	2 0.1	-	1 *
SANTA CRUZ	2 *	-	-	2 0.2	-	-	2 0.2	2 *	-	-	-	2 0.1	2 *	-	1 *	1 *	2 0.1	-
NOVATO	2 *	-	2 0.1	-	1 *	-	1 0.1	2 *	-	-	1 *	1 *	2 *	-	2 0.1	-	2 0.1	-
SAN GREGORIO	1 *	-	-	1 0.1	-	1 0.1	-	-	1 0.1	-	-	1 *	1 *	-	1 *	-	-	1 *
LA HONDA	1 *	-	1 *	-	1 *	-	-	-	-	1 0.1	1 *	-	1 *	-	1 *	-	-	1 *

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
AMERICAN CANYON	1 *	-	1 *	-	-	1 0.1	-	1 *	-	-	1 *	-	-	1 0.2	-	1 *	1 *	-
NAPA	1 *	-	1 *	-	-	-	1 0.1	1 *	-	-	-	1 *	1 *	-	1 *	-	1 *	-
DANVILLE	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	1 *	-	-	1 *
MORAGA	1 *	-	1 *	-	-	1 0.1	-	1 *	-	-	-	1 *	1 *	-	-	1 *	1 *	-
PINOLE	1 *	-	1 *	-	-	-	1 0.1	1 *	-	-	-	1 *	1 *	-	-	-	1 *	-
ALAMO	1 *	1 *	-	-	1 *	-	-	-	-	1 0.1	1 *	-	1 *	-	-	1 *	1 *	-
SOQUEL	1 *	-	1 *	-	-	-	1 0.1	1 *	-	-	1 *	-	1 *	-	1 *	-	-	1 *
OAKLEY	1 *	-	1 *	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	-	1 *	1 *	-
MARTINEZ	1 *	1 *	-	-	1 *	-	-	1 *	-	-	1 *	-	1 *	-	1 *	-	-	1 *
SANTA ROSA	1 *	-	1 *	-	1 *	-	-	1 *	-	-	-	-	1 *	-	1 *	-	1 *	-
MANTECA	1 *	-	1 *	-	-	1 0.1	-	1 *	-	-	-	1 *	1 *	-	-	1 *	1 *	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	3 0.1	5 0.2	1 0.1	3 0.1	4 0.4	2 0.2	6 0.1	1 0.1	2 0.1	6 0.1	3 0.1	7 0.1	2 0.3	4 0.1	3 0.1	5 0.1	4 0.1
SOUTHERN CALIFORNIA	17 0.2	5 0.2	6 0.2	6 0.6	5 0.1	1 0.1	11 1.2	14 0.3	2 0.2	1 0.1	7 0.1	10 0.5	15 0.2	1 0.2	12 0.4	5 0.2	15 0.4	1 *
OTHER CALIFORNIA	2 *	-	1 *	1 0.1	1 *	1 0.1	-	1 *	1 0.1	-	-	2 0.1	1 *	1 0.2	2 0.1	-	2 0.1	-
OUTSIDE CALIFORNIA	59 0.8	24 0.9	24 0.7	11 1.0	30 0.6	6 0.6	23 2.5	45 1.0	6 0.6	7 0.5	37 0.7	29 1.4	51 0.8	6 1.0	30 1.0	26 0.8	36 1.0	20 0.7
NO ANSWER	1066 15.2	389 15.0	497 14.9	180 16.8	759 15.3	149 14.1	146 15.6	683 14.9	167 17.9	187 13.2	700 14.1	373 17.4	863 13.8	122 21.0	493 15.7	380 11.5	565 15.4	422 14.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
DALY CITY/COLMA	1330 19.0	988 19.5	308 18.8	38 12.7	780 22.0	432 17.5	109 12.7	324 18.0	866 19.5	975 19.6	32 16.2	569 22.0	291 16.4	272 16.9	105 21.6	1248 20.1	82 10.2
SAN MATEO	944 13.5	747 14.8	133 8.1	69 23.0	408 11.5	406 16.4	121 14.1	305 17.0	564 12.7	661 13.3	34 17.2	338 13.1	306 17.3	216 13.4	40 8.2	827 13.3	117 14.6
SOUTH SAN FRANCISCO	663 9.5	484 9.6	161 9.8	20 6.7	338 9.5	246 9.9	75 8.8	161 9.0	437 9.8	496 9.9	12 6.1	224 8.7	166 9.4	165 10.2	62 12.7	599 9.7	64 8.0
REDWOOD CITY	571 8.2	459 9.1	87 5.3	22 7.3	327 9.2	167 6.7	66 7.7	138 7.7	373 8.4	423 8.5	12 6.1	232 9.0	168 9.5	118 7.3	19 3.9	476 7.7	95 11.8
SAN FRANCISCO	505 7.2	262 5.2	227 13.8	12 4.0	187 5.3	235 9.5	75 8.8	102 5.7	346 7.8	351 7.0	19 9.6	161 6.2	141 8.0	134 8.3	36 7.4	440 7.1	65 8.1
SAN BRUNO	380 5.4	282 5.6	96 5.8	8 2.7	199 5.6	134 5.4	45 5.3	97 5.4	253 5.7	304 6.1	5 2.5	174 6.7	72 4.1	86 5.3	30 6.2	358 5.8	22 2.7
PACIFICA	294 4.2	200 4.0	75 4.6	23 7.7	136 3.8	119 4.8	38 4.4	93 5.2	183 4.1	223 4.5	11 5.6	142 5.5	59 3.3	60 3.7	23 4.7	286 4.6	8 1.0
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	158 3.1	64 3.9	9 3.0	93 2.6	83 3.4	45 5.3	45 2.5	159 3.6	176 3.5	9 4.5	99 3.8	50 2.8	55 3.4	7 1.4	190 3.1	35 4.4
BURLINGAME	188 2.7	162 3.2	26 1.6	2 0.7	108 3.0	65 2.6	14 1.6	48 2.7	119 2.7	136 2.7	3 1.5	48 1.9	52 2.9	59 3.7	17 3.5	182 2.9	6 0.7
MENLO PARK	136 1.9	92 1.8	21 1.3	20 6.7	70 2.0	45 1.8	20 2.3	50 2.8	74 1.7	109 2.2	1 0.5	66 2.6	24 1.4	33 2.0	4 0.8	125 2.0	11 1.4
BELMONT	118 1.7	97 1.9	17 1.0	4 1.3	71 2.0	29 1.2	17 2.0	33 1.8	73 1.6	86 1.7	3 1.5	45 1.7	26 1.5	34 2.1	6 1.2	115 1.9	3 0.4
MILLBRAE	116 1.7	101 2.0	13 0.8	3 1.0	59 1.7	34 1.4	22 2.6	31 1.7	70 1.6	84 1.7	1 0.5	49 1.9	23 1.3	30 1.9	7 1.4	111 1.8	5 0.6
SAN CARLOS	74 1.1	55 1.1	19 1.2	4 1.3	35 1.0	25 1.0	14 1.6	20 1.1	48 1.1	54 1.1	5 2.5	24 0.9	14 0.8	24 1.5	8 1.6	70 1.1	4 0.5
HALF MOON BAY	53 0.8	36 0.7	12 0.7	4 1.3	22 0.6	14 0.6	14 1.6	15 0.8	32 0.7	38 0.8	-	22 0.9	18 1.0	5 0.3	5 1.0	35 0.6	18 2.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BRISBANE	24 0.3	17 0.3	1 0.1	5 1.7	6 0.2	15 0.6	3 0.4	10 0.6	11 0.2	18 0.4	1 0.5	5 0.2	8 0.5	7 0.4	2 0.4	23 0.4	1 0.1
SAN JOSE	22 0.3	11 0.2	10 0.6	1 0.3	14 0.4	2 0.1	5 0.6	9 0.5	11 0.2	18 0.4	-	4 0.2	7 0.4	11 0.7	-	21 0.3	1 0.1
OAKLAND	22 0.3	8 0.2	13 0.8	1 0.3	13 0.4	4 0.2	5 0.6	9 0.5	9 0.2	17 0.3	-	5 0.2	11 0.6	2 0.1	-	20 0.3	2 0.2
MOUNTAIN VIEW	20 0.3	9 0.2	10 0.6	2 0.7	11 0.3	4 0.2	5 0.6	5 0.3	13 0.3	15 0.3	-	6 0.2	5 0.3	9 0.6	-	19 0.3	1 0.1
SUNNYVALE	16 0.2	5 0.1	10 0.6	1 0.3	9 0.3	5 0.2	2 0.2	6 0.3	10 0.2	15 0.3	-	5 0.2	5 0.3	4 0.2	2 0.4	16 0.3	-
MOSS BEACH	16 0.2	13 0.3	1 0.1	2 0.7	10 0.3	3 0.1	3 0.4	4 0.2	11 0.2	7 0.1	-	6 0.2	4 0.2	5 0.3	-	12 0.2	4 0.5
HAYWARD	16 0.2	7 0.1	6 0.4	3 1.0	8 0.2	5 0.2	3 0.4	8 0.4	8 0.2	11 0.2	-	7 0.3	4 0.2	5 0.3	-	15 0.2	1 0.1
EL GRANADA	14 0.2	10 0.2	2 0.1	2 0.7	6 0.2	6 0.2	2 0.2	4 0.2	9 0.2	10 0.2	-	5 0.2	4 0.2	4 0.2	1 0.2	14 0.2	-
PESCADERO	13 0.2	12 0.2	1 0.1	-	7 0.2	5 0.2	1 0.1	2 0.1	9 0.2	8 0.2	-	8 0.3	3 0.2	1 0.1	-	12 0.2	1 0.1
RICHMOND	11 0.2	8 0.2	1 0.1	2 0.7	6 0.2	4 0.2	1 0.1	2 0.1	7 0.2	10 0.2	-	6 0.2	4 0.2	1 0.1	-	10 0.2	1 0.1
FREMONT	8 0.1	3 0.1	3 0.2	-	7 0.2	-	-	1 0.1	6 0.1	6 0.1	-	2 0.1	2 0.1	1 0.1	2 0.4	8 0.1	-
LOS ALTOS	7 0.1	4 0.1	2 0.1	1 0.3	5 0.1	2 0.1	-	2 0.1	5 0.1	7 0.1	-	1 *	3 0.2	3 0.2	-	5 0.1	2 0.2
SAN LEANDRO	5 0.1	1 *	3 0.2	1 0.3	2 0.1	1 *	2 0.2	-	5 0.1	4 0.1	-	-	2 0.1	2 0.1	1 0.2	4 0.1	1 0.1
BERKELEY	5 0.1	2 *	3 0.2	-	2 0.1	3 0.1	-	3 0.2	2 *	4 0.1	-	1 *	2 0.1	2 0.1	-	5 0.1	-
VALLEJO	5 0.1	3 0.1	2 0.1	-	3 0.1	2 0.1	-	-	2 *	4 0.1	-	1 *	1 0.1	1 0.1	1 0.2	4 0.1	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
CUPERTINO	4 0.1	3 0.1	1 0.1	-	1 *	2 0.1	1 0.1	-	4 0.1	4 0.1	-	2 0.1	1 0.1	1 0.1	-	4 0.1	-
MONTARA	4 0.1	3 0.1	-	1 0.3	1 *	2 0.1	1 0.1	3 0.2	-	4 0.1	-	-	2 0.1	-	1 0.2	4 0.1	-
ANTIOCH	4 0.1	1 *	3 0.2	-	2 0.1	1 *	1 0.1	3 0.2	1 *	3 0.1	-	2 0.1	-	1 0.1	1 0.2	4 0.1	-
CONCORD	4 0.1	2 *	2 0.1	-	3 0.1	1 *	-	2 0.1	2 *	4 0.1	-	-	-	4 0.2	-	4 0.1	-
ALAMEDA	4 0.1	2 *	2 0.1	-	2 0.1	2 0.1	-	3 0.2	1 *	2 *	1 0.5	1 *	1 0.1	2 0.1	-	4 0.1	-
SANTA CLARA	2 *	-	1 0.1	1 0.3	-	1 *	1 0.1	2 0.1	-	2 *	-	-	1 0.1	1 0.1	-	2 *	-
PITTSBURG	2 *	1 *	2 0.1	-	1 *	-	1 0.1	-	2 *	2 *	-	-	-	2 0.1	-	2 *	-
UNION CITY	2 *	1 *	-	1 0.3	-	1 *	1 0.1	1 0.1	1 *	2 *	-	-	1 0.1	1 0.1	-	2 *	-
WALNUT CREEK	2 *	1 *	1 0.1	-	-	1 *	1 0.1	1 0.1	1 *	2 *	-	-	1 0.1	1 0.1	-	2 *	-
EMERYVILLE	2 *	1 *	1 0.1	-	2 0.1	-	-	1 0.1	1 *	2 *	-	1 *	1 0.1	-	-	2 *	-
STOCKTON	2 *	2 *	1 0.1	-	2 0.1	-	-	1 0.1	-	2 *	-	-	-	2 0.1	-	2 *	-
SANTA CRUZ	2 *	2 *	-	-	2 0.1	-	-	-	2 *	2 *	-	1 *	1 0.1	-	-	2 *	-
NOVATO	2 *	2 *	-	-	-	2 0.1	-	1 0.1	1 *	2 *	-	-	1 0.1	1 0.1	-	2 *	-
SAN GREGORIO	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	-	-	1 0.2	1 *	-
LA HONDA	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW	V/SW	<25	25-44	45-64	65+	ENG	SPAN
										SATIS	DISSAT						
AMERICAN CANYON	1 *	-	1 0.1	-	-	1 *	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-
NAPA	1 *	1 *	-	-	-	-	1 0.1	1 0.1	-	1 *	-	-	-	1 0.1	-	1 *	-
DANVILLE	1 *	1 *	-	-	1 *	-	-	1 0.1	-	1 *	-	-	1 0.1	-	-	1 *	-
MORAGA	1 *	1 *	-	-	-	1 *	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-
PINOLE	1 *	1 *	-	-	1 *	-	-	-	-	-	-	-	-	-	-	1 *	-
ALAMO	1 *	1 *	-	-	1 *	-	-	1 0.1	-	1 *	-	1 *	-	-	-	1 *	-
SOQUEL	1 *	-	1 0.1	-	-	-	1 0.1	1 0.1	-	1 *	-	-	-	1 0.1	-	1 *	-
OAKLEY	1 *	1 *	-	-	-	1 *	-	1 0.1	-	1 *	-	-	1 0.1	-	-	-	1 0.1
MARTINEZ	1 *	-	1 0.1	-	1 *	-	-	-	-	1 *	-	-	-	1 0.1	-	1 *	-
SANTA ROSA	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	1 0.1	-	-	1 *	-
MANTECA	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	-	1 0.1	-	-	1 *	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	3 0.1	5 0.3	1 0.3	6 0.2	2 0.1	1 0.1	4 0.2	3 0.1	4 0.1	-	4 0.2	1 0.1	1 0.1	1 0.2	7 0.1	2 0.2
SOUTHERN CALIFORNIA	17 0.2	12 0.2	5 0.3	-	8 0.2	5 0.2	3 0.4	8 0.4	6 0.1	14 0.3	-	3 0.1	11 0.6	-	2 0.4	13 0.2	4 0.5
OTHER CALIFORNIA	2 *	1 *	1 0.1	-	1 *	-	1 0.1	-	2 *	2 *	-	-	2 0.1	-	-	2 *	-
OUTSIDE CALIFORNIA	59 0.8	42 0.8	14 0.9	4 1.3	32 0.9	23 0.9	4 0.5	18 1.0	37 0.8	42 0.8	1 0.5	12 0.5	23 1.3	14 0.9	8 1.6	51 0.8	8 1.0
NO ANSWER	1066 15.2	735 14.5	273 16.6	33 11.0	534 15.1	334 13.5	132 15.4	217 12.1	665 14.9	610 12.2	48 24.2	297 11.5	243 13.7	228 14.2	95 19.5	828 13.4	238 29.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
DALY CITY/COLMA	1330 19.0	147 9.0	338 14.3	92 16.4	731 34.3	29 16.1	1330 25.9	-	-	-	-	230 16.3	312 19.3	758 21.2	536 18.8	429 23.7	111 15.7	1111 19.7	138 15.7
SAN MATEO	944 13.5	274 16.9	353 15.0	60 10.7	233 10.9	32 17.8	944 18.4	-	-	-	-	181 12.9	237 14.7	505 14.2	367 12.9	247 13.6	133 18.8	781 13.8	122 13.8
SOUTH SAN FRANCISCO	663 9.5	115 7.1	234 9.9	39 6.9	243 11.4	21 11.7	663 12.9	-	-	-	-	97 6.9	155 9.6	390 10.9	291 10.2	171 9.4	67 9.5	566 10.0	56 6.4
REDWOOD CITY	571 8.2	153 9.4	281 11.9	44 7.8	72 3.4	10 5.6	571 11.1	-	-	-	-	100 7.1	144 8.9	313 8.8	280 9.8	113 6.2	53 7.5	450 8.0	97 11.0
SAN FRANCISCO	505 7.2	98 6.0	165 7.0	64 11.4	173 8.1	11 6.1	- 100.0	505 100.0	-	-	-	151 10.7	113 7.0	230 6.4	229 8.0	163 9.0	30 4.2	397 7.0	84 9.5
SAN BRUNO	380 5.4	101 6.2	136 5.8	15 2.7	134 6.3	15 8.3	380 7.4	-	-	-	-	57 4.0	102 6.3	211 5.9	175 6.1	113 6.2	31 4.4	324 5.7	37 4.2
PACIFICA	294 4.2	128 7.9	73 3.1	21 3.7	78 3.7	7 3.9	294 5.7	-	-	-	-	54 3.8	76 4.7	162 4.5	90 3.2	93 5.1	42 5.9	264 4.7	21 2.4
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	20 1.2	104 4.4	65 11.6	20 0.9	8 4.4	204 4.0	-	21 22.8	-	-	54 3.8	50 3.1	115 3.2	129 4.5	52 2.9	11 1.6	188 3.3	25 2.8
BURLINGAME	188 2.7	79 4.9	52 2.2	12 2.1	36 1.7	7 3.9	188 3.7	-	-	-	-	34 2.4	39 2.4	109 3.1	73 2.6	68 3.8	20 2.8	160 2.8	16 1.8
MENLO PARK	136 1.9	55 3.4	42 1.8	17 3.0	14 0.7	1 0.6	136 2.6	-	-	-	-	28 2.0	43 2.7	62 1.7	51 1.8	30 1.7	25 3.5	115 2.0	11 1.2
BELMONT	118 1.7	49 3.0	27 1.1	10 1.8	28 1.3	7 3.9	118 2.3	-	-	-	-	27 1.9	30 1.9	58 1.6	36 1.3	28 1.5	26 3.7	108 1.9	5 0.6
MILLBRAE	116 1.7	33 2.0	21 0.9	3 0.5	58 2.7	-	116 2.3	-	-	-	-	21 1.5	28 1.7	65 1.8	49 1.7	31 1.7	17 2.4	93 1.6	16 1.8
SAN CARLOS	74 1.1	36 2.2	14 0.6	7 1.2	12 0.6	1 0.6	74 1.4	-	-	-	-	13 0.9	12 0.7	48 1.3	28 1.0	22 1.2	10 1.4	65 1.2	5 0.6
HALF MOON BAY	53 0.8	15 0.9	29 1.2	2 0.4	6 0.3	1 0.6	53 1.0	-	-	-	-	7 0.5	14 0.9	28 0.8	29 1.0	9 0.5	4 0.6	41 0.7	10 1.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BRISBANE	24 0.3	19 1.2	4 0.2	-	3 0.1	-	24 0.5	-	-	-	-	4 0.3	7 0.4	12 0.3	9 0.3	4 0.2	5 0.7	22 0.4	1 0.1
SAN JOSE	22 0.3	7 0.4	7 0.3	3 0.5	6 0.3	-	-	-	22 23.9	-	-	12 0.9	4 0.2	5 0.1	11 0.4	7 0.4	1 0.1	20 0.4	2 0.2
OAKLAND	22 0.3	4 0.2	7 0.3	6 1.1	4 0.2	1 0.6	-	-	-	22 22.7	-	7 0.5	4 0.2	11 0.3	8 0.3	7 0.4	2 0.3	17 0.3	1 0.1
MOUNTAIN VIEW	20 0.3	6 0.4	7 0.3	3 0.5	5 0.2	-	-	-	20 21.7	-	-	5 0.4	3 0.2	12 0.3	7 0.2	7 0.4	3 0.4	18 0.3	1 0.1
SUNNYVALE	16 0.2	3 0.2	5 0.2	3 0.5	5 0.2	2 1.1	-	-	16 17.4	-	-	5 0.4	2 0.1	8 0.2	6 0.2	7 0.4	2 0.3	14 0.2	2 0.2
MOSS BEACH	16 0.2	5 0.3	7 0.3	-	2 0.1	-	16 0.3	-	-	-	-	4 0.3	-	12 0.3	4 0.1	3 0.2	4 0.6	12 0.2	3 0.3
HAYWARD	16 0.2	1 0.1	8 0.3	2 0.4	5 0.2	-	-	-	-	16 16.5	-	5 0.4	4 0.2	7 0.2	6 0.2	6 0.3	2 0.3	13 0.2	3 0.3
EL GRANADA	14 0.2	9 0.6	4 0.2	-	-	-	14 0.3	-	-	-	-	2 0.1	5 0.3	6 0.2	7 0.2	2 0.1	2 0.3	12 0.2	2 0.2
PESCADERO	13 0.2	4 0.2	5 0.2	3 0.5	-	-	13 0.3	-	-	-	-	1 0.1	6 0.4	6 0.2	6 0.2	3 0.2	2 0.3	11 0.2	1 0.1
RICHMOND	11 0.2	1 0.1	8 0.3	2 0.4	-	-	-	-	-	11 11.3	-	4 0.3	-	7 0.2	4 0.1	4 0.2	2 0.3	10 0.2	1 0.1
FREMONT	8 0.1	3 0.2	1 *	1 0.2	4 0.2	-	-	-	-	8 8.2	-	3 0.2	-	4 0.1	2 0.1	3 0.2	-	7 0.1	1 0.1
LOS ALTOS	7 0.1	2 0.1	3 0.1	1 0.2	1 *	-	-	-	7 7.6	-	-	2 0.1	1 0.1	4 0.1	5 0.2	2 0.1	-	5 0.1	2 0.2
SAN LEANDRO	5 0.1	1 0.1	2 0.1	-	3 0.1	-	-	-	-	5 5.2	-	2 0.1	1 0.1	2 0.1	2 0.1	3 0.2	-	2 *	3 0.3
BERKELEY	5 0.1	3 0.2	2 0.1	1 0.2	-	-	-	-	-	5 5.2	-	1 0.1	-	3 0.1	-	3 0.2	1 0.1	5 0.1	-
VALLEJO	5 0.1	-	2 0.1	-	2 0.1	-	-	-	-	5 5.2	-	3 0.2	-	1 *	4 0.1	1 0.1	-	4 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
CUPERTINO	4 0.1	1 0.1	2 0.1	-	1 *	-	-	-	4 4.3	-	-	-	-	4 0.1	2 0.1	2 0.1	-	3 0.1	1 0.1
MONTARA	4 0.1	2 0.1	1 *	-	1 *	-	4 0.1	-	-	-	-	2 0.1	-	2 0.1	1 *	2 0.1	1 0.1	4 0.1	-
ANTIOCH	4 0.1	-	1 *	1 0.2	2 0.1	-	-	-	-	4 4.1	-	1 0.1	1 0.1	2 0.1	1 *	3 0.2	-	4 0.1	-
CONCORD	4 0.1	1 0.1	-	-	3 0.1	-	-	-	-	4 4.1	-	-	1 0.1	3 0.1	1 *	3 0.2	-	3 0.1	1 0.1
ALAMEDA	4 0.1	-	1 *	3 0.5	2 0.1	-	-	-	-	4 4.1	-	2 0.1	2 0.1	-	1 *	1 0.1	2 0.3	4 0.1	-
SANTA CLARA	2 *	-	-	-	2 0.1	-	-	-	2 2.2	-	-	1 0.1	1 0.1	-	-	1 0.1	1 0.1	1 *	1 0.1
PITTSBURG	2 *	1 0.1	-	-	1 *	-	-	-	-	2 2.1	-	1 0.1	-	1 *	2 0.1	-	-	2 *	-
UNION CITY	2 *	1 0.1	-	-	1 *	-	-	-	-	2 2.1	-	1 0.1	1 0.1	-	-	1 0.1	1 0.1	2 *	-
WALNUT CREEK	2 *	1 0.1	1 *	-	-	1 0.6	-	-	-	2 2.1	-	-	-	2 0.1	-	1 0.1	1 0.1	2 *	-
EMERYVILLE	2 *	-	-	1 0.2	1 *	-	-	-	-	2 2.1	-	1 0.1	1 0.1	-	2 0.1	-	-	2 *	-
STOCKTON	2 *	-	1 *	-	1 *	-	-	-	-	-	2 18.2	-	-	1 *	-	1 0.1	1 0.1	2 *	-
SANTA CRUZ	2 *	2 0.1	-	-	-	-	-	-	-	-	2 18.2	1 0.1	-	1 *	1 *	1 0.1	-	2 *	-
NOVATO	2 *	2 0.1	-	-	-	-	-	-	-	-	2 18.2	1 0.1	-	1 *	1 *	-	1 0.1	2 *	-
SAN GREGORIO	1 *	1 0.1	-	-	-	-	1 *	-	-	-	-	-	-	1 *	-	1 0.1	-	1 *	-
LA HONDA	1 *	-	-	-	1 *	-	1 *	-	-	-	-	1 0.1	-	-	-	-	-	1 *	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
AMERICAN CANYON	1 *	-	1 *	-	-	-	-	-	-	-	1 9.1	-	-	1 *	1 *	-	-	1 *	-
NAPA	1 *	-	1 *	-	-	-	-	-	-	-	1 9.1	-	1 0.1	-	-	1 0.1	-	-	1 0.1
DANVILLE	1 *	1 0.1	-	-	-	-	-	-	-	1 1.0	-	-	-	1 *	1 *	-	-	1 *	-
MORAGA	1 *	1 0.1	-	-	-	-	-	-	-	1 1.0	-	-	1 0.1	-	-	-	1 0.1	1 *	-
PINOLE	1 *	-	-	-	-	-	-	-	-	1 1.0	-	1 0.1	-	-	1 *	-	-	-	-
ALAMO	1 *	1 0.1	1 *	1 0.2	1 *	-	-	-	-	1 1.0	-	1 0.1	-	-	1 *	-	-	1 *	-
SOQUEL	1 *	-	1 *	-	-	-	-	-	-	-	1 9.1	-	-	1 *	-	-	1 0.1	1 *	-
OAKLEY	1 *	-	1 *	-	-	-	-	-	-	-	-	1 0.1	-	-	1 *	-	-	1 *	-
MARTINEZ	1 *	1 0.1	-	-	-	-	-	-	-	1 1.0	-	1 0.1	-	-	-	1 0.1	-	1 *	-
SANTA ROSA	1 *	1 0.1	-	-	-	-	-	-	-	-	1 9.1	-	1 0.1	-	1 *	-	-	1 *	-
MANTECA	1 *	1 0.1	-	-	-	-	-	-	-	-	1 9.1	1 0.1	-	-	1 *	-	-	1 *	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/SONOMA/SOLANO)	9 0.1	2 0.1	1 *	1 0.2	3 0.1	-	-	-	-	-	-	4 0.3	4 0.2	1 *	3 0.1	1 0.1	4 0.6	6 0.1	1 0.1
SOUTHERN CALIFORNIA	17 0.2	3 0.2	8 0.3	2 0.4	5 0.2	-	-	-	-	-	-	11 0.8	1 0.1	5 0.1	8 0.3	4 0.2	4 0.6	13 0.2	3 0.3
OTHER CALIFORNIA	2 *	2 0.1	-	-	-	-	-	-	-	-	-	-	1 0.1	1 *	1 *	-	-	2 *	-
OUTSIDE CALIFORNIA	59 0.8	24 1.5	16 0.7	1 0.2	12 0.6	1 0.6	-	-	-	-	-	31 2.2	9 0.6	19 0.5	22 0.8	21 1.2	9 1.3	51 0.9	6 0.7
NO ANSWER	1066 15.2	205 12.6	381 16.2	76 13.5	214 10.1	25 13.9	-	-	-	-	-	231 16.4	196 12.2	367 10.3	349 12.3	135 7.5	73 10.3	694 12.3	201 22.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
DALY CITY/COLMA	1330 19.0	6 12.0	-	34 31.8	26 26.5	436 68.6	172 51.7	165 43.8	72 42.4	69 38.8	-	17 11.0	8 3.9	-	5 2.3	1 0.7	6 3.8	-	1 0.9	-
SAN MATEO	944 13.5	1 2.0	1 4.5	1 0.9	1 1.0	4 0.6	1 0.3	-	2 1.2	-	-	2 1.3	2 1.0	-	136 63.3	96 69.6	11 7.0	2 10.0	1 0.9	-
SOUTH SAN FRANCISCO	663 9.5	-	-	5 4.7	-	11 1.7	7 2.1	97 25.7	40 23.5	49 27.5	49 70.0	106 68.4	19 9.2	-	4 1.9	1 0.7	3 1.9	-	1 0.9	1 2.6
REDWOOD CITY	571 8.2	-	-	-	-	-	-	1 0.3	-	-	-	-	1 0.5	-	7 3.3	3 2.2	48 30.6	1 5.0	83 73.5	25 64.1
SAN FRANCISCO	505 7.2	8 16.0	-	13 12.1	2 2.0	78 12.3	41 12.3	37 9.8	19 11.2	20 11.2	2 2.9	5 3.2	7 3.4	-	6 2.8	-	6 3.8	-	1 0.9	1 2.6
SAN BRUNO	380 5.4	1 2.0	-	2 1.9	2 2.0	3 0.5	8 2.4	14 3.7	11 6.5	3 1.7	1 1.4	5 3.2	90 43.7	24 70.6	3 1.4	2 1.4	2 1.3	-	1 0.9	-
PACIFICA	294 4.2	23 46.0	-	28 26.2	43 43.9	6 0.9	55 16.5	6 1.6	5 2.9	4 2.2	1 1.4	4 2.6	40 19.4	-	1 0.5	-	-	-	-	-
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	1 2.0	-	-	-	-	-	-	-	-	-	-	-	-	3 1.4	-	1 0.6	-	-	-
BURLINGAME	188 2.7	1 2.0	-	-	-	-	3 0.9	1 0.3	-	1 0.6	-	1 0.6	3 1.5	-	9 4.2	4 2.9	8 5.1	-	-	-
MENLO PARK	136 1.9	-	-	-	-	1 0.2	-	-	-	-	-	-	1 0.5	-	2 0.9	-	-	-	3 2.7	2 5.1
BELMONT	118 1.7	-	-	-	-	-	-	-	-	-	-	-	-	-	4 1.9	-	37 23.6	13 65.0	1 0.9	-
MILLBRAE	116 1.7	-	-	-	-	1 0.2	1 0.3	-	-	2 1.1	-	1 0.6	3 1.5	-	4 1.9	1 0.7	2 1.3	-	-	-
SAN CARLOS	74 1.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.7	9 5.7	-	1 0.9	-
HALF MOON BAY	53 0.8	-	10 45.5	-	2 2.0	-	1 0.3	1 0.3	-	-	-	-	1 0.5	-	-	-	1 0.6	-	-	-
BRISBANE	24 0.3	-	-	2 1.9	1 1.0	-	-	-	-	-	1 1.4	-	-	-	-	-	1 0.6	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
SAN JOSE	22 0.3	-	1 4.5	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	3 2.7	-
OAKLAND	22 0.3	-	-	1 0.9	-	2 0.3	3 0.9	1 0.3	1 0.6	-	1 1.4	-	-	-	-	-	-	-	-	-
MOUNTAIN VIEW	20 0.3	-	-	-	1 1.0	-	-	-	-	-	-	-	1 0.5	-	1 0.5	-	1 0.6	-	-	-
SUNNYVALE	16 0.2	-	-	-	-	-	-	2 0.5	-	-	-	-	-	-	1 0.5	1 0.7	1 0.6	-	1 0.9	-
MOSS BEACH	16 0.2	-	2 9.1	-	1 1.0	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-
HAYWARD	16 0.2	-	-	-	-	-	1 0.3	1 0.3	1 0.6	1 0.6	-	-	-	-	2 0.9	-	-	-	-	-
EL GRANADA	14 0.2	-	-	1 0.9	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PESCADERO	13 0.2	-	-	-	-	-	1 0.3	-	-	-	-	1 0.6	4 1.9	-	-	-	-	-	-	-
RICHMOND	11 0.2	-	1 4.5	1 0.9	-	1 0.2	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-
FREMONT	8 0.1	-	-	-	1 1.0	2 0.3	-	1 0.3	-	-	-	-	-	-	1 0.5	-	-	-	1 0.9	-
LOS ALTOS	7 0.1	-	-	-	-	-	-	-	-	1 0.6	-	-	-	-	-	-	-	-	-	-
SAN LEANDRO	5 0.1	-	-	-	-	-	-	-	1 0.6	-	-	1 0.6	-	-	-	-	-	-	-	-
BERKELEY	5 0.1	-	-	1 0.9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
VALLEJO	5 0.1	-	-	-	-	-	-	-	1 0.6	-	1 1.4	-	-	-	-	-	-	-	-	-
CUPERTINO	4 0.1	-	-	-	1 1.0	1 0.2	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
MONTARA	4 0.1	-	-	1 0.9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
ANTIOCH	4 0.1	-	-	-	-	3 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-
CONCORD	4 0.1	-	-	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-
ALAMEDA	4 0.1	-	-	-	-	-	-	-	2 1.2	-	-	-	-	-	-	-	-	-	-	-
SANTA CLARA	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PITTSBURG	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
UNION CITY	2 *	-	-	-	1 1.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
WALNUT CREEK	2 *	-	-	-	-	-	-	-	-	1 0.6	-	-	-	-	-	-	-	-	-	-
EMERYVILLE	2 *	-	-	-	-	-	1 0.3	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
STOCKTON	2 *	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
SANTA CRUZ	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NOVATO	2 *	-	-	-	-	-	-	1 0.3	-	-	-	-	-	-	-	-	-	-	-	-
SAN GREGORIO	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
LA HONDA	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
AMERICAN CANYON	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-
NAPA	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DANVILLE	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
MORAGA	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
PINOLE	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ALAMO	1 *	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SOQUEL	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OAKLEY	1 *	-	-	-	-	-	-	-	-	-	-	-	1 0.5	-	-	-	-	-	-	-
MARTINEZ	1 *	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SANTA ROSA	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MANTECA	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	-	-	-	-	1 0.2	-	-	-	-	-	-	-	-	3 1.4	-	-	-	-	1 2.6
SOUTHERN CALIFORNIA	17 0.2	-	1 4.5	1 0.9	-	1 0.2	-	2 0.5	-	1 0.6	2 2.9	-	-	-	-	-	-	-	-	-
OTHER CALIFORNIA	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OUTSIDE CALIFORNIA	59 0.8	-	-	-	1 1.0	1 0.2	1 0.3	3 0.8	-	1 0.6	1 1.4	-	1 0.5	-	-	1 0.7	4 2.5	-	-	-
NO ANSWER	1066 15.2	9 18.0	6 27.3	16 15.0	15 15.3	81 12.7	34 10.2	42 11.1	15 8.8	25 14.0	11 15.7	12 7.7	23 11.2	10 29.4	21 9.8	27 19.6	16 10.2	4 20.0	15 13.3	9 23.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
DALY CITY/COLMA	1330 19.0	1 0.9	-	-	20 3.6	5 4.2	-	-	1 1.9	110 9.8	129 17.0	3 0.8	7 14.0	7 2.5
SAN MATEO	944 13.5	9 7.9	1 2.5	2 1.8	121 21.8	6 5.0	21 20.6	2 1.6	2 3.8	182 16.2	144 19.0	65 18.0	-	105 37.2
SOUTH SAN FRANCISCO	663 9.5	1 0.9	-	-	82 14.8	3 2.5	3 2.9	1 0.8	1 1.9	92 8.2	69 9.1	4 1.1	1 2.0	1 0.4
REDWOOD CITY	571 8.2	55 48.2	-	3 2.7	9 1.6	2 1.7	32 31.4	22 17.2	11 21.2	124 11.1	44 5.8	78 21.6	-	17 6.0
SAN FRANCISCO	505 7.2	1 0.9	1 2.5	1 0.9	89 16.1	9 7.6	2 2.0	-	4 7.7	55 4.9	49 6.5	41 11.4	3 6.0	7 2.5
SAN BRUNO	380 5.4	1 0.9	-	-	-	-	-	-	3 5.8	115 10.2	73 9.6	1 0.3	2 4.0	12 4.3
PACIFICA	294 4.2	-	-	-	1 0.2	11 9.2	-	-	-	7 0.6	8 1.1	1 0.3	27 54.0	49 17.4
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	16 14.0	27 67.5	51 45.1	6 1.1	1 0.8	3 2.9	51 39.8	12 23.1	28 2.5	5 0.7	16 4.4	-	-
BURLINGAME	188 2.7	-	-	-	33 6.0	-	2 2.0	-	-	71 6.3	38 5.0	2 0.6	-	11 3.9
MENLO PARK	136 1.9	7 6.1	-	23 20.4	2 0.4	-	7 6.9	17 13.3	6 11.5	15 1.3	6 0.8	12 3.3	-	-
BELMONT	118 1.7	2 1.8	-	-	1 0.2	-	7 6.9	-	-	18 1.6	14 1.8	20 5.5	-	1 0.4
MILLBRAE	116 1.7	-	-	2 1.8	2 0.4	2 1.7	-	1 0.8	-	41 3.7	20 2.6	1 0.3	-	32 11.3
SAN CARLOS	74 1.1	4 3.5	-	-	-	3 2.5	7 6.9	2 1.6	-	24 2.1	7 0.9	12 3.3	-	4 1.4
HALF MOON BAY	53 0.8	-	-	-	2 0.4	31 26.1	-	-	-	3 0.3	1 0.1	-	-	-
BRISBANE	24 0.3	-	-	-	18 3.2	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
SAN JOSE	22 0.3	-	-	3 2.7	4 0.7	-	-	-	-	3 0.3	4 0.5	3 0.8	-	-
OAKLAND	22 0.3	-	-	-	1 0.2	1 0.8	1 1.0	1 0.8	-	2 0.2	3 0.4	4 1.1	-	-
MOUNTAIN VIEW	20 0.3	1 0.9	-	1 0.9	2 0.4	-	-	-	-	5 0.4	1 0.1	4 1.1	-	2 0.7
SUNNYVALE	16 0.2	-	-	2 1.8	-	-	-	-	-	5 0.4	1 0.1	-	-	2 0.7
MOSS BEACH	16 0.2	-	-	-	-	10 8.4	-	-	-	-	-	-	-	2 0.7
HAYWARD	16 0.2	-	-	-	7 1.3	-	-	-	-	1 0.1	1 0.1	-	-	1 0.4
EL GRANADA	14 0.2	-	-	-	-	8 6.7	-	-	-	1 0.1	2 0.3	-	1 2.0	1 0.4
PESCADERO	13 0.2	-	-	-	1 0.2	-	-	-	-	3 0.3	3 0.4	-	-	-
RICHMOND	11 0.2	-	-	-	2 0.4	-	-	-	-	2 0.2	2 0.3	1 0.3	-	-
FREMONT	8 0.1	-	-	-	-	-	-	-	-	1 0.1	1 0.1	-	-	-
LOS ALTOS	7 0.1	-	-	-	-	-	-	-	1 1.9	2 0.2	1 0.1	2 0.6	-	-
SAN LEANDRO	5 0.1	-	-	-	1 0.2	-	-	-	-	1 0.1	-	-	-	1 0.4
BERKELEY	5 0.1	-	-	1 0.9	1 0.2	-	-	-	-	-	-	2 0.6	-	-
VALLEJO	5 0.1	-	-	-	-	-	-	-	-	1 0.1	-	1 0.3	1 2.0	1 0.4
CUPERTINO	4 0.1	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
MONTARA	4 0.1	-	-	-	-	2 1.7	-	-	-	-	-	-	-	1 0.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
ANTIOCH	4 0.1	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
CONCORD	4 0.1	-	-	-	2 0.4	-	-	-	-	-	1 0.1	-	-	-
ALAMEDA	4 0.1	-	-	-	1 0.2	-	-	-	-	-	1 0.1	-	-	-
SANTA CLARA	2 *	-	-	-	-	-	-	-	-	-	-	1 0.3	-	1 0.4
PITTSBURG	2 *	-	-	-	-	-	-	-	-	2 0.2	-	-	-	-
UNION CITY	2 *	-	-	-	-	-	-	-	-	-	-	-	-	1 0.4
WALNUT CREEK	2 *	-	-	-	-	-	-	-	-	-	-	-	1 2.0	1 0.4
EMERYVILLE	2 *	-	-	-	-	-	-	-	-	-	-	-	-	-
STOCKTON	2 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
SANTA CRUZ	2 *	-	-	-	-	2 1.7	-	-	-	-	-	-	-	-
NOVATO	2 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
SAN GREGORIO	1 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
LA HONDA	1 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
AMERICAN CANYON	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
NAPA	1 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
DANVILLE	1 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
MORAGA	1 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
PINOLE	1 *	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-
ALAMO	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
SOQUEL	1 *	-	-	-	-	-	-	1 0.8	-	-	-	-	-	-
OAKLEY	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
MARTINEZ	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
SANTA ROSA	1 *	-	-	-	-	-	-	-	1 1.9	-	-	-	-	-
MANTECA	1 *	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	-	-	-	1 0.2	-	-	-	-	1 0.1	1 0.1	-	-	1 0.4
SOUTHERN CALIFORNIA	17 0.2	-	1 2.5	-	2 0.4	-	-	-	-	2 0.2	-	4 1.1	-	-
OTHER CALIFORNIA	2 *	-	-	-	-	-	-	-	-	1 0.1	1 0.1	-	-	-
OUTSIDE CALIFORNIA	59 0.8	1 0.9	-	-	19 3.4	3 2.5	-	-	1 1.9	4 0.4	8 1.1	8 2.2	-	-
NO ANSWER	1066 15.2	15 13.2	10 25.0	24 21.2	124 22.4	20 16.8	17 16.7	30 23.4	9 17.3	196 17.5	113 14.9	75 20.8	7 14.0	21 7.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
DALY CITY/COLMA	1330 19.0	36 28.6	7 2.5	268 9.1	1048 38.5	12 1.5	2 0.3	1143 24.0	151 7.9	36 11.6
SAN MATEO	944 13.5	21 16.7	105 37.2	524 17.8	115 4.2	387 47.7	36 5.0	656 13.8	241 12.6	45 14.5
SOUTH SAN FRANCISCO	663 9.5	10 7.9	1 0.4	251 8.5	393 14.4	11 1.4	8 1.1	421 8.8	229 12.0	10 3.2
REDWOOD CITY	571 8.2	-	17 6.0	265 9.0	14 0.5	103 12.7	228 31.4	285 6.0	257 13.5	24 7.7
SAN FRANCISCO	505 7.2	-	7 2.5	249 8.4	237 8.7	16 2.0	7 1.0	429 9.0	74 3.9	2 0.6
SAN BRUNO	380 5.4	1 0.8	12 4.3	191 6.5	177 6.5	17 2.1	3 0.4	222 4.7	120 6.3	36 11.6
PACIFICA	294 4.2	1 0.8	49 17.4	28 0.9	265 9.7	1 0.1	-	117 2.5	177 9.3	-
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	4 3.2	-	57 1.9	1 *	7 0.9	163 22.5	109 2.3	105 5.5	11 3.5
BURLINGAME	188 2.7	-	11 3.9	144 4.9	16 0.6	29 3.6	2 0.3	158 3.3	19 1.0	11 3.5
MENLO PARK	136 1.9	32 25.4	-	35 1.2	2 0.1	9 1.1	97 13.4	55 1.2	50 2.6	31 10.0
BELMONT	118 1.7	-	1 0.4	53 1.8	1 *	62 7.6	10 1.4	57 1.2	47 2.5	14 4.5
MILLBRAE	116 1.7	-	32 11.3	66 2.2	16 0.6	15 1.8	3 0.4	73 1.5	11 0.6	32 10.3
SAN CARLOS	74 1.1	-	4 1.4	48 1.6	2 0.1	19 2.3	14 1.9	45 0.9	25 1.3	4 1.3
HALF MOON BAY	53 0.8	-	-	37 1.3	15 0.6	1 0.1	-	8 0.2	45 2.4	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BRISBANE	24 0.3	1 0.8	-	18 0.6	5 0.2	1 0.1	-	20 0.4	3 0.2	1 0.3
SAN JOSE	22 0.3	-	-	14 0.5	2 0.1	-	6 0.8	15 0.3	7 0.4	-
OAKLAND	22 0.3	-	-	11 0.4	9 0.3	1 0.1	2 0.3	18 0.4	4 0.2	-
MOUNTAIN VIEW	20 0.3	-	2 0.7	12 0.4	4 0.1	4 0.5	2 0.3	13 0.3	6 0.3	1 0.3
SUNNYVALE	16 0.2	-	2 0.7	6 0.2	2 0.1	3 0.4	3 0.4	9 0.2	5 0.3	2 0.6
MOSS BEACH	16 0.2	-	2 0.7	10 0.3	5 0.2	1 0.1	-	1 *	15 0.8	-
HAYWARD	16 0.2	-	1 0.4	10 0.3	4 0.1	2 0.2	-	14 0.3	1 0.1	1 0.3
EL GRANADA	14 0.2	-	1 0.4	11 0.4	3 0.1	-	-	5 0.1	9 0.5	-
PESCADERO	13 0.2	-	-	7 0.2	6 0.2	-	-	8 0.2	5 0.3	-
RICHMOND	11 0.2	-	-	7 0.2	4 0.1	-	-	10 0.2	1 0.1	-
FREMONT	8 0.1	-	-	2 0.1	4 0.1	1 0.1	1 0.1	6 0.1	2 0.1	-
LOS ALTOS	7 0.1	-	-	5 0.2	1 *	-	1 0.1	6 0.1	-	1 0.3
SAN LEANDRO	5 0.1	-	1 0.4	2 0.1	3 0.1	1 0.1	-	2 *	2 0.1	1 0.3
BERKELEY	5 0.1	-	-	3 0.1	1 *	-	1 0.1	4 0.1	1 0.1	-
VALLEJO	5 0.1	-	1 0.4	2 0.1	3 0.1	-	-	2 *	3 0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
CUPERTINO	4 0.1	-	-	1 *	3 0.1	-	-	3 0.1	1 0.1	-
MONTARA	4 0.1	-	1 0.4	2 0.1	2 0.1	-	-	1 *	3 0.2	-
ANTIOCH	4 0.1	-	-	1 *	3 0.1	-	-	4 0.1	-	-
CONCORD	4 0.1	-	-	3 0.1	1 *	-	-	4 0.1	-	-
ALAMEDA	4 0.1	-	-	2 0.1	2 0.1	-	-	2 *	2 0.1	-
SANTA CLARA	2 *	-	1 0.4	2 0.1	-	-	-	1 *	-	1 0.3
PITTSBURG	2 *	-	-	2 0.1	-	-	-	2 *	-	-
UNION CITY	2 *	-	1 0.4	-	2 0.1	1 0.1	-	-	1 0.1	1 0.3
WALNUT CREEK	2 *	-	1 0.4	-	2 0.1	-	-	1 *	1 0.1	-
EMERYVILLE	2 *	-	-	-	2 0.1	-	-	2 *	-	-
STOCKTON	2 *	-	-	1 *	1 *	-	-	1 *	1 0.1	-
SANTA CRUZ	2 *	-	-	2 0.1	-	-	-	-	2 0.1	-
NOVATO	2 *	-	-	1 *	1 *	-	-	2 *	-	-
SAN GREGORIO	1 *	-	-	1 *	-	-	-	1 *	-	-
LA HONDA	1 *	-	-	1 *	-	-	-	1 *	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	TOTAL	SPECIAL ROUTES		ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
		COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
AMERICAN CANYON	1 *	-	-	-	-	1 0.1	-	1 *	-	-
NAPA	1 *	-	-	1 *	-	-	-	1 *	-	-
DANVILLE	1 *	-	-	1 *	-	-	-	1 *	-	-
MORAGA	1 *	-	-	1 *	-	-	-	1 *	-	-
PINOLE	1 *	-	-	1 *	-	-	-	1 *	-	-
ALAMO	1 *	-	-	-	1 *	-	-	1 *	-	-
SOQUEL	1 *	-	-	-	-	-	1 0.1	1 *	-	-
OAKLEY	1 *	-	-	-	1 *	-	-	-	1 0.1	-
MARTINEZ	1 *	-	-	-	1 *	-	-	1 *	-	-
SANTA ROSA	1 *	-	-	-	-	-	1 0.1	-	-	1 0.3
MANTECA	1 *	-	-	1 *	-	-	-	1 *	-	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	-	1 0.4	3 0.1	2 0.1	4 0.5	1 0.1	7 0.1	2 0.1	-
SOUTHERN CALIFORNIA	17 0.2	-	-	8 0.3	8 0.3	-	1 0.1	13 0.3	4 0.2	-
OTHER CALIFORNIA	2 *	-	-	2 0.1	-	-	-	2 *	-	-
OUTSIDE CALIFORNIA	59 0.8	1 0.8	-	42 1.4	9 0.3	6 0.7	2 0.3	45 0.9	13 0.7	1 0.3
NO ANSWER	1066 15.2	19 15.1	21 7.4	535 18.1	321 11.8	97 11.9	131 18.0	757 15.9	264 13.8	43 13.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
DALY CITY/COLMA	1330 19.0	294 23.4	275 20.8	165 16.7	273 15.9	230 19.7	251 17.4	285 20.3	281 23.7	148 23.7	111 15.7	568 17.3	55 14.7	573 20.6	10 6.4	106 39.8	1033 20.8	171 16.2	84 16.2	39 9.4
SAN MATEO	944 13.5	141 11.2	197 14.9	172 17.4	260 15.2	130 11.1	196 13.6	171 12.2	153 12.9	94 15.1	133 18.8	419 12.7	81 21.7	396 14.3	21 13.5	5 1.9	685 13.8	152 14.4	60 11.6	42 10.1
SOUTH SAN FRANCISCO	663 9.5	116 9.2	108 8.2	85 8.6	176 10.3	132 11.3	129 9.0	162 11.5	122 10.3	49 7.9	67 9.5	313 9.5	25 6.7	272 9.8	8 5.1	35 13.2	469 9.4	108 10.2	45 8.7	37 8.9
REDWOOD CITY	571 8.2	135 10.7	97 7.3	88 8.9	154 9.0	63 5.4	155 10.8	125 8.9	76 6.4	37 5.9	53 7.5	255 7.8	28 7.5	254 9.2	22 14.1	1 0.4	434 8.7	83 7.8	31 6.0	20 4.8
SAN FRANCISCO	505 7.2	49 3.9	112 8.5	81 8.2	143 8.3	87 7.5	98 6.8	131 9.3	124 10.4	39 6.3	30 4.2	307 9.3	17 4.6	133 4.8	6 3.8	38 14.3	288 5.8	87 8.2	61 11.8	66 15.9
SAN BRUNO	380 5.4	93 7.4	81 6.1	33 3.3	90 5.3	65 5.6	78 5.4	97 6.9	72 6.1	41 6.6	31 4.4	175 5.3	15 4.0	169 6.1	3 1.9	15 5.6	271 5.4	65 6.1	26 5.0	16 3.9
PACIFICA	294 4.2	70 5.6	72 5.4	33 3.3	55 3.2	54 4.6	52 3.6	38 2.7	59 5.0	34 5.4	42 5.9	111 3.4	20 5.4	150 5.4	2 1.3	9 3.4	218 4.4	42 4.0	17 3.3	17 4.1
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	41 3.3	58 4.4	32 3.2	56 3.3	24 2.1	69 4.8	60 4.3	36 3.0	16 2.6	11 1.6	127 3.9	14 3.8	71 2.6	8 5.1	1 0.4	160 3.2	34 3.2	20 3.9	10 2.4
BURLINGAME	188 2.7	17 1.4	31 2.3	30 3.0	57 3.3	41 3.5	25 1.7	48 3.4	38 3.2	30 4.8	20 2.8	86 2.6	7 1.9	88 3.2	4 2.6	1 0.4	127 2.6	32 3.0	14 2.7	15 3.6
MENLO PARK	136 1.9	45 3.6	21 1.6	13 1.3	31 1.8	17 1.5	27 1.9	24 1.7	18 1.5	12 1.9	25 3.5	61 1.9	25 6.7	40 1.4	7 4.5	1 0.4	101 2.0	17 1.6	9 1.7	8 1.9
BELMONT	118 1.7	26 2.1	19 1.4	16 1.6	25 1.5	25 2.1	18 1.3	18 1.3	15 1.3	13 2.1	26 3.7	34 1.0	12 3.2	60 2.2	5 3.2	1 0.4	89 1.8	18 1.7	6 1.2	5 1.2
MILLBRAE	116 1.7	21 1.7	28 2.1	10 1.0	32 1.9	18 1.5	22 1.5	27 1.9	18 1.5	13 2.1	17 2.4	54 1.6	17 4.6	38 1.4	3 1.9	2 0.8	72 1.4	19 1.8	11 2.1	14 3.4
SAN CARLOS	74 1.1	14 1.1	10 0.8	10 1.0	19 1.1	17 1.5	14 1.0	14 1.0	12 1.0	10 1.6	10 1.4	22 0.7	4 1.1	42 1.5	4 2.6	-	50 1.0	13 1.2	7 1.4	4 1.0
HALF MOON BAY	53 0.8	10 0.8	12 0.9	9 0.9	12 0.7	7 0.6	19 1.3	10 0.7	6 0.5	3 0.5	4 0.6	31 0.9	3 0.8	17 0.6	1 0.6	1 0.4	40 0.8	6 0.6	5 1.0	2 0.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BRISBANE	24 0.3	3 0.2	2 0.2	5 0.5	5 0.3	7 0.6	3 0.2	6 0.4	2 0.2	2 0.3	5 0.7	10 0.3	2 0.5	9 0.3	-	-	11 0.2	5 0.5	5 1.0	2 0.5
SAN JOSE	22 0.3	3 0.2	1 0.1	5 0.5	10 0.6	3 0.3	7 0.5	4 0.3	3 0.3	4 0.6	1 0.1	13 0.4	1 0.3	1 *	4 2.6	1 0.4	6 0.1	6 0.6	6 1.2	4 1.0
OAKLAND	22 0.3	-	5 0.4	7 0.7	4 0.2	2 0.2	4 0.3	4 0.3	4 0.3	3 0.5	2 0.3	16 0.5	2 0.5	2 0.1	-	2 0.8	11 0.2	4 0.4	2 0.4	4 1.0
MOUNTAIN VIEW	20 0.3	1 0.1	5 0.4	2 0.2	8 0.5	4 0.3	5 0.3	2 0.1	3 0.3	4 0.6	3 0.4	10 0.3	-	7 0.3	2 1.3	-	12 0.2	4 0.4	2 0.4	2 0.5
SUNNYVALE	16 0.2	1 0.1	4 0.3	2 0.2	5 0.3	4 0.3	3 0.2	3 0.2	3 0.3	4 0.6	2 0.3	4 0.1	1 0.3	2 0.1	5 3.2	1 0.4	13 0.3	2 0.2	-	1 0.2
MOSS BEACH	16 0.2	4 0.3	2 0.2	4 0.4	2 0.1	3 0.3	1 0.1	3 0.2	3 0.3	-	4 0.6	9 0.3	1 0.3	6 0.2	-	-	12 0.2	3 0.3	-	1 0.2
HAYWARD	16 0.2	2 0.2	5 0.4	2 0.2	6 0.4	1 0.1	1 0.1	5 0.4	4 0.3	2 0.3	2 0.3	10 0.3	2 0.5	2 0.1	-	1 0.4	12 0.2	2 0.2	1 0.2	1 0.2
EL GRANADA	14 0.2	4 0.3	1 0.1	2 0.2	5 0.3	2 0.2	5 0.3	2 0.1	2 0.2	-	2 0.3	11 0.3	-	3 0.1	-	-	5 0.1	4 0.4	3 0.6	2 0.5
PESCADERO	13 0.2	3 0.2	5 0.4	2 0.2	1 0.1	1 0.1	5 0.3	1 0.1	3 0.3	-	2 0.3	7 0.2	-	5 0.2	-	-	10 0.2	2 0.2	-	1 0.2
RICHMOND	11 0.2	1 0.1	5 0.4	2 0.2	3 0.2	-	2 0.1	2 0.1	4 0.3	-	2 0.3	9 0.3	1 0.3	1 *	-	-	4 0.1	2 0.2	3 0.6	2 0.5
FREMONT	8 0.1	-	2 0.2	1 0.1	2 0.1	2 0.2	2 0.1	-	-	3 0.5	-	6 0.2	-	2 0.1	-	-	4 0.1	1 0.1	3 0.6	-
LOS ALTOS	7 0.1	-	1 0.1	1 0.1	4 0.2	1 0.1	2 0.1	3 0.2	1 0.1	1 0.2	-	2 0.1	-	4 0.1	-	-	6 0.1	1 0.1	-	-
SAN LEANDRO	5 0.1	-	-	-	4 0.2	1 0.1	1 0.1	1 0.1	2 0.2	1 0.2	-	3 0.1	-	1 *	-	1 0.4	3 0.1	1 0.1	-	1 0.2
BERKELEY	5 0.1	-	1 0.1	1 0.1	1 0.1	2 0.2	-	-	1 0.1	2 0.3	1 0.1	4 0.1	-	1 *	-	-	2 *	1 0.1	-	2 0.5
VALLEJO	5 0.1	-	1 0.1	1 0.1	-	2 0.2	3 0.2	1 0.1	1 0.1	-	-	2 0.1	-	3 0.1	-	-	4 0.1	1 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
CUPERTINO	4 0.1	1 0.1	1 0.1	1 0.1	1 0.1	-	-	2 0.1	2 0.2	-	-	1 *	-	2 0.1	-	1 0.4	3 0.1	1 0.1	-	-
MONTARA	4 0.1	-	-	1 0.1	1 0.1	1 0.1	-	1 0.1	-	2 0.3	1 0.1	1 *	-	3 0.1	-	-	3 0.1	1 0.1	-	-
ANTIOCH	4 0.1	-	2 0.2	-	1 0.1	1 0.1	-	1 0.1	1 0.1	2 0.3	-	3 0.1	-	-	-	1 0.4	1 *	1 0.1	1 0.2	1 0.2
CONCORD	4 0.1	-	-	-	3 0.2	1 0.1	-	1 0.1	1 0.1	2 0.3	-	1 *	2 0.5	-	-	1 0.4	2 *	1 0.1	-	1 0.2
ALAMEDA	4 0.1	-	1 0.1	-	1 0.1	2 0.2	-	1 0.1	1 0.1	-	2 0.3	1 *	1 0.3	2 0.1	-	-	2 *	2 0.2	-	-
SANTA CLARA	2 *	-	-	-	2 0.1	-	-	-	-	1 0.2	1 0.1	-	-	1 *	1 0.6	-	1 *	-	-	1 0.2
PITTSBURG	2 *	-	-	-	1 0.1	1 0.1	2 0.1	-	-	-	-	-	-	1 *	-	-	1 *	-	-	1 0.2
UNION CITY	2 *	-	-	1 0.1	1 0.1	-	-	-	1 0.1	-	1 0.1	2 0.1	-	-	-	-	2 *	-	-	-
WALNUT CREEK	2 *	-	-	1 0.1	1 0.1	-	-	-	1 0.1	-	1 0.1	1 *	-	1 *	-	-	1 *	-	1 0.2	-
EMERYVILLE	2 *	1 0.1	-	1 0.1	-	-	1 0.1	1 0.1	-	-	-	2 0.1	-	-	-	-	1 *	1 0.1	-	-
STOCKTON	2 *	-	-	-	2 0.1	-	-	-	1 0.1	-	1 0.1	-	-	1 *	-	-	2 *	-	-	-
SANTA CRUZ	2 *	-	1 0.1	1 0.1	-	-	1 0.1	-	-	1 0.2	-	2 0.1	-	-	-	-	-	-	2 0.4	-
NOVATO	2 *	-	-	1 0.1	1 0.1	-	1 0.1	-	-	-	1 0.1	2 0.1	-	-	-	-	1 *	-	-	1 0.2
SAN GREGORIO	1 *	-	-	-	-	1 0.1	-	-	1 0.1	-	-	-	-	1 *	-	-	-	1 0.1	-	-
LA HONDA	1 *	1 0.1	-	-	-	-	-	-	-	-	-	-	-	1 *	-	-	1 *	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
AMERICAN CANYON	1 *	-	1 0.1	-	-	-	-	1 0.1	-	-	-	1 *	-	-	-	-	-	1 0.1	-	-
NAPA	1 *	-	-	-	1 0.1	-	-	-	-	1 0.2	-	1 *	-	-	-	-	-	-	-	1 0.2
DANVILLE	1 *	-	-	1 0.1	-	-	-	1 0.1	-	-	-	-	-	1 *	-	-	1 *	-	-	-
MORAGA	1 *	-	1 0.1	-	-	-	-	-	-	-	1 0.1	1 *	-	-	-	-	-	1 0.1	-	-
PINOLE	1 *	-	-	-	-	-	-	1 0.1	-	-	-	1 *	-	-	-	-	-	-	1 0.2	-
ALAMO	1 *	-	1 0.1	-	-	-	1 0.1	-	-	-	-	1 *	-	-	-	-	1 *	-	-	-
SOQUEL	1 *	-	-	-	-	1 0.1	-	-	-	-	1 0.1	-	-	-	1 0.6	-	-	-	1 0.2	-
OAKLEY	1 *	-	-	-	1 0.1	-	-	1 0.1	-	-	-	1 *	-	-	-	-	1 *	-	-	-
MARTINEZ	1 *	-	-	-	1 0.1	-	-	-	-	1 0.2	-	-	-	1 *	-	-	1 *	-	-	-
SANTA ROSA	1 *	-	-	1 0.1	-	-	-	1 0.1	-	-	-	1 *	-	-	-	-	1 *	-	-	-
MANTECA	1 *	-	-	1 0.1	-	-	1 0.1	-	-	-	-	1 *	-	-	-	-	-	1 0.1	-	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	-	4 0.3	1 0.1	1 0.1	1 0.1	3 0.2	-	-	1 0.2	4 0.6	5 0.2	-	4 0.1	-	-	3 0.1	4 0.4	1 0.2	1 0.2
SOUTHERN CALIFORNIA	17 0.2	1 0.1	2 0.2	7 0.7	4 0.2	2 0.2	6 0.4	2 0.1	-	4 0.6	4 0.6	15 0.5	-	1 *	-	1 0.4	5 0.1	1 0.1	1 0.2	10 2.4
OTHER CALIFORNIA	2 *	-	-	2 0.2	-	-	-	1 0.1	-	-	-	2 0.1	-	-	-	-	1 *	1 0.1	-	-
OUTSIDE CALIFORNIA	59 0.8	6 0.5	6 0.5	14 1.4	15 0.9	16 1.4	13 0.9	9 0.6	14 1.2	7 1.1	9 1.3	33 1.0	3 0.8	19 0.7	1 0.6	1 0.4	30 0.6	6 0.6	6 1.2	17 4.1
NO ANSWER	1066 15.2	154 12.2	143 10.8	138 14.0	233 13.6	195 16.7	213 14.8	136 9.7	98 8.3	37 5.9	73 10.3	531 16.1	34 9.1	384 13.8	38 24.4	39 14.7	759 15.3	149 14.1	83 16.0	63 15.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
DALY CITY/COLMA	1330 19.0	1111 19.7	138 15.7	656 17.4	408 25.5	124 15.8	52 17.7
SAN MATEO	944 13.5	781 13.8	122 13.8	529 14.1	208 13.0	120 15.3	35 11.9
SOUTH SAN FRANCISCO	663 9.5	566 10.0	56 6.4	383 10.2	155 9.7	58 7.4	26 8.8
REDWOOD CITY	571 8.2	450 8.0	97 11.0	304 8.1	117 7.3	90 11.5	27 9.2
SAN FRANCISCO	505 7.2	397 7.0	84 9.5	245 6.5	129 8.1	81 10.3	18 6.1
SAN BRUNO	380 5.4	324 5.7	37 4.2	231 6.1	74 4.6	42 5.3	13 4.4
PACIFICA	294 4.2	264 4.7	21 2.4	210 5.6	50 3.1	9 1.1	14 4.8
PALO ALTO (INCLUDING E. PALO ALTO)	225 3.2	188 3.3	25 2.8	127 3.4	51 3.2	27 3.4	6 2.0
BURLINGAME	188 2.7	160 2.8	16 1.8	108 2.9	47 2.9	11 1.4	10 3.4
MENLO PARK	136 1.9	115 2.0	11 1.2	94 2.5	17 1.1	15 1.9	1 0.3
BELMONT	118 1.7	108 1.9	5 0.6	88 2.3	18 1.1	5 0.6	2 0.7
MILLBRAE	116 1.7	93 1.6	16 1.8	60 1.6	26 1.6	16 2.0	6 2.0
SAN CARLOS	74 1.1	65 1.2	5 0.6	46 1.2	18 1.1	4 0.5	2 0.7
HALF MOON BAY	53 0.8	41 0.7	10 1.1	25 0.7	13 0.8	9 1.1	4 1.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
BRISBANE	24 0.3	22 0.4	1 0.1	20 0.5	1 0.1	-	1 0.3
SAN JOSE	22 0.3	20 0.4	2 0.2	16 0.4	4 0.3	-	2 0.7
OAKLAND	22 0.3	17 0.3	1 0.1	15 0.4	2 0.1	2 0.3	-
MOUNTAIN VIEW	20 0.3	18 0.3	1 0.1	15 0.4	3 0.2	-	1 0.3
SUNNYVALE	16 0.2	14 0.2	2 0.2	11 0.3	3 0.2	1 0.1	1 0.3
MOSS BEACH	16 0.2	12 0.2	3 0.3	8 0.2	-	3 0.4	2 0.7
HAYWARD	16 0.2	13 0.2	3 0.3	6 0.2	6 0.4	4 0.5	-
EL GRANADA	14 0.2	12 0.2	2 0.2	11 0.3	1 0.1	2 0.3	-
PESCADERO	13 0.2	11 0.2	1 0.1	11 0.3	-	1 0.1	-
RICHMOND	11 0.2	10 0.2	1 0.1	6 0.2	4 0.3	1 0.1	-
FREMONT	8 0.1	7 0.1	1 0.1	6 0.2	1 0.1	-	1 0.3
LOS ALTOS	7 0.1	5 0.1	2 0.2	5 0.1	-	2 0.3	-
SAN LEANDRO	5 0.1	2 *	3 0.3	-	2 0.1	3 0.4	-
BERKELEY	5 0.1	5 0.1	-	4 0.1	1 0.1	-	-
VALLEJO	5 0.1	4 0.1	-	2 0.1	2 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
CUPERTINO	4 0.1	3 0.1	1 0.1	1 *	2 0.1	1 0.1	-
MONTARA	4 0.1	4 0.1	-	3 0.1	1 0.1	-	-
ANTIOCH	4 0.1	4 0.1	-	1 *	2 0.1	1 0.1	-
CONCORD	4 0.1	3 0.1	1 0.1	2 0.1	1 0.1	-	1 0.3
ALAMEDA	4 0.1	4 0.1	-	4 0.1	-	-	-
SANTA CLARA	2 *	1 *	1 0.1	1 *	-	1 0.1	-
PITTSBURG	2 *	2 *	-	1 *	1 0.1	-	-
UNION CITY	2 *	2 *	-	-	2 0.1	-	-
WALNUT CREEK	2 *	2 *	-	2 0.1	-	-	-
EMERYVILLE	2 *	2 *	-	1 *	1 0.1	-	-
STOCKTON	2 *	2 *	-	2 0.1	-	-	-
SANTA CRUZ	2 *	2 *	-	1 *	1 0.1	-	-
NOVATO	2 *	2 *	-	1 *	1 0.1	-	-
SAN GREGORIO	1 *	1 *	-	1 *	-	-	-
LA HONDA	1 *	1 *	-	-	1 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME		HOW WELL ENGLISH IS SPOKEN				
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
AMERICAN CANYON	1 *	1 *	-	1 *	-	-	-
NAPA	1 *	-	1 0.1	-	-	1 0.1	-
DANVILLE	1 *	1 *	-	1 *	-	-	-
MORAGA	1 *	1 *	-	1 *	-	-	-
PINOLE	1 *	-	-	-	-	-	-
ALAMO	1 *	1 *	-	1 *	-	-	-
SOQUEL	1 *	1 *	-	-	1 0.1	-	-
OAKLEY	1 *	1 *	-	1 *	-	-	-
MARTINEZ	1 *	1 *	-	1 *	-	-	-
SANTA ROSA	1 *	1 *	-	1 *	-	-	-
MANTECA	1 *	1 *	-	1 *	-	-	-
OTHER NORTHERN CALIFORNIA (BEYOND NAPA/ SONOMA/SOLANO)	9 0.1	6 0.1	1 0.1	4 0.1	2 0.1	1 0.1	-
SOUTHERN CALIFORNIA	17 0.2	13 0.2	3 0.3	10 0.3	4 0.3	1 0.1	2 0.7
OTHER CALIFORNIA	2 *	2 *	-	2 0.1	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

CITY BY ZIP CODE Q21. WHAT IS YOUR HOME ZIP CODE?

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
OUTSIDE CALIFORNIA	59 0.8	51 0.9	6 0.7	40 1.1	9 0.6	5 0.6	2 0.7
NO ANSWER	1066 15.2	694 12.3	201 22.8	438 11.6	207 13.0	145 18.4	65 22.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
6 MONTHS OR LESS	879 12.6	321 12.4	438 13.1	120 11.2	532 10.7	160 15.1	185 19.8	652 14.3	42 4.5	183 12.9	639 12.9	242 11.3	819 13.1	44 7.6	425 13.5	414 12.5	585 16.0	264 9.0
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	217 8.4	243 7.3	69 6.4	364 7.3	84 7.9	79 8.5	388 8.5	32 3.4	100 7.1	402 8.1	124 5.8	475 7.6	40 6.9	255 8.1	227 6.8	295 8.1	205 7.0
1 TO 3 YEARS	1613 23.0	654 25.3	725 21.8	232 21.6	1186 23.8	229 21.6	192 20.6	976 21.3	136 14.6	489 34.6	1219 24.6	397 18.5	1449 23.2	124 21.3	747 23.8	751 22.6	823 22.5	695 23.7
MORE THAN 3 YEARS	3568 50.9	1255 48.5	1727 51.8	578 53.9	2605 52.4	525 49.6	420 45.0	2305 50.4	639 68.6	578 40.9	2421 48.9	1236 57.7	3174 50.9	323 55.5	1567 49.9	1779 53.6	1748 47.7	1595 54.4
BLANK	414 5.9	141 5.4	200 6.0	73 6.8	289 5.8	60 5.7	57 6.1	253 5.5	82 8.8	64 4.5	270 5.5	144 6.7	324 5.2	51 8.8	144 4.6	146 4.4	211 5.8	172 5.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
6 MONTHS OR LESS	879 12.6	620 12.3	210 12.8	45 15.0	444 12.5	313 12.6	109 12.7	302 16.8	508 11.4	649 13.0	24 12.1	411 15.9	269 15.2	138 8.6	20 4.1	814 13.1	65 8.1
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	364 7.2	140 8.5	24 8.0	277 7.8	179 7.2	63 7.4	131 7.3	340 7.6	359 7.2	17 8.6	200 7.7	175 9.9	96 6.0	11 2.3	469 7.6	60 7.5
1 TO 3 YEARS	1613 23.0	1191 23.5	348 21.2	71 23.7	872 24.6	548 22.1	175 20.4	432 24.0	994 22.3	1163 23.3	38 19.2	786 30.4	396 22.4	272 16.9	57 11.7	1436 23.2	177 22.0
MORE THAN 3 YEARS	3568 50.9	2605 51.5	835 50.9	143 47.7	1727 48.7	1327 53.6	467 54.5	846 47.1	2357 53.0	2597 52.1	100 50.5	1088 42.1	849 48.0	1052 65.3	361 74.1	3163 51.0	405 50.4
BLANK	414 5.9	280 5.5	109 6.6	17 5.7	227 6.4	108 4.4	43 5.0	86 4.8	251 5.6	219 4.4	19 9.6	97 3.8	80 4.5	53 3.3	38 7.8	317 5.1	97 12.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
6 MONTHS OR LESS	879 12.6	229 14.1	256 10.9	77 13.7	296 13.9	20 11.1	557 10.8	95 18.8	17 18.5	23 23.7	3 27.3	879 62.4	-	-	346 12.2	234 12.9	107 15.2	735 13.0	106 12.0
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	100 6.2	185 7.8	40 7.1	168 7.9	18 10.0	355 6.9	56 11.1	13 14.1	11 11.3	-	529 37.6	-	-	251 8.8	112 6.2	54 7.6	409 7.2	84 9.5
1 TO 3 YEARS	1613 23.0	357 22.0	532 22.6	131 23.3	536 25.2	47 26.1	1253 24.4	113 22.4	18 19.6	16 16.5	2 18.2	-	1613 100.0	-	644 22.6	380 21.0	204 28.9	1315 23.3	204 23.2
MORE THAN 3 YEARS	3568 50.9	879 54.1	1260 53.4	291 51.8	1067 50.1	90 50.0	2854 55.5	230 45.5	42 45.7	44 45.4	5 45.5	-	-	3568 100.0	1547 54.4	1054 58.2	325 46.0	2949 52.2	435 49.4
BLANK	414 5.9	60 3.7	126 5.3	23 4.1	62 2.9	5 2.8	125 2.4	11 2.2	2 2.2	3 3.1	1 9.1	-	-	-	58 2.0	31 1.7	16 2.3	237 4.2	52 5.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
6 MONTHS OR LESS	879 12.6	3 6.0	1 4.5	8 7.5	6 6.1	77 12.1	50 15.0	45 11.9	23 13.5	16 9.0	3 4.3	11 7.1	32 15.5	5 14.7	33 15.3	18 13.0	25 15.9	3 15.0	9 8.0	1 2.6
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	3 6.0	2 9.1	10 9.3	8 8.2	49 7.7	32 9.6	35 9.3	13 7.6	9 5.1	2 2.9	11 7.1	18 8.7	1 2.9	9 4.2	7 5.1	15 9.6	-	11 9.7	4 10.3
1 TO 3 YEARS	1613 23.0	8 16.0	4 18.2	30 28.0	23 23.5	147 23.1	75 22.5	84 22.3	28 16.5	39 21.9	15 21.4	38 24.5	54 26.2	12 35.3	63 29.3	46 33.3	40 25.5	8 40.0	30 26.5	6 15.4
MORE THAN 3 YEARS	3568 50.9	34 68.0	10 45.5	52 48.6	55 56.1	324 50.9	154 46.2	198 52.5	100 58.8	97 54.5	47 67.1	89 57.4	95 46.1	14 41.2	102 47.4	57 41.3	67 42.7	7 35.0	59 52.2	23 59.0
BLANK	414 5.9	2 4.0	5 22.7	7 6.5	6 6.1	39 6.1	22 6.6	15 4.0	6 3.5	17 9.6	3 4.3	6 3.9	7 3.4	2 5.9	8 3.7	10 7.2	10 6.4	2 10.0	4 3.5	5 12.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
6 MONTHS OR LESS	879 12.6	16 14.0	8 20.0	13 11.5	81 14.6	13 10.9	15 14.7	15 11.7	11 21.2	165 14.7	79 10.4	46 12.7	-	24 8.5
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	8 7.0	2 5.0	13 11.5	56 10.1	7 5.9	7 6.9	11 8.6	3 5.8	74 6.6	60 7.9	18 5.0	3 6.0	25 8.9
1 TO 3 YEARS	1613 23.0	30 26.3	2 5.0	21 18.6	112 20.2	29 24.4	25 24.5	33 25.8	13 25.0	233 20.8	164 21.6	83 23.0	17 34.0	63 22.3
MORE THAN 3 YEARS	3568 50.9	57 50.0	22 55.0	58 51.3	271 48.9	64 53.8	42 41.2	53 41.4	22 42.3	581 51.8	414 54.6	188 52.1	28 56.0	165 58.5
BLANK	414 5.9	3 2.6	6 15.0	8 7.1	34 6.1	6 5.0	13 12.7	16 12.5	3 5.8	69 6.1	41 5.4	26 7.2	2 4.0	5 1.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
6 MONTHS OR LESS	879 12.6	24 19.0	24 8.5	389 13.2	310 11.4	113 13.9	97 13.4	615 12.9	223 11.7	41 13.2
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	5 4.0	25 8.9	219 7.4	214 7.9	53 6.5	59 8.1	363 7.6	145 7.6	20 6.5
1 TO 3 YEARS	1613 23.0	51 40.5	63 22.3	627 21.3	626 23.0	221 27.2	181 24.9	1063 22.3	448 23.5	98 31.6
MORE THAN 3 YEARS	3568 50.9	39 31.0	165 58.5	1537 52.1	1426 52.4	375 46.2	332 45.7	2434 51.0	987 51.7	139 44.8
BLANK	414 5.9	7 5.6	5 1.8	178 6.0	144 5.3	50 6.2	57 7.9	294 6.2	107 5.6	12 3.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
6 MONTHS OR LESS	879 12.6	168 13.4	243 18.4	182 18.5	186 10.9	59 5.1	197 13.7	149 10.6	147 12.4	87 13.9	107 15.2	533 16.2	52 13.9	248 8.9	16 10.3	23 8.6	532 10.7	160 15.1	76 14.7	109 26.3
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	78 6.2	122 9.2	94 9.5	147 8.6	41 3.5	133 9.2	118 8.4	67 5.6	45 7.2	54 7.6	265 8.1	30 8.0	192 6.9	13 8.3	18 6.8	364 7.3	84 7.9	52 10.0	27 6.5
1 TO 3 YEARS	1613 23.0	440 35.0	346 26.1	239 24.2	326 19.0	160 13.7	339 23.6	305 21.7	248 20.9	132 21.2	204 28.9	715 21.7	108 29.0	667 24.0	28 17.9	64 24.1	1186 23.8	229 21.6	117 22.6	75 18.1
MORE THAN 3 YEARS	3568 50.9	522 41.5	566 42.7	430 43.6	986 57.5	846 72.5	741 51.5	806 57.3	703 59.2	351 56.3	325 46.0	1578 48.0	170 45.6	1513 54.5	82 52.6	144 54.1	2605 52.4	525 49.6	240 46.3	180 43.4
BLANK	414 5.9	50 4.0	47 3.5	41 4.2	69 4.0	61 5.2	29 2.0	29 2.1	22 1.9	9 1.4	16 2.3	198 6.0	13 3.5	155 5.6	17 10.9	17 6.4	289 5.8	60 5.7	33 6.4	24 5.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q22. HOW LONG HAVE YOU BEEN RIDING SAMTRANS?

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT
							AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
6 MONTHS OR LESS	879 12.6	735 13.0	106 12.0	490 13.0	217 13.6	98 12.5	36 12.2
MORE THAN 6 MONTHS BUT LESS THAN 1 YEAR	529 7.6	409 7.2	84 9.5	265 7.0	119 7.5	72 9.2	29 9.9
1 TO 3 YEARS	1613 23.0	1315 23.3	204 23.2	837 22.2	388 24.3	219 27.9	68 23.1
MORE THAN 3 YEARS	3568 50.9	2949 52.2	435 49.4	2029 53.9	802 50.2	368 46.8	141 48.0
BLANK	414 5.9	237 4.2	52 5.9	144 3.8	71 4.4	29 3.7	20 6.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	437 16.9	754 22.6	245 22.9	1045 21.0	207 19.6	180 19.3	953 20.8	237 25.5	234 16.5	996 20.1	479 22.4	1223 19.6	170 29.2	604 19.2	718 21.6	792 21.6	576 19.7
\$10,000 TO \$24,999 (17.5)	1407 20.1	436 16.8	716 21.5	253 23.6	1011 20.3	211 19.9	177 19.0	975 21.3	252 27.1	157 11.1	972 19.6	476 22.2	1273 20.4	112 19.2	658 21.0	664 20.0	715 19.5	602 20.5
\$25,000 TO \$49,999 (37.5)	1187 16.9	431 16.7	575 17.3	178 16.6	842 16.9	186 17.6	152 16.3	875 19.1	136 14.6	163 11.5	863 17.4	346 16.1	1099 17.6	74 12.7	566 18.0	556 16.8	607 16.6	505 17.2
\$50,000 TO \$74,999 (62.5)	624 8.9	258 10.0	281 8.4	85 7.9	437 8.8	99 9.4	86 9.2	445 9.7	48 5.2	126 8.9	477 9.6	163 7.6	579 9.3	41 7.0	298 9.5	303 9.1	333 9.1	243 8.3
\$75,000 TO \$99,999 (87.5)	314 4.5	146 5.6	131 3.9	37 3.5	207 4.2	59 5.6	48 5.1	239 5.2	16 1.7	57 4.0	230 4.6	84 3.9	288 4.6	20 3.4	145 4.6	152 4.6	160 4.4	131 4.5
\$100,000 OR MORE (125)	392 5.6	211 8.2	136 4.1	45 4.2	270 5.4	59 5.6	62 6.6	251 5.5	24 2.6	113 8.0	304 6.1	83 3.9	369 5.9	17 2.9	224 7.1	142 4.3	198 5.4	172 5.9
BLANK	1640 23.4	669 25.9	740 22.2	229 21.4	1164 23.4	237 22.4	228 24.4	836 18.3	218 23.4	564 39.9	1109 22.4	512 23.9	1410 22.6	148 25.4	643 20.5	782 23.6	857 23.4	702 24.0
AVERAGE (\$,000)	36.6	43.0	33.2	32.3	35.9	37.8	39.1	36.8	26.4	44.4	37.8	32.5	37.4	28.9	38.8	34.8	36.1	36.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	MODE TO GET TO BUS =====				TRIP LENGTH (# MIN) =====			OWN CAR? =====		OVERALL SATIS. =====		AGE =====				SURVEY LANG =====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	1073 21.2	318 19.4	45 15.0	720 20.3	504 20.4	194 22.6	166 9.2	1089 24.5	992 19.9	43 21.7	519 20.1	423 23.9	277 17.2	101 20.7	1130 18.2	309 38.4
\$10,000 TO \$24,999 (17.5)	1407 20.1	1045 20.7	344 21.0	32 10.7	688 19.4	527 21.3	174 20.3	249 13.9	1013 22.8	1054 21.1	48 24.2	419 16.2	412 23.3	357 22.2	133 27.3	1226 19.8	181 22.5
\$25,000 TO \$49,999 (37.5)	1187 16.9	841 16.6	307 18.7	53 17.7	595 16.8	462 18.7	126 14.7	351 19.5	727 16.3	904 18.1	21 10.6	370 14.3	334 18.9	350 21.7	74 15.2	1133 18.3	54 6.7
\$50,000 TO \$74,999 (62.5)	624 8.9	429 8.5	165 10.0	33 11.0	312 8.8	219 8.8	91 10.6	258 14.4	320 7.2	479 9.6	12 6.1	224 8.7	155 8.8	191 11.9	31 6.4	613 9.9	11 1.4
\$75,000 TO \$99,999 (87.5)	314 4.5	222 4.4	69 4.2	20 6.7	152 4.3	122 4.9	35 4.1	169 9.4	118 2.7	223 4.5	12 6.1	108 4.2	93 5.3	89 5.5	10 2.1	303 4.9	11 1.4
\$100,000 OR MORE (125)	392 5.6	275 5.4	65 4.0	49 16.3	187 5.3	141 5.7	62 7.2	206 11.5	152 3.4	279 5.6	14 7.1	153 5.9	98 5.5	103 6.4	12 2.5	386 6.2	6 0.7
BLANK	1640 23.4	1175 23.2	374 22.8	68 22.7	893 25.2	500 20.2	175 20.4	398 22.1	1031 23.2	1056 21.2	48 24.2	789 30.6	254 14.4	244 15.1	126 25.9	1408 22.7	232 28.9
AVERAGE (\$,000)	36.6	35.8	35.1	55.4	36.3	36.7	37.9	54.0	30.1	36.8	36.8	37.9	35.1	39.6	28.3	38.8	17.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	=====						=====					=====			=====			=====	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K - \$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	241 14.8	642 27.2	113 20.1	359 16.9	43 23.9	1062 20.6	98 19.4	24 26.1	17 17.5	3 27.3	330 23.4	339 21.0	741 20.8	1439 50.6	-	-	1026 18.2	315 35.8
\$10,000 TO \$24,999 (17.5)	1407 20.1	291 17.9	548 23.2	99 17.6	408 19.2	25 13.9	1089 21.2	131 25.9	17 18.5	19 19.6	2 18.2	267 19.0	305 18.9	806 22.6	1407 49.4	-	-	1125 19.9	203 23.0
\$25,000 TO \$49,999 (37.5)	1187 16.9	303 18.6	344 14.6	111 19.8	421 19.8	32 17.8	910 17.7	124 24.6	19 20.7	21 21.6	1 9.1	214 15.2	248 15.4	703 19.7	-	1187 65.5	-	1051 18.6	83 9.4
\$50,000 TO \$74,999 (62.5)	624 8.9	195 12.0	140 5.9	64 11.4	239 11.2	24 13.3	501 9.7	39 7.7	17 18.5	16 16.5	2 18.2	132 9.4	132 8.2	351 9.8	-	624 34.5	-	582 10.3	23 2.6
\$75,000 TO \$99,999 (87.5)	314 4.5	102 6.3	55 2.3	33 5.9	124 5.8	11 6.1	254 4.9	10 2.0	3 3.3	5 5.2	3 27.3	66 4.7	92 5.7	145 4.1	-	-	314 44.5	291 5.2	11 1.2
\$100,000 OR MORE (125)	392 5.6	148 9.1	59 2.5	31 5.5	146 6.9	8 4.4	310 6.0	20 4.0	4 4.3	7 7.2	-	95 6.7	112 6.9	180 5.0	-	-	392 55.5	351 6.2	17 1.9
BLANK	1640 23.4	345 21.2	571 24.2	111 19.8	432 20.3	37 20.6	1018 19.8	83 16.4	8 8.7	12 12.4	-	304 21.6	385 23.9	642 18.0	-	-	-	1219 21.6	229 26.0
AVERAGE (\$,000)	36.6	45.3	27.2	38.9	41.2	38.1	37.3	32.1	36.0	42.0	44.0	37.4	38.8	35.4	12.7	46.1	108.3	39.1	21.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
LESS THAN \$10,000 PER YEAR (8)	1439	12	8	11	12	140	69	65	30	27	14	30	36	5	45	13	25	1	24	10
	20.5	24.0	36.4	10.3	12.2	22.0	20.7	17.2	17.6	15.2	20.0	19.4	17.5	14.7	20.9	9.4	15.9	5.0	21.2	25.6
\$10,000 TO \$24,999 (17.5)	1407	7	2	25	16	113	64	65	36	48	11	35	46	8	39	24	22	4	27	9
	20.1	14.0	9.1	23.4	16.3	17.8	19.2	17.2	21.2	27.0	15.7	22.6	22.3	23.5	18.1	17.4	14.0	20.0	23.9	23.1
\$25,000 TO \$49,999 (37.5)	1187	8	1	17	13	125	60	82	35	36	16	26	41	6	33	16	11	4	14	3
	16.9	16.0	4.5	15.9	13.3	19.7	18.0	21.8	20.6	20.2	22.9	16.8	19.9	17.6	15.3	11.6	7.0	20.0	12.4	7.7
\$50,000 TO \$74,999 (62.5)	624	3	1	6	10	68	40	38	11	12	5	9	19	6	27	10	19	3	10	1
	8.9	6.0	4.5	5.6	10.2	10.7	12.0	10.1	6.5	6.7	7.1	5.8	9.2	17.6	12.6	7.2	12.1	15.0	8.8	2.6
\$75,000 TO \$99,999 (87.5)	314	3	1	5	6	23	13	16	13	7	3	7	3	-	14	11	6	2	4	2
	4.5	6.0	4.5	4.7	6.1	3.6	3.9	4.2	7.6	3.9	4.3	4.5	3.4		6.5	8.0	3.8	10.0	3.5	5.1
\$100,000 OR MORE (125)	392	2	1	9	6	24	10	24	11	2	2	8	12	1	7	15	22	1	1	1
	5.6	4.0	4.5	8.4	6.1	3.8	3.0	6.4	6.5	1.1	2.9	5.2	5.8	2.9	3.3	10.9	14.0	5.0	0.9	2.6
BLANK	1640	15	8	34	35	143	77	87	34	46	19	40	45	8	50	49	52	5	33	13
	23.4	30.0	36.4	31.8	35.7	22.5	23.1	23.1	20.0	25.8	27.1	25.8	21.8	23.5	23.3	35.5	33.1	25.0	29.2	33.3
AVERAGE (\$,000)	36.6	34.8	29.4	42.5	43.9	34.6	34.4	39.7	39.6	30.4	33.9	34.8	36.8	34.8	36.8	51.5	52.0	47.7	28.6	27.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	25 21.9	8 20.0	37 32.7	137 24.7	21 17.6	17 16.7	32 25.0	13 25.0	261 23.3	183 24.1	93 25.8	9 18.0	16 5.7
\$10,000 TO \$24,999 (17.5)	1407 20.1	24 21.1	10 25.0	29 25.7	124 22.4	28 23.5	15 14.7	24 18.8	16 30.8	252 22.5	175 23.1	78 21.6	5 10.0	16 5.7
\$25,000 TO \$49,999 (37.5)	1187 16.9	18 15.8	6 15.0	13 11.5	94 17.0	24 20.2	12 11.8	15 11.7	7 13.5	207 18.4	147 19.4	52 14.4	10 20.0	39 13.8
\$50,000 TO \$74,999 (62.5)	624 8.9	13 11.4	2 5.0	8 7.1	45 8.1	7 5.9	8 7.8	2 1.6	6 11.5	90 8.0	59 7.8	24 6.6	8 16.0	52 18.4
\$75,000 TO \$99,999 (87.5)	314 4.5	6 5.3	2 5.0	4 3.5	17 3.1	7 5.9	6 5.9	3 2.3	-	42 3.7	21 2.8	17 4.7	2 4.0	38 13.5
\$100,000 OR MORE (125)	392 5.6	6 5.3	1 2.5	2 1.8	20 3.6	6 5.0	10 9.8	5 3.9	-	33 2.9	24 3.2	25 6.9	3 6.0	78 27.7
BLANK	1640 23.4	22 19.3	11 27.5	20 17.7	117 21.1	26 21.8	34 33.3	47 36.7	10 19.2	237 21.1	149 19.7	72 19.9	13 26.0	43 15.2
AVERAGE (\$,000)	36.6	36.8	30.7	25.7	31.1	36.1	45.9	27.8	24.3	31.3	30.5	35.2	42.8	76.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	15 11.9	16 5.7	695 23.6	477 17.5	104 12.8	171 23.6	1063 22.3	335 17.5	37 11.9
\$10,000 TO \$24,999 (17.5)	1407 20.1	10 7.9	16 5.7	667 22.6	489 18.0	109 13.4	149 20.5	1007 21.1	361 18.9	34 11.0
\$25,000 TO \$49,999 (37.5)	1187 16.9	5 4.0	39 13.8	532 18.0	500 18.4	91 11.2	84 11.6	868 18.2	281 14.7	37 11.9
\$50,000 TO \$74,999 (62.5)	624 8.9	10 7.9	52 18.4	229 7.8	281 10.3	100 12.3	52 7.2	411 8.6	164 8.6	49 15.8
\$75,000 TO \$99,999 (87.5)	314 4.5	8 6.3	38 13.5	108 3.7	137 5.0	65 8.0	28 3.9	178 3.7	113 5.9	23 7.4
\$100,000 OR MORE (125)	392 5.6	22 17.5	78 27.7	114 3.9	184 6.8	117 14.4	41 5.6	183 3.8	154 8.1	54 17.4
BLANK	1640 23.4	56 44.4	43 15.2	605 20.5	652 24.0	226 27.8	201 27.7	1059 22.2	502 26.3	76 24.5
AVERAGE (\$,000)	36.6	65.1	76.1	32.1	40.5	55.8	34.2	33.1	41.8	60.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K-\$25K	\$25K-\$50K	\$50K-\$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	190 15.1	329 24.8	251 25.5	339 19.8	211 18.1	1439 100.0	-	-	-	-	746 22.7	46 12.3	555 20.0	21 13.5	33 12.4	1045 21.0	207 19.6	118 22.8	62 14.9
\$10,000 TO \$24,999 (17.5)	1407 20.1	145 11.5	274 20.7	228 23.1	389 22.7	285 24.4	-	1407 100.0	-	-	-	647 19.7	68 18.2	578 20.8	24 15.4	58 21.8	1011 20.3	211 19.9	99 19.1	78 18.8
\$25,000 TO \$49,999 (37.5)	1187 16.9	149 11.8	221 16.7	178 18.1	362 21.1	218 18.7	-	-	1187 100.0	-	-	548 16.7	59 15.8	482 17.4	23 14.7	57 21.4	842 16.9	186 17.6	81 15.6	71 17.1
\$50,000 TO \$74,999 (62.5)	624 8.9	115 9.1	109 8.2	97 9.8	163 9.5	117 10.0	-	-	-	624 100.0	-	288 8.8	45 12.1	226 8.1	17 10.9	42 15.8	437 8.8	99 9.4	47 9.1	39 9.4
\$75,000 TO \$99,999 (87.5)	314 4.5	50 4.0	58 4.4	50 5.1	92 5.4	50 4.3	-	-	-	-	314 44.5	137 4.2	23 6.2	116 4.2	15 9.6	16 6.0	207 4.2	59 5.6	23 4.4	25 6.0
\$100,000 OR MORE (125)	392 5.6	94 7.5	59 4.5	41 4.2	124 7.2	48 4.1	-	-	-	-	392 55.5	149 4.5	49 13.1	157 5.7	15 9.6	15 5.6	270 5.4	59 5.6	27 5.2	35 8.4
BLANK	1640 23.4	515 40.9	274 20.7	141 14.3	245 14.3	238 20.4	-	-	-	-	-	774 23.5	83 22.3	661 23.8	41 26.3	45 16.9	1164 23.4	237 22.4	123 23.7	105 25.3
AVERAGE (\$,000)	36.6	44.4	33.3	33.4	38.7	35.0	8.0	17.5	37.5	62.5	108.3	34.4	50.8	36.2	49.6	42.2	35.9	37.8	35.5	43.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

Q23. WHAT IS YOUR HOUSEHOLD'S TOTAL YEARLY INCOME (BEFORE TAXES)?

	ENG SPOKEN IN HOME =====		HOW WELL ENGLISH IS SPOKEN =====				NOT AT ALL
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
LESS THAN \$10,000 PER YEAR (8)	1439 20.5	1026 18.2	315 35.8	600 15.9	340 21.3	286 36.4	99 33.7
\$10,000 TO \$24,999 (17.5)	1407 20.1	1125 19.9	203 23.0	673 17.9	396 24.8	190 24.2	62 21.1
\$25,000 TO \$49,999 (37.5)	1187 16.9	1051 18.6	83 9.4	710 18.9	305 19.1	82 10.4	31 10.5
\$50,000 TO \$74,999 (62.5)	624 8.9	582 10.3	23 2.6	463 12.3	112 7.0	16 2.0	12 4.1
\$75,000 TO \$99,999 (87.5)	314 4.5	291 5.2	11 1.2	232 6.2	55 3.4	11 1.4	4 1.4
\$100,000 OR MORE (125)	392 5.6	351 6.2	17 1.9	296 7.9	47 2.9	11 1.4	9 3.1
BLANK	1640 23.4	1219 21.6	229 26.0	791 21.0	342 21.4	190 24.2	77 26.2
AVERAGE (\$,000)	36.6	39.1	21.0	43.5	30.9	20.2	24.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
WEEKDAY PEAK	2588 37.0	2588 100.0	-	-	2010 40.4	320 30.2	245 26.3	1609 35.2	224 24.1	718 50.8	2139 43.2	466 21.7	2331 37.3	194 33.3	1067 34.0	1292 39.0	1177 32.1	1253 42.7
WEEKDAY OFFPEAK	3333 47.6	-	3333 100.0	-	2263 45.5	582 55.0	471 50.5	2267 49.6	522 56.1	509 36.0	2277 46.0	1116 52.1	2927 46.9	317 54.5	1518 48.4	1577 47.5	1885 51.5	1269 43.3
WEEKEND	1072 15.3	-	-	1072 100.0	698 14.0	153 14.5	216 23.2	696 15.2	179 19.2	187 13.2	531 10.7	556 25.9	975 15.6	69 11.9	549 17.5	442 13.3	598 16.3	403 13.7
BLANK/UNKNOWN	10 0.1	-	-	-	5 0.1	3 0.3	1 0.1	2 *	6 0.6	-	4 0.1	5 0.2	8 0.1	2 0.3	4 0.1	6 0.2	2 0.1	6 0.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	=====				=====			=====		=====		=====				=====	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003	5060	1642	300	3547	2475	857	1797	4450	4987	198	2582	1769	1611	487	6199	804
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
WEEKDAY PEAK	2588	1862	558	160	1313	944	285	810	1492	1862	73	1022	597	624	124	2342	246
	37.0	36.8	34.0	53.3	37.0	38.1	33.3	45.1	33.5	37.3	36.9	39.6	33.7	38.7	25.5	37.8	30.6
WEEKDAY OFFPEAK	3333	2373	852	109	1688	1153	434	765	2223	2354	91	1227	866	713	269	2940	393
	47.6	46.9	51.9	36.3	47.6	46.6	50.6	42.6	50.0	47.2	46.0	47.5	49.0	44.3	55.2	47.4	48.9
WEEKEND	1072	817	230	31	543	373	136	221	726	762	34	332	306	270	89	908	164
	15.3	16.1	14.0	10.3	15.3	15.1	15.9	12.3	16.3	15.3	17.2	12.9	17.3	16.8	18.3	14.6	20.4
BLANK/UNKNOWN	10	8	2	-	3	5	2	1	9	9	-	1	-	4	5	9	1
	0.1	0.2	0.1		0.1	0.2	0.2	0.1	0.2	0.2		*		0.2	1.0	0.1	0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
WEEKDAY PEAK	2588 37.0	592 36.4	817 34.6	194 34.5	841 39.5	72 40.0	1932 37.6	159 31.5	33 35.9	42 43.3	1 9.1	538 38.2	654 40.5	1255 35.2	873 30.7	689 38.0	357 50.6	2096 37.1	298 33.8
WEEKDAY OFFPEAK	3333 47.6	769 47.3	1187 50.3	273 48.6	987 46.4	81 45.0	2454 47.7	253 50.1	38 41.3	46 47.4	8 72.7	681 48.4	725 44.9	1727 48.4	1470 51.7	856 47.3	267 37.8	2702 47.9	417 47.3
WEEKEND	1072 15.3	262 16.1	352 14.9	95 16.9	297 14.0	26 14.4	748 14.5	93 18.4	21 22.8	9 9.3	2 18.2	189 13.4	232 14.4	578 16.2	498 17.5	263 14.5	82 11.6	838 14.8	165 18.7
BLANK/UNKNOWN	10 0.1	2 0.1	3 0.1	- 0.2	4 0.2	1 0.6	10 0.2	-	-	-	-	-	2 0.1	8 0.2	5 0.2	3 0.2	-	9 0.2	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
WEEKDAY PEAK	2588 37.0	4 8.0	1 4.5	44 41.1	21 21.4	184 28.9	107 32.1	154 40.8	104 61.2	8 4.5	25 35.7	59 38.1	79 38.3	10 29.4	47 21.9	58 42.0	67 42.7	11 55.0	77 68.1	8 20.5
WEEKDAY OFFPEAK	3333 47.6	46 92.0	15 68.2	39 36.4	- 55.2	351 63.7	212 63.7	144 38.2	66 38.8	146 82.0	29 41.4	63 40.6	119 57.8	24 70.6	157 73.0	48 34.8	66 42.0	9 45.0	23 20.4	31 79.5
WEEKEND	1072 15.3	- 27.3	6 22.4	24 22.4	77 78.6	99 15.6	14 4.2	79 21.0	- 13.5	24 21.4	15 21.3	33 21.3	8 3.9	- 5.1	11 23.2	32 23.2	24 15.3	- 11.5	13 11.5	-
BLANK/UNKNOWN	10 0.1	-	-	-	-	2 0.3	-	-	-	-	1 1.4	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
WEEKDAY PEAK	2588 37.0	46 40.4	4 10.0	32 28.3	253 45.7	42 35.3	79 77.5	51 39.8	-	335 29.9	159 21.0	143 39.6	50 100.0	267 94.7
WEEKDAY OFFPEAK	3333 47.6	59 51.8	21 52.5	70 61.9	197 35.6	40 33.6	22 21.6	43 33.6	23 44.2	676 60.2	460 60.7	95 26.3	-	15 5.3
WEEKEND	1072 15.3	9 7.9	15 37.5	11 9.7	104 18.8	37 31.1	1 1.0	34 26.6	29 55.8	111 9.9	139 18.3	123 34.1	-	-
BLANK/UNKNOWN	10 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
WEEKDAY PEAK	2588 37.0	109 86.5	267 94.7	950 32.2	1079 39.7	428 52.7	336 46.3	1485 31.1	874 45.8	229 73.9
WEEKDAY OFFPEAK	3333 47.6	17 13.5	15 5.3	1477 50.1	1259 46.3	316 38.9	287 39.5	2520 52.8	745 39.0	61 19.7
WEEKEND	1072 15.3	-	-	523 17.7	379 13.9	68 8.4	103 14.2	762 16.0	290 15.2	20 6.5
BLANK/UNKNOWN	10 0.1	-	-	-	3 0.1	-	-	2 *	1 0.1	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
WEEKDAY PEAK	2588 37.0	651 51.7	371 28.0	308 31.2	639 37.3	398 34.1	437 30.4	436 31.0	431 36.3	258 41.3	357 50.6	995 30.3	182 48.8	1181 42.6	72 46.2	112 42.1	2010 40.4	320 30.2	133 25.7	112 27.0
WEEKDAY OFFPEAK	3333 47.6	444 35.3	783 59.1	505 51.2	788 46.0	555 47.6	754 52.4	716 50.9	575 48.4	281 45.0	267 37.8	1736 52.8	149 39.9	1203 43.4	66 42.3	113 42.5	2263 45.5	582 55.0	271 52.3	200 48.2
WEEKEND	1072 15.3	163 13.0	169 12.8	173 17.5	287 16.7	205 17.6	245 17.0	253 18.0	178 15.0	85 13.6	82 11.6	556 16.9	42 11.3	385 13.9	18 11.5	41 15.4	698 14.0	153 14.5	114 22.0	102 24.6
BLANK/UNKNOWN	10 0.1	-	1 0.1	-	-	9 0.8	3 0.2	2 0.1	3 0.3	-	-	2 0.1	-	6 0.2	-	-	5 0.1	3 0.3	-	1 0.2

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

STRATA

	ENG SPOKEN IN HOME =====			HOW WELL ENGLISH IS SPOKEN =====			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL

BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
WEEKDAY PEAK	2588 37.0	2096 37.1	298 33.8	1413 37.5	597 37.4	259 33.0	105 35.7
WEEKDAY OFFPEAK	3333 47.6	2702 47.9	417 47.3	1781 47.3	762 47.7	393 50.0	130 44.2
WEEKEND	1072 15.3	838 14.8	165 18.7	568 15.1	233 14.6	132 16.8	59 20.1
BLANK/UNKNOWN	10 0.1	9 0.2	1 0.1	3 0.1	5 0.3	2 0.3	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

ROUTE	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
ROUTE 390	1122 16.0	335 12.9	676 20.3	111 10.4	780 15.7	184 17.4	150 16.1	774 16.9	175 18.8	160 11.3	781 15.8	376 17.5	984 15.8	104 17.9	532 17.0	484 14.6	600 16.4	478 16.3
ROUTE 391	758 10.8	159 6.1	460 13.8	139 13.0	526 10.6	123 11.6	106 11.4	518 11.3	130 14.0	96 6.8	517 10.4	260 12.1	667 10.7	63 10.8	341 10.9	357 10.8	403 11.0	318 10.8
ROUTE 120	636 9.1	184 7.1	351 10.5	99 9.2	466 9.4	85 8.0	82 8.8	381 8.3	87 9.3	163 11.5	452 9.1	201 9.4	572 9.2	50 8.6	265 8.4	307 9.3	320 8.7	247 8.4
ROUTE 292	554 7.9	253 9.8	197 5.9	104 9.7	379 7.6	82 7.8	89 9.5	444 9.7	69 7.4	32 2.3	396 8.0	165 7.7	493 7.9	38 6.5	274 8.7	237 7.1	317 8.7	203 6.9
ROUTE 122	377 5.4	154 6.0	144 4.3	79 7.4	267 5.4	54 5.1	55 5.9	222 4.9	47 5.0	106 7.5	236 4.8	131 6.1	356 5.7	20 3.4	143 4.6	211 6.4	189 5.2	139 4.7
ROUTE KX	361 5.2	143 5.5	95 2.9	123 11.5	243 4.9	41 3.9	72 7.7	285 6.2	43 4.6	25 1.8	234 4.7	134 6.3	317 5.1	25 4.3	204 6.5	130 3.9	184 5.0	158 5.4
ROUTE 121	333 4.8	107 4.1	212 6.4	14 1.3	228 4.6	56 5.3	49 5.3	217 4.7	47 5.0	69 4.9	229 4.6	108 5.0	306 4.9	23 4.0	138 4.4	169 5.1	176 4.8	131 4.5
ROUTE 250	215 3.1	47 1.8	157 4.7	11 1.0	143 2.9	45 4.3	25 2.7	158 3.5	17 1.8	38 2.7	170 3.4	45 2.1	192 3.1	17 2.9	92 2.9	111 3.3	105 2.9	104 3.5
ROUTE 140	206 2.9	79 3.1	119 3.6	8 0.7	144 2.9	40 3.8	21 2.3	129 2.8	20 2.1	52 3.7	160 3.2	43 2.0	183 2.9	20 3.4	90 2.9	108 3.3	114 3.1	84 2.9
ROUTE 130	178 2.5	8 0.3	146 4.4	24 2.2	137 2.8	20 1.9	20 2.1	125 2.7	28 3.0	22 1.6	115 2.3	68 3.2	157 2.5	17 2.9	81 2.6	82 2.5	90 2.5	73 2.5
ROUTE 123	170 2.4	104 4.0	66 2.0	-	128 2.6	27 2.6	15 1.6	132 2.9	15 1.6	20 1.4	148 3.0	23 1.1	158 2.5	11 1.9	80 2.5	81 2.4	77 2.1	68 2.3
ROUTE 260	157 2.2	67 2.6	66 2.0	24 2.2	117 2.4	16 1.5	23 2.5	83 1.8	17 1.8	57 4.0	123 2.5	38 1.8	142 2.3	14 2.4	71 2.3	74 2.2	58 1.6	92 3.1
ROUTE 133	155 2.2	59 2.3	63 1.9	33 3.1	98 2.0	30 2.8	26 2.8	83 1.8	31 3.3	37 2.6	81 1.6	76 3.5	138 2.2	15 2.6	52 1.7	93 2.8	93 2.5	56 1.9
ROUTE 251	138 2.0	58 2.2	48 1.4	32 3.0	95 1.9	23 2.2	20 2.1	85 1.9	16 1.7	36 2.5	100 2.0	42 2.0	124 2.0	11 1.9	62 2.0	66 2.0	77 2.1	57 1.9

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

ROUTE	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
ROUTE 296	128 1.8	51 2.0	43 1.3	34 3.2	92 1.8	18 1.7	18 1.9	80 1.7	13 1.4	35 2.5	85 1.7	46 2.1	114 1.8	12 2.1	60 1.9	51 1.5	78 2.1	47 1.6
ROUTE 294	119 1.7	42 1.6	40 1.2	37 3.5	66 1.3	24 2.3	29 3.1	79 1.7	14 1.5	25 1.8	63 1.3	54 2.5	105 1.7	11 1.9	66 2.1	44 1.3	76 2.1	41 1.4
ROUTE 274	114 1.6	46 1.8	59 1.8	9 0.8	79 1.6	22 2.1	13 1.4	76 1.7	7 0.8	29 2.1	109 2.2	6 0.3	101 1.6	12 2.1	55 1.8	58 1.7	59 1.6	54 1.8
ROUTE 270	113 1.6	77 3.0	23 0.7	13 1.2	84 1.7	18 1.7	11 1.2	39 0.9	17 1.8	55 3.9	77 1.6	34 1.6	104 1.7	5 0.9	43 1.4	61 1.8	53 1.4	57 1.9
ROUTE 281	113 1.6	32 1.2	70 2.1	11 1.0	88 1.8	13 1.2	12 1.3	79 1.7	15 1.6	17 1.2	82 1.7	35 1.6	92 1.5	17 2.9	49 1.6	50 1.5	74 2.0	35 1.2
ROUTE 110	107 1.5	44 1.7	39 1.2	24 2.2	80 1.6	12 1.1	15 1.6	52 1.1	9 1.0	46 3.3	73 1.5	29 1.4	85 1.4	19 3.3	45 1.4	55 1.7	49 1.3	52 1.8
ROUTE 295	102 1.5	79 3.1	22 0.7	1 0.1	66 1.3	19 1.8	16 1.7	34 0.7	16 1.7	52 3.7	76 1.5	26 1.2	94 1.5	5 0.9	39 1.2	53 1.6	74 2.0	26 0.9
ROUTE 112	98 1.4	21 0.8	-	77 7.2	72 1.4	16 1.5	9 1.0	55 1.2	14 1.5	27 1.9	43 0.9	53 2.5	85 1.4	10 1.7	53 1.7	37 1.1	43 1.2	48 1.6
ROUTE FX	74 1.1	71 2.7	3 0.1	-	64 1.3	7 0.7	3 0.3	72 1.6	2 0.2	-	70 1.4	2 0.1	73 1.2	-	23 0.7	49 1.5	27 0.7	47 1.6
ROUTE 132	70 1.0	25 1.0	29 0.9	15 1.4	46 0.9	14 1.3	10 1.1	43 0.9	16 1.7	11 0.8	40 0.8	32 1.5	57 0.9	12 2.1	25 0.8	39 1.2	31 0.8	34 1.2
ROUTE 14	50 0.7	4 0.2	46 1.4	-	35 0.7	8 0.8	7 0.8	26 0.6	11 1.2	13 0.9	30 0.6	20 0.9	36 0.6	14 2.4	16 0.5	30 0.9	20 0.5	30 1.0
ROUTE CX	50 0.7	50 1.9	-	-	40 0.8	4 0.4	6 0.6	29 0.6	3 0.3	18 1.3	45 0.9	7 0.3	42 0.7	7 1.2	23 0.7	25 0.8	21 0.6	23 0.8
ROUTE 280	40 0.6	4 0.2	21 0.6	15 1.4	31 0.6	3 0.3	5 0.5	32 0.7	3 0.3	5 0.4	29 0.6	15 0.7	34 0.5	4 0.7	19 0.6	16 0.5	31 0.8	8 0.3
ROUTE 271	39 0.6	8 0.3	31 0.9	-	28 0.6	7 0.7	4 0.4	21 0.5	3 0.3	15 1.1	31 0.6	11 0.5	35 0.6	4 0.7	15 0.5	21 0.6	24 0.7	15 0.5
ROUTE 342	35 0.5	23 0.9	12 0.4	-	26 0.5	8 0.8	1 0.1	21 0.5	8 0.9	6 0.4	33 0.7	4 0.2	27 0.4	8 1.4	17 0.5	18 0.5	14 0.4	19 0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

ROUTE	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	=====				=====			=====			=====		=====		=====		=====	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
ROUTE 141	34 0.5	10 0.4	24 0.7	-	24 0.5	4 0.4	6 0.6	17 0.4	8 0.9	9 0.6	24 0.5	12 0.6	31 0.5	1 0.2	17 0.5	16 0.5	19 0.5	12 0.4
ROUTE 297	34 0.5	-	14 0.4	20 1.9	27 0.5	5 0.5	2 0.2	28 0.6	2 0.2	4 0.3	24 0.5	8 0.4	32 0.5	2 0.3	23 0.7	8 0.2	20 0.5	12 0.4
ROUTE 36	32 0.5	31 1.2	1 *	-	25 0.5	4 0.4	2 0.2	-	-	31 2.2	23 0.5	3 0.1	32 0.5	-	19 0.6	12 0.4	16 0.4	14 0.5
ROUTE PX	32 0.5	32 1.2	-	-	27 0.5	3 0.3	2 0.2	29 0.6	2 0.2	-	30 0.6	1 *	32 0.5	-	9 0.3	22 0.7	9 0.2	23 0.8
ROUTE 85	31 0.4	31 1.2	-	-	28 0.6	2 0.2	1 0.1	-	1 0.1	30 2.1	30 0.6	1 *	30 0.5	1 0.2	11 0.4	17 0.5	25 0.7	6 0.2
ROUTE DX	27 0.4	27 1.0	-	-	23 0.5	2 0.2	2 0.2	27 0.6	-	-	27 0.5	2 0.1	26 0.4	1 0.2	10 0.3	16 0.5	9 0.2	18 0.6
ROUTE MX	27 0.4	27 1.0	-	-	26 0.5	-	-	24 0.5	2 0.2	-	25 0.5	-	27 0.4	-	4 0.1	23 0.7	6 0.2	19 0.6
ROUTE 17	22 0.3	1 *	15 0.5	6 0.6	17 0.3	3 0.3	2 0.2	14 0.3	4 0.4	4 0.3	11 0.2	12 0.6	16 0.3	3 0.5	7 0.2	12 0.4	13 0.4	5 0.2
ROUTE 35	21 0.3	21 0.8	-	-	21 0.4	-	-	-	-	21 1.5	21 0.4	1 *	21 0.3	-	4 0.1	14 0.4	3 0.1	17 0.6
ROUTE 262	20 0.3	11 0.4	9 0.3	-	15 0.3	4 0.4	1 0.1	6 0.1	3 0.3	11 0.8	13 0.3	6 0.3	19 0.3	1 0.2	7 0.2	11 0.3	13 0.4	6 0.2
ROUTE NX	19 0.3	19 0.7	-	-	19 0.4	-	-	18 0.4	1 0.1	-	19 0.4	-	18 0.3	-	6 0.2	12 0.4	5 0.1	14 0.5
ROUTE 397	18 0.3	-	9 0.3	9 0.8	17 0.3	1 0.1	-	14 0.3	4 0.4	-	14 0.3	4 0.2	17 0.3	-	13 0.4	3 0.1	10 0.3	7 0.2
ROUTE RX	18 0.3	18 0.7	-	-	15 0.3	3 0.3	-	16 0.3	1 0.1	-	18 0.4	-	18 0.3	-	7 0.2	10 0.3	5 0.1	12 0.4
ROUTE 53	12 0.2	1 *	11 0.3	-	10 0.2	2 0.2	-	-	1 0.1	11 0.8	8 0.2	1 *	12 0.2	-	6 0.2	5 0.2	10 0.3	2 0.1
ROUTE 83	12 0.2	8 0.3	4 0.1	-	9 0.2	2 0.2	1 0.1	4 0.1	-	8 0.6	12 0.2	-	11 0.2	-	8 0.3	4 0.1	8 0.2	4 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
ROUTE 54	9 0.1	9 0.3	-	-	8 0.2	-	1 0.1	1 *	-	8 0.6	9 0.2	1 *	7 0.1	1 0.2	3 0.1	6 0.2	5 0.1	4 0.1
ROUTE 55	6 0.1	6 0.2	-	-	6 0.1	-	-	-	-	6 0.4	6 0.1	-	6 0.1	-	1 *	3 0.1	2 0.1	4 0.1
ROUTE 16	1 *	1 *	-	-	1 *	-	-	-	-	1 0.1	1 *	-	1 *	-	1 *	-	-	1 *
ROUTE 24	1 *	-	1 *	-	-	1 0.1	-	-	-	1 0.1	1 *	-	1 *	-	1 *	-	1 *	-
ROUTE 46	1 *	1 *	-	-	1 *	-	-	-	-	1 0.1	1 *	-	1 *	-	-	1 *	1 *	-
OTHER UNSPECIFIED	7 0.1	-	7 0.2	-	6 0.1	-	1 0.1	1 *	5 0.5	1 0.1	4 0.1	4 0.2	5 0.1	2 0.3	5 0.2	1 *	4 0.1	3 0.1
ROUTE UNKNOWN (MAIL-IN)	7 0.1	-	-	-	3 0.1	3 0.3	-	1 *	4 0.4	-	2 *	3 0.1	5 0.1	2 0.3	3 0.1	4 0.1	1 *	4 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
ROUTE 390	1122 16.0	840 16.6	251 15.3	40 13.3	513 14.5	398 16.1	186 21.7	262 14.6	720 16.2	743 14.9	33 16.7	342 13.2	313 17.7	298 18.5	66 13.6	958 15.5	164 20.4
ROUTE 391	758 10.8	564 11.1	174 10.6	25 8.3	327 9.2	293 11.8	123 14.4	167 9.3	504 11.3	536 10.7	13 6.6	206 8.0	235 13.3	196 12.2	63 12.9	661 10.7	97 12.1
ROUTE 120	636 9.1	441 8.7	181 11.0	12 4.0	429 12.1	165 6.7	32 3.7	138 7.7	418 9.4	453 9.1	15 7.6	270 10.5	121 6.8	110 6.8	64 13.1	600 9.7	36 4.5
ROUTE 292	554 7.9	417 8.2	109 6.6	18 6.0	220 6.2	243 9.8	78 9.1	125 7.0	359 8.1	394 7.9	16 8.1	96 3.7	197 11.1	191 11.9	32 6.6	457 7.4	97 12.1
ROUTE 122	377 5.4	264 5.2	106 6.5	4 1.3	219 6.2	125 5.1	29 3.4	101 5.6	239 5.4	281 5.6	7 3.5	146 5.7	92 5.2	81 5.0	35 7.2	369 6.0	8 1.0
ROUTE KX	361 5.2	261 5.2	79 4.8	18 6.0	147 4.1	133 5.4	62 7.2	85 4.7	232 5.2	236 4.7	13 6.6	83 3.2	128 7.2	108 6.7	15 3.1	277 4.5	84 10.4
ROUTE 121	333 4.8	223 4.4	98 6.0	11 3.7	174 4.9	131 5.3	26 3.0	89 5.0	213 4.8	239 4.8	9 4.5	179 6.9	61 3.4	42 2.6	24 4.9	314 5.1	19 2.4
ROUTE 250	215 3.1	166 3.3	34 2.1	11 3.7	102 2.9	81 3.3	30 3.5	56 3.1	144 3.2	147 2.9	5 2.5	132 5.1	47 2.7	20 1.2	6 1.2	195 3.1	20 2.5
ROUTE 140	206 2.9	150 3.0	52 3.2	6 2.0	108 3.0	77 3.1	20 2.3	49 2.7	147 3.3	156 3.1	6 3.0	120 4.6	34 1.9	32 2.0	13 2.7	201 3.2	5 0.6
ROUTE 130	178 2.5	110 2.2	67 4.1	3 1.0	99 2.8	62 2.5	14 1.6	38 2.1	119 2.7	123 2.5	2 1.0	51 2.0	52 2.9	37 2.3	20 4.1	138 2.2	40 5.0
ROUTE 123	170 2.4	113 2.2	51 3.1	5 1.7	97 2.7	63 2.5	8 0.9	46 2.6	110 2.5	117 2.3	4 2.0	94 3.6	30 1.7	29 1.8	9 1.8	165 2.7	5 0.6
ROUTE 260	157 2.2	112 2.2	35 2.1	7 2.3	90 2.5	51 2.1	16 1.9	45 2.5	99 2.2	114 2.3	5 2.5	75 2.9	34 1.9	28 1.7	7 1.4	153 2.5	4 0.5
ROUTE 133	155 2.2	112 2.2	45 2.7	2 0.7	94 2.7	49 2.0	12 1.4	29 1.6	109 2.4	114 2.3	5 2.5	52 2.0	35 2.0	36 2.2	22 4.5	130 2.1	25 3.1
ROUTE 251	138 2.0	107 2.1	29 1.8	4 1.3	71 2.0	53 2.1	12 1.4	41 2.3	87 2.0	93 1.9	10 5.1	64 2.5	33 1.9	25 1.6	9 1.8	133 2.1	5 0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
ROUTE 296	128 1.8	106 2.1	17 1.0	7 2.3	64 1.8	46 1.9	15 1.8	20 1.1	87 2.0	88 1.8	4 2.0	59 2.3	24 1.4	26 1.6	3 0.6	99 1.6	29 3.6
ROUTE 294	119 1.7	80 1.6	23 1.4	11 3.7	41 1.2	45 1.8	30 3.5	35 1.9	73 1.6	91 1.8	2 1.0	41 1.6	35 2.0	23 1.4	10 2.1	93 1.5	26 3.2
ROUTE 274	114 1.6	68 1.3	35 2.1	10 3.3	71 2.0	28 1.1	15 1.8	33 1.8	74 1.7	102 2.0	2 1.0	75 2.9	21 1.2	13 0.8	4 0.8	113 1.8	1 0.1
ROUTE 270	113 1.6	89 1.8	19 1.2	2 0.7	76 2.1	27 1.1	9 1.1	21 1.2	77 1.7	77 1.5	8 4.0	56 2.2	18 1.0	21 1.3	6 1.2	106 1.7	7 0.9
ROUTE 281	113 1.6	81 1.6	28 1.7	2 0.7	71 2.0	22 0.9	17 2.0	22 1.2	73 1.6	80 1.6	5 2.5	36 1.4	25 1.4	29 1.8	6 1.2	89 1.4	24 3.0
ROUTE 110	107 1.5	74 1.5	28 1.7	4 1.3	52 1.5	42 1.7	12 1.4	29 1.6	67 1.5	79 1.6	4 2.0	55 2.1	21 1.2	14 0.9	6 1.2	100 1.6	7 0.9
ROUTE 295	102 1.5	84 1.7	16 1.0	2 0.7	63 1.8	29 1.2	8 0.9	35 1.9	61 1.4	81 1.6	4 2.0	55 2.1	22 1.2	11 0.7	4 0.8	92 1.5	10 1.2
ROUTE 112	98 1.4	69 1.4	28 1.7	-	50 1.4	37 1.5	10 1.2	18 1.0	71 1.6	59 1.2	7 3.5	41 1.6	20 1.1	22 1.4	7 1.4	87 1.4	11 1.4
ROUTE FX	74 1.1	53 1.0	-	23 7.7	3 0.1	49 2.0	21 2.5	61 3.4	9 0.2	59 1.2	2 1.0	2 0.1	38 2.1	31 1.9	1 0.2	74 1.2	-
ROUTE 132	70 1.0	53 1.0	17 1.0	2 0.7	47 1.3	17 0.7	5 0.6	19 1.1	42 0.9	56 1.1	3 1.5	15 0.6	18 1.0	20 1.2	12 2.5	56 0.9	14 1.7
ROUTE 14	50 0.7	33 0.7	15 0.9	3 1.0	17 0.5	23 0.9	9 1.1	5 0.3	42 0.9	41 0.8	1 0.5	18 0.7	10 0.6	9 0.6	10 2.1	43 0.7	7 0.9
ROUTE CX	50 0.7	27 0.5	18 1.1	8 2.7	29 0.8	14 0.6	7 0.8	15 0.8	33 0.7	37 0.7	2 1.0	19 0.7	8 0.5	19 1.2	2 0.4	46 0.7	4 0.5
ROUTE 280	40 0.6	31 0.6	13 0.8	-	21 0.6	12 0.5	5 0.6	6 0.3	30 0.7	29 0.6	3 1.5	11 0.4	12 0.7	11 0.7	-	28 0.5	12 1.5
ROUTE 271	39 0.6	28 0.6	10 0.6	2 0.7	26 0.7	9 0.4	3 0.4	12 0.7	24 0.5	30 0.6	-	19 0.7	8 0.5	7 0.4	3 0.6	30 0.5	9 1.1
ROUTE 342	35 0.5	30 0.6	7 0.4	-	20 0.6	10 0.4	5 0.6	11 0.6	20 0.4	30 0.6	-	8 0.3	4 0.2	16 1.0	6 1.2	34 0.5	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
ROUTE 141	34 0.5	17 0.3	16 1.0	2 0.7	22 0.6	8 0.3	4 0.5	14 0.8	18 0.4	30 0.6	-	13 0.5	4 0.2	12 0.7	4 0.8	31 0.5	3 0.4
ROUTE 297	34 0.5	21 0.4	11 0.7	1 0.3	23 0.6	7 0.3	4 0.5	5 0.3	26 0.6	23 0.5	1 0.5	9 0.3	16 0.9	7 0.4	-	25 0.4	9 1.1
ROUTE 36	32 0.5	30 0.6	2 0.1	-	28 0.8	3 0.1	-	10 0.6	18 0.4	23 0.5	2 1.0	30 1.2	-	-	-	32 0.5	-
ROUTE PX	32 0.5	22 0.4	3 0.2	7 2.3	2 0.1	23 0.9	7 0.8	27 1.5	4 0.1	25 0.5	-	-	7 0.4	22 1.4	2 0.4	32 0.5	-
ROUTE 85	31 0.4	10 0.2	1 0.1	19 6.3	17 0.5	13 0.5	1 0.1	20 1.1	6 0.1	28 0.6	-	26 1.0	-	-	1 0.2	31 0.5	-
ROUTE DX	27 0.4	17 0.3	2 0.1	9 3.0	5 0.1	21 0.8	1 0.1	20 1.1	5 0.1	18 0.4	3 1.5	1 *	9 0.5	16 1.0	-	27 0.4	-
ROUTE MX	27 0.4	25 0.5	-	2 0.7	6 0.2	19 0.8	2 0.2	21 1.2	6 0.1	23 0.5	1 0.5	2 0.1	8 0.5	16 1.0	1 0.2	27 0.4	-
ROUTE 17	22 0.3	16 0.3	4 0.2	-	13 0.4	3 0.1	4 0.5	4 0.2	9 0.2	15 0.3	-	9 0.3	4 0.2	3 0.2	2 0.4	9 0.1	13 1.6
ROUTE 35	21 0.3	19 0.4	1 0.1	1 0.3	21 0.6	-	-	8 0.4	9 0.2	17 0.3	-	17 0.7	-	-	-	21 0.3	-
ROUTE 262	20 0.3	16 0.3	4 0.2	-	15 0.4	3 0.1	2 0.2	4 0.2	14 0.3	16 0.3	-	12 0.5	4 0.2	-	2 0.4	18 0.3	2 0.2
ROUTE NX	19 0.3	12 0.2	-	7 2.3	2 0.1	13 0.5	4 0.5	13 0.7	4 0.1	13 0.3	-	-	5 0.3	12 0.7	1 0.2	19 0.3	-
ROUTE 397	18 0.3	14 0.3	3 0.2	1 0.3	9 0.3	5 0.2	3 0.4	3 0.2	11 0.2	13 0.3	-	2 0.1	7 0.4	7 0.4	-	14 0.2	4 0.5
ROUTE RX	18 0.3	5 0.1	6 0.4	7 2.3	2 0.1	11 0.4	5 0.6	15 0.8	3 0.1	14 0.3	-	1 *	8 0.5	8 0.5	1 0.2	18 0.3	-
ROUTE 53	12 0.2	11 0.2	-	-	12 0.3	-	-	5 0.3	7 0.2	7 0.1	-	11 0.4	-	-	-	12 0.2	-
ROUTE 83	12 0.2	12 0.2	1 0.1	-	9 0.3	3 0.1	-	5 0.3	7 0.2	10 0.2	-	10 0.4	1 0.1	1 0.1	-	12 0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW	V/SW	<25	25-44	45-64	65+	ENG	SPAN
										SATIS	DISSAT						
ROUTE 54	9 0.1	8 0.2	-	1 0.3	7 0.2	2 0.1	-	7 0.4	2 *	7 0.1	-	9 0.3	-	-	-	9 0.1	-
ROUTE 55	6 0.1	5 0.1	-	1 0.3	6 0.2	-	-	1 0.1	5 0.1	6 0.1	-	4 0.2	-	-	-	6 0.1	-
ROUTE 16	1 *	1 *	-	-	1 *	-	-	-	1 *	1 *	-	1 *	-	-	-	1 *	-
ROUTE 24	1 *	1 *	-	-	1 *	-	-	1 0.1	-	1 *	-	1 *	-	-	-	1 *	-
ROUTE 46	1 *	1 *	-	-	1 *	-	-	-	-	1 *	-	1 *	-	-	-	1 *	-
OTHER UNSPECIFIED	7 0.1	5 0.1	2 0.1	-	2 0.1	2 0.1	1 0.1	1 0.1	5 0.1	5 0.1	1 0.5	2 0.1	-	1 0.1	3 0.6	6 0.1	1 0.1
ROUTE UNKNOWN (MAIL-IN)	7 0.1	6 0.1	1 0.1	-	2 0.1	5 0.2	-	-	7 0.2	6 0.1	-	1 *	-	1 0.1	5 1.0	6 0.1	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
ROUTE 390	1122 16.0	301 18.5	421 17.8	85 15.1	241 11.3	33 18.3	828 16.1	55 10.9	22 23.9	12 12.4	1 9.1	239 17.0	233 14.4	581 16.3	513 18.0	297 16.4	75 10.6	865 15.3	165 18.7
ROUTE 391	758 10.8	166 10.2	285 12.1	47 8.4	215 10.1	22 12.2	564 11.0	49 9.7	8 8.7	11 11.3	3 27.3	139 9.9	164 10.2	414 11.6	358 12.6	206 11.4	45 6.4	597 10.6	111 12.6
ROUTE 120	636 9.1	69 4.2	143 6.1	45 8.0	338 15.9	14 7.8	463 9.0	78 15.4	1 1.1	10 10.3	-	126 8.9	147 9.1	324 9.1	253 8.9	193 10.7	47 6.7	505 8.9	74 8.4
ROUTE 292	554 7.9	122 7.5	220 9.3	58 10.3	123 5.8	13 7.2	296 5.8	89 17.6	8 8.7	15 15.5	-	137 9.7	112 6.9	271 7.6	261 9.2	139 7.7	37 5.2	427 7.6	98 11.1
ROUTE 122	377 5.4	60 3.7	84 3.6	29 5.2	208 9.8	7 3.9	285 5.5	37 7.3	3 3.3	4 4.1	1 9.1	80 5.7	84 5.2	198 5.5	130 4.6	120 6.6	40 5.7	329 5.8	28 3.2
ROUTE KX	361 5.2	88 5.4	137 5.8	36 6.4	70 3.3	14 7.8	210 4.1	41 8.1	15 16.3	8 8.2	-	64 4.5	83 5.1	188 5.3	171 6.0	76 4.2	42 5.9	262 4.6	77 8.7
ROUTE 121	333 4.8	41 2.5	76 3.2	29 5.2	163 7.7	12 6.7	249 4.8	41 8.1	1 1.1	7 7.2	-	82 5.8	75 4.6	154 4.3	133 4.7	100 5.5	23 3.3	279 4.9	28 3.2
ROUTE 250	215 3.1	49 3.0	92 3.9	15 2.7	54 2.5	4 2.2	179 3.5	6 1.2	2 2.2	3 3.1	1 9.1	42 3.0	63 3.9	102 2.9	84 3.0	60 3.3	21 3.0	179 3.2	25 2.8
ROUTE 140	206 2.9	68 4.2	63 2.7	14 2.5	72 3.4	4 2.2	172 3.3	7 1.4	1 1.1	-	1 9.1	50 3.6	54 3.3	95 2.7	82 2.9	60 3.3	19 2.7	193 3.4	8 0.9
ROUTE 130	178 2.5	22 1.4	83 3.5	9 1.6	50 2.3	2 1.1	128 2.5	20 4.0	1 1.1	2 2.1	-	25 1.8	39 2.4	97 2.7	75 2.6	48 2.7	9 1.3	144 2.6	20 2.3
ROUTE 123	170 2.4	24 1.5	35 1.5	20 3.6	91 4.3	2 1.1	130 2.5	19 3.8	-	6 6.2	-	36 2.6	28 1.7	100 2.8	66 2.3	46 2.5	24 3.4	149 2.6	13 1.5
ROUTE 260	157 2.2	50 3.1	37 1.6	11 2.0	47 2.2	6 3.3	129 2.5	6 1.2	2 2.2	-	-	40 2.8	40 2.5	67 1.9	47 1.7	30 1.7	28 4.0	131 2.3	13 1.5
ROUTE 133	155 2.2	35 2.2	60 2.5	6 1.1	47 2.2	2 1.1	137 2.7	5 1.0	-	1 1.0	-	22 1.6	38 2.4	89 2.5	65 2.3	35 1.9	15 2.1	125 2.2	21 2.4
ROUTE 251	138 2.0	48 3.0	29 1.2	6 1.1	51 2.4	4 2.2	109 2.1	-	1 1.1	-	-	25 1.8	46 2.9	57 1.6	37 1.3	26 1.4	26 3.7	117 2.1	13 1.5

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
ROUTE 296	128 1.8	17 1.0	73 3.1	20 3.6	6 0.3	2 1.1	96 1.9	-	-	1 1.0	1 9.1	26 1.8	33 2.0	53 1.5	56 2.0	17 0.9	8 1.1	91 1.6	22 2.5
ROUTE 294	119 1.7	55 3.4	45 1.9	-	12 0.6	2 1.1	84 1.6	9 1.8	-	1 1.0	2 18.2	20 1.4	29 1.8	64 1.8	49 1.7	31 1.7	13 1.8	94 1.7	17 1.9
ROUTE 274	114 1.6	28 1.7	60 2.5	13 2.3	13 0.6	4 2.2	95 1.8	1 0.2	2 2.2	-	-	24 1.7	30 1.9	57 1.6	49 1.7	31 1.7	12 1.7	106 1.9	8 0.9
ROUTE 270	113 1.6	26 1.6	62 2.6	6 1.1	10 0.5	2 1.1	92 1.8	1 0.2	4 4.3	1 1.0	-	20 1.4	30 1.9	59 1.7	51 1.8	24 1.3	5 0.7	86 1.5	18 2.0
ROUTE 281	113 1.6	8 0.5	51 2.2	30 5.3	10 0.5	2 1.1	78 1.5	1 0.2	9 9.8	1 1.0	-	26 1.8	21 1.3	58 1.6	66 2.3	21 1.2	6 0.8	85 1.5	15 1.7
ROUTE 110	107 1.5	32 2.0	29 1.2	13 2.3	37 1.7	4 2.2	74 1.4	13 2.6	-	3 3.1	-	18 1.3	30 1.9	52 1.5	36 1.3	23 1.3	14 2.0	89 1.6	10 1.1
ROUTE 295	102 1.5	37 2.3	35 1.5	8 1.4	17 0.8	1 0.6	82 1.6	2 0.4	-	1 1.0	-	22 1.6	25 1.5	42 1.2	32 1.1	20 1.1	16 2.3	83 1.5	9 1.0
ROUTE 112	98 1.4	31 1.9	37 1.6	10 1.8	19 0.9	1 0.6	76 1.5	2 0.4	2 2.2	2 2.1	-	14 1.0	23 1.4	55 1.5	28 1.0	23 1.3	12 1.7	74 1.3	16 1.8
ROUTE FX	74 1.1	26 1.6	2 0.1	-	41 1.9	3 1.7	68 1.3	2 0.4	1 1.1	-	-	20 1.4	12 0.7	41 1.1	3 0.1	16 0.9	46 6.5	70 1.2	2 0.2
ROUTE 132	70 1.0	13 0.8	32 1.4	4 0.7	15 0.7	3 1.7	52 1.0	2 0.4	-	2 2.1	-	5 0.4	15 0.9	47 1.3	25 0.9	21 1.2	5 0.7	56 1.0	10 1.1
ROUTE 14	50 0.7	21 1.3	14 0.6	2 0.4	11 0.5	2 1.1	33 0.6	8 1.6	-	-	-	6 0.4	8 0.5	34 1.0	19 0.7	11 0.6	5 0.7	44 0.8	4 0.5
ROUTE CX	50 0.7	20 1.2	16 0.7	1 0.2	10 0.5	4 2.2	38 0.7	3 0.6	-	2 2.1	-	3 0.2	17 1.1	28 0.8	14 0.5	18 1.0	5 0.7	45 0.8	3 0.3
ROUTE 280	40 0.6	7 0.4	16 0.7	9 1.6	2 0.1	2 1.1	26 0.5	1 0.2	2 2.2	-	-	10 0.7	2 0.1	22 0.6	18 0.6	8 0.4	3 0.4	31 0.5	5 0.6
ROUTE 271	39 0.6	12 0.7	25 1.1	-	3 0.1	-	28 0.5	1 0.2	-	-	-	5 0.4	6 0.4	23 0.6	19 0.7	4 0.2	3 0.4	32 0.6	5 0.6
ROUTE 342	35 0.5	7 0.4	5 0.2	1 0.2	23 1.1	-	30 0.6	-	2 2.2	-	-	6 0.4	9 0.6	20 0.6	12 0.4	9 0.5	8 1.1	29 0.5	5 0.6

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
ROUTE 141	34 0.5	10 0.6	14 0.6	1 0.2	9 0.4	-	24 0.5	-	-	-	-	6 0.4	12 0.7	14 0.4	13 0.5	12 0.7	1 0.1	28 0.5	5 0.6
ROUTE 297	34 0.5	10 0.6	13 0.6	8 1.4	4 0.2	-	26 0.5	-	1 1.1	-	1 9.1	8 0.6	10 0.6	15 0.4	21 0.7	7 0.4	-	24 0.4	8 0.9
ROUTE 36	32 0.5	7 0.4	1 *	5 0.9	30 1.4	1 0.6	27 0.5	-	-	-	-	7 0.5	12 0.7	12 0.3	7 0.2	9 0.5	4 0.6	31 0.5	-
ROUTE PX	32 0.5	10 0.6	5 0.2	1 0.2	18 0.8	1 0.6	26 0.5	-	-	2 2.1	-	3 0.2	8 0.5	20 0.6	1 *	11 0.6	18 2.5	31 0.5	-
ROUTE 85	31 0.4	22 1.4	3 0.1	-	3 0.1	-	26 0.5	-	-	-	-	13 0.9	16 1.0	1 *	4 0.1	2 0.1	11 1.6	26 0.5	2 0.2
ROUTE DX	27 0.4	15 0.9	6 0.3	-	5 0.2	1 0.6	25 0.5	-	-	-	-	6 0.4	4 0.2	17 0.5	-	10 0.6	12 1.7	26 0.5	-
ROUTE MX	27 0.4	8 0.5	2 0.1	4 0.7	15 0.7	-	27 0.5	-	-	-	-	4 0.3	6 0.4	16 0.4	-	15 0.8	9 1.3	25 0.4	2 0.2
ROUTE 17	22 0.3	5 0.3	13 0.6	1 0.2	1 *	-	13 0.3	-	1 1.1	1 1.0	-	3 0.2	4 0.2	10 0.3	10 0.4	2 0.1	2 0.3	14 0.2	6 0.7
ROUTE 35	21 0.3	1 0.1	4 0.2	3 0.5	15 0.7	-	19 0.4	-	-	-	-	4 0.3	5 0.3	11 0.3	6 0.2	2 0.1	3 0.4	16 0.3	1 0.1
ROUTE 262	20 0.3	11 0.7	5 0.2	4 0.7	1 *	2 1.1	16 0.3	-	-	-	-	3 0.2	8 0.5	7 0.2	5 0.2	7 0.4	3 0.4	17 0.3	1 0.1
ROUTE NX	19 0.3	8 0.5	-	1 0.2	8 0.4	1 0.6	18 0.3	-	1 1.1	-	-	4 0.3	4 0.2	11 0.3	-	6 0.3	8 1.1	17 0.3	1 0.1
ROUTE 397	18 0.3	2 0.1	8 0.3	1 0.2	5 0.2	-	10 0.2	4 0.8	-	-	-	6 0.4	3 0.2	7 0.2	8 0.3	6 0.3	-	12 0.2	4 0.5
ROUTE RX	18 0.3	7 0.4	-	1 0.2	11 0.5	-	11 0.2	2 0.4	1 1.1	1 1.0	-	3 0.2	3 0.2	12 0.3	2 0.1	6 0.3	10 1.4	15 0.3	2 0.2
ROUTE 53	12 0.2	4 0.2	8 0.3	-	-	-	9 0.2	-	-	-	-	-	1 0.1	9 0.3	1 *	-	2 0.3	8 0.1	3 0.3
ROUTE 83	12 0.2	9 0.6	1 *	2 0.4	-	-	10 0.2	-	1 1.1	-	-	2 0.1	8 0.5	2 0.1	4 0.1	2 0.1	5 0.7	12 0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K-\$75K	\$75K+	YES	NO
ROUTE 54	9 0.1	3 0.2	2 0.1	3 0.5	1 *	2 1.1	8 0.2	-	-	-	-	2 0.1	4 0.2	3 0.1	3 0.1	-	3 0.4	9 0.2	-
ROUTE 55	6 0.1	3 0.2	1 *	-	-	-	4 0.1	-	-	-	-	-	4 0.2	-	-	-	2 0.3	4 0.1	-
ROUTE 16	1 *	1 0.1	-	-	-	-	1 *	-	-	-	-	-	-	1 *	-	-	-	1 *	-
ROUTE 24	1 *	1 0.1	1 *	-	1 *	-	1 *	-	-	-	-	-	1 0.1	-	-	-	-	1 *	-
ROUTE 46	1 *	1 0.1	-	-	-	-	-	-	-	-	-	1 0.1	-	-	-	-	-	1 *	-
OTHER UNSPECIFIED	7 0.1	2 0.1	4 0.2	-	-	-	5 0.1	-	-	-	-	1 0.1	2 0.1	3 0.1	5 0.2	-	1 0.1	4 0.1	2 0.2
ROUTE UNKNOWN (MAIL-IN)	7 0.1	2 0.1	1 *	-	3 0.1	1 0.6	7 0.1	-	-	-	-	-	2 0.1	5 0.1	4 0.1	1 0.1	-	6 0.1	1 0.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003 100.0	50 100.0	22 100.0	107 100.0	98 100.0	636 100.0	333 100.0	377 100.0	170 100.0	178 100.0	70 100.0	155 100.0	206 100.0	34 100.0	215 100.0	138 100.0	157 100.0	20 100.0	113 100.0	39 100.0
ROUTE 390	1122 16.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 391	758 10.8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 120	636 9.1	-	-	-	-	636 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 292	554 7.9	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 122	377 5.4	-	-	-	-	-	-	377 100.0	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE KX	361 5.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 121	333 4.8	-	-	-	-	-	333 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 250	215 3.1	-	-	-	-	-	-	-	-	-	-	-	-	-	215 100.0	-	-	-	-	-
ROUTE 140	206 2.9	-	-	-	-	-	-	-	-	-	-	-	206 100.0	-	-	-	-	-	-	-
ROUTE 130	178 2.5	-	-	-	-	-	-	-	-	178 100.0	-	-	-	-	-	-	-	-	-	-
ROUTE 123	170 2.4	-	-	-	-	-	-	-	-	170 100.0	-	-	-	-	-	-	-	-	-	-
ROUTE 260	157 2.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	157 100.0	-	-	-
ROUTE 133	155 2.2	-	-	-	-	-	-	-	-	-	-	155 100.0	-	-	-	-	-	-	-	-
ROUTE 251	138 2.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	138 100.0	-	-	-
ROUTE 296	128 1.8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
ROUTE 294	119 1.7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 274	114 1.6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 270	113 1.6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	113 100.0	-
ROUTE 281	113 1.6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 110	107 1.5	-	-	107 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 295	102 1.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 112	98 1.4	-	-	-	98 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE FX	74 1.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 132	70 1.0	-	-	-	-	-	-	-	-	-	70 100.0	-	-	-	-	-	-	-	-	-
ROUTE 14	50 0.7	50 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE CX	50 0.7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 280	40 0.6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 271	39 0.6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	39 100.0
ROUTE 342	35 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 141	34 0.5	-	-	-	-	-	-	-	-	-	-	-	-	34 100.0	-	-	-	-	-	-
ROUTE 297	34 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
ROUTE 36	32 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE PX	32 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 85	31 0.4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE DX	27 0.4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE MX	27 0.4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 17	22 0.3	-	22 100.0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 35	21 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 262	20 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	20 100.0	-	-
ROUTE NX	19 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 397	18 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE RX	18 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 53	12 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 83	12 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 54	9 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 55	6 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 16	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
ROUTE 24	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 46	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
OTHER UNSPECIFIED	7 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE UNKNOWN (MAIL-IN)	7 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
ROUTE 390	1122 16.0	-	-	-	-	-	-	-	-	1122 100.0	-	-	-	-
ROUTE 391	758 10.8	-	-	-	-	-	-	-	-	-	758 100.0	-	-	-
ROUTE 120	636 9.1	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 292	554 7.9	-	-	-	554 100.0	-	-	-	-	-	-	-	-	-
ROUTE 122	377 5.4	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE KX	361 5.2	-	-	-	-	-	-	-	-	-	-	361 100.0	-	-
ROUTE 121	333 4.8	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 250	215 3.1	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 140	206 2.9	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 130	178 2.5	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 123	170 2.4	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 260	157 2.2	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 133	155 2.2	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 251	138 2.0	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 296	128 1.8	-	-	-	-	-	-	128 100.0	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
ROUTE 294	119 1.7	-	-	-	-	119 100.0	-	-	-	-	-	-	-	-
ROUTE 274	114 1.6	114 100.0	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 270	113 1.6	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 281	113 1.6	-	-	113 100.0	-	-	-	-	-	-	-	-	-	-
ROUTE 110	107 1.5	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 295	102 1.5	-	-	-	-	-	102 100.0	-	-	-	-	-	-	-
ROUTE 112	98 1.4	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE FX	74 1.1	-	-	-	-	-	-	-	-	-	-	-	-	74 26.2
ROUTE 132	70 1.0	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 14	50 0.7	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE CX	50 0.7	-	-	-	-	-	-	-	-	-	-	-	50 100.0	50 17.7
ROUTE 280	40 0.6	-	40 100.0	-	-	-	-	-	-	-	-	-	-	-
ROUTE 271	39 0.6	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 342	35 0.5	-	-	-	-	-	-	-	-	-	-	-	-	35 12.4
ROUTE 141	34 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 297	34 0.5	-	-	-	-	-	-	-	34 65.4	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
ROUTE 36	32 0.5	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE PX	32 0.5	-	-	-	-	-	-	-	-	-	-	-	-	32 11.3
ROUTE 85	31 0.4	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE DX	27 0.4	-	-	-	-	-	-	-	-	-	-	-	-	27 9.6
ROUTE MX	27 0.4	-	-	-	-	-	-	-	-	-	-	-	-	27 9.6
ROUTE 17	22 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 35	21 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 262	20 0.3	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE NX	19 0.3	-	-	-	-	-	-	-	-	-	-	-	-	19 6.7
ROUTE 397	18 0.3	-	-	-	-	-	-	-	18 34.6	-	-	-	-	-
ROUTE RX	18 0.3	-	-	-	-	-	-	-	-	-	-	-	-	18 6.4
ROUTE 53	12 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 83	12 0.2	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 54	9 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 55	6 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 16	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
ROUTE 24	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE 46	1 *	-	-	-	-	-	-	-	-	-	-	-	-	-
OTHER UNSPECIFIED	7 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-
ROUTE UNKNOWN (MAIL-IN)	7 0.1	-	-	-	-	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
ROUTE 390	1122 16.0	-	-	1122 38.0	-	-	-	1122 23.5	-	-
ROUTE 391	758 10.8	-	-	758 25.7	-	-	-	758 15.9	-	-
ROUTE 120	636 9.1	-	-	-	636 23.4	-	-	636 13.3	-	-
ROUTE 292	554 7.9	-	-	554 18.8	-	-	-	554 11.6	-	-
ROUTE 122	377 5.4	-	-	-	377 13.9	-	-	377 7.9	-	-
ROUTE KX	361 5.2	-	-	361 12.2	-	-	-	361 7.6	-	-
ROUTE 121	333 4.8	-	-	-	333 12.2	-	-	333 7.0	-	-
ROUTE 250	215 3.1	-	-	-	-	215 26.5	-	215 4.5	-	-
ROUTE 140	206 2.9	-	-	-	206 7.6	-	-	-	206 10.8	-
ROUTE 130	178 2.5	-	-	-	178 6.5	-	-	178 3.7	-	-
ROUTE 123	170 2.4	-	-	-	170 6.3	-	-	-	170 8.9	-
ROUTE 260	157 2.2	-	-	-	-	157 19.3	-	-	157 8.2	-
ROUTE 133	155 2.2	-	-	-	155 5.7	-	-	-	155 8.1	-
ROUTE 251	138 2.0	-	-	-	-	138 17.0	-	-	138 7.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
ROUTE 296	128 1.8	-	-	-	-	-	128 17.6	128 2.7	-	-
ROUTE 294	119 1.7	-	-	119 4.0	-	-	-	-	119 6.2	-
ROUTE 274	114 1.6	-	-	-	-	-	114 15.7	-	114 6.0	-
ROUTE 270	113 1.6	-	-	-	-	-	113 15.6	-	113 5.9	-
ROUTE 281	113 1.6	-	-	-	-	-	113 15.6	-	113 5.9	-
ROUTE 110	107 1.5	-	-	-	107 3.9	-	-	107 2.2	-	-
ROUTE 295	102 1.5	-	-	-	-	102 12.6	102 14.0	-	102 5.3	-
ROUTE 112	98 1.4	-	-	-	98 3.6	-	-	-	98 5.1	-
ROUTE FX	74 1.1	-	74 26.2	-	74 2.7	74 9.1	-	-	74 3.9	-
ROUTE 132	70 1.0	-	-	-	70 2.6	-	-	-	70 3.7	-
ROUTE 14	50 0.7	-	-	-	50 1.8	-	-	-	50 2.6	-
ROUTE CX	50 0.7	-	50 17.7	-	50 1.8	-	-	-	50 2.6	-
ROUTE 280	40 0.6	-	-	-	-	-	40 5.5	-	40 2.1	-
ROUTE 271	39 0.6	-	-	-	-	-	39 5.4	-	39 2.0	-
ROUTE 342	35 0.5	-	35 12.4	-	-	-	-	-	-	35 11.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
ROUTE 141	34 0.5	-	-	-	34 1.3	-	-	-	-	34 11.0
ROUTE 297	34 0.5	-	-	-	-	-	34 4.7	-	-	34 11.0
ROUTE 36	32 0.5	32 25.4	-	-	32 1.2	-	-	-	-	32 10.3
ROUTE PX	32 0.5	-	32 11.3	-	32 1.2	32 3.9	-	-	-	32 10.3
ROUTE 85	31 0.4	31 24.6	-	-	-	-	31 4.3	-	-	31 10.0
ROUTE DX	27 0.4	-	27 9.6	-	27 1.0	-	-	-	27 1.4	-
ROUTE MX	27 0.4	-	27 9.6	-	27 1.0	27 3.3	-	-	-	27 8.7
ROUTE 17	22 0.3	-	-	-	22 0.8	-	-	-	22 1.2	-
ROUTE 35	21 0.3	21 16.7	-	-	21 0.8	-	-	-	-	21 6.8
ROUTE 262	20 0.3	-	-	-	-	20 2.5	-	-	-	20 6.5
ROUTE NX	19 0.3	-	19 6.7	-	19 0.7	19 2.3	-	-	-	19 6.1
ROUTE 397	18 0.3	-	-	18 0.6	-	-	-	-	18 0.9	-
ROUTE RX	18 0.3	-	18 6.4	18 0.6	-	-	-	-	-	18 5.8
ROUTE 53	12 0.2	12 9.5	-	-	-	12 1.5	-	-	12 0.6	-
ROUTE 83	12 0.2	12 9.5	-	-	-	-	12 1.7	-	12 0.6	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	SPECIAL ROUTES			ALL ROUTES BY GEOGRAPHIC LOCATION				ALL ROUTES BY DENSITY		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
ROUTE 54	9 0.1	9 7.1	-	-	-	9 1.1	-	-	9 0.5	-
ROUTE 55	6 0.1	6 4.8	-	-	-	6 0.7	-	-	-	6 1.9
ROUTE 16	1 *	1 0.8	-	-	1 *	-	-	-	1 0.1	-
ROUTE 24	1 *	1 0.8	-	-	1 *	-	-	-	-	1 0.3
ROUTE 46	1 *	1 0.8	-	-	-	1 0.1	-	-	1 0.1	-
OTHER UNSPECIFIED	7 0.1	-	-	-	-	-	-	-	-	-
ROUTE UNKNOWN (MAIL-IN)	7 0.1	-	-	-	-	-	-	-	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS				
	=====						=====					=====					=====				
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$25K	\$50K	\$75K	\$75K+	CASH	TOKEN	PASS	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0	
ROUTE 390	1122 16.0	140 11.1	202 15.3	175 17.7	319 18.6	183 15.7	261 18.1	252 17.9	207 17.4	90 14.4	75 10.6	548 16.7	52 13.9	451 16.3	27 17.3	17 6.4	780 15.7	184 17.4	75 14.5	75 18.1	
ROUTE 391	758 10.8	86 6.8	120 9.1	124 12.6	225 13.1	145 12.4	183 12.7	175 12.4	147 12.4	59 9.5	45 6.4	369 11.2	34 9.1	299 10.8	19 12.2	23 8.6	526 10.6	123 11.6	58 11.2	48 11.6	
ROUTE 120	636 9.1	149 11.8	121 9.1	65 6.6	122 7.1	108 9.3	140 9.7	113 8.0	125 10.5	68 10.9	47 6.7	297 9.0	23 6.2	243 8.8	4 2.6	60 22.6	466 9.4	85 8.0	55 10.6	27 6.5	
ROUTE 292	554 7.9	32 2.5	64 4.8	105 10.6	202 11.8	113 9.7	137 9.5	124 8.8	94 7.9	45 7.2	37 5.2	280 8.5	37 9.9	194 7.0	9 5.8	20 7.5	379 7.6	82 7.8	43 8.3	46 11.1	
ROUTE 122	377 5.4	97 7.7	49 3.7	55 5.6	76 4.4	77 6.6	65 4.5	65 4.6	82 6.9	38 6.1	40 5.7	175 5.3	14 3.8	136 4.9	3 1.9	46 17.3	267 5.4	54 5.1	28 5.4	27 6.5	
ROUTE KX	361 5.2	24 1.9	59 4.5	78 7.9	116 6.8	57 4.9	93 6.5	78 5.5	52 4.4	24 3.8	42 5.9	167 5.1	17 4.6	150 5.4	8 5.1	2 0.8	243 4.9	41 3.9	29 5.6	43 10.4	
ROUTE 121	333 4.8	59 4.7	120 9.1	39 4.0	44 2.6	44 3.8	69 4.8	64 4.5	60 5.1	40 6.4	23 3.3	169 5.1	7 1.9	130 4.7	1 0.6	21 7.9	228 4.6	56 5.3	33 6.4	16 3.9	
ROUTE 250	215 3.1	30 2.4	102 7.7	30 3.0	31 1.8	12 1.0	45 3.1	39 2.8	33 2.8	27 4.3	21 3.0	95 2.9	10 2.7	94 3.4	10 6.4	-	143 2.9	45 4.3	19 3.7	6 1.4	
ROUTE 140	206 2.9	48 3.8	72 5.4	18 1.8	37 2.2	24 2.1	36 2.5	46 3.3	41 3.5	19 3.0	19 2.7	106 3.2	8 2.1	81 2.9	3 1.9	5 1.9	144 2.9	40 3.8	11 2.1	10 2.4	
ROUTE 130	178 2.5	21 1.7	30 2.3	31 3.1	47 2.7	31 2.7	27 1.9	48 3.4	36 3.0	12 1.9	9 1.3	88 2.7	2 0.5	72 2.6	1 0.6	13 4.9	137 2.8	20 1.9	14 2.7	6 1.4	
ROUTE 123	170 2.4	18 1.4	76 5.7	18 1.8	24 1.4	26 2.2	30 2.1	36 2.6	35 2.9	11 1.8	24 3.4	71 2.2	6 1.6	66 2.4	2 1.3	22 8.3	128 2.6	27 2.6	10 1.9	5 1.2	
ROUTE 260	157 2.2	51 4.1	24 1.8	17 1.7	33 1.9	19 1.6	25 1.7	22 1.6	11 0.9	19 3.0	28 4.0	42 1.3	16 4.3	82 3.0	10 6.4	3 1.1	117 2.4	16 1.5	15 2.9	8 1.9	
ROUTE 133	155 2.2	33 2.6	19 1.4	17 1.7	41 2.4	35 3.0	30 2.1	35 2.5	26 2.2	9 1.4	15 2.1	84 2.6	9 2.4	56 2.0	-	3 1.1	98 2.0	30 2.8	13 2.5	13 3.1	
ROUTE 251	138 2.0	34 2.7	30 2.3	22 2.2	27 1.6	18 1.5	13 0.9	24 1.7	16 1.3	10 1.6	26 3.7	61 1.9	16 4.3	50 1.8	7 4.5	-	95 1.9	23 2.2	12 2.3	8 1.9	

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
ROUTE 296	128 1.8	29 2.3	30 2.3	11 1.1	30 1.8	12 1.0	32 2.2	24 1.7	15 1.3	2 0.3	8 1.1	73 2.2	5 1.3	43 1.5	4 2.6	1 0.4	92 1.8	18 1.7	12 2.3	6 1.4
ROUTE 294	119 1.7	22 1.7	19 1.4	18 1.8	30 1.8	20 1.7	21 1.5	28 2.0	24 2.0	7 1.1	13 1.8	70 2.1	6 1.6	40 1.4	1 0.6	1 0.4	66 1.3	24 2.3	11 2.1	18 4.3
ROUTE 274	114 1.6	26 2.1	49 3.7	15 1.5	10 0.6	13 1.1	25 1.7	24 1.7	18 1.5	13 2.1	12 1.7	55 1.7	4 1.1	42 1.5	12 7.7	-	79 1.6	22 2.1	9 1.7	4 1.0
ROUTE 270	113 1.6	50 4.0	6 0.5	9 0.9	17 1.0	19 1.6	24 1.7	27 1.9	14 1.2	10 1.6	5 0.7	51 1.6	2 0.5	50 1.8	7 4.5	-	84 1.7	18 1.7	7 1.4	4 1.0
ROUTE 281	113 1.6	14 1.1	22 1.7	13 1.3	29 1.7	18 1.5	37 2.6	29 2.1	13 1.1	8 1.3	6 0.8	69 2.1	5 1.3	27 1.0	8 5.1	-	88 1.8	13 1.2	8 1.5	4 1.0
ROUTE 110	107 1.5	39 3.1	16 1.2	11 1.1	16 0.9	14 1.2	11 0.8	25 1.8	17 1.4	6 1.0	14 2.0	49 1.5	-	51 1.8	1 0.6	6 2.3	80 1.6	12 1.1	7 1.4	8 1.9
ROUTE 295	102 1.5	47 3.7	8 0.6	9 0.9	18 1.1	10 0.9	17 1.2	15 1.1	12 1.0	8 1.3	16 2.3	58 1.8	16 4.3	24 0.9	2 1.3	-	66 1.3	19 1.8	7 1.4	9 2.2
ROUTE 112	98 1.4	22 1.7	19 1.4	13 1.3	19 1.1	17 1.5	12 0.8	16 1.1	13 1.1	10 1.6	12 1.7	38 1.2	5 1.3	48 1.7	-	4 1.5	72 1.4	16 1.5	6 1.2	3 0.7
ROUTE FX	74 1.1	-	2 0.2	18 1.8	39 2.3	13 1.1	1 0.1	2 0.1	3 0.3	13 2.1	46 6.5	12 0.4	15 4.0	47 1.7	-	-	64 1.3	7 0.7	2 0.4	1 0.2
ROUTE 132	70 1.0	11 0.9	4 0.3	12 1.2	15 0.9	23 2.0	14 1.0	11 0.8	16 1.3	5 0.8	5 0.7	30 0.9	1 0.3	32 1.2	2 1.3	4 1.5	46 0.9	14 1.3	6 1.2	4 1.0
ROUTE 14	50 0.7	12 1.0	6 0.5	8 0.8	7 0.4	14 1.2	12 0.8	7 0.5	8 0.7	3 0.5	5 0.7	17 0.5	3 0.8	30 1.1	-	-	35 0.7	8 0.8	3 0.6	4 1.0
ROUTE CX	50 0.7	16 1.3	3 0.2	3 0.3	17 1.0	9 0.8	9 0.6	5 0.4	10 0.8	8 1.3	5 0.7	14 0.4	7 1.9	23 0.8	-	5 1.9	40 0.8	4 0.4	6 1.2	-
ROUTE 280	40 0.6	2 0.2	9 0.7	5 0.5	13 0.8	5 0.4	8 0.6	10 0.7	6 0.5	2 0.3	3 0.4	31 0.9	-	7 0.3	1 0.6	-	31 0.6	3 0.3	3 0.6	2 0.5
ROUTE 271	39 0.6	12 1.0	7 0.5	4 0.4	9 0.5	5 0.4	10 0.7	9 0.6	3 0.3	1 0.2	3 0.4	23 0.7	1 0.3	12 0.4	3 1.9	-	28 0.6	7 0.7	1 0.2	3 0.7
ROUTE 342	35 0.5	4 0.3	4 0.3	3 0.3	11 0.6	12 1.0	6 0.4	6 0.4	6 0.5	3 0.5	8 1.1	11 0.3	3 0.8	17 0.6	2 1.3	2 0.8	26 0.5	8 0.8	1 0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	=====						=====					=====					=====			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
ROUTE 141	34 0.5	7 0.6	6 0.5	3 0.3	5 0.3	12 1.0	5 0.3	8 0.6	6 0.5	6 1.0	1 0.1	15 0.5	4 1.1	10 0.4	2 1.3	2 0.8	24 0.5	4 0.4	5 1.0	1 0.2
ROUTE 297	34 0.5	3 0.2	6 0.5	13 1.3	9 0.5	1 0.1	13 0.9	8 0.6	2 0.2	5 0.8	-	20 0.6	-	11 0.4	1 0.6	-	27 0.5	5 0.5	1 0.2	1 0.2
ROUTE 36	32 0.5	29 2.3	1 0.1	-	-	-	3 0.2	4 0.3	3 0.3	6 1.0	4 0.6	13 0.4	3 0.8	13 0.5	1 0.6	-	25 0.5	4 0.4	1 0.2	1 0.2
ROUTE PX	32 0.5	-	-	2 0.2	17 1.0	12 1.0	-	1 0.1	4 0.3	7 1.1	18 2.5	6 0.2	3 0.8	23 0.8	-	-	27 0.5	3 0.3	1 0.2	1 0.2
ROUTE 85	31 0.4	26 2.1	-	-	-	1 0.1	4 0.3	-	-	2 0.3	11 1.6	7 0.2	18 4.8	6 0.2	-	-	28 0.6	2 0.2	1 0.2	-
ROUTE DX	27 0.4	-	1 0.1	2 0.2	16 0.9	7 0.6	-	-	5 0.4	5 0.8	12 1.7	6 0.2	3 0.8	17 0.6	1 0.6	-	23 0.5	2 0.2	1 0.2	1 0.2
ROUTE MX	27 0.4	-	2 0.2	3 0.3	13 0.8	9 0.8	-	-	7 0.6	8 1.3	9 1.3	3 0.1	3 0.8	19 0.7	-	1 0.4	26 0.5	-	-	-
ROUTE 17	22 0.3	3 0.2	6 0.5	4 0.4	1 0.1	4 0.3	8 0.6	2 0.1	1 0.1	1 0.2	2 0.3	13 0.4	-	4 0.1	1 0.6	3 1.1	17 0.3	3 0.3	-	2 0.5
ROUTE 35	21 0.3	17 1.4	-	-	-	-	5 0.3	1 0.1	1 0.1	1 0.2	3 0.4	3 0.1	-	17 0.6	-	-	21 0.4	-	-	-
ROUTE 262	20 0.3	10 0.8	2 0.2	2 0.2	2 0.1	2 0.2	1 0.1	4 0.3	4 0.3	3 0.5	3 0.4	10 0.3	3 0.8	6 0.2	-	-	15 0.3	4 0.4	1 0.2	-
ROUTE NX	19 0.3	-	-	1 0.1	12 0.7	5 0.4	-	-	1 0.1	5 0.8	8 1.1	1 *	4 1.1	14 0.5	-	-	19 0.4	-	-	-
ROUTE 397	18 0.3	-	2 0.2	7 0.7	2 0.1	5 0.4	-	8 0.6	5 0.4	1 0.2	-	10 0.3	-	6 0.2	1 0.6	1 0.4	17 0.3	1 0.1	-	-
ROUTE RX	18 0.3	-	1 0.1	3 0.3	10 0.6	4 0.3	-	2 0.1	3 0.3	3 0.5	10 1.4	3 0.1	2 0.5	12 0.4	-	1 0.4	15 0.3	3 0.3	-	-
ROUTE 53	12 0.2	11 0.9	-	-	-	-	1 0.1	-	-	-	2 0.3	10 0.3	-	-	2 1.3	-	10 0.2	2 0.2	-	-
ROUTE 83	12 0.2	8 0.6	2 0.2	-	2 0.1	-	1 0.1	3 0.2	1 0.1	1 0.2	5 0.7	4 0.1	4 1.1	4 0.1	-	-	9 0.2	2 0.2	1 0.2	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
ROUTE 54	9 0.1	9 0.7	-	-	-	-	1 0.1	2 0.1	-	-	3 0.4	5 0.2	-	4 0.1	-	-	8 0.2	-	1 0.2	-
ROUTE 55	6 0.1	4 0.3	-	-	-	-	-	-	-	-	2 0.3	1 *	1 0.3	4 0.1	-	-	6 0.1	-	-	-
ROUTE 16	1 *	1 0.1	-	-	-	-	-	-	-	-	-	-	-	1 *	-	-	1 *	-	-	-
ROUTE 24	1 *	1 0.1	-	-	-	-	-	-	-	-	-	1 *	-	-	-	-	-	1 0.1	-	-
ROUTE 46	1 *	1 0.1	-	-	-	-	-	-	-	-	-	1 *	-	-	-	-	1 *	-	-	-
OTHER UNSPECIFIED	7 0.1	-	2 0.2	-	1 0.1	3 0.3	2 0.1	3 0.2	-	-	1 0.1	3 0.1	1 0.3	3 0.1	-	-	6 0.1	-	1 0.2	-
ROUTE UNKNOWN (MAIL-IN)	7 0.1	-	1 0.1	-	-	6 0.5	2 0.1	2 0.1	1 0.1	-	-	1 *	-	4 0.1	-	-	3 0.1	3 0.3	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
ROUTE 390	1122 16.0	865 15.3	165 18.7	573 15.2	243 15.2	155 19.7	48 16.3
ROUTE 391	758 10.8	597 10.6	111 12.6	383 10.2	174 10.9	103 13.1	40 13.6
ROUTE 120	636 9.1	505 8.9	74 8.4	294 7.8	191 12.0	61 7.8	22 7.5
ROUTE 292	554 7.9	427 7.6	98 11.1	273 7.3	120 7.5	93 11.8	31 10.5
ROUTE 122	377 5.4	329 5.8	28 3.2	229 6.1	90 5.6	23 2.9	10 3.4
ROUTE KX	361 5.2	262 4.6	77 8.7	180 4.8	73 4.6	66 8.4	15 5.1
ROUTE 121	333 4.8	279 4.9	28 3.2	161 4.3	107 6.7	24 3.1	14 4.8
ROUTE 250	215 3.1	179 3.2	25 2.8	118 3.1	51 3.2	26 3.3	7 2.4
ROUTE 140	206 2.9	193 3.4	8 0.9	144 3.8	38 2.4	13 1.7	4 1.4
ROUTE 130	178 2.5	144 2.6	20 2.3	92 2.4	39 2.4	24 3.1	3 1.0
ROUTE 123	170 2.4	149 2.6	13 1.5	101 2.7	43 2.7	15 1.9	3 1.0
ROUTE 260	157 2.2	131 2.3	13 1.5	96 2.5	32 2.0	10 1.3	6 2.0
ROUTE 133	155 2.2	125 2.2	21 2.4	81 2.2	42 2.6	12 1.5	10 3.4
ROUTE 251	138 2.0	117 2.1	13 1.5	87 2.3	27 1.7	9 1.1	7 2.4

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
ROUTE 296	128 1.8	91 1.6	22 2.5	53 1.4	29 1.8	19 2.4	8 2.7
ROUTE 294	119 1.7	94 1.7	17 1.9	72 1.9	15 0.9	16 2.0	6 2.0
ROUTE 274	114 1.6	106 1.9	8 0.9	73 1.9	32 2.0	5 0.6	4 1.4
ROUTE 270	113 1.6	86 1.5	18 2.0	54 1.4	27 1.7	13 1.7	7 2.4
ROUTE 281	113 1.6	85 1.5	15 1.7	52 1.4	26 1.6	14 1.8	4 1.4
ROUTE 110	107 1.5	89 1.6	10 1.1	63 1.7	25 1.6	5 0.6	5 1.7
ROUTE 295	102 1.5	83 1.5	9 1.0	58 1.5	23 1.4	8 1.0	3 1.0
ROUTE 112	98 1.4	74 1.3	16 1.8	53 1.4	20 1.3	6 0.8	10 3.4
ROUTE FX	74 1.1	70 1.2	2 0.2	58 1.5	11 0.7	3 0.4	-
ROUTE 132	70 1.0	56 1.0	10 1.1	38 1.0	13 0.8	8 1.0	4 1.4
ROUTE 14	50 0.7	44 0.8	4 0.5	34 0.9	9 0.6	3 0.4	2 0.7
ROUTE CX	50 0.7	45 0.8	3 0.3	36 1.0	9 0.6	-	3 1.0
ROUTE 280	40 0.6	31 0.5	5 0.6	25 0.7	5 0.3	5 0.6	1 0.3
ROUTE 271	39 0.6	32 0.6	5 0.6	20 0.5	7 0.4	6 0.8	1 0.3
ROUTE 342	35 0.5	29 0.5	5 0.6	19 0.5	8 0.5	7 0.9	1 0.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
ROUTE 141	34 0.5	28 0.5	5 0.6	17 0.5	9 0.6	4 0.5	2 0.7
ROUTE 297	34 0.5	24 0.4	8 0.9	20 0.5	1 0.1	9 1.1	2 0.7
ROUTE 36	32 0.5	31 0.5	-	24 0.6	6 0.4	1 0.1	1 0.3
ROUTE PX	32 0.5	31 0.5	-	22 0.6	8 0.5	1 0.1	-
ROUTE 85	31 0.4	26 0.5	2 0.2	23 0.6	3 0.2	1 0.1	-
ROUTE DX	27 0.4	26 0.5	-	22 0.6	3 0.2	-	-
ROUTE MX	27 0.4	25 0.4	2 0.2	22 0.6	3 0.2	1 0.1	1 0.3
ROUTE 17	22 0.3	14 0.2	6 0.7	7 0.2	6 0.4	2 0.3	5 1.7
ROUTE 35	21 0.3	16 0.3	1 0.1	12 0.3	4 0.3	1 0.1	-
ROUTE 262	20 0.3	17 0.3	1 0.1	14 0.4	3 0.2	1 0.1	-
ROUTE NX	19 0.3	17 0.3	1 0.1	12 0.3	5 0.3	-	1 0.3
ROUTE 397	18 0.3	12 0.2	4 0.5	7 0.2	5 0.3	1 0.1	2 0.7
ROUTE RX	18 0.3	15 0.3	2 0.2	11 0.3	4 0.3	2 0.3	-
ROUTE 53	12 0.2	8 0.1	3 0.3	4 0.1	1 0.1	5 0.6	1 0.3
ROUTE 83	12 0.2	12 0.2	-	10 0.3	2 0.1	-	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

ROUTE

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
ROUTE 54	9 0.1	9 0.2	-	8 0.2	1 0.1	-	-
ROUTE 55	6 0.1	4 0.1	-	3 0.1	-	-	-
ROUTE 16	1 *	1 *	-	1 *	-	-	-
ROUTE 24	1 *	1 *	-	1 *	-	-	-
ROUTE 46	1 *	1 *	-	-	1 0.1	-	-
OTHER UNSPECIFIED	7 0.1	4 0.1	2 0.2	3 0.1	-	3 0.4	-
ROUTE UNKNOWN (MAIL-IN)	7 0.1	6 0.1	1 0.1	2 0.1	3 0.2	2 0.3	-

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	TIME PERIOD				# DAYS RIDE/WEEK			FARE CATEGORY			TRIP PURP		# BUSES		GENDER		FARE PMT	
	TOTAL	WKDAY PEAK	WKDAY OFFPK	WEEK -END	5+ WEEK	3-4 WEEK	<3 WEEK	ADULT	SEN MEDS	YOUTH	WORK /SCH	OTH	1-2 BUSES	3+ BUSES	M	F	ST/CT PASS	TOKEN /CASH
BASE (ALL RESPONDENTS)	7003 100.0	2588 100.0	3333 100.0	1072 100.0	4976 100.0	1058 100.0	933 100.0	4574 100.0	931 100.0	1414 100.0	4951 100.0	2143 100.0	6241 100.0	582 100.0	3138 100.0	3317 100.0	3662 100.0	2931 100.0
ENGLISH	6199 88.5	2342 90.5	2940 88.2	908 84.7	4356 87.5	957 90.5	859 92.1	3851 84.2	894 96.0	1390 98.3	4319 87.2	1955 91.2	5595 89.6	503 86.4	2797 89.1	2958 89.2	3188 87.1	2646 90.3
SPANISH	804 11.5	246 9.5	393 11.8	164 15.3	620 12.5	101 9.5	74 7.9	723 15.8	37 4.0	24 1.7	632 12.8	188 8.8	646 10.4	79 13.6	341 10.9	359 10.8	474 12.9	285 9.7

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	MODE TO GET TO BUS				TRIP LENGTH (# MIN)			OWN CAR?		OVERALL SATIS.		AGE				SURVEY LANG	
	TOTAL	WALK/ BIKE	TRANSIT	CAR	<30	30-60	60+	YES	NO	V/SW SATIS	V/SW DISSAT	<25	25-44	45-64	65+	ENG	SPAN
BASE (ALL RESPONDENTS)	7003 100.0	5060 100.0	1642 100.0	300 100.0	3547 100.0	2475 100.0	857 100.0	1797 100.0	4450 100.0	4987 100.0	198 100.0	2582 100.0	1769 100.0	1611 100.0	487 100.0	6199 100.0	804 100.0
ENGLISH	6199 88.5	4459 88.1	1454 88.6	287 95.7	3174 89.5	2189 88.4	754 88.0	1736 96.6	3860 86.7	4508 90.4	175 88.4	2450 94.9	1428 80.7	1420 88.1	449 92.2	6199 100.0	-
SPANISH	804 11.5	601 11.9	188 11.4	13 4.3	373 10.5	286 11.6	103 12.0	61 3.4	590 13.3	479 9.6	23 11.6	132 5.1	341 19.3	191 11.9	38 7.8	-	804 100.0

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	RACE/ETHNICITY						HOME LOCATION					TIME RIDING			HH INCOME			ENG SPOKEN	
	TOTAL	WHITE	HISP	BLACK	ASIAN	OTH	SAN MATEO	SF	SANTA CLARA	E.BAY	OTH BAY	<1YR	1-3YR	3+YRS	<\$25K	\$25K -\$75K	\$75K+	YES	NO
BASE (ALL RESPONDENTS)	7003 100.0	1625 100.0	2359 100.0	562 100.0	2129 100.0	180 100.0	5144 100.0	505 100.0	92 100.0	97 100.0	11 100.0	1408 100.0	1613 100.0	3568 100.0	2846 100.0	1811 100.0	706 100.0	5645 100.0	881 100.0
ENGLISH	6199 88.5	1608 99.0	1679 71.2	560 99.6	2125 99.8	178 98.9	4669 90.8	440 87.1	87 94.6	91 93.8	11 100.0	1283 91.1	1436 89.0	3163 88.6	2356 82.8	1746 96.4	689 97.6	5321 94.3	482 54.7
SPANISH	804 11.5	17 1.0	680 28.8	2 0.4	4 0.2	2 1.1	475 9.2	65 12.9	5 5.4	6 6.2	-	125 8.9	177 11.0	405 11.4	490 17.2	65 3.6	17 2.4	324 5.7	399 45.3

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	TOTAL	14	17	110	112	120	121	122	123	130	132	133	140	141	250	251	260	262	270	271
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BASE (ALL RESPONDENTS)	7003	50	22	107	98	636	333	377	170	178	70	155	206	34	215	138	157	20	113	39
	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
ENGLISH	6199	43	9	100	87	600	314	369	165	138	56	130	201	31	195	133	153	18	106	30
	88.5	86.0	40.9	93.5	88.8	94.3	94.3	97.9	97.1	77.5	80.0	83.9	97.6	91.2	90.7	96.4	97.5	90.0	93.8	76.9
SPANISH	804	7	13	7	11	36	19	8	5	40	14	25	5	3	20	5	4	2	7	9
	11.5	14.0	59.1	6.5	11.2	5.7	5.7	2.1	2.9	22.5	20.0	16.1	2.4	8.8	9.3	3.6	2.5	10.0	6.2	23.1

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	TOTAL	274	280	281	292	294	295	296	297/ 397	390	391	KX	CX	CUT
BASE (ALL RESPONDENTS)	7003 100.0	114 100.0	40 100.0	113 100.0	554 100.0	119 100.0	102 100.0	128 100.0	52 100.0	1122 100.0	758 100.0	361 100.0	50 100.0	282 100.0
ENGLISH	6199 88.5	113 99.1	28 70.0	89 78.8	457 82.5	93 78.2	92 90.2	99 77.3	39 75.0	958 85.4	661 87.2	277 76.7	46 92.0	277 98.2
SPANISH	804 11.5	1 0.9	12 30.0	24 21.2	97 17.5	26 21.8	10 9.8	29 22.7	13 25.0	164 14.6	97 12.8	84 23.3	4 8.0	5 1.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	SPECIAL ROUTES =====			ALL ROUTES BY GEOGRAPHIC LOCATION =====				ALL ROUTES BY DENSITY =====		
	TOTAL	COMMUNITY	CUT	TRUNK	NORTH	CENTRAL	SOUTH	HIGH	MEDIUM	LOW
BASE (ALL RESPONDENTS)	7003 100.0	126 100.0	282 100.0	2950 100.0	2720 100.0	812 100.0	726 100.0	4769 100.0	1910 100.0	310 100.0
ENGLISH	6199 88.5	126 100.0	277 98.2	2478 84.0	2523 92.8	771 95.0	625 86.1	4168 87.4	1724 90.3	295 95.2
SPANISH	804 11.5	-	5 1.8	472 16.0	197 7.2	41 5.0	101 13.9	601 12.6	186 9.7	15 4.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	AGE						HOUSEHOLD INCOME					HOW PAID FARE					DAYS/WK RIDE SAMTRANS			
	TOTAL	13-17	18-24	25-34	35-54	55+	<\$10K	\$10K- \$25K	\$25K- \$50K	\$50K- \$75K	\$75K+	CASH	TOKEN	ST PASS	CT PASS	BART PLUS	5+	3-4	1-2	<1
BASE (ALL RESPONDENTS)	7003 100.0	1258 100.0	1324 100.0	986 100.0	1714 100.0	1167 100.0	1439 100.0	1407 100.0	1187 100.0	624 100.0	706 100.0	3289 100.0	373 100.0	2775 100.0	156 100.0	266 100.0	4976 100.0	1058 100.0	518 100.0	415 100.0
ENGLISH	6199 88.5	1245 99.0	1205 91.0	793 80.4	1444 84.2	1060 90.8	1130 78.5	1226 87.1	1133 95.5	613 98.2	689 97.6	2823 85.8	365 97.9	2506 90.3	140 89.7	231 86.8	4356 87.5	957 90.5	468 90.3	391 94.2
SPANISH	804 11.5	13 1.0	119 9.0	193 19.6	270 15.8	107 9.2	309 21.5	181 12.9	54 4.5	11 1.8	17 2.4	466 14.2	8 2.1	269 9.7	16 10.3	35 13.2	620 12.5	101 9.5	50 9.7	24 5.8

SAMTRANS 2009 ONBOARD SURVEY * UNWEIGHTED TABLES

SURVEY LANGUAGE

	ENG SPOKEN IN HOME			HOW WELL ENGLISH IS SPOKEN			
	TOTAL	YES	NO	V. WELL	WELL	NOT WELL	NOT AT ALL
BASE (ALL RESPONDENTS)	7003 100.0	5645 100.0	881 100.0	3765 100.0	1597 100.0	786 100.0	294 100.0
ENGLISH	6199 88.5	5321 94.3	482 54.7	3681 97.8	1439 90.1	444 56.5	186 63.3
SPANISH	804 11.5	324 5.7	399 45.3	84 2.2	158 9.9	342 43.5	108 36.7