

Adopted – May 26, 1976  
Revised – June 3, 2015  
Effective – July 1, 2015

**SAN MATEO COUNTY TRANSIT DISTRICT  
STATE OF CALIFORNIA**

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**CODIFIED TARIFF**

**I. CLASSIFICATION OF ROUTE SERVICE**

**A. Local Service**

Transit routes of an intra-community or inter-community nature that operate primarily on local and arterial streets shall be classified as Local service. Local routes provide service at each established bus stop.

**B. Express Service**

Express service includes specialized routes of an inter-community nature that operate for significant portions of the route length along freeways. Express service also includes those routes that operate on arterial streets and serve a limited number of bus stops.

**C. Special Fixed-route Service**

Special fixed-route service operates on a public timetable but only on special days and at special times.

**D. Paratransit Service**

Paratransit service operates for certified passengers with disabilities traveling in the San Mateo County Transit District service area. Advance reservations are required, and certain qualifying and service area restrictions, as published by the District, apply.

**E. 5311 Coastside On-demand Non-ADA Paratransit Service**

5311 Coastside on-demand non-ADA paratransit service operates for passengers living on the Coastside. Advanced reservations are required and service area restrictions, as published by the District, apply.

**F. Charter Service**

Charter services are provided only within the scope of the Federal Transit Administration rules and regulations as published in Title 49, Section 604 of the Code of Federal Regulations. Such trips shall be booked in advance and shall operate in accordance with the charter service policy resolution as adopted by the District and amended from time to time.

**II. FARE ZONES**

- Zone A
1. San Mateo County
  2. Service along Highway 1 to Waddell Creek in Santa Cruz County
  3. Routes along Highway 82 and University Avenue serving Stanford and the City of Palo Alto

- 4. Routes along Bayshore Boulevard between Sunnydale Avenue in San Francisco and San Mateo County line.

Zone B Service beginning or ending in San Francisco County with the exception of Routes 24, 120, 121, 122, 130 and 292 (southbound Sunnydale Avenue/Bayshore Boulevard bus stop) for which local service fares apply.

**III. RATES OF FARES**

**A. Local Service**

1. Adult Fare

Passengers who have attained their eighteenth birthday and not yet reached their sixty-fifth birthday shall pay the adult base fare of \$2.00 for all trips within Zone A.

Adult Fare Exceptions

Because of the mixed character of the service on Routes 292 and 397, the following fares will apply:

	<u>Zone A</u>	<u>Zone B</u>	
	<u>Local Service</u>	<u>Fares for patrons with service ending in San Francisco</u>	<u>Fares for patrons with service beginning in San Francisco</u>
292, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$2.00	\$2.00	\$4.00

2. Eligible Discount Fare

Passengers who have attained their sixty-fifth birthday or who possess a Regional Transit Connection (RTC) Discount Card, a Medicare Card, a current Disabled Person Placard Identification Card issued by the Department of Motor Vehicles (DMV), or a valid transit discount card issued by another California transit agency, which is equivalent to the RTC Discount Card shall pay a fare of \$1.00 for all trips within Zone A. Passengers with disabilities carrying a Regional Transit Connection Discount Card marked with an attendant symbol may have an attendant travel with them at the Eligible Discount fare.

Eligible Discount Fare Exceptions

Because of the mixed character of the service on Routes 292 and 397, the following fares will apply:

	<u>Zone A</u>	<u>Zone B</u>	
	<u>Local Service</u>	<u>Fares for patrons with service ending in San Francisco</u>	<u>Fares for patrons with service beginning in San Francisco</u>
292, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$1.00	\$1.00	\$2.00

3. Youth Fare  
Passengers who have not yet attained their eighteenth birthday shall pay a fare of \$1.25 for all trips within Zone A.

Youth Fare Exceptions

Because of the mixed character of the service on Routes 292 and 397, the following fares will apply:

	<u>Zone A</u> <u>Local Service</u>	<u>Zone B</u> Fares for patrons with service ending <u>in San Francisco</u>	<u>beginning</u> <u>in San Francisco</u>
292, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$1.25	\$1.25	\$2.50

4. Child Fare  
One child age four years or younger may travel free with each Adult, Eligible Discount fare-paying passenger. Additional children are subject to the Youth fare.
5. Redi-Wheels and RediCoast ADA Certified and their Personal Care Attendants  
who possess a valid Redi-Wheels or RediCoast ADA identification card are allowed to ride all regular fixed-route SamTrans trips without paying a fare. Personal care attendants accompanying Redi-Wheels or RediCoast ADA customers also are allowed to ride all regular fixed-route SamTrans trips without paying a fare.

**B. Express Service**

1. Adult Express Fare  
Because of the mixed character of the service on Route KX, the following rates will apply:

	<u>Zone A</u> <u>Local Service</u>	<u>Zone B</u> Fares for patrons with service ending <u>in San Francisco</u>	<u>beginning</u> <u>in San Francisco</u>
KX (Redwood City - San Mateo - SFIA - San Francisco)	\$2.00	\$5.00	\$5.00

2. Eligible Discount Express Fare  
Because of the mixed character of the service on Route KX, the following Eligible Discount fares will apply:

	<u>Zone A</u> <u>Local Service</u>	<u>Zone B</u> Fares for patrons with service ending <u>in San Francisco</u>	<u>beginning</u> <u>in San Francisco</u>
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KX	\$1.00	\$2.50	\$2.50
(Redwood City - San Mateo - SFIA - San Francisco)			

3. Youth Fare

Because of the mixed character of the service on Route KX the following fares will apply:

	Zone A	Zone B	
	<u>Local Service</u>	Fares for patrons with service ending <u>in San Francisco</u>	Fares for patrons with service beginning <u>in San Francisco</u>
KX	\$1.25	\$2.50	\$2.50
(Redwood City - San Mateo - SFIA - San Francisco)			

4. Child Fare

One child age four years or younger may travel free with each Adult, Eligible Discount fare-paying passenger within all zones. Additional children are subject to the Youth fare.

**C. [Section reserved for future use]**

**D. Paratransit Service**

1. Individuals

Certified passengers with disabilities possessing a valid Redi-Wheels or RediCoast ADA card are eligible for paratransit service.

a. Regular Fare

The regular fare within the Redi-Wheels or RediCoast ADA service area is \$3.75 each per eligible passenger and passenger-designated companion. One personal care attendant per eligible passenger may ride free.

b. Lifeline Fare

Certified passengers with disabilities possessing a valid Redi-Wheels or RediCoast ADA card and receiving Supplemental Security Income, San Mateo County General Assistance, or Medi-Cal are eligible for the Lifeline fare. The Lifeline fare within the Redi-Wheels or RediCoast ADA service area is \$1.75 each per eligible passenger and passenger-designated companion. One personal care attendant per eligible passenger may ride free. Redi-Wheels and RediCoast ADA members must apply to qualify for the Lifeline fare.

2. Service Area

The Redi-Wheels service area includes the bayside of San Mateo County, portions of the City of Palo Alto north of Embarcadero Road, and the City of San Francisco in the Stonestown area and the Bayshore Corridor. Maps of the service area are attached.

The RediCoast service area includes Montara, Moss Beach, El Granada, Princeton, Half Moon Bay, San Gregorio, La Honda, and Pescadero, with limited service to the bayside, San Francisco and Palo Alto.

- a. The Redi-Wheels and RediCoast Regular Fare is \$3.75 per each eligible passenger and passenger-designated companion
- b. The Redi-Wheels and RediCoast Lifeline Fare is \$1.75 per each eligible passenger and passenger-designated companion.

One personal care attendant per eligible passenger may ride free.

Redi-Wheels and RediCoast customers are able to transfer to other paratransit providers in San Mateo County (Redi-Wheels), San Francisco, Santa Clara County, and the East Bay at specified locations.

3. Agency-sponsored Group Trips  
Certified persons with disabilities possessing valid Redi-Wheels or RediCoast ADA cards are eligible to participate in group trips sponsored by eligible agencies at Group Trip ADA Paratransit Fares. Eligible agencies are: Poplar Recare, Rosener House, San Carlos Adult Day Care, Senior Focus, Senior Day Care, South San Francisco Adult Day Care and Coastside Adult Day Health Care.
  - a. Regular Group Trip ADA Paratransit Fare  
The Regular Group Trip ADA Paratransit Fare for certified persons with disabilities as described above is \$4.50, one-way.
  - b. Lifeline Group Trip ADA Paratransit Fare  
  
The Lifeline Group Trip ADA Paratransit Fare, available only to passengers receiving Supplemental Security Income, San Mateo County General Assistance, Medi-Cal or San Mateo County “Core Services,” is \$2.25, one-way.

## **E. 5311 Coastside On-demand Non-ADA Paratransit Service**

1. Individuals  
Individuals living in the 5311 Coastside Service Area (defined below) are eligible for 5311 Coastside On-demand Non-ADA Paratransit Service.
  - a. Regular 5311 Coastside Non-ADA Paratransit Service  
The Regular 5311 Coastside Non-ADA Paratransit Fare is \$3.75 per one-way trip.
  - b. Lifeline 5311 Coastside Non-ADA Paratransit Service  
The Lifeline 5311 Coastside Non-ADA Paratransit Fare, available only to passengers receiving Supplemental Security Income, San Mateo County

General Assistance, Medi-Cal or San Mateo County “Core Services,” is \$1.75 per one-way trip.

2. Service Area

The San Mateo County 5311 Coastsides service area includes Montara, Moss Beach, El Granada, Princeton, Half Moon Bay, San Gregorio, La Honda, and Pescadero, with limited service to the bayside of San Mateo County, portions of San Francisco and Palo Alto.

3. Agency-sponsored Group Trips

All participants in group trips sponsored by Senior Coastsiders are eligible for 5311 Coastsides Group Trip Non-ADA Paratransit Service.

a. Regular 5311 Coastsides Group Trip Non-ADA Paratransit Fare

The Regular 5311 Coastsides Group Trip Non-ADA Paratransit Fare is \$3.75 per one-way trip.

b. Lifeline 5311 Coastsides Group Trip Non-ADA Paratransit Fare

The Lifeline 5311 Coastsides Group Trip Non-ADA Paratransit Fare, available only to passengers receiving Supplemental Security Income, San Mateo County General Assistance, Medi-Cal or San Mateo County “Core Services,” is \$1.75 per one-way trip.

**F. Charter Service**

When charter services are provided as described in Section I.F., Charter Service, charter rates established in the charter service policy resolution as adopted by the District and amended from time to time shall apply.

**G. Waived Fares**

1. Peace Officers

Uniformed and non-uniformed, sworn peace officers are allowed to ride any District or Contractor Operated fixed-route and Special Service route at any time without paying a fare. Proper identification must be shown.

2. Military Personnel

Active military personnel in uniform are allowed to ride any District or Contractor Operated fixed-route and Special Service route at any time without paying a fare. Proper identification must be shown.

3. Employees/Retirees

Employees, and qualified retirees, spouse, domestic partner and dependent children under the age of eighteen can ride any District or Contractor Operated fixed-route and Special Service route at any time using their employee identification or family transportation pass for fare.

4. Board of Directors and Citizens Advisory Committee Members  
Board of Directors and Citizens Advisory Committee members ride any District or Contractor Operated fixed-route and Special Service route at any time using their identification pass as fare.
5. Waived Fares do not apply to Redi-Wheels, RediCoast ADA Paratransit or 5311 Coastside On-demand Non-ADA Paratransit services.

**H. Special Promotional Fares**

From time to time, the General Manager/CEO may authorize the establishment of special and promotional fares.

**IV. PASSES, TICKETS, TOKENS AND CHANGE CARDS**

**A. Rules Governing Use of Passes, Local-ride tickets, Tokens and Change cards**

1. Monthly passes shall be valid from 12:01 a.m. on the first day of the month for which they are issued until 2:00 a.m. on the first day of the following month. Local-ride tickets and tokens shall be valid at any time and shall not have an expiration date.
2. Day passes shall be valid from the time of activation at the farebox until 2:00 a.m. the next day
3. Passes, tickets, tokens and Change cards shall not be subject to refund or replacement.
4. The individual ride value of a pass shall be valid for any route that has a fare for the specified ride value or less.
5. A Local ride ticket covers the cost of a single local ride and is valid on all routes. A Local ride ticket can only be used by one patron (i.e., two youths cannot ride on one Local ride ticket).
6. The Adult token carries a value of \$2.00. The Youth token carries a value of \$1.25 and may be used only by youth. Adult and Youth tokens are for single riders only. (No Change Card is given.)
7. The single-ride value of a pass, ticket or token may be applied to the fare for any route with a higher individual ride value by paying the difference in cash, tokens, Local ride tickets or Change cards.
8. Passes, tickets, and tokens shall be subject to District regulations as may be adopted from time to time.
9. Misuse of a pass, ticket or token or violation of the laws governing behavior on transit vehicles makes the pass, ticket or token subject to revocation.
10. Passes must be kept in the possession of the rider at all times.

11. Monthly passes are not valid on Special Service routes or Paratransit service.
12. The balance on Change cards may be used toward the cost of future bus rides. Change cards expire one year from date of issue.

**B. Local Service Day Passes**

The Day Pass is available in three denominations: Adult Local, Eligible Discount and Youth. The cost of the Day Pass is priced at 2.5 times the one-way fare.

**C. Local Service Monthly Passes**

1. Adult Pass

The Adult base fare pass, valid for all Local route service, costs \$64.00 per month.

Adult Pass Exceptions:

Because of the mixed character of the service on Routes 292 and 397, the following fares will apply:

<u>ROUTE</u>	<u>ZONE A PASS</u>	<u>ZONE B* PASS</u>
292, 397 (Palo Alto - Redwood City - San Mateo - SFIA - San Francisco)	\$64.00	\$96.00

\* Zone B pass may be used for travel in or out of San Francisco

2. Eligible Discount Pass

The Eligible Discount fare pass is valid for Local service and Express service at any time and costs \$25.00 per month.

3. Youth Pass

a. Regular Pass

The Youth fare pass is valid for Local service and Express service at any time and costs \$36.00 per month.

b. Discount Youth Pass

A reduced Youth fare pass costs \$22.00 per month and is valid for Local and Express service at any time. The Discount Youth Pass program is administered by the public school district and is offered to qualified low-income students as identified through the school lunch program.

c. Summer Youth Pass

A special Summer Youth Pass costs \$40.00 and is valid for Local and Express service during the months of June, July and August.

A Youth Pass is accepted as full fare on any route at any time, except Special Service routes or Paratransit service.

**D. Express Service Monthly Passes**

The Express fare pass is valid for Local and Express Service at any time and costs \$165.00.

**E. Annual Way2Go Pass**

Valid for use within the calendar year for which issued. The Way2Go Pass is an annual transit pass sold to housing complexes for all residents aged 5 years and older, and businesses for employees working more than 20 hours per week. The price of the pass is \$125.00 and is honored for unlimited trips on all fixed-route services. The minimum participation cost will be based on 100 participants.

**F. Tokens**

1. Adult Token

The Adult token is valid for all Local route service. Multiple tokens may be used on an Express bus or on Routes 292 and 397 out of San Francisco. Tokens are sold in packages of 10 priced at \$16.00.

2. Youth Token

The Youth token is valid for all Local route service. Multiple tokens may be used on an Express bus or on Routes 292 and 397 out of San Francisco. Tokens are sold in packages of 10 priced at \$10.00.

**G. Group Travel Discount**

A 20 percent discount on regular cash fares will be provided to fare-paying groups of 25 or more that pre-purchase through the SamTrans Group Travel program.

**H. Clipper<sup>®</sup>**

Valid for use on SamTrans. Use of Clipper requires customers to “tag” the card at the Card Interface Device onboard buses. The Clipper card is a transit fare payment card issued and administered by the Metropolitan Transportation Commission (MTC) that is valid for use on all major public transit services throughout the San Francisco Bay Area. There may be fees associated with the use of a Clipper card. Such fees, if any, will be set by the MTC.

**V. PARKING**

**A. Fees**

The regular parking fees at the Colma Park and Ride lot are \$2.00 per day or \$42.00 per month per automobile or motorcycle. From time to time, the General Manager/CEO may authorize an adjustment to or suspension of the rates stated above, provided the fees do not exceed \$3.00 per day and \$63.00 per month. In addition, the General Manager/CEO

may authorize the sale of “reserved” parking permits for a fee of up to \$105.00 per month.

**B. Restrictions**

The use of San Mateo County Transit District parking facilities shall be in accordance with District Vehicle Parking Regulations and other rules.

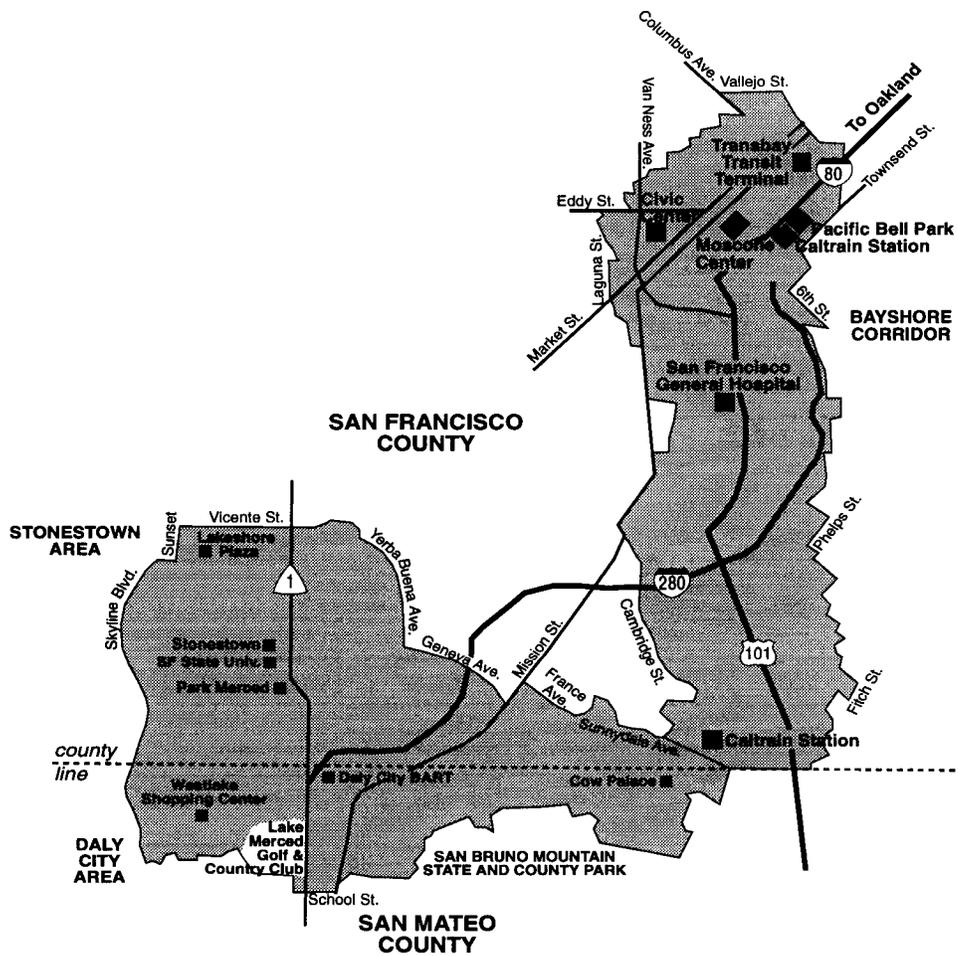
**VI. INTER-AGENCY AGREEMENTS**

San Mateo County Transit District, under SB602 revenue sharing agreements, will accept the following Bay Area public transit agencies’ valid fare documents on any SamTrans fixed-route service as indicated:

- Caltrain Monthly Pass, two or more zones = Local Fare Credit
- DB (Dumbarton Express) 31-day Ticket = Local Fare Credit for Clipper customers within two hours of tagging Clipper on home system
- Santa Clara Valley Transportation Authority Monthly Pass = Local Fare Credit for Clipper customers within two hours of tagging Clipper on home system
- AC Transit 31-day Ticket = Local Fare Credit for Clipper customers within two hours of tagging Clipper on home system



# CITY OF SAN FRANCISCO AREA SERVED BY REDI-WHEELS



# CITY OF PALO ALTO AREA SERVED BY REDI-WHEELS

